

Title 20 – DEPARTMENT OF COMMERCE AND INSURANCE
Division 4240 – Public Service Commission
Chapter 34— Emergency Telephone Service Standards

ORDER OF RULEMAKING

By the authority vested in the Public Service Commission under sections 386.040, 386.250, and 392.200, RSMo 2016, the commission amends a rule as follows:

20 CSR 4240-34.020 Definitions is amended.

A notice of proposed rulemaking containing the text of the proposed amendment was published in the *Missouri Register* on July 15, 2026 (51 MoReg 892). No changes have been made to the text of the proposed rule, so it is not reprinted here. This proposed amendment becomes effective thirty (30) days after publication in the *Code of State Regulations*.

SUMMARY OF COMMENTS: The public comment period ended August 14, 2026, and the commission held a public hearing on the proposed amendment on August 20, 2026. The commission received one (1) written comment in support of the amendment and two (2) verbal comments at the hearing suggesting support for the amendment.

COMMENT #1: J. Scott Stacey on behalf of the staff of the commission filed written comments and commented at the hearing in support of the proposed amendment. Staff noted the majority of the proposed amendments were to update rules and statutory citations identified as needing correction during the commission's periodic rule review, and that some additions were also made to clarify or update requirements.

RESPONSE: The commission thanks its staff for its work updating the Chapter 34 – Emergency Telephone Service Standards rules. No changes were made as a result of this comment.

COMMENT #2: Lindsay VanGerpen of the Office of Public Counsel (OPC) commented at the hearing in support of the proposed amendment.

RESPONSE: The commission thanks OPC for its comment. No changes were made as a result of this comment.