BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Brett Felber,	)	
	)	
Complainant,	)	
	)	
v.	)	**Case No. GC-2027-0114**
	)	
	)	
Spire Missouri Inc. d/b/a Spire,	)	
	)	
Respondent	)	

ORDER DIRECTING RESPONSE

Issue Date: October 20, 2026 Effective Date: October 20, 2026

On October 19, 2026, Brett Felber (Complainant) filed a complaint with the Commission against Spire Missouri Inc. d/b/a Spire. On October 20, 2026, the Complainant filed *Complainant's Expedited Motion for Immediate Restoration of Gas Service and for Production of Documents* (Motion).

The Motion seeks immediate restoration of gas service. The Motion cites Commission Rule 20 CSR 4240-13.050(12), which provides that upon the customer's request, a utility shall restore service consistent with all other provisions of this chapter when the cause for discontinuance has been eliminated.

The Motion also seeks discovery from Spire. Discovery is addressed in Commission Rule 20 CSR 4240-2.090. Although the discovery request is stated in a motion, it is better

described as a data request and is not properly before the Commission. The Commission will take no action regarding the portions of the Motion related to discovery requests.

The Commission will direct Spire to respond to the portions of the Motion related to the Complainant's request for immediate restoration of gas service.

THE COMMISSION ORDERS THAT:

1. Spire shall file its response to the Motion as stated above no later than October 23, 2026.

2. This order is effective when issued.

BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 20th day of October, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 20th day of October, 2026.

Nancy Dippell
Secretary

MOPSC
Digitally signed by MOPSC
Date: 2026.10.20 12:24:30 -05'00'

MISSOURI PUBLIC SERVICE COMMISSION

October 20, 2026

Case No: GC-2027-0114

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s). [1]

Sincerely,

Nancy Dippell

Nancy Dippell
Secretary

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[1] Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.