

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Request of The Empire	)	
District Electric Company d/b/a Liberty for	)	
Authority to File Tariffs Increasing Rates For	)	Case No. ER-2024-0261
Electric Service Provided to Customers In its	)	
Missouri Service Area	)	

METRICS FILING FOR JULY

COMES NOW The Empire District Electric Company d/b/a Liberty (“Liberty” or the “Company”) and submits this Metrics Filing for July. In this regard, Liberty respectfully states as follows to the Missouri Public Service Commission (the “Commission”):

1. Paragraph three of the Supplemental Stipulation approved by the Commission’s Report and Order issued January 14, 2026, is titled “Metrics” and provides that by “(n)o later than the 15th of a month, the Company shall file a status report for the prior month in this docket indicating the number of instances of noncompliance with the provisions provided below, and at least a summary explanation of the causes or reasons for those instances of noncompliance.” Paragraph three further provides that the Company “shall maintain adequate documentation of those instances [of noncompliance] to facilitate Staff or Commission review.”

2. On July 15, 2026, effective August 3, 2026, the Commission issued its Order Approving Compliance Tariff Sheets (“Order”). The Order approved certain proposed tariff sheets to become effective on August 3, 2026. The Order further stated that “Beginning August 3, 2026, Liberty shall file status reports on its progress with customer service and billing metrics and implementation of its customer arrearage forgiveness program every three months thereafter until otherwise directed to not do so by the Commission.”

3. As the Order did not take effect until August 3, 2026, Liberty herewith provides

the status report attached hereto as **Exhibit A**. This status report covers Liberty's compliance with the Metrics for the period of July 1-31. The data backing up and supporting the status report is being provided to Staff for review.

4. Going forward Liberty plans to file its compliance reports at least every three months, as directed by the Order. However, in order to align these filings with the calendar quarters, Liberty plans to file its next report in October to cover the remaining months in the 3rd quarter (August and September) and then, thereafter, the month following the end of each calendar quarter.

WHEREFORE, Liberty respectfully submits this Metrics Filing for July and requests such relief as is just and proper under the circumstances.

Respectfully submitted,

ATTORNEYS FOR THE EMPIRE DISTRICT
ELECTRIC COMPANY d/b/a LIBERTY

/s/ Dean L. Cooper

Dean L. Cooper MBE #36592
BRYDON, SWEARENGEN & ENGLAND, P.C.
312 East Capital Avenue; P.O. Box 456
Jefferson City, Missouri 65702
Phone: (573) 635-7166
E-Mail: dcooper@brydonlaw.com

Sarah Knowlton, MBE #71361
116 North Main Street
Concord, NH 03301
Phone: (603) 327-9857
E-Mail: sarah.knowlton@libertyutilities.com

CERTIFICATE OF SERVICE

I hereby certify that the above document was filed in EFIS on this 14th day of August, 2026, with notification of the same being sent to all counsel of record; and I further certify that the above document was sent by electronic transmission to all counsel of record.

/s/ Dean L. Cooper