BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

John Dady and Deborah Hoyle, Complainants, v. Union Electric Company d/b/a Ameren Missouri, Respondent	))))))))	**Case No. EC-2026-0349**

ORDER FINDING GOOD CAUSE FOR FAILURE TO APPEAR AND SETTING PREHEARING CONFERENCE

Issue Date: November 13, 2026 Effective Date: November 13, 2026

On November 3, 2026,[1] the Commission issued an order setting a prehearing conference in this matter for November 10, 2026, at 10:00 a.m., to be conducted via Webex telephone and video conference. Counsel for Union Electric Company d/b/a Ameren Missouri and counsel for the Staff of the Commission appeared for the hearing at the scheduled date and time. Complainants John Dady and Deborah Hoyle did not appear.

On November 10, the Commission ordered the Complainants to file a pleading showing cause as to why their complaint should not be dismissed for failure to appear at the conference.

On November 11, Complainants filed their *Response to Order to Show Cause*, stating that they had not received the Webex login details that would have enabled them to participate in the prehearing conference. The Commission finds that Complainants have shown good cause for their failure to appear at the prehearing conference.

[1] Unless otherwise noted, all dates refer to the year 2026.

The Commission will reschedule the prehearing conference and distribute login information by e-mail to the parties.

THE COMMISSION ORDERS THAT:

1. A procedural conference will be held on November 23, 2026, beginning at 10:00 a.m., to be conducted via Cisco Webex telephone and video conference. The Webex link, access telephone numbers, and access code will be distributed by e-mail to all parties.

2. This order is effective when issued.

BY THE COMMISSION

Nancy Dippell

Nancy Dippell
Secretary

Kenneth J. Seyer, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri
on this 13th day of November, 2026.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

Pursuant to 386.290, RSMo., I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 13th day of November, 2026.

Nancy Dippell
Secretary

MOPSC Digitally signed by MOPSC
Date: 2026.11.13 10:52:08 -06'00'

MISSOURI PUBLIC SERVICE COMMISSION

November 13, 2026

Case No: EC-2026-0349

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s). [1]

Sincerely,

Nancy Dippell

Nancy Dippell
Secretary

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[1] Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.