BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

John Dady and Debora Hoyle, Complainants, v. Union Electric Company d/b/a Ameren Missouri, Respondent	)))))))))	**Case No. EC-2026-0349**

ORDER LIFTING TOLLING OF TIME LIMITATIONS AND DEADLINES

Issue Date: October 5, 2026 Effective Date: October 5, 2026

On June 3, 2026,[1] John Dady and Debora Hoyle (Complainants) filed a complaint with the Commission against Union Electric Company d/b/a Ameren Missouri. On June 25, Ameren Missouri filed a *Request for Meditation*. On July 17, Complainants filed a pleading indicating their willingness to participate in mediation. On July 22, the Commission appointed a mediator, stayed all procedural deadlines, and tolled all time limitations pending completion of the mediation process.

On September 15, Complainants filed an email with the heading *Notice of Mediation Impasse and Motion for Prehearing Conference* (Notice & Motion), stating that mediation between Complainants and Ameren Missouri has not resulted in "any agreement, compromise, or settlement" and that mediation is "officially concluded." Complainants also requested a prehearing conference to establish a procedural schedule.

[1] Unless otherwise noted, all dates refer to the year 2026.

The presiding judge confirmed with the mediator that an agreement could not be reached between Complainants and Ameren Missouri and that no further meetings were planned. Ameren Missouri has not responded to Complainants' Notice & Motion.

Commission Rule 20 CSR 4240-2.070(9) requires the respondent in a complaint case to file an answer to the complaint. Since that requirement was stayed by the Commission in its July 22nd order, the Commission will now lift that stay and order Ameren Missouri to file an answer to the complaint. The Commission will also ask the Staff of the Commission (Staff) to investigate the complaint and file a report. Once those pleadings have been filed, the Commission will consider Complainants' motion for a prehearing conference.

THE COMMISSION ORDERS THAT:

1. The tolling of the time limitations and deadlines in this case are lifted.

2. Ameren Missouri shall file an answer to the complaint no later than October 16, 2026.

3. Staff shall investigate the complaint and file its report and recommendations, or a request for an extension of time, no later than November 4, 2026.

4. This order is effective when issued.

BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Kenneth J. Seyer, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 5th day of October, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5th day of October, 2026.

Nancy Dippell
Secretary

MOPSC Digitally signed by MOPSC Date: 2026.10.05 14:52:24 -05'00'

MISSOURI PUBLIC SERVICE COMMISSION

October 5, 2026

Case No: EC-2026-0349

MO PSC Staff
Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounselservice@psc.mo.gov

Office of the Public Counsel (OPC)
Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

Debora Hoyle
Debora Hoyle
511 Glen Eagle Dr.
Troy, MO 63379
jbd10611@yahoo.com

John Dady
John Dady
511 Glen Eagle Dr.
Troy, MO 63379
jbd10611@yahoo.com

MO PSC Staff
Ray Cunneen
200 Madison Street
Jefferson City, MO 65101
ray.cunneen@psc.mo.gov

Union Electric Company
Carla Fields Johnson
300 E. 39th Street
Kansas City, MO 64111
cfields@fieldsandbrown.com

Union Electric Company
Jennifer Hernandez
1901 Chouteau Avenue
Saint Louis, MO 63103
amerenmoservice@ameren.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s). [1]

Sincerely,

Nancy Dippell

Nancy Dippell
Secretary

---

[1] Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.