Exhibit No.:	
Issue(s):	Minimum Filing Requirements and Tariff Changes
Witness:	Julie L. Johnson
Type of Exhibit:	Direct Testimony
Sponsoring Party:	Spire Missouri Inc.
Case No.:	GR-2027-0075
Date Prepared:	November 2, 2026

SPIRE MISSOURI INC.

GR-2027-0075

DIRECT TESTIMONY

OF

JULIE L. JOHNSON

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SCHEDULES:

Schedule JLJ-D-1 – Minimum Filing Requirements

I. INTRODUCTION

Q. Would you please state your name and business address for the benefit of the Missouri Public Service Commission ("Commission")?

A. My name is Julie L. Johnson, and my business address is 700 Market Street, St. Louis, MO 63101.

Q. What is your present position?

A. I am employed by Spire Missouri Inc. ("Spire Missouri" or the "Company") as the Manager of Tariffs and Rates.

Q. How long have you held that position and what are your responsibilities?

A. I have been the Manager of Tariffs and Rates since January 2022. In this role, I am responsible for administration of tariffs and rates for Spire Missouri, evaluating and overseeing tariff programs to ensure compliance with Orders and Stipulations and Agreements. I also oversee and manage the preparation and filing of Spire Missouri's regulatory mechanisms, including, but not limited to, the Purchased Gas Adjustment ("PGA"), Actual Cost Adjustment ("ACA"), and Weather Normalization Adjustment Rider ("WNAR"). Additionally, I lead and assist with rate case efforts.

Q. What was your professional experience prior to assuming your current position?

A. I have worked for Spire Missouri for over 26 years in several departments. Prior to my current position, I was the Manager of Customer Experience Operations. In this role, I managed the internal contact center and partnered with our third-party call centers to ensure we were providing high quality, effortless customer interactions for all inbound and outbound customer service contacts. Before the Customer Experience position, I was the Manager of the Community Services Department for over 8 years. In that position, I

managed the various funding programs Spire Missouri offers along with the federal, state, and local funding Spire Missouri receives. In this department, my team also worked on escalated complaints that come through organizations such as the Missouri Public Service Commission ("Commission"), Better Business Bureau, and the Attorney General. In addition, I have led teams in the Financial Reporting Department and worked as an analyst in the Gas Accounting Department.

Q. What is your educational background?

A. I graduated from University of Missouri – St. Louis in 2000 with a Bachelor of Science in Business Administration. I later obtained my Master of Business Administration in 2017 from Missouri Baptist University.

Q. Have you previously testified before the Commission?

A. Yes. I submitted testimony in Case Nos. GR-2021-0108 and GR-2025-0107.

II. PURPOSE OF TESTIMONY

Q. What is the purpose of your testimony?

A. The purpose of my testimony is to identify and explain how this rate case filing satisfies the minimum filing requirements required by 20 CSR 4240-3.030(3)(B), attached as Schedule JLJ-D-1, and discuss customer assistance programs, tariff sheet changes, and compliance with the *Full and Unanimous Stipulation and Agreement* ("Stipulation") reached in Case No. GR-2025-0107.

III. MINIMUM FILING REQUIREMENTS

Q. When did Spire Missouri file the notice of intended rate case filing for this proceeding?

A. Spire Missouri filed its Notice of Intended Rate Case Filing on September 1, 2026.

Q. What is required by Commission rules 20 CSR 4240-3.030(3)(a) and 20 CSR 4240-3.030(3)(b)?

A. These rules set forth the standard Minimum Filing Requirements ("MFR") for all general rate increase requests for public utilities. Spire Missouri is filing its transmittal letter and proposed tariffs as required by 20 CSR 4240-3.030(3)(A) in a separate and individual filing. The remaining MFRs as required by 20 CSR 4240-3.030(3)(B) are listed below and can be found in Schedule JLJ-D-1.

- Counties and Communities Affected;
- Aggregate Annual Increase over Current Revenues in Dollars and Percentages;
- Number of Customers Affected by Service and Rate Class;
- Dollar and Percentage Change by Service and Rate Class;
- Proposed Annual Aggregate Change by Service and Rate Class;
- Press Release; and
- Summary of Explanation for Additional Rate.

IV. CUSTOMER ASSISTANCE PROGRAMS

Q. **Does Spire Missouri offer programs to assist income-eligible customers?**

A. Yes, Spire Missouri offers a variety of programs that assist income-eligible customers, aimed at helping customers pay their bills in the short term, or long term.

Q. How are Spire Missouri's assistance programs evaluated by stakeholders?

A. In Spire Missouri's last general rate case, Case No. GR-2025-0107, in his Rebuttal Testimony, Office of the Public Counsel witness Geoff Marke discussed three interrelated[1] problems that impact Spire Missouri's most vulnerable customers: bill affordability, crisis

[1] Case No. GR-2025-0107, Reb. Test. of Geoff Marke at 7-8.

response, and bill stability. Dr. Marke explained how Spire Missouri's then existing programs only covered crisis response and bill stability.

Q. Did the Company agree with Dr. Marke's statement that its programs only covered crisis response and bill stability?

A. No. The Company believes that its programs covered all three areas discussed by Dr. Marke.

Q. Were there any changes made to Spire Missouri's assistance programs as part of Case No. GR-2025-0107?

A. Yes, the Limited-Income Customer Charge Pilot Program was established. The Stipulation created it as a pilot program with a total allocation of $6 million, funded evenly by ratepayers and the Company's shareholders.

Q. Please summarize Spire Missouri's assistance programs.

A. In addition to the newly established Limited-Income Customer Charge Pilot Program, Spire Missouri offers customers the following assistance options:

DollarHelp: DollarHelp is a Spire Missouri program funded through donations from customers and the Company. Assistance is provided to customers at or below 300% of the Federal Poverty Level ("FPL") who need additional assistance paying their gas bills.

Payment Partner Program: Customers who are at or below 200% of the FPL can enroll in this program to receive fixed monthly assistance and arrearage repayment on their bill.

Critical Needs Program: Customers with critical medical needs are directed to resources that will help them receive assistance and prevent utility disconnections.

Red Tag Repair Program: Assistance up to $2,000 is provided for repairs to a water heater, furnace, and/or fuel lines leading to these appliances.

Medical Emergency Program: Provides disconnection postponement for up to 21 days to a customer whose existing medical emergency could be aggravated by a disconnection of service.

Registered Customer Program: Provides additional notification regarding past due balances and disconnection protection during Cold Weather.

Extended Payment Date Program: Allows for additional time for payment without assessing a late fee.

Budget Billing: Payment option that allows eligible customers to pay a fixed monthly amount rather than experiencing seasonal fluctuations from higher winter gas usage.

Weatherization: Provides energy education and weatherization improvements that help reduce natural gas consumption and lower customer bills.

LIHEAP: LIHEAP is a federally funded program designed to assist income-eligible households with their energy bills. There are two types of LIHEAP assistance: Energy Assistance ("EA") which is a one-time payment for the customer's heating or cooling bill and/or Emergency Crisis Intervention ("ECIP") which is additional assistance for customers facing immediate energy emergencies.

Q. Do Spire Missouri's programs meet the three needs of vulnerable customers?

A. Yes. As seen in the below table, Spire Missouri's programs provide assistance that address Crisis Response, Bill Affordability, and Bill Stability.

Program	Need
DollarHelp	Crisis Response
Payment Partner Program	Bill Affordability and Bill Stability
Critical Needs Program	Crisis Response
Red Tag Program	Crisis Response
Medical Emergency Program	Crisis Response
Registered Customer Program	Crisis Response

Extended Payment Date Program	Bill Stability
Budget Billing	Bill Stability
Weatherization	Bill Affordability
LIHEAP	Bill Affordability and Crisis Response

Q. Is Spire Missouri proposing any changes to its assistance programs as part of this case?

A. Yes. the Company is proposing tariff changes to the funding levels. These changes are described further below.

Q. Why is Spire Missouri proposing these changes?

A. The Company is simply proposing to update the tariffs to reflect shareholder funding commitments that will be expiring. Specifically, under the *Stipulation and Agreement* in Case No. GR-2021-0127, Spire Missouri agreed not to reduce its then-current funding levels, and that commitment expires on October 1, 2028. Once a commitment has run its course, it's appropriate to look again at how these programs are funded going forward, and the Company's proposal does that. The shareholder portion of the funding would be removed after those commitments end, but all of the assistance programs will stay in place. As stated above, the Company believes its programs address bill affordability, crisis response, and bill stability.

Q. When will the funding levels change?

A. The funding levels will not change until October 1, 2028, which will be after the Company's proposed future test year in this case concludes.

V. TARIFF SHEET CHANGES

Q. Please summarize the tariff sheet changes that Spire Missouri is proposing.

A. Filed separately is a transmittal letter containing the proposed tariff sheets and a complete list of tariff sheet changes. I've noted the more significant changes below with an explanation of each change:

- Tariff Sheet 1.3 – Table of Contents updated.
- Tariff Sheet 2 – Customer Charge and rates updated.
- Tariff Sheet 3 – Customer Charge and rates updated.
- Tariff Sheet 3.3 – Customer Charge and rates updated.
- Tariff Sheet 4 – Customer Charge and rates updated.
- Tariff Sheet 4.3 – Customer Charge and rates updated.
- Tariff Sheet 5 – Customer Charge and rates updated.
- Tariff Sheet 5.5 – Customer Charge and rates updated.
- Tariff Sheet 6 – Customer Charge updated.
- Tariff Sheet 7 – Customer Charge and rates updated.
- Tariff Sheet 8 – Customer Charge and rates updated.
- Tariff Sheet 9.11 – 9.13 – Customer Charge and rates updated.
- Tariff Sheet 10 – 10.2 – Usage Stabilization Mechanism ("USM") Rider.
- Tariff Sheet 11.5 – Updated PGA sales volumes.
- Tariff Sheet 12 – Updated ISRS rates to $0.00.
- Tariff Sheet 13 – 13.2 – Updated end date of current WNAR and added True Up language.
- Tariff Sheet 19 – Updated reconnection fee.
- Tariff Sheet R-7 – R-7.1 – Added language to the Opt-Out tariff to align with Senate Bill 4 ("SB 4") language.

- Tariff Sheet R-31 – Updated funding language in the Payment Partner Program.
- Tariff Sheet R-32 – Updated funding language in the Critical Needs Program.

Q. Does the Company's rate design proposal include a change to the residential customer charge?

A. Yes. As Company witness Samantha Johnson discusses in her testimony, the Company is proposing to increase the residential customer charge from $22 to $30 per month. Ms. Johnson sponsors the Company's class cost of service and rate design proposals, including the basis for the proposed customer charge.

Q. From a broader rate design perspective, why do you support increasing the residential customer charge?

A. I support the increase for several reasons. First, even at $30, the customer charge remains below the fixed customer-related costs identified in the cost-of-service analysis, as discussed by Ms. Johnson. Second, increasing the customer charge allows the Company to recover a greater portion of its fixed costs through a fixed monthly charge rather than through volumetric rates. That provides greater stability in customer bills and in the Company's recovery of costs that do not vary significantly with customer usage.

Q. Why is it appropriate to recover more of those costs through the customer charge rather than through volumetric rates?

A. Many of the costs necessary to provide service are incurred regardless of how much gas a customer uses in a particular month. When too much of those fixed costs are recovered through volumetric rates, recovery varies with customer usage even though the underlying costs remain. Increasing the customer charge better aligns the way those costs are recovered with the way they are incurred.

Q. How does the proposed increase affect bill stability for residential customers?

A. By shifting cost recovery from the volumetric charge to the fixed monthly customer charge makes that portion of the bill more predictable. Customers' bills will still vary based on their gas usage and the cost of gas, but a greater share of the distribution portion of the bill will be fixed. This reduces the amount of the bill that fluctuates solely based on customer usage.

Q. Are there customer considerations that also support a higher customer charge?

A. Yes. Recovering a large share of fixed system costs through volumetric rates can place greater cost responsibility on customers with higher usage. Higher usage does not always reflect a customer's ability to control consumption. For example, customers living in older or less energy-efficient homes may need to use more natural gas to maintain the same level of comfort. Shifting a portion of fixed-cost recovery to the customer charge can reduce the extent to which those customers bear a disproportionate share of fixed system costs simply because their homes require more energy.

Q. Does increasing the customer charge eliminate the incentive for customers to conserve energy?

A. No. Customers will continue to pay volumetric charges based on the amount of gas they use, so they will continue to see savings when they reduce usage. The proposal simply strikes a better balance between recovering costs that are fixed through a fixed charge and costs that are appropriately recovered based on usage.

Q. What changes were made to the opt-out Tariff Sheet R-7?

A. Tariff Sheet R-7 now includes language more consistent with the Senate Bill 4 language. This includes a new process for opt-out customers to elect to read their own meter, avoiding the need for Spire Missouri to send a technician.

Q. Is the Company proposing any changes to the reconnection charge?

A. Yes. The Company is proposing to increase the reconnection charge from $70.00 to $110.00.

Q. Why is the Company proposing to increase this charge?

A. The proposed increase will align the reconnection charge with the costs associated with restoring service after a customer has been disconnected. Reconnection requires technicians to visit the premise and complete gas safety inspections at the time of the reconnection. The proposed charge appropriately covers the cost of those activities.

Q. Please discuss changes to the WNAR tariff sheets and the addition of USM tariff sheets.

A. As part of this case, Spire Missouri is proposing a USM to account for variations in customer usage due to weather and conservation and replace the WNAR. The USM is added to Spire Missouri's tariffs as Sheet Nos. 10-10.2, and the mechanism itself is discussed in detail by Company witness John Taylor. The tariff changes to the WNAR tariff sheets explain that the WNAR will be applicable until September 30, 2027, with the proposed USM to take effect on October 1, 2027.

Q. What changes were made to the Payment Partner Program and Critical Needs Program tariffs?

A. As discussed above, the Company is proposing adjustments to the funding levels starting October 1, 2028. The changes to the tariff reflect the annual funding for October 1, 2026

to September 30, 2027 and October 1, 2027 to September 30, 2028, the Company's proposed test year, and then how the annual funding will be adjusted starting October 1, 2028.

VI. PRIOR RATE CASE STIPULATION

Q. Were there compliance items for the Company in the Stipulation reached in its most recent rate case, Case No. GR-2025-0107?

A. Yes. There were compliance items related to Peak Demand Data, Continuing Property Records Audit, Customer Service, and ISRS reporting. The Company has completed these items.

Q. Can you please describe how the Company has completed these items?

A. Yes:

- Item 20. Peak Demand Data – Spire Missouri has developed reporting to identify coincident and non-coincident peak daily demand data for all rate classes. See discussion in Company witness John Taylor's testimony.
- Item 26. Continuing Property Record Audit – the Company has completed parts (a), (b), (c), and (d) and a compliance filing was submitted on April 24, 2026, that included the Company's updated procedures.
- Item 27. Customer Service – Spire Missouri developed a monthly report showing the number of disconnections broken down by day and by reason. The Company also developed reporting to show the total number of delayed transfers created and completed each month.
- Item 29. ISRS Reporting – Spire Missouri has submitted the first annual report that included five years of historical data and will continue to submit reports annually.

Q. Other than reporting required by Commission rules, what are the Company's customer service reporting requirements?

A. In addition to the customer service reporting discussed above, Spire Missouri also provides a monthly report to Staff and OPC required by the order approving the acquisition of Missouri Gas Energy ("MGE") by Laclede Gas Company in Case No. GM-2013-0254. The report includes the following information: calls offered, abandoned call rate and average speed of answer performance, customer service organization charts, customer service staffing, number of estimated bills (including consecutive estimates), number of inside and outside installed automated meter reading devices (AMR), and a list of customer pay station locations.

Q. Is Spire Missouri proposing changes related to its ongoing customer service reporting?

A. Yes. Since the MGE integration, Spire Missouri has had several enhancements to its internal systems, making some of the reporting in Case No. GM-2013-0254 outdated. For example, Spire Missouri has changed its phone system to the Nice CXOne platform, which is a top-rated customer experience platform. The reporting that can be generated from this new system will still satisfy all current reporting requirements, just with a different look than what is currently being provided. The Company believes an updated reporting format is better suited to reflect changes and updates that have been made since the conclusion of Case No. GM-2013-0254.

Q. Does the Company propose anything else related to this reporting requirement?

A. Yes. Spire Missouri proposes to schedule a technical conference specific to customer service reporting to create a single customer service report.

VII. CONCLUSION

Q. Does this conclude your direct testimony?

A. Yes, it does.

**BEFORE THE PUBLIC SERVICE COMMISSION\
OF THE STATE OF MISSOURI**

In the Matter of the Spire Missouri Inc. d/b/a Spire's Request for Authority to Implement a General Rate Increase for Natural Gas Service Provided in the Company's Missouri Service Areas	)))))	File No. GR-2027-0075

AFFIDAVIT

STATE OF MISSOURI)
)
CITY OF ST. LOUIS)

I, Julie L. Johnson, of lawful age, being first duly sworn, deposes and states:

I. My name is Julie L. Johnson. I am the Manager of Tariffs and Rates for Spire Missouri Inc. My business address is 700 Market St., St. Louis, Missouri 63101.

II. This affidavit is attached to my direct testimony, which is filed on behalf of Spire Missouri Inc.

III. I hereby swear and affirm that my answers to the questions contained in my testimony are true and correct to the best of my knowledge, information, and belief.

Julie L. Johnson

Julie L. Johnson

Subscribed and sworn to before me this 28 day of October, 2026.

Lisa M. Reed

Notary Public

LISA M. REED
NOTARY PUBLIC - NOTARY SEAL
STATE OF MISSOURI
MY COMMISSION EXPIRES DECEMBER 12, 2027
ST. CHARLES COUNTY
COMMISSION #11265169

Spire Missouri Inc.
File No. GR-2027-0075
Test Year: October 1, 2027 – September 30, 2028

Item #1 – Aggregate Annual Increase

	East	West	Spire MO
Authorized Annual Aggregate Distribution Revenues*	$503,114,990	$453,073,324	$956,188,314
Annual Gas Costs	$347,033,761	$276,594,884	$623,628,645
Total Annual Aggregate Revenues	**$850,148,751**	**$729,668,208**	**$1,579,816,959**
Total Annual Aggregate Increase	**$165,063,291**	**$128,651,771**	**$293,715,062**
Less: Authorized Current Other Charges*	($38,724,595)	($46,428,488)	($85,153,083)
Net Incremental Annual Increase	**$126,338,696**	**$82,223,283**	**$208,561,978**
Net Incremental Annual Increase %	**14.86%**	**11.27%**	**13.20%**

**Includes currently authorized ISRS and WNAR*

Spire Missouri Inc.
File No. GR-2027-0075
Test Year: October 1, 2027 – September 30, 2028

Item #2 – Affected Counties and Communities

City of St. Louis
Affton
Airport Drive
Alba
Allenton
Alma
Anderson
Annapolis
Armstrong
Arnold
Ash Grove
Augusta
Aurora
Avondale
Baldwin Park
Ballwin
Barnhart
Bates City
Bella Villa
Bellefontaine Neighbors
Bellerive
Bel-Nor
Bel-Ridge
Belton
Berkeley
Beverly Hills
Billings
Birmingham
Blackburn
Black Jack
Blue Springs
Blue Summit
Bonne Terre
Breckenridge Hills
Brentwood
Bridgeton
Bridgeton Terrace
Brookline
Buckner
Butterfield
Byrnes Mill
Calverton Park
Camden Point
Cameron
Carl Junction
Carrollton
Carsonville
Carterville
Carthage
Cassville
Cave Springs
Centerview
Champ
Charlack
Chesterfield
Clarksburg
Clarkson Valley
Claycomo
Clayton
Cleveland
Clever
Concordia
Cool Valley
Corder
Cottleville
Country Club Hills
Country Life Acres
Crane
Crestwood
Creve Coeur
Crystal City
Crystal Lakes
Crystal Lake Park
Dardenne Prairie
Dearborn
Deer Run
Defiance
De Lassus
Dellwood
Dennis Acres
Desloge
DeSoto
Des Peres
Diamond
Drexel
Duenweg
Duquesne
East Lynne
Edgerton
Edmundson
El Dorado Springs
Ellisville
Elwood
Emma
Esther
Eureka
Excelsior Estates
Excelsior Springs
Exeter
Farmington
Fayette
Fenton
Ferguson
Ferrelview
Festus
Flamm City
Flordell Hills
Florissant
Fort Crowder
Fredericktown
Freeman
Friestatt
Frontenac
Galloway
Garden City
Gilmore
Gladstone
Glencoe
Glendale
Glen Echo Park

Spire Missouri Inc.
File No. GR-2027-0075
Test Year: October 1, 2027 – September 30, 2028

Item #2 – Affected Counties and Communities

Glenaire
Golden City
Goodman
Gower
Grantwood Village
Grain Valley
Grandview
Grayson
Greendale
Green Park
Greenfield
Greenwood
Hanely Hills
Harrisonville
Harvester
Hazelwood
Hematite
Henke
Herculaneum
Higginsville
High Ridge
Highley Heights
Hillsboro
Hillsdale
Holden
Holt
House Springs
Houston Lake
Houstonia
Hughesville
Huntleigh
Imperial
Independence
Iron Gates
Irwin
Jasper
Jennings
Jerico Springs
Joplin
Josephville
Kampville
Kansas City
Kearney
Kimmswick
Kingsville
Kinloch
Kirkwood
Klondike
Knob Noster
Labadie
Ladue
Lake Lotawana
Lake St. Louis
Lake Tapawingo
Lake Waukomis
Lake Winnebago
Lakeshire
Lakeside
Lamar
Lamar Heights
Lamonte
Lanagan
Lathrop
Lawson
Leadington
Leadwood
Leawood
Lee's Summit
Liberty
Little Blue
Lockwood
Logan
Lone Jack
Mackenzie
Manchester
Maplewood
Marionville
Marlborough
Maryland Heights
Matson
Maxville
Mehlville
Midway
Miramiguoa Park
Missouri City
Moline Acres
Monett
Mosby
Mount Leonard
Mount Vernon
Murphy
Neck City
Neosho
New Market
New Melle
Nixa
Noel
Norborne
Normandy
North Kansas City
North Noel
Northmoor
Northwoods
Norwood Court
Oak Grove
Oak Grove Village
Oakland
Oaks
Oakview
Oakville
Oakwood
Oakwood Manor
Oakwood Park
Odessa
O'Fallon
Olivette
Orchard Farm
Oronogo
Osborn
Overland

Spire Missouri Inc.
File No. GR-2027-0075
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Item #2 – Affected Counties and Communities

Ozark
Ozark Subdivision
Pacific
Pagedale
Park Hills
Parkville
Parkway
Pasadena Hills
Pasadena Park
Peculiar
Peerless Park
Peruque
Pevely
Pierce City
Pilot Grove
Pilot Knob
Pine Lawn
Pineville
Platte Woods
Pleasant Hill
Pleasant Valley
Pond
Poplar Bluff
Portage Des Sioux
Prathersville
Prosperity
Purcell
Purdy
Randolph
Raymore
Raytown
Redings Mill
Republic
Richmond Heights
River Bend
Riverside
Riverview
Rock Hill
Saginaw
St. Albans
St. Ann
St. Charles
St. Clair
St. Genevieve
St. George
St. John
St. Joseph
St. Louis
St. Paul
St. Peters
Sarcoxie
Savannah
Scotsdale
Selma
Seneca
Sheldon
Shoal Creek
Shrewsbury
Silver Creek
Slater
Smithfield
Smithville
Southwest City
Spring Valley
Stewartsville
Stockton
Stone's Corner
Sugar Creek
Sullivan
Sunnyvale
Sunset Hills
Sweet Springs
Sycamore Hills
Tenbrook
Tipton
Town & Country
Trimble
Turney
Twin Oaks
Union
Unity Village
University City
Uplands Park
Valley Park
Velda City
Velda Village Hills
Verona
Victoria
Vinita Park
Vinita Terrace
Walnut Grove
Warrensburg
Warson Woods
Washington
Waverly
Weatherby Lake
Webb City
Weber Hill
Webster Groves
Weldon Spring
Weldon Spring Heights
Wellston
Wentworth
Wentzville
West Alton
West Sullivan
Westwood
Whiteman Air Force
Wilbur Park
Wildwood
Willard
Winchester
Windsor
Wood Heights
Woodson Terrace

<u>COUNTIES AFFECTED BY FILING</u>
Andrew
Barry

Spire Missouri Inc.
File No. GR-2027-0075
Test Year: October 1, 2027 – September 30, 2028

Item #2 – Affected Counties and Communities

Barton
Bates
Buchanan
Butler
Carroll
Cass
Cedar
Christian
Clay
Clinton
Cooper
Crawford
Dade
Dekalb
Franklin
Greene
Henry
Howard
Iron
Jackson
Jasper
Jefferson
Johnson
Lafayette
Lawrence
Madison
McDonald
Moniteau
Newton
Pettis
Platte
Ray
Saline
Stone
St. Charles
St. Francois
Ste. Genevieve
St. Louis
Vernon
Warren

Spire Missouri Inc.
File No. GR-2027-0075
Test Year: October 1, 2027 – September 30, 2028

Item #3 – Number of Customers by Rate Classification
Item #4 – Average Dollar and Percentage Change From Current Rates by Rate Classification
Item #5 – Annual Aggregate Dollar and Percentage Change in Revenues by Rate Classification

East	Average Customers	Customer Total Bill % Change	Average Monthly Total Bill $ Change	Total Aggregate Class $ Change	Total Aggregate Class Total Bill % Change
Residential*	626,895	15.17%	$13	$131,575,797	15.17%
Small General Service*	35,527	12.94%	$27	$14,883,760	12.94%
Large General Service*	4,436	9.11%	$210	$12,108,141	9.11%
Large Volume*	24	11.61%	$1,402	$434,443	11.61%
Liquid Propane	33	12.30%	$12	$5,713	12.30%
Unmetered Gas Light**	64	13.39%	$3	$18,877	13.39%
Large Volume Transport***	141	29.11%	$3,321	$6,036,560	29.11%
	667,120			**$165,063,291**	

** Impacts are on a total bill basis and include currently authorized ISRS, WNAR (RES & SGS), and PGA*

*** Billed per unit, impacts are on a total bill basis and include PGA*

**** Class does not include PGA*

West	Average Customers	Customer Total Bill % Change	Average Monthly Total Bill $ Change	Total Aggregate Class $ Change	Total Aggregate Class Total Bill % Change
Residential*	516,238	10.76%	$10	$102,185,649	10.76%
Small General Service*	31,043	8.82%	$20	$11,522,434	8.82%
Large General Service*	3,089	8.69%	$157	$6,862,628	8.69%
Large Volume*	30	7.75%	$1,011	$389,888	7.75%
Large Volume Transport**	350	30.92%	$1,592	$6,896,153	30.92%
Large General Transport**	238	24.94%	$251	$795,020	24.94%
	550,988			**$128,651,771**	

** Impacts are on a total bill basis and include currently authorized ISRS, WNAR (RES & SGS), and PGA*

*** Class does not include PGA*

Spire Missouri Inc.
File No. GR-2027-0075
Test Year: October 1, 2027 – September 30, 2028

Item #6 – Press Release

PRESS RELEASE ATTACHED

Investor Contact:
Megan L. McPhail
314-309-6563
Megan.McPhail@SpireEnergy.com

Media Contact:
Jason Merrill
314-342-3300
Jason.Merrill@SpireEnergy.com

For Immediate Release

Spire Missouri rate case filing supports continued investments in safety and reliability

ST. LOUIS (Nov. 2, 2026) - Today, Spire Missouri filed a rate case with the Missouri Public Service Commission (PSC) to support continued investments in its natural gas system that enhance safety, reliability and service for customers.

"Our focus is on safely and reliably delivering affordable natural gas service to more than 1.2 million Missouri customers," said Steve Mills, Spire Missouri president. "Since our last rate case, we've continued to modernize and upgrade our system, benefiting customers with enhanced reliability and fueling economic growth and job creation. We are fortunate to be both a trusted energy provider and a trusted community partner across Missouri."

If the request is approved as filed, assuming current natural gas market conditions, the average residential bill would increase approximately $10 per month, or 11%, for Spire customers in western Missouri. In eastern Missouri, the average bill for residential customers would increase approximately $13 per month, or 15%. New rates would go into effect next fall as the PSC typically completes its review of a rate case within approximately eleven months of filing.

Investments to better serve customers

Since Spire Missouri's last rate case, the utility has continued to make investments in its delivery system and technology to benefit customers. These include:

- Spire has invested nearly $808 million to maintain and modernize its Missouri natural gas system, enhancing safety and reliability of its distribution system while reducing emissions.
- New infrastructure reduces ongoing maintenance costs and enhances reliability and service for the future. It also ensures that Missouri has the energy infrastructure needed to support communities, economic growth and job creation.
- During FY26, Spire helped support 24 publicly announced economic development projects in Missouri, representing an investment of nearly $537 million in the state economy and resulting in the creation of more than 1,400 jobs. Access to natural gas played a key role in securing many of these projects.

Assistance is available for customers

Spire remains committed to keeping bills as low as possible for customers. According to data from the American Gas Association, natural gas continues to be more cost-effective than other energy sources

as customers who use natural gas to heat homes, dry clothes and heat water save more than $1,000 annually when compared to those who use electricity. In fact, in Missouri, electricity is more than two times more expensive than natural gas.

For some customers who are vulnerable, any cost increase can carry disproportionate impact. That's why Spire is committed to finding effective ways to help. During fiscal 2026, Spire connected Missouri customers with nearly $14 million in federal, state and Spire energy assistance funding to help pay their natural gas bills, providing even more support to customers amid inflation and rising costs.

Spire continues to provide multiple programs for those with higher energy burdens, including:

- DollarHelp
- Payment Arrangements
- LIHEAP
- Customer Charge Waiver Program
- Payment Partner Program
- Critical Medical Needs
- Budget Billing

Customers who are struggling are encouraged to contact Spire or its community partners to learn more about options by calling 211 or visiting spireenergy.com/assistance.

About Spire

At Spire (NYSE: SR), our vision is to deliver a stronger energy future as an industry-leading natural gas provider. We safely and reliably serve the natural gas needs of close to 2 million homes and businesses through gas utilities in Alabama, Mississippi, Missouri and Tennessee, making us one of the largest publicly traded natural gas companies in the country. We are committed to transforming our business through growing organically, investing in infrastructure and driving continuous improvement. Learn more at SpireEnergy.com.

Spire Missouri Inc.
File No. GR-2027-0075
Test Year: October 1, 2027 – September 30, 2028

Item #7 – Summary of Reasons for Proposed Changes

Spire Missouri is requesting a general rate increase to reflect the current cost of providing safe and reliable natural gas service. The filing seeks recovery of capital invested since the Company's last rate case, including the roll-in of investments currently recovered through the Infrastructure System Replacement Surcharge (ISRS), as well as higher borrowing and capital costs and inflation-driven increases in operating costs and expenses. The Company has made significant investments to install new infrastructure and replace aging facilities, with a focus on modernizing its system to enhance reliability and safety. The filing also updates normal billing determinants and proposes a new mechanism to address eligible use-per-bill variances after rates take effect.