

Liberty Utilities (Midstates Natural Gas) Corp.

FOR – All Areas

Name of Issuing Corporation

Community, Town or City

DEFINITIONS (continued)

- c. Industrial: Service to Customers primarily engaged in a process which creates or changes raw or unfinished materials into another form or product including the generation of electric power and transportation of gas by the Company.
- d. Firm: Service which normally anticipates no interruptions.
- e. Interruptible: Service that may be curtailed in whole or in part on short notice.
- f. Non-Residential: All classes other than Residential.
- (4) Cold Weather Maintenance of Service definitions as follow:
- a. Energy Crisis Intervention Program (ECIP) means the federal ECIP administered by the Missouri Division of Family Services under section 660.100, RSMo;
- b. Heat-related utility service means any gas or electric service that is necessary to the proper function and operation of a Customer's heating equipment;
- c. Low Income Home Energy Assistance Program (LIHEAP) means the federal LIHEAP administered by the Missouri Division of Family Services under section 660.110, RSMo;
- d. Registered elderly handicapped Customer means one who is sixty (60) years old and above, or is handicapped to the extent that Customer is unable to leave the premises without assistance and who files with the Company a form approved by the Commission attesting to the fact that Customer meets these qualifications and which also lists an agency or person the Company shall contact as required in the Company's Cold Weather Program; and
- e. Utilicare means the state program of energy assistance established by section 660.122, RSMo.
- (5) Collective Account: Multi-address accounts with single "parent" customer; multiple "child" invoices grouped into single invoice (e.g. landlords, commercial chains, multi-home customer)
- (6) Commission: The Missouri Public Service Commission.
- (7) Company: Atmos Energy Corporation, including its employees and agents.
- (8) Cubic Foot of Gas: The gas necessary to fill one cubic foot of space at a temperature of 60 degrees Fahrenheit and an absolute pressure of 14.65 pounds per square inch, with the following further designations: "Mcf" is 1,000 cubic feet of gas; "Ccf" is 100 cubic feet of gas; as used herein, "Therm" means the volume of gas containing a quantity of heat equal to 100,000 BTU; "Dekatherm" means a volume of gas containing a quantity of heat equal to 1,000,000 BTU.

DATE OF ISSUE: October 2, 2026
month day yearDATE EFFECTIVE: November 1, 2026
month day yearISSUED BY: Peter "Pete" Norgeot President
name of officer titleJoplin, MO
address