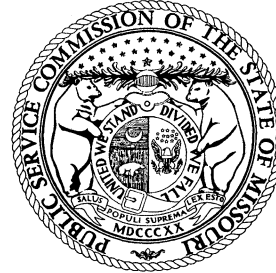
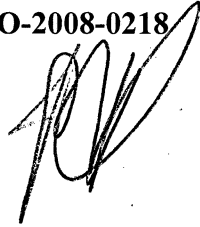


## Notice of *Ex Parte* Contact

TO: Data Center  
All Parties in Case No. **EO-2008-0218**

FROM: Chairman Jeff Davis

DATE: January 31, 2008



On January 31, 2008, I received the attached letter from Chris Heard, City Administrator of the City of Ashland. This case, **EO-2008-0218**, is a contested case. The Commission is bound by its *ex parte* rule, and, I am therefore giving notice to the parties this communication has been received.

Although communications from members of the public and members of the legislature are always welcome, those communications must be made known to all parties to a contested case so that those parties have the opportunity to respond. According to the Commission's rules (4 CSR 240-4.020(8)), when a communication (either oral or written) occurs outside the hearing process, any member of the Commission or Regulatory Law Judge who received the communication shall prepare a written report concerning the communication and submit it to each member of the Commission and the parties to the case. The report shall identify the person(s) who participated in the *ex parte* communication, the circumstances which resulted in the communication, the substance of the communication, and the relationship of the communication to a particular matter at issue before the Commission.

Therefore, we submit this report pursuant to the rules cited above. This will ensure that any party to this case will have notice of the attached information and a full and fair opportunity to respond to the comments contained therein.

cc: Commissioners  
Executive Director  
Secretary/Chief Regulatory Law Judge  
General Counsel

# City of Ashland, Missouri-Office of City Administrator

January 27, 2008

The Honorable Jeff Davis  
Chairman of the Missouri Public Service Commission  
Governor Office Building  
200 Madison Street  
PO Box 360  
Jefferson City, MO 65102-0360

RE: Case #EO-2008-0218

Dear Mr. Davis

This letter is written in response to the investigation ongoing by your organization. Ameren UE provides service to much of the city of Ashland's population. During this past ice storm outages seemed to be within reason, with little call volume into city hall. Furthermore, the company's communication with their CSR and community liaison was easy and seemed to keep us informed on their plan of action.

Any live down lines were addressed in a reasonable timeframe and we worked together to ensure the public safety and welfare of their customers and our citizens. This communication continues to address issues and concerns that have arisen from this event.

It is our hope that your report will reflect that Ameren UE seemed to be prepared and able to mobilize for the event, in addition, they communicated with their affected jurisdiction to maintain the highest level of service possible during high outage as a result of the ice storm.

If we can be any further assistance, please don't hesitate to contact the city.

Sincerely,



Chris Heard  
City Administrator  
City of Ashland

Cc: Lonna Trammell, Community Service Representative Ameren