

1 APPEARANCES:
2
3 KARL ZOBRIST
4 Kansas City Power & Light
5 Sonnenschein, Nath & Rosenthal
6 4520 Main Street
7 Kansas City, Missouri, 64111
8
9 LEWIS R. MILLS, JR.
10 Office of Public Counsel
11 200 Madison Street
12 P.O. Box 2230
13 Jefferson City, Missouri 65102
14
15 SAM RITCHIE
16 Staff Attorney of the Missouri
17 Public Service Commission
18 200 Madison Street
19 P.O. Box 360
20 Jefferson City, Missouri, 65102
21
22
23
24
25

1 P R O C E E D I N G S

2 (Starting time of the Hearing: 6:10
3 p.m.)

4 JUDGE STEARLEY: Good evening. Tonight
5 is, as you well know, Thursday, March 12th, 2009,
6 and the Missouri Public Service Commission has set
7 this time for a local public hearing in case number
8 ER-2009-0089 in which Kansas City Power & Light
9 Company seeks to implement a general rate increase
10 for its electric service here in Missouri.

11 We had also opened this public meeting
12 up to comments involving two other cases which
13 involve KCP&L's sister subsidiary company, which is
14 known as the Greater Missouri Operations Company,
15 in which that company is also seeking a rate
16 increase for its electric rates, as well as an
17 increase for its steam heating rates. Those case
18 numbers are ER-2009-0090 and HR-2009-0092.

19 My name is Harold Stearley and I'm the
20 Regulatory Law Judge that will be presiding over
21 this hearing tonight. With me tonight is
22 Commissioner Gunn and Cherlyn Voss and I will allow
23 Commissioner Gunn to give a more formal
24 introduction for Ms. Voss here right now.

25 COMMISSIONER GUNN: Thank you. My name

1 is Commissioner Kevin Gunn and I want to thank
2 everybody for coming out tonight.

3 We had some scheduling conflicts and
4 some National Guard duty, which is preventing some
5 of the other Commissioners from being here tonight,
6 but please be assured that your comments are very
7 important to the other Commissioners.

8 We have a court reporter, who will take
9 down all of the comments verbatim and those
10 transcripts are read and are very important to the
11 other Commissioners, so I appreciate that.

12 Cherlyn Voss is acting - is my
13 Commission advisor, but tonight, she is also acting
14 as an advisor to Chairman Clayton and will be
15 taking notes and will be advising Chairman Clayton
16 on some of the proceedings this evening.

17 This process unfortunately doesn't allow
18 me to answer any questions and so although I might
19 want to answer your questions, really those
20 questions are for company representatives, company
21 attorneys, the Office of Public Counsel, staff
22 counsel, as well as members of our staff that are
23 here and I would urge you to use those resources,
24 both now and after the proceeding. So again, thank
25 you all for coming and we look forward to hearing

1 your comments.

2 JUDGE STEARLEY: As Commissioner Gunn
3 mentioned, this is an official hearing. The
4 statements and comments you give tonight will be
5 given under oath and recorded by a court reporter.

6 So as I call the names off the witness
7 list, I would ask you to come forward to the
8 microphone. If for some reason you're more
9 comfortable sitting, you can take the microphone
10 and have one of the chairs up front here and I will
11 swear you in and then I might have a couple
12 preliminary questions. You will give your comments
13 and the attorneys and Commissioner may have some
14 questions for you afterwards. So don't leave until
15 we're sure that everyone has got all their
16 questions asked and answered.

17 Does anyone have any questions about the
18 manner in which we're going to proceed tonight?
19 Okay. To start things off, I'm going to take
20 entries of appearance from counsel who are here
21 representing the parties tonight, beginning with
22 Kansas City Power & Light Company.

23 MR. ZOBRIST: Karl Zobrist, 4520 Main
24 Street, Kansas City, Missouri, representing the
25 company.

1 JUDGE STEARLEY: Thank you, Mr. Zobrist.
2 The staff of the Missouri Public Service
3 Commission?

4 MR. RITCHIE: Sam Ritchie, P.O. Box 360,
5 Jefferson City, Missouri, for the staff of the
6 Public Service Commission.

7 JUDGE STEARLEY: Thank you, Mr. Ritchie.
8 Office of Public Counsel?

9 MR. MILLS: On behalf of the Office of
10 Public Counsel and the public, my name is Lewis
11 Mills. My address is Post Office Box 2230,
12 Jefferson City, Missouri, 65102.

13 JUDGE STEARLEY: Thank you, Mr. Mills. I
14 don't believe we have any counsel for the various
15 interveners in this case, but if anyone is here,
16 please speak up. Well, hearing none, we will go
17 ahead and proceed and one of the witnesses I have,
18 the first name, it looks like it's Michael A.
19 Patterson. Come forward please. Mr. Patterson,
20 could you please raise your right hand?

21 MICHAEL A. PATTERSON, being sworn-in by
22 Judge Stearley, testified as follows,

23 JUDGE STEARLEY: Thank you. You may
24 proceed.

25 MR. PATTERSON: Okay, Michael A.

1 Patterson, 141 Lawndale Avenue, Kansas City,
2 Missouri. This is a comment. I am against this,
3 at this time, right now, for a personal perspective
4 in that, in my case, I'm on disability and a fixed
5 income.

6 My pensions have not gone up, disability
7 pensions, in eight years. As a matter of fact,
8 they've gone down. When times got bad, the
9 companies and pensions found there were things they
10 didn't have to pay and they didn't. My costs
11 continue to go up.

12 Again, unless there is some way to come
13 into this to a point where the residences and
14 people are getting more quality service, I can't
15 see any way to justify a rate increase; I mean, I
16 just can't do it. I'm stretched as thin as I can
17 go now and I've done all I can to cut back.

18 Like I said, to cut back any further,
19 I'm going to have to shut the power off. I've
20 eliminated as much as I possibly can and still do
21 what I need to do.

22 JUDGE STEARLEY: Would you like to add
23 anything else?

24 MR. PATTERSON: No.

25 JUDGE STEARLEY: Alright. Questions from

1 the attorneys? Mr. Zobrist?

2 MR. ZOBRIST: No questions, Judge.

3 JUDGE STEARLEY: Mr. Ritchie?

4 MR. RITCHIE: I have no questions.

5 JUDGE STEARLEY: Mr. Mills?

6 MR. MILLS: I don't have any questions.

7 JUDGE STEARLEY: Commissioner Gunn?

8 COMMISSIONER GUNN: I just have a couple
9 quick questions and I'll be asking some of these
10 questions to everybody and I'll follow-up. Do you
11 have any issues with reliability, any outages,
12 power surges, things like this?

13 MR. PATTERSON: Yes. I have.

14 COMMISSIONER GUNN: Could you describe
15 those a little bit to me?

16 MR. PATTERSON: Basically, we end up with
17 power outages, I would say at least once a month,
18 possibly more. The last time the power outage took
19 place, I was actually able to call the power
20 company and ask was there working on the lines
21 before the power went out because there was
22 continual flickering.

23 The lines in my neighborhood have gone
24 down several times. I know one of my power lines
25 is bare copper wires; it's that old. It's been

1 curdled in together at least twice. Got neighbors'
2 trees, it rains, the wind blows against them, you
3 can stand out there and watch them arc on the power
4 lines because the wires are bare.

5 COMMISSIONER GUNN: You mentioned you
6 called in to the power company. How was that
7 process? Was that--

8 MR. PATTERSON: It was quite adequate,
9 other than they had no explanation of why the
10 lights were flickering either and about five
11 minutes after that, they went out.

12 COMMISSIONER GUNN: Thank you, sir.
13 That's all I have. I would tell everybody in the
14 audience that I'm interested to know about
15 reliability issues. So if you have reliability
16 issues, I would encourage you bring it up in the
17 initial conversation, but I also encourage you,
18 sir, to talk to some of the members of the company
19 and our staff. There may be programs designed that
20 both the company has, as well as the staff might
21 know about, that are out there to assist folks on a
22 fixed income, so I would take advantage of some of
23 the resources here, but thank you very much.

24 MR. PATTERSON: Unfortunately, I make
25 just a little bit more than they're little

1 guidelines.

2 COMMISSIONER GUNN: Well, thank you very
3 much for coming.

4 MR. PATTERSON: Thank you.

5 JUDGE STEARLEY: Mr. Patterson?

6 MR. PATTERSON: Yes.

7 JUDGE STEARLEY: Please don't leave yet.

8 After we do questions up here, I'll give the
9 attorneys one more opportunity if they want to ask
10 questions--

11 MR. PATTERSON: Okay.

12 JUDGE STEARLEY: --but I wanted to ask
13 you, had you reported this situation with the bare
14 wires to the company?

15 MR. PATTERSON: Yes, several times.

16 JUDGE STEARLEY: How long has this
17 situation existed?

18 MR. PATTERSON: The wires have been there
19 like that for at least two to three years.

20 JUDGE STEARLEY: Two to three years,
21 alright. Any follow-up questions from the
22 attorneys.

23 MR. ZOBRIST: No questions, but Mr.
24 Patterson, there are some people from the company
25 back there and they're going to talk with you

1 tonight because if we've got a problem like that,
2 we need to address it.

3 MR. PATTERSON: Okay. I would appreciate
4 it.

5 MR. RITCHIE: No questions.

6 MR. MILLS: No questions.

7 JUDGE STEARLEY: Thank you, Mr.
8 Patterson. Next on our list, we have Javana
9 Thompson?

10 MS. THOMPSON: Yes.

11 JUDGE STEARLEY: Did I pronounce that
12 correctly?

13 MS. THOMPSON: Javana.

14 JUDGE STEARLEY: Come forward. Would you
15 please raise your right hand?

16 JAVANA THOMPSON, being sworn-in by Judge
17 Stearley, testified as follows,

18 JUDGE STEARLEY: Thank you. You may
19 proceed.

20 MS. THOMPSON: My name is Javana Thompson
21 and I live here in the Greater Kansas City,
22 Missouri Area and my concern is that at a time in
23 this recession that we're in, I can't - being just
24 recently retired myself, I can't see me adding or
25 the Kansas City Power & Light Company adding \$14

1 more on my bill each month and I guess I can speak
2 for the rest of the people that are in the same
3 dilemma and it's going to be kind of burdensome for
4 me.

5 I'm a single household owner and I'm
6 concerned about the rate that it's going up and if
7 it goes up, I'm concerned.

8 I've had good - in the past, I've had
9 good service in the Kansas City Power & Light
10 Company. Whenever I've seen things done or renewed
11 in my neighborhood, I always call and thank them
12 for even putting up a light, but just the matter of
13 them raising my rates, I just don't know how we can
14 do it right at this time.

15 JUDGE STEARLEY: Anything else you would
16 like to add?

17 MS. THOMPSON: No. That's about it.

18 JUDGE STEARLEY: Questions from the
19 attorneys?

20 MR. ZOBRIST: No questions. Thank you.

21 MR. MILLS: No questions.

22 JUDGE STEARLEY: Commissioner Gunn?

23 COMMISSIONER GUNN: I don't have any
24 questions. Thank you very much for coming out
25 tonight. I appreciate it.

1 MS. THOMPSON: Thank you very much.

2 JUDGE STEARLEY: Our next person is Roger
3 Gold?

4 MR. GOLDBLATT: Goldblatt.

5 JUDGE STEARLEY: If you would please
6 spell your last name.

7 MR. GOLDBLATT: G O L D B L A T T.

8 JUDGE STEARLEY: Thank you. Mr.
9 Goldblatt, if you would please raise your right
10 hand.

11 ROGER GOLDBLATT, being sworn-in by Judge
12 Stearley, testified as follows,

13 JUDGE STEARLEY: Thank you. You may
14 proceed.

15 MR. GOLDBLATT: Okay. Well, first of
16 all, I don't have gas. I have an all electric
17 house and this is my only utility. Perhaps the
18 folks in this room might think that I have hot air.

19 I think that, first of all, and I
20 studied this regarding gas companies and how
21 monopolies came about in the city and it had
22 something to do with having only one infrastructure
23 to cover all the utilities so that you didn't have
24 one line here and one line there and one line
25 there, and so all the companies could use one line,

1 something of that nature.

2 So that's evolved into these
3 monopolistic companies and when you have a
4 monopoly, it puts the people on the street at a
5 disadvantage. Our only resource really is to have
6 a boycott of the utilities, kind of hard to make
7 happen. I've actually tried to lead a boycott
8 against MGE. We didn't pull it off the ground, but
9 it's a hard thing to do. We're fairly dependent on
10 these monopolistic ventures. So I think we're
11 already kind of at an disadvantage.

12 Now, earlier on, in the question/answer
13 period, I asked about the range of pay from the top
14 couple management positions to the lowest paid
15 workers and the KCP&L representative didn't know
16 the salaries of the executives, but he said we
17 could look at the stock report and go online and
18 this and that.

19 I happen to be a stockholder of KCP&L.
20 I don't know the answer to that, but I do know I
21 could probably check that out. It might be a
22 little hard to come by, all the other bonuses and
23 things like that.

24 This nice lady talks about the \$14
25 increase per month, which is what it talks about in

1 here; that's the average. Of course, we all know
2 averages reflect a really wide range from something
3 really high to something really low and average is
4 there in the middle. So God knows what my bill or
5 your bill is really going to be; they don't really
6 get into that.

7 This Public Service Commission pink form
8 that we were handed out says, "The Commission must
9 balance the interest of the public rate payers with
10 the shareholders." Well, I'm a shareholder and I
11 don't want the rates to increase. They're not
12 protecting me by raising this. I don't want it.
13 We've got to keep the greed level down a little
14 bit. We're all in this together.

15 My suggestion would be, in cutting
16 costs, to go to those people who are the top 100
17 earners or something and make a more equitable
18 range between the highest paid workers, who
19 probably don't have any more talent, than the
20 lowest paid workers, that are working just as hard
21 and aren't getting any of the money.

22 So I would say, my suggestion to the
23 Public Service Commission would be to look into
24 that salary range and see if any cuts could be made
25 from the fat on top so these rates aren't increased

1 and that's all I have to say. If you have any
2 questions, I'll be glad to answer them. If you
3 don't, I'll be glad to sit down.

4 JUDGE STEARLEY: Mr. Zobrist?

5 MR. ZOBRIST: I don't have any questions.
6 Thank you.

7 JUDGE STEARLEY: Mr. Ritchie?

8 MR. RITCHIE: No questions.

9 JUDGE STEARLEY: Mr. Mills?

10 MR. MILLS: Just briefly. Mr. Goldblatt,
11 when we were doing the question and answer period,
12 you made a comment or a suggestion about the notice
13 that was included in your bill. Can you go through
14 that again please?

15 MR. GOLDBLATT: Thank you. I mean, we
16 did get in our bill a very small little notice that
17 says, "Important notice," and I just know that if
18 it was a really important thing for the citizens of
19 Kansas City to know about, so that here in a fairly
20 affluent Midtown section, it got, I don't think,
21 100 people in here, that it was broadcast - if
22 KCP&L and the Public Service Commission really did
23 want to hear comments from the citizens, the Kansas
24 City Star headline would say, "KCP&L rate increase,
25 come to public meeting at the Plaza at this time,"

1 or KCP&L would put in their notices, "Rate hike,
2 come to the meeting," in big print. It's a P.R.
3 thing and if you want something to be known, you
4 know how to communicate it. If you don't want it
5 to be known, you know how to communicate it too in
6 a kind of subtle way so it's not noticed. I thank
7 you for asking me that.

8 MR. MILLS: That's all I have.

9 JUDGE STEARLEY: Commissioner Gunn?

10 COMMISSIONER GUNN: Any reliability
11 issues, outages, fluctuations in--

12 MR. GOLDBLATT: No. I'm really hesitant
13 to ask that or to answer that because you can't
14 answer a question of mine and I'm thinking you're
15 thinking if we say the service is great, then
16 you're going to take that back to KCP&L and say,
17 "Yeah. The service is great. It's really
18 reliable. We only had one complaint. Go for it."
19 So I really respectfully am going to deny answering
20 that question.

21 COMMISSIONER GUNN: I totally appreciate
22 what you're saying.

23 MR. GOLDBLATT: Thank you.

24 COMMISSIONER GUNN: I would ask that you
25 and other people in the room don't read into my

1 question.

2 MR. GOLDBLATT: It's hard when we can't
3 ask you questions.

4 COMMISSIONER GUNN: I completely
5 understand it. I wish there was a process that
6 would allow you to do so. I understand it and
7 appreciate it. Thank you, sir. I don't have
8 anything else.

9 JUDGE STEARLEY: Any other follow-up from
10 the attorneys?

11 MR. ZOBRIST: Nothing, Judge.

12 JUDGE STEARLEY: Thank you, sir.

13 MR. GOLDBLATT: Thank you.

14 JUDGE STEARLEY: In explanation to the
15 way this hearing is structured, this is designed to
16 take testimony from you, the witnesses. The
17 Commissioners have to weigh all the evidence in the
18 case.

19 When we have the formal evidentiary
20 hearings, each of the parties who are involved in
21 this case will be presenting their expert witnesses
22 and they will all be providing testimony to the
23 Commission upon which to evaluate this, but the
24 Commissioners sit in the role as examiners and when
25 you provide us with testimony, you're providing us

1 with information, but the Commissioners can't offer
2 you answers to specific questions, especially at
3 this point in the proceeding. They don't have the
4 answers because they haven't heard all the
5 evidence, at this point.

6 Now, you are certainly welcome to
7 discuss your questions and issues with any of the
8 individual parties of this case and after we've
9 concluded and the Commissioners have left, you are
10 certainly welcome to address questions to Mr.
11 Zobrist here for the company or any of the company
12 representatives that are here, any people from
13 staff or the Office of Public Counsel.

14 I'm afraid in the role that we have to
15 serve as unbiased decision makers and I'm not sure
16 that the Commission could answer specific questions
17 at this point in time either. The form of the
18 hearing is not in that we're trying to put you at a
19 disadvantage. I appreciate your understanding.

20 Moving down the list, I have Ben
21 Seagraves?

22 MR. SEAGRAVES: I pass, at this time.

23 JUDGE STEARLEY: When I get through the
24 list, Mr. Seagraves, I'll be asking people again if
25 they wish to testify and you will have another

1 opportunity, if you change your mind.

2 MR. SEAGRAVES: Thank you.

3 JUDGE STEARLEY: Brian Jones?

4 MR. JONES: Yeah.

5 JUDGE STEARLEY: Mr. Jones, if you will
6 please raise your right hand.

7 BRIAN JONES, being sworn-in by Judge
8 Stearley, testified as follows,

9 JUDGE STEARLEY: Thank you. You may
10 proceed.

11 MR. JONES: Well, first of all, my name
12 is Brian Jones and I live at 214 East 50(ph)
13 Avenue, Apartment A in Guinot(ph) Manor. Part of
14 my testimony is going over what has been already
15 said, and that's just been my story.

16 First of all, I just want to say that I
17 have nothing but deep admiration for KCP&L for all
18 they've done. We've had - I've had no problems.
19 Basically, I'm a person who lives in my own place
20 and basically, I've had nothing but good service
21 from KCP&L.

22 I basically work at MCC/Penn Valley and
23 I have for eight years as of this week. I don't
24 get paid a lot of money, but I am grateful for what
25 I do own. My bills are very low, but my concern is

1 what has been addressed with this rate hike. I
2 understand that what must be done, must be done.
3 My concern is on this is the bill is going too
4 high. I use my electricity. I only use only what
5 I need and whatever I don't use is turned off all
6 night in the house.

7 All I want to say is that if it does
8 pass, if this rate does go through, that my bill
9 won't get too high because I might have to have
10 some more extensions and stuff like I've had, and
11 if I have to, I have to, but I just want my bill to
12 stay as low as it possibly can and just to make
13 sure it stays once again.

14 Basically, I understand that what must
15 be done, must be done and I appreciate the fact
16 that you are having this so we can voice our
17 testimony and give our views on this and let you
18 all know what's going on. So that's all I have to
19 say. Thank you.

20 JUDGE STEARLEY: Thank you, Mr. Jones.
21 Mr. Zobrist, any questions?

22 MR. ZOBRIST: No questions, Judge. Thank
23 you.

24 MR. RITCHIE: No questions.

25 MR. MILLS: No questions.

1 JUDGE STEARLEY: Commissioner Gunn?

2 COMMISSIONER GUNN: I don't have any
3 questions. Thank you very much for coming in, sir,
4 appreciate it.

5 JUDGE STEARLEY: Thank you. Next on our
6 list, I have Elmer Taylor, III. Mr. Taylor?

7 MR. TAYLOR: Yes.

8 ELMER TAYLOR, III, being sworn-in by
9 Judge Stearley, testified as follows,

10 JUDGE STEARLEY: Thank you. You may
11 proceed.

12 MR. TAYLOR: My name is Elmer Taylor, III
13 and the reason why I came to the hearing is to
14 address two issues, number one, the issue about the
15 \$14 raise.

16 Currently, I live at 1514 East 18th
17 Street. A couple of years ago, with my heat
18 program giving low income people assistance,
19 helping them with their electricity bill.
20 Apparently, I noticed a change of attitude with the
21 Power & Light Company.

22 Usually, if a person is behind with rent
23 - I mean, with their utilities, they go to those
24 agencies and they ask for assistance. Those
25 agencies will tell them to call the company and

1 tell them that you applied for the heat program and
2 you call up and the person is like, "Okay. Thank
3 you very much. As soon as that money comes
4 received, we will keep" - they will not say they
5 will cut your service off.

6 A couple of months ago, I noticed a
7 change in my rate. My utilities usually be \$75 a
8 month and usually, I'm not home all the time and
9 now, the utilities have got sky high that I'm not
10 able to afford to pay my light bill with my social
11 security income.

12 So I'm going to have to try to find
13 other agencies to help me pay month by month and
14 some of these agencies only help you once a year.

15 I called the Power & Light people. They
16 said, "Mr. Buford, we can put you on our program.
17 Usually you pay \$75 a month. Now it's going up to
18 \$100 a month," and if you get behind, they will
19 just cut your bill off and I went to my agency with
20 my heat application. They have been cutting their
21 program down.

22 Usually, they give you \$850 a year to
23 help you with your utilities. Since so many people
24 are behind, they usually give you 250 or it depends
25 on what your bill is and if you need more

1 assistance, you would fill out another application.

2 The Power & Light people, "We have a
3 deadline on the 6th of March. If we don't get the
4 money, we're going to cut your service." That's
5 disrespect with an agency that's helping them
6 paying people with helping them with their lights,
7 and the \$14 raise, I think that personally all of
8 the sudden now you don't have no kind of respect
9 for the light and heat program and the people
10 that's going to cut their service off because they
11 can't pay for it, even if they applied for the
12 light and heat program and knowing the light and
13 heat program causes four to six weeks to get your
14 money - get their money, they're still going to cut
15 their service off.

16 I want to make that clear to the
17 Commission, that I don't agree with that. I think
18 they should have respect for the light and heat
19 program and the money should be more because this
20 is a lot of people don't have - their pride will
21 not allow them to fill out the form. They think
22 it's nobody's business how much income they get and
23 so they don't apply for the light and heat program.

24 The other thing is, with this \$14 raise,
25 I think that if the Commission does approve it, you

1 will have to look at the long-term and short-term
2 with it. If it's going to create jobs, how many
3 jobs and we're talking about jobs that people don't
4 have.

5 We're not talking about six months work
6 and then they will be stuck back in the same place
7 because you've got a lot of homeless people. If
8 they're going to work and all of a sudden, they get
9 a light bill and the light bill is up, they're not
10 going to be able to afford it and they're going to
11 be in the same bind they were, homeless, either pay
12 for rent or utilities. Which one do you want to
13 do?

14 With my situation, I feel like I love
15 our President and I have to tell you that right now
16 and he has a plan that he wants to do to help the
17 economy and I understand that. With the \$14 raise,
18 I think it should be, if it's implemented, it
19 should be in a period of four quarters, ever so
20 much a raise instead of just a flat \$14 raise.

21 As the economy gets worse, then I think
22 they should postpone the raise to four or six
23 months and then do the raise. That way, the whole
24 Kansas City area will be able to adjust the raise.

25 The other thing is job opportunities.

1 With the \$14 raise, we have to have a - I don't
2 know what term you want to use, but you've got to
3 have a mechanism that will encourage people to get
4 a house or get an apartment and that would be
5 willing to pay the utilities; that's plain and
6 simple.

7 I do have friends that work for Power &
8 Light. I know some good friends, made friends that
9 work with them, and I would like to see improvement
10 with the Power & Light with these young folks. I
11 know they have programs with the Full Employment
12 Council, but I think there should be some more out
13 there to get the people that are between the
14 cracks. Thank you.

15 JUDGE STEARLEY: Thank you, Mr. Taylor.
16 Any questions, Mr. Zobrist?

17 MR. ZOBRIST: No questions?

18 JUDGE STEARLEY: Mr. Ritchie?

19 MR. RITCHIE: No questions.

20 JUDGE STEARLEY: Mr. Mills?

21 MR. MILLS: No questions.

22 JUDGE STEARLEY: Commissioner Gunn?

23 COMMISSIONER GUNN: I don't have any
24 questions, but again, I would encourage you to talk
25 to some of the folks here tonight to see what kind

1 of programs there are to help you and talk about
2 the issues you have with light and heat. I think
3 some of the good news that we've heard is that
4 light and heat funding is going to be a little bit
5 more, gotten a little bit more light and heat in
6 the state and so, you should definitely visit with
7 these folks afterwards and see if there's anything
8 they can help you with.

9 MR. TAYLOR: With the new program that
10 the Power & Light has, they want me to put -
11 usually, the APP plan, average pay plan is \$75.
12 Now it's jumping up to \$100 and with my income, I'm
13 not going to be able to afford \$100 and I know if I
14 can stand up here and say that, I know it's some
15 senior citizens that I deal with every day and I
16 know it's some other people, disabled people that I
17 know that's not going to be able to afford the APP
18 plan with \$100 and those funds are not going to -
19 those funds are going to just get ate up. So I
20 think there needs to be another plan because the
21 plan that they have is not working. Thank you.

22 JUDGE STEARLEY: Any follow-up questions?

23 MR. ZOBRIST: No, Judge.

24 JUDGE STEARLEY: Thank you, Mr. Taylor.

25 Next on our list, I have Waylon, is it Arnold(sic)?

1 Am I pronouncing it correctly?

2 MR. ARNDT: Arndt.

3 JUDGE STEARLEY: Arndt?

4 MR. ARNDT: Yes, sir.

5 JUDGE STEARLEY: Is that spelled

6 A R N D T?

7 MR. ARNDT: Correct.

8 JUDGE STEARLEY: Please raise your right

9 hand.

10 WAYLON ARNDT, being sworn-in by Judge

11 Stearley, testified as follows,

12 JUDGE STEARLEY: Thank you. You may

13 proceed.

14 MR. ARNDT: First of all, I would like to

15 thank the Kansas City Public Library for offering

16 us to appear here, increase the rates (inaudible).

17 Second, I would like to say that I am also - I'm

18 also in the process of moving forward with

19 converting from gas and electric to only electric.

20 My primary reason for that is because I

21 did a lot of research and I work in an assigned

22 profession and I am trying to be as green as

23 possible (inaudible) situations.

24 I do believe that doing so is the best

25 thing. We can produce green energy. I see Kansas

1 City Power & Light has taken some steps in that
2 direction with light generation and potential
3 storage generation, and I applaud those efforts.

4 What I see in the paper is that most of
5 this money is going towards Iatan 1, which is made
6 to meet the, what I understand to be the minimum
7 requirements of the federal government regulations,
8 which are far less than what we really need. It's
9 a small step from what we had and it's definitely
10 not something that we want to pass on to our kids.

11 The truth is they call it clean burning
12 coal technology. However, what they really should
13 call it is less dirty. Coal technology is not
14 clean. There is no such thing as clean technology
15 with coal burning.

16 I missed the Q&A portion unfortunately.
17 I apologize for being late and I really want to
18 know how much of this money is actually going to go
19 towards the bigger idea and program that is being
20 requested around the country and that is to upgrade
21 our grid and power system.

22 I understand there's going to be a lot
23 of federal dollars going to that and I want to know
24 if Kansas City Power & Light is going to take the
25 advantage and move forward with that in an

1 aggressive way or if they're going to sit back and
2 wait to meet the minimum standard that the federal
3 government is going to mandate. I would rather see
4 our money going towards clean technology than less
5 dirty. I believe that's all I have to say.

6 JUDGE STEARLEY: Mr. Zobrist, any
7 questions?

8 MR. ZOBRIST: I don't have any questions.
9 We've got some people that would be glad to talk to
10 you later about some of your issues.

11 JUDGE STEARLEY: Mr. Ritchie?

12 MR. RITCHIE: No questions.

13 JUDGE STEARLEY: Mr. Mills?

14 MR. MILLS: I have no questions either,
15 but I would point out Mike Deggendorf is in the
16 back and he is the, I believe he's KCP&L's Vice-
17 President for Distribution Systems and if anybody
18 knows about what they're going to do with that
19 smart grid money, he ought to be the one.

20 JUDGE STEARLEY: Commissioner?

21 COMMISSIONER GUNN: I don't have any
22 questions and thank you for your testimony, but I
23 would also encourage you, right now, the public
24 Service Commission is in the process of rule making
25 for implementation of Proposition C, which is the

1 renewable energy standard that Missouri voters
2 passed in the last election and I would certainly
3 encourage you to submit, with comments, the rules
4 should be online on the web page.

5 If not, our staff here can tell you how
6 to do that, but I would encourage you to take a
7 look at that, which talks about exactly some of the
8 things that you're talking about, but I appreciate
9 you coming out.

10 JUDGE STEARLEY: Thank you very much.
11 Mr. Seagraves, I want to give you an opportunity if
12 you changed your mind.

13 MR. SEAGRAVES: I did change my mind.

14 JUDGE STEARLEY: If you would please
15 raise your right hand.

16 BEN SEAGRAVES, being sworn-in by Judge
17 Stearley, testified as follows,

18 JUDGE STEARLEY: You may proceed.

19 MR. SEAGRAVES: I'm looking at a 17 and a
20 half percent increase, which is a lot more increase
21 than I got this year and last year and the year
22 before that combined, so I think it's absorbent.
23 I'm for shutting down Iatan completely, I'm not
24 sure about it at all. I don't think coal is the
25 answer and that's all the comments I have.

1 JUDGE STEARLEY: Any questions?

2 MR. ZOBRIST: No questions.

3 JUDGE STEARLEY: Mr. Mills?

4 MR. MILLS: No questions.

5 JUDGE STEARLEY: Mr. Ritchie?

6 MR. RITCHIE: No questions.

7 JUDGE STEARLEY: Commissioner Gunn?

8 COMMISSIONER GUNN: No questions, sir.

9 Thank you very much.

10 JUDGE STEARLEY: Thank you and we do

11 appreciate your testimony.

12 MR. SEAGRAVES: Thank you.

13 JUDGE STEARLEY: At this time, is there

14 anyone else who would like to speak who hasn't

15 signed up on our witness list? Please come

16 forward. Would you please state and spell your

17 name for the court reporter?

18 MR. LUDLOW: My name is Robert Ludlow,

19 L U D L O W, a resident of south Kansas City,

20 Missouri.

21 JUDGE STEARLEY: If you would please

22 raise your right hand.

23 ROBERT LUDLOW, being sworn-in by Judge

24 Stearley, testified as follows,

25 JUDGE STEARLEY: You may proceed.

1 MR. LUDLOW: When I walked into this
2 meeting, there were several things available out
3 there. I picked up two of them. One is a fairly
4 stiff paper from KCP&L and the other one is a
5 colored sheet from the Commission, I believe.

6 The KCP&L card says that the rate
7 increase is 16.2 percent or about \$12.27 and the
8 Commission sheet says that it's a 17.5 percent
9 increase or \$14 and this is a small discrepancy, as
10 far as one person is concerned, but I think
11 overall, that there should be a reason given of why
12 there's such a big discrepancy in these two
13 figures.

14 The next topic is about generation and
15 distribution. As was stated just a few minutes
16 ago, there is no clean burning coal. This type of
17 generation puts out thousands of times more
18 pollutants than a normal citizen in this town and
19 there are alternatives to that.

20 As far as distribution, I live within
21 sight of a substation, but it's owned by another
22 company, so I can't get my power or I can't go to
23 them and ask for a better rate from another
24 company.

25 The third issue is on service. It is

1 something like the first testimony. Probably
2 fifteen years ago, I put in a request to have KCP&L
3 come out to my residence, check some things and a
4 few years ago, I put in the same request. They did
5 come out, but they did absolutely nothing to remedy
6 what I felt were safety and problems with my
7 service. That's all my testimony.

8 JUDGE STEARLEY: Mr. Zobrist, any
9 questions?

10 MR. ZOBRIST: No questions, but we've got
11 some folks, if you've got safety problems, who will
12 talk to you tonight.

13 JUDGE STEARLEY: Mr. Ritchie?

14 MR. RITCHIE: No questions.

15 JUDGE STEARLEY: Mr. Mills?

16 MR. MILLS: Let me answer that question,
17 with respect to this sheet, I think what you're
18 looking at is an average of not only the KCP&L
19 increase, but the increase for the former Aquila
20 territories, which is why the figures (inaudible).

21 In terms of the question, can you
22 describe, for the record, what kind of safety
23 issues you are talking about?

24 MR. LUDLOW: The guide wire that supports
25 the pole that the transformer is on has rusted off

1 and is just hanging in the air, so that
2 transformer, if the wind blew it or the ground gave
3 way around the pole, it could fall on my house.

4 MR. MILLS: It's been that way for years?

5 MR. LUDLOW: Yes.

6 MR. MILLS: Thank you. That's all the
7 questions I have.

8 JUDGE STEARLEY: Thank you, Mr. Mills.
9 Commissioner Gunn?

10 COMMISSIONER GUNN: Mr. Mills asked my
11 question, so thank you very much for testifying
12 tonight, appreciate it.

13 JUDGE STEARLEY: Were there any other
14 safety issues, Mr. Ludlow, besides the guide line?

15 MR. LUDLOW: I'm not sure if there's
16 supposed to be a ground on the meter, but there is
17 no ground.

18 JUDGE STEARLEY: Okay. Any follow-up
19 questions? Thank you, Mr. Ludlow. Is there anyone
20 else who would like to offer testimony or comments?
21 Please come forward. Would you please state and
22 spell your name for the court reporter?

23 MS. HALL: Good evening. I'm Caroline
24 Hall, H A L L. I live in Grandview, Missouri.

25 JUDGE STEARLEY: Ms. Hall, would you

1 please raise your right hand?

2 CAROLINE HALL, being sworn-in by Judge
3 Stearley, testified as follows,

4 JUDGE STEARLEY: Thank you. You may
5 proceed.

6 MS. HALL: First of all, I would like to
7 say that customer service is very important to me.
8 We have squirrel issues in our yard. So usually if
9 the power goes out, I immediately contact the
10 company and I use the automated system, which is
11 perfectly fine with me and usually, our problem is
12 corrected within less than four hours, which is
13 sufficient for me, so customer service again is
14 very important to me.

15 On this sheet, it indicated that a
16 typical Missouri resident customer would see a 17.5
17 percent increase in rate. I'm not sure what the
18 clarification is of a typical residence.

19 In my particular case, I don't mind
20 paying for energy that I use. I do have concerns
21 paying for a flat rate based on being able to raise
22 my rate no matter what I do to conserve energy in
23 my personal domain; I do have a problem with that.

24 Like I said, the only question that I
25 have would be what would be considered a typical

1 Missouri resident? Does that mean only certain
2 people would be affected by this rate? Would the
3 percentage of 17.5 only be for certain people?
4 Would it go higher, lower? I think that was some
5 comment made about that earlier, but again, I don't
6 mind paying for energy that I use. I do mind
7 paying for a flat rate, no matter what I do to try
8 to conserve energy, and that's basically all I
9 needed to say.

10 JUDGE STEARLEY: Okay. Any questions,
11 Mr. Zobrist?

12 MR. ZOBRIST: I don't have any questions.
13 In the question/answer session, we did discuss the
14 fact that this is not a flat rate. It does depend
15 on your kilowatt hours--

16 MS. HALL: Okay.

17 MR. ZOBRIST: --and the company can tell
18 you what they think an average rate is. Typically,
19 the Commission would - well, I won't speak for the
20 Commission, but typically, we think of 1,000
21 megawatts(sic) a year, but the company can answer
22 that question, if that's not accurate. Is that not
23 right, Lewis?

24 MR. MILLS: 1,000 kilowatt hours--

25 MR. ZOBRIST: I'm sorry, 1,000 kilowatt,

1 not megawatts. See, I'm not an engineer. Thank
2 you. Thank you.

3 JUDGE STEARLEY: Questions, Mr. Ritchie?

4 MR. RITCHIE: I have no questions.

5 JUDGE STEARLEY: Mr. Mills?

6 MR. MILLS: No questions.

7 JUDGE STEARLEY: Commissioner Gunn?

8 COMMISSIONER GUNN: I don't have
9 anything. Thank you, ma'am, very much for coming.

10 JUDGE STEARLEY: Alright. Thank you for
11 your testimony. Is there anyone else who would
12 like to offer testimony or comments? Did you have
13 some additional comments? Come on back up.

14 MR. GOLDBLATT: I'm a social worker and I
15 used to work in emergency assistance and with
16 people who are on social security. I really don't
17 know the gentleman's income and I don't want to ask
18 that, but frequently, it could be say \$600.

19 I haven't done it for a few years and
20 again, I don't know - I mean, one could conceive,
21 without much of a stretch of imagination, that
22 someone earning \$600 social security a month check
23 was paying \$100 to KCP&L, on the average pay plan
24 and that's a really high amount and I don't know
25 how often that is, but I think that would be

1 important to know.

2 I notice that we have a Vice President -
3 another comment - and I guess I'm an above average
4 KCP&L customer. I just realized - I didn't realize
5 it was 17 plus percent raise, so I'll be paying
6 over \$26 a month more per month in my all electric
7 house, but - and the third additional point is that
8 I guess we have a Vice President from KCP&L here,
9 we have an attorney, we have a P.R. man and going
10 back to my earlier point about lowering salaries,
11 I'm wondering how many six figure income salaries
12 we have with KCP&L and how many seven figure
13 salaries we have and how many of those would you
14 cut in half to come up with the 45 million dollars.

15 JUDGE STEARLEY: Any follow-up questions?

16 MR. GOLDBLATT: I'm wondering if the
17 attorney has the answer to that question here?

18 JUDGE STEARLEY: You're certainly free to
19 speak with Mr. Zobrist at the conclusion of the
20 hearing. I'm not sure that he has that
21 information.

22 MR. GOLDBLATT: Okay. Well, he was
23 answering another question. I thought he could
24 answer that one. I know you can't.

25 MR. ZOBRIST: Well, and I got one way

1 wrong, so thank you.

2 MR. GOLDBLATT: Pardon me? I was wrong?

3 MR. ZOBRIST: No. Mr. Mills corrected my
4 comment about kilowatt hours versus megawatt hours,
5 which I appreciate.

6 MR. GOLDBLATT: I see.

7 JUDGE STEARLEY: Alright. Thank you very
8 much.

9 MR. GOLDBLATT: Thank you.

10 JUDGE STEARLEY: Is there anyone else who
11 would like to offer testimony or initial testimony?

12 MR. ARNDT: I would like to follow-up a
13 little bit. The rate increase right now is \$14
14 approximately I can see from there. This is for
15 right now. So the government mandated that they
16 bring that Iatan, another portion of that to bring
17 it up to the regulations.

18 So the new administration, if they ask
19 you to bring that up again, what's to say that our
20 rates aren't going to go up again \$15 within the
21 next five years?

22 With your monopoly system that you have
23 as a utility, you basically put us at your mercy.
24 We have no way, except to come out here and talk to
25 you about it. I hope you take the comments to

1 heart.

2 I know that it's necessary to do what
3 you're doing, but I would like to see that there's
4 some point where we actually can just say, "No,"
5 without having to revolt and overthrow the company.

6 With regards to the - I think that is a
7 pretty good comment that he mentioned about the
8 people that are making a substantial amount of
9 money within the company and I don't know how the
10 company is regulated, surely not in a not for
11 profit. Is it a nonprofit organization? So
12 they're not quite regulated to the standards that
13 doctors hold themselves to or anything like that in
14 typical hospital settings.

15 With that, I guess this information is
16 made - is public knowledge, these salaries in the
17 company? Is that only within the shareholders that
18 are able to access that knowledge? Secondly, if it
19 really is public knowledge, then releasing those
20 numbers to the Kansas City Star wouldn't be an
21 issue and that would be something that should make
22 the paper.

23 JUDGE STEARLEY: I can't confirm for you,
24 one of the company representatives can, which
25 numbers. There are certain government filings that

1 have to be made on public numbers and if they are
2 public, I'm sure K.C. Star would have access to
3 those, could obtain that and could publish it.

4 MR. ARNDT: Maybe they just need to hear
5 it from the people to understand that they would
6 support that kind of thing in the paper. That's
7 really all I have to add.

8 JUDGE STEARLEY: Any follow-up questions?

9 MR. ZOBRIST: Nothing, Judge.

10 MR. RITCHIE: Nothing.

11 COMMISSIONER GUNN: I will have a general
12 comment, for many of you that are asking questions,
13 this is kind of the end of the beginning part of
14 this process and the next large portion of this
15 process, as the Judge is going to go over, is our
16 evidentiary hearings where we actually have an
17 adversarial proceeding between the lawyers, the
18 public lawyers, the public's lawyer is Mr. Mills
19 and he very ably represents the public in front of
20 the Commission and the staff of the Commission is a
21 separate part of the case, as well as other
22 interveners.

23 Those hearings are webcast and they are
24 recorded and can be reached through the website and
25 so if you can't watch them live, you should be able

1 to access them at a later date.

2 Much of the information that you're
3 asking about does appear sometimes in the hearings
4 as evidence, in terms of the issues in the case and
5 I think that one of the great things about these
6 public hearings, is that questions often come to
7 the parties in the case, either from the office of
8 public counsel, the utility's lawyers or the
9 Commissioners themselves are allowed to ask
10 questions from the Bench.

11 So although we can't answer your
12 questions right here, part of it is because
13 testimony hasn't been filed yet in order to
14 determine that, but I would encourage everyone here
15 to watch those proceedings and pay attention to
16 them and some of those answers might come through
17 and it might help enlighten people on some of the
18 process because we're constrained because of the
19 part of the process that we're in and we can't
20 really do that yet, but to the extent that you can,
21 I will encourage you to watch that.

22 MR. ARNDT: Is that available through
23 Aquila and KCP&L's website?

24 COMMISSIONER GUNN: It's through the
25 Public Service Commission's website. There's - and

1 we've redone the website a little bit. Our website
2 is psc.mo.gov and there should be a direct link to
3 watch Public Service Commission hearings and you
4 will just be able to click on that and go right
5 into the cases.

6 MR. ARNDT: Thank you.

7 JUDGE STEARLEY: Mr. Arndt, I would also
8 point out that you can access the Commission's
9 electronic filing and information system from that
10 page too and using the docket number of this case,
11 any public documents that are filed in this case,
12 you can view online, as well. So we have a lot of
13 pre-filing testimony in our cases and you can
14 access that.

15 Additionally, I know it may not be
16 practical for some people, but our hearings are
17 completely open to the public and anyone is free to
18 travel to Jefferson City and sit in the gallery and
19 witness the hearings in person, as well.

20 With that, I'll let you all know, the
21 evidentiary hearing for this case is currently
22 scheduled for April 20th through May 1st. The
23 additional cases that I mentioned that involve
24 KCP&L's Greater Missouri Operations Company follow
25 this case and are scheduled to occur between the

1 dates of May 4th and May 15th.

2 I'll give one last call here if anyone
3 would like to offer some additional testimony,
4 please come forward.

5 MR. JONES: Again, I would say I
6 understand this is what must be done, must be done,
7 but the recent activity, I have to say that
8 Missouri Gas Energy out here is pretty high and I
9 don't use too much gas and the Metro, the Kansas
10 City Area Transportation Authority, they had a
11 hearing to raise the fare to \$1.50.

12 Now, I understand the need - I don't
13 know if this is about supply and demand, but I'm
14 hopeful that they will consider other people's
15 needs, budgets and everything like that because,
16 like I said, this is something that has to be taken
17 care of.

18 I hope that at the trial, they will
19 think about this and this will be thoroughly done
20 and every consideration is brought to the table.
21 Thank you.

22 JUDGE STEARLEY: Thank you, Mr. Jones.
23 Any other comments?

24 MR. GOLDBLATT: I guess I'll--

25 JUDGE STEARLEY: Please come forward.

1 MR. GOLDBLATT: I guess there's a certain
2 synergy among the audience here, so when one person
3 says something and somebody else says something, it
4 kind of works together and the one gentleman asked
5 about if KCP&L is not for profit, but I think that
6 - and it's not, but I think it raises an really
7 interesting point. You have a monopoly that serves
8 all the people in the city. Yet, it's a profit
9 making monopoly and I don't know what it takes to
10 turn it into a not for profit so that it's part of
11 us and it works for us instead of against us, but I
12 just want to emphasize, I thought that was a good
13 thing that came out of this conversation.

14 JUDGE STEARLEY: Thank you very much.

15 MR. GOLDBLATT: Thank you.

16 JUDGE STEARLEY: Any other comments or
17 testimony? Yes. Please come forward. If you
18 would please state and spell your name please.

19 MS. CATON: My name is Glenda Caton.
20 Last name is spelled C A T O N and I live here in
21 south Kansas City and some of my neighbors--

22 JUDGE STEARLEY: Before you speak, let me
23 swear you in.

24 MS. CATON: Thank you, sir.

25 GLENDA CATON, being sworn-in by Judge

1 Stearley, testified as follows,

2 JUDGE STEARLEY: Thank you. You may
3 proceed.

4 MS. CATON: The gentleman here that says
5 he was a social worker, says that most people may
6 be on a limited income around 600. My neighbors,
7 two neighbors that I could tell you their names,
8 but I choose not to because they are pretty proud,
9 they live off of \$410 a month.

10 Now, I know there's Dollar Aid and
11 there's energy credits and there's also several
12 churches around that help the elderly on limited
13 income and I myself am dressed this way because I
14 went and worked at my neighbor's, so you need to
15 keep that in consideration with what the other
16 young lady said, about my neighbors don't mind
17 paying for what they use, but like say, for
18 instance, the water company has a customer charge
19 and a service charge and a usage chart and my
20 neighbors who are living off of \$410 a month find
21 it really hard to keep their water bill going,
22 their electric bill going, their gas bill going,
23 their insurance paid, their Medicare, their
24 insurance on their car, their gas in the car to go
25 get food.

1 So I am in agreement with this young
2 lady over here about we don't need a standard
3 charge. We just need to be paying for what we use
4 on a monthly basis. So you should keep in
5 consideration those grandmas that are out there
6 living on \$410 a month, many years, many more.
7 Thank you.

8 JUDGE STEARLEY: Thank you. Any
9 questions, Mr. Zobrist, any questions, Mr.--

10 MR. ZOBRIST: No, no question, Judge.

11 JUDGE STEARLEY: Mr. Ritchie?

12 MR. RITCHIE: I have no questions.

13 JUDGE STEARLEY: Mr. Mills?

14 MR. MILLS: No questions. Thank you.

15 JUDGE STEARLEY: Commissioner Gunn?

16 COMMISSIONER GUNN: No questions. Thank
17 you.

18 MS. CATON: Thank you very much.

19 JUDGE STEARLEY: Would anybody else like
20 to offer some testimony this evening? Okay. Well,
21 hearing none, Commissioner Gunn, do you have any
22 closing remarks?

23 COMMISSIONER GUNN: Again, just to
24 reiterate some things. First of all, thank you all
25 very much for coming. This is an important issue

1 and part of the reason why we had a hearing at noon
2 today here and one at 6 is to make sure we could
3 reach as many people as possible.

4 You are the best communication we have,
5 so we are still accepting written comments. So if
6 you have friends and neighbors that weren't able to
7 make it to the hearing or if you would like to fill
8 out your testimony a little bit, please feel free
9 to submit it. Our website is psc.mo.gov and we
10 read those comments and they do become part of the
11 record under which we decide.

12 I would also urge everyone in this room
13 to take advantage of the people that are here. You
14 have representatives of the company. As members of
15 the public, you are represented by the Office of
16 Public Counsel and we're very fortunate to have the
17 public counsel here, Mr. Mills.

18 We have members of our staff and we have
19 attorneys from our staff, as well, and I would urge
20 you that if you have any questions, any reliability
21 issues, to take advantage of that because it's
22 sometimes a rare opportunity to be able to have
23 face to face meetings with folks and really try to
24 work things out. The company comes here with a
25 good faith effort to try to fix problems and so I

1 would urge you to please do that.

2 As the Judge said again, the evidentiary
3 hearings are scheduled for later in April. They
4 will take several weeks and then if everything goes
5 on schedule, we're looking at probably mid to late
6 summer when a decision comes down from the
7 Commission.

8 So as I said, this is the end of the
9 beginning part of this process, but we still have a
10 ways to go and we would like you to stay as
11 involved as possible and that means providing
12 written comments and watching the hearings as we
13 go.

14 Other than that, your time is valuable
15 and we appreciate that and I appreciate you all
16 very much coming in. Thank you.

17 JUDGE STEARLEY: Yes?

18 MS. VOSS: I would like to tell people
19 that were active in the question/answer section
20 with staff, if you didn't get one of these pink
21 sheets of paper with information, the back of this
22 paper has what's listed as written comments and the
23 address in case you don't have access to a
24 computer, although I'm sure this wonderful library
25 has computer access, and PSC's website, as well as

1 ways to contact the Office of Public Counsel and
2 the Commission on toll-free numbers. So if you
3 didn't get one, make sure you grab one on the way
4 out.

5 JUDGE STEARLEY: I would like to thank
6 you all again and the local public hearing on case
7 number ER-2009-0089 is hereby adjourned.

8 (WHEREIN, the Hearing is concluded at
9 7:12 p.m.)

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 CERTIFICATE OF REPORTER

2 STATE OF MISSOURI) ss

3 COUNTY OF CLAY)

4

5 I, JANET H. WIMER, Certified Court
6 Reporter, the officer before whom the foregoing
7 hearing was taken, do hereby certify that the
8 testimony in said hearing was taken by me to the
9 best of my ability and thereafter reduced to
10 typewriting under my direction; that I am neither
11 counsel for, related to, nor employed by any of the
12 parties to the action in which this hearing was
13 taken, and further, that I am not a relative or
14 employee of any attorney or counsel employed by the
15 parties thereto, nor financially or otherwise
16 interested in the outcome of the action.

17

18

19

20

21 _____

22 Notary Public in and for

23 the State of Missouri

24

25 My Commission Expires: 9/29/11

	INDEX	
1		
2		
3	WITNESS:	PAGE NO.
4		
5	Michael A. Patterson	6
6	Javana Thompson	11
7	Roger Goldblatt	13
8	Brian Jones	20
9	Elmer Taylor, III	22
10	Waylon Arndt	28
11	Ben Seagraves	31
12	Robert Ludlow	32
13	Caroline Hall	36
14	Roger Goldblatt	38
15	Waylon Arndt	40
16	Brian Jones	45
17	Roger Goldblatt	45
18	Glenda Caton	46
19		
20		
21		
22		
23		
24		
25		