

Exhibit No. 13



>000695 2108166 0001 092049 10Z
 STRUCTURAL GLASS SYSTEMS INC
 10203 E US HIGHWAY 24
 INDEPENDENCE, MO 64053-1533

August 3, 2022

Account Number: 7417660509
 Service Address: 9700 E 56TH ST C
 Amount Due: \$7470.87
 Disconnection Amount: \$7168.65

RE: Important billing notice

Hi STRUCTURAL GLASS SYSTEMS INC,

Sometimes things happen in life that make it difficult to keep up with monthly bills. It's our goal to help you avoid any disruption in service. Let's work together to make sure that doesn't happen.

Unfortunately, your most recent gas bill hasn't been paid. This means if we don't receive a payment for the disconnection amount by **August 17, 2022**, we'll have to turn off your natural gas service, on or after that date. And, there may be additional charges before we can turn your service back on.

The easiest way to avoid a potential disconnection is to pay the disconnection amount. We offer several easy ways to pay, including self service options. You can pay:

- Online at MyAccount.SpireEnergy.com
- By phone at 800-582-1234 using a credit or debit card
- In person at any authorized payment agent. Visit SpireEnergy.com/PayInPerson to view all authorized payment agents in your area
- By mail

If you're having trouble paying your bill, you may be eligible for payment arrangements. Learn more about our programs designed to help by visiting SpireEnergy.com/Assistance. Or get information by visiting MyAccount.SpireEnergy.com or using our automated telephone system, 24/7. If you would like to speak to someone in person, feel free to give us a call - we're here to help.

Customer Service Team

Spire



: Customer service or gas emergencies: 800-582-1234

: www.SpireEnergy.com/ContactUs

: www.SpireEnergy.com