

Title 20—DEPARTMENT OF COMMERCE AND INSURANCE
Division 4240—Public Service Commission
Chapter 4—Standards of Conduct

ORDER OF RULEMAKING

By the authority vested in the Public Service Commission under section 386.040, RSMo 2016, the commission amends a rule as follows:

20 CSR 4240-4.010 Gratuities is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on July 15, 2026 (51 MoReg 886). No changes have been made to the text of the proposed rule, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: The public comment period ended August 14, 2026, and the commission held a public hearing on the proposed amendment on August 20, 2026. The commission received two (2) written comments in support of the amendment and two (2) verbal comments at the hearing in support of the amendment.

COMMENT #1: J. Scott Stacey on behalf of the staff of the commission filed written comments and commented at the hearing in support of the proposed amendment. Staff noted the proposed amendments were to update rules and statutory citations identified as needing correction during the commission's periodic rule review, and that some additions were also made to clarify or update requirements.

RESPONSE: The commission thanks its staff for its comments. No changes were made as a result of this comment.

COMMENT #2: Rachel L. Niemeier on behalf of Missouri-American Water Company (MAWC) filed a written comment indicating support of the proposed amendment.

RESPONSE: The commission thanks MAWC for its participation in the rulemaking process. No changes were made as a result of this comment.

COMMENT #3: Lindsay VanGerpen on behalf of the Office of Public Counsel (OPC) commented at the hearing that OPC had reviewed the written comments and the commission's written response to those comments and had nothing further to add.

RESPONSE: The commission thanks OPC for its participation in the rulemaking process. No changes were made as a result of this comment.