

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Mrs. Sherrill E. Fisher,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. EC-2008-0408
	)	
Union Electric Company, d/b/a	)	
AmerenUE,	)	
	)	
Respondent.	)	

**JOINT PROPOSED PROCEDURAL SCHEDULE**

COMES NOW, the Staff of the Missouri Public Service Commission, through Counsel, and on the behalf of Staff, Mrs. Sherrill E. Fisher (Mrs. Fisher or Complainant), and Union Electric Company, d/b/a AmerenUE (AmerenUE or Company), known jointly as the parties, files this Proposed Procedural Schedule with the Missouri Public Service Commission (Commission), respectfully stating the following:

1. On June 24, 2008, Mrs. Fisher filed a formal Complaint against AmerenUE, stating that the Company sent her incorrect bills, failed to apply payments made to her account, and failed to credit paid deposits to her account.
2. On July 25, 2008, AmerenUE filed its Answer, denying Complainant's assertions, and stating her account was properly credited.
3. On January 26, 2009, a prehearing conference was held, and both Complainant and Respondent appeared by telephone. Counsel for Staff appeared in person. Unfortunately, the parties were unable to reach a resolution and request that a hearing be set. The parties propose the following procedural schedule:

- a. A one day hearing on February 24, 2009. To date, no conflicts appear on the Commission's calendar.
- b. To accommodate those traveling from out of town, the parties propose a start time of 10 a.m.
- c. The parties discussed the options of appearing by telephone, by way of videoconferencing at the Commission's Saint Louis office, and in person at the Commission's hearing rooms located in Jefferson City. Complainant stated it was more convenient to appear by telephone in her home.
- d. The parties agree to file a joint list of issues, witnesses, and order of cross examination on or before February 10, 2009.

**WHEREFORE,** Counsel for Staff, on behalf of the parties, requests the Missouri Public Service Commission issue an order which 1) sets the hearing in this matter for February 24, 2009, beginning at 10 a.m.; 2) directs the manner in which parties will testify; and 3) directs the parties to jointly file a list of issues, witnesses, and order of cross examination on or before February 10, 2009.

Respectfully submitted,

**/s/Jennifer Hernandez**

Jennifer Hernandez

Legal Counsel

Missouri Bar No. 59814

Attorney for the Staff of the  
Missouri Public Service Commission  
P. O. Box 360

Jefferson City, MO 65102

(573) 751- 8706 (Telephone)

(573) 751-9285 (Fax)

**[jennifer.hernandez@psc.mo.gov](mailto:jennifer.hernandez@psc.mo.gov)**

### **CERTIFICATE OF SERVICE**

The undersigned certifies that a true and accurate copy of the foregoing was served by US Mail, electronic mail or facsimile upon all parties of record, on this 26<sup>th</sup> day of January, 2009.

**/s/ Jennifer Hernandez**