

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Rebecca Stark,	)	
	)	
Complainant,	)	
	)	Case No. WC-2026-0290
v.	)	
	)	
Missouri-American Water Company,	)	
	)	
Respondent.	)	

ORDER DIRECTING FILING

Issue Date: September 28, 2026

Effective Date: September 28, 2026

The Commission convened a prehearing conference on September 2, 2026, and ordered the Staff of the Commission (Staff) to file a proposed procedural schedule or a status report. Staff filed a status report on September 25, 2026, stating the parties are pursuing settlement. Staff asks the Commission to order it to file a pleading no later than October 9, 2026.

The Commission finds the request reasonable, and will grant it.

THE COMMISSION ORDERS THAT:

1. Staff shall file a pleading no later than October 9, 2026.
2. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Ronald D. Pridgin, Deputy Chief
Regulatory Law Judge,
by delegation of authority pursuant
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 28th day of September, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28th day of September, 2026.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

September 28, 2026

Case No: WC-2026-0290

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@psc.mo.gov

**Missouri-American Water
Company**

Jennifer Coleman
727 Craig Road
St Louis, MO 63141
jennifer.coleman01@amwater.com

**Missouri-American Water
Company**

Dean Cooper
312 East Capitol
P.O. Box 456
Jefferson City, MO 65102
dcooper@brydonlaw.com

**Missouri-American Water
Company**

Rachel Niemeier
727 Craig Rd.
St. Louis, MO 63141
rachel.niemeier@amwater.com

**Missouri-American Water
Company**

Kevin Thompson
P.O. Box 456
Jefferson City, MO 65102
kthompson@brydonlaw.com

MO PSC Staff

Paul Graham
200 Madison Street
Jefferson City, MO 65101
paul.graham@psc.mo.gov

Rebecca Stark

Rebecca Stark
618 County Hills Drive
St. Louis, MO 63119
thrasherhighs@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).¹

Sincerely,



**Nancy Dippell
Secretary**

¹

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.