Customer Notice – Tempo Telecom, LLC.

Date

Name
Address
City, State, Zip

IMPORTANT NOTICE REGARDING YOUR LIFELINE SERVICE

Dear Tempo Telecom Customer:

Please be advised that, pending regulatory approval, Tempo Telecom, LLC will be relinquishing its authority to provide wireless Lifeline services. As a result, you will need to obtain your wireless Lifeline service from another carrier.

You should transition your service to another carrier as soon as possible, but no later than December 31, 2026, at which time Tempo anticipates discontinuing the provision of wireless Lifeline services.

For assistance in transitioning your service you can access the Universal Service Administrative Company (USAC) website at https://www.lifelinesupport.org/ to view a list of alternative Lifeline service providers or contact USAC at 1-800-234-9473 for assistance.

If you have any questions or concerns regarding this change, please contact Tempo at 833-998-3676 to speak with a Customer Service representative.

Sincerely,

Tempo Telecom, LLC.