

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Barbara Edwards,

Complainant

v.

Evergy Missouri West, Inc.,  
d/b/a Evergy Missouri West,

Respondent

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**File No. EC-2020-0252**

## ORDER DIRECTING POST-HEARING BRIEFS

Issue Date: May 3, 2021

Effective Date: May 3, 2021

On February 24, 2020, Barbara Edwards filed a complaint with the Commission against Evergy Missouri West, Inc. d/b/a Evergy Missouri West (Evergy West). The Commission conducted an evidentiary hearing on September 24, 2020. As agreed by Ms. Edwards, Evergy West and the Staff of the Commission at hearing, the Commission directed that post-hearing briefs be filed no later than November 16, 2020.

On October 30, 2020, the Commission suspended the procedural schedule and directed Staff to clarify its investigation of Evergy West's compliance, in relation to Ms. Edwards' account, with Commission rules governing billing and payment standards and billing adjustments. On December 21, 2020, Staff filed its supplemental report.

On February 17, 2021, the Commission issued a procedural schedule and set a hearing on April 30, 2021, to receive testimony regarding exhibits offered after the evidentiary hearing as well as testimony and other evidence concerning Staff's supplemental report.

On April 14, 2021, the Commission continued the April 30 hearing and suspended the procedural schedule based on a proposed partial dismissal of Ms. Edwards' complaint, filed on behalf of Staff, Ms. Edwards, and Evergy West. After providing notice, the Commission approved the partial dismissal on May 3, 2021.

The Commission will reinstate the briefing schedule and provide a deadline for post-hearing briefs. When the Commission suspended the briefing schedule on October 30, 2020, 17 days remained before briefs were due on November 16, 2020. Therefore, the Commission will direct that the parties file post-hearing briefs no later than May 20, 2021, which is 17 days from the date of this order.

As previously ordered, because of testimony during the hearing that referenced the regulation of "smart meters" in other states, the Commission will direct the parties to summarize in post-hearing briefs whether, to what extent, and on what grounds, utility regulating agencies in other states have disapproved or restricted Advanced Meter Infrastructure devices that use radio frequency technology.

**THE COMMISSION ORDERS THAT:**

1. The supplemental evidentiary hearing date and associated procedural schedule is vacated.
2. Post-hearing briefs shall be filed by Ms. Edwards, Staff and Evergy West no later than May 20, 2021.
3. Any post-hearing brief filed by the Office of the Public Counsel shall be filed no later than May 20, 2021.

4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in dark ink, reading "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Jana C. Jacobs, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo (2016).

Dated at Jefferson City, Missouri,  
on this 3rd day of May, 2021.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 3<sup>rd</sup> day of May, 2021.**



  
**Morris L. Woodruff**  
**Secretary**



**MISSOURI PUBLIC SERVICE COMMISSION**

**May 3, 2021**

**File/Case No. EC-2020-0252**

**Missouri Public Service  
Commission**

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**Missouri Public Service  
Commission**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.