

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICE

INTERCEPT SERVICES

Basic Intercept Service

A. General

1. Basic Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.

B. Conditions

1. Basic Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
2. Basic Intercept Service will not be provided to customers disconnected for nonpayment.
3. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
4. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

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Jeffrey Glover
Vice President External Relations
Monroe, Louisiana

GENERAL AND LOCAL EXCHANGE TARIFF

OPERATOR AND DIRECTORY SERVICEINTERCEPT SERVICESBasic Intercept Service

C. Rates and Charges

1. The following rate is in addition to any other applicable charges shown in the Company tariffs of this Company. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

	<u>IOSC</u>	<u>NRC</u>	
		<u>Bus.</u>	<u>Res.</u>
a. The Company will provide Basic Intercept Service within the exchange, at no charge, for a period of 30 days, upon request by the customer. (1)	--	--	--
b. Each number intercepted for each 90 day period or fraction thereof	OSINNRC	\$10.80	\$10.80

(1) These charges are also applicable to Direct Inward Dialing (DID) Service.

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GENERAL AND LOCAL ACCESS TARIFF

OPERATOR AND DIRECTORY SERVICE

LOCAL OPERATOR SERVICE

A. General

1. Local Operator Service is furnished to customers upon their request in order to complete local calls. Please refer to Long Distance Message Telecommunication Service PSC MO. NO. 3 for a more detailed description of the following services.
2. There are five classes of local service offered: Busy Line Interrupt, Busy Line Verify, Calling Card, Operator Station Calls and Person-to-Person Calls. When operator assistance is required to complete a local call, the rates appearing in this Tariff will apply.
 - a. Busy Line Interrupt - The operator, at the request of the customer, will interrupt conversation on the line and inform the called party that an attempt to place a call to that line is being made.
 - b. Busy Line Verify - The operator, at the request of the customer, will determine the status of an exchange service line (e.g., conversation in progress) and report the status to the customer.
 - c. Calling Card - Customer dialed calls where the person originating the call, including from a public or semi-public telephone, completes the call either with or without the assistance of an operator and is billed, where automatic billing equipment is available to a telecommunications company calling card.
 - d. Operator Station Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or to a third number. Includes operator placed calls to Directory Assistance.
 - e. Person-to-Person Calls - Customer dialed "0-" calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or a third number.

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GENERAL AND LOCAL EXCHANGE TARIFF**OPERATOR AND DIRECTORY SERVICE****LOCAL OPERATOR SERVICE****A. General (Cont'd)**

3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	<u>Charge Per Call</u>	
Busy Line Interrupt	\$ 1.10	
Busy Line Verify	.58	
Calling Card Call	.79	(I)
Operator Station Call	1.54	(I)
Person-to-Person Call	3.25	(I)

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES**3.1 General**

Calls are billed individually and on a monthly basis. Usage is billed in arrears. Intrastate services are offered in conjunction with interstate and international services.

3.2 Computation of Mileage

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each point and contained in NECA FCC Tariff No. 4. To determine the airline distance between any locations, proceed as follows:

- (i) Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- (ii) Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- (iii) Square each difference obtained in step (ii) above.
- (iv) Add the square of the "V" difference and the "H" difference obtained in step (iii) above.
- (v) Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- (vi) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.3 Recognized Holidays**

Company recognizes the following holidays for the purposes of discounting usage rates in certain cases: Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4) and Thanksgiving Day.

3.4 Service Descriptions

CTC offers two (2) different calling plans for switched and/or dedicated outbound and inbound services. The plans use different underlying carriers and have different rates for international, interstate and intrastate rates. Customers should evaluate each plan, including the applicable international and interstate rates, to determine which of the two (2) plans best suits their calling patterns.

A. Switched Outbound Service

Switched Outbound Service is designed for outbound calling. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is six (6) seconds. No minimum commitment is required. Calls originate from Customer-provided standard business or residential switched access lines. The Company offers two (2) plans for switched outbound services developed. In addition, customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.4 Service Descriptions (cont'd)****B. CTC Switched Inbound Service**

CTC Switched Inbound Service is available for incoming calls to business and residential Subscribers with no minimum usage billing. Calls originate from any intrastate location over an 800 number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. The Company offers two (2) plans for switched inbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

C. CTC Dedicated Outbound Service

CTC Dedicated Outbound Service is available to Subscribers for outbound calling. Calls originate from dedicated T-1 access lines, which are either obtained by the Customer from a third party access provider or by CTC on behalf of the Customer, in which case CTC will pass through to the Customer the cost of such dedicated circuits. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of six (6) seconds. No minimum commitment is required. The Company offers two (2) plans for dedicated outbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.4 Service Descriptions (cont'd)****D. CTC Dedicated Inbound Service**

CTC Dedicated Inbound Service is available to Subscribers for incoming calls. Calls originate from any intrastate location over an 800 number and terminate to a dedicated T-1 access line, which are either obtained by the Customer from a third party access provider or by CTC on behalf of the Customer, in which case CTC will pass through to the Customer the cost of such dedicated circuits. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with a minimum call duration for billing purposes of thirty (30) seconds. The Company offers two (2) plans for dedicated inbound services. In addition, customers subscribing to Plan 1 or 2 under a term agreement with the Company receive a ten percent (10%) discount off the Company's standard rates.

E. CTC Travel Card Service

CTC Travel Card Service is a travel card service available to residential and business Subscribers for placing calls while away from home or office. Calls are originated by dialing an access number, followed by an account identification number and personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any intrastate location. Calls are billed in one (1) minute increments with a minimum call duration for billing purposes of one (1) minute.

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.4 Service Descriptions (cont'd)****F. Directory Assistance**

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

3.5 Rates**General**

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, class of call, call duration. Customers are billed based on their use of CTC's long distance service. A fixed monthly recurring charge per account applies.

Monthly Membership fee	\$5.00 per account
------------------------	--------------------

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.5 Rates (cont'd)****3.5.1 CTC Switched Outbound Service**

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds.

Plan 1

All mileage bands

All times of day: \$0.1760 per minute

Plan 2

All mileage bands

All times of day: \$0.1360 per minute

3.5.2 CTC Switched Inbound Service

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds.

Plan 1

All mileage bands

All times of day: \$0.1760 per minute

Plan 2

All mileage bands

All times of day: \$0.1360 per minute

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.5 Rates (cont'd)****3.5.3 CTC Dedicated Outbound Service**

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

Plan 1

All mileage bands

All times of day: \$0.1040 per minute

Plan 2

All mileage bands

All times of day: \$0.0780 per minute

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.5 Rates (cont'd)****D. CTC Dedicated Inbound Service**

Calls are billed in six (6) second increments after the initial minimum period of thirty (30) seconds. The Customer is responsible for all charges associated with the dedicated access line, whether billed directly by the access provider or passed through by CTC.

Plan 1

All mileage bands
All times of day: \$0.1040 per minute

Plan 2

All mileage bands
All times of day: \$0.0840 per minute

3.5.4 CTC Travel Service

Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute.

Per minute rate: \$.1990

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SECTION 3 - DESCRIPTION OF RATES AND SERVICES (cont'd)**3.5 Rates (cont'd)****3.5.5 Directory Assistance**

Directory Assistance is available to Customers of CTC Switched Network Service, and Travel Card Service. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two (2) requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Directory Assistance, Per Call \$.75

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INTERMEDIA COMMUNICATIONS INC.
LOCAL EXCHANGE SERVICES TARIFF

P.S.C.MO.NO. 2
2nd REVISED PAGE NO. 38
CANCELS 1st REVISED PAGE NO. 38

SECTION 3 - DESCRIPTION OF SERVICE

Missouri Public
Service Commission

3.1 Product Descriptions Generally

Intermedia will resell many of the underlying carrier's services for business and residential customers of the incumbent local exchange carriers that are eligible for resale. Intermedia will also sell services for business customers provided by its own facilities, including PBX, ISDN Primary (T) Rate Interface, Business Single Line, Key system Line, and Central Office Trunk services, as well as certain optional trunk-side and line-side business features. (T)

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont.

REC'D MAR 18 1999
(T)

3.1.1 Intermedia Facilities-Based Services

Intermedia will sell services for business customers provided by its own facilities, including (T) PBX, ISDN Primary Rate Interface, Business Line, Key System Line, and Central Office Trunk services, as well as certain optional trunk-side and line-side business features.

3.1.1.A Single T Private Branch Exchange Service

PBX trunks are used to connect a PBX to the Intermedia Switched Network. A standard configuration includes Local Central Office Trunks and one of the following dialing capabilities: Direct Inward Dialing (DID), Direct Outward Dialing (DOD) or Combination Trunks (DID and DOD = DIOD). Intermedia Single T PBX trunks are provided over a T-1 circuit which holds up to twenty-four (24) individual PBX trunks.

Pricing for Single T PBX trunks consists of two components; a base monthly charge; plus a charge per trunk, up to twenty-four (24) trunks per T-1. Single T PBX trunks incur a non-recurring set-up charge and require a 1 year minimum contract.

Each Single T PBX trunk includes the following features: one (1) directory number per trunk, number reservation for future growth, one (1) directory listing per trunk and hunting. Unless otherwise stated, hunting is a chargeable feature for other Intermedia offerings. For an additional charge, the customer has private listing or additional listings options. DID numbers are available in blocks of twenty (20) for an additional charge. (T)

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

**Missouri Public
Service Commission**

3.1.1 Intermedia Facilities-Based Services, cont.

REC'D SEP 13 1999 (T)

3.1.1.B ISDN Primary Rate Interface (PRI) Service

(N) (M)

ISDN Primary Rate Interface (PRI) Service is a flat-rated, local ISDN/PRI or non-ISDN T-1 connection service. PRI Service provides one-way inbound ISDN/PRI T-1 or one-way non-ISDN T-1 connections to Intermedia's switching platform. As provided by Intermedia, ISDN/PRI T-1 connections allow both analog and 56/64kbps digital inbound calls to be received by customers. Non-ISDN T-1 connections only allow analog calls to be received.

PRI is a transport technology available to customers with the capability of terminating a PRI into their Customer Premises Equipment (CPE). PRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

PRI Service is provided in a minimum arrangement of 23 bearer channels and one signaling channel (23B+D) when provisioned over ISDN/PRI T-1 connections or 24 DS0 channels when provisioned over non-ISDN T-1 connections.

If ISDN/PRI trunk group sizes greater than 23B+D channels are required, the PRI Service Non-Facility Associated Signaling (NFAS) arrangement must be ordered.

PRI Service is available through three types of arrangements:

(M)

- Collocated PRI -- the Customer's premises is collocated with the Company's switch.

Collocated PRI Service is terminated on a network demarcation block, installed in a customer's collocated cabinet. The customer's collocated cabinet must be in an Intermedia switch (e.g., DMS 500) collocation space.

Collocated PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface.

(N)

Material previously located on this page now appears on Pages 42.7 and 98.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

**Missouri Public
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3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont..

REC'D SEP 13 1999(N)

3.1.1.B ISDN Primary Rate Interface (PRI) Service, cont.

On-Net PRI -- the Customer's premises is within a building served by the Company's facilities.

On-Net PRI Service is provisioned over Intermedia optical fiber T-1 connections. These T-1 (DS1 termination interface) connections are terminated in the customer's business location in a building served by the Company's facilities.

On-Net PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

- Off-Net PRI -- the Customer's premises is within Intermedia's serving area, but is not collocated with the Company's switch or within a building served by the Company's facilities'. Service is provided via extended T1's using Intermedia and/or ILEC facilities.

Off-Net PRI Service does not include any optical fiber, Digital Cross connect System (DCS) and or channel multiplexing electronics that maybe additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

1. Optional Arrangements

a. Virtual FX PRI Service

Virtual FX PRI Service provides the capability to allow one-way inbound calls from Intermedia Local Calling Areas that are outside of the customer's home calling area, but served by the same Company switch.

The customer must subscribe to PRI Service. Virtual FX PRI Service rates apply to each group of 24 channels in the trunk group arrangement. For the purpose of rate application, all arrangements, whether 23B+D or 24B, are considered to have 24 DS0 channels.

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'defined as Intermedia owned and managed fiber and electronics.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

Missouri Public
Service Commission

3.1.1 Intermedia Facilities-Based Services, cont.

REC'D SEP 13 1999 (N)

3.1.1.B ISDN Primary Rate Interface (PRI) Service, cont.

1. Optional Arrangements (Cont'd)

b. PRI Network Access NFAS Arrangement

Non-Facility Associated Signaling (NFAS) is an arrangement where a single D channel controls more than the 23B channels in the basic 23B+D arrangement of an ISDN/PRI T1.

NFAS allows a single D channel to control up to 385 B channels. The additional ISDN/PRI T1's are configured without D channels in a 24 B channel arrangement.

To prevent a failure of ISDN/PRI T1's, a second D channel is assigned to one other ISDN/PRI T1. This second D channel is called the "backup" D channel and will take over if the primary ISDN/PRI T1 (23B+D) fails.

ISDN/PRI T1 D channel backup capability is included with the NFAS imangement.

C. Dial Line Service

The Dial Line is a "Plain Old Telephone Service" (POTS) line without any features. The Dial Line is only provided where the customer's premises is collocated with the Company's switch.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

Missouri Public
Service Commission

3.1.1 Intermedia Facilities-Based Services, cont.

REC'D SEP 13 1999 (N)

3.1.1.B ISDN Primary Rate Interface (PRI) Service, cont.

2. Local Calling Areas

When the customer purchases PRI Service services from Intermedia, the customer must designate one of the Intermedia local calling areas as the customer's "home calling area." The Intermedia local calling areas match existing ILEC local calling areas.

When the customer is not collocated with the Company's switch, the customer's service address dictates the relevant home calling area.

When the customer collocates with a Company switch location, the customer may choose which of the local calling areas served by the Company switch will be the customer's home calling area.

The customer may only designate one local calling area as the home calling area from among the local calling areas served by the Company switch. All other local calling areas served by that switch will be considered Virtual FX calling areas with respect to the customer's designated home calling area. A Virtual FX charge applies to each PRI Service provided to the customer in a Virtual FX calling area. A Virtual FX calling area is any local calling area which, although served by the same Company switch, is not the customer's designated home calling area.

3. Rate Regulations

a. PRI Service Term

PM Service is offered on a minimum 12-month term only. Should service be discontinued in less than 12 months after installation, termination charges shall apply. A service terminated during the first 12 months will be charged at the monthly rate multiplied by the number of months left on the 12-month term.

b. Discounts

Volume discounts are available on installation and service provided herein. The volume level is determined by the total numbers of PRI's provided to the customer by the Company.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

**Missouri Public
Service Commission**

3.1.1 Intermedia Facilities-Based Services, cont.

REC'D SEP 13 1999 (T)

3.1.1.C Optional Business Features

3.1.1.C.1 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service forwards the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.C Optional Business Features, cont.

3.1.1.C.1 Direct Inward Dial (DID) Service, cont.

for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

3.1.1.D Equal Access

MISSOURI
Public Service Commission

Customers can access the services of other providers which utilize the Company's Access Services under the Company's Access and Interconnection Tariff. Customers may presubscribe to another provider's interLATA or intraLATA services in order to originate interLATA and intraLATA calls on a 1+ basis or to receive 800 service from such provider, or may access other providers' intraLATA and interLATA services on an ad hoc basis by dialing the provider's Carrier Identification Code. The Customer is solely liable for charges assessed by other providers for their services.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

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3.1.1.B Unified Voice Services

Unified Voice Services are offered only in conjunction with Intermedia's long distance services. Unified Voice Service arrangements consisting of fewer than eight (8) lines or trunks, or combination thereof, per customer location are not available. Feature Packages A and B, as well as individual features, identified herein are available with Unified Voice Services.

1. Business Line Service

Business Line Service is a two-wire, two-way, analog telephone service that uses loop start signaling. Each line is assigned a unique directory number. This service can be used for single lines, multiple line service, key system lines, fax lines, or modem lines.

2. CO Trunk Service

CO Trunk Service is a two-wire, two-way, analog telephone service that uses loop start or ground start signaling. CO Trunks are used to connect the line side of the Intermedia switch to the customer's PBX, Key System, or other compatible equipment. Each trunk is assigned a unique directory number.

- 1 Lines and trunks may be combined to satisfy the 8 line/trunk requirement provided that the Customer's CPE can accommodate delivery of the line and trunk combination via a single high capacity facility.

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LOCAL EXCHANGE SERVICES TARIFF

P. S.C.MO.NO. 2
ORIGINAL PAGE NO. 42.2

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

REC'D MAIL 1999 (8)

3.1.1.F Unified Voice Optional Features

1. Feature Descriptions

PRODUCT	DESCRIPTION
Custom Calling Features	Listed separately below:
Call Waiting*	Provides a signal to let customer know when someone is trying to reach the line the customer is currently using,
Cancel Call Waiting*	Allows a customer to prevent, on a per-call basis, any incoming calls from sending call-waiting signals to his/her line. Incoming calls to the line are given normal busy treatment.
Call Forwarding	Provides the customer with the ability to reroute calls to any valid telephone number (except international numbers). The costs of the forwarded call are passed on to the customer only if the call is answered. A call can also be forwarded to a selected telephone number when the customer's line is busy or unanswered.
Call Forwarding - Busy Line	When the customer's line is busy, this service automatically routes incoming calls to Voice Mail Service or to another number, including a long distance number.
Call Forwarding - Don't Answer	Automatically routes an unanswered call after a specified number of rings. The customer specifies the number of rings when the service is ordered,
Call Forwarding - Remote Access	Permits the "Call Forwarding-Universal" customer to activate, change, or deactivate call forwarding service from any touch tone telephone.
Ring Again (Automatic Callback)	Allows the customer encountering a busy signal to be notified when the called number becomes idle, and to be placed automatically in ring-again

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont

3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT	DESCRIPTION
Blind Transfer Recall*	Enables the customer to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific time-out period, the line or trunk from which the call was transferred rings back the customer.
Call Park*	Allows the customer to park a call against his/her directory number. The parked call can be retrieved from any of the customer's lines or trunks by first requesting the Call Park Retrieve and then dialing the number of the telephone number against which the call was parked.
Call Hold*	Allows the customer to place one call on hold for any length of time.
Three Way Conference*	Gives the customer the ability to connect a third person to a conversation at any time, regardless of which party initiated the call.
Call Transfer	Enables the customer to exit a three-way call, leaving the other two parties in conversation.
Last Number Redial*	Enables the customer to redial his/her last called number.
Calling Name & Number Delivery	Stores and transmits the incoming name and telephone number after the first ring for display in a customer-provided display device.
Calling Number Delivery	Stores and transmits an incoming telephone number after the first ring to a customer-provided display device. (Can either be displayed on an attachment to the customer's telephone set or a Caller ID telephone.) Also stores numbers of incoming calls, with dates.

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT	DESCRIPTION
Calling Number Delivery Blocking	Selective Blocking - allows the customer to block transmission of the originating telephone number on any outgoing call before dialing a number. Per Line Blocking - blocks transmission of the originating telephone number on any outgoing call, See Section 3.21 herein for detailed description and availability.
Distinctive Ring*	Allows the customer to assign different ring cadences for calls from within the customer group to distinguish them from those from outside the group.
Speed Calling (10 or 30 numbers)	Provides the ability to program most frequently called numbers for one- or two-digit dialing.
Station Controlled Conference Call	Allows the customer to establish a conference call consisting of up to six participants without the assistance of an attendant.
Toll Denial/Restrictions	Toll-restricted lines or trunks are either denied access to long distance or are assigned toll-diversion which routes the caller to an 'attendant' position.

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT	DESCRIPTION
Directory Number Hunting	Directs inward calls to the next defined trunk or line when the called number is in use.
Call Pickup	Allows a customer to answer incoming calls to another line or trunk within the customer's defined call pickup group.
Group Intercom	A feature that enables a customer to automatically dial a member of a predesignated group by using abbreviated dialing; e.g., a customer group with 100 members can dial each other by dialing a two-digit number.
Uniform Call Distribution	A system for distribution of incoming calls on a first-in, first-out basis.

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SECTION 3 - DESCRIPTION OF SERVICE, **MT. Missouri Public
Service Commission**

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Service, cont.

3.1.1.F Unified Voice Optional Features, cont.

2. Feature Packages

A. Feature Package A

Feature Package A consists of the following optional features:

Call Forwarding
Call Forwarding - Don't Answer
Call Forwarding - Busy Line
Call Waiting
Call Hold
Three Way Conference
Last Number Redial
Cancel Call Waiting

B. Feature Package B

Feature Package B consists of all of the features found in
Package A, plus the following features:

Ring Again (Automatic Callback)
Blind Transfer Recall
Call Park
Distinctive Ring
Speed Calling (10 numbers)

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.G Single T Primary Rate Interface - Basic

(M) (T)

Single T Primary Rate Interface (PRI) - Basic Service is an ISDN-based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.472Mbps.

(T)

Customers purchase PM in a 23B+D channel configuration for a fixed monthly fee. A minutes of use charge may be applicable. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

For PRI applications which consist of predominantly inbound data, see Sections 3.1.1.B and/or 7.1.

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Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT., CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont.

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3.1.2 Intermedia Resold Services

Intermedia's Resold Services are offered for local calling using the resold services of the ILEC.

Intermedia resells business and residential lines and optional services of the ILEC.

Resold features associated with resold local exchange service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs. The rates for specific resold services are set forth in Section 4 - Rates.

(T)

(T)

If a Subscriber's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect. Changes from residential to business service may be made without change in telephone number, if the subscriber so desires.

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3.1 Product Descriptions Generally, cont.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.
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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.2 Caller ID Language

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residence of employees/volunteers, where an executive officer of the agency registers with the telephone company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly, by the transmission to a Caller ID customer of a name or telephone number which the calling party of the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.

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2ND REVISED PAGE NO. 50
CANCELS 1ST REVISED PAGE NO. 50

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

~~Verizon~~
Service Commission

33 Local Service Areas

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Intermedia Communications Inc. provides local exchange and basic local exchange telecommunications service in the following exchanges currently served by Southwestern Bell Telephone. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. Intermedia concurs in Southwestern Bell's local calling scopes that apply to the specified exchanges.

3.3.1 Reserved for Future Use] (T)

3.3.2 The St. Louis Metropolitan Exchange and the exchanges in following zones: (T)

Zone 1	Zone 2	Zone 3	Zone 4
Ferguson	Bridgeton	Manchester	Harvester
Ladue	Creve Coeur	Chesterfield	
Mehlville	Flonssant	St. Charles	
Overland	Kirkwood	Fenton	
RiverView	Oakville	Valley Park	
Sappington	Spanish Lake		
Webster Groves			

3.3.3 Optional Metropolitan Calling Area (MCA) Service (T)

3.3.3.A Service Description (N)

1. Metropolitan Calling Area (MCA) Service is available in St. Louis MCA.
2. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in the section below.
3. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis MCA, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4, or MCA-5. (N)

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ORIGINAL PAGE NO. 50.1

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.3 Local Service Areas, cont.

Missouri Public
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3.3.3 Optional Metropolitan Calling Area (MCA) Service, cont.

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3.3.3.B Availability of Service

1. St. Louis MCA

- a. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
- b. The southwestern Bell Telephone Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculanum/Pevely.
- c. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City, and DeSoto.

3.3.3.C Calling Scope

1. Service Areas

a. St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- I. Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Fergusou Ladue, Mehlville, Overland Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- II. MCA-3 includes the following Southwestern Bell's exchanges of Portage Des Sioux St. Charles, Chesterfield, Manchester, Valley Park Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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3.3 Local Service Areas, cont.

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3.3.3 Optional Metropolitan Calling Area (MCA) Service, cont.

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3.3.3.C Calling Scope, cont.

1. Service Areas, cont.

a. St. Louis MCA, cont.

III. MCA-4 includes the following: southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Hercuhmeum/Pevely and GTE Midwest Incorporated's (GTEs) exchanges of St. Peters, O'Fallon and Dardenne.

IV. MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Fonstell, NewMelle, Defiance and Augusta.

2. Optional MCA Calling Scopes

a. St. Louis MCA-3 Calling Scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

b. St. Louis MCA-4 Calling Scope

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

c. St. Louis MCA-5 Calling Scope

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-3 exchanges.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.3 Local Service Areas, cont.

3.3.3 Optional Metropolitan Calling Area (MCA) Service, cont.

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3.3.3.D Regulations

1. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of business customers located in an MCA exchange. MCA service is also available in conjunction with Foreign Exchange Service in an MCA exchange.
2. In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.
3. In situations where a hunting arrangement between access lines is provided by the Telephone Company, no MCA line may be configured to hunt to a non-MCA line.
4. Rate Application
 - a. The MCA monthly rates specified herein, apply on a per-line basis.
 - b. Optional MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

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1ST REVISED PAGE NO. 51
~~CANCELS ORIGINAL PAGE NO. 51~~
~~Missouri Public~~
~~Service Commission~~

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

REC'D SEP 13 1999

3.4 Directory Listings

For each Customer of Intermedia's Exchange Access Service(s), the Company shall arrange for the (T) listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings. See Section 4.3.4.C for the rates for additional directory listings.

3.5 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit (T) Card Collect, Person-to-Person and Third Party. Charges apply as stated in Section 4, as well as per call operator charges.

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1ST REVISED PAGE NO. 52
CANCELS ORIGINAL PAGE NO. 52

SECTION 3 - DESCRIPTION OF SERVICE **Missouri Public Service Commission**

3.5 Operator-Assisted Services, cont.

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3.5.1 Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Intermedia network and (T)
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.5.2 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;

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3.5 Operator-Assisted Services, cont.

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se, cont.

3.5.2 Busy Line Verify and Line Interrupt Service, cont.

2. The operator verifies that the line is available for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.6 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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1ST REVISED PAGE NO. 54
CANCELS ORIGINAL PAGE NO. 54

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
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3.6 Directory Assistance cont.

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Call allowances are as stated below

1. Business customers using directory assistance will receive ten (10) free calls per line or PBX trunk line per month.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT- **OCT 14 1997**

3.6 Directory Assistance, cont.

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A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. Residential Customers are exempt from Directory Assistance charges.
2. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
3. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge (see Section 4.3.4), and shall not be included in the ten call allowance.

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LOCAL EXCHANGE SERVICES TARIFF

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CANCELS 2ND REVISED PAGE NO. 56

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.7 [Reserved for Future Use]

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3.8 Frame Relay Services

The transport of data, voice and video using Frame Relay technology. This service includes the routing of Frame Relay, the FRADing polled protocols, transport of asynchronous and X.25 protocols. This service is available On-Net or Extended.

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SECTION 3 - DESCRIPTION OF SERVICE

Missouri Public
Service Commissioner

3.1 Product Descriptions Generally

Intermedia will resell many of the underlying carrier's services for business and residential customers of the incumbent local exchange carriers that are eligible for resale. Intermedia will also sell services for business customers provided by its own facilities, including PBX, ISDN Primary (T) Rate Interface, Business Single Line, Key system Line, and Central Office Trunk services, as well as certain optional trunk-side and line-side business features. (T)

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
Service Commission

3.1 Product Descriptions Generally, cont.

REC'D MAR 18 1999 (T)

3.1.1 Intermedia Facilities-Based Services

Intermedia will sell services for business customers provided by its own facilities, including (T) PBX, ISDN Primary Rate Interface, Business Line, Key System Line, and Central Office Trunk services, as well as certain optional trunk-side and line-side business features.

3.1.1.A Single T Private Branch Exchange Service

PBX trunks are used to connect a PBX to the Intermedia Switched Network. A standard configuration includes Local Central Office Trunks and one of the following dialing capabilities: Direct Inward Dialing (DID), Direct Outward Dialing (DOD) or Combination Trunks (DID and DOD = DIOD). Intermedia Single T PBX trunks are provided over a T-1 circuit which holds up to twenty-four (24) individual PBX trunks.

Pricing for Single T PBX trunks consists of two components; a base monthly charge; plus a charge per trunk, up to twenty-four (24) trunks per T-1. Single T PBX trunks incur a non-recurring set-up charge and require a 1 year minimum contract.

Each Single T PBX trunk includes the following features: one (1) directory number per trunk, number reservation for future growth, one (1) directory listing per trunk and hunting. Unless otherwise stated, hunting is a chargeable feature for other Intermedia offerings. For an additional charge, the customer has private listing or additional listings options. DID numbers are available in blocks of twenty (20) for an additional charge. (T)

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

Missouri Public
Service Commission

3.1.1 Intermedia Facilities-Based Services, cont.

REC'D SEP 13 1999 (T)

3.1.1.B ISDN Primary Rate Interface (PRI) Service

(N) (M)

ISDN Primary Rate Interface (PRI) Service is a flat-rated, local ISDN/PRI or non-ISDN T-1 connection service. PRI Service provides one-way inbound ISDN/PRI T-1 or one-way non-ISDN T-1 connections to Intermedia's switching platform. As provided by Intermedia, ISDN/PRI T-1 connections allow both analog and 56/64kbps digital inbound calls to be received by customers. Non-ISDN T-1 connections only allow analog calls to be received.

PRI is a transport technology available to customers with the capability of terminating a PRI into their Customer Premises Equipment (CPE). PRI compatible equipment may include PBX's, Hybrid KEY Systems, Automatic Call Distributors (ACD), Routers, Data/Voice Gateways and other types of equipment.

PRI Service is provided in a minimum arrangement of 23 bearer channels and one signaling channel (23B+D) when provisioned over ISDN/PRI T-1 connections or 24 DS0 channels when provisioned over non-ISDN T-1 connections.

If ISDN/PRI trunk group sizes greater than 23B+D channels are required, the PRI Service Non-Facility Associated Signaling (NFAS) arrangement must be ordered.

PRI Service is available through three types of arrangements:

(M)

- Collocated PRI -- the Customer's premises is collocated with the Company's switch.

Collocated PRI Service is terminated on a network demarcation block, installed in a customer's collocated cabinet. The customer's collocated cabinet must be in an Intermedia switch (e.g., DMS 500) collocation space.

Collocated PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface.

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Material previously located on this page now appears on Pages 42.7 and 98.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
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3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont..

REC'D SEP 13 1999(N)

3.1.1.B ISDN Primary Rate Interface (PRI) Service, cont.

On-Net PRI -- the Customer's premises is within a building served by the Company's facilities.'

On-Net PRI Service is provisioned over Intermedia optical fiber T-1 connections. These T-1 (DS1 termination interface) connections are terminated in the customer's business location in a building served by the Company's facilities.

On-Net PRI Service does not include any optical fiber, Digital Cross-connect System (DCS) and or channel multiplexing electronics that may be additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

- Off-Net PRI -- the Customer's premises is within Intermedia's serving area, but is not collocated with the Company's switch or within a building served by the Company's facilities'. Service is provided via extended T1's using Intermedia and/or ILEC facilities.

Off-Net PRI Service does not include any optical fiber, Digital Cross connect System (DCS) and or channel multiplexing electronics that maybe additionally required by the customer to terminate this service at other than a DS1 termination interface (such as DS3 or higher).

1. Optional Arrangements

a. Virtual FX PRI Service

Virtual FX PRI Service provides the capability to allow one-way inbound calls from Intermedia Local Calling Areas that are outside of the customer's home calling area, but served by the same Company switch.I

The customer must subscribe to PRI Service. Virtual FX PRI Service rates apply to each group of 24 channels in the trunk group arrangement. For the purpose of rate application, all arrangements, whether 23B+D or 24B, are considered to have 24 DS0 channels.

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'defined as Intermedia owned and managed fiber and electronics.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

REC'D SEP 13 1999 (N)

3.1.1.B ISDN Primary Rate Interface (PRI) Service, cont.

1. Optional Arrangements (Cont'd)

b. PRI Network Access NFAS Arrangement

Non-Facility Associated Signaling (NFAS) is an arrangement where a single D channel controls more than the 23B channels in the basic 23B+D arrangement of an ISDN/PRI T1.

NFAS allows a single D channel to control up to 385 B channels. The additional ISDN/PRI T1's are configured without D channels in a 24 B channel arrangement.

To prevent a failure of ISDN/PRI T1's, a second D channel is assigned to one other ISDN/PRI T1. This second D channel is called the "backup" D channel and will take over if the primary ISDN/PRI T1 (23B+D) fails.

ISDN/PRI T1 D channel backup capability is included with the NFAS arrangement.

c. Dial Line Service

The Dial Line is a "Plain Old Telephone Service" (POTS) line without any features. The Dial Line is only provided where the customer's premises is collocated with the Company's switch.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

Missouri Public
Service Commission

3.1.1 Intermedia Facilities-Based Services, cont.

REC'D SEP 13 1999 (M)

3.1.1.B ISDN Primary Rate Interface (PRI) Service, cont.

2. Local Calling Areas

When the customer purchases PRI Service services from Intermedia, the customer must designate one of the Intermedia local calling areas as the customer's "home calling area." The Intermedia local calling areas match existing ILEC local calling areas.

When the customer is not collocated with the Company's switch, the customer's service address dictates the relevant home calling area.

When the customer collocates with a Company switch location, the customer may choose which of the local calling areas served by the Company switch will be the customer's home calling area.

The customer may only designate one local calling area as the home calling area from among the local calling areas served by the Company switch. All other local calling areas served by that switch will be considered Virtual FX calling areas with respect to the customer's designated home calling area. A Virtual FX charge applies to each PRI Service provided to the customer in a Virtual FX calling area. A Virtual FX calling area is any local calling area which, although served by the same Company switch, is not the customer's designated home calling area.

3. Rate Regulations

a. PRI Service Term

PM Service is offered on a minimum 12-month term only. Should service be discontinued in less than 12 months after installation, termination charges shall apply. A service terminated during the first 12 months will be charged at the monthly rate multiplied by the number of months left on the 12-month term.

b. Discounts

Volume discounts are available on installation and service provided herein. The volume level is determined by the total numbers of PRI's provided to the customer by the Company.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

REC'D SEP 13 1999 (T)

3.1.1.C Optional Business Features

3.1.1.C.1 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service forwards the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PEX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.C Optional Business Features, cont.

3.1.1.C.1 Direct Inward Dial (DID) Service, cont.

for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

3.1.1.D Equal Access

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Customers can access the services of other providers which utilize the Company's Access Services under the Company's Access and Interconnection Tariff. Customers may presubscribe to another provider's interLATA or intraLATA services in order to originate interLATA and intraLATA calls on a 1+ basis or to receive 800 service from such provider, or may access other providers' intraLATA and interLATA services on an ad hoc basis by dialing the provider's Carrier Identification Code. The Customer is solely liable for charges assessed by other providers for their services.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.E Unified Voice Services

Unified Voice Services are offered only in conjunction with Intermedia's long distance services. Unified Voice Service arrangements consisting of fewer than eight (8) lines or trunks, or combination thereof, per customer location are not available. Feature Packages A and B, as well as individual features, identified herein are available with Unified Voice Services.

1. Business Line Service

Business Line Service is a two-wire, two-way, analog telephone service that uses loop start signaling. Each line is assigned a unique directory number. This service can be used for single lines, multiple line service, key system lines, fax lines, or modem lines.

2. CO Trunk Service

CO Trunk Service is a two-wire, two-way, analog telephone service that uses loop start or ground start signaling. CO Trunks are used to connect the line side of the Intermedia switch to the customer's PBX, Key System, or other compatible equipment. Each trunk is assigned a unique directory number.

- 1 Lines and trunks may be combined to satisfy the 8 line/trunk requirement provided that the Customer's CPE can accommodate delivery of the line and trunk combination via a single high capacity facility.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

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3.1.1.F Unified Voice Optional Features

1. Feature Descriptions

PRODUCT	DESCRIPTION
Custom Calling Features	Listed separately below:
Call Waiting*	Provides a signal to let customer know when someone is trying to reach the line the customer is currently using,
Cancel Call Waiting*	Allows a customer to prevent, on a per-call basis, any incoming calls from sending call-waiting signals to his/her line. Incoming calls to the line are given normal busy treatment.
Call Forwarding	Provides the customer with the ability to reroute calls to any valid telephone number (except international numbers). The costs of the forwarded call are passed on to the customer only if the call is answered. A call can also be forwarded to a selected telephone number when the customer's line is busy or unanswered.
Call Forwarding - Busy Line	When the customer's line is busy, this service automatically routes incoming calls to Voice Mail Service or to another number, including a long distance number.
Call Forwarding - Don't Answer	Automatically routes an unanswered call after a specified number of rings. The customer specifies the number of rings when the service is ordered,
Call Forwarding - Remote Access	Permits the "Call Forwarding-Universal" customer to activate, change, or deactivate call forwarding service from any touch tone telephone.
Ring Again (Automatic Callback)	Allows the customer encountering a busy signal to be notified when the called number becomes idle, and to be placed automatically in ring-again

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
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3.1 Product Descriptions Generally, cont

3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT	DESCRIPTION
Blind Transfer Recall*	Enables the customer to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific time-out period, the line or trunk from which the call was transferred rings back the customer.
Call Park*	Allows the customer to park a call against his/her directory number. The parked call can be retrieved from any of the customer's lines or trunks by first requesting the Call Park Retrieve and then dialing the number of the telephone number against which the call was parked.
Call Hold*	Allows the customer to place one call on hold for any length of time.
Three Way Conference*	Gives the customer the ability to connect a third person to a conversation at any time, regardless of which party initiated the call.
Call Transfer	Enables the customer to exit a three-way call, leaving the other two parties in conversation.
Last Number Redial*	Enables the customer to redial his/her last called number.
Calling Name & Number Delivery	Stores and transmits the incoming name and telephone number after the first ring for display in a customer-provided display device.
Calling Number Delivery	Stores and transmits an incoming telephone number after the first ring to a customer-provided display device. (Can either be displayed on an attachment to the customer's telephone set or a Caller ID telephone.) Also stores numbers of incoming calls, with dates.

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT	DESCRIPTION
Calling Number Delivery Blocking	Selective Blocking - allows the customer to block transmission of the originating telephone number on any outgoing call before dialing a number. Per Line Blocking - blocks transmission of the originating telephone number on any outgoing call, See Section 3.21 herein for detailed description and availability.
Distinctive Ring*	Allows the customer to assign different ring cadences for calls from within the customer group to distinguish them from those from outside the group.
Speed Calling (10 or 30 numbers)	Provides the ability to program most frequently called numbers for one- or two-digit dialing.
Station Controlled Conference Call	Allows the customer to establish a conference call consisting of up to six participants without the assistance of an attendant.
Toll Denial/Restrictions	Toll-restricted lines or trunks are either denied access to long distance or are assigned toll-diversion which routes the caller to an 'attendant' position.

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT	DESCRIPTION
Directory Number Hunting	Directs inward calls to the next defined trunk or line when the called number is in use.
Call Pickup	Allows a customer to answer incoming calls to another line or trunk within the customer's defined call pickup group.
Group Intercom	A feature that enables a customer to automatically dial a member of a predesignated group by using abbreviated dialing; e.g., a customer group with 100 members can dial each other by dialing a two-digit number.
Uniform Call Distribution	A system for distribution of incoming calls on a first-in, first-out basis.

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SECTION 3 - DESCRIPTION OF SERVICE, **NT. Missouri Public
Service Commission**

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Service, cont.

3.1.1.F Unified Voice Optional Features, cont.

2. Feature Packages

A. Feature Package A

Feature Package A consists of the following optional features:

Call Forwarding
Call Forwarding - Don't Answer
Call Forwarding - Busy Line
Call Waiting
Call Hold
Three Way Conference
Last Number Redial
Cancel Call Waiting

B. Feature Package B

Feature Package B consists of all of the features found in
Package A, plus the following features:

Ring Again (Automatic Callback)
Blind Transfer Recall
Call Park
Distinctive Ring
Speed Calling (10 numbers)

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
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3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.G Single T Primary Rate Interface - Basic

(M) (T)

Single T Primary Rate Interface (PRI) - Basic Service is an ISDN-based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.472Mbps.

(T)

Customers purchase PM in a 23B+D channel configuration for a fixed monthly fee. A minutes of use charge may be applicable. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

For PRI applications which consist of predominantly inbound data, see Sections 3.1.1.B and/or 7.1.

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Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICE, CONT., cont.

3.1 Product Descriptions Generally, cont.

3.1.2 Intermedia Resold Services

Intermedia's Resold Services are offered for local calling using the resold services of the ILEC.

Intermedia resells business and residential lines and optional services of the ILEC.

Resold features associated with resold local exchange service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs. The rates for specific resold services are set forth in Section 4 - Rates.

(T)

(T)

If a Subscriber's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect. Changes from residential to business service may be made without change in telephone number, if the subscriber so desires.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

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3.1 Product Descriptions Generally, cont.

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3.1 Product Descriptions Generally, cont.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.2 Caller ID Language

Line blocking for the delivery of the calling name and/or number is available upon request, at no charge, to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residence of employees/volunteers, where an executive officer of the agency registers with the telephone company a need for blocking: (a) private, nonprofit, tax-exempt, domestic violence intervention agencies and (b) federal, state and local law enforcement agencies. Line blocking customers can unblock their calling name and/or number information on a per call basis, at no charge, by dialing an access code (*82 on their Touch-Tone pad or 1182 from a rotary phone) immediately prior to placing a call.

A customer may prevent the delivery of their calling name and/or number to the called party by dialing an access code (*67 on their Touch-Tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code will activate per call blocking, which is available at no charge. If the calling party activates blocking, the name and/or number will not be transmitted across the line to the called party. Instead, Caller ID customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone.

The Company shall not be liable for any claims for damages caused or claimed to have been caused, directly, by the transmission to a Caller ID customer of a name or telephone number which the calling party of the Caller ID customer finds erroneous, offensive, embarrassing, or misleading for any reason, including but not limited to the way in which the calling party's name has been abbreviated.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.

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CANCELS 1ST REVISED PAGE NO. 50

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

~~Missouri~~
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33 Local Service Areas

REC'D DEC 22 1999

Intermedia Communications Inc. provides local exchange and basic local exchange telecommunications service in the following exchanges currently served by Southwestern Bell Telephone. The geographic area in which service is to be offered follows the exchange boundaries and is no smaller than an exchange. Intermedia concurs in Southwestern Bell's local calling scopes that apply to the specified exchanges.

3.3.1 Reserved for Future Use] (T)

3.3.2 The St. Louis Metropolitan Exchange and the exchanges in following zones: (T)

Zone 1	Zone 2	Zone 3	Zone 4
Ferguson	Bridgeton	Manchester	Harvester
Ladue	Creve Coeur	Chesterfield	
Mehlville	Flonssant	St. Charles	
Overland	Kirkwood	Fenton	
RiverView	Oakville	Valley Park	
Sappington	Spanish Lake		
Webster Groves			

3.3.3 Optional Metropolitan Calling Area (MCA) Service (T)

3.3.3.A Service Description (N)

1. Metropolitan Calling Area (MCA) Service is available in St. Louis MCA.
2. In selected exchanges, MCA service is an optional service which provides the subscriber with an optional local calling area which includes the respective Metropolitan Exchange and certain customers in other exchanges where MCA service is also available, as described in the section below.
3. In each MCA, exchanges and Metropolitan Exchange Zones are grouped into different MCA rate classifications. In the St. Louis MCA, exchanges where Optional MCA Service is available are classified as MCA-3, MCA-4, or MCA-5. (N)

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LOCAL EXCHANGE SERVICES TARIFF

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ORIGINAL PAGE NO. 50.1

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.3 Local Service Areas, cont.

Missouri Public
Service Commission (N)

3.3.3 Optional Metropolitan Calling Area (MCA) Service, cont.

REC'D DEC 22 1999

3.3.3.B Availability of Service

1. St. Louis MCA

- a. The Southwestern Bell Telephone Company MCA-3 exchanges where Optional MCA service is available are Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville and Imperial.
- b. The southwestern Bell Telephone Company MCA-4 exchanges where Optional MCA service is available are: Harvester, Pond, Eureka, High Ridge, Antonia and Herculaneum/Pevely.
- c. The Southwestern Bell Telephone Company MCA-5 exchanges where Optional MCA service is available are: Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City, and DeSoto.

3.3.3.C Calling Scope

1. Service Areas

a. St. Louis MCA

The total service area for the St. Louis MCA is comprised of the following six groups of zones and exchanges:

- I. Southwestern Bell's St. Louis Metropolitan Exchange, including the Principal Zone; the MCA-1 Zones of Fergusou Ladue, Mehlville, Overland Riverview, Sappington and Webster Groves; and the MCA-2 Zones of Bridgeton, Creve Coeur, Florissant, Kirkwood, Oakville and Spanish Lake.
- II. MCA-3 includes the following Southwestern Bell's exchanges of Portage Des Sioux St. Charles, Chesterfield, Manchester, Valley Park Fenton, Maxville and Imperial; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.3 Local Service Areas, cont.

Missouri Public
Service Commission (N)

3.3.3 Optional Metropolitan Calling Area (MCA) Service, cont.

REC'D DEC 22 1999

3.3.3.C Calling Scope, cont.

1. Service Areas, cont.

a. St. Louis MCA, cont.

III. MCA-4 includes the following: southwestern Bell's exchanges of Harvester, Pond, Eureka, High Ridge, Antonia and Hercuhmeum/Pevely and GTE Midwest Incorporated's (GTEs) exchanges of St. Peters, O'Fallon and Dardenne.

IV. MCA-5 includes the following: Southwestern Bell's exchanges of Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus/Crystal City and DeSoto; and GTE's exchanges of Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Fonstell, NewMelle, Defiance and Augusta.

2. Optional MCA Calling Scopes

a. St. Louis MCA-3 Calling Scope

The calling scope for MCA subscribers in MCA-3 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 exchanges, and MCA subscribers in MCA-4 and MCA-5 exchanges.

b. St. Louis MCA-4 Calling Scope

The calling scope for MCA subscribers in MCA-4 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-5 exchanges.

c. St. Louis MCA-5 Calling Scope

The calling scope for MCA subscribers in MCA-5 exchanges includes all customers in the Metropolitan Exchange, all customers in MCA-3 and MCA-4 exchanges, and MCA subscribers in MCA-3 exchanges.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.3 Local Service Areas, cont.

3.3.3 Optional Metropolitan Calling Area (MCA) Service, cont.

~~Missouri Public Service Commission~~ (N)

REC'D DEC 22 1999

3.3.3.D Regulations

1. Unless otherwise specified in these regulations, MCA is offered to all classes and grades of business customers located in an MCA exchange. MCA service is also available in conjunction with Foreign Exchange Service in an MCA exchange.
2. In situations where multiple access lines share the same working telephone number, if one such line subscribes to MCA service, then all lines must subscribe to MCA service.
3. In situations where a hunting arrangement between access lines is provided by the Telephone Company, no MCA line may be configured to hunt to a non-MCA line.
4. Rate Application
 - a. The MCA monthly rates specified herein, apply on a per-line basis.
 - b. Optional MCA rates and charges apply in addition to all other rates and charges paid by the customer for other services of the Telephone Company.

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~~CANCELS ORIGINAL PAGE NO. 51~~

~~Missouri Public
Service Commission~~

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

REC'D SEP 13 1999

3.4 Directory Listings

For each Customer of Intermedia's Exchange Access Service(s), the Company shall arrange for the (T) listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings. See Section 4.3.4.C for the rates for additional directory listings.

3.5 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a presubscribed basis. Services are also provided to Customers and Users of exchange access lines which are presubscribed to the Company's interexchange outbound calling services. Various billing arrangements are available with Intermedia's operator-assisted service including Calling Card, Commercial Credit (T) Card Collect, Person-to-Person and Third Party. Charges apply as stated in Section 4, as well as per call operator charges.

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SECTION 3 - DESCRIPTION OF SERVICE

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3.5 Operator-Assisted Services, cont.

REC'D SEP 13 1999

3.5.1 Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the Intermedia network and (T)
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.5.2 Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption. A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;

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3.5 Operator-Assisted Services, cont.

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se, cont.

3.5.2 Busy Line Verify and Line Interrupt Service, cont.

2. The operator verifies that the line is available for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. One charge will apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call is to or from an official public emergency agency; or
2. Under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.6 Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers within the state by calling the Directory Assistance operator.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.6 Directory Assistance cont.

REC'D MAY 1999

Call allowances are as stated below

1. Business customers using directory assistance will receive ten (10) free calls per line or PBX trunk line per month.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT- **OCT 14 1997**

3.6 Directory Assistance, cont.

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A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut-off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions

1. Residential Customers are exempt from Directory Assistance charges.
2. The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the Company will be exempt from Directory Assistance charges.
3. Directory Assistance attempts to telephone numbers which are non-listed or non-listed and non-published are exempt from being charged a Directory Assistance charge (see Section 4.3.4), and shall not be included in the ten call allowance.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.7 [Reserved for Future Use]

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3.8 Frame Relay Services

The transport of data, voice and video using Frame Relay technology. This service includes the routing of Frame Relay, the FRADing polled protocols, transport of asynchronous and X.25 protocols. This service is available On-Net or Extended.

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SECTION 4 - RATES

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4.1 General

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Installation and monthly recurring charges apply to the
Company's local exchange services. Usage charges apply as (T)
indicated herein on a service-by-service basis. In addition
to any applicable usage charges, per-call operator service
charges will apply for operator-assisted calling. (T)

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SECTION 4 - RATES, CONT.

Missouri Public
Service Commission

4.2 Intermedia Facilities-Based Services

REC'D SEP 13 1999 (T)

4.2.1 Single T Private Branch Exchange (PBX) Service

Monthly Recurring	(SWB Areas)
Digital PBX Service	\$195+\$20/Channel
Analog PBX Service	\$395+\$20/Channel

Nonrecurring		Digital	Analog
Installation (per T-1)	12 month term	\$500	\$1000
	24 month term	\$250	\$ 500
	36 month term	\$125	\$ 250
	48 month term	\$ 0	\$ 0

4.2.2 ISDN Primary Rate Interface (PRI) Service

(N) (M)

A. Collocated PRI

	Non-Recurring	Monthly Recurring
	Charge	Charge
PRI's 1-10, per PRI	\$300	\$515
PRI's 11-50, per PRI	\$250	\$460
PRI's >50, per PRI	\$150	\$425

B. On-Net PRI

	Non-Recurring	Monthly Recurring
	Charge	Charge
PRI's 1-10, per PRI	\$400	\$570
PRI's 11-50, per PRI	\$300	\$490
PRI's >50, per PRI	\$200	\$430

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Material previously located on this page now appears on Pages 58.0.2, 58.3 and 98.

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SECTION 4 - RATES, CONT.

4.2 Intermedia Facilities-Based Services, cont.

4.2.2 ISDN Primary Rate Interface (PRI) Service cont.

Missouri Public
Service Commission

REC'D SEP 13 1999 (N)

C. Off-Net PRI

	Non-Recurring Charge	Monthly Recurring Charge
PRI's 1-10, per PRI	\$500	\$800
PRI's 11-50, per PRI	\$400	\$750
PRI's >50, per PRI	\$250	\$720

D. Virtual FX PRI Service

	Non-Recurring Charge	Monthly Recurring Charge
First PRI's	\$300	\$275
Additional PRI's	\$ 35	\$ 40

E. PRI Network Access NFAS Arrangement

	Non-Recurring Charge	Monthly Recurring Charge
Per Arrangements	\$75	\$15

F. Dial Line Service

	Non-Recurring Charge	Monthly Recurring Charge
Per Dial Line	\$35	\$25

(N)

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ORIGINAL PAGE NO. 58.0.2

SECTION 4 - RATES, CONT.

4.2 Intermedia Facilities-Based Services

4.2.3 Optional Business Features - Intermedia Facilities

	Nonrecurring	Monthly Charge
Initial Block (20 DID Nos.)	\$500	\$4.00
Additional Blocks (20 DID Nos.)	\$ 15	\$4.00

4.2.4 PIC Change Charge

Per Standard, Key Line or Trunk	\$10.00 per request
25 Pair Termination Blocks	\$65.00 per request

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SECTION 4 - RATES, CONT.

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4.2 Intermedia Facilities-Based Services

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4.2.5 Unified Voice Services

TRUNK	RATE
Central Office Trunk (loop start)	\$36.00
Central Office Trunk (ground start)	\$41.00
LINE	
Business Line 8-50	\$24.00
Business Line 51+	\$23.00
Business Line 8-50 w/Feature Package A	\$51.00
Business Line 51+ w/Feature Package A	\$50.00
Business Line 8-50 w/Feature Package B	\$65.25
Business Line 51+ w/Feature Package B	\$64.25
Business Line 8-50 Fax/Modem	\$24.00
Business Line 51+ Fax/Modem	\$23.00
OPTIONAL FEATURES	
Ring Again (Automatic Callback)*	\$3.50
Call Forwarding	\$3.50
Call Forwarding - Don't Answer	\$3.25
Call Forwarding - Busy Line	\$3.25
Call Forwarding - Remote Access	\$3.00
Calling Name and Number Delivery*	\$10.00
Calling Number Delivery*	\$10.00
Speed Calling (10 or 30 Numbers)*	\$5.00
Station Controlled Conference Call*	\$4.00
Toll Denial/Restrictions	\$3.25
Directory Number Hunting (Circular)	\$5.00
Universal Call Distribution*	\$2.50
Call Pickup	\$2.50
Group Intercom	\$3.25

* Not available in connection with Central Office Trunks.

(N.)
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SECTION 4 - RATES, CONT.

4.2 Intermedia Facilities-Based Services

4.2.5 Unified Voice Services, cont.

ADDITIONAL CHARGES
CO Trunk Instillation
Business Line Installation, each
Additional Directory Listing

RATE
\$35.00
\$35.00
\$2.45

(N)

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Service Commission

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SECTION 4 - RATES. CONT.

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ORIGINAL PAGE NO. 40.0.3

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.B ISDN Primary Rate Interface (PRI) Service, cont.

2. Local Calling Areas

When the customer purchases PRI Service services from Intermedia, the customer must designate one of the Intermedia local calling areas as the customer's "home calling area." The Intermedia local calling areas match existing ILEC local calling areas.

When the customer is not collocated with the Company's switch, the customer's service address dictates the relevant home calling area.

When the customer collocates with a Company switch location, the customer may choose which of the local calling areas served by the Company switch will be the customer's home calling area.

The customer may only designate one local calling area as the home calling area from among the local calling areas served by the Company switch. All other local calling areas served by that switch will be considered Virtual FX calling areas with respect to the customer's designated home calling area. A Virtual FX charge applies to each PRI Service provided to the customer in a Virtual FX calling area. A Virtual FX calling area is any local calling area which, although served by the same Company switch, is not the customer's designated home calling area.

3. Rate Regulations

a. PRI Service Term

PM Service is offered on a minimum 12-month term only. Should service be discontinued in less than 12 months after installation, termination charges shall apply. A service terminated during the first 12 months will be charged at the monthly rate multiplied by the number of months left on the 12-month term.

b. Discounts

Volume discounts are available on installation and service provided herein. The volume level is determined by the total numbers of PRI's provided to the customer by the Company.

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P. S.C.MO.NO. 2
1ST REVISED PAGE NO. 40.1
CANCELS ORIGINAL PAGE NO. 40.1

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

**Missouri Public
Service Commission**

3.1.1 Intermedia Facilities-Based Services, cont.

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3.1.1.C Optional Business Features

3.1.1.C.1 Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company-provided PBX Trunks. DID service forwards the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipped PBX Trunk or channel. Customer is required to purchase at least one DID number block

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.C Optional Business Features, cont.

3.1.1.C.1 Direct Inward Dial (DID) Service, cont.

for each DID equipped trunk or trunk group, or DID-equipped channel or group. The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine, based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the company deems it necessary to do so in the conduct of its business.

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ORIGINAL PAGE NO. 42

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3.1 Product Descriptions Generally, cont.

3.1.1.D Equal Access

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Customers can access the services of other providers which utilize the Company's Access Services under the Company's Access and Interconnection Tariff. Customers may presubscribe to another provider's interLATA or intraLATA services in order to originate interLATA and intraLATA calls on a 1+ basis or to receive 800 service from such provider, or may access other providers' intraLATA and interLATA services on an ad hoc basis by dialing the provider's Carrier Identification Code. The Customer is solely liable for charges assessed by other providers for their services.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

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3.1.1.E Unified Voice Services

Unified Voice Services are offered only in conjunction with Intermedia's long distance services. Unified Voice Service arrangements consisting of fewer than eight (8) lines or trunks, or combination thereof, per customer location are not available. Feature Packages A and B, as well as individual features, identified herein are available with Unified Voice Services.

1. Business Line Service

Business Line Service is a two-wire, two-way, analog telephone service that uses loop start signaling. Each line is assigned a unique directory number. This service can be used for single lines, multiple line service, key system lines, fax lines, or modem lines.

2. CO Trunk Service

CO Trunk Service is a two-wire, two-way, analog telephone service that uses loop start or ground start signaling. CO Trunks are used to connect the line side of the Intermedia switch to the customer's PBX, Key System, or other compatible equipment. Each trunk is assigned a unique directory number.

- 1 Lines and trunks may be combined to satisfy the 8 line/trunk requirement provided that the Customer's CPE can accommodate delivery of the line and trunk combination via a single high capacity facility.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.F Unified Voice Optional Features

1. Feature Descriptions

PRODUCT	DESCRIPTION
Custom Calling Features	Listed separately below:
Call Waiting*	Provides a signal to let customer know when someone is trying to reach the line the customer is currently using,
Cancel Call Waiting*	Allows a customer to prevent, on a per-call basis, any incoming calls from sending call-waiting signals to his/her line. Incoming calls to the line are given normal busy treatment.
Call Forwarding	Provides the customer with the ability to reroute calls to any valid telephone number (except international numbers). The costs of the forwarded call are passed on to the customer only if the call is answered. A call can also be forwarded to a selected telephone number when the customer's line is busy or unanswered.
Call Forwarding - Busy Line	When the customer's line is busy, this service automatically routes incoming calls to Voice Mail Service or to another number, including a long distance number.
Call Forwarding - Don't Answer	Automatically routes an unanswered call after a specified number of rings. The customer specifies the number of rings when the service is ordered,
Call Forwarding - Remote Access	Permits the "Call Forwarding-Universal" customer to activate, change, or deactivate call forwarding service from any touch tone telephone.
Ring Again (Automatic Callback)	Allows the customer encountering a busy signal to be notified when the called number becomes idle, and to be placed automatically in ring-again

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

Missouri Public
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3.1 Product Descriptions Generally, cont

3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT

DESCRIPTION

Blind Transfer Recall*

Enables the customer to transfer a call to another party without waiting for that party to answer. If the other party does not answer the transferred call within a specific time-out period, the line or trunk from which the call was transferred rings back the customer.

Call Park*

Allows the customer to park a call against his/her directory number. The parked call can be retrieved from any of the customer's lines or trunks by first requesting the Call Park Retrieve and then dialing the number of the telephone number against which the call was parked.

Call Hold*

Allows the customer to place one call on hold for any length of time.

Three Way Conference*

Gives the customer the ability to connect a third person to a conversation at any time, regardless of which party initiated the call.

Call Transfer

Enables the customer to exit a three-way call, leaving the other two parties in conversation.

Last Number Redial*

Enables the customer to redial his/her last called number.

Calling Name & Number Delivery

Stores and transmits the incoming name and telephone number after the first ring for display in a customer-provided display device.

Calling Number Delivery

Stores and transmits an incoming telephone number after the first ring to a customer-provided display device. (Can either be displayed on an attachment to the customer's telephone set or a Caller ID telephone.) Also stores numbers of incoming calls, with dates.

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT	DESCRIPTION
Calling Number Delivery Blocking	Selective Blocking - allows the customer to block transmission of the originating telephone number on any outgoing call before dialing a number. Per Line Blocking - blocks transmission of the originating telephone number on any outgoing call, See Section 3.21 herein for detailed description and availability.
Distinctive Ring*	Allows the customer to assign different ring cadences for calls from within the customer group to distinguish them from those from outside the group.
Speed Calling (10 or 30 numbers)	Provides the ability to program most frequently called numbers for one- or two-digit dialing.
Station Controlled Conference Call	Allows the customer to establish a conference call consisting of up to six participants without the assistance of an attendant.
Toll Denial/Restrictions	Toll-restricted lines or trunks are either denied access to long distance or are assigned toll-diversion which routes the caller to an 'attendant' position.

*Available only as part of a feature package.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.F Unified Voice Optional Features, cont.

1. Feature Descriptions, cont.

PRODUCT	DESCRIPTION
Directory Number Hunting	Directs inward calls to the next defined trunk or line when the called number is in use.
Call Pickup	Allows a customer to answer incoming calls to another line or trunk within the customer's defined call pickup group.
Group Intercom	A feature that enables a customer to automatically dial a member of a predesignated group by using abbreviated dialing; e.g., a customer group with 100 members can dial each other by dialing a two-digit number.
Uniform Call Distribution	A system for distribution of incoming calls on a first-in, first-out basis.

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P. S.C.MO.NO. 2
ORIGINAL PAGE NO. 42.6

SECTION 3 - DESCRIPTION OF SERVICE, **MT. Missouri Public Service Commission**

3.1 Product Descriptions Generally, cont.

3.1.1 Intermedia Facilities-Based Service, cont.

3.1.1.F Unified Voice Optional Features, cont.

2. Feature Packages

A. Feature Package A

Feature Package A consists of the following optional features:

Call Forwarding
Call Forwarding - Don't Answer
Call Forwarding - Busy Line
Call Waiting
Call Hold
Three Way Conference
Last Number Redial
Cancel Call Waiting

B. Feature Package B

Feature Package B consists of all of the features found in Package A, plus the following features:

Ring Again (Automatic Callback)
Blind Transfer Recall
Call Park
Distinctive Ring
Speed Calling (10 numbers)

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ORIGINAL PAGE NO. 42.7

SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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3.1 Product Descriptions Generally, cont.

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3.1.1 Intermedia Facilities-Based Services, cont.

3.1.1.G Single T Primary Rate Interface - Basic

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Single T Primary Rate Interface (PRI) - Basic Service is an ISDN-based end-to-end digital circuit that provides 23 64Kbps B and 1 64Kbps D channel over a T1 at a transmission speed of 1.472Mbps.

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Customers purchase PM in a 23B+D channel configuration for a fixed monthly fee. A minutes of use charge may be applicable. Additional costs are incurred for DID numbers, additional listings, and non-published numbers. A one time set-up fee also applies. A one year contract is required and service is subject to additional charges in areas without Intermedia facilities.

For PRI applications which consist of predominantly inbound data, see Sections 3.1.1.B and/or 7.1.

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Various non-regulated services are offered with Intermedia's PRI service. These services may involve additional charges.

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2ND REVISED PAGE NO. 43
CANCELS 1ST REVISED PAGE NO. 43

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SECTION 3 - DESCRIPTION OF SERVICE, CONT., CONT.

3.1 Product Descriptions Generally, cont.

3.1.2 Intermedia Resold Services

Intermedia's Resold Services are offered for local calling using the resold services of the ILEC.

Intermedia resells business and residential lines and optional services of the ILEC.

Resold features associated with resold local exchange service will be priced according to the rates established for such features in the underlying carrier's effective intrastate tariffs. The rates for specific resold services are set forth in Section 4 - Rates.

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If a Subscriber's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect.

Changes from residential to business service may be made without change in telephone number, if the subscriber so desires.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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SECTION 3 - DESCRIPTION OF SERVICE, CONT.

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