

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Ryan Christopher Matthews,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. WC-2026-0243</u>
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

JOINT PROPOSED PROCEDURAL SCHEDULE

COME NOW Staff of the Missouri Public Service Commission (“Staff”); Respondent Missouri-American Water Company (“Missouri-American” or “Company”); the Office of the Public Counsel (“OPC”); and Complainant Ryan Christopher Matthews (“Complainant”) (collectively the “Parties”), and in compliance with the Commission’s *Order* of July 16, 2026, submits this *Joint Proposed Procedural Schedule* on behalf of all the parties stating:

1. On March 19, 2026, Ryan Christopher Matthews filed his formal complaint against Missouri-American Water Company.
2. On March 20, 2026, the Commission ordered its Staff to investigate the *Complaint* and file a report no later than May 19, 2026; Staff complied and filed its *Report and Recommendation* on the date ordered.
3. A Prehearing Conference was convened on July 16, 2026. During the procedural conference, the Regulatory Law Judge ordered the Staff of the Commission to be responsible for the filing of a proposed procedural schedule or other appropriate filing no later than August 6, 2026.
4. The parties accordingly agree to the following schedule:

Proposed Schedule

Rebuttal Testimony (All Parties)	September 30, 2026
Data Request Response time from 20 calendar days to 7 calendar days (3 to object or request more time)	October 1, 2026
Optional Surrebuttal Testimony (All Parties)	October 7, 2026
Last Day to Request Discovery	October 8, 2026
Joint List of Issues & Order of Witnesses, Order of Cross-Examination & Order of Opening	October 14, 2026
Position Statements	October 30, 2026
Joint Statement of Facts	November 2, 2026
Evidentiary Hearing	November 9 - 10, 2026,
Initial Post-Hearing Briefs	December 18, 2026
Reply Briefs	January 8, 2026

5. The parties shall comply with the following procedural requirements:

a. Although all parties may not agree how each issue should be described or whether a listed issue is in fact a proper issue in this case, the parties shall file a joint list of the issues to be heard, the witnesses to appear, the order in which they will be called, and the order of cross-examination for each witness. The list of issues should be detailed enough to inform the Commission of each issue that must be resolved.

b. Each party will file a simple and concise statement summarizing its position on each disputed issue.

c. If part of testimony or documents are prefiled and served on the parties before a hearing, a party need only provide a copy of the testimony or document to the court reporter for marking as an exhibit at the evidentiary hearing. If not prefiled and served on the parties, then a party who has a document marked for use at the hearing shall have sufficient copies of the document to provide a copy not only to the court reporter, but also

to each of the Commissioners, the presiding regulatory law judge, and counsel for each party.

d. All parties shall provide copies of testimony (including schedules), exhibits, and pleadings to other counsel by electronic means and in electronic form essentially concurrently with the filing of such testimony, exhibits or pleadings where the information is available in electronic format (.PDF, .DOC, WPD, .XLS, etc.). Parties are not required to put information that does not exist in electronic format into electronic format for purposes of exchanging.

e. Public documents filed in the Commission's Electronic Filing and Information System ("EFIS") shall be considered properly served by serving the same on counsel of record for all parties via e-mail.

f. Counsel for each party shall receive electronically from each other party serving a data request, an electronic copy of the text of the "description" of that data request contemporaneously with service of the data request. Regarding Staff-issued data requests, if the description contains highly confidential or proprietary information, or is voluminous, a hyperlink to the EFIS record of that data request shall be considered a sufficient copy. If a party desires the response to a data request that has been served on another party, the party desiring a copy of the response must request a copy of the response from the party answering the data request. Data requests, objections to data requests, and notifications respecting the need for additional time to respond to data requests shall be sent by e-mail to counsel for the other parties. Counsel may designate other personnel to be added to the service list for data requests, but shall assume responsibility for compliance with any restrictions on confidentiality. Data request responses shall be served on counsel for the

requesting party, unless waived by counsel, and on the requesting party's employee or representative who submitted the data request, and shall be served electronically, if feasible and not voluminous as defined by Commission rule.

g. The parties shall make an effort to not include highly confidential or proprietary information in data requests. If highly confidential or proprietary information must be included in a data request, the highly confidential or proprietary information shall be appropriately designated as such pursuant to Commission Rule 20 CSR 4240-2.135.

6. An evidentiary hearing shall be held beginning on October 27, 2026, at 9:00 a.m. and continuing if necessary on October 28, 2026, at 9:00 a.m. at the Commission's office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 310. The Governor Office Building meets accessibility standards required by the Americans with Disabilities Act. Any person who needs specific accessibility accommodations may call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

7. To the best of its ability, Staff shall ensure that the Staff employees that participated in the preparation of Staff's Report and Recommendation filed in this case are available on the hearing dates for questioning by the Commission and the parties.

WHEREFORE, the Parties request the Commission to set this procedural schedule as outlined above, and order the parties to comply with it.

Respectfully submitted,

/s/ Rachel Niemeier

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the above and foregoing pleading was sent through the Missouri e-Filing system to the registered attorneys of record and to all others by facsimile, hand delivery, electronic mail or US Mail, postage prepaid, to their last known address this 6th day of August, 2026.

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/s/ Rachel Niemeier