

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Zachary Beauford and Cassandra Beauford,	)	
	)	
Complainants,	)	
v.	)	<u>Case No. WC-2026-0370</u>
	)	
Liberty Utilities, LLC d/b/a Liberty,	)	
	)	
Respondent	)	

**ORDER DIRECTING A PROPOSED PROCEDURAL SCHEDULE AND SETTING
WEBEX PROCEDURAL CONFERENCE**

Issue Date: October 28, 2026

Effective Date: October 28, 2026

On October 9, 2026, the Commission’s Staff (Staff) filed its report concerning this complaint. Both Liberty and the Beaufords filed responses to Staff’s recommendation. The Beaufords also filed a reply to Liberty’s response. Now that an answer and a Staff report have been filed, the Commission may consider the complaint. The Commission will direct its Staff to consult with the other parties and submit a proposed procedural schedule, including an evidentiary hearing.

If Staff has questions about the availability of specific dates for an evidentiary hearing it may contact the Regulatory Law Judge. The Commission will dispense with the requirement that testimony be prefiled for this case.

The Commission will set a Webex procedural conference to discuss the status of this case and the procedural schedule.

THE COMMISSION ORDERS THAT:

1. The Commission's Staff shall file a proposed procedural schedule on behalf of the parties no later than November 17, 2026.
2. The parties shall appear at a Webex procedural conference on November 3, 2026, at 10:00 a.m. The Webex meeting number is 2630 999 4873. The telephone number to participate is 1-650-479-3207, and the password to attend is 0370.
3. This order shall be effective when issued.



BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

John T. Clark, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 28th day of October, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 28th day of October, 2026.



Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

October 28, 2026

Case No: WC-2026-0370

MO PSC Staff

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounselservice@psc.mo.gov

**Office of the Public Counsel
(OPC)**

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opcservice@opc.mo.gov

Liberty (MO Water)

Kevin Thompson
P.O. Box 456
Jefferson City, MO 65102
kthompson@brydonlaw.com

MO PSC Staff

Douglas Hennon
200 Madison Street
Jefferson City, MO 65101
douglas.hennon@psc.mo.gov

Zachary Beauford

Zachary Beauford
702 S Kings HWY
Noel, MO 64854
zzbeauford@gmail.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).¹

Sincerely,



**Nancy Dippell
Secretary**

¹

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.