

BEFORE THE PUBLIC SERVICE COMMISSION

STATE OF MISSOURI

TRANSCRIPT OF PROCEEDINGS

PREHEARING CONFERENCE

Rebecca Stark)

Complainant,)

v.) Case No.: WC-2026-0290

Missouri-American Water)

Company,)

Respondent.)

WEDNESDAY, SEPTEMBER 2, 2026
2:00 p.m.

Jefferson City, MO
via WebEx

VOLUME 1

RON PRIDGIN, Presiding
DEPUTY CHIEF REGULATORY LAW JUDGE

KAYLA HAHN, Chair,
MAIDA J. COLEMAN,
GLEN KOLKMEYER,
JOHN MITCHELL,
COMMISSIONERS

Transcribed by:

Sanal Sethumadhavan

1 THE COURT: Good afternoon, everyone.
2 This is Ron Pridgin. I'm one of the judges at the
3 commission, and I, I've convened this prehearing
4 conference. I don't -- I, I do see someone on from
5 Missouri-American, Ms. Coleman, good afternoon and
6 welcome. I don't see anyone on from the office of the
7 Public Counsel. Does anyone know of any reason that we
8 need to wait for a few minutes for OPC to perhaps join
9 us or not? I don't know if anyone's talked to, to
10 Public Counsel to see if they want to participate.

11 MR. GRAHAM: Judge, this is Paul Graham
12 from the Staff. I've, I've received no word.

13 MS. STARK: Can you see me?

14 THE COURT: I'm sorry. Go ahead.

15 MS. STARK: Can you see me?

16 THE COURT: Yes, Ms. Stark. Yes, ma'am,
17 sure can.

18 MS. STARK: Okay.

19 THE COURT: I, I think it would be my
20 preference to go ahead and, and, and start and, and I'll
21 just be on the -- on the Webex for just a few minutes,
22 then obviously if OPC wants to jump in later, they, they
23 certainly can. I think I'd just like to get entries of
24 appearance from counsel and then -- and then largely
25 leave it to you to talk about where you want the case to

1 go from here. So could I get an entry of appearance
2 from the company, please?

3 MS. COLEMAN: Jennifer Coleman, Counsel,
4 Missouri-American Water Company, 320 Hoover Road,
5 Jefferson City, Missouri 65109. And Kevin, you can go
6 next.

7 MR. THOMPSON: Thank you. Kevin
8 Thompson, Brydon, Swearngen & England P.C., Post Office
9 Box 456, Jefferson City, Missouri 65102, appearing for
10 Missouri-American Water Company.

11 THE COURT: Ms. Coleman and Mr. Thompson,
12 thank you. Any entry on behalf of the staff?

13 MR. GRAHAM: Paul Graham of the staff of
14 the Missouri Public Service Commission. Our address is
15 on record with this file.

16 THE COURT: Mr. Graham, thank you. And
17 Ms. Stark, if you'll just simply verify that you're on
18 the call, that's really all I -- all I need from you
19 right now.

20 MS. STARK: Yes, Rebecca Stark. I
21 believe I'm considered the complainant and my address is
22 618 County Hills Drive, St. Louis, Missouri 63119.

23 THE COURT: Ms. Stark, thank you. Any
24 entry from the office of the Public Counsel?

25 I'm not hearing one and I don't see

1 anyone from, from OPC.

2 Thank you all for being here. I, I, I've
3 convened this to get the parties together to talk about
4 the dispute between Ms. Stark and Missouri-American, see
5 if perhaps you can either resolve or minimize your, your
6 differences. And also, if not, to see where you want to
7 go from here, if you want a hearing or, or some other
8 way to resolve the complaint.

9 I'm aware of the Labor Day holiday,
10 Monday, and so that, that takes a working day away. I
11 would normally ask for some sort of pleading from staff
12 or the company within about a week. But I do want to
13 give a little extra time because of Labor Day, would --
14 with some sort of pleading from the parties, say by next
15 Friday, which I think would be the 11th. Is that
16 something that, that the parties think they could get to
17 me? Is that enough time?

18 MR. THOMPSON: That sounds fine.

19 MS. COLEMAN: Yeah.

20 MS. STARK: Yes.

21 THE COURT: Okay. Thank you.

22 MR. GRAHAM: Yeah. Since --

23 THE COURT: I'm sorry? Anything,
24 anything --

25 MR. GRAHAM: I was -- I was just going to

1 say that since that burden usually devolves upon staff
2 to push that forward, that I can say that staff will
3 agree either to have a procedural schedule or an
4 alternative pleading or be responsible for it for its
5 filing by that date.

6 THE COURT: Very good, Mr. Graham. Thank
7 you. And I think I will largely leave you to it, and
8 I'm going to jump off of this Webex unless the parties
9 have any questions for me or, or unless I can do
10 anything else for you.

11 I'm, I'm not hearing anything, so I'm
12 going to let you visit, and then I will look forward to
13 hearing something from the parties by next Friday, the
14 11th. So thank you very much, and I'll look forward to
15 hearing, hearing from you by next Friday. Thank you.

16 MR. GRAHAM: Thanks, Judge.

17 MR. THOMPSON: Thank you, Judge.

18 THE COURT: Thank you.

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22 (End of audio recording.)

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IN WITNESS THEREOF, I have hereunto set
my hand this 11th day of September, 2026.



Sanal Sethumadhavan

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