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COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

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TITLE SHEET

COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

This tariff applies to the Resold Commercial Telecommunications Services furnished by Matrix Telecom, Inc. d/b/a Excel Telecommunications (“Carrier”) between one or more points in the State of Missouri. This tariff is on file with the Missouri Public Service Commission, and copies may be inspected, during normal business hours, at Carrier’s place of business, 433 East Las Colinas Boulevard, Suite 400, Irving, Texas 75039. Matrix Telecom, Inc. d/b/a Excel Telecommunications operates as a competitive telecommunications company in the State of Missouri.

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Effective: March 10, 2013

Issued By:

Jerry Ou, President  
433 East Las Colinas Boulevard, Suite 400  
Irving, TX 75039

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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The Company is classified as a competitive telecommunications company in Missouri for which the following statutory and regulatory requirements are waived pursuant to Mo Rev. Stat Section 392.420:

**STATUTES**

392.210.2	-	Uniform System of Accounts
392.240.1	-	Just and Reasonable Rates
392.270	-	Ascertain Property Values
392.280	-	Depreciation Accounts
392.290	-	Issuance of Securities
392.300	-	Acquisition of Stock
392.310	-	Issuance of Stock & Debt
392.320	-	Stock dividend payment
392.330	-	Issuance of securities, debt and notes
392.340	-	Reorganization(s)

**RULES**

4 CSR 240-3.520	Applications to sell or transfer assets
4 CSR 240-3.525	Applications to merge or consolidate
4 CSR 240-3.530	Applications to issue stocks, obtain loans
4 CSR 240-3.535	Applications to acquire stock
4 CSR 240-3.545(8)(C)	Listing of Waivers in Tariff
4 CSR 240-3.550	Telco Records and Reports (except (5)(B), (D) and (E))
4 CSR 240-3.555	Residential Customer Inquiries
4 CSR 240-3.560	Procedure for Ceasing Operations
4 CSR 240-10.020	Depreciation Records
4 CSR 240-30.020	Residential Telephone Underground Systems
4 CSR 240-30.040	Uniform System of Accounts
4 CSR 240-32.010	General Provisions
4 CSR 240-32.040	Metering, Inspections and Tests
4 CSR 240-32.050	Customer Services
4 CSR 240-32.060	Engineering and Maintenance
4 CSR 240-32.070	Quality of Service
4 CSR 240-32.080	Service objectives and surveillance levels
4 CSR 240-32.090	Connection of equipment and Inside Wiring
4 CSR 240-32.100	Provision of Basic Local and Interexchange Services
4 CSR 240-32.130-170	Prepaid Calling Cards (except 32.140 and 32.150(1))
4 CSR 240-32.180-190	Caller ID blocking requirements
4 CSR 240-33.010	Service and Billing Practice General Provisions
4 CSR 240-33.040	Billing and Payment standards
4 CSR 240-33.045	Clear identification and placement of charges on bills
4 CSR 240-33.050	Deposits
4 CSR 240-33.060	Residential Customer Inquiries
4 CSR 240-33.070	Discontinuance of service
4 CSR 240-33.080	Disputes by Residential Customers
4 CSR 240-33.090	Settlement agreements with residential customers
4 CSR 240-33.130	Operator service requirements
4 CSR 240-33.140	Payphone requirements (except (2))
4 CSR 240-33.150	"Anti-slamming" requirements
4 CSR 240-33.160	Customer Proprietary Network Information

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction to A Customer's Bill
- T - Change In Text or Regulation But No Change In Rate or Charge

**TARIFF FORMAT**

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a subscriber's location to Carrier's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a subscriber, to enable Carrier to identify the origin of service user so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no subscriber shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Carrier - Refers to Matrix Telecom, Inc. d/b/a Excel Telecommunications.

Common Carrier - A company or entity providing telecommunications services to the public.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (CONT'D.)

Customer - The party utilizing Carrier's services and responsible for payment of charges.

Commission - Refers to the Missouri Public Service Commission.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Local Access and Transport Area (LATA) - The term "Local Access Transport Area" denotes a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

Measured Charge - A charge assessed on a per minute basis in calculating a portion of the charges due for a completed interexchange call.

Peak Period - The Peak Calling Period is 8 am- 5 pm, Monday through Friday.

Responsible Organization (Resp. Org.) - The entity that has responsibility for the management of 800 numbers in the Service Management System (SMS/800) including maintaining Customer records in the SMS/800 system. Also, the entity which accesses the SMS/800 to: (a) search for and reserve 800 numbers; (b) create and maintain 800 number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/800 recognizes one Resp. Org. for each 800 number.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (CONT'D.)

Subscriber - The person or legal entity which enters into arrangements for Carrier's telecommunications services and is responsible for payment of a Carrier's services.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

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SECTION 2 - RULES AND REGULATIONS

2.1 Application of Tariff

2.1.1 This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by Carrier for telecommunications between points within the state. Carrier's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.

- A. Carrier may, from time to time, offer various enhanced services and information services within the state. Such services will be provided pursuant to contract and will not be governed by this tariff.
- B. Carrier may also, from time to time, offer switching and/or transmission to other telecommunications carriers for resale to such companies' customers.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.1 Application of Tariff (Cont'd.)

2.1.2 Carrier's services are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers.

2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.

2.1.4 The subscriber is entitled to limit the use of Carrier's services by users at the subscriber's facilities, and may use other common carriers in addition to or in lieu of Carrier.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.2 Use of Services

- 2.2.1 Carrier's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.2 The use of Carrier's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 Carrier's services are available for use 24 hours per day, seven days per week.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.2 Use of Services (Cont'd.)

2.2.5 Carrier does not transmit messages pursuant to this tariff, but its services may be used for that purpose.

2.2.6 Carrier's services may be denied for nonpayment of charges or for other violations of this tariff.

2.3 Liability of Carrier

2.3.1 Carrier shall not be liable for loss or damage sustained by reason of any failure in or breakdown of facilities associated with Carrier's services or for any interruption or delay of services, whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise and however long it shall last. In no event shall Carrier's liability for any service exceed the charges applicable under this tariff to such service.

2.3.2 Carrier shall be indemnified and saved harmless by any subscriber, user or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services; and against all other claims arising out of any act or omission of a subscriber or of any other entity in connection with the services provided by Carrier.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.3 Liability of Carrier (Cont'd.)

- 2.3.3 Carrier is not liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with Carrier's services.
- 2.3.4 Carrier shall not be liable for any personal injury, or death of any person or persons, and for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause and whether negligent or otherwise.
- 2.3.5 Carrier shall not be liable for and shall be indemnified and saved harmless by any subscriber, user or other entity from any and all loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any subscriber, user or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any subscriber, user or any other entity or any other property whether owned or controlled by the subscriber, user or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the subscriber, user or others or by any installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by Carrier which is not the direct result of Carrier's negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of Carrier.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.3 Liability of Carrier (Cont'd.)

2.3.6 Carrier shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.4 Responsibilities of the Subscriber

- 2.4.1 The subscriber is responsible for placing any necessary orders; for complying with tariff regulations; and for assuring that users comply with tariff regulations. The subscriber shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the subscriber to users. The subscriber is also responsible for the payment of charges for calls originated at the subscriber's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.2 The subscriber is responsible for charges incurred for special construction and/or special facilities which the subscriber requests and which are ordered by Carrier on the subscriber's behalf.
- 2.4.3 If required for the provision of Carrier's services, the subscriber must provide any equipment space, supporting structure, conduit and electrical power without charge to Carrier.
- 2.4.4 The subscriber is responsible for arranging access to its premises at times mutually agreeable to Carrier and the subscriber when required for Carrier personnel to install, repair, maintain, program, inspect or remove equipment with the provision of Carrier's services.

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**SECTION 2 - RULES AND REGULATIONS (CONT'D.)****2.4 Responsibilities of the Subscriber (Cont'd.)**

2.4.5 The subscriber shall ensure that the equipment and/or system is properly interfaced with Carrier facilities or services, that the signals emitted into Carrier's network are of the proper mode, bandwidth, power, and signal level for the intended use of the subscriber and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other subscribers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Carrier will permit such equipment to be connected with its channels without the use of protective interface devices.

If the subscriber fails to maintain the equipment and/or the system properly, with resulting imminent harm to Carrier equipment, personnel, or the quality of service to other subscribers, Carrier may, upon written notice, require the use of protective equipment at the subscriber's expense. If this fails to produce satisfactory quality and safety, Carrier may, upon written notice, terminate the subscriber's service.

2.4.6 The subscriber must pay Carrier for replacement or repair of damage to the equipment or facilities of Carrier caused by negligence or willful act the subscriber, users, or others, by improper use of the services, or by use of equipment provided by the subscriber, users, or others.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.4 Responsibilities of the Subscriber (Cont'd.)

2.4.7 The subscriber must pay for the loss through theft of any Carrier equipment installed at subscriber's premises.

2.4.8 The subscriber is responsible for payment of the charges set forth in this tariff.

2.4.9 The subscriber is responsible for compliance with the applicable regulations set forth in this tariff.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.5 Cancellation or Interruption of Services

2.5.1 Without incurring liability eMeritus may disconnect services to a Customer or may withhold the provision of ordered or contracted services, subject to the procedures per Commission Rules and with written notice, under any of the following conditions:

- (A) Nonpayment of any sum due eMeritus for more than thirty days after issuance of the bill for the regulated amount due:
- (B) Failure to post the required deposit or guarantee:
- (C) Unauthorized use of telecommunications company equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment:
- (D) Failure to comply with terms of a settlement agreement:
- (E) Refusal after reasonable notice to permit inspection, maintenance or replacement of telecommunications company equipment:
- (F) Material misrepresentation of identity in obtaining telecommunications company service: or
- (G) As provided by State or Federal Law.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.5 Cancellation or Interruption of Services (Cont'd.)

2.5.2 Procedures for discontinuance of existing service:

- A. Carrier may discontinue service without notice for any of the following reasons:
  - 1. If a subscriber or user causes or permits any signals or voltages to be transmitted over Carrier's network in such a manner as to cause a hazard or to interfere with Carrier's service to others.
  - 2. If a subscriber or user uses Carrier's services in a manner to violate the law.
- B. In all other circumstances, Carrier will provide the subscriber with written notice stating the reason for discontinuance, and will allow the subscriber not less than ten (10) days to remove the cause for discontinuance. In cases of non-payment of charges due, the subscriber will be allowed at least ten (10) days, excluding Sundays and holidays, to make full payment of all undisputed charges, and in no event will service be discontinued on the day preceding any day on which Carrier is not prepared to accept payment of the amount due and to reconnect service.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.5 Cancellation or Interruption of Services (Cont'd.)

2.5.3 Without incurring liability, Carrier may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of subscriber and Carrier's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.5.4 Service may be discontinued by Carrier, upon written notice to the subscriber, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain customer authorization codes, when Carrier deems it necessary to take such action to prevent unlawful use of its service. Carrier will restore service as soon as it can be provided without undue risk, and will, upon request by the customer affected, assign a new authorization code to replace the one that has been deactivated.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.6 Billing Arrangements

2.6.1 Subscribers will either be billed directly by Carrier or its intermediary, or charges will be included in the subscribers' regular telephone bill pursuant to billing and collection agreements established by Carrier or its intermediary with the applicable telephone company. A subscriber shall have at least twenty-one (21) days from the rendition of a bill to pay the charges stated. If the charges remain unpaid for twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.7 Validation of Credit

Carrier reserves the right to validate the credit worthiness of subscribers or users.

2.8 Contested Charges

Any objection to billed charges should be promptly reported to the Company. Adjustments to customer's bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of the subscriber is the result of a Company mistake, the Company may not back bill in excess of twelve months. Where over billing of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend, or other compensation on the amount over billed.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.8 Contested Charges (Cont'd.)

If there is still a disagreement about the disputed amount after the investigation and review by a manager of the Carrier, the user may file an appropriate complaint with the Commission. The Commission's address is:

Missouri Public Service Commission  
200 Madison Street  
P.O. Box 360  
Jefferson City, Missouri 65102  
800-392-4211

2.9 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 2 - RULES AND REGULATIONS (CONT'D.)****2.10 Advance Payments and Deposits****2.10.1 Advance Payments**

Carrier may require a Customer to make an advance payment before services or facilities are furnished. The advance payment will not exceed an amount equal to two-months estimated charges, as determined by Carrier. The advance payment will be credited to the Customer's bill. An advance payment may be required in addition to a deposit.

**2.10.2 Deposits**

Carrier shall permit a Customer to post a deposit required as a condition of continued service in two (2) equal monthly installments or as otherwise agreed upon. Carrier may bill these installments as a line-item on customer bills. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (A) two month's charges for a service or facility which has a minimum payment period of one month; or
- (B) The charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.10 Advance Payments and Deposits (Cont'd.)

2.10.2 Deposits (Cont'd.)

(B) (Cont'd.)

1. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, Carrier will return the deposit or credit it to the Customer's account.
2. Deposits held will accrue interest which is equal to a rate of one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate as published in the Wall Street Journal on the last business day of September of each year plus one percent (1%).
3. Customers whom Carrier believes present a credit risk may also be required, at any time, to provide other assurances of, or security for, the payment of the Company's charges for its Services as the Company may deem necessary, including without limitation, advance payments for Service, third party guarantees or payments pledges or other grants of security interest in the Customers' assets, and similar arrangements. The required deposits or other security may be increased or decreased by the Company as it deems appropriate in the light of changing conditions.

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SECTION 2 - RULES AND REGULATIONS (CONT'D.)

2.11 Credit Limits

Carrier reserves the right to impose a \$250.00 credit limit per telephone line. Carrier reserves the right to request reasonable credit assurance, in its sole discretion, to allow spending in excess of \$250.00 per billing cycle.

2.12 Taxes

All federal excise taxes, and state and local sales, use, and similar taxes, are billed as separate line items and are not included in the quoted rates. All charges and fees subject to Missouri Public Service Commission's jurisdiction, except taxes and franchise fees, will be submitted to the Missouri Public Service Commission for prior approval.

2.13 Late Payment Charges

Any charges accrued under this tariff that are not paid in full within the time provided will be subject to a late payment charge of 1.5% per month.

2.14 Missouri Universal Service Fund

2.14.1 The Company will place, on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Missouri Public Service Commission.

2.14.2 The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."

2.14.3 The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

Billing for calls placed over the Carrier network is based in part on the duration of the call. There shall only be timing for conversation time and there shall be no charge for uncompleted calls. Conversation time is defined as the elapsed time when two-way communication between the calling and called party is possible. The call ends when either the calling or called party hangs up. Timing begins when the called station is answered, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)****3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. Carrier uses the rate centers, associated vertical and horizontal coordinates, and method of computing mileage set forth in AT&T Tariff F.C.C. No. 10.

FORMULA =

$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

**3.3 Minimum Call Completion Rate**

Carrier will ensure an industry standard blocking rate of P.01.

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SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)

3.4 Time Periods

Unless otherwise indicated, the following time periods apply:

Day Rate Period: Calls placed from 8:00 a.m. to 5:00 p.m. Monday - Friday.

Evening Rate Period: Calls placed from 5:00 p.m. to 11:00 p.m. Sunday - Friday and Carrier recognized holidays.

Night/Weekend Rate Period: Calls placed from 11:00 p.m. to 8:00 a.m. Sunday - Friday, all day Saturday, and from midnight to 5:00 p.m. Sunday.

3.5 Promotions

Company may upon Commission's approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least seven (7) days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location and the beginning and ending dates of the promotional period.

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COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

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SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)

3.6 LDMTS Promotion

During the period from January 25, 1996 through December 31, 1996, residential customers of Matrix Telecom, Inc. d/b/a Excel Telecommunications will automatically be subscribed to the Matrix Telecom, Inc. d/b/a Excel Telecommunications USA Savings Program as defined in Section 4.5 of this tariff. If, at the expiration of this period, the Company determines that the Customer's average Matrix Telecom, Inc. d/b/a Excel Telecommunications long distance usage does not exceed \$20 per month, then the Company reserves the right to convert the Customer to the Matrix Telecom, Inc. d/b/a Excel Telecommunications Residential Calling Program defined in Section 4.1 of this tariff.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 3 - DESCRIPTION OF SERVICE (CONT'D.)****3.7 Minimum Usage Requirement**

The Minimum Usage Requirement will apply in each billing cycle in which a Customer's qualifying Excel charges do not meet the minimum usage amount. The amount assessed for the Minimum Usage Requirement is the difference between the minimum usage amount of \$50.00 and the Customer's qualifying charges in a billing cycle. The Minimum Usage Requirement will not apply to customer accounts with no Excel charges in a given billing cycle or to accounts with existing monthly minimums greater than \$50.00.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following Excel charges: all long distance, calling card, toll free, conference calling and directory assistance usage, Carrier Cost Recovery Fee as well as any monthly recurring or non-recurring charges associated with the Customer's Excel services.

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COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

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SECTION 4 - RATES

This section sets forth the rates and charges applicable to Carrier's service offerings. The total charge for each completed direct-dialed call consists of the required usage charge incurred. Unless otherwise stated calls are billed in initial and additional one minute increments. Any fractional portion of a call is rounded up to the next highest billing increment.

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 COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES
 

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## SECTION 4 - RATES (CONT'D.)

## 4.1 Matrix Telecom, Inc. d/b/a Excel Telecommunications Residential Calling Program

This is a non-operator assisted, direct dial service available to residential customers. The Customer accesses the service via standard switched access service. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code.

## 4.1.1 IntraLATA Rates

Calls originating in AT&T service areas.

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 10	0.1000	0.0800	0.0800	0.0640	0.0650	0.0520
11 - 14	0.1200	0.1000	0.0960	0.0800	0.0780	0.0650
15 - 18	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
19 - 23	0.2000	0.1500	0.1600	0.1200	0.1300	0.0975
24 - 28	0.2400	0.1600	0.1920	0.1280	0.1560	0.1040
29 - 33	0.2700	0.1700	0.2160	0.1360	0.1755	0.1105
34 - 40	0.3000	0.1800	0.2400	0.1440	0.1950	0.1170
41 - 50	0.3400	0.2000	0.2720	0.1600	0.2210	0.1300
51 - 60	0.3700	0.2300	0.2960	0.1840	0.2405	0.1495
61 - 80	0.4000	0.2500	0.3200	0.2000	0.2600	0.1625
81 - 100	0.4000	0.2500	0.3200	0.2000	0.2600	0.1625
101 - 125	0.4200	0.2700	0.3360	0.2160	0.2730	0.1755
126 - 150	0.4200	0.2700	0.3360	0.2160	0.2730	0.1755
151 - 190	0.4300	0.3200	0.3440	0.2560	0.2795	0.2080
191 - 300	0.4400	0.3300	0.3520	0.2640	0.2860	0.2145
301 - 430	0.4600	0.3500	0.3680	0.2800	0.2990	0.2275
431+	0.4600	0.3500	0.3680	0.2800	0.2990	0.2275

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 COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES
 

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## SECTION 4 - RATES (CONT'D.)

## 4.1 Matrix Telecom, Inc. d/b/a Excel Telecommunications Residential Calling Program

This is a non-operator assisted, direct dial service available to residential customers. The Customer accesses the service via standard switched access service. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code.

## 4.1.2 InterLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 10	0.1204	0.0985	0.0964	0.0788	0.0783	0.0641
11 - 14	0.1642	0.1423	0.1314	0.1139	0.1068	0.0925
15 - 18	0.1673	0.1400	0.1299	0.1100	0.1070	0.0900
19 - 23	0.1923	0.1600	0.1460	0.1280	0.1330	0.1040
24 - 28	0.2050	0.1683	0.1600	0.1455	0.1550	0.1235
29 - 33	0.2050	0.1733	0.1620	0.1560	0.1600	0.1300
34 - 40	0.2330	0.2100	0.1700	0.1630	0.1680	0.1430
41 - 50	0.2330	0.2120	0.1700	0.1645	0.1680	0.1520
51 - 60	0.2430	0.2220	0.1780	0.1705	0.1685	0.1560
61 - 80	0.2530	0.2320	0.1785	0.1780	0.1690	0.1580
81 - 100	0.2630	0.2375	0.1920	0.1805	0.1695	0.1590
101 - 125	0.2930	0.2525	0.1970	0.2020	0.1705	0.1660
126 - 150	0.3030	0.2725	0.2100	0.2150	0.1730	0.1775
151 - 190	0.3130	0.2825	0.2170	0.2220	0.1780	0.1825
191 - 300	0.3230	0.2925	0.2250	0.2300	0.1855	0.1900
301 - 430	0.3730	0.3425	0.2850	0.2630	0.2405	0.2235
431+	0.3730	0.3425	0.2850	0.2630	0.2405	0.2235

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.2 Prime Calling Program**

Prime Calling Program is a direct dial service available to business and residential customers. Customers may access the service either from an access line presubscribed to Carrier or by dialing the Carrier's "10XXX" code. In order to be billed at Prime Calling Program rates, Customer must register for the service during a contact with Carrier and be entered into the Carrier billing database prior to utilizing the service.

- 4.2.1. Customers are billed through the local exchange carrier or directly by Carrier. If billed by Carrier, payment is due upon receipt of Carrier's bill. Bills are delinquent twenty-one (21) days from date of bill. Service may be terminated, at Carrier's discretion, on five days notice, if payment is not received thirty (30) days from the billed date. Service termination, or waiver of termination by Carrier, is in addition to any other right Carrier may have in law or equity to collect delinquent charges.
- 4.2.2. If customer fails to pay charges within the specified time period, terms, Carrier reserves the right to change customer from Prime Calling Program to Matrix Telecom, Inc. d/b/a Excel Telecommunications Residential Calling Program rates, and commence billing customer through the local exchange carrier without notice. This remedy is in addition to any other right Carrier may have in law or equity to collect delinquent charges.

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SECTION 4 - RATES (CONT'D.)

4.2 Prime Calling Program (Cont'd.)

4.2.3 Customer must notify Carrier of billing disputes, otherwise charges shall be deemed valid, correct, due and payable.

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COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

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SECTION 4 - RATES (CONT'D.)

4.2 Prime Calling Program (Cont'd.)

4.2.4 Rates - Calls are billed in initial 18 second increments, and in six second increments thereafter.

Peak Period Calls placed from 8:00 a.m. to 5:00 p.m., Monday - Friday.

Off-Peak Period All other times, including carrier holidays.

PEAK		OFF-PEAK	
1st Min	Add'l Min	1st Min	Add'l Min
.16	.135	.16	.135

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SECTION 4 - RATES (CONT'D.)

4.3 Directory Assistance

Directory assistance calls will be completed at \$0.67 per call.

4.4 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.

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SECTION 4 - RATES (CONT'D.)

4.5 USA Savings Plan

USA Savings Plan is a non-operator assisted, direct dial service available to residential and business customers. The Customer accesses the service via standard switched access service. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code. This service is offered in conjunction with interstate, international, and travel card service.

Call ratings are determined by mileage, time of day, duration, and originating location. Calls are billed in one minute increments, after an initial minimum duration of one minute.

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## SECTION 4 - RATES (CONT'D.)

## 4.5 USA Savings Plan (Cont'd.)

## 4.5.1 IntraLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 17	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
18 - 19	0.1900	0.1425	0.1520	0.1140	0.1235	0.0926
20 - 28	0.2280	0.1520	0.1824	0.1216	0.1482	0.0988
29 - 40	0.2850	0.1710	0.2280	0.1368	0.1853	0.1112
41 - 60	0.3515	0.2185	0.2812	0.1748	0.2285	0.1420
61 - 80	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
81 - 190	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
191+	0.3990	0.2565	0.3192	0.2052	0.2594	0.1667

Mileage band 1-23 has been revised as 1-17, 18-19, and mileage bands 20-23 have been consolidated into 20-28. This results in a reduction for calls previously placed in the 1-17 mileage band and an increase for calls previously placed in the 20-30 mileage bands. There is no impact on calls placed in the 18-19 mileage bands.

Mileage bands 34-50 have been incorporated into 29-40 and 41-60. This results in a reduction for calls previously placed in the 34-40 mileage band and an increase for calls previously placed in the 41-50 mileage bands.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**


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**SECTION 4 - RATES (CONT'D.)**

## 4.5 USA Savings Plan (Cont'd.)

## 4.5.2 InterLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 18	0.1941	0.1752	0.1577	0.1401	0.1281	0.1139
19 - 23	0.1731	0.1440	0.1314	0.1152	0.1197	0.0936
24 - 28	0.1845	0.1515	0.1440	0.1310	0.1385	0.1112
29 - 50	0.2097	0.1890	0.1530	0.1467	0.1512	0.1287
51 - 60	0.2187	0.1998	0.1602	0.1535	0.1517	0.1404
61 - 100	0.2277	0.2088	0.1607	0.1602	0.1521	0.1422
101 - 430	0.2637	0.2273	0.1773	0.1818	0.1535	0.1494
431+	0.2727	0.2453	0.1890	0.1935	0.1557	0.1598

\* Mileage band 19-33 have been revised as 19-23, 24-28, and 29-50, which results in a reduction for calls previously placed in the 19-23 mileage band and an increase for calls previously placed in the 29-33 mileage bands. There is no impact on calls placed in the 24-28 mileage bands.

\*\* Mileage bands 34-50, 51-80, and 81-100 have been revised as 29-50, 51-60 and 61-100 which results in an increase for calls previously placed in the 61-80 mileage band and a reduction in calls previously placed in the 81-100 mileage bands.

\*\*\* Mileage bands 101-125, 126-150 and 151+ have been consolidated as 101-430, which results in a reduction for calls previously placed in the 126-150 and 151+ mileage bands.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.6 Calling Club Referral Program**

Customers who have selected Carrier as their primary interexchange carrier or who access Carrier service via "10XXX" dialing are eligible to participate in the Calling Club Referral Program. Participants in the Calling Club Referral Program will receive a discount equal to five percent (5%) of the monthly Carrier long distance usage generated by customers whom they refer to Carrier.

For the purposes of this program, "usage" is defined as charges for intrastate and interstate long distance calls placed over the Carrier's network. International long distance usage, offered under the Carrier's International Tariff FCC No. 2, is also eligible for the Calling Club Referral Program discount. Directory assistance, non-recurring, or recurring fees and taxes are not considered usage and are, therefore, not eligible for the monthly discount.

The discount will be calculated monthly and applied to the Calling Club Participant's monthly bill in the form of an electronic credit or a check made payable to the Participant or jointly to the Participant and the LEC.

4.6.1 In order to receive Calling Club discounts, the following conditions must be observed:

- A. Calling Club Participant and Referral Customer must maintain separate LEC accounts within Carrier's originating service area.
- B. Calling Club Participant must make at least one (1) billable Carrier long distance call per month or they forfeit that month's referral discount.

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SECTION 4 - RATES (CONT'D.)

4.6 Calling Club Referral Program (Cont'd.)

4.6.1 (Cont'd.)

- C. Calling Club Participant's Referral Customer must make at least one (1) billable Carrier long distance call every three (3) months. Should a Referral Customer cease using Carrier for a period longer than three (3) months, the Referral may be purged from the Carrier billing database and disassociated from the Calling Club Participant's account.
- D. Calling Club Participant must properly register the Referral Customer with Carrier prior to accumulating or receiving discounts. Participant may register the Referral Customer by dialing a designated toll-free number and speaking with a Carrier representative or by completing a special enrollment form and submitting it to Carrier. In order to receive discounts, Participant must provide Carrier with accurate information regarding the Referral Customer for entry into the Carrier billing database. Participant is responsible for notifying Carrier of changes in the Referral Customer's billing information.
- E. The Referral Customer must be a new Carrier user, defined as not having used Carrier within the past twelve (12) months.

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SECTION 4 - RATES (CONT'D.)

4.6 Calling Club Referral Program (Cont'd.)

4.6.2 Carrier reserves the right to discontinue or change this plan at any time. Carrier also reserves the right to suspend the Calling Club Referral Program on a case-by-case basis, should the Carrier believe that the program is being used for fraudulent purposes. At the discretion of the Carrier, the program may be reinstated to suspended Participants or Referral Customers.

4.7 Travel Card Service

4.7.1 Travel Card Service is available to Customers of Carrier's long distance services. Customers will reach Carrier's network via a toll-free number, and enter an authorization code and a personal identification number. Customers will be charged rates as identified in Section 4.7.2 plus a per-call surcharge. Calls are billed in initial and additional one minute increments.

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SECTION 4 - RATES (CONT'D.)

4.7 Travel Card Service

4.7.2 Dial & Save Travel Card Service

Residential Customers:

Per Minute Rate:

Day	\$0.2000
Evening	\$0.1600
Night/Weekend	\$0.1600

Per Call Service Charge: \$0.60

Business Customers Rate:

Per Minute Rate:	\$0.25
Per Call Surcharge:	\$0.00

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.8 Small Business 800 Service**

Small Business 800 Service is an inbound calling service utilizing switched access facilities. This service permits the Customer to receive incoming calls from all locations within the state of Missouri. With Small Business 800 service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments with a minimum initial calling period of eighteen (18) seconds.

**4.8.1 Small Business 800 Service Rates****Per Minute Rate:**

Initial Minute	\$0.2200
Each Additional Minute	\$0.2000

Monthly Recurring Charge:	\$3.00
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**SECTION 4 - RATES (CONT'D.)****4.9 Flat Rate Residential Program**

Flat Rate Residential Program is an outbound residential only calling service. Calls are originated from presubscribed switched residential Customer access lines. This service permits the residential Customers to make direct dialed 1+ calls from locations within the state of Missouri. Calls are billed in six (6) second increments with a minimum initial calling period of eighteen (18) seconds.

**4.9.1 Dial & Save Flat Rate Residential Program**

Per Minute Rate: \$0.1000

Monthly Recurring Charge: \$3.00

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.10 Commercial Plan**

The Commercial Plan is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Commercial Plan rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under the Commercial Plan. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, any only those pre-defined codes can be used to complete a call, or Customer may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

**4.10.1 Month to Month Option**

Calls will be rated at the rates indicated below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown in Section 4.10.1 B. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees.

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COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

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SECTION 4 - RATES (CONT'D.)

4.10 Commercial Plan (Cont'd.)

4.10.1 Month to Month Option (Cont'd.)

Calls are billed in initial 30 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

Customers subscribing to the Commercial Plan Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

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 COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES
 

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## SECTION 4 - RATES (CONT'D.)

## 4.10 Commercial Plan (Cont'd.)

## 4.10.1 Month to Month Option (Cont'd.)

## A. Rates

Direct Dial and Toll Free Rate:	\$.165 per minute
Calling Card Rate:	\$.25 per minute
Calling Card Surcharge:	\$.50 per call

## B. Discount Schedule

Monthly Revenue Level	% Discount
\$ 0.00 - \$ 99.99	0%
\$100.00 - \$ 199.99	3.64%
\$200.00 - \$ 499.99	6.67%
\$500.00 - \$ 749.99	9.70%
\$750.00 - \$ 999.99	12.73%
\$1,000.00 - \$4,999.99	15.76%
\$5,000 +	21.82%

## C. Monthly Recurring Fees

Toll Free Numbers (800/888):	\$3.00 per month per line
Account Codes:	\$5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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**SECTION 4 - RATES (CONT'D.)****4.10 Commercial Plan (Cont'd.)****4.10.2 Term Commitment Option**

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be rated at the rates indicated in Section 4.10.2 A, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial 30 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

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COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

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SECTION 4 - RATES (CONT'D.)

4.10 Commercial Plan (Cont'd.)

4.10.2 Term Commitment Option (Cont'd.)

Customers subscribing to the Commercial Plan Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Commercial Plan invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

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## SECTION 4 - RATES (CONT'D.)

## 4.10 Commercial Plan (Cont'd.)

## 4.10.2 Term Commitment Option (Cont'd.)

## A. Rates

## Monthly Revenue

Commitment	12 Months	18 Months	24 Months
\$100	\$0.139	\$0.134	\$0.129
\$250	\$0.134	\$0.129	\$0.124
\$500	\$0.129	\$0.124	\$0.119
\$750	\$0.124	\$0.119	\$0.114
\$1000	\$0.119	\$0.114	\$0.109
\$5000	\$0.109	\$0.104	\$0.099

Calling Card Surcharge:	\$0.25 per call
Calling Card Rate Per Minute:	\$0.20 per minute

## B. Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

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SECTION 4 - RATES (CONT'D.)

4.10 Commercial Plan (Cont'd.)

4.10.2 Term Commitment Option (Cont'd.)

C. Termination Penalty

In the event Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

D. Monthly Recurring Fees:

Toll Free Numbers (800/888)	\$ 3.00 per month per line
Account Codes:	\$ 5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.11 Prepaid Debit Card Service**

Prepaid debit card service is a prepaid long distance calling card service, under which Customers purchase cards in predetermined amounts for long distance usage. Customers access the service by dialing a Company specified access code. As a Customer accesses the service, usage rates and taxes are automatically deducted from the remaining card balance. Customers are notified with a usage remaining message each time a call is placed. Customers will also receive a reminder message when the balance of the card reaches one (1) minute of usage. Calls in progress will be terminated if the balance on the Pre-paid card is insufficient to cover the charges associated with the call. When the card balance reaches zero, the user must purchase another card or have the card recharged pursuant to instructions the Company provides to users purchasing the cards. Calls are billed in initial and additional one minute increments, with any fractional portion of call rounded up to the next highest billing increment.

**4.11.1 Rates:**

Calls are measured and consumed on a per unit basis.

Per Unit: \$0.25 Per Minute

The debit card service rate does not include federal excise tax or state and local taxes which are required to be paid at the point of sale. The tariffed rate does include state and local taxes, which are required to be paid on usage of the underlying telecommunications service when that service originates and terminates within a particular tax jurisdiction.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.12 Super Million Dollar Promotion**

Super Million Dollar Promotion is a direct mail promotional offering afforded to residential long distance Customers. Customers under this promotional offering will be offered the USA Savings Plan rates as identified in Section 4.5 from the period of December 5, 1996 until June 30, 1997. Calls are billed in initial and additional one minute increments after a minimum call duration, for billing purposes, of one minute. No minimum usage commitment is required. Calls originate from Customer-provided standard residential switched access lines. Customers may make calls from either a presubscribed access line or by dialing the Carrier's (10XXX) access code.

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**SECTION 4 - RATES (CONT'D.)****4.13 Prime Business Select II**

Prime Business Select II is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Prime Business Select II rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under Prime Business Select II. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customer may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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**SECTION 4 - RATES (CONT'D.)****4.13 Prime Business Select II (Cont'd.)****4.13.1 Month to Month Option**

Calls will be rated at the rates indicated below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown in Section 4.13.1.B. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees. Calls are billed in initial 18 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

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SECTION 4 - RATES (CONT'D.)

4.13 Prime Business Select II (Cont'd.)

4.13.1 Month to Month Option (Cont'd.)

Customers subscribing to the Prime Business Select II Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

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## SECTION 4 - RATES (CONT'D.)

## 4.13 Prime Business Select II (Cont'd.)

## 4.13.1 Month to Month Option (Cont'd.)

## A. Rates

Direct Dial and Toll Free Rate:	\$ .165 per minute
Calling Card Rate:	\$.25 per minute
Calling Card Surcharge:	\$.50 per call

## B. Discount Schedule

Monthly Revenue Level	% Discount
\$ 0.00 - \$ 99.99	0%
\$100.00 - \$ 199.99	3.64%
\$200.00 - \$ 499.99	6.67%
\$500.00 - \$ 749.99	9.70%
\$750.00 - \$ 999.99	12.73%
\$1,000.00 - \$4,999.99	15.76%
\$5,000 +	21.82%

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SECTION 4 - RATES (CONT'D.)

4.13 Prime Business Select II (Cont'd.)

4.13.1 Month to Month Option (Cont'd.)

C. Monthly Recurring Fees

Toll Free Numbers (800/888):	\$3.00 per month per line
Account Codes:	\$5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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**SECTION 4 - RATES (CONT'D.)****4.13 Prime Business Select II (Cont'd.)****4.13.2 Term Commitment Option**

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be rated at the rates indicated in Section 4.13.2 A, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, calling card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial 18 second and additional 6 second increments, with any fractional portion of call rounded up to the next highest billing increment.

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SECTION 4 - RATES (CONT'D.)

4.13 Prime Business Select II (Cont'd.)

4.13.2 Term Commitment Option (Cont'd.)

Customers subscribing to the Prime Business Select II Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Prime Business Select II invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

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## SECTION 4 - RATES (CONT'D.)

## 4.13 Prime Business Select II (Cont'd.)

## 4.13.2 Term Commitment Option (Cont'd.)

## A. Rates:

Monthly Revenue Commitment	No Term Commitment	12 Months	18 Months	24 Months	36 Months
\$0	0.1600	N/A	N/A	N/A	N/A
\$100	0.1550	0.1375	0.1325	0.1275	0.1200
\$250	0.1500	0.1325	0.1275	0.1225	0.1150
\$500	0.1450	0.1275	0.1225	0.1175	0.1100
\$750	0.1400	0.1225	0.1175	0.1125	0.1050
\$1,000	0.1350	0.1175	0.1125	0.1075	0.1025
\$2,500	0.1300	0.1125	0.1075	0.1025	0.0975
\$5,000	0.1250	0.1075	0.1025	0.0975	0.0925
\$10,000	0.1200	0.1025	0.0975	0.0950	0.0900
\$25,000	0.1150	0.0975	0.0950	0.0925	0.0875
\$50,000	0.1100	0.0950	0.0925	0.0900	0.0850

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SECTION 4 - RATES (CONT'D.)

4.13 Prime Business Select II (Cont'd.)

4.13.2 Term Commitment Option (Cont'd.)

B. Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

C. Termination Penalty

In the event Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.



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 COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES
 

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## SECTION 4. RATES (Cont'd.)

## 4.13 Prime Business Select II (Cont'd.)

## 4.13.2 Term Commitment Option (Cont'd.)

## D. Monthly Recurring Fees:

Toll Free Numbers (800/888)	\$ 3.00 per month per line
Account Codes:	\$ 5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

## E. Travel Card Rates

Term Commitment from \$75,000 to \$99,999

Per Minute Rate \$0.20

Per Call Surcharge \$0.25

Term Commitment up to \$74,999

Per Minute Rate \$0.25

Per Call Surcharge \$0.10

Term Commitment from \$100,000 to \$124,999

Per Minute Rate \$0.15

Per Call Surcharge \$0.25

Term Commitment from \$125,000 to \$149,999

Per Minute Rate \$0.20

Per Call Surcharge \$0.10

## F. Premium Travel Card

Term Commitment from \$150,000+

Per Minute Rate \$0.20

Per Call Surcharge \$0.00

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## SECTION 4 - RATES (CONT'D.)

## 4.14 Affinity Association Program

The Affinity Association Program is made available to Affinity Vendors of the Company. Affinity Vendors are agents acting on behalf of the affinity organization that negotiate the following discounted rates for the members of the affinity organization. All Affinity Association calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

## 4.14.1 Business Affinity Association Program

Business Affinity Association is a flat rate program designed for use by large and medium sized business customers.

(A)	Per Minute Rate	\$0.1250
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## 4.14.2 Residential Affinity Association Program

Residential Affinity Association Program is available in two options, a flat rate and a time of day sensitive rate.

(A)	Flat Rate Affinity Program	
	Per Minute Rate	\$0.1250
(B)	Time Of Day Sensitive Affinity Program	
	Day	\$0.1550
	Evening	\$ 0.1250
	Night/Weekend	\$ 0.1050

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**SECTION 4 - RATES (CONT'D.)****4.15 Flat Rate II**

Flat Rate II is a flat rate outbound residential only calling service. Calls are originated from presubscribed switched residential Customer access lines. This service permits the residential Customers to make direct dialed 1+ calls from locations within the State. Calls are billed in one minute increments, after an initial period, for billing purposes, of one minute.

**4.15.1 Rates:**

Day	\$0.15
Evening	\$0.10
Night	\$0.10

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**SECTION 4 - RATES (CONT'D.)****4.16 Prime Business Select II Dedicated Service**

Prime Business Select II Dedicated Service is an outbound service, available to business customers who meet the company's credit approval guidelines. Calls are originated from presubscribed locations or by dialing the Company's designated "10XXX" access code.

This service permits business customers to make direct dial 1+ calls from locations within the state. In addition, customers may also subscribe to inbound toll free (800/888) service, per the rates specified in Section 4.16.1(A). Conditions that apply to the Prime Business Select II Term Commitment as specified in Section 4.13.2 of this tariff, also apply to Prime Business Select II Dedicated Service. Customers must commit to a \$2,500 monthly minimum under this plan.

Calls are billed in six (6) second increments after an initial calling period, of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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**SECTION 4 - RATES (CONT'D.)**

## 4.16 Prime Business Select II Dedicated (Cont'd.)

## 4.16.1 Access Methods and Usage Rates:

## (A) Direct Dial and Toll Free (800/888) Access:

Monthly Revenue Commitment	12-Month Term	24-Month Term	36-Month Term
\$2,500 +	\$ 0.0650	\$ 0.0600	\$ 0.0550

## (B) Travel Card Access:

Calls are billed in six (6) second increments after an initial period, of thirty (30) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

	12-Month Term	24-Month Term	36-Month Term
Per Minute Rate	\$0.20	\$0.20	\$0.20
Surcharge	\$0.25	\$0.25	\$0.25

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**SECTION 4 - RATES (CONT'D.)****4.17 Prime Business Select Association Program**

Prime Business Select Association Program is available to certified non-profit Associations, Chambers of Commerce, and other non-profit business trade groups. Members of such organizations who enroll in the Prime Business Select Association Program are eligible to receive program-specific discounted rates for direct dial, Travel card & inbound toll free (800/888) long distance services. All Prime Business Select Association Program calls will be billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

**4.17.1 Access Method and Usage Rates:**

- (A) Direct Dial Access:  
Prime Business Select Association Program customers will be charged \$0.09 per minute for all direct dial intrastate calls.
- (B) Travel Card Access:  
Prime Business Select Association customers will be charged \$0.20 per minute for all intrastate travel card calls.
  - 1. Travel Card Access Surcharges:  
All Prime Business Select Association travel card calls will be charged a \$0.20 per call surcharge.

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SECTION 4 - RATES (CONT'D.)

4.17 Prime Business Select Association Program (Cont'd.)

4.17.1 Access Method and Usage Rates (Cont'd.)

- (C) Toll Free (800/888) Access:  
Prime Business Select Association customers subscribing to toll free services will be charged \$0.09 per minute for all terminating calls. The Prime Business Select Association customer will be charged for the calls rather than the call originator.

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**SECTION 4 - RATES (CONT'D.)****4.18 Prime Business VI**

Prime Business VI is available to business Customers on a limited and promotional basis who meet the Company's credit approval guidelines. Customers may select a Month to Month or a Term Commitment Option. Customers electing a Term Commitment Option must sign a contract with the Company. Customers will either be billed directly by the Company or by their local exchange telephone Company. Prime Business VI rates apply to direct dial, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under Prime Business VI. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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**SECTION 4 - RATES (CONT'D.)****4.18 Prime Business VI (Cont'd.)****4.18.1 Month to Month Option**

Calls will be billed at the rates indicated in Section 4.18.1(A) of this tariff, below with a volume discount applied in accordance with the Customer's Monthly Revenue Level. The Customer's Monthly Revenue Level consists of all intrastate, interstate and international outbound, inbound, Travel card usage and surcharges, excluding monthly recurring fees and directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with Customer's Monthly Revenue Level as determined by the Discount Schedule shown below. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The Discount Percentage will not be applied to calling card usage, directory assistance charges, or other fees. Calls are billed in initial six (6) second and additional six (6) second increments, with any fractional portion of a call thereafter, rounded up to the next highest billing increment.

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SECTION 4 - RATES (CONT'D.)

4.18 Prime Business VI (Cont'd.)

4.18.1 Month to Month Option (Cont'd.)

Customers subscribing to the Prime Business VI Month to Month Option are eligible for the Company's 100% Satisfaction Guarantee, which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance carrier; and (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back. The Guarantee is valid for a period of 90 days from the start of Customer's service.

Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control.

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## SECTION 4 - RATES (CONT'D.)

## 4.18 Prime Business VI (Cont'd.)

## 4.18.1 Month to Month Option (Cont'd.)

## (A) Rates:

Direct Dial and Toll Free Rate:	\$ .165 per minute
Calling Card Rate:	\$ .25 per minute
Calling Card Surcharge:	\$ .50 per call

## (B) Discount Schedule:

Monthly Revenue Level	% Discount
\$ 0.00 - \$ 99.99	0%
\$100.00 - \$ 199.99	3.64%
\$200.00 - \$ 499.99	6.67%
\$500.00 - \$ 749.99	9.70%
\$750.00 - \$ 999.99	12.73%
\$1,000.00- \$4,999.99	15.76%
\$5,000 +	21.82%

## (C) Monthly Recurring Fees:

Toll Free Numbers (800/888):	\$3.00 per month per line
Account Codes:	\$5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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**SECTION 4 - RATES (CONT'D.)****4.18 Prime Business VI (Cont'd.)****4.18.2 Term Commitment Option**

Users subscribing to this option will select a Term Commitment Period and a Monthly Revenue Commitment. Calls will be billed at the rates indicated in 4.18.2(A) of this tariff, which corresponds with the Term Commitment Period and Monthly Revenue Commitment selected by the Customer. The Company will calculate the Customer's Monthly Revenue level to determine if Customer's Monthly Revenue Commitment has been fulfilled. The customer's Monthly Revenue Level consists of all intrastate, interstate and international, outbound, inbound, Travel card usage and surcharges, excluding monthly recurring fees and directory assistance charges. Calls are billed in initial six (6) second and additional six (6) second increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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SECTION 4 - RATES (CONT'D.)

4.18 Prime Business VI (Cont'd.)

4.18.2 Term Commitment Option (Cont'd.)

Customers subscribing to the Prime Business VI Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee which is as follows:

If Company fails to correct Customer's valid complaint regarding network quality or service support or if Company fails to deliver the stated rate plan within 15 days of Company receiving written notification regarding the problem, the Company will (1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of Company switching its long distance service to the Company from the Customer's previous long distance Carrier; (2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; (3) refund to the Customer the amount of their first Prime Business VI invoice; and (4) cancel Customer's term agreement without liability for the Termination Penalty.

Customer shall not be entitled to the items described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities or causes within Company's reasonable control. This Guarantee is valid for 90 days from the start of Customer's service.

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## SECTION 4 - RATES (CONT'D.)

## 4.18 Prime Business VI (Cont'd.)

## 4.18.2 Term Commitment Option (Cont'd.)

## (A) Rates:

Monthly Revenue Commitment	No Term Commitment	12 Months	18 Months	24 Months	36 Months
\$0	0.1600	N/A	N/A	N/A	N/A
\$100	0.1550	0.1375	0.1325	0.1275	0.1200
\$250	0.1500	0.1325	0.1275	0.1225	0.1150
\$500	0.1450	0.1275	0.1225	0.1175	0.1100
\$750	0.1400	0.1225	0.1175	0.1125	0.1050
\$1,000	0.1350	0.1175	0.1125	0.1075	0.1025
\$2,500	0.1300	0.1125	0.1075	0.1025	0.0975
\$5,000	0.1250	0.1075	0.1025	0.0975	0.0925
\$10,000	0.1200	0.1025	0.0975	0.0950	0.0900
\$25,000	0.1150	0.0975	0.0950	0.0925	0.0875
\$50,000	0.1100	0.0950	0.0925	0.0900	0.0850

(B) Travel Card Rates: Customers committing to a twelve (12), eighteen (18), twenty-four (24), or thirty-six (36) month term commitment will be charged the following rates for Travel Card Services:

Per Minute Rate: \$0.20  
Per Call Surcharge: \$0.25

(C) No Term Commitment (Month to Month):

Per Minute Rate: \$0.25  
Per Call Surcharge: \$0.50

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SECTION 4 - RATES (CONT'D.)

4.18 Prime Business VI (Cont'd.)

4.18.2 Term Commitment Option (Cont'd.)

(C) Deficiency Charge:

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer. Deficiency Charges will not be assessed prior to the third invoice period.

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**SECTION 4 - RATES (CONT'D.)**

## 4.18 Prime Business VI (Cont'd.)

## 4.18.2 Term Commitment Option (Cont'd.)

## (D) Termination Penalty:

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

## (E) Monthly Recurring Fees:

Toll Free Numbers (800/888)	\$ 3.00 per month per line
Account Codes:	\$ 5.00 (Non-validated)
Account Codes:	\$10.00 (Validated)

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SECTION 4 - RATES (CONT'D.)

4.19 Prime Business VI - Dedicated Service

Prime Business VI Dedicated Service is an outbound service, available to business customers, on a limited and promotional basis, who meet the company's credit approval guidelines. Calls are originated from presubscribed locations or by dialing the Company's designated "10XXX" access code.

This service permits business customers to make direct dial 1+ calls from locations within the state. In addition, customers may also subscribe to inbound toll free (800/888) services, per the rates specified below. All conditions that apply to the Prime Business Select II Term Commitment as specified in Section 4.13.2 of this tariff, also apply to Prime Business VI Dedicated Service. Customers must commit to a \$2,500 monthly minimum under this plan.

All direct dial 1+ and toll free (800/888) calls are billed in initial six (6) second and additional six (6) seconds increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

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**SECTION 4 - RATES (CONT'D.)****4.19 Prime Business VI - Dedicated Service (Cont'd.)****4.19.1 Access Methods and Usage Rates:****(A) Direct Dial and Toll Free (800/888) Access**

Monthly Revenue Commitment	PER MINUTE RATES		
	12-Month Term	24-Month Term	36-Month Term
\$2,500 +	\$ 0.0650	\$ 0.0600	\$ 0.0550

**(B) Travel Card Access:**

Calls are billed in initial six (6) second and additional six (6) second increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

	12 Month Term	24 Month Term	36 Month Term
Per Minute Rate	\$0.20	\$0.20	\$0.20
Surcharge	\$0.25	\$0.25	\$0.25

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**SECTION 4 - RATES (CONT'D.)****4.20 FBBA Business Calling Program**

FBBA Business Calling Program is a flat rate outbound and inbound calling plan. This service permits business customers to make direct dial 1+ calls and receive inbound toll free (800/888) calls from within the state. In addition, customers can also place calling card calls. All calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. Customers subscribing to this service will be charged a \$5.00 monthly recurring fee.

**4.20.1 Access Methods and Usage Rates:**

- (A) Direct Dial Access:  
FBBA Business Calling Plan customers will be charged \$0.09 per minute for all intrastate calls.
- (B) Travel Card Access:  
FBBA customers will be charged the following per minute rates based on a customer selected term commitment:
  - 1. Month to Month Option: Customers will be charge \$0.25 per minute for all intrastate Travel card calls. A \$0.50 per call surcharge will apply.
  - 2. Term Commitment Option: Customers selecting a term commitment option of twelve (12), sixteen (16), eighteen (18) or twenty-four (24) months will be charged \$0.20 per minute for all intrastate calling card calls. A \$0.25 per call surcharge will apply.

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SECTION 4 - RATES (CONT'D.)

4.20 FBBA Business Calling Program (Cont'd.)

4.20.1 Access Methods and Usage Rates (Cont'd.)

- (C) Toll Free (800/888):  
FBBA Business Calling Plan customers subscribing to toll free service will be charged \$0.09 per minute for all terminating calls. The FBBA customer will be charged for the call rather than the call originator.

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**SECTION 4 - RATES (CONT'D.)****4.21 Protech Access One Service**

Protech Access One Service is an outbound and inbound service for business customers only. Customers must meet the Company's credit approval guidelines to be eligible for service. Protech Access One Service rates apply to direct dial, calling card and inbound toll-free (800/888) service. All inbound calls are made through a designated toll free number and the Protech Access One Service customer is billed rather than the call originator. All Protech Access One Service calls will be billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

**4.21.1 Access Method and Usage Rates:**

- (A) Direct Dial Access:  
Protech Access One Service customers will be charged \$0.1290 per minute for all direct dial intrastate calls.
- (B) Travel Card Access:  
Protech Access One Service customers will be charged the following per minute rates based on a customer selected term commitment:
  - 1. Month-to-Month Option:  
Customers will be charge \$0.25 per minute for all intrastate travel card calls.  
A \$0.50 per call surcharge will apply.

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SECTION 4 - RATES (CONT'D.)

4.21 Protech Access One Service (Cont'd.)

4.21.1 Access Method and Usage Rates (Cont'd.):

(B) Travel Card Access (Cont'd.)

2. Term Commitment Option:

Customers selecting a term commitment option of twelve (12), sixteen (16), eighteen (18) or twenty-four (24) months will be charged \$0.20 per minute for all intrastate travel card calls. A \$0.25 per call surcharge will apply.

(C) Toll-Free (800/888) Access:

Protech Access One Service customers utilizing toll free services will be charged \$0.1290 per minute for all terminating calls. The Protech Access One Service customer will be charged for the calls rather than the call originator.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.22 Winners Unlimited Service**

Winners Unlimited is an inbound service available to residential and business customers who meet the company's credit approval guidelines and are presubscribed to the Company's service by completing a Letter of Agency ("LOA") provided by a specific authorized sales agent of the Company. All inbound Winners Unlimited calls will be billed in six (6) second increments after an initial period of thirty (30) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

**4.22.1 Access Method and Usage Rates:**

- (A) Toll Free (800/888) Access:  
Winners Unlimited customers subscribing to toll free services will be charged \$0.18 per minute for all terminating calls. The Winners Unlimited customer will be charged for the calls rather than the call originator.
1. Toll Free Access Service Fees: A \$3.00 monthly fee applies for each toll free number.

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SECTION 4 - RATES (CONT'D.)

4.22 Winners Unlimited Service (Cont'd.)

4.22.1 Access Method and Usage Rates (Cont'd.)

(B) Toll Free Access With Personal Identification Number (PIN): Winners Unlimited customers subscribing to toll free services with a PIN will be charged \$0.21 per minute for all terminating calls. Calls will be billed in six (6) second increments after an initial period of thirty (30) seconds. Monthly and non-recurring fees do not apply.

(C) Directory Assistance: For all calls placed using Directory Assistance the following per call charges will apply:

Business: \$0.750  
Residential: \$0.670

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**SECTION 4 - RATES (CONT'D.)****4.23 Prime Business 9.9 Service**

Prime Business 9.9 Service is a flat rate outbound and inbound calling plan available to large business customers. This service permits business customers to make direct dial 1+ calls and receive inbound toll free (800/888) calls. In addition, customers can also place calling card calls. All calls are billed in six (6) second increments after an initial calling period for billing purposes of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

**4.23.1 Access methods and Usage Rates**

- (A) Direct Dial and Toll Free Access:  
Per Minute Rate: \$0.099
  
- (B) Travel Card Access:  
  
Per Minute Rate: \$0.20  
Per Call Surcharge: \$0.25

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**SECTION 4 - RATES (CONT'D.)****4.24 ASTA (American Society of Travel Agents) Affinity Association Program**

ASTA Affinity Association Program offers members of the ASTA association combined outbound 1+ and inbound toll free services. No minimum or monthly term commitments are required for this service. All direct dial, travel card, and toll free calls will be billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. Customers who wish to enroll in this service must present at the time of enrollment, documentation to the Company showing that they are a member in good standing with the ASTA association. Customers subscribing to this program will be eligible to request a travel card at no extra cost to the customer, and will be charged the applicable rates for the calling card service.

**4.24.1 Access Methods and Usage Rates****(A) Direct Dial and Toll Free Access Switched**

Per Minute Rate: \$0.12

**Direct Dial and Toll Free Access: Dedicated**

Per Minute Rate: \$0.0650

**(B) Travel Card Access:**

Per Minute Rate: \$0.20

Per Call Surcharge: \$0.25

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**SECTION 4 - RATES (CONT'D.)****4.25 Toll-Free PIN Service**

Toll-Free PIN Service is an inbound calling service. This service permits the Customer to receive incoming calls from all locations within the state. With toll-free PIN service the customer is charged for the call, not the calling party. The customer is issued a four (4) digit PIN number which must be utilized in combination with a designated toll free number in order to use this service. Individuals dialing the designated toll-free number must dial the PIN number for termination of the call to the customer. The toll-free number is the property of the company and the customer can not transport the toll-free number to another responsible organization.

Calls are billed in six (6) second increments with a minimum initial calling period of thirty (30) seconds.

**4.25.1 Per minute Rates:**

Initial Minute:	\$0.2100
Each additional Minute:	\$0.2100

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**SECTION 4 - RATES (CONT'D.)****4.26 Intrastate Preferred Customer Plan**

Intrastate Preferred Customer Plan is a direct dial service available to residential customers. The Customer may access Carrier either by selecting Carrier as the presubscribed interexchange carrier or by dialing the Carrier's "10XXX" access code. Customers must enroll in Intrastate Preferred Customer Plan by dialing a designated toll-free number and speaking with a Carrier representative. Calls are billed in one minute increments, after an initial minimum call duration of one minute. Any fractional portion of a call thereafter, is rounded up to the next highest billing increment.

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## SECTION 4 - RATES (CONT'D.)

## 4.26 Intrastate Preferred Customer Plan (Cont'd.)

## 4.26.1 IntraLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 17	0.1500	0.1300	0.1200	0.1040	0.0975	0.0845
18 - 19	0.1900	0.1425	0.1520	0.1140	0.1235	0.0926
20 - 28	0.2280	0.1520	0.1824	0.1216	0.1482	0.0988
29 - 40	0.2850	0.1710	0.2280	0.1368	0.1853	0.1112
41 - 60	0.3515	0.2185	0.2812	0.1748	0.2285	0.1420
61 - 80	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
81 - 190	0.3800	0.2375	0.3040	0.1900	0.2470	0.1544
191+	0.3990	0.2565	0.3192	0.2052	0.2594	0.1667

Mileage band 1-23 has been revised as 1-17, 18-19 and mileage bands 20-23 have been consolidated into 20-28. This results in a reduction for calls previously placed in the 1-17 mileage band and an increase for calls previously placed in the 20-23 mileage bands. There is no impact on calls placed in the 18-19 mileage bands.

Mileage bands 34-50 have been incorporated into 29-40 and 41-60. This results in a reduction for calls previously placed in the 34-40 mileage band and an increase for calls previously placed in the 41-50 mileage bands.

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## SECTION 4 - RATES (CONT'D.)

## 4.26 Intrastate Preferred Customer Plan (Cont'd.)

## 4.26.1 InterLATA Rates

Rate Mileage	Day		Eve		Night/Weekend	
	1st	Add'l	1st	Add'l	1st	Add'l
1 - 18	0.1941	0.1752	0.1577	0.1401	0.1281	0.1139
19 - 23	0.1442	0.1200	0.1095	0.0960	0.0998	0.0780
24 - 28	0.1538	0.1262	0.1200	0.1091	0.1163	0.0926
29 - 50	0.1748	0.1575	0.1223	0.1223	0.1260	0.1073
51 - 60	0.1823	0.1665	0.1279	0.1279	0.1264	0.1170
61 - 100	0.1898	0.1740	0.1335	0.1335	0.1268	0.1185
101 - 430	0.2198	0.1894	0.1515	0.1515	0.1279	0.1245
431+	0.2273	0.2044	0.1613	0.1613	0.1298	0.1331

Mileage band 19-33 has been revised as 19-23, 24-28 and 29-50 which results in a reduction for calls previously placed in the 19-23 mileage band and an increase for calls previously placed in the 29-33 mileage bands. There is no impact on calls placed in the 24-28 mileage bands.

Mileage bands 34-50, 51-80 and 81-100 have been revised as 29-50, 51-60 and 61-100 which results in an increase for calls previously placed in the 61-80 mileage band and a reduction in calls previously in the 81-100 mileage bands.

Mileage bands 101-125, 126-150 and 151+ have been consolidated as 101-430, which results in a reduction for calls previously placed in the 126-150 and 151+ mileage bands.

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## SECTION 4 - RATES (CONT'D.)

## 4.27 Winners Residential Program

Winners Residential Program is an outbound and inbound service offered to Customers that presubscribe to the Company's service through specific sales agents of the Company. All direct dial and toll free calls are billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

## 4.27.1 Access Methods and Usage Rates

## (A) Direct Dial Access:

Per Minute Rate:	\$0.09
Monthly Recurring Fee:	\$4.50

## (B) Travel Card Access:

Per Minute Rate:	\$0.20
Per Call Surcharge	\$0.25

## (C) Toll Free Access:

Per Minute Rate	\$0.09
Monthly Recurring Fee (Per Toll Free Number):	\$3.00

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## SECTION 4 - RATES (CONT'D.)

## 4.28 Winners Business Program

Winners Business Program is an outbound and inbound service offered to Customers that presubscribe to the Company's service through specific sales agents of the Company. All direct dial and toll free calls are billed in six (6) second increments after an initial period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

## 4.28.1 Access Methods and Usage Rates

## (A) Direct Dial Access:

Per Minute Rate:	\$0.08
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## (B) Travel Card Access:

Per Minute Rate:	\$0.20
Per Call Surcharge	\$0.25

## (C) Toll Free Access:

Per Minute Rate	\$0.08
Monthly Recurring Fee (Per Toll Free Number):	\$3.00

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**SECTION 4 - RATES (CONT'D.)****4.29 The 10457 Flat Rate Residential Program**

The 10457 Flat Rate Residential Program is an outbound residential only service. Calls are originated from presubscribed switched residential Customer access lines or by dialing the Company's "10XXX" code. This service permits the Customer to make direct dialed 1+ calls from locations within the state. Calls are billed in one (1) minute increments after an initial calling period of one (1) minute. Any fractional portion of a call thereafter, is rounded up to the next highest billing increment.

**4.29.1 Direct Dial Access:**

(A) Per Minute Rate: \$0.1400

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**SECTION 4 - RATES (CONT'D.)****4.30 Matrix Telecom, Inc. d/b/a Excel Telecommunications Calling Card Service**

Matrix Telecom, Inc. d/b/a Excel Telecommunications Calling Card Service is available to residential customers for placing calls while away from home or office. Calls are originated by dialing a 1-800 access number, followed by an account identification number and personal identification number. Calls may originate from standard telephone access lines and may terminate to any intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute.

**4.30.1 Per Minute Rate**

Day	\$0.2500
Evening	\$0.2500
Night/Weekend	\$0.2500

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**SECTION 4 - RATES (CONT'D.)****4.31 Prime Business Select III**

Prime Business Select III service is a month to month optional plan available to all business customers who meet the company's credit approval guidelines. Customers are billed based upon the actual monthly usage. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select III rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

**4.31.1 Access Methods and Usage Rates****(A) Direct Dial & Toll Free**

MONTHLY USAGE	PER MINUTE RATE		
\$0 - \$199.99	\$0.1000	\$0.1000	\$0.1000
\$200 - \$499.99	\$0.1000	\$0.1000	\$0.1000
\$500 - \$749.99	\$0.1000	\$0.1000	\$0.1000
\$750 +	\$0.1000	\$0.1000	\$0.1000

- (B) Calling Card**  
 Per Minute Rate: \$0.25  
 Per Call Surcharge : \$0.25
- (C) Directory Assistance**  
 Per Call: \$0.75

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SECTION 4 - RATES (CONT'D.)

4.31 Prime Business Select III (Cont'd.)

4.31.2 Monthly Recurring Fees

Toll Free Number (per number)	\$ 3.00
Diskette Billing (monthly diskette)	\$10.00
Magnetic Tape Billing (monthly tape)	\$10.00
Optional Management Invoice Reports	\$ 2.00

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## SECTION 4 - RATES (CONT'D.)

## 4.32 Prime Business Select IV

Prime Business Select IV service is a term plan service available to all business customers who meet the Company's credit approval guidelines, but is designed for small to medium users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The contract the Customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select IV rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

## 4.32.1 Access Methods and Usage Rates

## (A) Direct Dial &amp; Toll Free

MONTHLY TERM COMMITMENT	TERM PLAN (months)		
	12	24	36
\$100.00	\$0.0950	\$0.0950	\$0.0950
\$200.00	\$0.0950	\$0.0950	\$0.0950
\$500.00	\$0.0950	\$0.0950	\$0.0950
\$1,000.00	\$0.0950	\$0.0950	\$0.0950

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**SECTION 4 - RATES (CONT'D.)**

## 4.32 Prime Business Select IV (Cont'd.)

## 4.32.1 Access Methods and Usage Rates (Cont'd.)

## (B) Calling Card

Per Minute Rate:	\$0.20
Per Call Surcharge:	\$0.25

## (C) Directory Assistance

Per Call:	\$0.70
-----------	--------

## 4.32.2 Monthly Recurring Fees

Toll Free Number (per number)	\$ 3.00
Diskette Billing (monthly diskette)	\$10.00
Magnetic Tape Billing (monthly tape)	\$10.00
Optional Management Invoice Reports	\$ 2.00

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**SECTION 4 - RATES (CONT'D.)****4.33 Prime Business Select V**

Prime Business Select V service is a term plan available to all business customers, who meet the Company's credit approval guidelines, but is designed for large end users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24), or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating service. The contract the customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select V rates apply to direct dial, toll free, and calling card calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute, per call and monthly recurring charges may apply.

**4.33.1 Access Methods and Usage Rates****(A) Direct Dial & Toll Free**

MONTHLY TERM COMMITMENT	TERM PLAN (months)		
	12	24	36
\$2,500	\$0.0900	\$0.0900	\$0.0900
\$5,000	\$0.0900	\$0.0900	\$0.0900
\$10,000	\$0.0900	\$0.0900	\$0.0900
\$25,000	\$0.0900	\$0.0900	\$0.0900
\$50,000	\$0.0900	\$0.0900	\$0.0900

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**SECTION 4 - RATES (CONT'D.)**

## 4.33 Prime Business Select V (Cont'd.)

## 4.33.1 Access Methods and Usage Rates (Cont'd.)

## (B) Calling Card

Per Minute Rate:	\$0.2000
Per Call Surcharge:	\$0.2000

## (C) Directory Assistance

Per Call:	\$0.65
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## 4.33.2 Monthly Recurring Fees

Toll Free Number (per number)	\$ 3.00
Diskette Billing (monthly diskette)	\$10.00
Magnetic Tape Billing (monthly tape)	\$10.00
Optional Management Invoice Reports	\$ 2.00

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## SECTION 4 - RATES (CONT'D.)

## 4.34 Prime Business Select Plan II - Special

Prime Business Select II - Special Pricing is a combined direct dial 1+ outbound and toll free inbound service. Customers commit to a thirty-six (36) month term with a minimum monthly usage commitments as indicated in Section 4.34.1 below. Calls are billed in six (6) second increment after an initial calling period, for billing purposes, of six (6) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

## 4.34.1 Access Methods and Usage Rates

## A. Direct Dial and Toll Free

Monthly Usage	Per Minute Rate
\$0 - 74,999	\$0.1000
\$75,000 - 99,999	\$0.0800
\$100,000 - 149,999	\$0.0750
\$150,000 +	\$0.0725

## 4.34.2 Directory Assistance

(A) Per Call Charge: \$0.75

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**SECTION 4 - RATES (CONT'D.)****4.35 Prime Business Select II Dedicated - Special Pricing**

Prime Business Select II Dedicated - Special Pricing is a combined direct dial 1+ outbound and toll free inbound service. Customers commit to a thirty-six (36) month term and a \$75,000 monthly minimum. Calls are billed in six (6) second increments after an initial calling period, for billing purposes, of six (6) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

**4.35.1 Access Methods and Usage Rates****(A) Direct Dial and Toll Free**

Per Minute Rate: \$ 0.0550

**(B) Directory Assistance**

Per Call Charge: \$0.75

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**SECTION 4 - RATES (CONT'D.)****4.36 Prime Business Select II Dedicated - Special Pricing**

Prime Business Select II Dedicated - Special Pricing is a combined direct dial 1+ outbound and toll free inbound service. Customers commit to a thirty-six (36) month term and a \$35,000 monthly minimum. Calls are billed in six (6) second increments after an initial calling period, for billing purposes, of six (6) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

**4.36.1 Access Methods and Usage Rates****(A) Direct Dial and Toll Free**

Per Minute Rate: \$ 0.0550

**(B) Directory Assistance**

Per Call Charge: \$0.75

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## SECTION 4 - RATES (CONT'D.)

## 4.37 Prime Business Industry Program - Auto Dealer Program

Prime Business Industry Program is an affinity associated program for various business and social groups that either commit to or recommend Carrier's service to the association membership. The association membership will receive special term and rate conditions when they subscribe to Carrier's service. Auto Dealers Program is a Prime Business Industry Program designed for Factory Authorized Auto Dealers. Customers must commitment to a one year term and a monthly revenue usage of \$250.00. Calls are billed in six (6) second increments after an initial calling period, for billing purposes, of eighteen (18) seconds. Per minute and per call charges apply based upon the call type.

## 4.37.1 Access Methods and Usage Rates

(A)	Direct Dial	
	Per Minute Rate:	\$0.0900
(B)	Travel Card	
	Per Minute Rate	\$0.20
	Per Call Surcharge:	\$0.25
(C)	Directory Assistance	
	Per Call Charge:	\$0.75

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## SECTION 4 - RATES (CONT'D.)

## 4.38 COMTEL Prime Business

COMTEL Prime Business service is an inbound and outbound service offered to business Customers of through a master agent of the Company. Customers must sign twelve (12) month term plan with a monthly revenue commitment of \$250.00 or \$300.00. The Customer will be billed the minimum commitment if the actual monthly usage is below the commitment level. Calls are billed in six(6) second increments after an initial calling period, for billing purposes, of eighteen (18) seconds.

## 4.38.1 Access Methods and Usage Rates

## (A) Direct Dial and Toll Free

Monthly Usage	Per Minute Rate
\$250.00	\$0.0925
\$300.00	\$0.0975

## (B) Directory Assistance

Per Call Charge:	\$0.75
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SECTION 4 - RATES (CONT'D.)

4.39 Global Systems Prime Business

Global Systems Prime Business service is an outbound and inbound service offered to business Customers of through a master agent of the Company. Calls are billed in six (6) second increments after an initial calling period, for billing purposes, of eighteen (18) seconds.

4.39.1 Access Methods and Usage Rates

(A) Direct Dial and Toll Free

Per Minute Rate: \$0.0975

(B) Directory Assistance Rate

Per Call Charge: \$0.75

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**SECTION 4 - RATES (CONT'D.)****4.40 Prime Business Select 3A Service**

Prime Business Select 3A Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

This service is offered on a month-to-month basis.

## Usage Rates:

COMBINED MONTHLY USAGE	PER MINUTE RATES
\$0 - 99.99	\$0.1000
\$100 - \$199.99	\$0.1000
\$200 - \$499.99	\$0.1000
\$500 - \$999.99	\$0.1000
Over \$1000	\$0.1000

## Prime Business Select 3A Calling Card Usage Rates:

Per call surcharge: \$0.2500  
Per minute rates: \$0.2500

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## SECTION 4 - RATES (CONT'D.)

## 4.40 Prime Business Select 3A Service (Cont'd.)

Usage Rates: (Cont'd.)

Monthly Recurring Service Charges and Fees:

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service:	\$0.7500 per call
Diskette Billing	\$10.00 per diskette, per month
Magnetic Tape Billing	\$10.00 per tape, per month
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month
Customer Accounting Code Package	\$45.00 per package, per month

Billing Increments:

Prime Business Select Service 3A:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Prime Business Select 3A Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

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**SECTION 4 - RATES (CONT'D.)****4.41 Prime Business Select 4A Service**

Prime Business Select 4A Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12, 24 or 36 months. A service term begins on the first day of the month following service enrollment. When the Customer's Term Commitment Period expires, the Customer's service will automatically renew for another 12-month, 24-month or 36 month period, whichever is applicable, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's Term Commitment Period.

In the event a Customer terminates service with the Company prior to the end of the Customer's Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to \$100.00 multiplied by the number of months remaining in the Customer's agreed Term Commitment period.

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## SECTION 4 - RATES (CONT'D.)

## 4.41 Prime Business Select 4A Service (Cont'd.)

## Usage Rates:

COMBINED MONTHLY USAGE	PER MINUTE RATES	PER MINUTE RATES	PER MINUTE RATES
	12-Month Term	24-Month Term	36-Month Term
\$0 - \$199.99	\$0.0950	\$0.0950	\$0.0950
\$200 - \$499.99	\$0.0950	\$0.0950	\$0.0950
\$500 - \$999.99	\$0.0950	\$0.0950	\$0.0950
Over \$1000	\$0.0950	\$0.0950	\$0.0950

## Prime Business Select 4A Calling Card Usage Rates:

Per call surcharge	\$0.2500
Per minute rates:	\$0.2500

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## SECTION 4 - RATES (CONT'D.)

## 4.41 Prime Business Select 4A Service (Cont'd.)

Usage Rates: (Cont'd.)

Monthly Recurring Service Charges and Fees:

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service:	\$0.7000 per call
Diskette Billing	\$10.00 per diskette, per month
Magnetic Tape Billing	\$10.00 per tape, per month
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month
Customer Accounting Code Package	\$45.00 per package, per month

Billing Increments:

Prime Business Select Service 4A:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Prime Business Select 4A Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

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**SECTION 4 - RATES (Contd..)****4.42 Prime Business Communications Service**

Prime Business Communications Service is a customized telecommunications service offering combining inbound, outbound and calling card services offered to business customers. Customers are billed at per minute rates based on a Minimum Monthly Usage Commitment Option for switched or dedicated access services for origination and termination of calls. Monthly Usage includes combined interstate, intrastate, international and calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service charges, and taxes are not included in the determination of the Customer's Monthly Usage. Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Customer's service will automatically renew for another 12-month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Minimum Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment Period.

For dedicated access, dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider.

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**SECTION 4 - RATES (CONT'D.)**

## 4.42 Prime Business Communications Service (Cont'd.)

## 4.42.1 Per Minute Usage Rates: (Switched &amp; Dedicated Access Service)

Minimum Monthly Usage Commitment Options (Switched Access)		Switched Access	Minimum Monthly Usage Commitment Options (Dedicated Access)		Dedicated Access
OPTION 1	\$25	\$0.1050	OPTION 1	\$1,500	\$0.0650
OPTION 2	\$50	\$0.1000	OPTION 2	\$2,000	\$0.0650
OPTION 3	\$75	\$0.0975	OPTION 3	\$2,500	\$0.0650
OPTION 4	\$100	\$0.0950	OPTION 4	\$4,000	\$0.0600
OPTION 5	\$125	\$0.0925	OPTION 5	\$5,000	\$0.0600
OPTION 6	\$150	\$0.0900	OPTION 6	\$10,000	\$0.0550
OPTION 7,8,9,10,11	\$175	\$0.0900	OPTION 7	\$15,000	\$0.0550

## 4.42.2 Travel Card Usage Rates:

	Per Minute Rate	Per Call Surcharge
Options 1,2,3	\$0.2000	\$0.2500
Options 4,5	\$0.2000	\$0.1500
Options 6,7,8,9,10,11	\$0.1800	\$0.1500

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**SECTION 4 - RATES (CONT'D.)**

## 4.42 Prime Business Communications Service (Cont'd.)

## 4.42.3 Monthly Recurring Service Charges:

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service	\$0.6500 per call
Diskette Billing	\$10.00 per diskette, per month
Magnetic Tape Billing	\$10.00 per tape, per month
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month
Customer Accounting Code Package	\$45.00 per package, per month

## 4.42.4 Billing Increments:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.42.5 Service Hours:

Rates apply 24 hours a day, 7 days a week

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**SECTION 4 - RATES (CONT'D.)****4.43 Dial & Save Flat Rate Program III**

4.43.1 Dial & Save Flat Rate Program III is a one-way, dial-out multi point service designated for presubscribed residential customers. The service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

Per Minute Rate	\$0.1500
Monthly Recurring Charge:	None

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## SECTION 4 - RATES (CONT'D.)

## 4.44 Prime Business Select Plan II-A Service

The Prime Business Select Plan II-A is available to business Customers who meet the Company's credit approval guidelines. Customers may select a Month-to-Month or Term Commitment Option. Customers selecting the Term Commitment Option must sign an agreement with the Company. Customers will either be billed directly by the Company or by their local exchange telephone company. Prime Business Select Plan II-A rates apply to direct dialed, toll free (800/888) and calling card calls. A monthly recurring charge may also apply.

Account Codes are available under the Prime Business Select Plan II-A. Account Codes assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered in the Company's switch database or non-validated codes which are a certain quantity of digits.

## 4.44.1 Month-to-Month Service Option Plan

Calls will be rated at the rates indicated below with a volume discount applied in accordance with the Customer's monthly revenue level. The Customer's monthly revenue level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The monthly revenue level does not include any monthly recurring fees or directory assistance charges. The Customer will receive the applicable discount percentage which corresponds with the Customer's monthly revenue level as determined by the discount schedule shown below. The discount percentage will be applied to intrastate and interstate outbound and inbound usage only. The discount will not be applied to international usage, calling card usage and surcharges or other fees.

Calls for outbound, inbound and calling card service will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

## (A) Direct Dialed and Toll Free Per Minute Rates

Base Rate	\$0.1600
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**SECTION 4 - RATES (CONT'D.)**

## 4.44 Prime Business Select Plan II-A Service - (Cont'd.)

## 4.44.1 Month-to-Month Service Option Plan - (Cont'd.)

## (B) Discount Schedule

Monthly Revenue Level	Per Minute Rate
\$0.00 - \$99.99	\$0.1600
\$100.00 - \$249.99	\$0.1550
\$250.00 - \$499.99	\$0.1500
\$500.00 - \$749.99	\$0.1450
\$750.00 - \$999.99	\$0.1400
\$1,000.00 - \$2,499.99	\$0.1350
\$2,500.00 - \$4,999.99	\$0.1300
\$5,000.00 - \$9,999.99	\$0.1250
\$10,000.00 - \$24,999.99	\$0.1200
\$25,000.00 - \$49,999.99	\$0.1150
\$50,000.00 +	\$0.1100

## (C) Travel Card Service

- (1) Standard Issue
- |                     |        |
|---------------------|--------|
| Per Minute Rate:    | \$0.25 |
| Per Call Surcharge: | \$0.50 |
- (2) Premium Issue II
- |                     |        |
|---------------------|--------|
| Per Minute Rate:    | \$0.25 |
| Per Call Surcharge: | \$0.00 |

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## SECTION 4 - RATES (CONT'D.)

## 4.44 Prime Business Select Plan II-A Service - (Cont'd.)

## 4.44.1 Month-to-Month Service Option Plan - (Cont'd.)

## (D) Monthly Recurring Charges - (Optional)

The following monthly recurring charges apply for the Prime Business Select Plan II-A:

(1)	Toll Free Numbers (800/888) (Per 800/888 number	\$ 3.00
(2)	Account Codes Validated	\$10.00
	Non-Validated	\$ 5.00
(E)	Directory Assistance (Per Call)	\$0.75
(F)	100% Satisfaction Guarantee	

Customers subscribing to the Prime Business Select Plan II-A Month-to-Month Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for 90 days from the date the Customer starts utilizing the Company's service.

If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; and 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier. The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities of causes within the Company's reasonable control.

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**SECTION 4 - RATES (CONT'D.)**

## 4.44 Prime Business Select Plan II-A Service - (Cont'd.)

## 4.44.2 Term Commitment Option Plan

Users subscribing to this option will select a Term Commitment Period. Calls will be rated at the rates provided below which correspond with the Term Commitment Period selected by the Customer as well as a Monthly Revenue Usage Level. The Customer's Monthly Revenue Usage Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The Monthly Revenue Usage Level does not include any monthly recurring fees or directory assistance charges. Calls for outbound, inbound and calling card service will be billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. Monthly Recurring Charges, as defined earlier in this section of the tariff, also apply for Term Commitment Customers.

## (A) Direct Dialed and Toll Free Calling

Monthly Revenue Usage Level	PER MINUTE RATES			
	12 Month Term	18 Month Term	24 Month Term	36 Month Term
\$0.00 - \$99.99	\$0.1375	\$0.1325	\$0.1275	\$0.1200
\$100.00 - \$249.99	\$0.1375	\$0.1325	\$0.1275	\$0.1200
\$250.00 - \$499.99	\$0.1325	\$0.1275	\$0.1225	\$0.1150
\$500.00 - \$749.99	\$0.1275	\$0.1225	\$0.1175	\$0.1100
\$750.00 - \$999.99	\$0.1225	\$0.1175	\$0.1125	\$0.1050
\$1,000.00 - \$2,499.99	\$0.1175	\$0.1125	\$0.1075	\$0.1025
\$2,500.00 - \$4,999.99	\$0.1125	\$0.1075	\$0.1025	\$0.0975
\$5,000.00 - \$9,999.99	\$0.1075	\$0.1025	\$0.0975	\$0.0925
\$10,000.00 - \$24,999.99	\$0.1025	\$0.0975	\$0.0950	\$0.0900
\$25,000.00 - \$49,999.99	\$0.0975	\$0.0950	\$0.0925	\$0.0875
\$50,000.00 +	\$0.0950	\$0.0925	\$0.0900	\$0.0850

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## SECTION 4 - RATES (CONT'D.)

## 4.44 Prime Business Select Plan II-A Service - (Cont'd.)

## 4.44.2 Term Commitment Option Plan (Cont'd.)

## (B) Calling Card Rates

- |     |   |        |
|-----|---|--------|
| (1) | Term Commitment up to \$74,999              |        |
|     | Per Minute Rate:                            | \$0.25 |
|     | Per Call Surcharge:                         | \$0.10 |
|     |   |        |
| (2) | Term Commitment from \$75,000 to \$100,000  |        |
|     | Per Minute Rate:                            | \$0.20 |
|     | Per Call Surcharge:                         | \$0.25 |
|     |   |        |
| (3) | Term Commitment from \$100,000 to \$125,000 |        |
|     | Per Minute Rate:                            | \$0.15 |
|     | Per Call Surcharge:                         | \$0.25 |
|     |   |        |
| (4) | Term Commitment over \$125,000              |        |
|     | Per Minute Rate:                            | \$0.20 |
|     | Per Call Surcharge:                         | \$0.10 |

(C) Directory Assistance (Per Call) \$0.75

## (D) Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to \$100.00 multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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**SECTION 4 - RATES (CONT'D.)**

## 4.44 Prime Business Select Plan II-A Service - (Cont'd.)

## 4.44.2 Term Commitment Option Plan (Cont'd.)

## (E) 100% Satisfaction Guarantee

Customers subscribing to the Prime Business Select Plan II-A Term Commitment Option are eligible for the Company's 100% Satisfaction Guarantee. This guarantee is valid for the length of the Term Commitment from the date the Customer starts utilizing the Company's service. If the Company fails to correct the Customer's valid complaint regarding network quality or service support or if the Company fails to deliver the stated rate plan within 15 days of the Company receiving written notification regarding the problem, the Company will 1) refund to the Customer all PIC change charges assessed by the Customer's LEC as a result of the Company switching its long distance service to the Company from the Customer's previous long distance carrier; 2) refund to the Customer all PIC change charges assessed by the Customer's LEC in order to switch the Customer's long distance service back to their previous carrier; 3) cancel Customer's term agreement without liability for the Termination Penalty; and 4) if the above conditions apply within the first ninety (90) days of service, the Company will refund to the Customer, the amount of their first Prime Business Select Plan II-A invoice.

The Customer shall not be entitled to the refunds described above if Customer has an account balance with the Company which has aged beyond net 30 days or if Customer's complaint is not attributable to facilities of causes within the Company's reasonable control.

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## SECTION 4 - RATES (CONT'D.)

## 4.45 Employee Long Distance Service Program

Employee Long Distance Service Program is a one-way dial-out multi point residential presubscribed service designated only for employees of the Company<sup>7</sup>), its parent company, affiliates and subsidiaries. This service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

## 4.45.1 Rates:

Per Minute
\$0.1500

4.45.2 Monthly Recurring Charge: None

## 4.45.3 Calling Card Per Minute Rates

Employees subscribing to this service will be provided with a calling card that allows them to make long distance calls while away from home. The following per minute rates apply for all calling card calls placed within the state of Missouri.

Initial Minute	Each Additional Minute
\$0.1800	\$0.1800

4.45.4 Calling Card Per Call Service Charge: None

## 4.45.5 Calling Card Billing Increments:

Calls will be billed at an initial minimum of sixty (60) seconds, and anytime beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

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**SECTION 4 - RATES (CONT'D.)****4.46 Simply 7 Service**

Simply 7 Service is a one way, dial-out multipoint service designated for residential and small business customers and is limited to three (3) telephone numbers per customer account. The service has a flat rate per minute structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

**4.46. Rates**

Per Minute
\$0.1200

4.46.2 Monthly Recurring Charge: \$4.95

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**SECTION 4 - RATES (CONT'D.)****4.47 Dial & Save Flat Rate Program IV**

Dial & Save Flat Rate Program IV is a one-way, dial-out multi point service designated for presubscribed residential customers. The service has a flat per minute rate structure for all time-of-day rate periods. Each call completed will have an initial minimum of one minute and any time beyond that minimum will be billed in addition using one minute increments, rounded up to the next whole minute.

**4.47.1 Rates**

Per Minute Rate:	\$0.1500
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4.47.2 Monthly Recurring Charge: \$1.00

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## SECTION 4 - RATES (CONT'D.)

## 4.48 Winback Program I

Winback Program I is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 24 Month Term Commitment Period.

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.48.1 Per Minute Rates

Monthly Term Commitment Period	Per Minute Rate
24	\$0.0900

## 4.48.2 Travel Card Usage Rates

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

## 4.48.3 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.48.4 Monthly Recurring Charge \$3.00 per 800/8XX number

4.48.5 Directory Assistance Per Call Charge \$1.40/per call charge

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## SECTION 4 - RATES (CONT'D.)

## 4.49 Winback Program II

Winback Program II is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 36 Month Term Commitment Period.

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.49.1 Per Minute Rates

Monthly Term Commitment Period	Per Minute Rate
36	\$0.0900

## 4.49.2 Travel Card Usage Rates

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

## 4.49.3 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.49.4 Monthly Recurring Charge                      \$3.00 per 800/8XX number

4.49.5 Directory Assistance Per Call Charge      \$1.40/per call charge

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## SECTION 4 - RATES (CONT'D.)

## 4.50 Winback Program III

Winback Program III is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 12 Month Term Commitment Period and a Monthly Usage Commitment Level of \$1,000.00.

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.50.1 Per Minute Rates

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12	\$1,000.00	\$0.0900

## 4.50.2 Travel Card Usage Rates

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

## 4.50.3 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.50.4 Monthly Recurring Charge \$3.00 per 800/8XX number

4.50.5 Directory Assistance Per Call Charge \$1.40/per call charge

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SECTION 4 - RATES (CONT'D.)

4.51 Affinity Association Program - ASTA Special Contract II

Affinity Association Program - ASTA Special Contract II is a presubscribed/switched business service offering that combines outbound 1+, toll free inbound and travel card services. Customer must commit to a Monthly Usage Level. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together.

Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

4.51.1 Per Minute Rates (Inbound and Outbound)

MONTHLY USAGE LEVEL	PER MINUTE RATE
\$0.01 - \$49.99	\$0.0900
\$50.00 - \$499.99	\$0.0900
\$500.00/OVER	\$0.0900

4.51.2 Directory Assistance  
Per Call Charge

\$0.7500

4.51.3 Monthly Recurring Account Charge \$5.00/per account

4.51.4 Monthly Recurring 800/8XX Charge \$3.00/per 800/8XX number

4.51.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Travel Card calls will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments. Per call surcharge apply for Travel Card calls originating and terminating within the State of Missouri.

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

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## SECTION 4 - RATES (CONT'D.)

## 4.52 Affinity Association Program - ASTA Special Contract III

Affinity Association Program - ASTA Special Contract III is a presubscribed/switched business service offering that combines outbound 1+, toll free inbound and travel card services. Customer(s) need only sign up for this service and they do not have to make any minimum monthly or term commitments. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together.

Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

## 4.52.1 Per Minute Rates (Inbound and Outbound)

PER MINUTE RATE
\$0.0900

## 4.52.2 Directory Assistance

Per Call Charge	\$0.7500
-----------------	----------

4.53.3 Monthly Recurring Account Charge	\$5.00/per account
---	--------------------

4.52.4 Monthly Recurring 800/8XX Charge	\$3.00/per 800/8XX number
---	---------------------------

## 4.52.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Travel Card calls will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments. Per call surcharge apply for Travel Card calls originating and terminating within the State of Missouri

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

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## SECTION 4 - RATES (CONT'D.)

## 4.53 Prime Business Select II Switched Special Pricing

Prime Business Select II Switched Special Pricing is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available only to business customers. Customers must commit to a 12 month Term Commitment Period in order to receive the following per minute rates:

## 4.53.1 Per Minute Rates (Inbound and Outbound)

Monthly Term Commitment Period	Per Minute Rate
12	\$0.0800

## 4.53.2 Billing Increments

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.53.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

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SECTION 4 - RATES (CONT'D.)

4.53 Prime Business Select II Switched Special Pricing - (Cont'd.)

4.53.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.53.5 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.53.6 Directory Assistance \$1.40/per call charge

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## SECTION 4 - RATES (CONT'D.)

## 4.54 Brand Equity Dedicated Service - I

Brand Equity Dedicated Service - I is a dedicated outbound 1+, inbound and travel calling card telecommunications service offering available only to customers subscribing to associated Brand Equity Service offerings. This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with the Company for the marketing of this service. This service as offered in this tariff is an add-on to the interstate Brand Equity Service II provided in the Company's FCC Tariff No. 1. Customers must commit to a Monthly Usage Level of \$2,500.00, \$5,000.00, or \$7,500.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

## 4.54.1 Per Minute Rates

OPTIONS	Monthly Usage Level	Per Minute Rate
1	\$2,500.00	\$0.0550
2	\$5,000.00	\$0.0550
3	\$7,500.00	\$0.0550

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## SECTION 4 - RATES (CONT'D.)

## 4.54 Brand Equity Dedicated Service - I, (Cont'd.)

## 4.54.2 Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.54.3 Travel Calling Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

## 4.54.4 Travel Calling Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.54.5 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.54.6 Directory Assistance \$0.75/per call charge

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## SECTION 4 - RATES (CONT'D.)

## 4.55 Brand Equity Dedicated Service - II

Brand Equity Dedicated Service - II is a dedicated outbound 1+, inbound and travel calling card telecommunications service offering available only to customers subscribing to associated Brand Equity Service offerings. This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with the Company for the marketing of this service. This service as offered in this tariff is an add-on to the interstate Brand Equity Service II provided in the Company's FCC Tariff No. 1. Customers must commit to a Monthly Usage Level of \$10,000.00, \$15,000.00, \$25,000.00 or \$50,000.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

## 4.55.1 Per Minute Rates

OPTIONS	Monthly Usage Level	Per Minute Rate
1	\$10,000.00	\$0.0550
2	\$15,000.00	\$0.0550
3	\$25,000.00	\$0.0550
4	\$50,000.00	\$0.0550

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## SECTION 4 - RATES (CONT'D.)

## 4.55 Brand Equity Dedicated Service - II, (Cont'd.)

## 4.55.2 Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.55.3 Travel Calling Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

## 4.55.4 Travel Calling Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.55.5 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.55.6 Directory Assistance \$0.75/per call charge

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.56 1Q Prime Business Dedicated Service**

1Q Prime Business Dedicated Service is a dedicated telecommunications service offering inbound, outbound and travel card services to business customers only. Customers are billed at per minute rates based on a Monthly Usage Commitment Level for dedicated access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and a Monthly Usage Commitment of \$2500, \$5000, or \$7500. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. At the customer's request, the Company will install or arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Service orders are subject to network availability.

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## SECTION 4 - RATES (CONT'D.)

## 4.56 1Q Prime Business Dedicated Service, (Cont'd.)

## 4.56.1 Outbound and Inbound Per Minute Rates:

	PER MINUTE RATES
Monthly Revenue Commitment	12 Month Term
\$ 2,500	\$0.0550
\$ 5,000	\$0.0550
\$ 7,500	\$0.0550

## 4.56.2 Billing Increments:

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.56.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

## 4.56.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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SECTION 4 - RATES (CONT'D.)

4.56 1Q Prime Business Dedicated Service, (Cont'd.)

4.56.5 Monthly Recurring Charge: \$3.00/per 800 number

4.56.6 Directory Assistance \$0.75/per call charge

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SECTION 4 - RATES (CONT'D.)

4.57 1Q99 - Prime Business Select 2000 is a telecommunications service offering inbound, outbound and travel card services to new Matrix Telecom, Inc. d/b/a Excel Telecommunications commercial Prime Business Service customers only. Customers are billed at per minute rates based on a Monthly Usage Commitment Level for switched access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and choose from the Monthly Usage Commitment Levels indicated on the following page. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period. In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

4.57.1 Outbound and Inbound Per Minute Rates:

Monthly Revenue Commitment	PER MINUTE RATES
	12 Month Term
\$0 - \$500.00	\$0.0900
\$501.00 - \$1,000.00	\$0.0900
\$1,001.00 - \$2,500.00	\$0.0900
Over \$2,500.00	\$0.0900

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## SECTION 4 - RATES (CONT'D.)

## 4.57 1Q99 - Prime Business Select 2000-(Cont'd.)

## 4.57.2 Billing Increments:

Each direct-dialed call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.57.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

## 4.57.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.57.5 Monthly Account Charge: \$5.00

4.57.6 Monthly Recurring Charge: \$3.00/per 800/8XX

4.57.7 Directory Assistance \$0.65/per call charge

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## SECTION 4 - RATES (CONT'D.)

4.58 Prime Business Switched/Dedicated Special Pricing  
Prime Business Switched/Dedicated Special Pricing is an outbound 1+, inbound and calling card service available to presubscribed/switched or dedicated business customers. Dedicated Customers must commit to a 36 Month Term Commitment Period and a minimum Monthly Usage Commitment Level of \$100,000.00.

## 4.58.1 Per Minute Rates

## Switched Service

1+ Outbound Service	\$0.0750
Toll Free Inbound Service	\$0.0750

## Dedicated Service

1+ Outbound Service	\$0.0450
Toll Free Inbound Service	\$0.0450

## 4.58.2 Billing Increments

All outbound 1+ and inbound toll free calls will be billed in six (6) second increments, after an initial period, for billing purposes, of six (6) seconds, rounded up to the next whole six second increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.58.3 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

## 4.58.4 Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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## SECTION 4 - RATES (CONT'D.)

## 4.58 Prime Business Switched/Dedicated Special Pricing (Cont'd.)

## 4.58.5 Travel Card Service

Customers subscribing to this program will be provided with a travel card that allows them to make calls while away from home or office. Per minute rates and a per call surcharge apply.

Travel Card Service Type	Per Minute Rate	Per Call Surcharge
Switched Customer	\$0.1800	\$0.1000
Dedicated Customer	\$0.1800	\$0.1000

## 4.58.6 Billing Increments

All calling card calls will be billed in six (6) second increments, after an initial period, for billing purposes, of thirty (30) seconds, rounded up to the next whole six second increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.58.7 Monthly Recurring Charge      \$3.00/per 800/8XX number

## 4.58.8 Directory Assistance

Switched                                      \$0.7500/per call charge

Dedicated                                     \$0.7500/per call charge

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## SECTION 4 - RATES (CONT'D.)

## 4.59 Prime Business Select Switched Service

Prime Business Select Switched Service is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available to business customers. Customers must commit to a 12 month Term Commitment Period and select one of following Options listed below:

## 4.59.1 Per Minute Rates (Outbound and Inbound)

Option	Monthly Term Commitment Period	Monthly Usage Level	Per Minute Rate
1	12	\$0 - \$499.99	\$0.0900
2	12	\$500.00 - \$999.99	\$0.0900
3	12	\$1000.00 - \$2,499.99	\$0.0900
4	12	\$2,500.00/Over	\$0.0900

## 4.59.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to \$100.00 multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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## SECTION 4 - RATES (CONT'D.)

## 4.59 Prime Business Select Switched Service, (Cont'd.)

## 4.59.3 Billing Increments

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.59.4 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.0000

## 4.59.5 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.59.6 Monthly Account Charge	\$5.00/per month
4.59.7 Monthly Recurring Charge	\$3.00/per 800/8XX number
4.59.8 Directory Assistance	\$0.7500/per call charge

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## SECTION 4 - RATES (CONT'D.)

## 4.60 ASTA Select Dedicated Program

ASTA Select Dedicated Program is a dedicated outbound 1+, inbound and travel card telecommunications service offering available to members of the ASTA Association. Customers must commit to a 12 month Term Commitment and a minimum Monthly Usage Commitment Level of \$2,500. The Customer's minimum Monthly Usage Commitment is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

## 4.60.1 Per Minute Rate

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12	\$2,500	\$0.0550
Switched Access Overflow Rate - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950.		

## 4.60.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

## 4.60.3 Deficiency Charge

In the event Customer's actual Monthly Usage does not meet the minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Customer's actual Monthly Usage and the Monthly Usage Commitment Level indicated above. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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SECTION 4 - RATES (CONT'D.)

4.60 ASTA Select Dedicated Program, (Cont'd.)

4.60.4 Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.60.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating Within the State of Missouri:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

4.60.6 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.60.7 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.60.8 Directory Assistance: \$0.75/per call charge

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 COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES
 

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## SECTION 4 - RATES (CONT'D.)

## 4.61 Hearth Products Association Dedicated Program

Hearth Products Association Dedicated Program is a dedicated outbound 1+, inbound and travel card telecommunications service offering available to members of the Hearth Products Association. This service allows the Customer to place long distance calls between points Within the State of Missouri. Customers must commit to a 12 Month Term Commitment Period and a minimum Monthly Usage Commitment Level. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

## 4.61.1 Per Minute Rates

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12	\$2,500.00	\$0.0550

## 4.61.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

## 4.61.3 Deficiency Charge

In the event Customer's actual Monthly Usage does not meet the minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Customer's actual Monthly Usage and the Monthly Usage Commitment Level indicated above. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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## SECTION 4 - RATES (CONT'D.)

## 4.61 Hearth Products Association Dedicated Program, (Cont'd.)

## 4.61.4 Billing Increments:

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.61.5 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed Within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

## 4.61.6 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.61.7 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.61.8 Directory Assistance \$0.75/per call charge

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## SECTION 4 - RATES (CONT'D.)

## 4.62 Hearth Products Association Switched Program

Hearth Products Association Switched Program is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available to members of the Hearth Products Association. This service allows the Customer to place long distance calls between points Within the State of Missouri. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

## 4.62.1 Per Minute Rates

Monthly Usage Commitment Level	Per Minute Rate
\$0 - \$499.99	\$0.0900
\$500.00 - \$999.99	\$0.0900
\$1,000.00 - \$2,499.99	\$0.0900
\$2,500.00/Over	\$0.0900

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## SECTION 4 - RATES (CONT'D.)

## 4.62 Hearth Products Association Switched Program, (Cont'd.)

## 4.62.2 Billing Increments:

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## 4.62.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed Within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

## 4.62.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.62.5 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.62.6 Monthly Account Charge: \$5.00

4.62.7 Directory Assistance \$0.75/per call charge

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.63 Excel Prime Business Select 3 Service**

Excel Prime Business Select 3 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month's billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

This service is offered on a month-to-month basis.

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## SECTION 4 - RATES (CONT'D.)

## 4.63 Excel Prime Business Select 3 Service - (Cont'd.)

## 4.63.1 Usage Rates:

COMBINED MONTHLY USAGE COMMITMENT	PER MINUTE RATES
\$0 - \$99.99	\$0.1000
\$100 - \$199.99	\$0.1000
\$200 - \$499.99	\$0.1000
\$500 - \$999.99	\$0.1000
Over \$1000	\$0.1000

## Excel Prime Business Select 3 Calling Card Usage Rates:

Per call surcharge: \$0.2500

Per minute rates: \$0.2500

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SECTION 4 - RATES (CONT'D.)

4.63 Excel Prime Business Select 3 Service - (Cont'd.)

4.63.1 Usage Rates: (Cont'd.)

Monthly Recurring Service Charges and Fees:

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service:	\$0.7500 per call
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month

Billing Increments:

Excel Prime Business Select Service 3:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Excel Prime Business Select 3 Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 4 - RATES (CONT'D.)****4.64 Excel Prime Business Select 4 Service**

Excel Prime Business Select 4 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Customer's service will automatically renew for another 12-month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's 12-month term period.

In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's \$100.00 Monthly Minimum Commitment, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

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## SECTION 4 - RATES (CONT'D.)

## 4.64 Excel Prime Business Select 4 Service - (Cont'd.)

## 4.64.1 Usage Rates:

COMBINED MONTHLY USAGE	PER MINUTE RATES
\$0 - \$99.99	\$0.0950
\$100 - \$199.99	\$0.0950
\$200 - \$499.99	\$0.0950
\$500 - \$999.99	\$0.0950
Over \$1000	\$0.0950

## Excel Prime Business Select 4 Calling Card Usage Rates:

Per call surcharge: \$0.2500

Per minute rates: \$0.2000

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SECTION 4 - RATES (CONT'D.)

4.64 Excel Prime Business Select 4 Service - (Cont'd.)

4.64.1 Usage Rates: (Cont'd.)

Monthly Recurring Service Charges and Fees:

Inbound Service Charge	\$3.00 per 800/888#, per month
Directory Assistance Service:	\$0.7000 per call
Optional Management Invoice Reports	\$2.00 per report, per month
Accounting Codes (Non-Verified Package)	\$5.00 per package, per month
Accounting Codes (Verified Package)	\$10.00 per package, per month

Billing Increments:

Excel Prime Business Select Service 4:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Excel Prime Business Select 4 Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week



COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

SECTION 4 - RATES (CONT'D.)

4.65 Excel Prime Select 5

Excel Prime Select 5 Service is a combined inbound, outbound and calling card service offered to business Customers of Matrix Telecom, Inc. d/b/a Excel Telecommunications. Excel Prime Select 5 service is a term plan service available to all business customers but is designed for large end users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The contract the Customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute charges, per call surcharge and monthly recurring charges apply to each service.

A. Per Minute Rates

MONTHLY TERM COMMITMENT	TERM PLAN (Months)		
	12	24	36
\$ 2,500 - \$4,999.99	\$0.0900	\$0.0900	\$0.0900
\$ 5,000 - \$9,999.99	\$0.0900	\$0.0900	\$0.0900
\$10,000 - \$24,999.99	\$0.0900	\$0.0900	\$0.0900
\$25,000 - \$49,999.99	\$0.0900	\$0.0900	\$0.0900
\$50,000 +	\$0.0900	\$0.0900	\$0.0900
		Directory Assistance	\$0.75 Per Call

B. Calling Card

Per Minute Rate:	\$0.20
Per Call Surcharge:	\$0.20
Optional Services	Monthly Fee
Toll Free Number (per number)	\$3.00
Diskette Billing (monthly diskette)	\$10.00
Magnetic Tape Billing (monthly tape)	\$10.00
Optional Management Invoice Reports	\$2.00

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**SECTION 4 - RATES (CONT'D.)**

## 4.66 Excel Prime Select 5A

Excel Prime Select 5A service is a term plan service available to all business customers but is designed for large end users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The contract the Customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. Excel Prime Select 5A service are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds.

## A. Per Minute Rates

MONTHLY TERM COMMITMENT	TERM PLAN (Months)		
	12	24	36
\$ 2,500 - \$4,999.99	\$0.0900	\$0.0900	\$0.0900
\$ 5,000 - \$9,999.99	\$0.0900	\$0.0900	\$0.0900
\$10,000 - \$24,999.99	\$0.0900	\$0.0900	\$0.0900
\$25,000 - \$49,999.99	\$0.0900	\$0.0900	\$0.0900
\$50,000 +	\$0.0900	\$0.0900	\$0.0900
	Directory Assistance		\$0.75 Per Call

## B. Calling Card

Per Minute Rate: \$0.25  
Per Call Surcharge: \$0.25

Optional Services	Monthly Fee
Toll Free Number (per number)	\$3.00
Diskette Billing (monthly diskette)	\$10.00
Magnetic Tape Billing (monthly tape)	\$10.00
Optional Management Invoice Reports	\$2.00

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## SECTION 4 - RATES (CONT'D.)

## 4.67 Excel Switched Business Services

Excel Switched Business Services offer switched outbound, inbound and travel card telecommunications service offerings to business customers in the State of Missouri. Certain service options may require Customers to commit to a Term Commitment and a minimum Monthly Usage Commitment. Certain rates and charges, including intrastate and interstate toll rates, vary based on the Term Commitment and/or minimum Monthly Usage Commitment selected by the Customer. In addition to the service descriptions and rates below, all terms and conditions of service set forth in the Service Agreement or individual customer contracts apply to the services described herein.

Unless otherwise indicated, an eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

## 4.67.1 Monthly Recurring Charges

Customers will be billed the following fees for optional services associated with the Excel Switched Business Services:

Toll Free Number	\$3.00 per month/per number
Verified Account Codes	\$10.00 per month
Non-verified Account Codes	\$5.00 per month
Optional Management Invoice Reports	\$2.00 per month/per report

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## SECTION 4 - RATES (CONT'D.)

## 4.67 Excel Switched Business Services (Cont'd.)

## 4.67.2 Monthly Usage Commitment Levels

In the event Customer's actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. The following Monthly Usage Commitment Levels apply:

Commitment Level	Monthly Usage Minimum
I	\$0.00
II	\$25.00
III	\$50.00
IV	\$75.00
V	\$100.00
VI	\$200.00
VII	\$250.00
VIII	\$500.00
IX	\$750.00
X	\$1,000.00
XI	\$1,500.00

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**SECTION 4 - RATES (CONT'D.)**

## 4.67 Excel Switched Business Services (Cont'd.)

## 4.67.3 Service Options – Rates and Charges

## a. Business Plan AGH

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V, VII, VIII, X	\$0.1000	\$0.1000	See Section 4.70.1

## b. Business Plan W99

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

## c. Savings Plan W52

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	II, III, IV, V, VII, VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

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**SECTION 4 - RATES (CONT'D.)**

## 4.67 Excel Switched Business Services (Cont'd.)

## 4.67.3 Service Options – Rates and Charges (Cont'd.)

## d. Business Plan W62

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V, VII, VIII	\$0.1000	\$0.1000	See Section 4.70.2

## e. ASTA Platinum Plan (ASP)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	III	\$0.1100	\$0.1100	See Section 4.70.3
12 months	I	\$0.1100	\$0.1100	See Section 4.70.3

ASTA Platinum Plan is only available to members of the American Society of Travel Agents.

## f. ASTA Preview Program (ZB1)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	II	\$0.0900	\$0.0900	See Section 4.70.2

ASTA Preview Program is only available to members of the American Society of Travel Agents.

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## SECTION 4 - RATES (CONT'D.)

## 4.67 Excel Switched Business Services (Cont'd.)

## 4.67.3 Service Options – Rates and Charges (Cont'd.)

## g. Business Plan W47

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V, VI, VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

## h. Switched Advantage (STG)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	III	\$0.1100	\$0.1100	See Section 4.70.3

## i. Switched Advantage Plus (ESA)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	VI	\$0.1100	\$0.1100	See Section 4.70.3

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**SECTION 4 - RATES (CONT'D.)**

## 4.67 Excel Switched Business Services (Cont'd.)

## 4.67.3 Service Options – Rates and Charges (Cont'd.)

## j. Business Plan SI3

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V, VIII, IX, X	\$0.1000	\$0.1000	See Section 4.70.2
24 months	V	\$0.1000	\$0.1000	See Section 4.70.2

## k. Business Plan SI2

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	I, VIII, IX, X	\$0.1000	\$0.1000	See Section 4.70.2
24 months	I	\$0.1000	\$0.1000	See Section 4.70.2

## l. ePartners Switched Preview Program (W59)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
6 months	I	\$0.1000	\$0.1000	See Section 4.70.2
12 months	III	\$0.1000	\$0.1000	See Section 4.70.2

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**SECTION 4 - RATES (CONT'D.)**

## 4.67 Excel Switched Business Services (Cont'd.)

## 4.67.3 Service Options – Rates and Charges (Cont'd.)

## m. ePartners Switched Program (SI3)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V	\$0.1000	\$0.1000	See Section 4.70.2

## n. ePartners Switched Program II (SI2)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	I	\$0.1000	\$0.1000	See Section 4.70.2

## o. Business Plan W45

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	VI, VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

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## SECTION 4 - RATES (CONT'D.)

## 4.67 Excel Switched Business Services (Cont'd.)

## 4.67.3 Service Options – Rates and Charges (Cont'd.)

## p. Business Plan E47

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	V	\$0.0900	\$0.0900	See Section 4.70.2

## q. Business Plan W49

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	III, V, VII, VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

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## SECTION 4 - RATES (CONT'D.)

## 4.68 Excel Dedicated Business Services

Excel Dedicated Business Services offer dedicated outbound and inbound telecommunications service offerings to business customers in the State of Missouri. Certain service options may require Customers to commit to a Term Commitment and a minimum Monthly Usage Commitment. Certain rates and charges, including intrastate and interstate toll rates, vary based on the Term Commitment and/or minimum Monthly Usage Commitment selected by the Customer. In addition to the service descriptions and rates below, all terms and conditions of service set forth in the Service Agreement or individual customer contracts apply to the services described herein.

Services are provided over dedicated facilities between the Customer's premises and the Company's terminal location(s). The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. In addition, calls will be subject to a Switched Overflow Rate when dedicated traffic overflows to the switched network.

Unless otherwise indicated, an eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

## 4.68.1 Monthly Recurring Charges

Customers will be billed the following fees for optional services associated with the Excel Dedicated Business Services:

Toll Free Number	\$3.00 per month/per number
Verified Account Codes	\$10.00 per month
Non-verified Account Codes	\$5.00 per month
Optional Management Invoice Reports	\$2.00 per month/per report

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## SECTION 4 - RATES (CONT'D.)

## 4.68 Excel Dedicated Business Services (Cont'd.)

## 4.68.2 Monthly Usage Commitment Levels

Certain service options require Customers to commit to a minimum Monthly Usage Commitment. In the event Customer's actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. The following Monthly Usage Commitment Levels apply:

Commitment Level	Monthly Usage Minimum
I	\$0.00
II	\$1,000.00
III	\$1,500.00
IV	\$2,500.00
V	\$5,000.00
VI	\$10,000.00
VII	\$15,000.00
VIII	\$20,000.00
IX	\$7,500.00

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**SECTION 4 - RATES (CONT'D.)**

## 4.68 Excel Dedicated Business Services (Cont'd.)

## 4.68.3 Service Options – Rates and Charges

## a. Business Plan DI3

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	IV, V	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2
36 months	I	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2

## b. Business Plan DI4

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	II, IV, V	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2
24 months	II	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2
36 months	II	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2

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**SECTION 4 - RATES (CONT'D.)**

## 4.68 Excel Dedicated Business Services (Cont'd.)

## 4.68.3 Service Options – Rates and Charges (Cont'd.)

## c. Business Plan DI5

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	III, IV, V IX	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2
24 months	III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2
36 months	III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2

## d. Dedicated Freedom Plan (DFP)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2

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**SECTION 4 - RATES (CONT'D.)**

## 4.68 Excel Dedicated Business Services (Cont'd.)

## 4.68.3 Service Options – Rates and Charges (Cont'd.)

## e. Dedicated Preview Program (DDP)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
6 months	I	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2
12 months	V, VI, VIII	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2

## f. Dedicated Premier Program (DP1)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	II, V, VI, VIII	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2

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**SECTION 4 - RATES (CONT'D.)**

## 4.68 Excel Dedicated Business Services (Cont'd.)

## 4.68.3 Service Options – Rates and Charges (Cont'd.)

## g. ePartners Business Plan DI3

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2
24 months	I, II, III	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2
36 months	I, II, III	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2

## h. ePartners Business Plan DI4

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2
24 months	I, II, III	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2
36 months	I, II, III	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2

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**SECTION 4 - RATES (CONT'D.)**

## 4.68 Excel Dedicated Business Services (Cont'd.)

## 4.68.3 Service Options – Rates and Charges (Cont'd.)

## i. ePartners Business Plan DI5

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2
24 months	I, II, III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2
36 months	I, II, III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2

## j. ePartners Dedicated Preview Program (EPA)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
6 months	I	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2
12 months	IV, V, VI	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2

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## SECTION 4 - RATES (CONT'D.)

## 4.68 Excel Dedicated Business Services (Cont'd.)

## 4.68.3 Service Options – Rates and Charges (Cont'd.)

## k. ASTA Dedicated Preview Program (ZA1)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
6 months	I	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2
12 months	V, VI, VII	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2

ASTA Dedicated Preview Program is only available to members of the American Society of Travel Agents.

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 COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES
 

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## SECTION 4 - RATES (CONT'D.)

## 4.69 Audioconferencing Service

Audioconferencing Service allows a Customer to hold conversations and/or meetings with two (2) or more other involved parties. Customers of this service are able to establish simultaneous telephone contact with multiple callers by each of the involved parties dialing an access number predetermined by the Company. Toll Meet Me rates apply when the Customer accesses the conference using a standard toll call. 800 Meet Me rates apply when the Customer accesses the conference using a toll-free access number. Operator-Dialed rates apply to Operator Attended calls when the Conference Coordinator dials out to each participant to connect the conference.

A sixty (60) second minimum will apply to each call, and thereafter, Customers will be billed at sixty (60) second increments. The per minute rates set forth herein apply to each participant accessing Audioconferencing Service

The following Audioconferencing Service options are available:

## 4.69.1 Operator Attended

Operator Attended Audioconferencing Service is initiated when the host dials into the conference operator. A Conference Coordinator assembles the audioconference, ensuring that all invited participants are connected to the call and providing other support during the call. Operator Attended conferences must be scheduled in advance, and a cancellation charge applies if cancellation occurs on less than twenty-four (24) hours notice.

Switched Access Rates	Per Minute Rate
Toll Meet Me	\$0.25
800 Meet Me	\$0.36
Operator-Dialed	\$0.36

Dedicated Access Rates	Per Minute Rate
Toll Meet Me	\$0.23
800 Meet Me	\$0.34
Operator-Dialed	\$0.34

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## SECTION 4 - RATES (CONT'D.)

## 4.69 Audioconferencing Service (Cont'd.)

## 4.69.2 Quick Call

Quick Call Audioconferencing Service is initiated when each participant dials directly into the conference by using a predetermined access number and passcode. A Conference Coordinator is available to provide support during the call. Quick Call conferences must be scheduled in advance, and a cancellation charge applies if cancellation occurs on less than twenty-four (24) hours notice.

Switched Access Rates	Per Minute Rate
Toll Meet Me	\$0.18
800 Meet Me	\$0.29

Dedicated Access Rates	Per Minute Rate
Toll Meet Me	\$0.16
800 Meet Me	\$0.27

## 4.69.3 Conference On-Demand

Conference On-Demand Audioconferencing Service provides instant, on-demand conferencing capability for up to fifty (50) participants. No reservations or Conference Coordinators are required for Conference On-Demand calls.

Switched Access Rates	Per Minute Rate
Toll Meet Me	\$0.18
800 Meet Me	\$0.29

Dedicated Access Rates	Per Minute Rate
Toll Meet Me	\$0.16
800 Meet Me	\$0.27

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SECTION 4 - RATES (CONT'D.)

4.69 Audioconferencing Service (Cont'd.)

4.69.4 Other Charges

Cancellation Charge – A cancellation charge of \$100.00 applies to each reservation if not cancelled twenty-four (24) hours prior to the scheduled conference.

Overbooking Charge – An overbooking charge of \$5.00 per port applies to each unused port on a conference bridge.

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SECTION 4 - RATES (CONT'D.)

4.70 Calling Card Service

Calling Card Service permits Customers to make calls from any non-rotary dialed telephone within Missouri to any other location by dialing 1 + 8XX + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by the Company followed by the telephone number of the called party.

Eligibility for Calling Card Programs is determined by the long distance calling option selected by the Customer. Calling card calls placed from a public pay telephone are subject to an additional per-call surcharge. Rates and charges for the Company's Calling Card Services are set forth below.

4.70.1 Calling Card Program A (YBL)

Customers of Calling Card Program A will be billed at the following rates and charges:

Intrastate per minute rate	\$0.1000
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A thirty (30) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

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SECTION 4 - RATES (CONT'D.)

4.70 Calling Card Service (Cont'd.)

4.70.2 Calling Card Program B (Y08)

Customers of Calling Card Program B will be billed at the following rates and charges:

Intrastate per minute rate                      \$0.1500

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six (6) second increments.

4.70.3 Calling Card Program C (Y18)

Customers of Calling Card Program C will be billed at the following rates and charges:

Intrastate per minute rate                      \$0.1800

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

4.71 Payphone Surcharge

A \$0.60 per call charge is applicable to completed calls that originate from any payphone within Vermont and access the Company's services via 800/888 numbers. This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing the Company's service and is unrelated to the specific service accessed from the payphone.

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**SECTION 4 - RATES (CONT'D.)****4.72 Switched Product**

Switched Product is available to business Customers who meet the Company's credit approval guidelines and are served by the following incumbent local exchange company: AT&T. Customers of this service must sign a customer acceptance form with the Company which requires a \$100 minimum monthly usage commitment and a 12-month term commitment. Switched Product rates apply to direct dial, toll free (800/8XX) and calling card calls. A monthly recurring charge may also apply to certain features as noted below.

Account Codes are available under the Switched Product to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

**4.72.1 Per Minute Rates**

Customers of the Switched Product will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound	-	\$ .1190
Inbound 800/8XX	-	\$ .1190

An (eighteen) 18 second minimum will apply to each completed direct-dial outbound call, and thereafter, Customers will be billed in 6 second increments. A thirty (30) second minimum will apply to each inbound 800/8XX completed call, and thereafter, Customers will be billed in 6 second increments.

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**SECTION 4 - RATES (CONT'D.)****4.72 Switched Product (Cont'd.)****4.72.2 Termination Penalty**

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

**4.72.3 Deficiency Charge**

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer.

**4.72.4 Calling Card**

Customers of the Switched Product will be billed at the following rate for calling card calls:

Per minute rate:           \$0.1200

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed at six (6) second increments.

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**SECTION 4 - RATES (CONT'D.)**

## 4.72 Switched Product (Cont'd.)

## 4.72.5 Non-Recurring and Monthly Recurring Charges

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)	\$ 1.00 per month, per number
Establish New Toll-Free Number	\$ 5.00 per number
Non-Verified Account Codes	\$ 5.00 per month, per code
Verified Account Codes	\$10.00 per month, per code
Optional Management Invoice Reports	
Paper	\$ 2.00 per month, per report
Electronic	\$10.00 per month, per report
4.72.6 Directory Assistance	\$ 1.40 per call

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**SECTION 4 - RATES (CONT'D.)****4.73 Affinity Switched Program**

Excel's Affinity Switched Program is intended for business Customers, who meet the Company's credit approval guidelines, for calling within the State of Missouri. This program is promoted and sold only through designated agents and dealers of Excel. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Affinity Switched Program usage rates, the Customer must be entered into the Excel billing database prior to utilizing this program. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for Excel's Affinity Switched Program are set forth in Section 4.73.1 following. Calls are rated based on call duration. Affinity Switched Program rates apply to direct dial, toll free (800/8XX) and calling card calls. A monthly recurring charge will also apply.

Account Codes are available under the Affinity Switched Program to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

**4.73.1 Per Minute Rates**

Customers of the Affinity Switched Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound	\$ .1000
Inbound 800/8XX	\$ .1000

An eighteen (18) second minimum will apply to each completed direct-dial outbound and inbound 800/8XX call, and thereafter, Customers will be billed in six (6) second increments.

**4.73.2 Calling Card**

Customers of the Affinity Switched Program will be billed at the following rate for calling card calls:

Per minute rate:	\$ .1500
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A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed in six (6) second increments.

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## SECTION 4 - RATES (CONT'D.)

## 4.73 Affinity Switched Program (Cont'd.)

## 4.73.3 Monthly Recurring and Non-Recurring Charges

Affinity Switched Program Monthly Recurring Charge	\$2.95
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Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)	\$ 1.00 per month, per number
Establish New Toll-Free Number	\$ 5.00 per number
Non-Verified Account Codes:	\$ 5.00 per month, per code
Verified Account Codes:	\$10.00 per month, per code
Optional Management Invoice Reports	
Paper	\$ 2.00 per month, per report
Electronic	\$10.00 per month, per report

4.73.4 Directory Assistance	\$ 1.40 per call
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**SECTION 4 - RATES (CONT'D.)****4.74 Affinity Dedicated Program**

Excel's Affinity Dedicated Program is intended for business Customers, who meet the Company's credit approval guidelines, for calling within the State of Missouri. This program is promoted and sold only through designated agents and dealers of Excel.

Affinity Dedicated Program is a dedicated telecommunications service offering inbound, outbound and travel card services to business customers only. Dedicated facilities between the Customer's premises and the Company's terminal location(s) are required and will be at the Customer's expense. At the customer's request, the Company will install or arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Service orders are subject to network availability.

Customers subscribing to this service must commit to a minimum term of 12 months and a Monthly Usage Commitment of \$750 per full invoice period. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any full invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Rates and charges for Excel's Affinity Dedicated Program are set forth in Section 4.74.1 following. Calls are rated based on call duration. Affinity Dedicated Program rates apply to direct dial, toll free (800/8XX) and calling card calls.

Account Codes are available under the Affinity Dedicated Program to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered within Company's database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

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## SECTION 4 - RATES (CONT'D.)

## 4.74 Affinity Dedicated Program (Cont'd.)

## 4.74.1 Per Minute Rates

Customers of the Affinity Dedicated Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound	\$ .0290
Inbound 800/8XX	\$ .1160

A six (6) second minimum will apply to each completed direct-dial outbound and inbound 800/8XX call, and thereafter, Customers will be billed in six (6) second increments.

## 4.74.2 Calling Card

Customers of the Affinity Dedicated Program will be billed at the following rate for calling card calls:

Per minute rate: \$ .1500

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed in six (6) second increments

## 4.74.3 Recurring and Non-Recurring Charges

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)	\$ 1.00 per month, per number
Establish New Toll-Free Number	\$ 5.00 per number
Non-Verified Account Codes:	\$ 5.00 per month, per code
Verified Account Codes:	\$10.00 per month, per code
Optional Management Invoice Reports	
Paper	\$ 2.00 per month, per report
Electronic	\$10.00 per month, per report

## 4.74.4 Directory Assistance \$1.40 per call

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**SECTION 4 - RATES (CONT'D.)****4.75 Affinity Association Program - Excel ASTA Gold Plan**

The Excel ASTA Gold Plan is available only to members of ASTA and offers a switched business service that combines outbound 1+, inbound toll-free and travel card services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel ASTA Gold Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel ASTA Gold Plan are set forth below. Calls are rated based on call duration. An eighteen (18) second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel ASTA Gold Plan will not be subject to Excel's Minimum Usage Requirement.

**4.75.1 Outbound 1+ and Inbound Toll-Free Services**

Customers of the Excel ASTA Gold Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

\$0.1020 per minute

**4.75.2 Travel Card Service**

Customers of the Excel ASTA Gold Plan will be billed at the following rate regardless of mileage and/or time of day for travel card calls:

\$0.0500 per minute

**4.75.3 Directory Assistance**

Customers of the Excel ASTA Gold Plan will be billed at the following rate for directory assistance inquiries:

\$1.40 per call

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## SECTION 4 - RATES (CONT'D.)

## 4.75 Affinity Association Program - Excel ASTA Gold Plan (Cont'd.)

## 4.75.4 Account Codes

Account Codes are available under the Excel ASTA Gold Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

## 4.75.5 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel ASTA Gold Plan will be billed the following fees for optional services:

Toll-Free Numbers	\$ 1.00 per month, per number
Establish New Toll-Free Number	\$ 5.00 per number
Non-Verified Account Codes	\$ 5.00 per month, per code
Verified Account Codes	\$10.00 per month, per code
Optional Management Invoice Reports	
Paper	\$ 2.00 per month, per report
Electronic	\$10.00 per month, per report

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**SECTION 4 - RATES (CONT'D.)****4.76 Excel Value 2.7 Long Distance Plan**

The Excel Value 2.7 Long Distance Plan offers a switched business service that combines outbound 1+ and inbound toll-free services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel Value 2.7 Long Distance Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel Value 2.7 Long Distance Plan are set forth below. Calls are rated based on call duration. An 18 second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel Value 2.7 Long Distance Plan will not be subject to Excel's Minimum Usage Requirement.

**4.76.1 Outbound 1+ and Inbound Toll-Free Services**

Customers of the Excel Value 2.7 Long Distance Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

\$0.1020 per minute

**4.76.2 Monthly Access Fee**

Customers who subscribe to the Excel Value 2.7 Long Distance Plan will be billed a \$0.99 per account monthly access fee. The monthly access fee will be billed in each month in which the Customer uses the Excel Value 2.7 Long Distance Plan.

**4.76.3 Directory Assistance**

Customers of the Excel Value 2.7 Long Distance Plan will be billed at the following rate for directory assistance inquiries:

\$1.40 per call

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## SECTION 4 - RATES (CONT'D.)

## 4.76 Excel Value 2.7 Long Distance Plan (Cont'd.)

## 4.76.4 Account Codes

Account Codes are available under the Excel Value 2.7 Long Distance Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

## 4.76.5 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel Value 2.7 Long Distance Plan will be billed the following fees for optional services:

Toll-Free Numbers	\$ 1.00 per month, per number
Establish New Toll-Free Number	\$ 5.00 per number
Non-Verified Account Codes	\$ 5.00 per month, per code
Verified Account Codes	\$10.00 per month, per code
Optional Management Invoice Reports	
Paper	\$ 2.00 per month, per report
Electronic	\$10.00 per month, per report

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**SECTION 4 - RATES (CONT'D.)****4.77 Excel Value 3.0 Long Distance Plan**

The Excel Value 3.0 Long Distance Plan offers a switched business service that combines outbound 1+ and inbound toll-free services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel Value 3.0 Long Distance Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel Value 3.0 Long Distance Plan are set forth below. Calls are rated based on call duration. An 18 second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel Value 3.0 Long Distance Plan will not be subject to Excel's Minimum Usage Requirement.

**4.77.1 Outbound 1+ and Inbound Toll-Free Services**

Customers of the Excel Value 3.0 Long Distance Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

\$0.1020 per minute

**4.77.2 Directory Assistance**

Customers of the Excel Value 3.0 Long Distance Plan will be billed at the following rate for directory assistance inquiries:

\$1.40 per call

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 COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES
 

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## SECTION 4 - RATES (CONT'D.)

## 4.77 Excel Value 3.0 Long Distance Plan (Cont'd.)

## 4.77.3 Account Codes

Account Codes are available under the Excel Value 3.0 Long Distance Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

## 4.77.4 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel Value 3.0 Long Distance Plan will be billed the following fees for optional services:

Toll-Free Numbers	\$ 1.00 per month, per number
Establish New Toll-Free Number	\$ 5.00 per number
Non-Verified Account Codes	\$ 5.00 per month, per code
Verified Account Codes	\$10.00 per month, per code
Optional Management Invoice Reports	
Paper	\$ 2.00 per month, per report
Electronic	\$10.00 per month, per report

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SECTION 5 - CONTRACT SERVICES

5.1 Carrier Intrastate Domestic Termination Service

Carrier Intrastate Domestic Termination Service is available only to Other Certificated Carriers (“OCC”) who wish to utilize the Dial & Save network to terminate intrastate traffic. The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained the required operating authority. The OCC must have use of their own Primary Interexchange Carrier Code. OCCs who qualify for this service will receive call termination at the rates specified below. Rates are based on the Customer’s Monthly Minimum Minutes of Use Commitment.

Traffic provided under this service offering must meet the following specifications:

- 5.1.1 A minimum of 80% of the OCC’s total minutes of use which terminate on the Dial & Save network under this service offering must be during the times of 8:00 AM to but not including, 5:00 PM Monday through Friday. If the minutes of use terminating during this time frame drops below the 80% threshold, Dial & Save reserves the right to discontinue the service upon written notice to the OCC or intrastate domestic minutes at \$0.065 per minute.

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COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.1 Carrier Intrastate Domestic Termination Service (Cont'd.)

- 5.1.2 Calls will be billed in six (6) second increments after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

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## SECTION 5.CONTRACT SERVICES (Cont'd.)

## 5.1. Carrier Intrastate Domestic Termination Service (Contd..)

## 5.1 3. Rate Level Definitions:

Per Minute Termination Rates listed below are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Minutes of Use Commitment. A Customer's domestic interstate, intrastate, and international minutes of use under this service offering will be counted toward the Monthly Minimum Minutes of Usage Commitment. At the Company's sole discretion, minutes of use under other Company service offerings, term commitments, revenue commitments, ramp-up periods, or other criteria may be used in combination with minutes of use in order to determine whether or not a Customer is eligible for a particular Rate Level.

## (A) Per Minute Rates:

Rate Level	Monthly Minutes Commitment Level	Per Minute Rate
1	Less than 1,000,000 minutes per month	\$ 0.0500
2	1,000,000 to 4,999,999 minutes per month	\$ 0.0480
3	5,000,000 to 9,999,999 minutes per month	\$ 0.0465
4	Greater than 10,000,000 minutes per month	\$ 0.0450

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.1 Carrier Intrastate Domestic Termination Service (Contd..)

5.1.4 Directory Assistance Rate:

Per call charge                      \$.50

Rate Level	Per Call Charge
1	\$0.44
2	\$0.42
3	\$0.40
4	\$0.38

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.2 Carrier 800 Origination - Dedicated**

Carrier 800 Origination Dedicated Service is available only to Other Certificated Carriers ("OCC"). The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained the required operating authority. The OCC must have use of their own Primary Interexchange Carrier Code. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company. OCCs who qualify for this service will receive 800 origination at the rates specified below. Rates are based on the Customer's Monthly Minimum Minutes of Use Commitment. OCCs must also pay for facility installation and monthly recurring dedicated access fees which will be determined on an individual case basis.

Traffic provided under this service offering must meet the following specifications:

- 5.2.1 A minimum of 80% of the OCCs total minutes of use must originate on the Company's network under this service offering and must be during the times of 8:00 a.m. up to, but not including, 5:00 PM Monday through Friday. If the minute of use terminating during this time frame drops below the 80% threshold, Dial & Save reserves the right to discontinue the service upon written notice to the OCC or rate intrastate minutes at 0.065 per minute.
- 5.2.2 Calls will be billed in initial and additional six (6) second increments. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.
- 5.2.3 Reserved for Future Use

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.2 Carrier 800 Origination - Dedicated (Contd..)

## 5.2.4 Rate Level Definitions

Per Minute Origination Rates listed below are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Minutes of Use Commitment. A Customer's domestic interstate, intrastate, and international minutes of use under this service offering will be counted toward the Monthly Minimum Minutes of Usage Commitment. At the Company's sole discretion, minutes of use under other Company service offerings, term commitments, revenue commitments, ramp-up periods, or other criteria may be used in combination with minutes of use in order to determine whether or not a Customer is eligible for a particular Rate Level.

## (A) Per Minute Rates:

Rate Level	Monthly Minutes Commitment Level	Per Minute Rate
1	Less than 1,000,000 minutes per month	\$0.0650
2	1,000,000 to 4,999,999 minutes per month	\$0.0630
3	5,000,000 to 9,999,999 minutes per month	\$0.0615
4	Greater than 10,000,000 minutes per month	\$0.0600

## 5.2.5 Directory Assistance Rate:

Per call charge: \$0.50

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.3 CIC Association Service II**

CIC Association Service II available only to Other Certificated Carriers ("OCC"). The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained the required reporting authority. The OCC must have use of their own Primary Interexchange Carrier Code. OCCs subscribing to this service offering must pay for their own originating access service. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company. OCCs who qualify for this service will receive call termination at the rates specified in Section 5.3.3(A) of this tariff.

Traffic provided under this service offering must meet the following specifications:

- 5.3.1 A minimum of 80% of the OCCs total minutes of use which terminates on the Dial & Save network under this service offering must be during the times of 8:00 AM to but not including, 5:00 PM Monday through Friday. If the minutes of use terminating during this time frame drops below the 80% threshold, Dial & Save reserves the right to discontinue the service upon written notice to the OCC or rate intrastate minutes at \$0.065 per minute.
- 5.3.2 Calls will be billed in six (6) second increments after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.3 CIC Association Service II (Cont'd.)

5.3.3. Rate Level Definitions:

Per Minute Termination Rates listed below are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Minutes of Use Commitment. A Customer's domestic interstate, intrastate, and international minutes of use under this service offering will be counted toward the Monthly Minimum Minutes of Usage Commitment. At the Company's sole discretion, minutes of use under other Company service offerings, term commitments, revenue commitments, ramp-up periods, or other criteria may be used in combination with minutes of use in order to determine whether or not a Customer is eligible for a particular Rate Level.

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.3 CIC Association Service II (Cont'd.)

## 5.3.3. Rate Level Definitions (Cont'd.)

## (A) Per Minute Rates:

Rate Level	Monthly Minutes Commitment Level	Per Minute Rate
1	Less than 1,000,000 minutes per month	\$0.0500
2	1,000,000 to 4,999,999 minutes per month	\$0.0480
3	5,000,000 to 9,999,999 minutes per month	\$0.0465
4	Greater than 10,000,000 minutes per month	\$0.0450

## 5.3.4 Directory Assistance Rate:

Per call charge          \$.50

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.4 Switchless 1+ and Toll Free Resale Service

Switchless 1+ and Toll Free Resale Service is available only to Other Certificated Carriers (“OCC”) who wish to utilize the Dial & Save network to originate, switch, and terminate domestic traffic. The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained the required operating authority. The OCC must have use of their own Primary Interexchange Carrier Code. The Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company.

OCCs who qualify for this service will receive the rates specified in Section 5.4.1(A).

Calls will be billed in six (6) second increments after an initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

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 COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES
 

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.4 Switchless 1+ and Toll Free Resale, (Cont'd.)

## 5.4.1. Per Minute Rates

Customers will be charged the rate specified below for all rate levels (1-4).

## (A) Per Minute Rates:

Rate Level	Monthly Revenue Commitment Level	Per Minute Rate
1	Less than 100,000 monthly billing	\$0.0750
2	\$100,000 to \$249,999 in monthly billing	\$0.0750
3	\$250,000 to \$499,999 in monthly billing	\$0.0750
4	\$500,000 + in monthly billing	\$0.0750

## 5.4.2 Directory Assistance Rate:

Per call charge: \$0.75

## 5.4.3. Toll-Free Number Monthly Recurring Fees:

The OCCs will pay no monthly recurring fees for the first ten (10) toll-free numbers which they reserve or install using the Company as the designated Responsible Organization. For each additional number in excess of ten (10), a \$1.00 monthly recurring fee is charged.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.5 Switchless 1+ Dedicated and Toll Free Resale Service**

Switchless 1+ Dedicated and Toll Free Resale Service is available only to Other Certificated Carriers (“OCC”) who wish to utilize the Company’s network to originate, switch, and terminate traffic. The OCC must meet certain Company specified credit evaluations in order to purchase this service offering. In addition, the OCC must have obtained required operating authority in the states in which they conduct business and file tariffs, when required by law, with a state or federal authority. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company.

A Customer’s 1+ and toll-free domestic interstate, intrastate, and international revenue under this service offering will be counted toward the Monthly Minimum Revenue Commitment. At the Company’s sole discretion, revenue under other Company Service offerings, term commitments, minutes of use commitments, ramp-up periods, or other criteria may be used in combination with revenue in order to determine whether or not a Customer is eligible for a particular Rate Level. Calls will be billed in six (6) second increments after an initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment. OCCs who qualify for this service will receive the rates specified in Section 5.5.1 (A) of this tariff .

A \$0.0125 surcharge is applied for all non-peak minutes above 20%.

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.5 Switchless 1+ Dedicated and Toll Free Resale Service (Contd..)

## 5.5.1 Rate Level Definitions:

Per Minute Rates are available in four (4) different Rate Levels, determined by the Customer's Monthly Minimum Revenue Commitment.

## (A) Per Minute Rates:

Rate Level	Monthly Commitment Level	Per Minute Rate
1	Less than \$100,000 in monthly billing	\$0.0640
2	\$100,000 to \$249,999 in monthly billing	\$0.0610
3	\$250,000 to \$499,999 in monthly billing	\$0.0580
4	\$500,000 + in monthly billing	\$0.0550

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.5 Switchless 1+ Dedicated and Toll Free Resale Service, (Cont'd.)

5.5.2 Directory Assistance Rate:

Per call charge: \$0.75

5.5.3 Toll-Free Number Monthly Recurring Fees:

OCCs will pay no monthly recurring fees for the first ten (10) toll-free numbers which they reserve or install using the Company as the designated Responsible Organization. For each additional number in excess of ten (10), a \$1.00 monthly recurring fee is charged.

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.6 Global-Tel Long Distance Service

Global-Tel Long Distance is an outbound service offered to business Customers that presubscribe to the Company's service through specific authorized sales agents of the Company and commit to a monthly revenue commitment of \$10,000. Calls will be billed in six (6) second increments after an initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter will be rounded up to the next highest billing increment.

5.6.1 Access Methods and Usage Rates:

(A) Direct Dial Rates:

Per Minute Rate: \$ .1290

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)**

## 5.6 Global-Tel Long Distance Service, (Contd..)

## 5.6.1 Access Methods and Usage Rates (Cont'd.)

## (B) Toll Free Access (800/888)

Global-Tel Long Distance Toll-Free service is an inbound calling service utilizing switched access facilities. This service permits the Customer to receive incoming calls from all locations within the state. With Global-Tel Toll-Free service, the Customer is charged for the call, not the calling party. Calls are billed in six (6) second increments after initial calling period of eighteen (18) seconds. Any fractional portion of a call thereafter, will be rounded up to the next highest billing increment.

Per Minute Rate: \$0.1290

## (C) Travel Card Services

Per Minute Rate: \$0.1990

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.7 Master Dealer Program**

The Master Dealer program is available to business customers through an authorized agent of the Company. Calls are originated from presubscribed locations. This service permits the Customers to make direct dial calls from locations within the state. Calls are billed in (6) six second increments with a minimum calling period of (18) eighteen seconds. Any fractional portion of a call thereafter will be round up to the next highest billing increment. Customers subscribing to this service must commit to a \$20,000 monthly revenue commitment in order to receive the rate specified below.

Rates specified below apply to direct dial, toll free (800/888) and Travel card calls.

**5.7.1 Access Methods and Usage Rates****(A) Switched Intrastate Rates for Direct Dial and Toll Free Services:**

Per Minute Rate: \$0.09

**(B) Travel Card Services:**

Per Minute Rate: \$0.20  
Per Call Surcharge: \$0.25

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.8 Affinity Association Program – IIAA**

Affinity Association Program - IIAA service is available to members of the IIAA association, only. This service is a customized telecommunications offering combining inbound, outbound and calling (travel) card services. Customers are billed at a flat per minute rate for both switched or dedicated access. Dedicated Access Service requires a Minimum Monthly Commitment of \$2,500. For dedicated access, dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Customers requesting to sign up for this service must provide documentation to the Company showing the Customer is a member in good standing with the IIAA association.

**5.8.1 Per Minute Usage Rates:**

Switched Service	
1+ Outbound Service	\$0.0900
Toll Free Inbound Service	\$0.0900
Dedicated Service	
1+ Outbound Service	\$0.0600
Toll Free Inbound Service	\$0.0600

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.8 Affinity Association Program - IIAA (Cont'd.)

5.8.2 Calling (Travel) Card Service: Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

Travel Card Service Type	Per Minute Rate	Per Call Surcharge
Switched Customer	\$0.2000	\$0.2500
Dedicated Customer	\$0.1800	\$0.1000

Directory Assistance Charge: \$0.75

Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.9 975 Service Program

975 Service Program is available to business customers through an authorized agent of the Company who generates \$250 in monthly combined intrastate and interstate revenue. Customers must commit to a 12 month Term Plan. Calls are originated from presubscribed locations. This service is a customized telecommunications offering combining inbound, outbound and calling (travel) card services.

## 5.9.1 Per Minute Rate:

The following rate applies to direct dialed, toll free (800/888) and calling (travel) card calls. There are no monthly fees or recurring charges. Calls are billed individually and rated by time of day, duration, and day of week.

\$0.975

Calling (Travel) Card Service: Customer subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply.

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

Directory Assistance Charge: \$0.75

Billing Increments: Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

## Service Hours:

Rates apply 24 hours a day, 7 days a week

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.9 975 Service Program - (Cont'd.)****5.9.2 Deficiency Charge:**

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

**Termination Penalty Charge**

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period, or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.10 SWITCHED 1+ AND TOLL FREE RESALE SERVICE**

The Company's Switched 1+ and Toll Free Resale Service is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Company may also, at its sole discretion, require that subscribers to this service offering have an existing billing or data processing arrangement with the Company. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and the Regional Bell Operating Company ("RBOC") or Local Exchange Carrier ("LEC") LEC identified below from which calls originate and to which calls terminate, as well as the Customer's Monthly Minimum Revenue Commitment. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Call traffic under this service option must meet the following other specifications:

- A. A minimum of 80% of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of 9:01 pm and 6:59 pm, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the 80% threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of \$.0125.
- B. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
- C. Calls which terminate in a non-RBOC area will be assessed an additional charge of \$0.02 per minute.

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.10 SWITCHED 1+ AND TOLL FREE RESALE SERVICE - (Cont'd.)****5.10.2 Monthly Minimum Usage Options**

OPTIONS	MONTHLY MINIMUM USAGE COMMITMENT LEVEL
1	\$50,000
2	\$100,000
3	\$250,000
4	\$500,000/Over

**5.10.3 Per Minute Usage Rates:**

OPTION 1 \$50,000 (Per Minute Rate)	OPTION 2 \$100,000 (Per Minute Rate)	OPTION 3 \$250,000 (Per Minute Rate)	OPTION 4 \$500,000 / Over (Per Minute Rate)
\$0.1050	\$0.1050	\$0.1050	\$0.1050

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.10 SWITCHED 1+ AND TOLL FREE RESALE SERVICE - (Cont'd.)

5.10.4 Directory Assistance

\$0.75 per call

5.10.5 Deficiency Charge:

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

5.10.6 Time of Day Rate Periods

Peak: Sunday - Friday, 9:01 pm - 6:59 pm, and all day Saturday.  
Off-Peak: Sunday - Friday, 7:00 pm - 9:00 pm.

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.11 Brand Equity Service**

Brand Equity Service is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

**5.11.1 Inbound and Outbound Per Minute Rates**

OPTIONS	MONTHLY USAGE COMMITMENT	PER MINUTE RATES
1	\$10	\$0.0900
2	\$25	\$0.0900
3	\$50	\$0.0900
4	\$75	\$0.0900
5	\$100	\$0.0900
6	\$125	\$0.0900

**5.11.2 Billing Increments**

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.11 Brand Equity Service - (Cont'd.)

## 5.11.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Call Surcharge:	\$0.2500
Per Minute Rates:	\$0.2000

## 5.11.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.11.5 Directory Assistance	\$0.75/per call charge
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## 5.11.6 Monthly Recurring Service Charges

Inbound Service Charge	\$3.00 per 800/8XX, per month
Account Fee	\$1.95*

\*Excluding the first month of service, customers subscribing to the Brand Equity Service whose combined intrastate, interstate and international long distance usage is less than \$50.00 per month, excluding taxes, surcharges and directory assistance charges, will be assessed this fee, per month.

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**SECTION 5- CONTRACT SERVICES (CONT'D.)****5.12 Telco Dealer Service Program**

5.12.1 Telco Dealer Service Program is a 1+ outbound, inbound and calling card telecommunications service offering available only to presubscribed/switched business customers. Customers may select a Month-to-Month or a 12-Month Term Commitment Option. Customers selecting the 12-Month Term Commitment Option must sign an agreement with the Company. The Customer's Monthly Minimum Usage Commitment Level consists of all intrastate, interstate and international outbound, inbound and calling card usage including surcharges. The Monthly Minimum Usage Commitment Level does not include any monthly recurring fees or directory assistance charges. This service program is available on a Company direct bill basis only. Inbound and outbound calls will be billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds.

**5.12.2 Monthly Minimum Usage Options**

OPTIONS	MONTHLY MINIMUM USAGE COMMITMENT LEVEL
1	\$10.00
2	\$20.00
3	\$30.00
4	\$40.00
5	\$50.00/Over

**5.12.3 Per Minute Usage Rates**

OPTION 1	OPTION 2	OPTION 3	OPTION 4	OPTION 5
\$10.00	\$20.00	\$30.00	\$40.00	\$50.00/Over
\$0.1550	\$0.1550	\$0.1550	\$0.1550	\$0.1550

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## SECTION 5- CONTRACT SERVICES (CONT'D.)

## 5.12 Telco Dealer Service Program, (Cont'd.)

## 5.12.4 Calling (Travel) Card Service

Customers subscribing to this program will be provided with a travel calling card that allows them to make calls while away from the home or office. Calling card calls will be billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. The following per minute rates and per call surcharge apply to all calling card calls.

Per Minute Rate:       \$0.2000

## 5.12.5 Monthly Recurring Charges

The following monthly recurring charges apply for the Telco Dealer Service Program Month-to-Month Service Option Plan and Term Commitment Option Plan:

The following monthly recurring charges apply for the Telco Dealer Service Program Month-to-Month Service Option Plan and Term Commitment Option Plan:

(1)	Toll Free Numbers (800/8XX)	\$3.00 per month/per 800/8XX number
(2)	Optional Management Reports	\$2.00 per month/per report
(3)	Diskette Billing	\$10.00 per month
(4)	Mag Tape Billing	\$10.00 per month
(5)	Account Codes	
	Validated	\$10.00 per month
	Non-Validated	\$5.00 per month
	Customer Package	\$45.00 per month
(6)	Account Fee	\$5.00 per account

## 5.12.6 Directory Assistance (Per Call Charge) \$0.7000

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.13 Prime Business Select II Dedicated Special Pricing – VII**

Prime Business Select II Dedicated Special Pricing - VII is a dedicated outbound 1+ and inbound telecommunications service offering available only to business customers. Customers must commit to a 12 month Term Commitment Period and a minimum Monthly Usage Commitment Level that consists of the following:

**5.13.1 Per Minute Rates**

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12	\$0 - \$2,499.99	\$0.0500
	\$2,500.00 - \$4,999.99	\$0.0500
	\$5,000.00 - \$7,499.99	\$0.0500
	\$7,500.00 - \$14,999.99	\$0.0500
	\$15,000.00 - \$24,999.99	\$0.0500
	\$25,000.00 - \$49,999.99	\$0.0500
	\$50,000.00 - \$74,999.99	\$0.0500
	\$75,000.00 - \$99,999.99	\$0.0500
	\$100,000/Over	\$0.0500

**5.13.2 Termination Penalty**

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

**5.13.3 Deficiency Charge**

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.13 Prime Business Select II Dedicated Special Pricing - VII, (Cont'd.)

## 5.13.5 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

## 5.13.6 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.13.7 Monthly Recurring Charge: \$3.00/per 800/8XX number

5.13.8 Directory Assistance \$0.75/per call charge

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.14 Carrier Domestic Termination by LATA**

5.14.1 Carrier Domestic Termination by LATA Service is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate, as well as the Customer's Monthly Minimum Usage. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Call traffic under this service option must meet the following other specifications:

- a. A minimum of 80% of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of 9:01 pm and 6:59 pm, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the 80% threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of \$.0125.
- b. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)**

## 5.14 Carrier Domestic Termination by LATA, (Cont'd.)

## 5.14.2 Monthly Minimum Usage Options

OPTIONS	MONTHLY MINIMUM USAGE COMMITMENT LEVEL
1	\$50,000.00
2	\$100,000.00
3	\$200,000.00
4	\$400,000.00
5	\$500,000.00/Over

## 5.14.3 Per Minute Usage Rates

OPTION 1 \$50,000 (Per Minute Rate)	OPTION 2 \$100,000 (Per Minute Rate)	OPTION 3 \$200,000 (Per Minute Rate)	OPTION 4 \$400,000 (Per Minute Rate)	OPTION 5 \$500,000/Over (Per Minute Rate)
\$0.0525	\$0.0505	\$0.0490	\$0.0475	\$0.0475

## 5.14.4 Directory Assistance

OPTIONS	DIRECTORY ASSISTANCE RATE/PER CALL
1	\$0.44
2	\$0.42
3	\$0.40
4	\$0.38
5	\$0.38

## 5.14.5 Time of Day Rate Periods

Peak: Sunday - Friday, 9:01 pm - 6:59 pm, and all day Saturday.  
Off-Peak: Sunday - Friday, 7:00 pm - 9:00 pm.

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.15 Brand Equity Service II

Brand Equity Service II is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

## 5.15.1 Inbound and Outbound Per Minute Rates

OPTIONS	MONTHLY USAGE COMMITMENT	PER MINUTE RATES
1	\$100	\$0.0800
2	\$125	\$0.0800
3	\$150	\$0.0800

## 5.15.2 Billing Increments

Inbound and outbound calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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## SECTION 5 - CONTRACT SERVICES (CONT'D.)

## 5.15 Brand Equity Service II, (Cont'd.)

## 5.15.3 Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

## 5.15.4 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the Continental United States in addition to the per call surcharge listed below:

Per Call Surcharge:	\$0.2000
Per Minute Rates:	\$0.2000

## 5.15.5 Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.15.6 Monthly Recurring Charge	\$3.00 per 800/8XX number
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5.15.7 Directory Assistance	\$0.75/per call charge
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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.16 Brand Equity Service III**

Brand Equity Service III is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. Participants must select one of the following options listed below.

**5.16.1 Inbound and Outbound Per Minute Rates**

OPTIONS	MONTHLY USAGE COMMITMENT	PER MINUTE RATES
1	\$0- \$99.99	\$0.0800
2	\$100/Over	\$0.0800

**5.16.2 Billing Increments**

Inbound and outbound calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

**5.16.3 Travel Card Per Minute Rates**

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the Continental United States in addition to the per call surcharge listed below:

Per Call Surcharge:	\$0.2000
Per Minute Rates:	\$0.2000

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.16 Brand Equity Service III - (Cont'd.)

5.16.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

5.16.5 Monthly Recurring Charge                      \$3.00 per 800/8XX number

5.16.6 Directory Assistance                              \$0.75/per call charge

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.17 Carrier Domestic Termination by LATA - Option IX**

Carrier Domestic Termination by LATA - Option IX Service is a dedicated service available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination at the rates specified below. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate.

Call traffic under this service option must meet the following other specifications:

- A. A minimum of 80% of the Customers total minutes of use which terminate on the Company's network for this service offering must be during the times of 9:01 pm and 6:59 pm, Sunday - Friday. If the Customer's minutes of use terminating during this time period drops below the 80% threshold, the Company reserves the right to discontinue service to the Customer upon written notice or rerate the Customer's domestic minutes of use at an additional per minute rate of \$.0125.
- B. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
- C. Directory Assistance per call charge is \$0.3800

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.17 Carrier Domestic Termination by LATA - Option IX, (Cont'd.)

5.17.1 Per Minute Rates

RATE
\$0.0450

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**COMMERCIAL RESALE TELECOMMUNICATIONS SERVICES**

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.18 Carrier Dedicated 1+ and Toll Free Origination Service**

Carrier Dedicated 1+ and Toll Free Origination Service is a dedicated service that is available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate 1+ and originate toll free service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers that qualify for this service will receive call termination/origination at the rates specified below. This service is available for call origination/termination in RBOC and independent LEC areas. Rates are based upon the LATA where calls terminate and originate, and must commit to a 12- month Term Commitment Period and a Monthly Minimum Usage of \$400,000. The Customer's Monthly Minimum Usage Commitment is based on combined intrastate, interstate and international usage.

Call traffic under this service option must meet the following other specifications:

- A. A minimum of 80% of the Customers total minutes of use which terminate/originate on the Company's network for this service offering must be during the times of 9:01 pm and 6:59 pm, Sunday - Friday.
- B. Outbound 1+ and inbound toll free calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
- C. Directory Assistance Per Call Charge \$0.6500.

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.18 Carrier Dedicated 1+ and Toll Free Origination Service, (Cont'd.)

5.18.1 Per Minute Termination/Origination Rates

Intrastate Termination Rate	Intrastate Origination Rate
\$0.1125	\$0.1125

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.19 Carrier Domestic Termination by LATA Service - X**

Carrier Domestic Termination by LATA - X Service is a dedicated outbound 1+ service available only to resale telecommunication carriers ("Customers") that want to utilize the Company's network to terminate service. Customers must meet certain Company-specified credit evaluations in order to be offered this service option. In addition, Customers must have obtained operating authority in the state(s) which they conduct business, and file tariff(s) where required by law, with an applicable state or federal authority, and have use of their own Primary Interexchange Code. Customers must commit to a 12 month Term Commitment Period and a Monthly Usage Commitment Level of \$25,000. Customers that qualify for this service will receive call termination at the rates specified below. This service is only available for call termination in the RBOC and independent LEC areas listed in the rate schedules on the following pages. Rates are based upon the LATA and Regional Bell Operating Company ("RBOC") where calls terminate.

Call traffic under this service option must meet the following other specifications:

- A. Calls are billed at six (6) second increments, after an initial calling period of six (6) seconds. Any fractional portion of a call thereafter will be rounded up to the next higher billing increment.
- B. Directory Assistance Per Call Charge is \$.3800.

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.19 Carrier Domestic Termination by LATA Service - X, (Cont'd.)

5.19.1 Per Minute Termination Rates

RATE
\$0.0450

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**SECTION 5 - CONTRACT SERVICES (CONT'D.)****5.20 Brand Equity Domestic Service V**

Brand Equity Domestic Service V is a switched/presubscribed telecommunications service offering combining inbound, outbound and travel card services to designated brand equity participant(s). This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with Company for the marketing of this service.

**5.20.1 Inbound and Outbound Per Minute Rate**

\$0.1550

**5.20.2 Billing Increments**

Inbound toll free and outbound 1+ calls will be billed at an initial minimum of eighteen (18) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

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SECTION 5 - CONTRACT SERVICES (CONT'D.)

5.20 Brand Equity Domestic Service V, (Cont'd.)

5.20.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2000

5.20.4 Travel Card Billing Increments

Travel card calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

- 5.20.5 Monthly Recurring Charge                      `\$3.00 per 800/8XX number
- 5.20.6 Monthly Account Charge                      \$1.75/per month
- 5.20.7 Directory Assistance                         \$0.7500/per call charge

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SECTION 6 - PROMOTIONAL OFFERINGS

From time to time, the Company may provide certain special offerings to its Customers in the form of service promotions. These special offerings may be limited to certain due dates, times and locations.

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