BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

In the Matter of an Investigation into the Customer Service and Billing of Liberty Utilities Including Electric, Gas, and Water Utilities	))))	File No. OO-2025-0233

SIXTH NOTICE REGARDING METRICS

COMES NOW The Empire District Electric Company d/b/a Liberty ("Liberty" or the "Company") and submits this Sixth Notice Regarding Metrics pertaining to the "Customer First Performance Metrics" stemming from Case No. ER-2024-0261. In this regard, Liberty respectfully states as follows to the Missouri Public Service Commission (the "Commission"):

1. Ordered paragraph four of the *Report and Order* issued by the Commission on January 14, 2026, in Case No. ER-2024-0261, approves the terms of the Global Stipulation filed on October 6, 2025, and directs the signatories to comply with its terms (except as modified by the Supplemental Stipulation). Among other things, Paragraphs six and seven of the Global Stipulation provide that the parties confer on the appropriate and reasonably achievable monthly normalized performance metrics and targets in [File No. OO-2025-0233] and reach agreement by May 31, 2026.

2. On May 30, 2026, Liberty filed its Notice Regarding Metrics and, therein, it was stated that Liberty and Staff had reached agreement on a substantial portion of the Customer First Performance Metrics (see Exhibit A to the Notice, which contained the fourteen (14) agreed to metrics). It was intended that additional and/or revised metrics would be agreed to and filed herein by Liberty prior to June 30, 2026, as well as how the metrics will be applied. On June 30, 2026, Liberty filed its Second Notice Regarding Metrics and reported that the parties were continuing discussions as to the Customer First Performance Metrics and had exchanged revised language.

Subsequent notices have since been filed. Liberty began measuring compliance with the above-referenced 14 metrics as of June 1, 2026, and believes it has been in compliance with those metrics since that time.

3. The purpose of this Notice is to report that agreement has not yet been reached regarding any remaining Customer First Performance Metrics but the Company and parties continue their discussions in regard to this issue and the related regulatory asset.

WHEREFORE, Liberty respectfully submits this Sixth Notice Regarding Metrics. No action on the part of the Commission is requested at this time.

Respectfully submitted,

ATTORNEYS FOR THE EMPIRE DISTRICT
ELECTRIC COMPANY d/b/a LIBERTY

//S// *Dean L. Cooper*
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CERTIFICATE OF SERVICE

I hereby certify that the above document was filed in EFIS on this 30th day of October 2026, with notification of the same being sent to all counsel of record; and I further certify that the above document was sent by electronic transmission to all counsel of record.

_//S// *Dean L. Cooper*__