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June 13, 2008

Missouri Public Service Commission  
Attn: Secretary of the Commission  
200 Madison Street, Suite 100  
P. O. Box 360  
Jefferson City, MO 65102-0360

RE: tw telecom of kansas city llc, Tariff Filing JC-2008-0675  
Substitute Tariff Filing

Dear Secretary:

Enclosed are substitute tariff sheets being filed electronically on behalf of tw telecom of kansas city llc at the request of Staff to resolve a page numbering problem beginning on page 83. The following substitute tariff pages are filed:

MO PSC. No. 8, Original Page 83 through Original Page 179.

Please ignore the first sheet of the substitute tariff, which is unnumbered and blank except for a footer; it could not be removed due to formatting problems.

Thank you for your assistance in processing this filing. Copies are being served electronically on the General Counsel's office and the Office of the Public Counsel. Please contact me at 634-8109 or by email at [myoung0654@aol.com](mailto:myoung0654@aol.com) if there are any questions.

Sincerely,

/s/Mary Ann Young  
Mary Ann (Garr) Young

Encl.

cc: General Counsel  
Office of Public Counsel  
Pamela Sherwood, twt  
William D. Steinmeier

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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7.0 - MISCELLANEOUS SERVICES, (CONT'D.)

7.6 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges. The rates for Time and Material Charges are outlined in Section 13.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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8.0 - SPECIAL ARRANGEMENTS

8.1 Special Construction

8.1.1 Basis for Charges

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a special construction or Centrex-type service offered under this tariff. Rates quoted in response to such competitive requests may be different from those specified for such services in section 11 of this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Rates for such services offered on an individual case basis will be structured to recover the Company's cost of providing the services. Terms of specific ICB contracts will be made available to the Commission upon request on a proprietary basis. Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

- A) non-recurring type charges;
- B) recurring type charges;
- C) termination liabilities; or
- D) combinations thereof.

8.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the customer.

- A) The amount of the maximum termination liability is equal to the estimated amounts for:

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.1 Special Construction, (Cont'd.)

8.1.2 Termination Liability (Cont'd)

A) (Cont'd)

1) Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

- (a) equipment and materials provided or used,
- (b) engineering, labor and supervision,
- (c) transportation, and
- (d) rights-of-way;

- 2) license preparation, processing, and related fees;
- 3) tariff preparation, processing, and related fees;
- 4) cost of removal and restoration, where appropriate; and
- 5) any other identifiable costs related to the specially constructed or rearranged facilities.

B) The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 8.1.2(A) preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in section 8.1.2(A) preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)8.1 Special Construction, (Cont'd.)8.1.3 Expedited Order

Expedite Charge: When placing an Order for service(s) for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled work load, the Company agrees to provide service on an expedited basis, an Expedite Charge will apply.

If the Company is subsequently unable to meet an agreed upon expedited service date, then the Expedite Charge will not apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an order subject to an expedited request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

In the event that the Customer requests a Service Date Change after the Company has received the original expedite request, an additional Expedite Charge will still apply, unless waived at the Company's discretion.

An Expedite Charge will not be applied to orders expedited for Company reasons, unless agreed to by the Customer. If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will also apply. Additional charges imposed by the ILEC, above the listed tariff rate, will be charged to the Customer. The Expedite Charge will apply on a per order, per occurrence basis, as set forth below.

	<u>Per order, Per occurrence</u>
Expedite Order Charge	\$800.00*

\* - In the event the ILEC rates charged to the company are higher than the listed rate, the rate charged to the customer will be equal to the ILEC's rates imposed on the Company.

(This service is grandfathered to existing customers at existing locations  
without modifications as of July 12, 2007.)

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Issued by: Pamela Sherwood, VP – Regulatory Affairs  
4625 W. 86th Street, Ste 500  
Indianapolis, IN 46268

GRANDFATHERED LOCAL EXCHANGE SERVICES

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.2 Individual Case Basis (ICB) Arrangements

[Reserved for future use]

(This service is grandfathered to existing customers at existing locations  
without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.3 Temporary Promotional Programs

The Company may, from time to time, engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times, and/or locations, and shall be subject to prior notification of no less than 7 days to and approval by the Commission.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)8.3 Temporary Promotional Programs, (Cont'd.)8.3.1 e-spire Local Service Plus Advantage

e-spire LOCAL SERVICE PLUS Advantage is a promotional offer, which is available to new and existing customers receiving e-spire LOCAL SERVICE PLUS and/or e-spire LOCAL ISDN. This promotion is available November 29, 1999 through January 30, 1999 as defined below. e-spire LOCAL SERVICE PLUS Advantage is designed to incent prospects and existing customers to purchase Long Distance, while receiving credits for Local Service\*. The higher the long distance net revenue, the higher the monthly credits for Local Service\*.

\*Includes e.spire LOCAL SERVICE PLUS, LOCAL ISDN CEU (ONLY), base component, DID Trunk Termination and DID Blocks. Initial Install Waiver Program will be honored on NRC costs. Excludes all optional features, line coding, EUCL, additional service fees, surcharges and taxes.

New and Existing Customer's will receive Local Service credits on up to 4 e.spire LOCAL SERVICE PLUS / LOCAL ISDN Commercial End User T-1's, DID Trunk Termination and DID Blocks. The Local Service credits are based on the sliding scale net Long Distance (Interstate , IntraLATA, Intrastate, International, Toll Free & Calling Card) usage per month, for the length of the LOCAL SERVICE PLUS/LOCAL ISDN Commercial End User Agreement.

<u>Net Monthly Long Distance Revenue</u>	<u>Maximum Local Services Charges Waived</u>
\$2,500.00 - \$4,999.99	1 LOCAL SERVICE PLUS
\$5,000.00 - \$7,499.99	1 LOCAL SERVICE PLUS and 50% off 1 additional LOCAL SERVICE PLU
\$7,500.00 - \$9,999.99	2 LOCAL SERVICE PLUS, and 50% off 1 additional LOCAL SERVICE PLU
\$10,000.00 - \$12,499.99	3 LOCAL SERVICE PLUS and 50% off 1 additional LOCAL SERVICE PLU
\$12,500.00 or more	4 LOCAL SERVICE PLUS and 50% off 1 additional LOCAL SERVICE PLU

Existing e.spire LOCAL SERVICE PLUS /LOCAL ISDN CEU customers must renew at equal to or greater than the length of their existing contract with a LOCAL SERVICE PLUS Advantage Addendum. Existing customers who increase or decrease the number of LOCAL SERVICE PLUS's must have their account promotion updated.

All other terms and conditions, of the Company's existing e-spire LOCAL SERVICE PLUS and e-spire LOCAL ISDN agreements, not expressly modified by a e-spire LOCAL SERVICE PLUS Advantage Addendum, remain unchanged and in full force and effect.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 Pamela Sherwood, VP – Regulatory Affairs  
 4625 W. 86th Street, Ste 500  
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GRANDFATHERED LOCAL EXCHANGE SERVICES

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.3 Temporary Promotional Programs, (Cont'd.)

8.3.2 Xpresslink Voice Services Promotion

Xpresslink Voice Services Promotion is a promotional offer available to new customers signing term agreements for Local Service Plus and/or Local ISDN Commercial End User products. This promotional offer is available from November 15, 2000 until December 31, 2000, as defined below:

Customers signing a 1year Term Local Service Plus or Local ISDN Commercial End User agreement will receive one-month credit for its monthly recurring Term Plan charge not including taxes, surcharges/usage. This credit will be applied to the customer's 5th month invoice.

Customers signing a 2 year Term Local Service Plus and Local ISDN Commercial End User agreement will received one-month credit for its monthly recurring Term Plan charge not including taxes, surcharges/usage. This credit will be applied to the customer's 1st month invoice.

Customers signing a 3 year Term Local Service Plus and or Local ISDN Commercial End User agreement will receive two months credit for its monthly recurring Term Plan charge not including taxes, surcharges/usage. This credit will be applied to the customer's 1st month and 13th month invoices.

All other terms and conditions of the Company's existing e-spire LOCAL SERVICE PLUS and e-spire LOCAL ISDN Commercial End User agreement, not expressly modified in the Company Voice Services Promotion, remain unchanged and in full force and effect.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.3 Temporary Promotional Programs, (Cont'd.)

8.3.3 Integrated Service Promotion

The Integrated Service Promotion is a promotional offer which is available to new and/or old LOCAL SERVICE PLUS or LOCAL ISDN CEU customers upgrading to integrated services with dedicated internet service transmitted with bandwidth equal to or less than 768 KBPS on the same facility. This promotional offer is available from October 24, 2000 until December 31, 2000, as defined below:

Customers must have the Company's long distance on all WTN's associated with the integrated access facility. Customers may purchase the router from the Company or provide their own router.

Customers that order integrated internet, with a minimum speed of 128 KBPS, will receive a fixed monthly recurring credit of \$395.00. This credit will be applied to the customer's monthly invoice. If a customer chooses to upgrade their access speed greater than 128 KBPS, they must pay the difference in price for the Internet Port. Additionally, a customer may chose to receive a Primary Domain Name Server (DNS) and incur no installation charge with an extra monthly credit of \$50.00. If DNS is not selected, the customer will only receive the \$395.00 credit.

Restrictions

- CPE Router rental is not available.
- The monthly credit will be terminated on all term plans if the customer's long distance converts away from Company long distance.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

## GRANDFATHERED LOCAL EXCHANGE SERVICES

8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)8.3 Temporary Promotional Programs, (Cont'd.)8.3.4 PBX T1 Card Upgrade Promotion

The PBX T1 Card Upgrade Promotion is a promotional offer which is available to new and/or old Local Service Plus customers that sign a new one, two or three year term agreement. This promotional offer is available from February 20, 2001 until March 31, 2001, as defined below:

The customer shall be responsible for selecting a PBX card vendor and arranging for the purchase and installation of the upgraded card. A copy of the PBX card purchase receipt must be submitted to the Company, prior to the third billing cycle, in order to receive the applicable one-time credit. Upon receipt, the applicable one-time credit will be applied to the customer's 1<sup>st</sup> month billing cycle as indicated below:

SERVICE	CARD TYPE	1 YEAR TERM CREDIT – ONE TIME CREDIT	2 YEAR TERM CREDIT – ONE TIME CREDIT	3 YEAR TERM CREDIT – ONE TIME CREDIT
Local Service Plus	T1	\$500	\$1500	\$3000

Customers who do not provide a bill of sale to the Company prior to the third billing cycle will not be eligible to receive the one-time credit and the PBX T1 Card Promotion will be removed from the customer's account in the third month.

The T1 card eliminates the need for a channel bank. The customer upgrading with the T1 card must possess telephone sets compatible with digital telephone systems. The customer shall be responsible for the maintenance of the PBX T1.

Customers that terminate their contract at any point during the term agreement will be required to reimburse the Company with the full credited amount provided under this promotion in addition to the contracted early termination penalties. All early termination penalties will be applied to the customer's final invoice.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

GRANDFATHERED LOCAL EXCHANGE SERVICES

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.3 Temporary Promotional Programs, (Cont'd.)

8.3.5 PBX PRI Card Upgrade Promotion

The PBX PRI Card Upgrade Promotion is a promotional offer which is available to new and/or old Local ISDN CEU customers that sign a new one, two or three year term agreement. This promotional offer is available February 20, 2001 until March 31, 2001, as defined below:

The customer shall be responsible for selecting a PBX card vendor and arranging for the purchase and installation of the upgraded card. A copy of the PBX card purchase receipt must be submitted to the Company, prior to the third billing cycle, in order to receive the applicable one-time credit. Upon receipt, the applicable one-time credit will be applied to the customer's 1<sup>st</sup> month billing cycle as indicated below:

SERVICE	CARD TYPE	1 YEAR TERM CREDIT – ONE TIME CREDIT	2 YEAR TERM CREDIT – ONE TIME CREDIT	3 YEAR TERM CREDIT – ONE TIME CREDIT
Local ISDN CEU	PRI	\$500	\$1500	\$3000

Customers who do not provide a bill of sale to the Company prior to the third billing cycle will not be eligible to receive the one-time credit and the PBX PRI Card Promotion will be removed from the customer's account in the third month.

The PRI card is only available for PBX equipment capable of ISDN functionality. The customer upgrading with the T1 card must possess telephone sets compatible with digital telephone systems. The customer shall be responsible for the maintenance of the PBX PRI card.

Customers that terminate their contract at any point during the term agreement will be required to reimburse the Company with the full credited amount provided under this promotion in addition to the contracted early termination penalties. All early termination penalties will be applied to the customer's final invoice.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)

8.3 Temporary Promotional Programs, (Cont'd.)

8.3.6 EZ LD Limited Time Offer

EZ LD Limited Time offer is a limited time only offering. The EZ LD Limited Time is available to new and existing Local Service, Local Service Plus or Local ISDN customers. Service Orders for this limited time offer must be received by the Company no later than December 15, 2001

The EZ LD Limited Time Offer allows customers to earn "EZ LD Credits" for signing a service agreement for at least a 12-month term. The EZ LD Credits will equal the applicable month's billed, eligible long distance charges for the time period specified, as follow, based on the term selected by the customer:

- a. Credit for EZ LD service for 60 days if the customer signs a 36-month term commitment for applicable Company products sold in conjunction with EZ LD;
- b. Credit for EZ LD service until November 30, 2001 on installed orders if the customer signs a 12-month term commitment for applicable Company products sold in conjunction with EZ LD; or
- c. Credit for EZ LD service until December 31, 2001 on installed orders for customers signing a 24-month term commitment for applicable Company products sold in conjunction with EZ LD;

Current Company Long Distance customers are not eligible for the EZ LD limited time offer. Current Company customers that do not have Company LD service that have a Required Product and wish to add e.spire EZ LD shall have their Required Product synchronized with the EZ LD term level. Therefore the customer agrees to sign a new Sales quote to include term and pricing for the Required Product and the EZ LD. The synchronized term of the Required Product will begin on the turn-up date of the EZ LD Limited Time Offer Service.

The applicable EZ LD rate is based on 3 factors:

1. Usage pattern – Customer's intrastate traffic shall not exceed 30% of total EZ LD traffic.
2. EZ LD Service term period (1,2,or 3 years)
3. Customer's prior usage level.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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8.0 - SPECIAL ARRANGEMENTS, (CONT'D.)8.3 Temporary Promotional Programs, (Cont'd.)8.3.6 EZ LD Limited Time Offer (cont'd)

e-spire EZ LD rate guidelines

Term Period	Previous LD usage		
	Up to \$100.00	\$101 - \$300	over \$301
1 year	\$0.055	\$0.055	\$0.049
2 year	\$0.055	\$0.049	\$0.045
3 year	\$0.049	\$0.045	\$0.045

Upon the expiration of the limited time offer "EZ LD Credit", EZ LD customer rates will be billed as noted above, for the duration of their agreement.

8.3.6.1 Conditions of EZ LD Limited Time Offer

EZ LD Limited Time Offer customer's intrastate long distance traffic shall not exceed 30% of their total EZ LD traffic. In the event their traffic exceed the allowed intrastate usage in two billing months in any 12-month period, The Company reserves the right to re-rate those months intrastate minutes to \$.08 per intrastate minute or to charge \$.08 per intrastate minute for the intrastate usage in any additional month, in which the customer's traffic exceed the 30% limit.

Upon the expiration of the limited time offer EZ LD Credit service period, the customer's monthly charge for EZ LD Service will be no less than 80% of the average monthly usage during the EZ LD Credit period.

8.3.6.2 Early Termination Penalty

Withstanding anything to the contrary in article 4 of the Agreement, if the customer decides to terminate the EZ LD Service before the end of the term, the customer will be charged an early termination penalty equal to 4 months of average usage. Additionally, the 90 day credit period is automatically waived. The customer's average usage will be calculated based on the average of the last two full months of usage. In the event the EZ LD agreement is terminated before two full months of service, the average usage will be calculated based on the customer's actual usage to date.

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**GRANDFATHERED LOCAL EXCHANGE SERVICES**

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**9.0 - INBOUND DIRECT LOCAL EXCHANGE SERVICE****9.1 Description**

Inbound Direct Local Exchange Service (Inbound Direct) provides basic local exchange customers with a single, voice grade analog channel which can be used to receive one call at a time only. All outbound calls will be blocked at the switch level. Inbound Direct may not be used for outbound service or to serve as a customer's primary service line. A minimum order of 10 lines must be purchased.

The Inbound Direct product will be configured provisioned and priced with the hunting feature included. The hunt feature automatically forwards incoming calls to available lines according to a preprogrammed sequence. With the Inbound Direct line, the lines will be placed in a circular hunt group so all lines will be hunted. Each line, including the last line, will include hunting.

Inbound Direct service applications may include remote database access, data transmission/reception, and inbound customer service. Basic exchange lines are provided with Inbound Direct to connect to customer provided modem or other data communication device for connection to the public switched telephone network.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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 9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES

 9.2.1 Customer Term Agreement

 9.2.2 Description

The Company Customer Term Agreement (CTA) allows Customer to receive discounts on Company products and services for local exchange or local toll (Local Services). These discounts will be applied to the following products and services:

- Business Exchange Service
- Analog PBX Trunk
  - DID
  - DOD
  - Combination
- Digital PBX Trunk
  - Digital Access Facility
  - DID
  - DOD
  - Combination
- ISDN
  - PRI Access Facility
  - ISDN B Channel

The published monthly recurring rates are set forth in Section 11 of this Tariff. Customers that sign up for service for a one (1) year term will receive a three percent (3%) discount from the published monthly recurring rates. Customers that sign up for service for a two (2) year term will receive a seven percent (7%) discount from the published monthly recurring rates. Customers that sign up for service for a three year term will receive a eleven percent (11%) discount from the published monthly recurring rates. The three preceding term options are subject to the termination liability charges set forth in Section 9.2.3.

 9.2.3 Termination Fees

A termination liability charge will be applicable for service rate elements provided under a term payment plan, as described in Section 9.2.2 of this Tariff, that are disconnected prior to the end of the chosen service period. The termination liability charge is equal to the difference between Company tariffed rates and the Term Plan rates. If at least six month remain under the Initial Term of the Term Plan, an additional cancellation fee of \$500.00 will be added to the early termination charges. The Customer shall be obligated to pay such fees within thirty (30) days of early termination of this Term Plan.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)



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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

## 9.2.4 e.spire LOCAL SERVICE PLUS

e.spire LOCAL SERVICE PLUS is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service customers originating on Company facilities off its Kansas City, Missouri switch. e-spire Local Service Plus is available under One, Two or Three Year Term Agreements. Each commitment level will be charged, Monthly Recurring and Non-recurring rates as specified in Section 13.

## 9.2.4.1 Product Components:

e-spire Local Service Plus services monthly fee includes Business Exchange Lines, Analog PBX Trunks and Digital PBX Trunks. The customer may select a combination of the line components of up to 24 potential lines per T-1. In addition, the following Standard Custom Calling Features are included in the monthly fee:

Hunting	Call Forwarding
Call Waiting	Call Forwarding Busy
3 Way Calling	Call Forwarding Busy No Answer
Speed Dial 8	Call Forwarding Variable

## 9.2.4.2 Long Distance Service

e-spire Local Service Plus customers will receive the following Fixed Term Discounts for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri Basic Local Exchange Telecommunication Service Tariff, the Company's Missouri Interexchange Services Tariff and the the Company's FCC No. 1 Interstate Services Tariff.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

## 9.2.4.3 Toll Free Service

The following Fixed Term Discounts apply to all Company Tariff Dial One rates as noted in the Company's Missouri Interexchange Services Tariff and the Company's FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

9.2.4 e.spire LOCAL SERVICE PLUS (Cont'd)

9.2.4.4 Expiration of Term Agreement

The customer must notify the Company, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the customer services will renew under the existing term agreement, i.e. a two year agreement will renew to an additional two year agreement.

9.2.4.5 Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e-spire Local Service Plus term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty percent. The customer is obligated to pay such charges within thirty (30) days of termination.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

## 9.2.4 e-spire LOCAL SERVICE

e.spire LOCAL SERVICE is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service customers originating on Company facilities off its Kansas City, Missouri switch. e-spire Local Service is available under Month to Month, One Year, Two Year or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Non-recurring rates as specified in Section 13.

## 9.2.5.1 Product Components:

Customers receiving e-spire Local Service may select Exchange lines and/or Trunks in a combination of their choice. e-spire Local Service offers two discount plans off e-spire Local Service tariffed monthly recurring line/trunk fees. Additional discounts are available when the Customer subscribes to the Company's Long Distance services for all lines, as noted below.

Fixed Term Line/Trunk Discount

Plan A Discounts: Local switch service customers with out the Company's Long Distance service.

<u>Term Length</u>	<u>Discount</u>
One Year	4 %
Two Year	5 %
Three Year	7 %

Plan B Discounts: Local switch service customers with the Company's Long Distance service on all line/trunks.

<u>Term Length</u>	<u>Discount</u>
One Year	8 %
Two Year	10 %
Three Year	12 %

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

## 9.2.5 e-spire Local Service (Cont'd)

## 9.2.5.1 Product Components (cont'd)

Long Distance Service e. spire Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri End-User Services Tariff, the Company's Missouri Interexchange Services Tariff and the Company's FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

## 9.2.5.2 Expiration of Term Agreement

The customer must notify the Company, in writing, at least 30 days after to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the current agreement will terminate and the customer services will revert to Month-to-Month at the then current tariff rates, terms and conditions.

## 9.2.5.3 Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e-spire Local Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to: 1) the difference the tariffed monthly rates and the billed e-spire Local Service discounted monthly rates multiplied the number of expired months in the current term agreement, plus 2) the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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**GRANDFATHERED LOCAL EXCHANGE SERVICES**

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**9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)****9.2.6 e-spire Local ISDN**

e.spire LOCAL ISDN is a total package product offering consisting of Local services with optional Long Distance service, Toll Free service and custom calling features. This product is only available to local end user customers originating on Company facilities off its Kansas City, Missouri switch. Internet Service Providers (ISP) will receive inbound traffic only. Non-ISP customers will be provisioned for inbound and outbound traffic. The applicable rates for Outbound Calling for Non-ISP customers are specified in Section 11. Local ISDN is available under Month-To-Month, One Year, Two Year or Three Year Term Agreements. Each commitment level will be charged Monthly Recurring and Non-recurring rates as specified in Section 11.

**9.2.6.1 Expiration of Term Agreement**

The customer must notify the Company, in writing, at least 30 days after the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the customer services will revert to Month-to-Month at the then current tariff rates.

**9.2.6.2 Termination Fees**

A termination liability charge will be applicable for service rate elements provided under the e-spire Local ISDN term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

(This service is grandfathered to existing customers at existing locations  
without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

9.2.7 Incoming FX

Incoming FX is a foreign exchange service that provides a telephone number out of a foreign central office through the end users local central office. Incoming FX offers customers to receive incoming calls from customers within the LCA included in the foreign exchange's NPA/NXX.

Incoming FX is offered as an optional line coding. Incoming FX will only be made available on DID trunks, Combination trunks, and Combination trunks with DID. Since Incoming FX is not an outbound calling feature, it will not be available on DOD trunks. Incoming FX is available to customers receiving e-spire LOCAL SERVICE PLUS or e-spire LOCAL ISDN.

Incoming FX is provided on the facilities of the Company and is offered only in areas where the Company is authorized to do business.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.8 Local Advantage Service

Local Advantage Service Term Plan is available to new and existing customers receiving e-spire LOCAL SERVICE PLUS and/or e-spire LOCAL ISDN Commercial End User (CEU). Local Advantage Service was previously introduced as a promotional offer for e-spire Local Service Plus and e-spire Local ISDN CEU. Local Advantage Service Term Plan is designed to encourage prospects and existing customers to purchase Company Long Distance. The long distance usage will generate credits that will be applied to the customer's Local Service\*. The higher the long distance net revenue, the higher the monthly credits for Local Service\*.

New and Existing Customer's will receive Local Service monthly credits on up to 4 e-spire LOCAL SERVICE PLUS / LOCAL ISDN Commercial End User T-1's, DID Trunk Termination and DID Blocks. The Local Service monthly credits are based on the sliding scale net Long Distance (Interstate , IntraLATA, Intrastate, International, Toll Free & Calling Card) usage per month, for the length of the LOCAL SERVICE PLUS/LOCAL ISDN Commercial End User Agreement.

Net Monthly Long Distance Revenue

\$2,500.00 - \$4,999.99  
 \$5,000.00 - \$7,499.99  
 \$7,500.00 - \$9,999.99  
 \$10,000.00 - \$12,499.99  
 \$12,500.00 or more

Maximum Local Services Monthly Charges Waived

1 LOCAL SERVICE PLUS  
 1 LOCAL SERVICE PLUS and 50% off 1add'l LOCAL SERVICE PLUS  
 2 LOCAL SERVICE PLUS and 50% off 1add'l LOCAL SERVICE PLUS  
 3 LOCAL SERVICE PLUS and 50% off 1add'l LOCAL SERVICE PLUS  
 4 LOCAL SERVICE PLUS and 50% off 1add'l LOCAL SERVICE PLUS

Existing e.spire LOCAL SERVICE PLUS /LOCAL ISDN CEU customers must renew at equal to or greater than the length of their existing contract with the attached Local Advantage Addendum. Existing customers who increase or decrease the number of LOCAL SERVICE PLUS's must have their account updated.

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\* - Includes e.spire LOCAL SERVICE PLUS, LOCAL ISDN CEU (ONLY), base component, DID Trunk Termination and DID Blocks. Initial Install Waiver Program will be honored on NRC costs. Excludes all optional features, line coding, EUCL, additional service fees, surcharges and taxes.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 Issued: May 14, 2008

Issued by:

Pamela Sherwood, VP – Regulatory Affairs  
 4625 W. 86th Street, Ste 500  
 Indianapolis, IN 46268

Effective: July 1, 2008

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.8 Local Advantage Service (Cont'd)

All other terms and conditions, of the Company's existing e-spire LOCAL SERVICE PLUS and e-spire LOCAL ISDN CEU agreements, not expressly modified in the customer's Addendum remain unchanged and in full force and effect.

## 9.2.8.1 Termination Fees

A termination liability charge will be applicable for service rate elements provided under the Local Advantage Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the corresponding Term agreement. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

9.2.9 Extended Area Service – Outbound Local Calling

The Company's Extended Area Service is available to Local Service, Local Service Plus and Local ISDN business customers whose telephone traffic originates on the Company's facilities, with an NXX set forth in Section 3, off the Company's Kansas City switch. Customers subscribing to this service expand their local calling area from the proper LCA to an extended area. Customer subscribing to this service will incur an additional monthly recurring charge in addition to the line/trunk fee. Monthly service charges and installation apply per line/trunk as set forth in Section 11.

The area defined as Extended Area Service will consist of the following rate centers:

ARCHIE, BASEHOR, BELTON, BETHEL, BLUE SPG, BONNER SPG, BUCKNER, BUCYRUS, CAMDEN PT, CLEVELAND, DE SOTO, DEARBORN, DREXEL, EAST LYNNE, EDGERTON, EINDEPNDNC, EXCELSRSPG, FERRELVUE, FREEMAN, GARDENCITY, GARDNER, GLADSTONE, GREENWOOD, HARRISONVL, HENRIETTA, HOLDEN, HOLT, INDEPNDNCE, KANSASCITY, KEARNEY, KINGSVILLE, LATHROP, LAWSON, LEESUMMIT, LIBERTY, LKLOTAWANA, LONEJACK, MELROSE, MISSOURICY, NASHUA, OAK GROVE, ODESSA, OLATHE, ORRICK, PARKVILLE, PECULIAR, PLATTECITY, PLATTSBURG, PLEASANTHL, RAYTOWN, RICHMOND, SOKANSASCY, SPRINGHILL, STANLEY, STRASBURG, TIFFANYSPG, TRIMBLE, WCLEVELAND, WELLINGTON, WESTDREXEL, WESTON

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.10 Complete Access

Complete Access is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated 512kb Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on Company facilities off its Kansas City, Missouri switch. Complete Access is available under a One Year Term Agreement. This commitment level will be charged Monthly Recurring and Non-recurring rates as specified in section 11.

Term Discounts

<u>Length of Contract</u>	<u>Monthly %</u>	<u>NRC %</u>
One Year	0 %	0%

## 9.2.10.1 Line Components:

Complete Access service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 64 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Transfer
- Call Waiting
- Fax Overflow (1 box included)
- Hunting
- Three Way Calling
- Toll Restrictions (Options A-T each)
- Voice Mail (1 box included)

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.10 Complete Access (Cont'd)

## 9.2.10.1 Line Components (cont'd):

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan or Enhanced Feature Pack:

- Automated Call Back \*69
- Automatic Call Rejection
- Automatic Recall (Redial)
- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Caller ID Name and Number
- DID Termination
- Distinctive Ringing
- Fax Overflow (1 box included)
- Hunting
- PBX Outbound Calling ID
- Speed Dial 8
- Speed Dial 30
- Three Way Calling
- Toll Restrictions (Options A-T each)
- Voice Mail (1 box included)

Complete Access service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components of up to 64 potential lines per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

- Hunting
- DID Termination

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.10 Complete Access (Cont'd)

## 9.2.10.1 Line Components (cont'd):

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan or Enhanced Feature Pack:

- Caller ID w/Number, PRI
- Caller ID w/Name and Number, PRI
- DID Termination
- Hunting
- PBX Outbound Calling ID

## 9.2.10.2 Optional Features

Long Distance Service - Complete Access customers will receive the EZ LD rates for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Company Tariff Dial One International rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
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Toll Free Service - Complete Access customers will receive the EZ LD rates for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
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(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

9.2.10 Complete Access (Cont'd)

9.2.10.3 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

9.2.10.4 Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Access term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.11 Complete Lines/Trunks

Complete Lines/Trunks is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on Company facilities off its Kansas City, Missouri switch. Complete Lines/Trunks is available under Month to Month and One Year Term Agreements. Each commitment level will be charged Monthly Recurring and Non-recurring rates as specified in section 11. The following discounts apply.

Term Discounts

<u>Length of Contract</u>	<u>Monthly %</u>	<u>NRC %</u>
One Year	0 %	0%

## 9.2.11.1 Line Components:

Complete Lines/Trunks service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The Complete Lines/Trunks DSO service monthly fee includes Business Exchange Lines, PBX DOD trunk, PBX Combination Trunk. The customers may select a combination of the line/trunks components per DS1and/or DSO in accordance with the service. Additionally, the following are included in the monthly fee (excluding the Utility Line) as defined in the Basic Feature Plan:

- Call Block
- Hunting
- Toll Restrictions (Options A-T each)

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.11 Complete Lines/Trunks, (Cont'd.)9.2.11.1 Line Components

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan:

- Automated Call Back \*69
- Automatic Call Rejection
- Automatic Recall (Redial)
- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Caller ID Name and Number
- Distinctive Ringing
- DNIS (Dialed Number Identification Service)\*\*
- Hunting
- PBX Outbound Calling ID
- Remote Activation Call Forwarding
- Speed Dial 8
- Speed Dial 30
- Three Way Calling
- Toll Restrictions (Options A-T each)

\*\* Only available on the DS1 product

Complete Lines/Trunks service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

- Call Block 900/976
- Caller ID w/Number, PRI
- Hunting
- Toll Restrictions (Options A-T)
- Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan.
- Call Block 900/976
- Call by Call, per PRI
- Caller ID w/Number, PRI
- Caller ID w/Name and Number, PRI
- Hunting

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.11 Complete Lines/Trunks, (Cont'd.)

## 9.2.11.2 Optional Features

Long Distance Service - Complete Lines/Trunks customers will receive the EZ LD rates for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement. The following discounts apply.

One Year	19.29%
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The preceding fixed term discounts are applicable to the international rates as noted in the Company's International Service Agreement that can be found at [www.twtelecom.com](http://www.twtelecom.com).

Toll Free Service - Complete Lines/Trunks customers will receive the EZ LD rates for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company Missouri General Services Tariff, the Company Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement. The following discounts apply.

One Year	12%
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(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

9.2.11 Complete Lines/Trunks, (Cont'd.)

9.2.11.3 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

9.2.11.4 Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Lines/Trunks term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)



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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.12 Complete T

Complete T is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service customers originating on Company facilities off its Kansas City, Missouri switch. Complete T is available under One, Two or Three Year Term Agreements. The commitment level will be charged Monthly Recurring and Non-recurring rates as specified.

## Term Discounts

<u>Length of Contract</u>	<u>Monthly %</u>	<u>NRC %</u>
One Year	0 %	0%

## 9.2.12.1 Line Components

Complete T service monthly fee includes Business Exchange Lines, Analog PBX Trunks and PBX Trunks. The customers may select a combination of the line components of up to 24 potential lines per T-1. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

- Call Block
- Hunting
- DID Termination
- Toll Restriction (Option A-T each)

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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**GRANDFATHERED LOCAL EXCHANGE SERVICES**

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**9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)****9.2.12 Complete T (Cont'd)****9.2.12.1 Line Components (cont'd):**

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan:

- Automated Call Back \*69
- Automatic Call Rejection
- Automatic Recall (Redial)
- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Caller ID Name and Number
- DID Termination
- Distinctive Ringing
- DNIS (Dialed Number Identification Service)
- Hunting
- PBX Outbound Calling ID
- Remote Activation Call Forwarding
- Speed Dial 8
- Speed Dial 30
- Three Way Calling
- Toll Restrictions (Options A-T each)

Complete T service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk component per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

- Call Block 900/976
- Caller ID w/Number, PRI
- DID Termination, per trunk
- Hunting
- Toll Restrictions (Options A-T)

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.12 Complete T (Cont'd)

## 9.2.12.1 Line Components (cont'd):

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan.

- Call Block 900/976
- Caller ID w/Number, PRI
- Caller ID w/Name and Number, PRI
- DID Termination, per trunk
- Hunting
- Toll Restrictions (Options A-T)

## 9.2.12.2 Optional Features

Long Distance Service

Complete T customers will receive the EZ LD rates for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company Missouri General Services Tariff, the Company Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	19.29%
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International rates will receive the Fixed Term Discounts, as noted in the customer's service agreement, for all Company Tariff Dial One International rates as noted respectively in the Company Missouri General Services Tariff, the Company Missouri Interexchange Services Tariff and the International Service Agreement.

Toll Free Service

Complete T customers will receive the EZ LD rates for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company Missouri General Services Tariff, the Company Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
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(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

9.2.12 Complete T (Cont'd)

9.2.12.3 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

9.2.12.4 Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete T term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.13 Complete Dynamic

Complete Dynamic is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and integrated Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on Company facilities off its Kansas City, Missouri switch. Complete Dynamic is available under a One Year Term Agreements. This commitment level will be charged Monthly Recurring and Non-recurring rates as specified below.

Term Discounts

<u>Length of Contract</u>	<u>Monthly %</u>	<u>NRC % (with Install Waiver Promo)</u>
One Year	0 %	0%

## 9.2.13.1 Line Components:

Complete Dynamic service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 72 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Transfer
- Call Waiting
- Fax Overflow (1 box included)
- Hunting
- Three Way Calling
- Toll Restrictions (Options A-T each)
- Voice Mail (1 box included)

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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**GRANDFATHERED LOCAL EXCHANGE SERVICES**

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**9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)****9.2.13 Complete Dynamic (Cont'd)****9.2.13.1 Line Components (cont'd):**

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan

- Automated Call Back \*69
- Automatic Call Rejection
- Automatic Recall (Redial)
- Call Block
- Call Forward Busy
- Call Forward No Answer
- Call Forward Variable
- Call Hold
- Call Transfer
- Call Waiting
- Caller ID Number Only
- Caller ID Name and Number
- DID Termination
- Distinctive Ringing
- Fax Overflow (1 box included)
- Hunting
- PBX Outbound Calling ID
- Speed Dial 8
- Speed Dial 30
- Three Way Calling
- Toll Restrictions (Options A-T each)
- Voice Mail (1 box included)

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.13 Complete Dynamic (Cont'd)

## 9.2.13.1 Line Components (cont'd):

Complete Dynamic service monthly fee includes PRI Access facility with PRI Trunks. The customers may select a combination of the trunk components of up to 72 potential lines per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

- Hunting
- DID Termination

Additionally, the following are included with customers in the monthly fee as defined in the Enhanced Feature Plan

- Caller ID w/Number, PRI
- Caller ID w/Name and Number, PRI
- DID Termination
- Hunting
- PBX Outbound Calling ID

## 9.2.13.2 Optional Features

## Long Distance Service

Complete Dynamic customers will receive the EZ LD rates for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company Missouri General Services Tariff, the Company Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement. International rates will receive the following Fixed Term Discounts for all Company Tariff Dial One International rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
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## Toll Free Service

Complete Dynamic customers will receive the EZ LD rates for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
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(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

9.2.13 Complete Dynamic (Cont'd)

9.2.13.3 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

9.2.13.4 Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Dynamic term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)



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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.14 Channel 12

Channel 12 is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service customers originating on Company facilities off its Kansas City, Missouri switch. Channel 12 is available under a One Year Term Agreement. Each commitment level will be charged Monthly Recurring and Non-recurring rates as specified below.

Term Discounts

<u>Length of Contract</u>	<u>Monthly %</u>	<u>NRC %</u>
One Year	0 %	0%

## 9.2.14.1 Line Components:

Channel 12 service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The customers may select a combination of the line/trunks components of up to 64 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

Call Block	Anonymous Call Rejection
Toll Restriction (Option A-T each)	Automatic Recall (redial)
Hunting	Caller ID number only (business exchange lines only)
Call Waiting	Call Hold
Three Way Calling	Distinctive Ringing
Call Forward Busy	Speed Dial 8
Call Forward No Answer	Speed Dial 30
Call Forward Variable	Account Code – Non Validated
Call Transfer	Fax Overflow - 1 mailbox included
Automated Call Back	Voice Mail - 1 mailbox included

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

9.2.14 Channel 12 (Cont'd)

9.2.14.1 Line Components (cont'd):

Additionally, the following are included with customers in the monthly fee as defined in the Optional Calling Features:

- Caller ID name and number (business exchange lines only)
- DID Termination
- Call Forwarding Additional Path
- DNIS (Dialed Number Identification Service)
- PBX Outbound Calling ID
- Enhanced Voice Messaging (Auto Attendant)
- Incoming FX
- Incoming FX ISP
- Remote Activation Call Forwarding
- Remote Call Forwarding
- Remote Call Forwarding Additional Path
- Voice Mail Pager Plus

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)9.2.14 Channel 12 (Cont'd)

## 9.2.14.2 Optional Features

Long Distance Service

Channel 12 customers will receive the EZ LD rate for all Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discount for all Company Tariff Dial One International rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
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Toll Free Service - Channel 12 customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri General Services Tariff, the Company's Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement

One Year	12%
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(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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9.2 – OPTIONAL GRANDFATHERED LOCAL EXCHANGE SERVICES, (CONT'D.)

9.2.14 Channel 12 (Cont'd)

9.2.14.3 Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

9.2.14.4 Termination Fees

Consistent with the customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Channel 12 term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the customer is responsible for all cost incurred for such early termination with our service provider.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

GRANDFATHERED LOCAL EXCHANGE SERVICES

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10.0 - APPLICATION OF RATES

10.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

10.2 Charges Based on Duration of Use

[RESERVED FOR FUTURE USE]

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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10.0 - APPLICATION OF RATES, (CONT'D.)

10.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

- A) Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in the Local Exchange Routing Guide issued by BellCore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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10.0 - APPLICATION OF RATES, (CONT'D.)10.3 Rates Based Upon Distance (Cont'd)

- B) The airline distance between any two rate centers is determined as follows:
- 1) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each rate center from the BellCore Local Exchange Routing guide referenced in Section 3.3(A).
  - 2) Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.
  - 3) Square each difference obtained in step (2) above.
  - 4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3) above.
  - 5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
  - 6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES

Services Description and Pricing Location Table

<u>Service</u>	<u>Description Location</u>	<u>Pricing Location</u>
Basic Exchange Line Service	4.2	11.1
PBX (Basic Exchange) Trunk Service	4.3	11.2
Digital PBX (Basic Exchange) Trunk Service	4.4	11.3
DID Trunk Service	4.5	11.4
Hunt/Grouping Service	4.6	11.5
CLASS (Custom Local Area Signaling Service) Features	4.7	11.6
Business Custom Services (BCS)	4.8	11.7
ISDN/PRI	4.9	11.8
Directory Listings	5.1	11.9
Main Number Retention	5.2	11.10
Authorization Codes	5.3	11.11
Vanity Numbers	5.4	11.12
Operator Services	7.1	11.13
Busy Line Verify and Busy Line Interrupt Service	7.2	11.14
Service Implementation Changes for changing Existing Services	7.3	1.15
Restoration of Services	7.4	11.16
Inbound Direct Local Exchange Service	9.0	11.17

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.1 Basic Exchange Line Service<sup>††</sup>

	Nonrecurring	Monthly
Basic Local Exchange Service Multi - Per Trunk		
Zone 1	\$47.00	\$39.25
Zone 2	\$47.00	\$40.75
Zone 3	\$47.00	\$43.25
Flat Line:		
Zone 1	\$47.00	\$30.25
Zone 2	\$47.00	\$31.50
Zone 3	\$47.00	\$33.25

11.2 PBX (Basic Exchange) Trunk Service<sup>††</sup>

	Nonrecurring	Monthly
Analog PBX		
Basic Local Exchange Trunk Service Per Trunk		
Subscriber's Location: Zone 1	\$47.00	\$39.25
Zone 2	\$47.00	\$40.95
Zone 3	\$47.00	\$43.25
DID		
DID Trunk Termination	\$21.25	\$42.25
1 <sup>st</sup> Block of 100 Numbers	\$153.25	\$21.00
Each Add'l Block of 10 Numbers	\$153.25	\$21.00
1 <sup>st</sup> Block of 10 Numbers	\$153.25	\$4.50
Each Add'l Block of 10 Numbers	\$13.75	\$4.50

11.3 Digital PBX (Basic Exchange) Trunk Service<sup>††</sup>

	Nonrecurring	Monthly
Digital PBX Trunk Pricing		
Digital PBX Access Facility (per DS1)	\$630.00	\$238.50
Digital PBX Trunk Charge (per trunk)Subscriber's Location:		
Zone 1	\$47.00	\$22.50
Zone 2	\$47.00	\$24.50
Zone 3	\$47.00	\$26.50
Line termination (per trunk)	\$67.50	\$4.25

11.4 DID Trunk Service<sup>††</sup>

	Nonrecurring	Monthly
DID Trunks		
Each block of 100 numbers	\$153.25	\$21.00
1 <sup>st</sup> Block 10 numbers	\$153.25	\$ 4.50
Each block of 10 numbers	\$13.75	\$ 4.50
DID Channel Termination (per activated channel)	\$47.00	\$ 2.50

<sup>††</sup> - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's LOCAL SERVICE, LOCAL SERVICE PLUS and LOCAL ISDN services at the rate levels outlined under e-spire's Local Service, LOCAL SERVICE PLUS and LOCAL ISDN or other applicable services.

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.5 Hunt/Grouping Service<sup>††</sup>

	Pricing
Non-Recurring	\$4.75
Recurring (monthly)	N/C

11.6 CLASS (Custom Local Area Signaling Service) Features<sup>††</sup>

	Nonrecurring	Monthly
Automatic Call Back	\$13.00	\$2.25
Automatic Recall	\$13.00	\$2.25
Call Block	\$13.00	\$3.50
Priority Call/Distinctive Ringing	\$13.00	\$2.25
Call Transfer	\$13.00	\$4.00
Caller ID Name Delivery	\$13.00	\$7.75
Caller ID Number Delivery	\$13.00	\$7.75
Caller ID Name & Number	\$13.00	\$7.75
Directory Number Privacy	N/C	N/C
Selective Call Forward	\$13.00	\$2.50
	Per Successful Activation	
Call Tracing	\$13.00	\$7.00

11.7 Business Custom Services (BCS)<sup>††</sup>

Non-Recurring	
All BCS Features	\$13.00
Monthly Recurring	
Call Forwarding Variable	\$5.25
Call Forwarding Busy Line	\$2.50
Call Forwarding Don't Answer	\$2.50
Call Forward Busy Line/ Don't Answer	\$3.50
Remote Activation of CFV	\$2.25
Remote Call Forwarding	\$4.35
Call Waiting Terminating	\$7.00
Three Way Conference Calling	\$2.25
Speed Calling 30	\$2.25
Speed Calling 8	\$2.25

<sup>††</sup> - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's LOCAL SERVICE, LOCAL SERVICE PLUS and LOCAL ISDN services at the rate levels outlined under e-spire's Local Service, LOCAL SERVICE PLUS and LOCAL ISDN or other applicable services.

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

## 11.0 - RATES FOR SERVICES, (CONT'D.)

11.8 ISDN/PRI (Integrated Services Digital Network - Primary Rate Interface)<sup>††</sup>

Element	Install	Monthly
PRI B Channels (per channel) Subscriber's Location:		
Inward DATA	N/C	\$46.25
Voice/DATA	N/C	\$48.15
	N/C	\$50.45
PRI Service (per DS1)	\$3186.00	\$562.50
Dynamic channel Allocation (per DS1)	\$9.00 (I)	\$337.50
Caller ID (per DS1)	\$ 90.00	\$90.00
Direct Inward Dial		
DID Trunk Termination	\$21.25	\$42.25
DID Numbers		
Each Block of 100 Numbers	\$153.25	\$21.00
Each Add'l Block of 100 Numbers	N/C	N/C
First Block of 10 Numbers	\$153.25	\$4.50
Each Add'l Block of 10 Numbers	\$13.25	\$1.00

11.9 Directory Listings<sup>††</sup>

	Nonrecurring	Monthly
Each Additional Listing	\$8.50	\$6.00
Non List Non Publish	\$5.25	\$1.20
Non-Published Number	\$5.25	\$1.20

11.10 Main Number Retention<sup>††</sup>

Rates	Nonrecurring	Monthly
per retained number	N/C	N/C
per retained vanity number	N/C	N/C

11.11 Authorization Codes<sup>††</sup>

	Nonrecurring	Monthly
Toll Restriction	\$7.25	\$20.00

11.12 Vanity Numbers<sup>††</sup>

Rates	Nonrecurring	Monthly
Per Vanity Number	N/C	N/C

<sup>††</sup> - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's LOCAL SERVICE, LOCAL SERVICE PLUS and LOCAL ISDN services at the rate levels outlined under e-spire's Local Service, LOCAL SERVICE PLUS and LOCAL ISDN or applicable services.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.13 Operator Services<sup>††</sup>

Note that usage charges and surcharges, busy line verification and interrupt, or directory assistance surcharges apply in addition to operator charges.

Operator Services	Per Call Surcharge
Station-to-Station	\$0.90
Calling Card	\$0.65
3 <sup>rd</sup> Number Billing	\$0.65
Collect Calls	\$0.65
Person-to-Person	\$2.00

11.14 Busy Line Verify and Busy Line Interrupt Service<sup>††</sup>

Busy Line Verify Service (each request)	\$1.20
Busy Line Verify & Busy Line Interrupt Service (each request)	\$1.85

11.15 Service Implementation Changes for Changing Existing Services<sup>††</sup>

Non-Recurring, per service order \$22.00

The Company concurs in Southwestern Bell Telephone Company's tariffs with regard to charges for changing interexchange carriers made at a Customer's request.

11.16 Restoration of Services<sup>††</sup>

Non-Recurring per occasion	N/C
Charge per telephone number restored	\$15.75

<sup>††</sup> - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's LOCAL SERVICE, LOCAL SERVICE PLUS and LOCAL ISDN services at the rate levels outlined under e-spire's Local Service, LOCAL SERVICE PLUS and LOCAL ISDN or other applicable services.

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.17 Inbound Direct Local Exchange Service<sup>††</sup>

Inbound Direct (Inbound only line + hunting)	Recurring per line, per month	Nonrecurring
Kansas City, MO	\$23.50	\$49.75

11.17.1 On-Network Pricing Discount

For customers with facilities residing on the Company network (as opposed to customers who use facilities purchased or leased from another carrier), discounts of 5% to 25% may be available on an individual case basis.

11.17.2 Term Contract and Penalty

If the customer and the Company agree to a term (multi-month) contract, the customer is bound to fulfill all terms and conditions of the contract. If the customer wishes to cancel service with the Company prior to the expiration of the contract, the customer will be billed and obligated to pay the full value of the remainder of the contract the value of which will be based on remaining months 0-multiplied by the average of all prior monthly bills.

11.18 Directory Assistance<sup>††</sup>

Fully Automated DACC	Per Call Surcharge
Sent-Paid Public or Semi-public	\$0.25
Collect or Bill to Third Number	\$1.10
Semi Automated DACC	
Sent Paid	\$1.10
Calling Card	\$0.65
Collect or Bill to Third Party	\$1.10
Person-to-Person	\$2.00

<sup>††</sup> - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's LOCAL SERVICE, LOCAL SERVICE PLUS and LOCAL ISDN services at the rate levels outlined under e-spire's Local Service, LOCAL SERVICE PLUS and LOCAL ISDN or other applicable services.

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.19 IntraLATA Calling Service<sup>††</sup>

Rate Mileage	Initial 6 seconds	Each Additional 6 seconds
1-430+	\$0.00990	\$0.00990

Rate Time Periods

DAY	Mon. - Fri.	8:00am to 5:00pm
EVENINGS	Mon. - Fri.	5:00pm to 11:00pm
NIGHTS	Mon. - Fri.	11:00pm to 8:00am
WEEKENDS	Sat. through Sun	All day

<sup>††</sup> - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's LOCAL SERVICE, LOCAL SERVICE PLUS and LOCAL ISDN services at the rate levels outlined under e-spire's Local Service, LOCAL SERVICE PLUS and LOCAL ISDN or other applicable services.

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.19 IntraLATA Calling Service, (Cont'd.)11.19.1 One-Hour, Five Hour and Ten-Hour Business Plan

The Company's One-Hour, Five-Hour and Ten-Hour Business Plan allow a customer to select one of the Business Plans set forth below, each Plan has an associated monthly recurring charge for direct dialed intraLATA calls. The monthly recurring charge applies to the initial chosen level of usage (i.e. One Hour, Five Hours, or Ten Hours). Any usage in excess of the designated hourly Plan will be billed at the associated Additional Per Minute Rate, as specified below. The base monthly charge associated with the plan will be applied every month, regardless of usage.

	<u>Monthly Recurring Rate</u>	<u>Each Additional Minute</u>
1 Hour Business Plan	\$7.00	\$0.12
5 Hours Business Plan	\$32.25	\$0.11
10 Hours Business Plan	\$54.00	\$0.09

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.20 Pay Phone

	<u>Nonrecurring</u>	<u>Monthly</u>
Required:		
Flat Rate, 2 way service, touch tone with International Block.	\$18.00	\$30.30
Options:		
Selective Class of Call Screening:		
COPT Basic, per line	\$18.45	N/C
Coinless Only, per line	\$14.40	N/C
Answer Supervision:		
Line Side, per line	\$6.30	\$4.50

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)

## 11.21 e-spire™ ISDN/PRI (Integrated Services Digital Network - Primary Rate Interface)

<u>Element</u>	<u>Install</u>	<u>Monthly</u>
ISDN Voice/Data		
ISDN PRI Access Facility (per DS1)		
Month to Month	\$1,250.00	\$700.00
12 months Term Plan	\$1,212.50	\$679.00
24 months Term Plan	\$1,162.50	\$651.00
36 months Term Plan	\$1,112.50	\$623.00
B Channel (per channel)	\$ 0.00	\$ 20.00
DID Numbers		
1 <sup>st</sup> Block of 20 (per block)	\$0.00	\$5.00
each add'l block of 20 up to 500 (per block)	\$0.00	\$2.50
more than 500 - each add'l block of 100 (per block)	\$0.00	\$50.00
ISDN Inbound Direct		
ISDN PRI Access Facility and 23B +D Channels (per DS1)		
12 months Term Plan	\$1,250.00	\$450.00
24 months Term Plan	\$1,150.00	\$436.00
36 months Term Plan	\$1,000.00	\$405.00

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)

11.22 e-spire LOCAL SERVICE PLUS Pricing:

<u>Length of Contract</u>	<u>Monthly</u>	<u>Nonrecurring</u>
One Year	\$800.00	\$1,250.00
Two Year	\$775.00	\$1,000.00
Three Year	\$725.00	\$ 750.00
Additional charges will apply for the following components:		
DID Termination Charges:		<u>Monthly</u>
DID Trunk Termination		\$10.00
DID Number:		
1 <sup>st</sup> Block of 20 DID numbers		\$5.00
DID each additional block of 20 up to 500 numbers		\$2.50
DID 500 + each additional block of 100 numbers		\$50.00
Optional Custom Calling Features:	<u>Monthly</u>	<u>Nonrecurring*</u>
Custom Calling Features	\$10.00	
Anonymous Call Rejection	\$2.50	
Automatic Call Back	\$2.50	
Automatic Recall	\$2.50	
**Automatic Call Back (per occurrence)	\$0.75	
**Automatic Recall (per occurrence)	\$0.75	
Call Block	\$2.50	
Call Hold	\$2.50	
Call Pick Up	\$2.50	
Call Transfer	\$2.50	
Caller ID w/Name & Number	\$2.50	
Caller ID w/Number	\$2.50	
Code Restriction	\$2.50	
Distinctive Ringing	\$2.50	
Remote Activation of Call forward	\$2.50	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dialing 30	\$2.50	
Auto Attendant (per mailbox)	\$2.50	\$50.00 (9 or fewer mailboxes) \$95.00 (10 or more mailboxes)
Fax Overflow	\$2.50	
Voice Mail, (per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.50	

\* Non-recurring charges waived if features ordered upon initial installation of e.spire LOCAL SERVICE PLUS.

\*\* Per occurrence rate applies when customer opts not to purchase the monthly rate.

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.22 e-spire LOCAL SERVICE PLUS Pricing, (cont'd.)

Ancillary Services		
<u>Directory Listings, per listing</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Single List - White page only	\$0.00	\$ 0.00
Non-listed	\$1.20	\$ 0.00
Non-published	\$1.20	\$ 5.25
Additional listing	\$6.00 (I)	\$ 8.50
Toll Free Directory Assistance listing	\$15.00	\$ 0.00
Directory Number Privacy	\$0.00	\$ 0.00
<u>Vanity Number</u>	<u>Monthly</u>	
Vanity number, per number	\$10.00	
<u>Operator Assisted Calling, per occurrence</u>	<u>Monthly</u>	
Station to Station	\$0.90	
Calling Card	\$0.65	
3 <sup>rd</sup> Number	\$0.65	
Collect Call	\$0.65	
Person to Person	\$2.00	
<u>Directory Assistance</u>	<u>Per Call</u>	
Fully Automated DACC		
Sent-Paid Public or Semi-Public	\$0.25	
Collect or Bill to Third Number	\$1.10	
Call Allowance		
Each additional Directory Assistance call		
Call Completion		
Semi-Automated DACC		
Sent Paid	\$1.10	
Calling Card	\$0.65	
Collect or Bill to Third Number	\$1.10	
Person-to-Person	\$2.00	
Long Distance Directory Assistance	\$1.25 (I)	
Long Distance Directory Assistance with call completion	\$0.50	
<u>Busy Line Verification</u>		<u>Per Request</u>
Verification Request		\$0.00
Emergency Interrupt Request (in addition to Verification Request)		\$ 0.00

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.22 e-spire LOCAL SERVICE PLUS Pricing, (cont'd.)

<u>Moves/Adds/Changes (MACS)</u>	<u>One Time Non-recurring</u>
Add Additional Lines or Trunks, per order	\$ 50.00
Add DID Trunk Termination, per order	\$ 50.00
Change to CSR , record purpose, per order	\$ 20.00
Add Additional Custom Calling Features, per order	\$ 10.00
Add Auto Attendant	\$50.00 (9 or fewer mailboxes) \$95.00 (10 or more mailboxes)
Move Service Location, per order	Installation Charges in Section 11.15apply
PIC Change, per line	\$ 5.00
Reconfiguration Charge, per order without customer premise visit	\$ 50.00
Reconfiguration Charge, per order with customer premise visit.	\$250.00

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.23 e-spire Local Service Pricing

## LOCAL SERVICE Rates – Flat Rate Service

<u>Month to Month</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Business Exchange Lines		
1 <sup>st</sup> line	\$34.50	\$50.00
Each additional line	\$34.50	\$15.00
 PBX DOD Trunk	 \$43.00	 \$50.00
Each additional line	\$43.00	\$15.00
 PBX DID Trunk	 \$43.00	 \$50.00
Each additional line	\$43.00	\$15.00
 PBX Combination Trunk	 \$43.00	 \$50.00
Each additional line	\$43.00	\$15.00
 <u>DID Termination Charges:</u>	 <u>Monthly</u>	
DID Trunk Termination	\$15.00	
 <u>DID Number:</u>	 <u>Monthly</u>	
1 <sup>st</sup> Block of 20 DID numbers	\$ 5.00	
DID each additional block of 20 up to 500 numbers	\$ 2.50	
DID 500 + each additional block of 100 numbers	\$50.00	
 <u>Hunting Service:</u>	 <u>Monthly</u>	 <u>Nonrecurring*</u>
Hunting	\$ 1.50	\$ 0.00

(This service is grandfathered to existing customers at existing locations  
without modifications as of July 12, 2007.)

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Pamela Sherwood, VP – Regulatory Affairs  
4625 W. 86th Street, Ste 500  
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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.23 e-spire Local Service Pricing, (cont'd.)

<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Custom Calling Features	\$10.00	
Anonymous Call Rejection	\$ 3.00	
Automatic Call Back	\$ 3.00	
Automatic Recall	\$ 3.00	
**Automatic Call Back (per occurrence)	\$ 0.75	
**Automatic Recall (per occurrence)	\$ 0.75	
Call Block	\$ 3.00	
Call Forwarding	\$ 3.00	
Call Forwarding Busy	\$ 3.00	
Call Forwarding No Answer	\$ 3.00	
Call Forwarding Variable	\$ 3.00	
Call Hold	\$ 3.00	
Call Pick Up	\$ 3.00	
Call Transfer	\$ 3.00	
Call Waiting	\$ 3.00	
Caller ID w/Name & Number	\$ 7.50	
Caller ID w/Number	\$ 5.00	
Code Restriction	\$ 3.00	
Distinctive Ringing	\$ 3.00	
Remote Activation of Call forward	\$ 3.00	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 3.00	
Speed Dialing 30	\$ 3.00	
3 Way Calling	\$ 3.00	
Auto Attendant (per mailbox)	\$ 7.95	\$50.00 (9 or fewer mailboxes) \$95.00 (10 or more mailboxes)
Fax Overflow	\$14.95	
Voice Mail (per mailbox)	\$ 6.95	
Voice Mail Pager Plus	\$ 9.95	
Call Trace	\$ 3.00	
<u>Toll Free Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Toll Free Number	\$ 1.00	\$ 0.00
Toll Free Directory Assistance Listing, per number	\$15.00	\$ 0.00
Fixed Term Discounts apply to all Company Tariff Dial One rates as noted in the Company's Missouri Interexchange Services Tariff and the Company's FCC No. 1 Interstate Services Tariff.		
One Year	12%	
Two Year	15%	
Three Year	20%	

\* Non-recurring charges waived if features ordered upon initial installation of e.spire LOCAL SERVICE.

\*\* Per occurrence rate applies when customer opts not to purchase the monthly rate.

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.23 e-spire Local Service Pricing, (cont'd.)Ancillary Services

<u>Directory Listings, per listing</u>	<u>Monthly</u>
Single List - White page only	\$ 0.00
Non-listed	\$ 1.50
Non-published	\$ 3.00
Additional listing	\$ 6.00 (I)
Toll Free Directory Assistance listing	\$15.00

<u>Vanity Number</u>	<u>Monthly</u>
Vanity number, per number	\$10.00

<u>Moves/Adds/Changes (MACS)</u>	<u>One Time Non-recurring</u>
Add Additional Lines or Trunks, per order	\$ 50.00
Add DID Trunk Termination, per order	\$ 50.00
Change to CSR , record purpose, per order	\$ 20.00
Add Additional Custom Calling Features, per order	\$ 10.00
Add Auto Attendant	\$50.00 (9 or fewer mailboxes) \$95.00 (10 or more mailboxes)

Move Service Location, per order	
Price List apply	
PIC Change, per line	\$ 5.00
Reconfiguration Charge, per order without customer premise visit.	\$ 50.00
Reconfiguration Charge, per order with	\$250.00

(This service is grandfathered to existing customers at existing locations  
without modifications as of July 12, 2007.)

## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.24 e-spire Local ISDN Pricing:

<u>Month to Month</u>	<u>Monthly</u>	<u>Nonrecurring</u>
ISDN PRI Access Facility, 23B+D Channels	\$1,350.00	\$1,250.00
<u>1 Year Term</u>		
ISDN PRI Access Facility, 23B+D Channels	\$1,200.00	\$1,250.00
<u>2 Year Term</u>		
ISDN PRI Access Facility, 23B+D Channels	\$1,050.00	\$1,000.00
<u>3 Year Term</u>		
ISDN PRI Access Facility, 23B+D Channels	\$1,000.00	\$ 750.00
<u>DID Termination Charges:</u>		<u>Monthly</u>
DID Trunk Termination, per Trunk Group	\$10.00	
<u>DID Number:</u>	<u>Monthly</u>	
1 <sup>st</sup> Block of 20 DID numbers	\$ 5.00	
DID each additional block of 20 up to 500 numbers	\$ 2.50	
DID 500 + each additional block of 100 numbers	\$50.00	
<u>Hunting Service:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Hunting	\$ 0.00	\$ 0.00
<u>Optional Custom Calling Features:</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
Caller ID w/Name & Number	\$150.00	\$ 0.00
Caller ID w/Name Only	\$ 75.00	\$ 0.00
Call by Call	\$ 50.00	\$ 0.00
Outbound Calling for Non-ISP's	\$100.00	\$ 0.00

11.24.1 Optional Service Rates:

Long Distance Service - Company Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the Company's Missouri End-User Services Price List, the Company's Missouri Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)

11.24 e-spire Local ISDN Pricing (Cont'd):

11.24.1 Optional Service Rates (cont'd):

<u>Toll Free Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Toll Free Number	\$1.00	\$0.00
Toll Free Directory Assistance Listing, per number	\$15.00	\$0.00

Fixed Term Discounts apply to all Company Tariff Dial One rates as noted in the Company's Missouri Interexchange Services Tariff and the Company's FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%
<u>Ancillary Services</u>	
<u>Directory Listings, per listing</u>	<u>Monthly</u>
Single List - White page only	\$ 0.00
Non-listed	\$ 1.50
Non-published	\$ 3.00
Additional listing	\$ 6.00 (I)
Toll Free Directory Assistance listing	\$10.00
<u>Vanity Number</u>	<u>Monthly</u>
Vanity number, per number	\$10.00
Moves/Adds/Changes (MACS)	<u>One Time Non-recurring</u>
Add DID Trunk Termination, per order	\$ 50.00
Change to CSR , record purpose, per order	\$ 20.00
Add Additional Custom Calling Features, per order	\$ 10.00
Move Service Location, per order	Installation Charges in the Missouri End-User Services Price List apply
PIC Change, per line	\$ 5.00
Reconfiguration Charge, per order without customer premise visit.	\$ 50.00
Reconfiguration Charge, per order with customer premise visit.	\$250.00

11.25 Incoming FX

	<u>Monthly</u>	<u>Nonrecurring</u>
e-spire LOCAL SERVICE PLUS	\$100.00	\$ 10.00
e-spire LOCAL ISDN – Non ISP’s	\$100.00	\$ 10.00
e-spire LOCAL ISDN – ISP’s	\$200.00	\$ 10.00

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.26 Extended Area Service

	<u>Non-Recurring</u>	<u>Monthly</u>	<u>Moves/ADD /CHANGE charge</u>
e-spire Local Service	\$ 0.00	\$34.95	\$10.00
e-spire Local Service Plus	\$ 0.00	\$34.95	\$10.00
e-spire Local ISDN	\$ 0.00	\$34.95	\$10.00

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)11.27 Complete Access

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Complete Access (w/512k Internet)	\$350.00	
Base Line/Trunk Rate for DS1 and PRI Access Facility	\$22.50	

Additional charges will apply for the following components:

DID Termination Charges		
DID Trunk Termination, per line/trunk*		\$5.00
*DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge		
DID Number		
1 <sup>st</sup> Block of 20 DID numbers		\$5.00
DID each additional block of 20 up to 500 numbers		\$2.50
DID 500 + each additional block of 100 numbers		\$50.00
Feature Plans		
Basic Feature Plan (included in base price)		\$0.00
Enhanced Feature Plan, per line/trunk		\$10.00
Enhanced Feature Pack, per order		\$180.00
Complete Access XLSO Program, off base line/trunk price		20% off
LD MOU Service Fee, additional to base line/trunk price		\$7.00

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)

11.27 Complete Access, (Cont'd.)

11.27.2 Optional Features (cont'd)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring *</u>
DS1 Optional Custom Calling Features:		10.00
1 <sup>st</sup> Basic Feature Plan Custom Calling Features	\$ 0.00	
Account Code – Non Validated	\$ 5.00	
Account Code – Validated (future)	\$ 1.00	
Anonymous Call Rejection	\$ .50	
Automatic Call Back	\$ 1.00	
Automatic Recall	\$ 1.00	
Call Hold	\$15.00	
Call Forwarding Additional Path	\$ 5.00	
Caller ID w/Name & Number	\$ 2.50	
Caller ID w/Number	\$ 1.00	
Distinctive Ringing	\$ 5.00	
DNIS (Dialed Number Identification Service)	\$34.95	
Extended Area Service	\$50.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$ 5.00	
PBX Outbound Calling ID	\$ 1.00	
Remote Activation of Call forward	\$10.00	
Remote Call Forwarding	\$15.00	
Remote Call Forwarding Additional path	\$ 1.00	
Speed Dial 8	\$ 2.00	
Speed Dial 30	\$ 9.95	
Enhanced Voice Enhanced Voice Messaging (per mailbox)		\$50.00
(9 or fewer mailboxes)		\$95.00
(10 or more mailboxes)	\$ 7.95	
Fax Overflow	\$ 5.00	
Voice Mail (additional per mailbox)	\$ 7.00	
Voice Mail Pager Plus		
*Non-recurring charges waived if features ordered upon initial installation of the Company.		

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.27 Complete Access, (Cont'd.)

## 11.27.2 Optional Features (cont'd)

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring *</u>
DS1 Optional Custom Calling Features:		
* Enhanced Feature Plan or Pack Custom Calling Features		10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)	\$ 5.00	
Extended Area Service	\$34.95	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Remote Activation of Call forward	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	

\*Non-recurring charges waived if features ordered upon initial installation of the Company.

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)11.27 Complete Access, (Cont'd.)

## 11.27.2 Optional Features (cont'd)

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/ Number, PRI	\$25.00	
DID Termination	\$5.00	
PBX Outbound Calling ID	\$5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
Extended Area Service	\$34.95	
Enhanced Feature Plan or Pack Custom Calling Features		
Call by Call, per PRI	\$50.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
Extended Area Service	\$34.95	
<u>Internet Optional Services:</u>		
Internet downgrade to 256kbps	(\$50.00)	
Internet downgrade to 384 kbps	(\$25.00)	
Internet upgrade to 640 kbps	\$25.00	
Internet upgrade to 768 kbps	\$50.00	
Internet upgrade to 1024 kbps	\$150.00	
Internet upgrade to 1.5 Mbps	\$300.00	
News Feed	\$50.00	
Primary DNS	\$20.00	

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)11.27 Complete Access, (Cont'd.)12.24.3 Ancillary Services

<u>Directory Assistance</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$1.25	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$200.00	\$250.00

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.27 Complete Access, (Cont'd.)12.24.3 Ancillary Services

<u>Moves/Adds/Changes (MACS)</u>	<u>One-Time Non-recurring</u>
Complete Access Installation	\$250.00 per order
Change to Upgrade Complete Access, without premises visit	\$50.00 per order
Change to Upgrade Complete Access, with premises visit	\$250.00 per order
Change to Upgrade Internet Access speed	\$50.00 per ckt
Change to Downgrade Complete Access, without premises visit	\$50.00 per order
Change to Downgrade Complete Access, with premises visit	\$250.00 per order
Change to add DID Trunk Termination	\$50.00 per order
Change to add Voice feature	\$10.00 per order
Change to CSR	\$20.00 per order
Change to add PRI feature	\$10.00 per order
Change to add Newsfeed	\$10.00 per ckt
Change to add Primary DNS	\$25.00 per ckt
Change to add Optional Calling Plans (LATAwide, EAS, Corridor...)	\$10.00 per ckt
PIC change	\$5.00 per WTN
Voice Mail installation	\$10.00 per mailbox
Voice Mail Pager Plus installation	\$10.00 per mailbox
Fax Overflow installation	\$10.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	\$50.00 per order
Enhanced Voice Messaging 10 or more mailbox	\$95.00 per order
 <u>Modifications to Account Code Services</u>	
Change to Add Additional Lines to Account Code Service	\$10.00 per order
Change to Update Account Code Length	\$10.00 per order
Change to Update Account Code Description	\$5.00 per order
Change to Add/Delete Account Code(s) in Group	\$5.00 per order
Change to Delete Account Code Service	\$5.00 per order

(This service is grandfathered to existing customers at existing locations  
without modifications as of July 12, 2007.)



GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)11.28 Complete Lines/Trunks

## 11.28.1 Rates and Charges

<u>Service</u>	<u>Monthly</u>
<u>Complete Lines/Trunks</u>	
Complete Lines/Trunks/B Channel	\$12.25
Complete Voice D Channel	\$110.00
<u>Complete Lines/Trunks DS0</u>	
Business Exchange Lines	
PBX DOD Trunks	\$32.50
PBX Combination Trunks	\$32.50
Utility Lines	\$32.50
	\$26.50
Additional charges will apply for the following components:	
<u>DID Termination Charges: (Only available for DS1 &amp; PRI)</u>	
*Basic Feature Plan	
DID Trunk Termination, per line/trunk	
*Enhanced Feature Plan	\$ 5.00
DID Trunk Termination, per line/trunk	
Enhanced DID Trunk Termination, per line trunk	\$ 5.00
	\$ 2.00
<u>DID Number: (Only available for DS1 &amp; PRI)</u>	
1 <sup>st</sup> Block of 20 DID numbers	\$ 5.00
DID each additional block of 20 up to 500 numbers	\$ 2.50
DID 500 + each additional block of 100 numbers	\$50.00

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.28 Complete Lines/Trunks, (Cont'd.)

## 11.28.1 Rates and Charges

Service	Monthly	Nonrecurring*
<u>Feature Plans:</u>		
Basic Feature Plan (included in base price)	\$0.00	
Enhanced Feature Plan, per line/trunk	\$10.00	
<u>LD Option Charge:</u>		
LD 100 MOU Service Fee	\$ 8.00	
LD 300 MOU Service Fee	\$21.50	
6.29.2 Optional Features		
DS1 Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Anonymous Call Rejection	\$ 1.00	
Automatic Call Back	\$ .50	
Automatic Recall	\$ 1.00	
Call Hold	\$ 1.00	
Call Forward Busy	\$ 1.00	
Call Forward No Answer	\$ 1.00	
Call Forward Variable	\$ 1.00	
Call Forwarding Additional Path	\$15.00	
Call Transfer	\$ 2.00	
Call Waiting	\$ 2.00	
Caller ID w/Name & Number	\$ 5.00	
Caller ID w/Number	\$ 2.50	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)**	\$ 5.00	
Extended Area Service	\$34.95	
Incoming FX**	\$50.00	
PBX Outbound Calling ID	\$ 5.00	
Remote Activation of Call forward	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 1.00	
Speed Dial 30	\$ 2.00	
Three Way Calling	\$ 2.00	
Enhanced Voice Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	
Voice Mail (additional per mailbox)	\$ 5.00	
Voice Mail Pager Plus	\$ 7.00	

\*Non-recurring charges waived if features ordered upon initial installation of the Company.

\*\* Not available on DSO

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.28 Complete Lines/Trunks, (Cont'd.)

## 11.28.2 Optional Features

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
* Enhanced Feature Plan or Pack Custom Calling Features		10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$ 1.00	
Extended Area Service, per Trunk	\$34.95	
Incoming FX**	\$50.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$ 9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$ 7.95	\$10.00 per Mailbox
Voice Mail (additional per mailbox)	\$ 5.00	\$10.00 per Mailbox
Voice Mail Pager Plus	\$ 7.00	\$10.00 per Mailbox
*Non-recurring charges waived if features ordered upon initial installation of the Company..		
** Not available on DSO		
<u>PRI Optional Custom Calling Features:</u>		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/Number	\$ 0.00	
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	
Extended Area Service, per Trunk	\$34.95	
Enhanced Feature Plan Custom Calling Features		
Incoming FX	\$50.00	
Redirecting Number on PRI	\$50.00	
Extended Area Service, per Trunk	\$34.95	

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.28 Complete Lines/Trunks, (Cont'd.)11.28.3 Ancillary Services

	<u>Monthly</u>	<u>Nonrecurring</u>
Directory Assistance		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$23.00	
Long Distance Directory Assistance	\$1.25	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free	\$2.00	
Toll Free Payphone Blocking, per number	\$200.00	\$250.00
Toll Free Blocking – NPA NXX, per number	\$20.00	
Moves/Adds/Changes (MACS)		One-Time
Complete Lines/Trunks Installation		
1 <sup>st</sup> line, trunk, B channel, Utility Line, D Channel		\$50.00
each additional line, trunk, B channel, Utility Line		\$15.00
Change to Complete Lines/Trunks, without premises visit		\$50.00 per order
Change to Complete Lines/Trunks, with premises visit		\$250.00 per order
Change to add DID Trunk Termination		\$50.00 per order
Change to add Voice feature		\$10.00 per order
Change to CSR		\$20.00 per order
Change to add PRI feature		\$10.00 per order
Change to add Newsfeed		\$10.00 per order
Change to add Primary DNS		\$25.00 per order
Change to add Optional Calling Plans		\$10.00 pre order
(LATAwide, EAS, Corridor		
PIC change		\$5.00 per WTN
Change to add Toll Free Blocking – NPA NXX, per number		\$10.00 per order
<u>Modifications to Account Code Services</u>		
Change to Add Additional Lines to Account Code Service		\$10.00 per order
Change to Update Account Code Length		\$10.00 per order
Change to Update Account Code Description		\$5.00 per order
Change to Add/Delete Account Code(s) in Group		\$5.00 per order
Change to Delete Account Code Service		\$5.00 per order

(This service is grandfathered to existing customers at existing locations  
without modifications as of July 12, 2007.)

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Pamela Sherwood, VP – Regulatory Affairs  
4625 W. 86th Street, Ste 500  
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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.29 Complete T

Complete T (Flat Rated)	<u>Monthly</u>
Complete T – DS1	\$ 625.00
Complete T – PRI	\$ 825.00

Additional charges will apply for the following components:

<u>DID Termination Charges:</u>	<u>Monthly</u>
*Basic Feature Plan	
DID Trunk Termination, per line/trunk	\$5.00
*Enhanced Feature Plan	
DID Trunk Termination, per line/trunk	\$5.00
Enhanced DID Trunk Termination, per line trunk	\$2.00
DID Number:	
1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$2.50
DID 500 + each additional block of 100 numbers	\$50.00
Feature Plans	
Basic Feature Plan (included in base price)	\$0.00
Enhanced Feature Plan, per T1/PRI	\$75.00
Option Plans	
Complete T Basic Pack, per T1/PRI	\$75.00
Complete T Bonus Pack, per T1/PRI	\$300.00

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.29 Complete T, (Cont'd.)

## 11.29.1 Optional Features

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring*</u>
DS1 Optional Custom Calling Features:		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code – Non Validated	\$ 0.00	
Account Code – Validated	\$ 5.00	
Anonymous Call Rejection	\$ 1.00	
Automatic Call Back	\$ .50	
Automatic Recall	\$ 1.00	
Call Hold	\$ 1.00	
Call Forward Busy	\$ 1.00	
Call Forward No Answer	\$ 1.00	
Call Forward Variable	\$ 1.00	
Call Forwarding Additional Path	\$15.00	
Call Transfer	\$ 2.00	
Call Waiting	\$ 2.00	
Caller ID w/Name & Number	\$ 5.00	
Caller ID w/Number	\$ 2.50	
Distinctive Ringing	\$ 1.00	
DNIS (Dialed Number Identification Service)	\$ 5.00	
Extended Area Service	\$34.95	
Incoming FX	\$50.00	
PBX Outbound Calling ID	\$ 5.00	
Remote Activation of Call Forwarding	\$ 1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$ 1.00	
Speed Dial 30	\$ 2.00	
Three Way Calling	\$ 2.00	

\*Non-recurring charges waived if features ordered upon initial installation of the Company.

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.29 Complete T, (Cont'd.)

## 11.29.1 Optional Features, (cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
DS1 Optional Custom Calling Features:		
* Enhanced Feature Plan or Pack Custom Calling Features		\$10.00
Account Code – Non Validated	\$0.00	
Account Code – Validated	\$5.00	
Call Forwarding Additional Path Incoming FX	\$15.00	
Remote Call Forwarding	\$50.00	
Remote Call Forwarding Additional path	\$10.00	
	\$15.00	

\*Non-recurring charges waived if features ordered upon initial installation of the Company.

PRI Optional Custom Calling Features:

Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Incoming FX	\$50.00	
Extended Area Service	\$34.95	
Redirecting Number on PRI	\$50.00	

Enhanced Feature Plan or Pack Custom Calling

Features	\$50.00	
Call by Call, Per PRI	\$50.00	
Incoming FX	\$34.95	
Extended Area Service	\$50.00	
Redirecting Number on PRI		

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.29 Complete T , (Cont'd.)11.29.2 Ancillary Services

<u>Directory Assistance</u>	<u>Monthly</u>	<u>Nonrecurring</u>
Non-Published	\$30.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$1.25	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$200.00	\$250.00
		<u>One Time</u>
		<u>Nonrecurring</u>
<u>Moves/Adds/Changes (MACS)</u>		
Complete T Installation - 1 year term		\$1250.00
Complete T Installation - 2 year term		\$1000.00
Complete T Installation - 3 year term		\$750.00
Change to Complete T , without premises visit, per order		\$50.00
Change to Complete T, with premises visit, per order		\$250.00
Change to add DID Trunk Termination, per order		\$50.00
Change to add Voice feature, per order		\$10.00
Change to CSR		\$20.00
Change to add PRI feature		\$10.00
Change to add Newsfeed		\$10.00
Change to add Primary DNS, per ckt		\$25.00
Change to add Optional Calling Plans (LATAwide, EAS, Corridor)		\$10.00
(per WTN		
PIC Change		\$5.00
<u>Modifications to Account Code Services</u>		
Change to Add Additional Lines to Account Code Service, per order		\$10.00
Change to Update Account Code Length, per order		\$10.00
Change to Update Account Code Description, per order		\$5.00
Change to Add/Delete Account Code(s) in Group, per order		\$5.00
Change to Delete Account Code Service, per order		\$5.00

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)11.30 Complete Dynamic

	<u>Monthly</u>
Complete Dynamic Channels, (12-72 lines), per line	\$45.00
Base Line/Trunk Rate for DS1 and PRI Access Facility	\$0.00
Business Exchange Line	
PBX DID Trunk	
PBX DOD Trunk	
PBX Combination Trunk	
PBX Combination Trunk w/DID	
D Channel	
Additional charges will apply for the following components:	
<u>DID Termination Charges:</u>	
DID Trunk Termination, per line/trunk *	\$5.00
* DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.	
<u>DID Number:</u>	
1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$2.50
DID 500 + each additional block of 100 numbers	\$5.00
<u>Feature Plans:</u>	
Basic Feature Plan (included in base price)	\$0.00
Enhanced Feature Plan, per line/trunk	\$10.00
LD MOU Service Fee, additional to base line/trunk price	\$7.00

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.30 Complete Dynamic, (Cont'd.)

## 11.30.1 Optional Features

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
<u>Basic Feature Plan Custom Calling Features</u>		\$10.00
Account Code – Non Validated	\$0.00	
Account Code – Validated	\$5.00	
Anonymous Call Rejection	\$1.00	
Automatic Call Back	\$0.50	
Automatic Recall	\$1.00	
Call Hold	\$1.00	
Call Forwarding Additional Path	\$15.00	
Caller ID w/Name & Number	\$5.00	
Caller ID w/Number	\$2.50	
Distinctive Ringing	\$1.00	
DNIS (Dialed Number Identification Service)	\$5.00	
Extended Area Service	\$34.95	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
PBX Outbound Calling ID	\$5.00	
Remote Activation of Call forward	\$1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$1.00	
Speed Dial 30	\$2.00	
Enhanced Voice Enhanced Voice Messaging (per mailbox)	\$9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	
Voice Mail (additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	
*Non-recurring charges waived if features ordered upon initial installation of Complete Dynamic.		

(This service is grandfathered to existing customers at existing locations  
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GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)11.30 Complete Dynamic, (Cont'd.)

## 11.30.1 Optional Features, (cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
* Enhanced Feature Plan Custom Calling Features		\$10.00
Account Code – Non Validated	\$0.00	
Account Code – Validated (future)	\$5.00	
Call Forwarding Additional Path	\$15.00	
Distinctive Ringing	\$1.00	
DNIS (Dialed Number Identification Service)	\$5.00	
Extended Area Service	\$34.95	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Remote Activation of Call forward	\$1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Enhanced Voice Messaging (per mailbox)	\$9.95	
(9 or fewer mailboxes)		\$50.00
(10 or more mailboxes)		\$95.00
Fax Overflow	\$7.95	
Voice Mail (additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	

\*Non-recurring charges waived if features ordered upon initial installation of Complete Dynamic.

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.30 Complete Dynamic, (Cont'd.)

## 11.30.1 Optional Features , (cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>PRI Optional Custom Calling Features:</u>		
<u>Basic Feature Plan Custom Calling Features</u>		
Call by Call, per PRI	\$50.00	
Caller ID w/ Name & Number, PRI	\$50.00	
Caller ID w/ Number, PRI	\$25.00	
DID Termination	\$5.00	
PBX Outbound Calling ID	\$5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
<u>Enhanced Feature Plan Custom Calling Features</u>		
Call by Call, per PRI	\$50.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
Redirecting Number on PRI	\$50.00	
<u>DS1/PRI Internet Features</u>		
Client to Server News Groups (1 <sup>st</sup> 25 users are included)	\$0.00	\$0.00
Additional Client to Server News Groups,	\$5 per user	\$5 per order
Server to Server News Groups (per connection)	\$50.00	\$50 per order
Primary DNS (1 <sup>st</sup> one is included in base price)	\$0.00	
Additional Primary DNS	\$20.00	\$25 per order
Secondary DNS (1 <sup>st</sup> 20 are included in base price)	\$0.00	
Additional Secondary DNS	\$10.00 ea.	\$10 per order
Reverse Resolution	\$10.00	\$10.00

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.30 Complete Dynamic, (Cont'd.)

## 11.30.2 Ancillary Services

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Directory Assistance</u>		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Listing call	\$2.00	
Long Distance Directory Assistance	\$1.25	
Long Distance Directory Assistance call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free Number	\$2.00	\$250.00
Toll Free Payphone Blocking, per number	\$200.00	\$20.00
Toll Free Blocking- NPA NXX, per number	\$10.00	<u>\$20.00</u>

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.30 Complete Dynamic, (Cont'd.)

## 11.30.2 Ancillary Services, (cont'd.)

<u>Moves/Adds/Changes (MACS)</u>	<u>Nonrecurring</u>
Complete Dynamic Installation, per order	\$250.00
Change to Upgrade Complete Dynamic, without premises visit, per order	\$50.00
Change to Upgrade Complete Dynamic, with premises visit, per order	\$250.00
Change to Upgrade Internet Access speed, per ckt	\$50.00
Change to Downgrade Complete Dynamic, without premises visit, per order	\$50.00
Change to Downgrade Complete Dynamic, with premises visit, per order	\$250.00
Change to add DID Trunk Termination, per order	\$50.00
Change to add Voice feature, per order	\$10.00
Change to CSR, per order	\$20.00
Change to add PRI feature, per order	\$10.00
Change to add Newsfeed, per order	\$10.00
Change to add Primary DNS, per order	\$25.00
Change to add Optional Calling Plans (LATAwide, EAS, Corridor), per order	\$10.00
PIC change, per WTN	\$5.00
Voice Mail installation, per mailbox	\$10.00
Voice Mail Pager Plus installation, per mailbox	\$10.00
Fax Overflow installation, per mailbox	\$10.00
Enhanced Voice Messaging 9 or less mailboxes, per mailbox	\$50.00
Enhanced Voice Messaging 10 or more mailboxes, per mailbox	\$95.00
Change to add Toll Free Blocking - NPA NXX, per number, per order	\$10.00
<u>Modifications to Account Code Services</u>	
Change to Add Additional Lines to Account Code Service, per order	\$10.00
Change to Update Account Code Length, per order	\$10.00
Change to Update Account Code Description, per order	\$5.00
Change to Add/Delete Account Code(s) in Group, per order	\$5.00
Change to Delete Account Code Service, per order	\$5.00

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.31 Channel 1211.31.1 Rates and Charges

	<u>Monthly</u>
Cannel 12 Base Component	\$481.18
Each Additional Channel	\$15.00

Additional charges will apply for the following components:

DID Termination Charges:

DID Trunk Termination, per line/trunk *	\$5.00
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\* DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.

DID Number:

1 <sup>st</sup> Block of 20 DID numbers	\$5.00
DID each additional block of 20 up to 500 numbers	\$2.50
DID 500 + each additional block of 100 numbers	\$50.00

Feature Plans:

Basic Feature Plan (included in base price)	\$0.00
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(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

## GRANDFATHERED LOCAL EXCHANGE SERVICES

11.0 - RATES FOR SERVICES, (CONT'D.)11.31 Channel 12

## 11.31.2 Optional Features

<u>Service</u>	<u>Monthly</u>	<u>Nonrecurring</u>
<u>DS1 Optional Custom Calling Features:</u>		
* Basic Feature Plan Custom Calling Features		\$10.00
Account Code – Non Validated	\$0.00	
Account Code – Validated	\$5.00	
Anonymous Call Rejection	\$0.00	
Automatic Call Back	\$0.00	
Automatic Recall	\$0.00	
Call Block	\$0.00	
Call Hold	\$0.00	
Call Forwarding Additional Path	\$15.00	
Caller ID w/Name & Number	\$5.00	
Caller ID w/Number	\$0.00	
Distinctive Ringing	\$0.00	
DNIS (Dialed Number Identification Service)	\$5.00	
Incoming FX	\$50.00	
Incoming FX ISP	\$50.00	
PBX Outbound Calling ID	\$5.00	
Remote Activation of Call forward	\$1.00	
Remote Call Forwarding	\$10.00	
Remote Call Forwarding Additional path	\$15.00	
Speed Dial 8	\$0.000	
Speed Dial 30	\$0.00	
Toll Restrictions	\$0.00	
Enhanced Voice Messaging (per mailbox)	\$9.95	
9 or fewer mailboxes)		\$50.00
10 or more mailboxes)		\$95.00
(1 free, additional per mailbox)	\$7.95	
Voice Mail (1 free, additional per mailbox)	\$5.00	
Voice Mail Pager Plus	\$7.00	
*Non-recurring charges waived if features ordered upon initial installation of the Company.		

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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11.0 - RATES FOR SERVICES, (CONT'D.)11.31 Channel 12, (Cont'd.)

## 11.31.2 Optional Features, (cont'd.)

	<u>Monthly</u>	<u>Nonrecurring</u>
<u>Internet Optional Services:</u>		
News Feed	\$50.00	
Primary DNS	\$20.00	

## 11.31.3 Ancillary Services

<u>Directory Assistance</u>		
Non-Published	\$3.00	
Non-Listed	\$1.50	
Each additional Directory Assistance call	\$2.00	
Long Distance Directory Assistance	\$0.85	
Long Distance Directory Assistance with call completion	\$0.50	
800 Directory Assistance Listing, per 800 number	\$15.00	
<u>Vanity Number Service</u>		
Vanity Number, per number	\$10.00	\$25.00
<u>Toll Free Service</u>		
Toll Free Payphone Blocking, per number	\$200.00	\$250.00

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)

11.31 Channel 12, (Cont'd.)

11.31.3 Ancillary Services (cont'd)

<u>Moves/Adds/Changes (MACS)</u>	<u>One Time Nonrecurring</u>
Channel 12 Installation	
Change to Upgrade Channel 12, without premises visit, per order	\$250.00
Change to Upgrade Channel 12, with premises visit, per order	\$50.00
Change to Upgrade Internet Access speed, per order	\$250.00
Change to Downgrade Channel 12, without premises visit, per ckt	\$50.00
Change to Downgrade Channel 12, with premises visit, per order	\$50.00
Change to add DID Trunk Termination, per order	\$250.00
Change to add Voice feature, per order	\$50.00
Change to CSR, per order	\$10.00
Change to add PRI feature, per order	\$20.00
Change to add Newsfeed, per order	\$10.00
Change to add Primary DNS, per ckt	\$10.00
Change to add Optional Calling Plans (LATAwide, EAS, Corridor)per ckt	\$25.00
PIC change, per WTN	\$10.00
Voice Mail installation, per mailbox	\$5.00
Voice Mail Pager Plus installation, per mailbox	\$10.00
Fax Overflow installation, per mailbox	\$10.00
Enhanced Voice Messaging- 9 or less mailboxes, per order	\$10.00
Enhanced Voice Messaging- 10 or less mailboxes, per order	\$95.00
<u>Modifications to Account Code Services</u>	
Change to Add Additional Lines to Account Code Service	\$10.00
Change to Update Account Code Length	\$10.00
Change to Update Account Code Description	\$5.00
Change to Add/Delete Account Code(s) in Group	\$5.00
Change to Delete Account Code Service	\$5.00

11.32 Access Recovery Charge

<u>Customer Account MRC Total</u>	<u>Monthly Recurring ARC Percentage</u>
\$1000 + Accounts	1.1%
\$500 to \$999.99	3.1%
\$300 to \$499.99	5.1%
Under \$300 MRC	7.1%

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GRANDFATHERED LOCAL EXCHANGE SERVICES

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11.0 - RATES FOR SERVICES, (CONT'D.)

11.33 Time and Material Charges:

(1) Time and Materials Charge Elements

(a) Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

Initial Time and Material Charge                      \$ 75.00

(2) Additional Time and Material Charge (ATM):

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

Additional Time and Material Charge:                      \$50.00 per 30 minute increment

(This service is grandfathered to existing customers at existing locations without modifications as of July 12, 2007.)

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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12.0 - RATES FOR RESOLD SERVICES12.1 Basic Exchange Line Service<sup>††</sup>

	<u>Nonrecurring</u>	<u>Monthly</u>
Basic Local Exchange Service		
Multi - Per Trunk: Zone 1	\$52.25	\$43.60
Zone 2	\$52.25	\$45.50
Zone 3	\$52.25	\$48.00
Flat Line: Zone 1	\$52.25	\$33.55
Zone 2	\$52.25	\$35.00
Zone 3	\$52.25	\$36.95

12.2 PBX (Basic Exchange) Trunk Service<sup>††</sup>

	<u>Nonrecurring</u>	<u>Monthly</u>
Analog PBX		
Basic Local		
Exchange Trunk Service Per Trunk		
Subscriber's Location:		
Zone 1	\$52.25	\$43.60
Zone 2	\$52.25	\$45.50
Zone 3	\$52.25	\$48.00
DID		
DID Trunk Termination	\$15.75	\$47.10
1 <sup>st</sup> Block of 100 Numbers	\$165.00	\$23.00
Each Add'l Block of 10 Numbers	\$165.00	\$5.00
1 <sup>st</sup> Block of 10 Numbers	\$165.00	\$5.00
Each Add'l Block of 10 Numbers	\$10.00	\$5.00
1 <sup>st</sup> Block of 100-200 Numbers or less	\$165.00	\$23.00

<sup>††</sup> - Effective with this tariff filing, the above products have been grandfathered. Only customers currently receiving these products will continue to receive them. All new customers will receive the applicable products under e-spire's LOCAL SERVICE, LOCAL SERVICE PLUS and LOCAL ISDN services at the rate levels outlined under e-spire's Local Service, LOCAL SERVICE PLUS and LOCAL ISDN or other applicable services.

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

12.0 - RATES FOR RESOLD SERVICES, (CONT'D.)12.3 Digital PBX (Basic Exchange) Trunk Service<sup>††</sup>

Digital PBX Trunk Pricing	<u>Nonrecurring</u>	<u>Monthly</u>
Digital PBX Access Facility (per DS1)	\$700.00	\$265.00
Digital PBX Trunk Charge (per trunk)		
Subscriber's Location:		
Zone 1	\$52.25	\$27.25
Zone 2	\$52.25	\$29.15
Zone 3	\$52.25	\$31.65
Line termination (per trunk)	\$75.00	\$ 5.30

12.4 DID Trunk Service<sup>††</sup>

DID Trunks	<u>Nonrecurring</u>	<u>Monthly</u>
Each block of 100 numbers	\$165.00	\$23.00
1 <sup>st</sup> Block 10 numbers	\$165.00	\$ 5.00
Each block of 10 numbers	\$10.00	\$ 5.00
DID Channel Termination (per activated channel)	\$75.00	\$ 5.30
DID Trunk Termination	\$15.75	\$47.10

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

12.0 - RATES FOR RESOLD SERVICES, (CONT'D.)

12.5	<u>Hunt/Grouping Service</u> <sup>††</sup>		
	Pricing		
	Non-Recurring	\$5.50	
	Recurring (monthly)	N/C	
12.6	<u>CLASS (Custom Local Area Signaling Service) Features</u> <sup>††</sup>		
		<u>Nonrecurring</u>	<u>Monthly</u>
	Automatic Call Back	\$13.00	\$2.25
	Automatic Recall	\$13.00	\$2.25
	Call Block	\$14.50	\$4.00
	Priority Call/Distinctive Ringing	\$14.50	\$6.00
	Call Transfer	\$14.50	\$8.00
	Caller ID Name Delivery	\$14.50	\$9.50
	Caller ID Number Delivery	\$14.50	\$8.50
	Caller ID Name & Number	\$14.50	\$9.50
	Directory Number Privacy	N/C	N/C
	Selective Call Forward	\$14.50	\$6.00
			<u>Per Successful Activation</u>
	Call Tracing	\$13.00	\$7.00
12.7	<u>Business Custom Services (BCS)</u> <sup>††</sup>		
	Non-Recurring		
	All BCS Features	\$14.50	
	Monthly Recurring		
	Call Forwarding Variable	\$6.00	
	Call Forwarding Busy Line	\$6.00	
	Call Forwarding Don't Answer	\$6.00	
	Call Forward Busy Line/ Don't Answer	\$6.00	
	Remote Activation of CFV	\$2.25	
	Remote Call Forwarding	\$4.35	
	Call Waiting Terminating	\$8.00	
	Three Way Conference Calling	\$4.00	
	Speed Calling 30	\$4.00	
	Speed Calling 8	\$4.00	

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

## 12.0 - RATES FOR RESOLD SERVICES, (CONT'D.)

12.8	<u>ISDN/PRI (Integrated Services Digital Network - Primary Rate Interface)</u> <sup>††</sup>		
	<u>Element</u>	<u>Install</u>	<u>Monthly</u>
	PRI B Channels (per channel) Subscriber's Location:		
	Zone 1	N/C	\$51.65
	Zone 2	N/C	\$51.65
	Zone 3	N/C	\$51.65
	PRI Service (per DS1)	\$3540.00	\$625.00
	Dynamic channel Allocation (per DS1)	N/C	\$337.50
	Caller ID (per DS1)	\$90.00	\$90.00
	Direct Inward Dial		
	DID Trunk Termination	\$15.75	\$47.10
	DID Numbers		
	Each Block of 100 Numbers	\$165.00	\$23.00
	Each Add'l Block of 100 Numbers	N/C	N/C
	First Block of 10 Numbers	\$165.00	\$5.00
	Each Add'l Block of 10 Numbers	\$10.00	\$5.00
12.9	<u>Directory Listings</u> <sup>††</sup>		
		<u>Nonrecurring</u>	<u>Monthly</u>
	Each Additional Listing	\$8.50	\$6.00
	Non List Non Publish	\$5.25	\$1.20
	Non-Published Number	\$5.25	\$1.20
12.10	<u>Main Number Retention</u> <sup>††</sup>		
	<u>Rates</u>	<u>Nonrecurring</u>	<u>Monthly</u>
	per retained number	N/C	N/C
	per retained vanity number	N/C	N/C
12.11	<u>Authorization Codes</u> <sup>††</sup>		
		<u>Nonrecurring</u>	<u>Monthly</u>
	Toll Restriction	\$7.25	\$20.00
12.12	<u>Vanity Numbers</u> <sup>††</sup>		
	<u>Rates</u>	<u>Nonrecurring</u>	<u>Monthly</u>
	Per Vanity Number	N/C	N/C

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 GRANDFATHERED LOCAL EXCHANGE SERVICES
 

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12.0 - RATES FOR RESOLD SERVICES, (CONT'D.)12.13 Operator Services<sup>††</sup>

Note that usage charges and surcharges, busy line verification and interrupt, or directory assistance surcharges apply in addition to operator charges.

<u>Operator Services</u>	<u>Per Call Surcharge</u>
Station-to-Station	\$0.90
Calling Card	\$0.65
3 <sup>rd</sup> Number Billing	\$0.65
Collect Calls	\$0.65
Person-to-Person	\$2.00

12.14 Busy Line Verify and Busy Line Interrupt Service<sup>††</sup>

Busy Line Verify Service (each request)	\$1.20
Busy Line Verify and Busy Line Interrupt Service (each request)	\$1.85

12.15 Service Implementation Changes for Changing Existing Services<sup>††</sup>

<u>Nonrecurring, per service order</u>	\$22.00
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The Company concurs in Southwestern Bell Telephone Company's tariffs with regard to charges for changing interexchange carriers made at a Customer's request.

12.16 Restoration of Services<sup>††</sup>

<u>Nonrecurring, per occasion</u>	N/C
Charge per telephone number restored	\$15.75

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

12.0 - RATES FOR RESOLD SERVICES, (CONT'D.)12.17 Inbound Direct Local Exchange Service<sup>††</sup>

<u>Inbound Direct</u> <u>(Inbound only line + hunting)</u>	<u>Recurring</u> <u>per line, per month</u>	<u>Nonrecurring</u>
Kansas City, MO	\$23.50	\$49.75

12.17.1 On-Network Pricing Discount

For customers with facilities residing on the Company network (as opposed to customers who use facilities purchased or leased from another carrier), discounts of 5% to 25% may be available on an individual case basis.

12.17.2 Term Contract and Penalty<sup>††</sup>

If the customer and the Company agree to a term (multi-month) contract, the customer is bound to fulfill all terms and conditions of the contract. If the customer wishes to cancel service with the Company prior to the expiration of the contract, the customer will be billed and obligated to pay the full value of the remainder of the contract the value of which will be based on remaining months 0-multiplied by the average of all prior monthly bills.

12.18 Directory Assistance<sup>††</sup>

	<u>Per Call Surcharge</u>
Fully Automated DACC	
Sent-Paid Public or Semi-public	\$0.25
Collect or Bill to Third Number	\$1.10
Semi Automated DACC	
Sent Paid	\$1.10
Calling Card	\$0.65
Collect or Bill to Third Party	\$1.10
Person-to-Person	\$2.00

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## GRANDFATHERED LOCAL EXCHANGE SERVICES

12.0 - RATES FOR RESOLD SERVICES, (CONT'D.)12.19 IntraLATA Calling Service<sup>††</sup>

<u>Rate Mileage</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
1-430+	\$0.0990	\$0.0990
 <u>Rate Time Periods</u>		
DAY	Mon. - Fri.	8:00am to 5:00pm
EVENINGS	Mon. - Fri.	5:00pm to 11:00pm
NIGHTS	Mon. - Fri.	11:00pm to 8:00am
WEEKENDS	Sat. through Sun	All day
 <u>Discount Rate Periods</u>		<u>Discount</u> (percentage off)
Monday through Friday, 5:00 p.m. to 11:00 p.m.		20%
Monday through Friday, 11:00 p.m. to 8:00 a.m.		35%
Saturday		35%
Sunday, 8:00 a.m. to 5:00 p.m.		35%

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