

Title 20 – DEPARTMENT OF COMMERCE AND INSURANCE
Division 4240 – Public Service Commission
Chapter 120 – New Manufactured Homes

ORDER OF RULEMAKING

By the authority vested in the Public Service Commission under sections 386.250, 386.310, and 700.040, RSMo 2016, the commission amends a rule as follows:

20 CSR 4240-120.110 Complaints and Review of Manager Action(s) **is amended**.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on June 1, 2026 (51 MoReg 710). No changes have been made to the text of the proposed rule, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: The public comment period ended June 30, 2026, and the commission held a public hearing on the proposed amendment on July 9, 2026. The commission received one (1) written comment in support of the amendment and one (1) verbal comment at the hearing suggesting support for the amendment.

COMMENT #1: J. Scott Stacey on behalf of the staff of the commission filed written comments and commented at the hearing in support of the proposed amendment. Staff noted the majority of the proposed amendments are to update rules and statutory citations identified as needing correction during the commission's periodic rule review, and that some additions were also made to clarify or update requirements of dealers and installers.

RESPONSE: The commission thanks its staff for its work updating the manufactured housing rules. No changes were made as a result of this comment.