## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Application for	)	
Approval of the Transfer of Control of	)	
Alltel Missouri, Inc. and the Transfer of	)	Case No. TM-2006-0272
Alltel Communications, Inc. Interexchange	)	
Service Customer Base.	)	

## FILING MEMORANDUM

COMES NOW Applicant Alltel Holding Corporate Services, Inc.<sup>1</sup> and, pursuant to the Stipulation and Agreement filed in this matter, hereby files the attached customer notice regarding the transfer of the interexchange service customer base.

Respectfully submitted,

Larry/W. Dority

MBN 25617

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Attorneys for Applicants

 $<sup>^{1}</sup>$  The new name of Alltel Holding Corporate Services, Inc. is Windstream Communications, Inc.

## **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the above and foregoing document was hand-delivered e-mailed or mailed, United States Mail, postage prepaid, this 16th day of May, 2006, to:

Michael Dandino, Deputy Public Counsel Office of the Public Counsel P.O. Box 7800 Jefferson City, MO 65102 Kevin Thompson, General Counsel Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102

David Meyer Senior Counsel Missouri Public Service Commission P.O. Box 360 Jefferson City, MO 65102

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windstream
communications

Important: Upcoming Changes Involving Your Alitel Long-Distance Service

COMM 2508

Dear Valued Customer,

Alltel Communications, Inc. is spinning off its landline business and merging it with VALOR Telecom. The new company will be named Windstream Communications, Inc., and will provide local phone, long-distance, broadband and satellite TV services. Alltel will remain primarily a wireless service provider. These changes are subject to obtaining all prior regulatory approvals.

As a result of this transaction, your long-distance telephone service will transfer from Alltel Communications, Inc. to Windstream Communications, Inc. on or about July 3, 2006.

Rest assured you will continue to receive the high-quality service you have come to expect. There will be no change in your current plan, rates, features, terms and conditions of your service or customer service contacts. Also, there will be no charges associated with transferring your service to Windstream, and no action is required by you during this transfer.

As a customer, you have a choice in carriers for your long-distance telephone service. If you choose to select another carrier, you should contact that carrier immediately to ensure that your services are transferred before July 3, 2006. Customers may make one change in long-distance carriers during the 30 days after the transfer to Windstream at no cost. Should you choose another carrier for your long-distance service, you will lose certain "bundled" discounts or other benefits you currently enjoy on your local and long-distance service.\*

Under Federal Communications Commission rules, any restrictions or "freezes" you may have placed on your account to block changes to your preferred long-distance carrier will be removed as part of the transfer process. If you wish to reinstate such restrictions, please contact us at 1-888-9Alltel (1-888-925-5835).

Customer service is the foundation of our business. Please let us know how we can work with you to meet your needs. If you have any questions or complaints before, during, and after the transition of your service to Windstream, do not hesitate to contact us at 1-888-9Alltel.

Be sure to look for more information from us during the upcoming months. We are excited about serving you and look forward to providing you with the same high-quality, innovative products and services into the future.

Sincerely,

Windstream Communications, Inc.

\*Customere with a bundled product (a combination of local producte that qualify them for a specific long-distance plan) who make a change to that bundle of services will be moved to an appropriate qualifying long-distance plan. Specific details regarding the long-distance plan may be found at www.alitel.com.