

Logix Communications Corporation

Original Sheet 18

SECTION 2- SERVICE DESCRIPTIONS AND RATES (cont'd.)

2.1. Exchange Access Lines (cont'd.)

2.1.6. Local Operator Assistance (cont'd.)

Operator Service Requirements:

Carrier will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or carrier's knowledge of the charge(s) for incomplete calls.

Carrier will advise the caller and billed party (if different from the end user) that the Company is the operator service provider at the time of initial contact.

Carrier will provide rate quotes, including all rate components and additional charges, upon request, at no charge.

Carrier will allow only tariff changes approved by the Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies on behalf of carriers and will not collect locations surcharges imposed by traffic aggregators.

Carrier will arrange for listing of its name on the local exchange company's billing of carrier's charges, if the local exchange company has multi-carrier bill listing capability,

Carrier will employ reasonable calling card verification procedures which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards which it determines to be invalid or cards which it is unable to verify.

Carrier will direct all 00- emergency calls to the local exchange carrier at no charge,

Upon request, Carrier will transfer calls to other authorized interexchange company or to the LEC, if billing can list the caller's actual origination point.

Carrier's contracts with traffic aggregators will contain provisions which:

- a. Prohibit the blocking of access to an end user's interexchange carrier of choice, and
- b. Provide for the prominent posting or display, on or near the telephones to be utilized by end users, of material setting forth the name of the carrier, complaint procedures, instructions on reaching the local exchange company operator as well as interexchange carriers, and procedures for emergency calls.

Missouri Public
Service Commissioner
98-342
FILED OCT 20 1999

Issued Date: March 12, 1999

Effective Date: [REDACTED]

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OCT 20 1999

Logix Communications Corporation

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SECTION 2- SERVICE DESCRIPTIONS AND RATES (cont'd.)

2.1. Exchange Access Lines (cont'd.)

2.1.7. Directory Listing Services

Business customers are entitled to one white pages listing and one yellow pages listing. Additional listings, customized listings, and advertising are available for additional charges. Listings are made available through Southwestern Bell Telephone Company. The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Directory Listing Services as set forth in the Southwestern Bell Telephone Company tariff on file with and approved by the Missouri Public Service Commission, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law.

Rates for Additional Listings:

Monthly:	\$2.45
One Time Charge	\$9.50

Missouri Public
Service Commission
98-342
FILED OCT 20 1999

Issued Date: March 12, 1999

Effective Date: [REDACTED]

Stephen Dobson, President
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OCT 20 1999

Logix Communications Corporation

1" Revised Sheet 20
Replacing Original Sheet 20

SECTION 2- SERVICE DESCRIPTIONS AND RATES (continued)

2. 2 Directory Assistance Services

The Company concurs in the rules and regulations, including all footnotes thereto, applying to and governing Directory Assistance Services as set forth in the Southwestern Bell Telephone Company tariff on file with and approved by the Missouri Public Service Commission, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. (Refer to SWBT PSC Mo. 35) The Company does not concur in the rates for Directory Assistance Services of Southwestern Bell Telephone Company. Rates for these services are set forth the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

Applicability

This tariff applies to the Telephone Company's provision, both facilities-based and resale, of telecommunications services within the Southwestern Bell Telephone Company exchanges which are located within the Telephone Company's authorized territories within the State of Missouri.

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Service Commission

FILED DEC 21 1999

Issued Date: October 28, 1999

Effective Date: N [REDACTED] 25 1999

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DEC 21 1999

Logix Communications Corporation

Original Sheet 21

SECTION 2- SERVICE DESCRIPTIONS AND RATES (cont'd.)

2.2. Directory Assistance Services

Rates:

1. When a customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.45 per listing. (1)
2. Directory Assistance Service Charges billed to a third number, a special billing number, or a Telephone Company Calling Card, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 per each listing request, subsequent to the initial request, on the same call.
3. Directory Assistance Call Completion
Fully-Automated DACC, sent-paid, non-coin \$.30 (2)
Telephone Company Calling Card (3)
Collect or Billed to Third Party (4)
4. Optional DACC Monthly Rate Plan
The minimum subscription period is one month. Service is established at no charge. The monthly rate is \$1.25.

FOOTNOTES:

1. This rate applies only to local sent-paid calls. For sent paid intraLATA long distance calls from public or semi-public telephones, the Semi-Automated sent-paid DACC rate applies.
2. Not used.
3. Apply the appropriate Calling Card Station-to-Station Operator Assistance service charge.
4. Apply the appropriate Station-to-Station Operator Assistance service charge.

Issued Date: March 12, 1999

Effective Date: [REDACTED]

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Missouri Public
Service Commission
98-342
FILED OCT 20 1999

OCT 20 1999

Logix Communications Corporation

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MAY 05 2000

Promotions

MO. PUBLIC SERVICE COMM

Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

1. Main Service - Business Reduced Rate

Between June 4, 2000 and August 3, 2000, Logix will offer new business customers in St. Louis and Kansas City a single line rate of \$29.00 a month and a multi-line rate of \$32.00 a month, per access line. Logix will offer new business customers in Springfield a single line rate of \$22.00 a month and a multi-line rate of \$28.00 a month, per access line. The promotional rates will be good for the duration of the customer's contract, up to one year.

FILED

JUN 04 2000

**MISSOURI
Public Service Commission**

Issued Date: May 5, 2000

Effective Date: June 4, 2000

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Logix Communications Corporation

Original Sheet 23

SECTION 2- SERVICE DESCRIPTIONS AND RATES (cont'd.)

2.3 Conference Calling

2.3.1 Operator Assisted Conferencing

800 Meet-Me - The easiest type of conference call to set up. Participants dial into the conference from any location, using a single 800 number provided by Logix.

Rate Per Line Per Minute
\$0.39

Meet-Me - Similar to an 800 Meet-Me, but your participants dial into the conference via their own long distance carrier.

Rate Per Line Per Minute
\$0.21

Dial-Out - The Operator dials out to your participants and places them in conference together. This is the most popular type of conference call busy executives.

Rate Per Line Per Minute
\$0.41

2.3.2 Automated Conferencing

Automated 800 Meet-Me - Conference participants dial a pre-assigned 800 number for the conference and are greeted by a recorded message and prompted to announce their name. Tones indicate each participants arrival to and departure from the conference.

Rate Per Line Per Minute
\$0.37

Automated Meet-Me - Similar to Automated 800 Meet-Me, but your participants dial into the conference vial their own long distance carrier.

Rate Per Line Per Minute
\$0.21

Issued Date: April 2,2001

Effective Date: May 2,2001

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Missouri Public
Service Commission

FILED MAY 02 2001

Logix Communications Corporation

Original Sheet 24

SECTION 2 - SERVICE DESCRIPTIONS AND RATES (cont'd.)

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Service Commission
REC'D APR 02 2001

2.3 Conference Calling (Cont'd.)

2.3.3 Premium Conferencing

800 Meet-Me Premium - A special set of services requiring 100% operator supervision to control meetings such as investor relations, question and answer sessions, board meetings, press releases, etc.

Rate Per Line Per Minute

\$0.67

Dial-Out Premium - Essentially similar to 800 Meet-Me Premium, except the Operator dials out to your participants and places them in conference together.

Rate Per Line Per Minute

\$0.75

2.3.4 Enhanced Features

Rate

Password and Passcode Access - Restricts participation to conference calls by use of code words, numbers, or phrase.

N/C

Sub-Conferencing - Allows customers to break out into separate conferences.

N/C

Roll Call - For conference calls with 25 or fewer, the Conference Administrator can begin the call with a roll call to ensure that all phone lines have a clear connection.

N/C

Listen Only Mode - Allows participants to listen to the call without the ability to interrupt the speaker.

N/C

Issued Date: April 2, 2001

Effective Date: May 2, 2001

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Missouri Public
Service Commission

FILED MAY 02 2001

SECTION 2- SERVICE DESCRIPTIONS AND RATES

Original Sheet 25
Missouri Public
Service Commission
(cont'd.)
REC'D APR 02 2001

2.3 Conference Calling (Cont'd.)

2.3.4 Enhanced Features (Cont'd.)

	Rate
Audio Bulletin Board - Allows access to previous conference calls for people who were unable to attend	\$0.50
Participation Notification - Participants are notified about upcoming conference calls.	\$2.00/ea
Interpretation - A translator is present during a call.	\$95/hr
Transcription - A hard copy of the conference call is typed for your use.	\$40/hr
Fax - Distribution of agendas, supporting materials, or meeting minutes before or after your conference call. You will receive a confirmation of all locations that received the faxes.	\$0.45
Initial list set up - \$.50/name List changes \$. 10/name	
Taping - The conference call is taped for your use.	\$0.25
Tape Copies - \$5/ea. Microcassette Tape -\$10/ea.	
Regular Mail - \$1.25/es. Overnight Mail -\$15/es.	

Issued Date: April 2, 2001

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Effective Date: May 2, 2001
Missouri Public
Service Commission
FILED MAY 02 2001

SECTION 9 - MISCELLANEOUS SERVICES

The services listed in this section apply to the Company's facilities-based and resale services,

9.1 Operator Services 1/

N

9.1.1 Description

Operator Handled Calling Services are available to Customers and Users of the Company's facilities based and resale services.

9.1.2 Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third-party telephones that are coin telephones will not be accepted.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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SECTION 9 - MISCELLANEOUS SERVICES

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Service Commission

9.1 Operator Services (cont.)

REC'D SEP 09 1999

9.1.2 Definitions (Cont.)

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

9.1.3 Rates

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set out in Section 7.2.2 and 8.6.3, proceeding. For Operator Assisted calls to Busy Line Verification and Interrupt, or Directory Assistance, the surcharges specified in Section 9.2.3 and Section 9.3.2 will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply

	Per Call Charges
Person-to-Person (Customer Dialed)	\$ 2.40
Station-to-Station (Customer Dialed)	\$ 1.10
Billed to Non-Proprietary Calling Card (Additional surcharge)	\$ 0.65

FILED

NOV 30 1999

99 - 588

MISSOURI

Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE: [REDACTED]

NOV 30 1999

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SECTION 9 - MISCELLANEOUS SERVICES

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Service Commission

REC'D SEP 09 1999

9.1 Operator Services (cont.)

9.1.4 Operator Service Requirements

- 1) Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (1) subscriber notification or (ii) Company's knowledge.
- 2) The caller and billed party, if different from the caller, will be advised that Company is the operator service provider at the time of the initial contact.
- 3) Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- 4) Only tariffed rates approved by this Commission for Company shall appear on any local exchange telephone company (LEC) billings.
- 5) Company shall be listed on the LEC billing if the LEC has multi-company billing ability.
- 6) Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- 7) Company will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- 8) Upon request, Company will transfer calls to other authorized interexchange Company or to the LEC, if billing can list the caller's actual origination point.
- 9) Company will refuse operator services to traffic aggregators which block access to other Companies.
- 10) Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider, (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange Companies.

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NOV 30 1999

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Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE: [REDACTED]

NOV 30 1999

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SECTION 9 - MISCELLANEOUS SERVICES

9.2 Busy Line Verify and Line Interrupt Service 1/

N

9.2.1 Description

Upon request of a calling party the Company will verify a busy condition on a called line.

- A. The operator will determine if the line is clear or in use and report to the calling party.
- B. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

9.2.2 Regulations

A A charge will apply when:

- (1) The operator verifies that the line is busy with a call in progress.
- (2) The operator verifies that the line is available for incoming calls.
- (3) The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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SECTION 9 - MISCELLANEOUS SERVICES

**Missouri Public
Service Commission**

9.2 Busy Line Verify and Line Interrupt Service (Cont.)

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9.2.2 Regulations (Cont.)

B. No charge will apply:

- (1) When the calling party advises that the call is to or from an official public emergency agency.
- (2) Under conditions other than those specified in 9.2.2(A) proceeding.
- (3) Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.
- (4) The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

9.2.3 Rates

Per Request

Busy Line Verify Service	\$ 1.20
Busy Line Verify and Busy Line Interrupt Service	\$ 1.85

FILED

NOV 30 1999
99 - 588

MISSOURI
Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE: 

NOV 30 1999

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SECTION 9 - MISCELLANEOUS SERVICES

9.3 Directory Assistance 1/

N

9.3.1 Description

Customers and Users of the Company's calling services (excluding Toll Free services), may obtain directory assistance in determining telephone numbers within Missouri by calling the Directory Assistance operator.

9.3.2 Rates

- A. Directory Assistance charges will apply for all requests for which the Company's facilities are used, Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

Per Number Requested: \$0.48

- B A credit will be given for calls to Directory Assistance when:

- (1) the Customer experiences poor transmission or is cut-off during the call,
- (2) the Customer is given an incorrect telephone number, or
- (3) the Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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SECTION 9 - MISCELLANEOUS SERVICES

9.4 Service Implementation 1/

N

9.4.1 Description

Service implementation charges will apply to new service orders or to orders to change existing service.

9.4.2 Rates

	Non-Recurring
per service order	\$ 5.50

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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SECTION 9 - MISCELLANEOUS SERVICES

9.5 Restoration of Service 1/

9.5.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities suspended is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

9.5.2. Rates

	Non-Recurring
per occasion	\$ 8.50

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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SECTION 9 - MISCELLANEOUS SERVICES

9.6 IntraLATA Presubscription 1/

N

9.6.1 Description

IntraLATA Presubscription (ILP) is an arrangement whereby an Exchange Service customer of the Company may select and designate either the Company or another qualified carrier as the presubscribed carrier for "normally dialed" qualifying calls made from that customer's Exchange Access Line. Calls qualifying for intraLATA presubscription are intrastate intraLATA calls that are designated as intraLATA Region to Region calls or intraLATA toll calls.

Only one ILP (PIC) may be selected for single Exchange Access Line, but that carrier need not be the same as the presubscribed interLATA carrier for that line.

The following categories of calls made from a customer's line will be carried over the Company's network, notwithstanding the ILP PIC selection for that line.

All Directory Assistance calls dialed without a carrier access code made using Directory Assistance; calls to 911, calls to information Service Providers (e.g., 976,700, 540), etc.

1/ Effective April 1,2001, this service will no longer be available to new subscribers.

N

ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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SECTION 9 - MISCELLANEOUS SERVICES

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9.6 IntraLATA Presubscription (cont.)

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9.6.2 General Regulations

A. The following regulations are applicable to Exchange Service customers where ILP is applicable:

- (1) At the time of conversion, all existing customers of the Company will be PIC'd to the Company.
- (2) New line customers will be given an opportunity to select an ILP PIC at the time they place an order for Exchange Access Service. If the new line customer fails to select an ILP carrier, the customer will be informed that the customer must dial a carrier access code (10XXX/101XXXX) to complete qualifying calls until the customer affirmatively selects the Company or another qualified ILP Carrier.
- (3) The Company will accept as a bona fide PIC a selection of "NO PIC" as a choice. NO PIC customers will have access dialing capabilities to reach participating ILP carriers (10XXX101XXXX).
- (4) Customers who have designated the Company or another qualified carrier as their ILP PIC, may select a different carrier for particular qualifying calls, either by dialing 10XXX/101XXXX or other necessary carrier access codes to reach the carrier of choice.
- (5) A customer entitled to select the ILP PIC may choose at any time, by oral or written notice to the Company, to "freeze" the ILP PIC. A frozen ILP PIC cannot be changed unless the customer removes the freeze. A freeze on the ILP PIC may be removed at any time by oral or written request from the customer. This service will be offered to the customer at no charge.

FILED

NOV 30 1999

99 - 588

MISSOURI

Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE: October 30, 1999

NOV 30 1999

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SECTION 9 - MISCELLANEOUS SERVICES

9.6 IntraLATA Presubscription (cont.)

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9.6.2 General Regulations (cont.)

RECD SEP 09 1999

- B. The Company will follow the interim ILP procedures described below during the ILP transition period following availability in the exchange.
- (1) The Company representative will provide alternative carrier(s) names and contact telephone numbers (if provided by carrier) to customers in random order upon customer request. The Company representatives will not discuss alternative carrier rates or service and will not provide customers with Carrier Identification Codes or access code dialing instructions.
- C. The Company will investigate claims from customers that a carrier submitted an ILP PIC change request without appropriate authorization from the customer. The Company will investigate and attempt to resolve any claims made to Company that the Company has made itself the ILP PIC for a line without proper authority.

FILED

NOV 30 1999
99 - 5 88

MISSOURI
Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE: September 9, 1999

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NOV 30 1999

SECTION 9 - MISCELLANEOUS SERVICES

9.6 IntraLATA Presubscription (Continued)

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REC'D SEP 09 1999

9.6.2 General Regulations (Continued)

D. A customer will be billed a non-recurring charge for ILP PIC changes, except as set forth below

- (1) There will be no charge for an initial ILP PIC change made in each exchange for ninety (90) days following the availability of ILP in the exchange.
- (2) Subsequent to the ninety (90) days Transition Period, there will be no charge for an initial ILP PIC change made by new service customers during the first thirty (30) days following the availability of ILP in the exchange.
- (3) The non-recurring charge for an ILP PIC change is as follows:

Authorized PIC Change	Non-Recurring Charge
Per Telephone Exchange Service Line or Trunk	\$ 5.00

FILED

NOV 30 1999
99 - 588

MISSOURI
Public Service Commission

ISSUED: September 9, 1999

EFFECTIVE: [REDACTED]

NOV 30 1999

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SECTION 9 - MISCELLANEOUS SERVICES

9.7 Unauthorized PIC Change 1/

N

If any IC requests a Primary Interexchange Carrier (PIC) change on behalf of a billed party (e.g., an end user), and the billed party subsequently denies requesting the change, and the IC is unable to substantiate the change with a letter of authorization signed by the billed party; then

The billed party will be reassigned to their previously selected IC. No charge will apply to the billed party for this reassignment.

1/ Effective April 1,2001, this service will no longer be available to new subscribers,

N

ISSUED: March 2,2001

EFFECTIVE: April 1,2001

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3.0 Description of Services Offered**3.1 Local Service****3.1.1 Nature of Service**

Local Service is a service that allows customers to originate non-toll local calls at locations within the service areas in which McLeodUSA has been approved for certification for termination within the local calling area (including any applicable EAS areas) of those locations. Subject to service availability and the package selection by the customer, Local Service may include services in addition to those required for completion of non-toll local calls (including services which may not be subject to regulation under this tariff) which are purchased as part of a bundled package.

3.1.2 Availability

McLeodUSA offers local service in the areas in which it has been certified by the Missouri Public Service Commission and in which McLeodUSA has available required network facilities or is able to lease required network facilities to enable the offering of service. Some features may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package available in a given market depending on network availability or configuration.

3.1.3 Local Service Packages

The standard elements of local line packages consist of local dial tone and unlimited local calling unless otherwise noted in a Service specific description. Mandatory extended area service ("EAS") is provided where applicable for the prices set forth in the Rate Tables. Customers with multiple lines at a single location may purchase different Packages for each telephone line at a particular location. Business Customers purchasing a Business Package may select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location. **Business Customers purchasing Local Service Packages are also eligible to purchase a per minute long distance service that offers reduced long distance rates due to the purchase of bundled package of local and long distance services from McLeodUSA.** Residential Customers shall select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location.

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Issued: August 1, 2003

Effective: August 31, 2003

BY: David R. Conn
Vice President and Deputy General Counsel
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Cedar Rapids, Iowa 52406

3.0 Description of Services Offered**3.1 Local Service (cont'd)****3.1.3 Local Service Packages (cont'd)****3.1.3.A Business Package A - OneLine PreferredSM Package**

Business Package A consists of local line switched service and a Primary Directory Listing.

3.1.3.B Business Package B - Value PreferredSM Package

Business Package B consists of local line switched service, Call Transfer, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Caller ID, Call Waiting ID, and a Primary Directory Listing.

3.1.3.C Business Package C - Premium PreferredSM Package

Business Package C consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Called ID, Anonymous Call Rejection, Call Waiting ID, Speed Call 30, Call Transfer, Remote Access Call Forwarding and a Primary Directory Listing.

3.1.3.D Business Package D - Simple PreferredSM Package

Business Package D consists of local line switched service, Call Transfer, Call Waiting, Call Forward Variable and a Primary Directory Listing.

3.1.3.E Business Package E - Key System PreferredSM Package

Business Package E consists of local line switched service, Call Transfer, Caller ID, Hunting and a Primary Directory Listing.

3.1.3.F. Business Package F - Preferred AdvantageSM Plus Package

Existing Customers currently subscribing to grandfathered non-Preferred Advantage products are eligible to subscribe to Preferred AdvantageSM Plus ("PA Plus") local line packages when renewing their service agreement with McLeodUSA by executing the Preferred Advantage agreement. PA Plus packages may include substitute or alternative line features currently purchased by the Customer that will permit them to migrate to a Preferred AdvantageSM service agreement with little or no modification to the Customer's current service configuration. Each Preferred AdvantageSM Plus local package will be priced at the same rate as the standard Preferred Advantage local package with a comparable number or type of features.

(N)

(N)

Issued: January 20, 2004

Effective: February 19, 2004

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3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.G Residential Package A - Value PreferredSM Package (T)

Residential Package A consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking and a Primary Directory Listing.

3.1.3.H Residential Package B - Premium PreferredSM Package (T)

Residential Package B consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking, Last Call Return, Continuous Redial, Call Screening, Speed Call 8 and a Primary Directory Listing.

3.1.3.I Residential Package C - OneLine PreferredSM Package (T)

Residential Package C consists of local line switched service, 900 Blocking and a Primary Directory Listing.

Issued: January 20, 2004

Effective: February 19, 2004

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3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages.

Some features included in certain Local Service Packages may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package that is available in a given market depending on network availability or configuration.

Anonymous Call Rejection

Allows customer to automatically reject all calls that have been marked anonymous by the calling party. The call is routed to a denial announcement and subsequently terminated.

Blocking Services.

Blocking Services prevent certain call types from being completed. Blocking service examples include blocking outgoing 10XXX1+ or 900 or 976 calls.

Call Forwarding Busy/Don't Answer/Variable

Call forwarding is the ability to forward an incoming call to a preselected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the called station is in use; "call forwarding don't answer" will forward the call after a predetermined number of rings; "call forwarding variable" will forward the call regardless of the status of the called station. For Business customers, Call Forwarding Busy/Don't Answer options are only available as optional services to a location at which the customer also currently purchases Voice Mail from McLeodUSA.

(N)
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(N)

Call Screening

Allows customer to block incoming calls from up to a maximum of ten telephone numbers.

Call Trace

Permits the tracing of the last call received and holds the results for later use by an authorized law enforcement agency. Results of call trace will be provided only to appropriate law enforcement personnel, and not to the customer.

Call Transfer

The ability to forward a call in progress to another station.

Issued: July 17, 2003

Effective: August 16, 2003

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3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Call Transfer Disconnect

Call Transfer Disconnect is the ability to transfer of calls to another line, disconnecting that call so that it frees up the original line.

Call Waiting

Call waiting is the ability of the called station to generate a tone when the called station is in use to alert the user that another call is waiting to connect with the called station.

Call Waiting ID

Call waiting ID is the ability to identify the party calling when on another call.

Caller ID Blocking

Provides a permanent indicator on a customer's line. Once the block is established on the customer's line, the private status can be deactivated by the customer by dialing a series of number before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only.

Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. New customers to the Caller ID serving area will be provided the same option. A customer requesting per line blocking will pay a nonrecurring charge for re-establishing line blocking.

The standard dialing pattern for per-call Called ID Blocking is *67 (1167 from a rotary telephone). The standard dialing pattern for a per-call unblocking is *82 (1182 from a rotary telephone).

Caller Identification

Allows for the automatic delivery of a calling party's name, telephone number (including non-published and non-listed telephone numbers) or both to the called customer. The number is displayed on customer provided equipment. McLeodUSA will provide the most feature rich version of caller identification in the bundled Local Service package available in a given market depending on network availability or configuration.

Issued: November 13, 2002

Effective: December 13, 2002

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3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

Hunting

Hunting is the ability to forward an incoming call to the next number in a hunting group if the called number is busy.

Circular Hunt is an option of Hunting service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached. The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service.

Preferential Hunt is an option of Hunting service that allows for calls to a specific number (other than the first number) within a hunt group to hunt over a unique sequence of lines within the hunt group. The Preferential Hunt sequence is different than that encountered when a caller dials the first telephone number in a hunt group.

(N)
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(N)

Last Call Return

The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call.

No Solicitation

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily. A caller may press one, or stay on the line to complete the call connection.

Issued: January 20, 2004

Effective: February 19, 2004

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3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Remote Access to Call Forward

This feature allows a user at a "remote" location to activate/deactivate the call forwarding feature. The user gains remote access to the call forwarding feature from a touch tone phone at a remote location. The RACF feature uses an announcement system to provide interactive voice message prompting, which allows customers to verify the forwarded-to directory number. Changes are accomplished by remotely calling an access number, entering the appropriate line and PIN information when prompted to do so, and making any desired changes.

Speed Calling

Permits placing calls to 8 or 30 telephone numbers dialing an abbreviated code.

Three-Way Calling

The ability to add a third line to an established conversation.

Toll Restriction

Toll Restriction provides for exchange access lines to be restricted from dialing billable toll calls. Attempted violation of the restrictions are routed to an announcement.

Issued: November 13, 2002

Effective: December 13, 2002

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3.0 Description of Services Offered**3.1 Local Service (cont'd)****3.1.5 Intercept Services/Referral Recording**

Intercept Services provide new number or explanatory information to callers dialing changed or disconnected numbers. The services include messages delivered either mechanically or by operator. Intercept services apply to temporary and permanently disconnected numbers. Intercept services are for periods up to 8 months for business customers and for periods up to 3 months for residential customers.

(N)

(N)

3.1.6 Local T1 Service

The Local T1 product provide high capacity local access services, with up to 24 channels. The T1 can be configured for either two-way trunk side service (Standard Trunks), or one-way DID (DID capable) service. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Rate elements are a Module Rate Element, a Local Distribution Channel Rate Element, Optional Elements, and applicable surcharges and taxes.

3.1.7 Dynamic T-1

The Dynamic Local T1 product terminates into a customer-provided PBX or hybrid system, via a customer-provided DTI or channel bank. When DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

3.1.8 Dynamic PRI

This product is a facility-based Local PRI product. It provides businesses advanced ISDN PRI capabilities for a variety of switched and dedicated communications applications. ISDN_PRI consists of twenty-three 64 Kbps B channels and one 64 Kbps D channel. The D channel is used for signaling and control of the B channels. Any spare bandwidth that is not used for voice trunks, can be used to provide point-to-point data products. The Dynamic PRI terminates into a customer-provided PBX or hybrid system, via a customer-provided Digital Trunk Interface (DTI) or channel bank. When DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

Issued: March 11, 2003

Effective: April 10, 2003

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3.0 Description of Services Offered (cont'd)**3.1 Local Service (cont'd)****3.1.9 PRI**

This product, ISDN-PRI, provides voice and data communications capabilities via a 1.544 Mbps central office termination and a 1.544 Mbps end user's premises. The product also provides high capacity local access services, with up to 24 channels of which 23 channels are 64 Kbps B channels and one channel is a D channel at 64 Kbps. The D channel is used for signaling and control of the B channels. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Rate elements are an ISDN Rate Element, a Local Distribution Channel Rate Element, Optional Elements, and applicable surcharges and taxes.

3.1.10 Directories**3.1.10.A. Listing Service**

One listing, the Primary Listing, is provided without charge for each customer location. Where two or more exchange lines are served on a hunting service basis, only one Primary Listing for the group will be provided.

3.1.10.B. Directory Distribution

One local exchange directory will be provided to a customer for each customer location at the time directories are distributed by the incumbent local exchange carrier.

3.1.11 Calling Card

This service allows the Customer to make telephone calls from any non-Customer location such as a payphone by dialing an 800 access number and a personal identification number before dialing the telephone number of the called party. The charges resulting from use of the Calling Card are billed to the Customer's McLeodUSA account at the rates and charges set forth in the Rate Tables.

Issued: November 13, 2002

Effective: December 13, 2002

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3.0 Description of Services Offered (cont'd)

3.2 Directory Assistance

3.2.1 Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

3.2.2 Availability

DA is available to all Customers.

3.2.3 Maximum Number of Requests Per Call

Two (2) requests for a telephone number will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

3.2.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

3.2.5 Persons and Locations Exempt from All DA Charges

Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to utilize a telephone directory shall be exempt from charges for DA. The Customer must provide McLeodUSA with certification of this condition. Certification from a doctor, psychologist, psychiatrist, county or state social service agency, or similar person or agency will be acceptable. The exemption is effective prospectively and also retroactively for the month prior to the presentation of the certificate to McLeodUSA.

Issued: November 13, 2002

Effective: December 13, 2002

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3.0 Description of Services Offered (cont'd)

3.3 Operator Services

Operator Services is the furnishing of services for the completion of calls by consumers and customers pre-subscribed to company made with the assistance of a company operator within the state including aggregator sites and locations. Aggregator sites include, but are not limited to hotels/motels, hospitals, business, military establishments; and locations of public, semi-public, or private pay telephones. Note: Charges for these services are exempt when requested by authorized emergency personnel. Customers may receive bills directly from other operator service providers whose services the customer may use.

Busy Line Verification Surcharge – Charge to end-user to verify whether a telephone line is in use or has trouble.

Busy Line Verification Interrupt Surcharge – Charge to end-user to verify whether a telephone line is in use, and then to interrupt the end-users current phone call.

Issued: November 13, 2002

Effective: December 13, 2002

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3.0 Description of Services Offered (cont'd)

3.3 Operator Services (cont'd)

Calling Card Surcharge - This charge applies when a 0+ or 0- call is charged to a valid calling card. In order to control fraud, the company may refuse to accept a card that it determines or suspects to be invalid.

Collect Surcharge - This charge applies when an end-user requests the operator to bill the charges to the called station or party which agrees to pay for all charges.

General Assistance Surcharge Charge to end-user to obtain information such as time of day, day of the week, area codes, international country and/or city codes.

Operator Dialed Surcharge In addition to the per minute usage rates, an operator dialed surcharge also applies to each type of call. This is a charge that is assessed to the customer for having the operator dial the called number for them.

Payphone Surcharge - The Payphone surcharge applies to the following state-to-state* and international* consumer calls placed from a public or semi-public payphone that are paid for by means other than depositing coins into the payphone:

(T)

(T)

*calls billed to a third number

*collect calls

*calls billed to a calling card

*calls to Directory Assistance

*prepaid card service calls.

Person-to-Person Surcharge Charge when the end-user specifies to the operator a particular party to be reached. If the original person, department, mobile station, extension, or office designated by the end-user is unavailable and the end-user requests or agrees to talk to any other party, the call is still charged as a Person-to-Person call.

Property Imposed Fee (PIF) - Per call charge imposed by property owner.

Third Party - The end-user requests the operator to bill the charges for a call to a number other than that of the called or calling party. The party receiving the charges agrees to pay for all charges.

* The Commission does not regulate interstate or international calls. These are within the jurisdiction of the FCC.

(N)

(N)

Issued: October 13, 2004

Effective: November 12, 2004

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3.0 Description of Services Offered (cont'd)3.4 Preferred Advantage® Conference Calling (T)

Conference Calling is the ability to have multiple parties listen and participate in meetings via telephone. (T)

("Standard Services available" moved to section 3.4.2.C on Sheet No. 59.1.) (M)

3.4.1 Anytime Conferencing (N)3.4.1.A Anytime Conferencing Audio

Anytime Conferencing allows you to hold a conference call any time without operator assistance. Anytime Conferencing conference room is available 24/7 and can host up to 100 participants. Anytime Conference may be used with the Web Conferencing interface Conference Calling Control Panel to moderate a call, show a Power Point® presentation or share documents in a fully collaborative environment.

3.4.1.B Anytime Conferencing with Web

Anytime Conferencing Anytime Conferencing Web enables a caller to share presentations, applications and documents on the Internet with other participants.

3.4.2 Basic Assisted and Event Conferencing3.4.2.A Basic Assisted

Basic Assisted provides minimal operator support. Basic Assisted Conference call is ordered for less than 45 participants. A live operator will answer to both the call organizer and participants, gather each participant's name and other information required and announces each participant as s/he is placed into conference. The operator may conduct a roll call and then turn the call over to the Chairperson. The operator is always available by pressing 'star, zero' (*0).

3.4.2.B Event Conferencing

Event Conferencing is a professionally managed conference call, reserved in advance, and designed specifically for large event style conference calls or calls that require the personal touch of an operator.

Participants dial in from any location or the Event Conferencing team will dial out to participants. A dedicated operator manages the call from start to finish. (N)

Issued: September 2, 2004

Effective: October 2, 2004

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3.0 Description of Services Offered (cont'd)3.4 Preferred Advantage® Conference Calling (cont'd)3.4.2.C Standard Services available

(M)

With each of the two following standard services, clients have two options:

- Attended Call: Facilitator monitors the conference call to add any assistance that may be needed.
- Unattended Call: No facilitator is present, but a facilitator is available at any time by pressing *O on the phone.

(M)

3.4.2.D Basic Assisted and Event Conferencing Products

(N)

3.4.1.D.1 Toll Free Meet Me

(M)(T)

Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. The conference fees are charged to the hosting organization.

3.4.1.D.2 Domestic Dial-Out

(T)

Conference Center facilitators dial-out to all participants prior to the scheduled conference. The hosting organization is charged the long distance and conference bridging fees.

(M)

3.4.1.D.3 Local Meet Me

(N)

Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. Except for the LD toll charges, the conference fees are charged to the hosting organization. Each participant will be responsible for the long distance per minute charges that they incur while on the call.

3.4.1.D.4 Passcode

(N)

Passcode Conferencing provides an automated service that allows you to schedule a call in advance by speaking to a reservationist. Each time a call is scheduled, a new access number and room number is provided to you.

Issued: September 2, 2004

Effective: October 2, 2004

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3.0 Description of Services Offered (cont'd)3.5 Long Distance Interexchange Services

McLeodUSA long distance services are interexchange telephone services that allow customers to originate and terminate interexchange calls at locations within the state of Missouri. Long Distance Preferred AdvantageSM Packages consist of a bucket anytime minutes used by the Customer for both incoming and outgoing domestic long distance calls. Long distance minutes used in excess of the bucket of minutes shall be billed at the "overage rate per minute." Preferred AdvantageSM Inter/Intra State Long Distance Service is available to Business Customers. A Customer must also select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. Usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis **provided all Customer's local lines at a Customer location are served by McLeodUSA.**

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(T)3.5.1 Time of Day3.5.1.A Day Time Period

7:00 am through 6:59 pm Monday through Friday;

3.5.1.B Evening/Weekend Time Period

7:00 pm through 6:59 am Monday through Friday, all day Saturday and Sunday.

3.5.1.C Holidays Rates

Holiday rates are applicable from 12:00:00 am to 11:59:59 pm on the following holidays: New Years Day; Martin Luther King Junior's Day; Presidents Day; Memorial Day; Independence Day; Labor Day; Columbus Day; Veterans Day; Thanksgiving Day; Christmas Day.

3.6 800 Services

McLeodUSA Preferred AdvantageSM 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the McLeodUSA customer is billed for the calls rather than the call's originator. Unless otherwise specified, all McLeodUSA 800 calls are subject to a 30-second average connect time (i.e., total monthly minutes of use divided by total monthly calls must equal at least 30 seconds) for a given terminating service group. All calls are rounded up to the next higher increment. In the event that 800 calls do not meet the 30-second average connect time requirement, billable usage will be increased by a surcharge equal to the necessary number of minutes at the average cost per minute to meet the 30-second requirement. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed

Issued: August 1, 2003

Effective: August 31, 2003

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3.0 Description of Services Offered (cont'd)**3.6 800 Services (cont'd)**

monthly analysis of the originating telephone numbers of those placing 800 calls. Preferred AdvantageSM Inter/Intra State Toll Free Long Distance Service is available to Business Customers. A Customer must also select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. Usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis **provided all Customer's local lines at a Customer location are served by McLeodUSA..**

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(T)**3.7 Promotional Offerings**

McLeodUSA will provide tariff notification to the Commission no less than seven (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the start and end dates of the promotion. McLeodUSA will offer all promotions in a non-discriminatory manner.

3.8 Individual Case Basis (ICB)

Centrex and private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

3.9 Market Expansion Line (MEL)

MEL is a service whereby a call placed from an exchange access service to a MEL customer's telephone number (the forwarded-to location) is automatically forwarded by telephone company serving office equipment to the customer's remote location. Terminating stations must have incoming call capability. MELs are available when used in conjunction with long distance or 800 Service. MELs are billed in one minute increments.

Issued: August 1, 2003

Effective: August 31, 2003

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3.0 Description of Services Offered (cont'd)**3.10 Private Switch Automatic Location Identification (PS/ALI)**

This service is offered subject to the availability of appropriate facilities. It enables the customer to interface with the E911 database to provide address and location information for the stations that operate behind their switch. This information includes the PBX customers' names, addresses, and other location information which are associated with specific PBX station telephone numbers. The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, or a PBX owner/operator who has been required or who desires to provide PBX station specific location information to the E911 system. The PS/ALI customer must be authorized by the 911 jurisdiction to subscribe to PS/ALI service, and obtaining such authorization is the responsibility of the customer.

This service is offered as either Standard or Advanced. For Standard PS/ ALI, information is loaded and managed via McLeodUSA's existing interface to the database provider. For Advanced PS/ALI, the customer manages 911 information via a direct PC interface to the database provider.

3.11 Term and Volume Discounts

A Customer signing a term service agreement to purchase certain term discount eligible services from McLeodUSA are eligible for a Term and Volume Discount. The Term and Volume Discount percentage may change from month to month if the Customer's monthly volume of charges for certain eligible services increases or decreases. Only eligible services purchased under a single service agreement count towards the applicable Term and Volume Discount. Discounts do not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs.

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Issued: August 15, 2003

Effective: September 14, 2003

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3.0 Description of Services Offered (cont'd)

3.11 Term and Volume Discounts (cont'd)

3.11.1 Term and Volume Discount Plan

(T)

3.11.1.A Eligibility for Term and Volume Discount Plan

(T)

Customers signing a Master Service Agreement ("Agreement") for at least a 12 month term are eligible for a Term and Volume Discount on all Preferred AdvantageSM services purchased under a single Agreement. Term and Volume Discounts will only apply to eligible services purchased by business customers from McLeodUSA and do not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs. Term and Volume Discounts do not apply to services purchased from McLeodUSA under a different Master Service Agreement.

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(D)

Issued: July 17, 2003

Effective: August 16, 2003

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3.0 Description of Services Offered (cont'd)

3.11 Term and Volume Discounts (cont'd)

3.11.1 Term and Volume Discount Plan (cont'd)

3.11.1.B Eligible Services and Application

The following Preferred Advantage services purchased under a single Master Service Agreement ("Agreement") are eligible to receive only a Tier 1 discount ("Tier 1 eligible services"): Local Service Packages, Local Service Package Optional Services (Hunting, market expansion lines, extended area calling scope, Wire Care, Screening and Restrictive Services, Standard Directory Assistance, and Optional Directory Listings), Preferred AdvantageSM Long Distance Minute Packages, Voice Mail and Dial Up Internet Access Service. McLeodUSA will automatically apply the Tier 1 discount percentage set forth in **Section 4.3.17, Rate Table 17.2**, to the Customer's monthly charges for Tier 1 only eligible services on Customer's monthly invoice regardless of the volume of Tier 1 eligible services purchased in a given billing cycle.

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Issued: August 15, 2003

Effective: September 14, 2003

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3.0 Description of Services Offered (cont'd)

3.11 Term and Volume Discounts (cont'd)

3.11.1 Term and Volume Discount Plan (cont'd)

3.11.1.B Eligible Services and Application (cont'd)

The following Preferred AdvantageSM Toolkit services purchased under the same Agreement are eligible to receive a Tier 2, Tier 3, Tier 4, or Tier 5 discount ("Tier 2-5 eligible services") depending on the volume of purchases of all services: Dedicated Local Preferred (local T1 & PRI), Preferred AdvantageSM Inter/Intra State Switched LD Plan, Preferred AdvantageSM Inter/Intra State Switched 800 Plan, Dedicated Long Distance, Dedicated 800 Plan, Enhanced 800, Integrated Access, Calling Card, Conference Calling, Broadband Internet Access, High Speed Internet Access, Premium City to City Connections, Secure City-to-City Connections, and Local Loop Access charges for Premium City-to-City Connections, Secure City to City Connections, and High Speed Internet Access. The Customer's actual pre-discounted monthly charges for all Tier 1 and Tier 2-5 eligible services for a given monthly billing cycle will determine the applicable discount Tier for that billing cycle based on **Rate Table 17.2 located in Section 4.3.17.**

(T)

Issued: August 15, 2003

Effective: September 14, 2003

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3.0 Description of Services Offered (cont'd)**3.11 Term and Volume Discount (cont'd)****3.11.1 Term and Volume Discount Plan (cont'd)****3.11.1.B Eligible Services and Application**

Thus, the discount percentage applicable to Tier 2-5 eligible services may change from month to month if the Customer's monthly charges for all services purchased under the Agreement increases or decreases. McLeodUSA will automatically apply the appropriate Tier discount percentage set forth in Rate Table 17.2 located in Section 4.3.17, to the Customer's monthly charges for Tier 2-5 eligible services. If Customer's total pre-discounted monthly charges for all services are less than \$500 in a monthly billing cycle, then McLeodUSA will apply the Tier 1 discount percentage to both the Tier 1 and Tier 2-5 eligible services.

3.12 Group Billing

This service is a unique invoice option for business customers with multiple locations. Group Billing allows customers to establish a tier system in which a main or "parent" account can have multiple sub or "child" accounts and pay the "child" invoices for all locations, some locations or no locations. Summary information is available to the "parent" for all "child" accounts and "child" accounts can receive individual invoice detail regardless of who is remitting payment. Group Billing can be used in partnership with McLeodUSA's Toll Free application.

At service set-up, customer must determine the locations responsible for payment remittance. Although "child" accounts may be responsible for payment, "parent" accounts are ultimately responsible for past due balances on "child" accounts. If a "child" account disconnects service, any past due balance will be transferred to the "parent" account. Payment disputes between "parent" and "child" accounts are not the responsibility of McLeodUSA.

(N)

(N)

3.0 Description of Services Offered (cont'd)

(Reserved for Future Use)

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn
Vice President and Deputy General Counsel
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4.0 Rates and Charges (cont'd)

4.3 Rate Tables (cont'd)

4.3.9 Rate Table 9: Directory Assistance Service

Local Directory Assistance	\$0.75 per number requested	
Non-Local Directory Assistance	\$1.10 per number requested	(T)

Issued: March 11, 2003

Effective: April 10, 2003

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OPERATOR SERVICES **Missouri Public
Service Commission**

9.1 Directory Assistance

REC'D JUN 30 2000

A customer may obtain Directory Assistance in determining telephone numbers within his local calling area by calling the Directory Assistance operator.

- 9.1.1 The Customer will be allowed to make up to 2 calls per month to local Directory Assistance at no charge. Each call to local Directory Assistance thereafter will be charged as follows:

Per Call
\$.65

- 9.1.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 9.1.3 A credit will be given for calls to Directory Assistance under the following circumstances:

- a) The Customer experiences poor transmission or is cut-off during the Call; or
- b) The Customer is given an incorrect telephone number.

- 9.1.4 To obtain a credit as identified under 9.1.3 above, the Customer must notify its Customer Service representative.

- 9.1.5 Directory Assistance Call Completion is available, where facilities permit, when the Customer requests connection to the telephone number requested from Directory Assistance. There is no call allowance for Directory Assistance Call Completion. Rates apply in addition to charges for Directory Assistance and any applicable toll charges as follows:

Per Call
\$.35

- 9.1.6 National Directory Assistance provides the telephone number of customers located outside the local calling area specified in this tariff, but within the United States. This service is offered subject to availability, facilities permitting.

Per Listing
\$.95

- 9.1.6.1 Directory Assistance Call Completion is not offered with this service.

- 9.1.6.2 The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 9.1.6.3 National Directory Assistance is not provided to customers who have Toll Restriction.

- 9.1.6.4 Credits for National Directory Assistance calls will be given as specified in 9.13 and 9.14 above.

ISSUED: June 30, 2000

By Jerry Howe, President and Chief Operating Officer
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EFFECTIVE: July 30, 2000
**Missouri Public
Service Commission**

FILED JUL 30 2000
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**Missouri Public
Service Commission**

OPERATOR SERVICES

REC'D MAR 22 1999

9.2 Operator Assistance

A customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

- 9.2.1 Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- 9.2.2 Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- 9.2.3 Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.
- 9.2.4 Person to Person Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- 9.2.5 Station to Station Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.
- 9.2.6 General Assistance: The Customer has the option to request general information from the operator, such as dialing instruction, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.
- 9.2.7 Operator Assisted Surcharges
The following surcharges will be applied:

	Fully Automated. Per Call	Semi-Automated or Operator Handled, Per Call
Third Number Billing	\$.35	\$.65
Collect Calls	\$.35	\$.65
Calling Card	\$.35	\$.65
Person to Person	\$2.00	\$2.40
Station to Station	\$.70	\$1.10
General Assistance	N/C	N/C

**Missouri Public
Service Commission**
99 - 173
FEB 22 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer
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OPERATOR SERVICES

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Missouri Public
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9.2 Operator Assistance - (Continued)

RECEIVED MAR 22 1999

9.2.8 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear of "in use" and report to the calling party.

9.2.9 Busy Line Verification with Interrupt: The Operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

9.2.10 Busy Line Verification Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

- a) The operator verifies that the line is busy with a call in progress.
- b) The operator verifies that the line is available for incoming calls.
- c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. The following charge will apply for both verification and interruption

	<u>Per Request</u>
Busy Line Verification	\$1.20
Busy Line Interrupt	\$1.85

9.3 Additional Operator Services Regulations

Pursuant to the requirements of the Missouri Public Service Commission, the following additional regulations will apply to the Company's provision of intrastate operator services in the State of Missouri:

- 9.3.1 The Company will not knowingly bill for incomplete calls and will remove any charge(s) for incomplete calls upon subscriber notification or the Company's knowledge of the charge(s) for incomplete calls.
- 9.3.2 The Company will advise the caller and the billed party (if different from the caller) that Gabriel Communications of Missouri, Inc. is the operator services provider at the time of the initial contact.
- 9.3.3 The Company will provide rate quotes, including all rate components and any additional charges, upon request, at no charge.
- 9.3.4 The Company will allow only tariff charges approved by the Missouri Public Service Commission, or otherwise allowed by law for the provision of operator services, to appear on billings rendered by local exchange companies (LECs) on behalf of the Company, and will not collect location surcharges imposed by traffic aggregators.

Missouri Public
Service Commission
99-173
FILED MAR 22 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

By: Jerry Howe, President and Chief Operating Officer
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OPERATOR SERVICES

P.S.C. MO TARIFF NO. 1

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Service Commission**

9.3 Additional Operator Services Regulations - (Continued)

REC'D MAR 22 1999

- 9.3.5 The Company will arrange for listing of its name on a LEC's billing of the Company's charges, if the LEC has multi-carrier bill listing capability.
- 9.3.5 The Company will employ reasonable calling card verification procedures, which are acceptable to the companies issuing the calling cards. In order to control fraud, the Company may refuse to accept calling cards, which it determines to be invalid or cards, which it is unable to verify.
- 9.3.6 The Company will direct all "0" or "00" emergency calls in the quickest manner to the local emergency service provider at no charge.
- 9.3.7 Upon request, the Company will transfer calls to other authorized interexchange companies or to the LEC, if calling can list the caller's actual point of origin.
- 9.3.8 The Company's contracts with traffic aggregators will contain provisions which
- a) Prohibit the blocking of access to an end-user's interexchange carrier of choice.
 - b) Provide for the prominent posting or display, on or near the telephones to be utilized by end-users, of material setting forth the name of the Company, complaint procedures, instructions on reaching the LEC operator as well as other interexchange carriers, and procedures for emergency calls.

**Missouri Public
Service Commission**
99 - 173
FILED MAR 22 1999

ISSUED: March 22, 1999

EFFECTIVE: May 6, 1999

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Local Exchange Telecommunications Services

3.1.1. General - Local Exchange Telecommunications Services consist of the services offered pursuant to this Tariff, either individually or in combination. Each service is offered independently of the other and is offered via Sage's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. A connection to Sage's switching network enables the Customer to:

1. receive calls from other stations on the public switched telephone network;
2. access Sage's Local Exchange calling services as set forth in this Tariff;
3. access intrastate, interstate and international calling services provided by Sage and other certified common carriers;
4. access toll-free telecommunications services such as 800 NPA;
5. access 9-1-1 service for emergency calling, and
6. access other operator and directory assistance services.

3.1.2. Service Description - Service provides Residential and Business Customers with the ability to originate calls from a Sage-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchanges included in the Customer's local calling area.

Following are types of orders for Local Exchange Service that Sage will accept:

Conversions

The following are types of customers and/or telephone lines Sage will convert:

1. Customers with active Southwestern Bell local telephone service on Southwestern Bell access lines ("local loops"). Subscribers of Southwestern Bell's Prepaid Local Telephone Service (PLTS) or Prepaid Home Service (PHS) do not qualify under this definition.
2. Customers with active service on Southwestern Bell local loops provided by the following qualified resellers and/or CLECs:

- GTE	- AT&T	- MCI Worldcom
- Valu-Line	- CapRock	- Birch
- Z-Tel	- NTS	- Capital
- Hyperion	- Allegiance	- Logix
- Ionex	- IWL	- Sprint
- Premier Network	- Fairpoint Communications	
- Talk.com	- Network Intelligence	- Techtel
- ATS	- Vartec	- Comcast
- Excel		

(AT)

(AT)

Orders for local telephone service provided by any other company will not be accepted. Customers in this category must first obtain local telephone service from SWBT or one of the qualified resellers listed above.

Issued: September 24, 2003

Effective: October 24, 2003

Issued By:

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MO PSC 2

SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.2. Local Exchange Service (cont'd)

New Installations

Service Commission

Following are types of new line installations that Sage Telecom will perform:

1. Additional new lines for Sage Telecom customers who have service or are in the process of converting existing service at that location to Sage Telecom.
2. Physical move of lines and service for existing Sage Telecom customers to a new location.
3. An existing business customer that is opening up a new and separate location under the same business name, provided that the customer is in good standing. A customer is in good standing if they have been a customer of Sage for at least ninety (90) days AND have paid their last three (3) consecutive bills on time. Orders must be approved in advance by either the Vice President, Business Development or the Chief Financial Officer.

Following are types of orders Sage will not accept:

1. Installation of lines at locations that have never had local telephone service, with the exception of physical moves noted under item 2 above.
2. New installations where the customer is not converting existing local telephone service.

Residential and Business Customers may choose from one of the Local Service Plans in Section 3.1.4 and are assessed a flat monthly fee based on their local service plan(s) and originating exchange that entitles the customer to unlimited usage.

3.1.2.A. Business Services - Business Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff with the following modifications, limitations and restrictions:

1. Business Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by customer to be unblocked.
2. Service is furnished only for use by the Business Customer, guests, employees and business associates.

Missouri Public

FILED FEB 09 2002

02 - 029

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

3.1.2. Local Exchange Service (cont'd)

REC'D JAN 10 2002

3.1.2.A. Business Services

Service Commission

3. Service is available whenever the use of the service is primarily or substantially of a business, professional institution or otherwise occupation nature, or where the listing required is such as to indicate business use. Business rates are applicable to:

- a. Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public, private or parochial schools, hospitals, nursing homes, libraries, institutions, churches and all other establishments of a strictly business nature.
- b. Any location where a business designation is provided or when a title indicating a trade, occupation or profession is listed.
- c. Service terminating solely on the answering service facilities of a telephone answering firm will carry business rates.
- d. Residential locations where the Business customer has no regular business telephone service and the use of the service by the Business Customer, members of the household, or guests is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

3.1.2.B. Residential Services - Residential Services provide the Customer with the general telecommunications services listed in Section 3.1.1 of this Tariff and is not available to those locations governed by Section 3.1.2.A.

1. Residential Services cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., N.A. 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by Sage, unless otherwise requested by the customer to be unblocked.

Missouri Public

FILED FEB 09 2002

02 - 029

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

James E. Kennedy

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.3. Service Areas and Local Calling Scopes

Service Commission

- 3.1.3.A. Sage provides residential and business telecommunications services, as described in this tariff, within the Southwestern Bell Telephone Company (SWBT) exchanges noted below. Sage concurs in the maps and legal description of the exchanges below as filed with the Missouri Public Service Commission by SWBT.

Exchange Name	Exchange Name	Exchange Name
Adrian	De Kalb	Holcomb
Advance	De Soto	Hornersville
Agency	Deering	Imperial
Altenburg-Frohna	Delta	Jackson
Antonia	Dexter	Jasper
Archie	Downing	Joplin
Argyle	East Prairie	Kennett
Armstrong	Edina	Kirksville
Ash Grove	Eldon	Knob Noster
Beaufort	Elsberry	La Monte
Bell City	Essex	Lake Ozark-Osage Beach
Benton	Eureka	Lamar
Billings	Excelsior Springs	Lancaster
Bismarck	Farley	Leadwood
Bloomfield	Farmington	Lilbourn
Bloomsdale	Fayette	Linn
Bonne Terre	Fenton	Lockwood
Boonville	Festus-Crystal City	Louisiana
Bowling Green	Fisk	Macks Creek
Brookfield	Flat River	Malden
Camdenton	Frankford	Manchester
Campbell	Fredericktown	Marble Hill
Cape Girardeau	Freeburg	Marceline
Cardwell	Fulton	Marionville
Carl Junction	Gideon	Marshall
Carrollton	Glasgow	Marston
Carthage	Grain Valley	Maxville
Caruthersville	Gravois Mills	Meta
Cedar Hill	Gray Summit	Mexico
Center	Greenwood	Moberly
Chaffee	Hannibal	Monett
Charleston	Harvester	Montgomery City
Chesterfield	Hayti	Morehouse
Chillicothe	Herculaneum-Pevely	Neosho
Clarksville	Higbee	Nevada
Clever	High Ridge	New Franklin
Climax Springs	Hillsboro	New Madrid

Issued: January 10, 2002

Issued By:

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Effective: February 9, 2002
Missouri Public

FILED FEB 09 2002

02 - 029

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.3. Service Areas and Local Calling Scopes

Service Commission

Exchange Name	Exchange Name	Exchange Name
Oak Ridge	Richmond	St. Marys
Old Appleton	Richwoods	Stanberry
Oran	Risco	Trenton
Pacific	Rushville	Tuscumbia
Patton	San Antonio	Union
Paynesville	Scott City	Valley Park
Perryville	Sedalia	Versailles
Pierce City	Senath	Vienna
Pocahontas	Sikeston	Walnut Grove
Pond	Slater	Wardell
Poplar Bluff	Smithville	Ware
Portage Des Sioux	South Arkansas City	Washington
Portageville	St. Charles	Webb City
Puxico	St. Clair	Wellsville
Qulin	St. Genevieve	Westphalia
	St. Joseph	Wyatt
Kansas City Metropolitan Exchange	St. Louis Metropolitan Exchange	Springfield Metropolitan Exchange
Principal Zone	Principal Zone	Principal Zone
Kansas City	St. Louis	Springfield
MCA-1 Zones	MCA-1 Zones	MCA-1 Zones
Gladstone Independence Parkville Raytown South Kansas City	Ferguson Ladue Mehlville Overland Riverview Sappington Webster Groves	Fair Grove Nixa Republic Rogersville Strafford Willard
MCA-2 Zones	MCA-2 Zones	
Belton Blue Springs East Independence Lee's Summit Liberty Nashua	Bridgeton Creve Coeur Florissant Kirkwood Tiffany Springs Oakville Spanish Lake	

3.1.3.B. Exchanges included in Local Calling Areas:

Sage concurs with the applicable ILEC's exchanges for all customers.

Issued: January 10, 2002

Issued By:

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Effective: February 9, 2002.

Missouri Public

FILED FEB 09 2002
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Service Commission
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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.3. Service Areas and Local Calling Scopes (cont'd)

3.1.3.C. Sage provides the Sage Unlimited Plan to residential customers, as described in this tariff, within the (AT) Southwestern Bell Telephone Company (SWBT) exchanges noted below.

EXCHANGE
ANTONIA
ARCHIE
ASH GROVE
BELTON
BILLINGS
BLUE SPRINGS
BONNE TERRE
BOONVILLE
BRIDGETON
CAMDENTON
CAPE GIRARDEAU
CARTHAGE
CEDAR HILL
CHESTERFIELD
CHILLICOTHE
CLEVER
CREVE COEUR
DE SOTO
DEXTER
EAST INDEPENDENCE
ELDON
EUREKA
EXCELSIOR SPRINGS
FAIR GROVE
FARLEY
FARMINGTON
PENTON
FERGUSON
FESTUS-CRYSTAL CITY
FLAT RIVER
FLORISSANT
FREDERICKTOWN
FULTON
GLADSTONE

EXCHANGE
GRAIN VALLEY
GRAY SUMMIT
GRAVOIS MILLS
GREENWOOD
HANNIBAL
HARVESTER
HERCULANEUM-PEVELY
HILLSBORO
HIGH RIDGE
IMPERIAL
INDEPENDENCE
JACKSON
JOPLIN
KANSAS CITY
KENNETT
KIRKSVILLE
KIRKWOOD
LADUE
LAKE OZARK-OSAGE BEACH
LEE'S SUMMIT
LIBERTY
MANCHESTER
MARIONVILLE
MARSHALL
MAXVILLE
MEHLVILLE
MEXICO
MOBERLY
MONETT
NASHUA
NEOSHO
NEVADA
NIXA
OAKVILLE

EXCHANGE
OVERLAND
PACIFIC
PARKVILLE
PERRYVILLE
POND
POPLAR BLUFF
PORTAGE DES SIOUX
RAYTOWN
REPUBLIC
RICHMOND
RIVERVIEW
ROGERSVILLE
SAPPINGTON
SEDALIA
SIKESTON
SOUTH KANSAS CITY
SMITHVILLE
SPANISH LAKE
SPRINGFIELD
ST. CHAR
ST. CLAIR
ST. GENEVIEVE
ST. JOSEPH
ST. LOUIS
STRAFFORD
TIFFANY SPRINGS
UNION
VALLEY PARK
WALNUT GROVE
WARE
WASHINGTON
WEBB CITY
WEBSTER GROVES
WILLARD

Issued: June 5, 2003

Effective: July 7, 2003

Issued By:
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Filed
MO PSC 5

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.3 Service Areas and Local Calling Scopes (cont'd)

3.1.3.D. Sage provides the Simply Savings, Simply Savings PLUS, and Simply Savings Complete to residential customers, as described in this tariff, within the Southwestern Bell Telephone Company (SWBT) exchanges noted below (AT)

Kansas City	St. Louis Metropolitan
Metropolitan Exchange	Exchange
Principal Zone	Principal Zone
Kansas City	St. Louis
MCA-1 Zones	MCA-1 Zones
Gladstone	Ferguson
Independence	Ladue
Parkville	Mehlville
Raytown	Overland
South Kansas City	Riverview
	Sappington
	Webster Groves
MCA-2 Zones	MCA-2 Zones
Belton	Bridgeton
Blue Springs	Creve Coeur
East Independence	Florissant
Lee's Summit	Kirkwood
Liberty	Tiffany Springs
Nashua	Oakville
	Spanish Lake

(AT)

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.A. Residential

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

2. Home Choice Plan

The Home Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Caller ID Service-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.A. Home Choice Plan is no longer offered to new residential customers in all zones of the Kansas City Metropolitan Exchange and all zones of the St. Louis Metropolitan Exchange, effective March 15, 2004. (AT)

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3.1.4. and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.4. Local Service Plans (cont'd)

Service Commission

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area	St. Louis Metro Area
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
Springfield Metro Area	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the sixty (60) minutes of Sage 1+ long distance minutes each month.

Issued: January 10, 2002

Effective: February 9, 2002
Missouri Public

Issued By:
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FILED FEB 09 2002

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

4. Regional Plan

Eligibility: Any residential customer who subscribes to Sage's Home Choice Plan or Metropolitan Plan. Regional Plan is no longer available (AT) to residential customers effective March 15, 2004. (AT)

Local Calling Area: All local telephone exchanges located within the customer's LATA.

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(MT)

Material previously located on this page now appears on Page 30.0.1.

Issued: February 13, 2004

Effective: March 15, 2004

Issued By
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

(MT)

3.1.4.A. Residential (cont'd)

5. Sage Unlimited Plan

The Sage Unlimited Plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- Basic Voicemail Service - Free
- The following Custom Calling Features Free:
 - Call Return Call Waiting Call Blocker Speed Calling
 - Call Forwarding Three-Way Calling Auto Redial Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to point within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in exchanges listed in Section 3.1.3.C with the exception of the following exchanges:

Kansas City Metro Area	St. Louis Metro Area	Springfield Metro Area
Richmond	Herculaneum-Pevely	Ash Grove
Smithville	Gray Summit	Marionville
Archie	Antonia	Billings
Greenwood	Hillsboro	Walnut Grove
Farley	Portage Des Sioux	Clever
Grain Valley	Ware	

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited (AT) Plan is no longer offered to new residential customers after March 15, 2004. (AT)

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned. (MT)

Material now appearing on this page was previously located on Page 30.

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

6. Sage Unlimited Plan (with metro calling)

The Sage Unlimited plan includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- 2-Way Metro Calling with either the Kansas City, St. Louis or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Caller ID Service - Free
- Basic Voicemail Service - Free
- The following Custom Calling Features Free:
 - Call Return
 - Call Waiting
 - Call Blocker
 - Speed Calling
 - Call Forwarding
 - Three-Way Calling
 - Auto Redial
 - Call Waiting ID
- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands.

Eligibility: Residential customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area	St. Louis Metro Area	Springfield Metro Area
Excelsior Springs	St. Charles	Pacific
Richmond	Harvester	Cedar Hill
Smithville	Manchester	Eureka
Archie	Chesterfield	Herculancum-Pevely
Greenwood	Fenton	Gray Summit
Farley	Maxville	Antonia
Grain Valley	Valley Park	Hillsboro
	Festus-Crystal City	
	High Ridge	Portage Des Sioux
	Pond	Ware
	Imperial	De Soto

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month. Sage Unlimited Plan (with metro calling) is no longer offered to new residential customers after March 15, 2004. (AT)

The Sage Unlimited Plan cannot be used for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned. (AT)

Issued: February 13, 2004

Effective: March 15, 2004

Issued By
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

(AT)

3.1.4. Local Service Plans (cont'd)

3.1.4.A. Residential (cont'd)

7. Simply Savings

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- One hundred (100) minutes of Sage 1+ long distance minutes each month

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

(AT)

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

(AT)

3.1.4.A. Residential (cont'd)

8. Simply Savings PLUS

Simply Savings includes the following bundle of services:

- Basic Local Exchange Service, including unlimited local calling
- Caller ID Service - Free
- Call Waiting - Free
- Choice of any one of the following features - Free
 - Call Forwarding
 - Call Waiting ID
 - Call Waiting ID with Options
 - 3-Way Calling
- 250 Free Sage 1+long distance minutes each month.

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the two hundred fifty (250) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

(AT)

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

(AT)

3.1.4.A. Residential (cont'd)

9. Simply Savings COMPLETE

Simply Savings COMPLETE includes the following bundle of services:

Basic Local Exchange Service, including unlimited local calling

- Caller ID Service - Free
- Basic Voicemail Service - Free
- The following Custom Calling Features - Free:

Auto Redial	Call Waiting
Call Blocker	Speed Calling
Call Forwarding	Three-Way Calling
Call Return	Call Waiting ID
Priority Call	Remote Access to Call Forwarding
Selective Call Forwarding	

- Unlimited Sage 1+ long distance minutes each month. Applies to direct dialed, 1+ long distance or 1+ intraLATA toll calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands

Eligibility: Residential customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.D.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the unlimited minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff

The Simply Savings COMPLETE cannot be for long distance access to the Internet, or for business purposes such as telemarketing or autodialing. Unlimited long distance only applies to the telephone line on which this plan is assigned.

(AT)

Issued: February 13, 2004

Effective: March 15, 2004

Issued By
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business

Service Commission

1. Basic Local Exchange Service

Basic Local Exchange Service is a single party, two-way switched service provisioned through the use of local access lines within the local calling scope.

Eligibility: Business customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

2. Business Choice Plan

The Business Choice Plan includes the following bundle of services:

- Basic Local Exchange Service
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month. See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the originating Southwestern Bell Telephone Company (SWBT) exchanges listed in Section 3.1.3.

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the one hundred (100) minutes of Sage 1+ long distance minutes each month.

Local Calling Area: The local calling area for an exchange is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5 of SWBT's Missouri Local Exchange Tariff.

Missouri Public

FILED FEB 09 2002
02-029

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunication Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

(FC)

3. Metropolitan Plan

The Metropolitan Plan includes the following bundle of services:

- Basic Local Exchange Service
- 2-Way Metro Calling with either the Kansas City, St. Louis, or Springfield Metropolitan Exchanges, depending on the customer's originating exchange.
- Multi-Line Hunting-Free
- Free Sage 1+ long distance minutes each month See Section 3.1.4.C for quantity and rules and regulations.

Eligibility: Business customers in the following Southwestern Bell Telephone Company (SWBT) exchanges:

Kansas City Metro Area	St. Louis Metro Area
Excelsior Springs	St. Charles
Richmond	Harvester
Smithville	Manchester
Archie	Chesterfield
Greenwood	Fenton
Farley	Maxville
Grain Valley	Valley Park
	Festus-Crystal City
Springfield Metro Area	High Ridge
Ash Grove	Pond
Marionville	Imperial
Billings	De Soto
Walnut Grove	Pacific
Clever	Cedar Hill
	Eureka
	Herculaneum-Pevely
	Gray Summit
	Antonia
	Hillsboro
	Portage Des Sioux
	Ware

Customers must choose Sage as their intraLATA toll and interLATA long distance carrier to receive the sixty (60) minutes of Sage 1+ long distance minutes each month.

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans (cont'd)

3.1.4.B. Business (cont'd)

(FC)

3. Metropolitan Plan (cont'd)

Local Calling Area: The local calling area for each of the exchanges listed above is identical to the calling area defined in Sections 1.3, 1.4, and/or 1.5, plus the calling area defined in Section 1.6.3 of SWBT's Missouri Local Exchange Tariff.

4. Regional Plan

Eligibility: Any business customer who subscribes to Sage's Business Choice Plan or Metropolitan Plan.

Local Calling Area: All local telephone exchanges located within the customer's LATA.

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

The following chart denotes the number of free Sage 1+ long distance minutes each month that come with each of the company's Local Service Plans.

(RT)

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Adrian	60	100	De Kalb	60	100
Advance	60	100	De Soto	60	100
Agency	60	100	Deering	60	100
Altenburg-Frohna	60	100	Delta	60	100
Antonia	60	100	Dexter	60	100
Archie	60	100	Downing	60	100
Argyle	60	100	East Prairie	60	100
Armstrong	60	100	Edina	60	100
Ash Grove	60	100	Eldon	60	100
Beaufort	60	100	Elsberry	60	100
Bell City	60	100	Essex	60	100
Benton	60	100	Eureka	60	100
Billings	60	100	Excelsior Springs	60	100
Bismarck	60	100	Farley	60	100
Bloomfield	60	100	Farmington	60	100
Bloomsdale	60	100	Fayette	60	100
Bonne Terre	60	100	Fenton	60	100
Boonville	60	100	Festus-Crystal City	60	100
Bowling Green	60	100	Pisk	60	100
Brookfield	60	100	Flat River	60	100
Camdenton	60	100	Frankford	60	100
Campbell	60	100	Fredericktown	60	100
Cape Girardeau	60	100	Freeburg	60	100
Cardwell	60	100	Fulton	60	100
Carl Junction	60	100	Gideon	60	100
Carrollton	60	100	Glasgow	60	100
Carthage	60	100	Gram Valley	60	100
Caruthersville	60	100	Gravois Mills	60	100
Cedar Hill	60	100	Gray Summit	60	100
Center	60	100	Greenwood	60	100
Chaffee	60	100	Hannibal	60	100
Charleston	60	100	Harvesler	60	100
Chesterfield	60	100	Hayti	60	100
Chillicothe	60	100	Herculaneum-Pevely	60	100
Clarksville	60	100	Higbee	60	100
Clever	60	100	High Ridge	60	100
Climax Springs	60			60	100

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

Service Commission

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Holcomb	60	100	Paynesville	60	100
Hornersville	60	100	Perryville	60	100
Imperial	60	100	Pierce City	60	100
Jackson	60	100	Pocahontas	60	100
Jasper	60	100	Pond	60	100
Joplin	60	100	Poplar Bluff	60	100
Kennett	60	100	Portage Des Sioux	60	100
Kirksville	60	100	Portageville	60	100
Knob Noster	60	100	Puxico	60	100
La Monte	60	100	Quin	60	100
Lake Ozark-Osage Beach	60	100	Richmond	60	100
Lamar	60	100	Richwoods	60	100
Lancaster	60	100	Risco	60	100
Leadwood	60	100	Rushville	60	100
Lilbourn	60	100	San Antonio	60	100
Lockwood	60	100	Scott City	60	100
Louisiana	60	100	Sedalia	60	100
Macks Creek	60	100	Senath	60	100
Malden	60	100	Sikeston	60	100
Manchester	60	100	Slater	60	100
Marble Hill	60	100	Smithville	60	100
Marceline	60	100	South Arkansas City	60	100
Marionville	60	100	St. Charles	60	100
Marshall	60	100	St. Clair	60	100
Marston	60	100	St. Genevieve	60	100
Maxville	60	100	St. Joseph	60	100
Meta	60	100	St. Marys	60	100
Mexico	60	100	Stanberry	60	100
Moberly	60	100	Trenton	60	100
Monett	60	100	Tuscumbia	60	100
Montgomery City	60	100	Union	60	100
Morehouse	60	100	Valley Park	60	100
Neosho	60	100	Versailles	60	100
Nevada	60	100	Vienna	60	100
New Franklin	60	100	Walnut Grove	60	100
New Madrid	60	100	Wardell	60	100
Oak Ridge	60	100	Ware	60	100
Old Appleton	60	100	Washington	60	100
Oran	60	100	Webb City	60	100
Pacific	60	100	Wellsville	60	100
Patton	60	100	Westphalia	60	100
			Wyatt	60	100

Issued: January 10, 2002

Effective: February 9, 2002

Missouri Public

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FILED FEB 09 2002

02 - 029
Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

Service Commission

Exchange	Res Plans	Bus Plans	Exchange	Res Plans	Bus Plans
Kansas City Metropolitan Exchange			St. Louis Metropolitan Exchange		
<u>Principal Zone</u>			<u>Principal Zone</u>		
Kansas City	100	100	St. Louis	100	100
<u>MCA-1 Zones</u>			<u>MCA-1 Zones</u>		
Gladstone	100	100	Ferguson	100	100
Independence	100	100	Ladue	100	100
Parkville	100	100	Mehlville	100	100
Raytown	100	100	Overland	100	100
South Kansas City	100	100	Riverview	100	100
			Sappington	100	100
			Webster Groves	100	100
<u>MCA-2 Zones</u>			<u>MCA-2 Zones</u>		
Belton	100	100	Bridgeton	100	100
Blue Springs	100	100	Creve Coeur	100	100
East Independence	100	100	Florissant	100	100
Lee's Summit	100	100	Kirkwood	100	100
Liberty	100	100	Tiffany Springs	100	100
Nashua	100	100	Oakville	100	100
			Spanish Lake	100	100
Springfield Metropolitan Exchange					
<u>Principal Zone</u>					
Springfield	60	100			
<u>MCA-1 Zones</u>					
Fair Grove	60	100			
Nixa	60	100			
Republic	60	100			
Rogersville	60	100			
Strafford	60	100			
Willard	60	100			

Missouri Public

FILED FEB 09 2002
02-029
Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance

(AT)

Exchange	Simply Savings	Simply Savings PLUS	Exchange	Simply Savings	Simply Savings PLUS
Kansas City Metropolitan Exchange Principal Zone			St. Louis Metropolitan Exchange Principal Zone		
Kansas City	100	250	St. Louis	100	250
MCA-1 Zones			MCA-1 Zones		
Gladstone	100	250	Ferguson	100	250
Independence	100	250	Ladue	100	250
Parkville	100	250	Mehlville	100	250
Raytown	100	250	Overland	100	250
South Kansas City	100	250	Riverview	100	250
			Sappington	100	250
			Webster Groves	100	250
MCA-2 Zones			MCA-2 Zones		
Belton	100	250	Bridgeton	100	250
Blue Springs	100	250	Creve Cocur	100	250
East Independence	100	250	Florissant	100	250
Lee's Summit	100	250	Kirkwood	100	250
Liberty	100	250	Tiffany Springs	100	250
Nashua	100	250	Oakville	100	250
			Spanish Lake	100	250

(AT)

Issued: February 13, 2004

Effective: March 15, 2004

Issued By
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

3.1.4. Local Service Plans

3.1.4.C. Free Sage 1+ Long Distance (cont'd)

Sage Local Service Plans that include free Sage 1+ long distance minutes will be governed by the following rules and regulations.

1. The per minute rate for all direct dialed, 1+ long distance or 1+ intraLATA toll calls is \$0.05 per minute, and applies to calls made to points within the continental U.S., Alaska, Hawaii, Puerto Rico, and U.S. Virgin Islands and outside the customer's local (free) calling area. The duration of each call is rounded to the next full minute.
2. Customers earn a monthly credit against their 1+ long distance and 1+ intraLATA toll charges based on the table in Section 3.1.4.C.3. If the total dollar amount of usage is less than the maximum credit allowed, then the customer earns a credit equal only to their actual usage. The credit is offered on a per line basis and is rolled up, along with usage, to the account level for purposes of calculating the monthly allowable credit. There is no carry forward of unused credits.

The credit does not apply to calling card calls, operator assisted calls, and calls made to Directory Assistance.

3. Maximum Allowable Credit

# of Free Minutes	Maximum Credit
60	\$ 3.00
100	\$ 5.00
250	\$ 12.50

(NR)

Issued: February 13, 2004

Effective: March 15, 2004

Issued By:
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MOI0402

SECTION 3 - DESCRIPTION OF SERVICES

REC'D JAN 10 2002

3.1. Telecommunications Services (cont'd)

Service Commission

3.1.5 Non-Recurring Service Charges - Service charges may apply to all residential and business customers who subscribe to any of Sage's local service plans or request a move and/or change of certain types of telecommunications services.

3.1.5.A. The Installation Charge is a per order, nonrecurring charge that applies as follows:

1. Installation of local exchange service to a customer's premises for the first time.
2. Installation of additional local exchange access lines to a customer's premises.
3. A change in location of customer's equipment or service from one premise to another.
4. A temporary suspension of service at the customer's request or to change the telephone number to which suspended service calls are referred.
5. A request to change from one type of hunting arrangement to another, or rearrange central office hunting lines.
6. A restoration of service due to disconnection from nonpayment of bill for telecommunications services.

3.1.5.B. No installation charges will apply to customers converting their existing local phone service, as is, from the incumbent LEC to Sage. This also applies to existing Sage customers who change their local calling plans.

3.1.5.C. An Order Processing Fee applies as follows, on a per order basis:

1. A telephone number change made at the customer's request.
2. A change to/from the company's Regional Service.
3. The addition or deletion of any Custom Calling Feature listed in Section 3.1.8; Caller ID Service listed in Section 3.1.9; Multi-Line Hunting Service listed in Section 3.1.10; or Toll Restriction Service listed in Section 3.1.14.

The Order Processing Fee will not apply to the first customer initiated change to a line made subsequent to original service order placement

3.1.5.D. A Reconnect Fee will be applied on a per line basis for service that is restored due to suspension from nonpayment of bill for telecommunications services.

3.1.6. Operator Assisted Services

3.1.6.A. Operator Handled Calling - Operator Handled Calling Service is provided to Customers and Users of Sage's local exchange service. The Company will follow the standards set forth by the Commission, to include:

1. The Company will not bill for incomplete calls where answer supervision is available. The Company will remove any charges for recomplete calls upon customer notification or Company's knowledge.
2. The caller and called party, if different from the caller, will be advised of the name of the operator service provider at the time of the initial contact.

Issued: January 10, 2002

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Effective: February 9, 2002
Missouri Public Utilities Commission

FILED FEB 09 2002
02-029

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.6. Operator Assisted Services (cont'd)

Service Commission

3.1.6.A. Operator Handled Calling (cont'd)

3. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
4. Only tariffed rates approved by the Commission for the Company shall appear on any local exchange telephone company billings.
5. If local exchange company billing services are used, the name of the operator service provider will be listed on the bill if the local exchange company has multicarrier billing ability.
6. The Company will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
7. The Company will route al 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
8. Upon request, the Company will transfer calls to, or advise how to reach other authorized interexchange carriers or the local exchange company, if billing can list the caller's actual origination point.
9. The Company will refuse operator services to traffic aggregators which block access to other companies.
10. The Company will assure that traffic aggregators will post and display information including (1) that the Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the local exchange carrier operator and other authorized interexchange carriers

In addition to charges that would otherwise apply pursuant to other Sections of this Tariff, each operator call will be assessed a charge(s) as set forth within.

1. Person-to-Person - Calls completed with the assistance of a Sage operator to a particular person, station, department or PBX extension specified by the calling party.
2. Station-to-Station- Operator assisted calls other than Person-to-Person, including intraLATA collect and third party balled calls. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.

Missouri Public
FILED FEB 09 2002
02 - 029

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002.

Issued By:

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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.6. Operator Assisted Services (cont'd)

3.1.6.B. Directory Assistance - A service provided to Customers and Users of Sage's local exchange service that allows them to obtain directory assistance by calling the Directory Assistance operator.

1. Directory Assistance charges apply for all requests for which Sage's facilities are used. A maximum of two requested telephone numbers is permitted per Directory Assistance call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.
2. Non-published telephone numbers are not available from Directory Assistance Service.
3. No credit will be given for requested numbers that are non-published, or for requested telephone numbers that are not found in the directory.
4. A credit will be given for calls to Directory Assistance when the Customer experiences poor transmission or is cut-off during the call;
5. To receive a credit, the Customer must notify the Sage operator or Business Office of the problem experienced.

3.1.6.C. Directory Assistance Call Completion - Provides customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. The three types of Directory Assistance Call Completion (DACC) offered areas follows:

1. Semi-Automated - The customer receives the requested directory number and then requests the operator to provide call completion to the requested number.
2. Fully-Automated - The customer receives the requested directory number from an automated voice system. The customer accepts DACC by depressing "1" form a touch-tone telephone when prompted by the DACC announcement.
3. Person-to-Person - The customer receives the requested directory number and then requests the operator to complete the call to a specified person.

Missouri Public

FILED FEB 09 2002
02 - 029

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
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SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.6. Operator Assisted Services (cont'd)

Service Commission

3.1.6.D. Busy Line Verification and Line Interrupt Service - Upon request of a calling party, the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.
3. A charge will apply when:
 - (a) The operator verifies that the line is busy.
 - (b) The operator verifies that the line is available for incoming calls.
 - (c) The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption
4. No charge will apply:
 - (a) When the calling party advises that the call is to or from an official public emergency agency.
 - (b) Under conditions other than those specified within, preceding.
5. Busy verification and interrupt service is furnished where and to the extent that facilities permit. The Customer shall identify and save Sage harmless against all claims that may arise from either party to the interrupted call or any person.

3.1.7. Telephone Directory Service - Sage, through its interconnection agreement SWBT, will provide telephone directory services to its Customers. This includes listings in SWBT's White Pages directory and directory assistance database. The following telephone directory services are offered

3.1.7.A. Primary Listing - Primary directory listing in both SWBT White Pages and Directory Assistance database. The listing is the actual name of the customer to whom the service is rendered, with the following exceptions:

1. For residential customers, the listing may be in the name of a member of the customer's family or household. A dual name listing may be provided for two (2) persons who share the same surname and reside at the same address (i.e., John and Jane Doe), or for a person known by two first names.
2. For business customers, the listing may be in the name of the business or of a member, officer, employee, or representative of the business. The listing may also include the name of a division, branch or department.
3. In the case of a business line operating at a residence, a dual name listing may be provided as described in #1 above.

Issued: January 10, 2002

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Effective: February 9, 2002
Missouri P.S.C. 3

FILED FEB 09 2002
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3.1. Telecommunications Services (cont'd)

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3.1.7. Telephone Directory Service (cont'd)

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3.1.7.B. White Pages Directory(s) - This service provides for the annual delivery of the White Pages directory. One (1) directory per residential household and one (1) directory per business line will be provided at no charge. Additional directories can be purchased at the request of the customer.

3.1.7.C. Non-Listed Service - For customers who desire their telephone numbers to be omitted from SWBT's White Pages directory, but NOT the directory assistance database.

3.1.7.D. Non-Published Service - For customers who desire their telephone number to be omitted from SWBT's White Pages directory, as well as the directory assistance database.

3.1.7.E. Regular Extra Listing - An additional listing tied to the same number and address as the primary listing. For residential customers, the listing may be the names of members of the customer's family or of other persons residing in the customer's household. For business customers, additional listings may be requested for such things as names of partners or members of the firm officers of a corporation, or the names of employees of the customer.

3.1.7.F. Extra Line Listing - Extra line material may be provided in the alphabetical directory when, in the opinion of Sage Telecom, it facilitates the use of telephone service. Ordinarily, an extra line will be provided only when a customer has more than one listed telephone. An extra line consists of five words or any fraction thereof. When a customer needs more than five words to properly direct calls, he may arrange for two or more extra lines. If the customer requests separate lines consisting of less than five words, the extra listing charge applies to each line. If two items of supplemental address information appear on the same line, two extra listing charges apply.

3.1.7.G. Alternate Listing - Listing of an alternate telephone number to be called in case no answer is received at the primary call number or indicating an alternate telephone number to be called during certain periods or under certain circumstances in preference to the primary call number is permitted for customers to all classes of service. A phrase necessary to direct the method of calling and giving the number to call may be provided as an alternate listing.

3.1.7.H. Secretarial Listing - A customer engaged in furnishing service of a secretarial nature may contract for telephone secretarial listings for the benefit of patrons under the following conditions: (A) No physical facilities shall be provided for the use of such patrons or tenants, other than public telephone service; (B) The customer subscribing for the secretarial listings is not to permit the use of his telephone service by such patrons; (C) Secretarial listings will be accepted only upon written authorization to Sage Telecom from the patron to be listed.

Issued: January 10, 2002

Effective: February 9, 2002

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FILED FEB 09 2002

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3.1. Telecommunications Services (cont'd)

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3.1.7. Telephone Directory Service (cont'd)

- 3.1.7.I. Additional Listing for Rotary Number Group - ~~Where a customer is served by two or more main lines in a series completion group arranged for a hunting operation, additional listings may be provided on any of the lines other than the first number in the group.~~ **Service Commission**
- 3.1.7.J. Foreign Listing - Used when a customer desires a listing in a directory published in an exchange other than the exchange serving the customer.
- 3.1.7.K. Residence Signature Listing - Distinctive directory listings available to residential customers.
- 3.1.7.L. Residence Family Space Listings - Allows a residential customer to list the name or nickname of the household members in the directory. The listing is set apart from the preceding and following directory listings by white space and a border forming a box around the listing. Listings may be the names or nicknames of members of the customer's family or other persons residing in the customer's household. The number of names allowed is limited to the number of letters available on two lines.
- 3.1.7.M. Residence Personality Logo - Allows a residential customer to add a logo to a primary or an extra listing and enclose that listing in a box frame. The customer will choose from a list of logos prepared by SWBT.

3.1.8. Custom Calling Features

- 3.1.8.A. Service Offerings available to Customer's and End Users of Sage's local exchange service on local access lines only, subject to availability from the central office serving the customer:
1. Auto Redial - Enables the customer to redial automatically the last outgoing telephone number. If the telephone number is busy, Auto Redial will keep trying to call the number for a maximum of thirty (30) minutes, beginning with the customer's activation of Auto Redial, in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. Auto Redial is available as a monthly plan or on a per use basis. Per use functionality is automatically provisioned on all lines. The customer may request to have Auto Redial taken off its lines.
 2. Call Blocker - Enables the customer to block calls from pre-selected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list of up to 31 telephone numbers. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a recorded announcement.

Issued: January 10, 2002

Effective: February 9, 2002

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Missouri PublicFILED FEB 09 2002
02 - 029

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3.1. Telecommunications Services (cont'd)

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3.1.8. Custom Calling Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

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3. Call Forwarding - Enables the customer to transfer all incoming calls to another telephone number within the exchange or on the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between his Call Forwarding-equipped telephone and the telephone to which the call is being forwarded.

Includes Busy Line and Don't Answer features, as defined below. Customer may decline these additional features.

Call Forwarding - Busy Line allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number within the exchange or on the Long Distance Telecommunications Network.

Call Forwarding - Don't Answer allows incoming calls which are not answered after a pre-determined number of rings to be automatically forwarded to a pre-designated telephone number within the exchange or on the Long Distance Telecommunications Network.

4. Call Return - Enables the customer to redial automatically the last incoming telephone number. If that telephone number is busy, Call Return will keep trying to call the number for a maximum of thirty (30) minutes beginning with the customer's activation of Call Return in an attempt to establish the call. The customer will be signaled with a distinctive ring when the call can be completed. This service will not function if the calling party's telephone number has been Call Forwarded. Also, this service will not function from a line that does not have an associated telephone number, e.g., multi-line hunting groups. Call Return is available as a monthly plan or on a per use basis. Per use functionality is automatically provisioned on all lines. The customer may request to have the per use functionality taken off its lines.

5. Call Trace - Enables the customer to initiate a trace of the last completed incoming call by dialing an activation code before receiving another call. If a trace is successful, Call Trace will record the incoming call detail (not the conversation). A successful trace cannot be made if the incoming call originates in a central office not equipped for Call Trace service. The customer will not be provided the results of the trace (i.e., the telephone number traced). Such call detail may be provided only to law enforcement authorities upon proper request.

For further action to be taken, the customer is required to contact Sage Telecom via the telephone number provided in the Call Trace announcement.

At its option or upon receipt of proper request from a law enforcement agency, Sage will set up a temporary tracing arrangement using Call Trace or manual trap and trace where Call trace is not available at no charge to the customer

Issued: January 10, 2002

Effective: February 9, 2002
Missouri Public

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FILED FEB 09 2002
02-029

SECTION 3 - DESCRIPTION OF SERVICES

3.1. Telecommunications Services (cont'd)

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3.1.8. Custom Calling Features (cont'd)

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3.1.8.A. Service Offerings (cont'd)

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5. Call Trace (cont'd)

when in the judgment of Sage or law enforcement agency, the unwanted call(s) present a serious threat of bodily harm or destruction of property.

6. Call Waiting - Alerts a customer who is using his telephone that another caller is trying to reach him. Where facilities permit, Call Waiting subscribers may deactivate Call Waiting for the duration of one call. Call Waiting is automatically reactivated for the next originating or terminating call.

7. Call Waiting ID Options - Allows customers to identify the name and/or number of an incoming caller when they are already speaking on the telephone and receive another phone call. Where facilities permit, Call Waiting ID Options service will display the name and/or number of the person calling on the customer's Customer Premises Equipment (CPE). Using this information, the customer may then decide how they want to handle the second caller from a menu choice known as Disposition Codes. The Disposition Codes appear on the customer's CPE as menu options. The available options for the disposition of the second caller include:

- Talk to the second caller.
- Provide the caller with a busy announcement.
- Forward the call to a "wait a minute" or "call me back" message.
- Route the new call to a voice mail box.
- Allow the caller to join the conversation in progress.

Call Waiting ID Options is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting, Caller ID Name and Number, and Call Waiting ID.
- b. Customer wishing to route new calls to a voice mailbox must also subscribe to voice mail and the appropriate call forwarding service.
- c. Customers are responsible for furnishing their own compatible CPE, which should include the functionality necessary to execute the features of Call Waiting ID options.
- d. Available only where central office facilities permit.

Issued January 10, 2002

Effective: February 9, 2002
Missouri Public

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FILED FEB 10 2002

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3.1. Telecommunications Services (cont'd)

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3.1.8. Custom Calling Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

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8. Call Waiting ID - Allows customers to subscribe to a part of the Call Waiting ID Options service. When a person is already speaking on the telephone and receives another phone call, Call Waiting ID service will allow for the display of the name and/or number of the new caller on the customer's CPE. This service allows the customer to decide if he wants to answer the new incoming call.

Call Waiting ID is offered subject to the following limitations:

- a. Customers must also subscribe to Call Waiting and Caller ID Name and Number.
 - b. Customers are responsible for finishing their own compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number.
 - c. Available only where central office facilities permit.
9. Personalized Ring - Personalized Ring service permits a customer to establish up to three telephone numbers on the same access line and to distinguish calls to each number by distinctive incoming ring patterns. The billing telephone number is the "master" number and the other telephone numbers are "dependent" numbers. The standard ringing pattern is provided for the master number while distinctive ringing patterns are provided for a maximum of two dependent numbers.

When a Personalized Ring customer subscribes to any Call Forwarding feature, dependent numbers can either be forwarded to the same number as the master number or receive no forwarding treatment at all.

When a Personalized Ring customer subscribes to Call Waiting, incoming calls to the master number will activate the standard Call Waiting tone. Incoming calls to the dependent numbers will activate a distinctive Call Waiting tone per dependent number.

A directory listing is furnished per telephone number. When a customer requests the dependent numbers to be nonpublished or nonlisted, Sage Telecom will provide without charge. However, if the master number and all dependent numbers are nonpublished and/or nonlisted, the appropriate monthly rate is applicable to the master number.

10. Priority Call - Provides the customer with a distinctive ring or distinctive Call Waiting tone (if the customer has subscribed to Call Waiting and Priority Call), when the customer is called from pre-selected telephone numbers. The customer can construct or modify a telephone number screening list. Priority Call will screen incoming calls against the customer's list and provide the distinctive ring for telephone numbers on the list.

Issued: January 10, 2002

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Effective: February 9, 2002

Missouri Public

FILED FEB 09 2002

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3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.8. Custom Canine Features (cont'd)

3.1.8.A. Service Offerings (cont'd)

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11. Remote Access to Call Forwarding - Permits the customer who also subscribes to Call Forwarding with the ability to activate, deactivate or change Call Forwarding from a remote location. Remote Access to Call Forwarding can only be accessed from a Dual Tone Multi-Frequency (DTMF) telephone which has a full set of characters, including "*" and "#". All charges incurred to access the remote number will be billed appropriately.
12. Selective Call Forwarding - Provides the customer with the ability to forward incoming calls from pre-selected telephone numbers to another telephone number. The customer may construct or modify a telephone number screening list. Selective Call Forwarding will screen incoming calls against the customer's list and forward only those calls from telephone numbers on the list. The maximum amount of telephone numbers available for each customer's list may vary depending on switch type. The Selective Call Forwarding customer is responsible for the payment of charges (e.g., toll charges) for each call between the Selective Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion.
13. Speed Calling 8 - Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may store up to eight (8) telephone numbers.
14. Speed Calling 30 - Enables a customer to place calls to other telephone numbers by dialing a one- or two-digit code rather than the complete telephone number. Customer may store up to 30 telephone numbers.

For residence customers, Speed Calling 30 is obsolete except for existing Speed Calling customers at existing locations. Speed Calling 30 is available to business customers.

15. Three-Way Calling - Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation.
- 3.1.8.B. Calling features are subject to availability of facilities and compatibility with central office equipment, access lines, and customer premises equipment.
- 3.1.8.C. Auto Redial, Call Blocker, Call Return, Call Trace, Priority Call, Selective Call Forwarding and Caller ID are functional when both the call originating customer and the call terminating customer are served from central offices capable of sending and receiving the Calling Party Number (CPN) and are linked by appropriate facilities.
- 3.1.8.D. Services with call forwarding capabilities (including Call Forwarding, Call Forwarding-Busy Line, Call Forwarding-Don't Answer) cannot be used on a continual basis to expand the local calling scope beyond that available to a customer's premise.

Issued: January 10, 2002

Effective: February 9, 2002
Missouri Public

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FILED FEB 09 2002
02 - 029

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3.1. Telecommunications Services (cont'd)

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- 3.1.9. Caller ID Service - Display of Calling Number and/or Name on customer provided equipment. Available to Customers and End Users of Sage's local exchange service on local access lines only. Service includes:

- 3.1.9.A. Calling Number Delivery - Allows the transmission of Calling Party Number (CPN) to the subscriber's access lines. When a Calling Number Delivery equipped line is on-hook, CPN is transmitted across the line during the silent interval between the first and second ring.
- 3.1.9.B. Calling Name Delivery - Enables the Caller ID subscriber to identify the calling party by a displayed name before the call is answered. The displayed name is the name associated with the CPN. When a Calling Name Delivery equipped line is on-hook, the Calling Party Name is transmitted across the line during the silent interval between the first and second ring.
- 3.1.9.C. Anonymous Call Rejection - Allows customer to automatically reject all calls that have been marked anonymous by the calling party. When ACR is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.
- 3.1.9.D. Calling Name and Number Blocking - Any Sage Telecom calling party may prevent the delivery of CPN and of Calling Party Name to the called party by dialing an access code (*67 on their touch-tone pad or 1167 from a rotary telephone) immediately prior to placing a call. The access code activated per call blocking is available at no charge. If a calling party activates blocking, the CPN and Calling Party Name will not be transmitted across the line. Instead, the Caller ID subscriber will receive an anonymous indicator. This anonymous indicator notifies the Caller ID subscriber that the calling party chose to block name and number delivery.

Per line blocking for the blocking of CPN will be available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Sage: a) private, nonprofit, tax exempt, domestic violence intervention agencies and b) federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call. Line blocking customers can unblock their CPN information on a per call basis, at no charge, by dialing an access code (*82 on their touch tone pad or 1182 from a rotary phone) immediately prior to placing a call.

Caller ID subscribers must provide and connect their own compatible customer premises equipment (CPE) to process the Calling Number and/or Calling Name transmission. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Sage assumes no liability and will be held harmless for an incompatibility of this equipment to perform satisfactorily with the network features described herein.

Issued: January 10, 2002

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Effective: February 9, 2002
Missouri Public Utility CommissionFILED FEB 09 2002
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3.1. Telecommunications Services (cont'd)

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3.1.9. Caller ID Service (cont'd)

Subscribers will automatically be provided with both Calling Number and Calling Name delivery, subject to availability in the central office that is servicing the subscriber. If the combination of the two is not available, the subscriber will receive whatever is available, either Calling Number OR Calling Name.

Caller ID features are subject to availability of facilities and compatibility with central office equipment (for both the calling and the called parties), access lines, and customer premises equipment.

Caller ID information will not be displayed under the following conditions: (a) if the called party is off-hook; or (b) if the called party answers during the first ring interval.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff.

3.1.10. Multi-Line Hunting Service - This service is used to establish hunting arrangements between two or more of a customer's local exchange service access lines, and is available to Business and Residential customers. Customers may choose from one of the following hunt group arrangements:

- 3.1.10.A. Series Hunting- The hunt for an idle access line starts with the called access line in a prearranged hunt group and ends with the last access line in the hunt group, completing the call to the first idle access line encountered. Unless the first access line in the hunt group is called, only a portion of the access line group is hunted.
- 3.1.10.B. Circle Hunting- Permits a complete hunt over all the access lines in a prearranged access line hunt group. If no idle access line is encountered, the hunting will continue until it reaches the access line that was originally called.
- 3.1.10.C. Preferential Hunting - Individual access lines in an access line hunt group may have an associated preferential hunt list. This hunt list specifies a hunting sequence over a predetermined subset or preferential arrangement of up to 18 access lines before proceeding to hunt through the remaining access line hunt group.

Each hunt group arrangement is subject to availability in the customer's serving central office switch. All of the lines in a hunt group arrangement must be of the same class of service (i. e., same local calling plan).

3.1.11. Maintenance of Service - The Customer shall be responsible for the payment of all related charges for each service call by a Sage employee or contractor to the customer's premises where the service difficulty or trouble results from the use of terminal equipment, communications systems or premises cable and wire on the customer's side of the demarcation point.

- 3.1.11.A Standard Service Call Charge - Applies for each dispatch during a normally scheduled work day where a technician is on duty. A normally scheduled work day is defined as 8AM to 5PM, Monday through Friday. If more than one technician is dispatched in conjunction with the same trouble report, the charge applies to each

Issued: January 10, 2002

Effective: February 9, 2002

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FILED FEB 09 2002

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3.1. Telecommunications Services (cont'd)

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3.1.11. Maintenance of Service (cont'd)

3.1.11.A Standard Service Call Charge (cont'd)

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technician. This charge also applies to dispatches during a normally scheduled work day where the technician(s) could not access the premises.

3.1.11.B Emergency Service Call Charge – Applies for each dispatch outside a normally scheduled work day where an off duty technician is called in to perform the work. If more than one technician is dispatched in conjunction with the same trouble report, the charge applies to each technician.

3.1.11.C NID Move Charge – Applies for each dispatch related to relocating the customer's Network Interface Device (NID). This charge is in addition to either the Standard or Emergency Repair Charge, which will be determined based on the time of the dispatch.

3.1.12. Reserved for Future Use

3.1.13. 9-1-1 Telecommunication Service - All terms and conditions set forth in this Section are applicable to the services as defined in this Tariff.

3.1.13.A. Service Overview

1. Sage is obligated to supply the E-911 service provider in Sage's service area with accurate information necessary to update the E-911 database at the time Sage submits customer orders to the local exchange telecommunications company whose service is being resold pursuant to these tariffs.
2. At the time Sage provides basic local service to a customer by means of Sage's own cable pair, or over any other exclusively owned facility, Sage will be obligated to make the necessary equipment or facility additions in the E-911 service provider's equipment in order to accurately and properly update the database for E-911.
3. Sage will be obligated to provide facilities to route calls from the end users to the proper Public Safety Answering Point. Sage recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by Sage.
4. Sage will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo 190.310.

Issued January 10, 2002

Effective: February 9, 2002

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Missouri Public

FILED FEB 09 2002

02 - 029

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3.1.13. 9-1-1 Telecommunication Service (cont'd)

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3.1.13.B. Regulations

1. This offering is limited to the provision and use of the digits 9-1-1 as the Universal Emergency Telephone Number (Code).

1. 9-1-1 Service is one-way service only.

2. Sage shall not incur any liability, direct or indirect, to any person who dials or attempts to dial, the digits 9-1-1 or to any other person who may be affected by the dialing of the digits 9-1-1. Sage's entire liability arising out of the provision of 9-1-1 Service under this tariff shall be limited as set forth in this Section and in the Rules.

3.1.14. Toll Restriction Service - An optional, central office activated, service which prohibits anyone from originating a direct dialed (1+) or an operator assisted (0 or 0+) outgoing long distance call from a designated local exchange access line. Any such calls, when attempted, will be routed to a central office announcement which will inform the user that long distance calls are restricted from that line.

Toll Restriction Service will be provided as follows:

3.1.14.A. Toll Restriction Service can be placed on any Sage local access line where the customer has subscribed to one of Sage Telecom's local service plans.

3.1.14.B. Any local access lines with Toll Restriction Service ARE eligible for any free 1+ minutes allowable under Sage's Toll/Long Distance Promotion.

3.1.14.C. For business multi-line hunt groups, each local access line in the hunting group must be equipped with Toll Restriction Service.

3.1.14.D. Toll Restriction Service will not be provided on PBX trunks, at such time as Sage offers PBX-type service.

3.1.14.E. Toll Restriction Service is subject to availability in the central office serving the Sage customer.

3.1.14.F. The types of outbound long distance calls that are restricted areas follows:

1. Any direct dialed 1+ long distance call. Examples include (1+Area Code+xxx-xxxx), (1+xxx-xxxx), (five-digit carrier access code + 1+xxx-xxxx), or (five-digit carrier access code + 1+Area Code+xxx-xxxx).

2. Any local or long distance 0+ or 0 call, even in the event of an emergency. Examples include (0+Area Code+xxx-xxxx), (0+xxx-xxxx), (five-digit tamer access code + 0+xxx-xxxx), or (five-digit carrier access code + 0+Area Code+xxx-xxxx).

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

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FILED FEB 09 2002
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3.1. Telecommunications Services (cont'd)

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3.1.14. Toll Restriction Service (cont'd)

3. Any Directory Assistance call for local or long distance numbers. Examples include (1+411) and (1+555-1212).

4. Any call placed to a local DIAL 976 telephone number. Example (976-xxxx).

3.1.14.F. The types of outbound long distance calls that are restricted are as follows: (cont'd)

5. Any call to an emergency telephone number if it is a long distance call.

3.1.14.G. The customer indemnifies and saves harmless Sage Telecom from any and all claims, losses and damages that may be caused by Toll Restriction Service.

3.1.15. Dual Service

Dual Service, as part of an outside/physical move of telephone service, provides Sage business customers the ability to have service at both the old and the new location at the same time.

1. At the time a service order is placed to physically move telephone service, the customer may specify a period of time, not to exceed 30 days, that they want to receive Dual Service.
2. Dual Service can be provided as long as the customer's new location is served by the same Central Office, which is normally the case when the customer is able to keep their existing phone number(s).
3. Dual service begins on the Service Order Completion (SOC) date of the new service, and extends for the number of days specified by the customer at the time of the order.
4. The number of days specified by the customer at the time of the order CANNOT be changed.
5. When Dual Service is disconnected after the specified period of time, there may be a slight outage. The outage, if there is one, should not be significant.
6. The per line rate of \$25 is the same whether the service period is one day or 30 days. This is a non-recurring charge.
7. This service replaces coordinated moves. Coordinated (i.e. after hours) move are no longer an option.

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FILED FEB 09 2002
02 - 029

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

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Allen, Texas 75013-2789

SECTION 3 - DESCRIPTION OF SERVICES

Missouri Public

3.1. Telecommunications Services (cont'd)

REC'D JAN 10 2002

3.1.16. Feature Packaging

- 3.1.16.A. Feature Package No. 2 - Consists of a select number of custom calling features. The customer pays a flat monthly fee for the ability to access each of the features. Feature Package No. 2 is available to residential and business customers who subscribe to one of the company's local service plans.

Service Commission

The following customer calling features are included in Feature Package No. 2:

- Auto Redial
- Call Blocker
- Call Forwarding
- Call Return
- Call Trace
- Call Waiting
- Caller ID
- Priority call
- Selective Call Forward
- Speed Calling 8
- Three-Way Calling

At the customer's request, Call Waiting may be eliminated from the package. However, no credit will be given.

Feature Package No. 2 is subject to the availability and limitations specified in the tariffs for the individual services.

- 3.1.16.B. Feature Package No. 3 - Consists of a select number of custom calling features. The customer pays a flat monthly fee for the ability to access each of the features. Feature Package No. 3 is available to residential and business customers who subscribe to one of the company's local service plans.

The following customer calling features are included in Feature Package No. 3:

- Call Forwarding
- Call Waiting
- Three-Way Calling

Feature Package No. 3 is subject to the availability and limitations specified in the tariffs for the individual services.

Missouri Public

FILED FEB 09 2002
02 - 029

Service Commission

Issued January 10, 2002

Effective: February 9, 2002

Issued By:
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805 Central Expressway South, Suite 100
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SECTION 3 - DESCRIPTION OF SERVICES

REC'D JAN 10 2002

3.1. Telecommunications Services (cont'd)

- 3.1.17. Tell-A-Friend Program - This program provides a one-time credit to local exchange service customers of Sage for referring a local exchange service customer to Sage and who choose Sage as their long distance carrier.

The credit is in addition to any other allowable promotional credits.

Referring customers can earn a credit for each customer referred, provided they meet all terms and conditions of the program.

Referred customer must remain a Sage local exchange service customer for a minimum of thirty (30) days. Credit to the referring customer will not be given if the referred customer disconnects their local exchange service prior to thirty (30) days from their service date.

The issuance of any allowable credit will occur once the referred customer has been a Sage local exchange service customer for at least thirty (30) days, and will appear on the customer's bill after the 30-day period.

3.1.18. Number Intercept Treatment

Upon changing a customer's telephone number, Sage will make known to the customer that Sage will intercept all calls to a customer's former telephone number and give out the new number, at no charge to the customer, provided the customer desires this service. The service will be provided for a minimum of 30 days.

3.1.19. Number Portability

Sage does not provide Number Portability Service.

Missouri Public
FILED FEB 09 2002
02-029
Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
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SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service - The following rates and charges are applicable to Residential and Business Customers.

4.1.1. Non-Recurring Service Charges - All rates are per service order, except as noted.

4.1.1.A. Effective October 24, 2003, the following rates apply to all Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 38.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.B. Effective October 24, 2003, the following rates no longer apply to Sage customers.

Service Charge Type	Residence	Business
Installation Charge, per line	\$ 45.00	\$ 57.00
Order Processing Fee:		
Telephone Number Change	\$ 25.00	\$ 25.00
All Others	\$ 5.00	\$ 5.00
Referral Message Fee	\$ 10.00	\$ 10.00

4.1.1.C. Reconnect Fee:

Residence	\$ 38.00 per line
Business	\$ 57.00 per line

4.1.2. Monthly Local Service Plan Charges- All rates are per line.

4.1.2.A Residential

	Monthly Rate	
Basic Local Service	\$25.00	
Home Choice Plan		
St. Louis & Kansas City Metropolitan Exchanges	\$24.90	
All Other Exchanges	\$29.00	
Home Choice with Regional Coverage	\$39.00	
Metropolitan Plan	\$34.00	
Metro Service with Regional Coverage	\$44.00	
Sage Unlimited Plan		
St. Louis & Kansas City Metropolitan Exchanges	\$44.90	
All Other Exchanges	\$49.00	
Sage Unlimited Plan with metro calling	\$54.00	
Simply Savings	\$24.90	(NR)
Simply Savings PLUS	\$29.90	
Simply Savings COMPLETE	\$49.90	(NR)

Issued: February 13, 2004

Effective: March 15, 2004

Issued By
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Vice President, Regulatory Affairs
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MOIO402

SECTION 4 - RATES AND CHARGES

4.1 Local Exchange Service (cont'd)

4.1.2. Monthly Local Service Plan Charges - All rates are per line. (cont'd)

4.1.2.B. Business

(MT)

	<u>Monthly Rate</u>
Basic Local Service	\$29.00
Business Choice Plan	\$34.00
Business Choice with Regional Coverage	\$54.00
Metropolitan Plan	\$44.00
Metro Service with Regional Coverage	\$64.00

Issued: June 5, 2003

Effective: July 7, 2003

Issued By:
Robert W. McCausland
Vice President, Regulatory Affairs
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

Filed
MO PSC

SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (Cont'd)

4.1.3. Operator Assisted Service Rates

4.1.3.A. Operator Handled Calling

In addition to applicable Usage charges, the following operator-assisted charges will apply

Person-to-Person
Local **\$ 2.75 per call**

Station-to-Station
Local - Fully/Semi Automated **\$ 1.00 per call**
Local - Non Automated **\$ 1.25 per call**

The term "Local" is meant to mean a call placed to a point within the Customer's local calling area as defined by the applicable local service plan.

4.1.3.B. Directory Assistance Service

Directory Assistance
Direct Dialed **\$ 0.75 per call**
Via Operator **\$ 0.75 per call**
Fully-Automated
Sent-Paid **\$ 0.00 per call**
Collect **\$ 1.00 per call**
Bill to 3rd Number **\$ 1.00 per call**
Semi-Automated
Sent-Paid **\$ 1.00 per call**
Collect **\$ 1.25 per call (CR)**
Bill to 3rd Number **\$ 1.25 per call (CR)**
Person-to-Person **\$ 2.75 per call**

4.1.3.C. Busy Line Verification and Line Interrupt Service

Busy Line Verification **\$ 1.50 per request**
Line Interrupt **\$ 2.00 per request**

Issued: August 24, 2004

Effective: September 23, 2004

Issued By:
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805 Central Expressway South, Suite 100
Allen, Texas 75013-2789

MO10403

SECTION 4 - RATES AND CHARGES

Missouri Public

4.1. Local Exchange Service (Cont'd)

REC'D JAN 10 2002

4.1.4. Telephone Directory Service Rates

Service Type	Set-up Charge	Monthly Rate
Non-Listed Service		
Primary Line	*	\$ 1.40
Additional Line	*	\$ 1.40
Non-Published Service	*	\$ 1.85
Regular Extra Listing		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Extra Line Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Alternate Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Secretarial Listings	*	\$ 4.00
Add'l Listings - Rotary No. Group	*	\$ 4.00
Foreign Listings		
Residential	*	\$ 1.65
Business	*	\$ 3.00
Residence Signature Listing	*	\$ 3.00
Residence Family Space Listings	*	\$ 5.00
Residence Personality Logo		\$ 5.00

* Set-up Charges for newly created listings apply as follows:

	Rate
Residential	\$ 6.00
Business	\$ 9.50

Missouri Public

FILED FEB 09 2002
02 - 029
Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
James E. Kennedy
Vice President Business Development
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SECTION 4 - RATES AND CHARGES

4.1. Local Exchange Service (Cont'd)

Missouri Public

4.1.5. Custom Calling Features Rates (Monthly rates unless otherwise noted.)

REC'D JAN 10 2002

Feature	Res	Bus
Anonymous Call Rejection	\$ 2.00	\$ 3.00
Auto Redial	\$ 2.00	\$ 3.00
Auto Redial (per occurrence)	\$ 0.75	\$ 0.75
Call Blocker	\$ 2.00	\$ 3.00
Call Forwarding	\$ 2.00	\$ 4.00
Call Return	\$ 2.00	\$ 3.00
Call Return (per occurrence)	\$ 0.75	\$ 0.75
Call Trace (per occurrence)	\$ 6.00	\$ 6.00
Call Waiting	\$ 4.00	\$ 5.00
Call Waiting ID Options	\$ 2.00	\$ 3.00
Call Waiting ID	\$ 2.00	\$ 3.00
Personalized Ring	\$ 2.00	\$ 4.00
Priority Call	\$ 2.00	\$ 3.00
Remote Access to Call Forwarding	\$ 2.00	\$ 3.00
Selective Call Forward	\$ 2.00	\$ 3.00
Speed Calling 8	\$ 2.00	\$ 3.00
Speed Calling 30	\$ 2.00	\$ 3.00
Three-Way Calling	\$ 2.00	\$ 3.00
Three-Way Calling (per occurrence)	\$ 0.75	\$ 0.75

Service Commission

4.1.6. Caller ID Service

	Monthly Rate
Residential	\$ 5.00
Business	\$ 8.00

4.1.7. Multi-Line Hunting Service Rate

	Monthly Rate
Residential, per line	\$ 1.00
Business, per line	\$ 2.00

Missouri Public

FILED FEB 09 2002
02 - 029

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:
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SECTION 4 - RATES AND CHARGES

Missouri Public

4.1. Local Exchange Service (Cont'd)

REC'D JAN 10 2002

4.1.8. Maintenance Visit Charge

Charge Type

Monthly Rate

Standard Service Call Charge

\$50.00

Emergency Service Call Charge

\$300.00

NID Move

\$100.00 plus Standard
or Emergency charge

Service Commission

4.1.9. Reserved for Future Use

4.1.10. Toll Restriction Service

Monthly Rate

Per local access line

\$ 15.00

4.1.11. Dual Service

Monthly Rate

Per local access line

\$ 25.00

4.1.12. Feature Packaging

4.1.12.A. Feature Package No. 2

Monthly Rate

Residential

\$ 20.00

Business

\$ 20.00

4.1.12.B. Feature Package No. 3

Monthly Rate

Residential

\$ 5.00

Business

\$ 8.00

4.1.13. Tell-A-Friend Program

Amount of credit

Per customer \$ 10.00

Missouri Public

FILED FEB 09 2002
0.2 - 0.29

Service Commission

Issued: January 10, 2002

Effective: February 9, 2002

Issued By:

James E. Kennedy

Vice President, Business Development
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GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Fourth Revised Page 1
Cancels Third Revised Page 1

OPERATOR SERVICES

I. BUSY VERIFICATION SERVICE

A. GENERAL

1. Busy Verification Service is furnished to customers upon request to provide Line Status or Busy Interrupt for a requested line or trunk.
2. This service is provided where facilities exist for Line Status or Busy Interrupt through a Telephone Company operator.
3. The provision of Line Status involves an operator determining the condition of a line or trunk that a customer requests to be checked. The status of this line or trunk is verified to the customer for a charge as listed below.
4. The provision of Busy Interrupt involves an operator interrupting a line or trunk that a customer requests to be checked. Information concerning the Busy Interrupt to this line or trunk is passed to the customer for a charge as listed below.
5. No request will be processed on a collect or reversal of charge basis.

B. CHARGES

The charges listed below are in addition to the rates and charges associated with local or Long Distance Message Telecommunications Service.

1.	Per Request	Charge	
	(a) Line Status	\$.45	
	(b) Busy Interrupt	\$.95	(1)

No charge will apply if the line situation indicates a trouble condition. No charge applies when the request is identified as an emergency request by the customer and originates from or to emergency agencies, such as 911 service, police, fire, rescue, or ambulance.

ISSUED:
October 25, 2002

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
December 18, 2002

GENERAL EXCHANGE TARIFF

UNITED TELEPHONE COMPANY
OF MISSOURI

Original Page 2

OPERATOR SERVICES

II. DIRECTORY ASSISTANCE (D.A.) SERVICE

A. GENERAL

1. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining directory information in the same local calling area or in the same Home Numbering Plan Area (HNPA).

B. ALLOWANCES

1. A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

<u>Type of Service</u>	<u>Allowance</u>
Flat and measured rate residence and business Exchange Access Lines.	Three direct-dialed Directory Assistance Service calls per line, per month.
Flat and measured rate Private Branch Exchange and Key System Access Trunks.	Three direct-dialed Directory Assistance Service calls per line, per month.
2. A maximum of two telephone numbers may be requested per call to a directory assistance attendant.	
3. Third number, special billing number or Telephone company calling card directory assistance calls are not included in the monthly allowances, and are always billed, except to those customers exempted by the Telephone Company's tariff.	
4. No credit will be given for requested telephone numbers that are non-published or otherwise not found in the telephone directory.	

ISSUED:
September 17, 1992

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
November 7, 1992

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Sixth Revised Page 3
Cancels Fifth Revised Page 3

OPERATOR SERVICES

II. DIRECTORY ASSISTANCE (D.A.) SERVICE (Cont'd)

B. ALLOWANCES (Cont'd)

5. No credit will be given for any unused portion of the customer's allowance.
6. Charges for Directory Assistance Service are not applicable to calls placed from Payphone Line Service telephone service or from customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory. The method of exempting those handicapped customers shall be via completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.
7. Charges for Directory Assistance service are not applicable to calls placed from a hospital which has as its principal undertaking the inpatient medical or surgical care of the sick or disabled persons.

C. RATES

1. For customer direct dialed calls to a directory assistance attendant in excess of the monthly allowance, a charge of \$.59 per call is applicable. (1)
2. For all customer requests for Directory Assistance which are placed to a directory assistance attendant via an operator, a charge of \$.59 per call is applicable. (1)
3. Directory Assistance service charges billed to a third number; a special billing number; or a Telephone Company calling card, will be billed at the \$.59 rate. (1)

ISSUED:
October 31, 2003

BY: Richard D. Lawson
State Executive, External Affairs
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Jefferson City, MO 65101

EFFECTIVE:
January 18, 2004

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Third Revised Page 3.1
Cancels Second Revised Page 3.1

OPERATOR SERVICES

III. NATIONAL DIRECTORY ASSISTANCE SERVICE

A. GENERAL

1. National Directory Assistance Service is provided to customers of the Telephone Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area, as defined in Section 40 II.A.1. of this tariff.
2. National Directory Assistance Service is available only in exchanges for which the Telephone Company provides local operator services.

B. REGULATIONS

1. There are no call allowances or exemptions for National Directory Assistance Service.
2. A maximum of two requested telephone numbers is allowed per call.
3. The rate in C.2. following applies to each call to National Directory Assistance, even if one of the numbers requested is in the local Directory Assistance service area.
4. In locations where the customer has the capability to direct dial National Directory Assistance but places the call to the National Directory Assistance Service attendant via an operator, the operator handled service charges listed in Section 40 V.B. apply in addition to the rate in C.2. following.
5. This service may be alternately billed, i.e., billed to a third number; a special billing number; or a Telephone Company calling card.
6. National Directory Assistance Service is not available from Payphone Line Service.

(CP)
(CP)

ISSUED:
May 31, 2000

BY: Richard D. Lawson
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EFFECTIVE:
June 30, 2000

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Original Page 3.2

OPERATOR SERVICES

III. NATIONAL DIRECTORY ASSISTANCE SERVICE (Cont'd)

C. CHARGES

1. Charges apply to each call placed to National Directory Assistance Service.
2. Charge per call
\$.95
plus operator handled service
charges, if applicable

(N)

(N)

ISSUED:
March 8, 1999

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
April 6, 1999

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

First Revised Page 3.3
Cancels Original Page 3.3

OPERATOR SERVICES

IV. DIRECTORY ASSISTANCE CALL COMPLETION

A. GENERAL

1. Local Directory Assistance Call Completion (DACC) service provides customers who dial Directory Assistance the option of having the requested telephone number automatically dialed and the call completed by the automated Directory Assistance System.

When the customer receives the requested directory number from the automated Directory Assistance System, the customer hears the DACC announcement prompt offering to automatically dial the requested telephone number. DACC is activated by the customer when the customer depresses a specific digit on a touch-tone telephone during the DACC announcement prompt.

2. DACC will be furnished only where facilities permit and where the service used by the customer can support all billing requirements for the service.
3. Only the second provided Directory Assistance telephone number may be dialed and completed by DACC if two Directory Assistance requests are made during the same call.

B. RATES AND CHARGES

1. Alternate billing arrangements such as collect, third number, or calling card calls are not available for DACC.
2. DACC charges are not applicable to handicapped customers who are exempt from Directory Assistance charges.
3. The DACC service charge applies for all completed calls in addition to the appropriate Directory Assistance charge and other applicable charges. If a call is not completed (i.e. busy or no answer), the DACC service charge does not apply.

	<u>RATE</u>	
(a) Directory Assistance Call Completion Charge, per call sent non-coin	\$.32	(1)
(b) Directory Assistance Call Completion Charge, per call sent paid payphone telephone	\$.25	

ISSUED:
October 31, 2003

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
January 18, 2004

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINT

Third Revised Page 4
Cancels Second Revised Page 4

OPERATOR SERVICES

V. LOCAL OPERATOR ASSISTANCE

A. GENERAL

1. Local Telecommunications Service is that of furnishing telephone communications within local service areas.
2. Local operator assistance is furnished to customers upon request in order to complete local calls.
3. Three classes of Local Service are offered: Dial Station-to-Station Service; i.e., Local Measured and Flat Rate, Operator Station-to-Station Service, and Person-to-Person Service. These definitions are found in the Long Distance Message Telecommunications Service tariff and these definitions apply to local calls as well.
4. Dial Station-to-Station class of service applies to operator Station-to-Station calls placed sent paid from residence service lines or trunks which are certified by a qualified authority as services of persons who are disabled and unable to dial telephone numbers. All Station-to-Station calling card calls charged to the certified line are subject to the charges in B.1. following.
5. Certification is provided upon the customer's written application to the Telephone Company for each residence line to be included. Certification becomes effective with the bill following approval of the application. Requests to change to or from certification are not subject to charge. Customers may verbally identify themselves as being unable to dial a call because of their disability. Only the Dial Station-to-Station charges will apply to these sent-paid calls.
6. Customers who identify themselves as being disabled and unable to dial the call will not be required to pay the operator-assisted charge for sent-paid Station-to-Station calls from Payphone Line Service telephones.
7. When an operator is used to complete a local call, the charges appearing in B.1., 2. and 3., following apply.

(CT)

ISSUED:
January 26, 2000

BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101

EFFECTIVE:
March 24, 2000

GENERAL EXCHANGE TARIFF

SPRINT MISSOURI, INC.
d/b/a SPRINTNinth Revised Page 5
Cancels Eighth Revised Page 5

OPERATOR SERVICES

V. LOCAL OPERATOR ASSISTANCE (Cont'd)

B. CHARGES

	<u>Charge</u>	
1. For Operator Station-to-Station calls where automatic recording equipment for operator assisted calls is available and the person originating the call dials zero, the telephone number desired, and the call is billed to the calling card or special billing number, a charge will be assessed per call. This also applies when no automatic recording equipment for operator assisted calls is available in order to complete a calling card or special billing number call.	\$.32	(1)
2. For all other Operator Station-to-Station calls, a charge will be assessed per call.	\$1.35	(1)
3. For Person-to-Person calls, a charge will be assessed per call.	\$2.95	
4. The charges for local operator assistance are in addition to the rate for each local message originating from a Payphone Line Service Telephone.		
5. Operator assistance charges on local calls will be in addition to any local usage charges and any local service charges.		
6. Local operator assistance charges will not apply to calls placed to the Telephone Company Business Office, Telephone Company Repair Service, or emergency agencies, such as police, fire, rescue or ambulance.		
7. This charge will not be subject to any discounts.		
8. A customer will not be billed for incomplete calls.		

ISSUED:
October 31, 2003BY: Richard D. Lawson
State Executive, External Affairs
319 Madison
Jefferson City, MO 65101EFFECTIVE:
January 18, 2004

RECEIVED

Business Customer Local Exchange Services Tariff

MAR 17 2000

SECTION 3 - SERVICE DESCRIPTIONS

**MISSOURI
Public Service Comm.**

- 3.1 General – Business Services consist of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independently of the other and is offered via Teligent's facilities, conventional network elements purchased from other local exchange carriers, or via resale of facilities of other local exchange carriers for the transmission of one-way or two-way communications, unless otherwise noted. Business Services provide a Customer with a connection to Teligent's switching network that enable the Customer to:

1. Receive calls from other stations on the public switched telephone network;
2. Access Teligent's services as set forth in this tariff;
3. Access intrastate, interstate, and international calling services provided by Teligent or another certified common carrier of the Customer's choice;
4. Access (at no additional charge) Teligent's operators and business office for service related assistance;
5. Access toll-free telecommunications services such as 800 NPA; and
6. Access 9-1-1 service for emergency calling.

3.1.1 Service is furnished only for use by the Customer, its guests, employees, and business associates.

3.1.1.A Service is available whenever the use of the service is primarily or substantially of a business, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use. Business rates are applicable to:

1. Offices, stores, factories, boarding houses, offices of hotels and apartment houses, colleges, public, private, or parochial schools, hospitals, nursing homes, libraries, institutions, churches, and all other establishments of a strictly business nature.
2. Any location where a business designation is provided or when a title indicating a trade, occupation, or profession is listed.
3. Service terminating solely on the answering service facilities of a telephone-answering firm will carry business rate.
4. Residential locations where the Customer has no regular business telephone service and the use of the service, by the Customer, members of the household, or guests, is of a business nature as may be indicated by advertising through newspapers, handbills, billboards, circulars, business cards, or otherwise.

FILED

00-578

DEC 05 2000

**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Issued By:

Terri B. Natoli

Vice President - Law and Regulatory

Teligent Services, Inc.

8065 Leesburg Pike, Suite 400

Vienna, Virginia 22182

Effective: ~~July 1, 2000~~**DEC 05 2000**

RECEIVED

TELIGENT SERVICES, INC.

Tariff MO P.S.C. No. 2

Original Page No. 37

MAR 17 2000

Business Customer Local Exchange Service

MISSOURI
Public Service Commission

3.2 Non-Recurring Service Charges - The following charges are applicable to all services unless otherwise noted.

3.2.1 Service Connection Charges

3.2.1.A Establish Service Order (Per Order) - for the processing of a Customer's request to establish new service.

3.2.1.B Transfer of Service Order - for the relocation of existing service to a different rate demarcation point, building, or property.

3.2.1.C Change Telephone Number - applies to any Customer request that requires Teligent to change the Customer's telephone number.

3.2.1.D Charge Class of Service - applies to any Customer request for a change in service class. For example, changes in business line or trunk service.

3.2.1.E Restoration of Service - for the programming of a Customer's request to restore service after service is suspended.

3.3 Local Exchange Service - Semite provides a Customer with the ability to originate calls from a Teligent-provided access line to all other stations on the public switched telephone network bearing the designation of any central office exchange and areas included in the Customer's local calling area. Calls to destinations outside the local calling area, but within the same LATA will be charged the intraLATA rates, pursuant to this tariff. Calls to destinations outside the Customer's LATA but within the same state will be charged Interexchange Communications Service rates.

3.3.1 Basis of Call - Local Service is available on a flat basis.

3.3.1.A Flat Basis - Customers are assessed a monthly recurring charge for Business Line Trunk Service, including unlimited local calling.

FILED

00 - 578

DEC 05 2000

MISSOURI
Public Service Commission

Issued: March 17, 2000

Issued By:

Terri B. Natoli

Vice President - Law and Regulatory

Teligent Services, Inc.

8065 Leesburg Pike, Suite 400

Vienna, Virginia 22182

Effective: **DEC 05 2000**

DEC 05 2000

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MAR 17 2000

Business Customer Local Exchange Services Tariff

**MISSOURI
Public Service Commission**

3.3.1.B Minimum Call Completion Rate - A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods for all Feature Group D services. Charges are not made for uncompleted or unanswered calls.

3.3.2 Local Service Areas

- A. Service Area - Teligent's service area consists of the St. Louis metropolitan exchange, the Kansas City metropolitan exchange, and the Springfield metropolitan exchange.
- B. Local Calling Area - Teligent concurs in the MCA Calling Scope as shown in Southwestern Bell Local Exchange Tariff PSC Mo. No. 24.

FILED
00-578
DEC 05 2000

**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Effective: 

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

DEC 05 2000

Business Customer Local Exchange Services Tariff

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MAR 17 2000

3.3.2.1 Metropolitan Exchange Service

MISSOURI
Public Service Commission

3.3.2.1.A General

In the Kansas City and St. Louis Metropolitan Exchanges there is a Principal Zone, a group of Metropolitan Calling Area-1 (MCA-1) Zones and a group of Metropolitan Calling Area-2 (MCA-2) Zones.

In the Springfield Metropolitan Exchange there is a Principal Zone and a group of Metropolitan Calling Area-1 (MCA-1) Zones.

The rates specified for each zone in the Metropolitan Exchange entitle the customer to local service within the primary service area specified for that zone.

3.3.2.1.B The following are the zones included in the Kansas City Metropolitan Exchange Kansas City Metropolitan Exchange

Missouri
PrincipalKansas
PrincipalMetropolitan
Calling Area-1
MCA-1) Zones
Gladstone
Independence
Parkville
Raytown
South Kansas CityMetropolitan
Calling Aea-1
MCA-1) Zones
Bethel
MelroseMetropolitan
Calling Area
MCA-2) Zones
Belton
Blue Springs
East Independence
Lee's Summit
Liberty
Nashua
Tiffany SpringsMetropolitan
Calling Area
MCA-2) Zones
Bonner Springs
Olathe
Stanley**FILED**00-578
DEC 05 2000**MISSOURI**
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Issued: March 17, 2000

Effective: May 1, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
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Vienna, Virginia 22182

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Exchange	Exchange Included in Primary Service Area
Principal Kansas City Zone and MCA-1 Zones Gladstone Independence Parkville Raytown South Kansas City	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (1); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.
MCA-2 Zones East Independence Tiffany Springs	All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (1); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Greenwood Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Keamey, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point Edgerton, Holt Orrick, Oak Grove, Lone Jack Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

FILED00-578
DEC 05 2000**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Effective: **DEC 05 2000**

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
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8065 Leesburg Pike, Suite 400
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Belton

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Lee's Summit

All subscribers in the Kansas City Metropolitan Exchange and Ferrelview (1), Greenwood and Lake Lotawana (1); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Grain Valley, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service customers.

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60-598

DEC 05 2000

MISSOURI
Public Service Commission

Issued: March 17, 2000

~~Effective: March 17, 2000~~

Issued By:
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All subscribers in the Kansas City Metropolitan Exchange, Ferrelview (1) and Smithville, plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Grain Valley, Greenwood, Excelsior Springs,

Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgerton, Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harrisonville, Dearborn, Henrietta, Wellington, Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland, Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freeman; and Basehor, Kansas optional service subscribers.

Blue Springs

All subscribers in the Kansas City Metropolitan Exchange, Grain Valley, Lake Lotawana (1), and Ferrelview (1); plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Farley, Smithville, Greenwood, Excelsior Springs, Richmond and Archie; the Missouri portion of Southwestern Bell's exchange of Leavenworth; United Telephone Company's exchanges of Platte City, Kearney, Missouri City, Buckner, Lake Lotawana, Weston, Camden Point, Edgertonj Holt, Orrick, Oak Grove, Lone Jack, Pleasant Hill, Harnsonville, Dearborn, Henrietta, Wellington Odessa, Holden, Kingsville and Strasburg; GTE's exchanges of Trimble, Peculiar, Cleveland Plattsburg, Lawson, East Lynne, Garden City and Drexel; Lathrop Telephone Company's exchange of Lathrop; MO-KAN Dial Inc.'s exchange of Freen; and Basehor, Kansas optional service subscribers.

FILED
00 - 578
DEC 05 2000**MISSOURI**
Public Service Commission

Issued: March 17, 2000

Effective: ~~March 17, 2000~~

Issued By:
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3.3.2.1.C The following are the zones included in the St. Louis Metropolitan Exchange:

St. Louis Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) Zones

Ferguson
Ladue
Mehlville
Overland
Sappington
Riverview
Webster Groves

Metropolitan Calling Area-2 (MCA-2) Zones

Bridgeton
Creve Coeur
Flonssant
Kirkwood Oakville
Spanish Lake

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Exchange	Exchange Areas Included in Primary Service Area
Principal St. Louis Zone	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peter O'Fallon, Dardenne, Winfield, Troy, Old Monro Moscow Mills, Wentzville, Foristell, New Men Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm. In addition, customers in East St. Louis (1) and Granite City, Illinois (1) who subscribe to Extended Local Area Service.

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00 - 578
DEC 05 2000

MISSOURI
Public Service Commission

Issued: March 17, 2000

Effective: **DEC 05 2000**

Issued By:
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Exchange	MAR 17 2000	Exchange Areas Included in Primary Service Area
MCA-1 Zones Ferguson Ladue Overland Riverview Webster Groves	MISSOURI Public Service Comm.	All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers Southwestern Bell's etchings of Portage Des Sioux, St. Charles, Chesterfield Manchester, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Ceda Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest Incorporated's (GTE's) exchanges of St. Peters, O'Fallen, Dardenne, Winfield Troy, Old Monroe, Moscow Mills Wentzville, Foristell, New Melle, Defiance and Augusta, and Orchard Farm Telephone Company's exchange of Orchard Farm.
Mehlville		All subscribers in the St. Louis Metropolitan Exchange and Maxville; plus Optional Metropolitan Calling Area service subscribers Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield Manchester, Valley Park Fenton, Imperial, Harvester, Pond Eureka, High Ridge, Antonia, Herculanum-Pevely Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, Melle, Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

FILED
00 - 578
DEC 05 2000

MISSOURI
Public Service Commission

Issued: March 17, 2000

Effective: MAY 1, 2000

Issued By:
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All subscribers in the St. Louis Metropolitan Exchange, Fenton and Maxville; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

MCA-2 Zones
Bridgeton
Florissant
Spanish Lake

All subscribers in the St. Louis Metropolitan Exchange; plus Optional Metropolitan Calling Area service subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTB Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

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Public Service Commission

Issued: March 17, 2000

Effective: ~~July 1, 2000~~

Issued By:
Terri B. Natoli
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All subscribers in the St. Louis Metropolitan Exchange, Manchester, Fenton and Valley Park; plus Optional Metropolitan Calling Area service Subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest Incorporated's (GTE's) exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm.

Oakville

All subscribers in the St. Louis Metropolitan Exchange, Maxville and Imperial; plus Optional Metropolitan Calling Area service Subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Chesterfield, Manchester, Valley Park, Fenton, Harvester, Pond, Eureka, High Ridge, Antonia, Herculaneum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallen, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm

FILED00-578
DEC 05 2000**MISSOURI**
Public Service Commission

Issued: March 17, 2000

Effective: March 1, 2000

Issued By:
Terri B. Natoli
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All subscribers in the St. Louis Metropolitan Exchange, Chesterfield and Manchester plus Optional Metropolitan Calling Area service Subscribers in Southwestern Bell's exchanges of Portage Des Sioux, St. Charles, Valley Park, Fenton, Maxville, Imperial, Harvester, Pond, Eureka, High Ridge, Antonia, Herculanum-Pevely, Gray Summit, Pacific, Cedar Hill, Ware, Hillsboro, Festus-Crystal City and DeSoto; GTE Midwest, Incorporated's (GTE's) exchanges of St. Peters, O'Fallon, Dardenne, Winfield, Troy, Old Monroe, Moscow Mills, Wentzville, Foristell, New Melle Defiance and Augusta; and Orchard Farm Telephone Company's exchange of Orchard Farm

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00 - 578

DEC 05 2000

MISSOURI
Public Service Commission

Issued: March 17, 2000

Effective: March 1, 2000

Issued By:
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Vice President - Law and Regulatory
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3.3.1.2.D Springfield Metropolitan Exchange

The following area the zones included in the Springfield Metropolitan Exchange:

Springfield Metropolitan Exchange

Principal Zone

Metropolitan Calling Area-1 (MCA-1) zones

Fair Grove
Nixa
Republic
Rogersville
Strafford
Willard**RECEIVED**

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Exchange Zone

Principal Springfield Zone

Exchange Areas
Included in Primary Service Area

All subscribers in the Springfield Metropolitan Exchange, plus Optional Metropolitan Calling Area-2 (MCA-2) subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville, and Walnut Grove; GTE Midwest, Incorporated's (GTE's) exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Morrisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown.

MCA-1 Zones
Fair Grove
Nixa
Republic
Rogersville
Strafford
Willard

All subscribers in the Springfield Metropolitan Exchange, plus (MCA-2) subscribers in: Southwestern Bell's exchanges of Ash Grove, Billings, Clever, Marionville, and Walnut Grove; GTE's exchanges of Elkland, Fordland, Highlandville, Hurley, Marshfield, Ozark and Sparta; Missouri Telephone Company's exchanges of Monisville and Pleasant Hope; and Choctaw Telephone Company's exchange of Halltown.

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00-578
DEC 05 2000**MISSOURI**
Public Service Commission

Issued: March 17, 2000

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- 3.3.3 Monthly Network Access Line Charges - A Customer can access Teligent's network via Business Line or Trunk Service.

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3.3.3.A Business Line Service - Service provides a Customer with a single, voice-grade communications channel to the public switched telephone network. Business Lines can terminate at a single line set, key set, fax, modem or key system. Customers that order Business Line Service pay for usage and Custom Calling Features separately. Customers must initially take a minimum of five (5) Business Lines. There is no minimum order requirement for subsequent purchases.

- I. Business Line Customer Calling Features - purchased individually or as a package selected by the Customer.
 - (a) Call Forward - redirects incoming calls to another phone. This service contemplates that normal transmission performance quality cannot be guaranteed for all calls. Calls forwarded are subject to local and long distance message charges. Call Forward is incompatible with Call Waiting.

FILED
00-578

DEC 05 2000

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Issued: March 17, 2000

Effective: **DEC 05 2000**

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- (a)(i) Call Forward Busy - Incoming calls are redirected to another phone when the called party's Business Line is busy. Calls are forwarded to a 1- to 32- digit phone number within or outside of the Customer's group. The forwarding phone number can either be predetermined or user programmable. The forwarding phone number can only be changed by contacting Teligent Customer Service and requesting a Service Order unless the Customer subscribes to the User Programmable Option.
- (a)(ii) Call Forward No Answer - Incoming calls are redirected to another phone when the called party's Business Line is not answered. If the Customer has selected both Call Forward Busy and Call Forward No Answer, the forwarding phone number does not have to be the same for each. Calls are forwarded to a predetermined 1- to 32- digit phone number within or outside of the Customer's group. The forward phone number can only be changed by contacting Teligent Customer Service and requesting a Service Order, unless the Customer subscribes to the User Programmable Option. The number of rings that will occur prior to the forwarding of the call is established and modified by the Service Order.
- (a)(iii) Call Forward Variable - Incoming calls are immediately redirected to a 1- to 32- digit phone number, which is selected by the Customer, within or outside the Customer's group. The Customer can change the forwarding telephone number at any time by dialing a Feature Access Code.
- (a)(iv) Call Forward Busy/No Answer - Combines the functionality of both Call Forward Busy and Call Forward No Answer.
- (a)(v) Selective Call Forward - Incoming calls from up to eleven (11) preselected numbers are automatically forwarded to another telephone number selected by the Customer. The line can be restored to normal operation at any time.

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00 - 578

DEC 05 2000

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Issued: March 17, 2000

Effective: [REDACTED]

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- (a)(vi) Remote Access to Call Forward - Permits the Customer to activate, deactivate, or change the forward telephone number from a remote location. Remote Access to Call Forward is available on either a monthly or per call basis.
- (b) Three Way Call Transfer - allows a Customer to establish a call consisting of up to three participants without the use of an attendant of outside service. When the third party answers, a two-way conversation can be held before adding the original party for a three-way call. The initiator of the call controls the call and all parties will be dropped with the call initiator hangs up. The feature may be used to add a third party to either an outgoing or an incoming call. The activation of Three Way Call Transfer will disable Call Waiting.
- (c) Call Waiting - sends a tone signal while a call is in progress to indicate that a second call is waiting. By operation of the switchhook, the host call will be placed on hold so that the waiting call can be answered. Operation of the switchhook permits passage back and forth between the two calls, but a three-way conference cannot be established. The activation of Call Waiting will disable Three Way Call Transfer. Call Waiting takes precedence over Call Forward Busy. Call Waiting and Hunting are not compatible. Calls in call wait status that are ignored by the called party are not forwarded if the Business Line has the Call Forward No Answer feature. Call Waiting can be canceled either before making a particular call or while on a particular call.

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DEC 05 2000**MISSOURI**
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Issued: March 17, 2000

Effective: **DEC 05 2000**

Issued By:
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(d) Caller ID

Caller ID is one of the products that Teligent will offer. This feature enables the customer to view on a display unit the Calling Party Directory Name and/or Number (CPN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the CPN of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Per line blocking for the blocking of CPN will be available upon request, at no charge, only to the following entities for lines over which the official business of the agency is conducted, including those at the residences of employees/volunteers, where an executive officer of the agency registers a need for blocking and provides the required certification to Teligent: A private, nonprofit, tax exempt, domestic violence intervention agencies, and federal, state, and local law enforcement agencies. The CPN will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

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A customer may prevent the delivery of their calling name and or number to the called party by dialing an access code prior to placing a call. The access code will activate per call blocking which is available at no charge. If the calling party activates blocking, the CPN will not be transmitted across the line to the called party. Instead, Calling Line Identification customers will receive an anonymous indicator. This anonymous indicator notifies the Caller ID customer that the calling party has elected to block the delivery of their name and telephone number. The blocking of CPN will not be provided on calls originating from customer-owned pay telephone service. If the Caller ID customer also subscribes to Anonymous Call Rejection, the calling party will be routed to a telephone company recording advising the caller that the called party will not accept calls whose CPN has been blocked.

Any customer subscribing to Caller ID will be responsible for the provision of a display device that will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. Teligent assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone CPN reformation transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

FILED00 - 578
DEC 05 2000**MISSOURI**
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Issued: March 17, 2000

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- (e) Hunting – is a combination of two or more Business Lines connected to the central office so that incoming calls overflow to the next available Business Line if the dialed Business Line is busy. A hunt group can consist of up to sixteen (16) Business Lines, however, optimal service is obtained when between five (5) and fifteen (15) Business Lines are grouped together. Call Waiting cannot be a defined feature for a Business Line in a circular hunt group, however, Call Waiting can be configured for the last Business Line in a sequential hunt group. A hunt group of Business Lines can only be assigned one type of Hunting. There are two types of Hunting:
 - (i) Circular - all Business Lines will be checked for an available line. Call Forward Busy cannot be a defined feature for a Business Line in a Circular serial hunt group.
 - (ii) Sequential - only Business Lines with numbers in the hunt sequence following the dialed number will be checked for an available line.
- (f) Call Pick-Up - allows a Customer to pick up a ringing phone that is within a pre-defined Call Pick-Up group of phones by dialing a Feature Access Code. Call Pick-Up cannot pick up calls that are call waiting.
- (g) Distinctive Ringing – allows a Customer to have up to four (4) separate phone numbers, one primary and three secondary, assigned to a single Business Line. Each phone number will provide a distinctive ring on incoming calls to allow for identification of the incoming call. A distinctive call waiting tone for each telephone number will be provided, where facilities permit, to Customers also subscribing to Call Waiting. Distinctive Ringing is incompatible with Hunting.

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Issued: March 17, 2000

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8065 Leesburg Pike, Suite 400
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Effective: March 1, 2000

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- (h) Call Rejection - allows calls from up to eleven (11) pre-specified telephone numbers to be rejected or blocked. Callers from the pre-specified telephone numbers will receive an announcement that the called party is not accepting calls. For calls from a line within a multi-line-hunting group, the call will be blocked only when the main telephone number is included as one of the pre-specified telephone numbers.

(i) Call Trace

Customers, situated in an area also served by SWBT, receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by Teligent or (2) the capability to utilize Call Trace on a per activation basis, as needed. Call Trace allows the Customer to dial an access code to automatically request that the following information be recorded:

- a. The originating telephone number
- b. The date and time of the call
- c. The date and time call trace was activated

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll-free number, which will activate a Voice Response Script and assist the customer in establishing an open file. Should the customer decide to prosecute the call originating party, the customer should contact Teligent for further instructions. Activation of Call Trace never authorizes Teligent to provide the called party with the name or telephone number of the calling party. In the event that Call Trace is not available or unable to resolve the case it may be necessary to place a manual trap on the customer's telephone line.

FILED
00 - 578
DEC 05 2000**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Effective May 1, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
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DEC 05 2000

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- (i) Priority Ringing - differentiates incoming calls from up to eleven (11) preselected telephone numbers by signaling with a distinctive ringing pattern. If Call Waiting is also subscribed to, a distinctive tone is heard for the selected set of numbers. The distinctive ring/tone that identifies the numbers on the Priority Ringer List is the same for all the numbers on the list.
- (k) Anonymous Call Rejection - allows a Customer, with or without Caller ID, to reject calls for which calling name/number display information has been intentionally blocked. If this feature is assigned to the main number of the hunt group, then the rejected incoming call will continue to hunt rather than be completely rejected.
- (l) Speed Call - an arrangement which provides for the calling of a telecommunications network telephone number by dialing an abbreviated code. Two arrangements are available:
 - (i) Speed Call 8 - Consists of a maximum of eight (8) stored numbers that can be dialed by entering an * and 1-digit code, which can be from 2 to 9.
 - (ii) Speed Call 30 - Consists of a maximum of thirty (30) stored numbers that can be dialed by entering an * and 2-digit code, which can be from 20 to 49. The Speed Call 30 codes cannot conflict with any other Feature Access Codes.

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00 - 578

DEC 05 2000

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Public Service Commission

Issued: March 17, 2000

Effective: ~~March 17, 2000~~

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
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Vienna, Virginia 22182

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- (m) Repeat Dialing – allows calls to be automatically redialed when the first attempt reaches a busy number or is not answered. The line is checked every forty-five (45) seconds for up to thirty (30) minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free. Calls may continue to be made and received while the feature is activated.
- (n) Return Call – allows a Customer to automatically redial the last incoming call, whether answered or not.
- (o) Touch-Tone – provides for the origination of calls using tone-type address signaling.

3.3.4 Dialing Restriction

3.3.4.A 900/976 – Teligent will block calls to 900/976 numbers unless the Customer requests that these calls be completed. Teligent will unblock 900/976 calls free of charge.

3.3.4.B Class of Service - Customers may select a Class of Service for each Business Line and Trunk. The Class of Service will determine the calls that are blocked from each Business Line or Trunk. Teligent offers nine (9) Class of Service categories as follows:

1. UNREST – Unrestricted. No calls are blocked.
2. NO900 – No calls, except those to 900/976 numbers are blocked. This is Teligent's default setting.
3. 911611 – Only allows calls to 911 and 611.
4. CARD – Only allows calls to 911, 611, 1-800/888/877, 950, 0-, 0+, and 0+0.
5. LOCAL – Only allows local and intraLATA toll calls, and calls to 911, 611, 1-800/888/877, 950, 0-, 0+, and 0+0.
6. NOTOLL – Only allows local calls, and calls to 911, 611, 1-800/888/877, 950, 0-, 0+, and 0+0.
7. NOINTL – Allows all call types except international (011+ and 01+).
8. LOCLDA – Only allows local calls, 911, 611, 1-800/888/877, 950, 0-, 0+, 0+0, and 411/555-1212/NPA-555-1212.
9. NODA – Allows all calls except 411/555-1212/NPA-555-1212.

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00 - 578

DEC 05 2000

**MISSOURI
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Issued: March 17, 2000

Issued By:

Terri B. Natoli

Effective: [REDACTED]

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3.3.5 Trunk Service – Service provides a Customer with a voice-grade communications connection to the public switched telephone network.

3.3.5.A Trunk Types – The following Trunk types are available:

1. Analog Trunk - Provides the Customer with a single, voice-grade telephonic communications channel for connection of Customer-provided PBXs to the public switched telephone network. Customers must initially take a minimum of five (5) trunks. There is no minimum order requirement for subsequent purchase.
2. Digital Trunk - Provides the Customer with a DS1 circuit that can carry 1.544 Mbps of traffic. The Digital Trunk is time division multiplexed into 24 channels, which can be individually provisioned for a DID or Two-Way DID services. Digital Trunks are only available in whole units. DID and Two-Way DID channel charges apply per channel, and are in addition to the basic Digital Trunk rate.

3.3.5.B Provision of Trunks – Trunks can be provided as follows:

1. Basic - The connection can be used to carry inbound, outbound, and two-way traffic.
2. Direct Inward Dialing (DID) – DID service allows inbound traffic to directly access a particular station without going through an attendant. DID Trunks transmit the dialed digits for all incoming calls, allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. DID Trunks are furnished where operating conditions and the availability of facilities exist. Customers who purchase DID and Two-Way DID services are required to purchase DID Number Blocks.

FILED00 - 578
DEC 05 2000**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

Effective: ~~March 17, 2000~~**DEC 05 2000**

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3. Two-Way DID - Two-Way DID service allows both inbound and outbound traffic between an outside call and a particular station without going through an attendant. Two-Way DID Trunks transmit the dialed digits for all incoming calls, allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Two-Way DID Trunks are furnished where operating conditions and the availability of facilities exist. Customers who purchase DID and Two-Way DID services are required to purchase DID Number Blocks.
4. Trunk Customer Calling Features - The following Customer Calling Features are available with Trunk Service.
 - a. Hunting - A combination of two (2) or more Trunks connected to the central office so that incoming calls overflow to the next available Trunk if the dialed number is busy. A hunt group can consist of up to sixteen (16) Trunks. There are types for Serial:
 - (i) Circular - All Trunks will be checked for an available line. Call Forward Busy cannot be a defined feature for a Trunk in a circular serial hunt group.
 - (ii) Sequential - Only Trunks with numbers after the dialed number will be checked for an available line.
 - b. Multi-Line Hunting - A combination of two (2) or more Trunks connected to the central office so that incoming calls overflow to the next available Trunk if the dialed number is busy. A hunt group can consist of up to sixteen (16) Trunks. Multi-Line Hunting requires that only one phone number be assigned to the multiple trunks in a hunt group. The only option of Multi-Line Hunting is sequential since the number dialed is linked to the first trunk in the hunt group.

FILED00 - 578
DEC 05 2000**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Issued By:

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Effective: [REDACTED]

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- c. Call Forward No Answer-Incoming calls are redirected to another phone when the called party's Business Line is not answered. If the Customer has selected both Call Forward Busy and Call Forward No Answer, the forwarding phone number does not have to be the same for each. Calls are forwarded to a predetermined 1- to 32- digit phone number within or outside of the Customer's group.

3.3.6 Monthly Subscriber Line Charge - A Monthly Subscriber Line Charge applies to all services.

3.3.7 Directory Services

3.3.7.A Directory Assistance - allows Customers and Users of Teligent's services (excluding 800 services) to obtain Directory Assistance in determining telephone numbers within Missouri by calling the Directory Assistance Operator. Calls to Directory Assistance can be either direct dialed by the Customer or End User by dialing 4-1-1, or placed by a Teligent operator.

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00 - 578
DEC 05 2000

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Issued: March 17, 2000

Issued By:
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8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

Effective: ~~March 17, 2000~~

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1. Directory Assistance Charges – Charges apply for all requests for which Teligent's facilities are used. A maximum of two requested telephone numbers is permitted per Directory Assistance call. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.
 - a. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, as specified in this tariff, plus the charge for Directory Assistance.
 - b. A credit will be given for calls to Directory Assistance when:
 - (i) The Customer experiences poor transmission or is cut-off during the call.
 - (ii) The Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance.
 - c. To receive a credit, the Customer must notify the Teligent operator or Business Office of the problem experienced.
 - d. The Customer will not be charged in the following circumstances:
 - (i) To reach the called Directory Assistance Service number when attempts by the Customer to direct dial such a call cannot be completed.
 - (ii) Charges for Directory Assistance are not applicable to calls placed to the Directory Assistance Service attendant from hospital services; or, to calls placed to the Directory Assistance Service attendant from telephones where the Customer has been affirmed in writing as unable to use a Teligent provided directory because of a visual, physical, or reading handicap, including calls made by such handicapped persons from their place of employment.

FILED00 - 578
DEC 05 2000**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Issued By:
Terri B. Natoli

Effective: May 1, 2000

Vice President - Law and Regulatory
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2. Call Complete - Customers have the ability to have the number requested from Directory Assistance to be automatically dialed.

- a. Calls automatically completed using Call Complete are subject to a surcharge and any other applicable rates for the call. The Call Complete surcharge is applied only to completed calls.

3.3.7.B Telephone Directory Service - Teligent, in contract with the Incumbent Local Exchange Carrier (ILEC), will provide telephone directory services to its Customers. Directory Service is composed of alphabetical and street address directories.

1. Primary Phone Number Listing - Each Customer can list its primary phone number free of charge. Teligent will provide a Primary Phone Number Listing that will entitle the Customer to a listing in the 411/Directory Assistance database, White Pages, and Yellow Pages that are specific to the ILEC area in which the Customer's phone number is located. The listing will consist of a straight-line listing consisting of the Customer's name, business address, and primary phone number.
2. The Customer may request listed non-listed or non-published listing services from Teligent.
 - a. Listed - The phone number is listed in the 411 database, the White Pages, and the Yellow Pages.
 - b. Non-Listed - The phone number is listed in the 411 database only.
 - c. Non-Published - The phone number is not listed in the 411 database, or in the White Pages or Yellow Pages.
3. Gold/Vanity Numbers - Customers can request a special or particular telephone number. For example, one ending in "00" or "0".

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00-578

DEC 05 2000

**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Issued By:
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Vice President - Law and Regulatory
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8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

Effective: M [REDACTED]

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3.3.8 Operated Assisted Services

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3.3.8.A Operator Handled Calling-Operator Handled Calling Service is provided to Customers and Users of Teligent's calling services. Teligent's Operator Services are supplied by a third party and provided to the customer under Teligent's name.

1. Charge Details

- a. Teligent will not bill for incomplete calls where answer supervision is available. Teligent will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification, or (ii) Teligent's knowledge,
- b. The caller and billed party, if different from the caller, will be advised that Teligent is the operator service provider at the time of the initial contact.
- c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
- d. Only tariffed rates approved by the Commission for Teligent shall appear on any local exchange telephone company (LEC) billings.
- e. Companies shall be listed on the LEC billing if the LEC has multicompany billing ability.
- f. Teligent will employ reasonable calling card verification procedures, acceptable to the telephone company issuing the calling card.
- g. Teligent will route all 0- or 00- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.
- h. Upon request, Teligent will transfer calls to other authorized interexchange companies or to the LEC, if billing can list the caller's actual origination point.
- i. Teligent will refuse operator services to traffic aggregators that block access to other companies,
- j. Teligent will assure that traffic aggregators will post and display information including: (1) that Teligent is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach the LEC operator and other authorized interexchange companies.

FILED
00-578

DEC 05 2000

**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Effective: May 1, 2000

Issued By:
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Vice President - Law and Regulatory
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Vienna, Virginia 22182

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3.3.8.B Operator Service Charges

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In addition to charges that would otherwise apply pursuant to other sections of this tariff, each operator call will be assessed a charge(s) set forth within. Calls can be billed collect to the end user's calling card, or to a third party as described below.

1. Collect Calls - Calls where the called person agrees to pay for the call. Teligent offers two types of collect calls. A Customer can request free of charge, that collect calls not be billed to their Business Lines or Trunks.
 - a. Person-to-Person - Calls completed with the assistance of a Teligent operator to a particular person, station, department or PBX extension specified by the calling party.
 - b. Station-to-Station - Operator assisted calls other than Person-to-Person. Calls may be dialed with or without assistance of Teligent's operator. Collect calls to coin telephones and transfers of charges to third telephones that are coin telephones will not be accepted.
2. Third Party Billed Cards-Calls where the Customer requests that the phone call be charged to a third party's phone number. If the originating caller is calling from a payphone, the third party number is called. The third party has to answer the phone and accept the charges before the operator completes the call. A Teligent Customer can request, free of charge, that the third party calls not be billed to their Business Lines or Trunks.

FILED00 - 578
DEC 05 2000**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Effective: March 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
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Vienna, Virginia 22182

DEC 05 2000

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3.3.8.B Busy Line Verification and Line interrupt Service – Upon request of a calling party, the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use, and report to the calling party.
2. The operator will interrupt the call on the called line only if the calling party indicates an emergency.
3. A charge will apply when:
 - a. The operator verifies that the line is busy.
 - b. The operator verifies that the line is available for incoming calls.
 - c. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.
4. No charge will apply when:
 - a. When the calling party advises that the call is to or from an official public emergency agency.
 - b. Under conditions other than those specified within, preceding.
5. Charges for verification and interruption may be billed to a third number or a Teligent issued calling card.
6. Busy Line Verification and Line Interrupt Service is furnished where and to the extent that facilities permit. The Customer shall indemnify and save Teligent harmless against all claims that may arise from either party to the interrupted call or any person.

FILED00 - 578
DEC 05 2000**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Issued By:
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Vice President - Law and Regulatory
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Vienna, Virginia 22182

Effective: ~~May 1, 2000~~**DEC 05 2000**

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3.3.9 Universal Emergency Number Service (911)

- 3.3.9.A Teligent is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time Teligent receives customer orders.
- 3.3.9.B At the time Teligent provides basic local service to a customer by means of its own facilities, or over any other exclusively owned facility, Teligent will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.
- 3.3.9.C Teligent will be obligated to provide facilities to route calls from the end users to the proper PSAP. Teligent recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by Teligent.
- 3.3.9.D Teligent will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190-310.

FILED

00 - 578
DEC 05 2000

**MISSOURI
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Issued: March 17, 2000

Issued By:
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Vienna, Virginia 22182

Effective: March 17, 2000

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3.3.10 Individual Case Basis (ICB) Arrangements

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Rates for Dedicated Access and Private Lines will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover Teligent's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission staff upon request on a proprietary basis. ICB rates are not offered for switched service.

FILED
00 - 578
DEC 05 2000

**MISSOURI
Public Service Commission**

Issued: March 17, 2000

Effective: [REDACTED]

Issued By:
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Vice President - Law and Regulatory
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3.4 Number Portability Service

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Number Portability Service applies to an interconnection arrangement between Teligent and the connecting company. This service enable the connecting company to provide basic local exchange service within the State of Missouri to a given customer(s) that wish to retain their telephone number(s), assigned by Teligent. The connecting company may choose from two options:

A. Direct Inward Dialing

Direct Inward Dialing (DID) option for number portability is a service which permits incoming dialed calls to a telephone number, assigned to Teligent, to be forwarded to a connecting company end office over Direct Inward Dial (DID) facilities, Teligent will deliver the called number to the connecting company via the connecting company-provided trunk for call completion.

B. Remote Call Forwarding

Remote Call Forwarding (RCF) option for number portability is a service which permits incoming dialed calls to a telephone number, assigned to Teligent, to be forwarded to a connecting company end office, utilizing a call forwarding of Teligent's end office switch.

3.4.1 Rules and Regulations

Number portability and facilities will only be provided, where technically feasible, subject to the availability of facilities and may only be furnished from properly equipped central offices. Number portability services and facilities are not offered for Teligent's coin telephone service.

When the exchange service offering(s) associated with number portability services are provisioned using remote switch, number portability service is available from host central offices.

3.5 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for 30 days at no charge and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires. If the Customer desires to have the intercept remain active for more than 30 days, the charge will be \$10 for every additional 30 days.

3.6 Customer Requested Service Suspensions

At the customer's request, Teligent will, for thirty (30) days, provide the customer with an intercept recording referring callers to another number. This service is available to customers at no charge, for the first thirty (30) days.

FILED
00-578

Issued: March 17, 2000

Effective: May 1, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182

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3.3.11. Usage Limitations.

3.3.11.A.CCS Limitation.

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Teligent's network is engineered to provide certain maximum Centi Call Seconds ("CCS") per line, trunk or PRI group. The CCS shall be calculated on a rolling one (1) hour basis. If during a billing month the Business Customer's usage exceeds the applicable maximum, the Business Customer shall, when notified by Teligent, add additional service as needed to bring all of the Business Customer's usage into compliance. If, after notification by Teligent, the Business Customer does not make good faith efforts to bring its usage into compliance, Teligent shall have the right to immediately terminate this Agreement upon written notice to Business Customer. Teligent's waiver of the right of termination in any month does not waive Teligent's right to termination for subsequent months. The maximum permitted CCS are as follows:

Local Access Service	Maximum CCS
Business Lines	12 Per Business Line
SmartWave PRI	
1 PRI circuit per PRI Group	21 Per Channel
2PM circuit per PRI Group	25 Per Channel
3 PRI circuit per PRI Group	27 Per Channel
4 or More PRI circuit per PRI Group	29 Per Channel
Analog Trunks	18 Per Trunk
Digital Trunks	
Up to 12 Trunks per Trunk Group	18 Per Trunk
13-24 Trunks per Trunk Group	21 Per Trunk
25-48 Trunks per Trunk Group	25 Per Trunk
49-72 Trunks per Trunk Group	27 Per Trunk
73 or More Trunks per Trunk Group	29 Per Trunk

3.3.11.B.MOU Limitation.

Teligent will provide a maximum of 4,000 call attempts or 4,000 MOUS (minutes of use) per DS0 channel, per month. If during a billing month the Business Customer's usage exceeds either the call attempt or MOU maximum, the Business Customer shall, when notified by Teligent, add additional service as needed to bring all of the Business Customer's usage into compliance with Teligent's usage limitations. If, after notification by Teligent, the Business Customer does not make good faith efforts to bring its usage into compliance, Teligent shall have the right to immediately terminate the Business Customer's service agreement upon written notice to the Business Customer. Teligent's waiver of the right of termination in any month does not waive Teligent's right to termination for subsequent months.

(N)

FILED

Issued: February 26, 2001

Issued By:

Terri B. Natoli

V.P., Regulatory Affairs and Public Policy

Teligent Services, Inc.

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Effective: March 20, 2001

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SECTION 4 - TELIGENT PRICING SCHEDULE

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4.1 Teligent Standard Pricing Plan

4.1.1 Non-Recurring Service Charges - Non-recurring charges are applicable to all services unless otherwise noted as follows:

Establish Service Order (per order)	\$0.00
Transfer of Service Order (per transfer per line)	\$0.00
Change Class of Service	\$0.00
Change Telephone Number	\$0.00
Restoration of Service	\$0.00

4.1.2 Business Line Service

4.1.2.A Monthly Rates

Basic Business Line	Monthly Recurring
Monthly Recurring Charge	\$25.00
Nonrecurring Charge	\$0.00
Local Usage Charge	\$0.00 per minute .

FILED
00 - 578
DEC 05 2000MISSOURI
Public Service Commission

Issued: March 17, 2000

Issued By:
Terri B. Natoli
Vice President - Law and Regulatory
Teligent Services, Inc.
8065 Leesburg Pike, Suite 400
Vienna, Virginia 22182Effective ~~March 17, 2000~~

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4.1.3 Trunk Service

4.1.3.A Analog Trunks

Monthly Recurring

Basic	\$25.00
DID	\$87.00
Two-Way DID	\$98.00

4.1.3.B Digital Trunks – Kansas City

Monthly Recurring

Basic (per trunk)	\$704.00
DID Channel Charge (per channel)	\$11.00
Two-Way DID Per Channel Charge	\$21.00

4.1.3.C Digital Trunks – St. Louis

Monthly Recurring

Basic (per trunk)	\$704.00
DID Channel Charge (per channel)	\$11.00
Two-Way DID Per Channel Charge	\$21.00

4.1.3.D Digital Trunks – Springfield

Monthly Recurring

Basic (per trunk)	\$704.00
DID Channel Charge (per channel)	\$11.00
Two-Way DID Per Channel Charge	\$21.00

4.1.3.E Trunk Custom Calling Features – Charges for Trunk Custom Calling Features are the same as the charges for Business Line Customer Calling Features.

4.1.3.F DID Number Blocks

Monthly Recurring

Block of 10	\$2.00
Block of 10	\$18.00
Additional Blocks of 10	\$2.00

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DEC 05 2000MISSOURI
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Issued: March 17, 2000

Effective: Mar 17, 2000

Issued By:
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4.1.4 Custom Calling Features

4.1.4.A Service Order Charges

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There are no Service Order or Set-Up charges.

4.1.4.B Feature Packages

Charges vary based on the feature package selected.

1. Basic Feature Package **\$4.00**

Includes a choice of up to 3 of the following Custom Calling Features:

Call Forward (including all Call Forwarding features), Call Pick-Up, Call Rejection, Call Waiting (includes Cancel Call Waiting), 3-Way Calling, Priority Ringing, Distinctive Ringing, Message Waiting Notification, and Speed Call 30

2. Enhanced Feature Package **\$7.50**

Includes a choice of up to 4 features from the Basic Feature Package, and includes Caller Number Delivery and 3-Way Call Transfer

3. Deluxe Feature Package **\$12.00**

Includes a choice of up to all features from the Basic and Enhanced Feature Packages above, and includes Caller ID with name and number.

4. Universally Available Custom Calling Features Package

Includes Anonymous Call Rejection, Repeat Dialing, Return Call, Caller ID Delivery Block, and Call Trace.

There is no monthly recurring charge for Universally Available Custom Calling Features.

FILED00 - 578
DEC 05 2000**MISSOURI**
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Issued: March 17, 2000

Issued By:
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Effective: [REDACTED]

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4.1.4.C A La Carte Feature Pricing

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- | | | |
|----|--|--------|
| 1. | Per feature price – all basic features
(Excludes Caller Number Delivery, Caller ID and 3-Way Call Transfer) | \$1.50 |
| 2. | Caller Number Delivery | \$4.00 |
| 3. | Caller ID with name and number | \$5.50 |

4.1.5 Dialing Restrictions Charges

There is no charge to the Customer for Dialing Restrictions

4.1.6 [reserved]

4.1.7 Directory Services

4.1.7.A Directory Assistance

First 5 per month (per call)	No Charge
Each Additional (per call)	\$0.40

4.1.7.B Call Complete (charges are in addition to any Directory Assistance Charges)

Each Call	\$0.30
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DEC 05 2000MISSOURI
Public Service Commission

Issued: March 17, 2000

Effective: [REDACTED]

Issued By:
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Vienna, Virginia 22182

DEC 05 2000

Business Customer Local Exchange Services Tariff

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4.1.8 Telephone Directory Service Charges

1.	Primary	
	Primary Listing	No Charge
	Each Additional Directory Listing	\$1.25
	Directory Listing - Additional Line	\$1.00
	Alternate Directory Listing	\$1.00
	Published Number	No Charge
	Non-Listed Number	No Charge
	Non-Published Number	No Charge
2.	Foreign	
	Foreign Main Listing	\$1.25
	Foreign Each Additional Directory Listing	\$1.25
	Foreign Directory Listing - Additional Line	\$1.00
	Foreign Alternate Listing	\$1.00

4.1.9 Gold/Vanity Numbers

Monthly Recurring Charge	\$2.00
Non-Recurring Set-Up Charge	\$0.00

4.1.10 Operated Assisted Services

4.1.10.A Operated Handled Calling

Station-to-Station	
Sent Paid	No Charge
Collect Call	\$2.10
Bill to 3rd Party	\$2.10
Operator Dialed	No Charge
Person to Person	\$4.50

4.1.10.B Busy Line Verification and Line Interrupt Service

Busy Line Verification	No Charge
Busy Line Verification with Line Interrupt	No Charge

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00 - 578

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Issued: March 17, 2000

Issued By:
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Effective: [REDACTED]

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Business Customer Local Exchange Services Tariff

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(N)

As stated above, Teligent IAS is available under a minimum term of one (1) year. Customer may subscribe to a longer term, but at rates and charges defined below.

4.2.1 The monthly recurring charges specified below include a Subscriber Line Charge for each of the 15 channels configured for local voice service. The "IAS w/Router" service includes 24x7 network monitoring and optional web hosting.

4.2.2 The monthly recurring charge for the T-1 Digital Trunk channels provided on Teligent IAS is as follows:

Teligent IAS	Monthly Recurring Charge
IAS w/o Router	\$1,000.00
IAS WI Router	\$1,120.00

4.2.3 The non-recurring charge for the T-1 Digital Trunk channels provided on Teligent IAS is as follows:

Type of DIA Service Teligent IAS	Non-Recurring Charge
IAS w/o Router	\$1,000.00
IAS WI Router	\$1,000.00

4.2.4 Basic Business Line features can be added to Basic Business Lines on Teligent IAS at the same rates, terms and conditions as specified for features found elsewhere in this tariff.

4.2.5 DID Channel and two-way DID channel Charges shall apply to T-1 Digital Trunk channels configured as DID / two-way DID at the same rates, terms and conditions as specified for these features found elsewhere in this tariff.

(N)

FILED

FEB 16 2001

**MISSOURI
Public Service Commission**

Issued: January 16, 2001

Issued By:

Terri B. Natoli

Effective: February 16, 2001

V.P., Regulatory Affairs and Public Policy

Teligent Services, Inc.

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS

3.1 General

VarTec's Local Exchange Service provides Customers with unlimited calling to points within their designated local calling area. VarTec concurs with the exchange areas and exchange maps filed by the incumbent Local Exchange Carriers currently on file with the Commission. VarTec's service area is limited to the exchanges listed in Section 3.1.1 following.

VTI also provides optional services to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VTI's basic local services and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

3.1.1 Service Areas and Zones

Local exchange telecommunications services provided by VTI shall be limited to Customers within the following exchanges as defined by the exchange maps tiled by the incumbent Local Exchange Carriers and currently on file with the Commission.

3.1.1.A	Zone A			
	Gladstone	Independence	Parkville	
	Raytown	South Kansas City	Belton	
	Blue Springs	East Independence	Lee's Summit	
	Liberty	Nashua	Farley	(N)
	Ferguson	Ladue	Mehlville	
	Overland	Riverview	Sappington	
	Webster Groves	Bridgeton	Creve Coeur	
	Florissant	Kirkwood	Tiffany Springs	
	Oakville	Spanish Lake	Grain Valley	(N)
	CREVECOEUR (STLSM027DS0, STLSMO07DSA)			(N)
	*Greenwood	Hazelwood		(N)
	Manchester (NPA-636, NXX-891)			(N)

* Exchange reclassified from Zone C as of June 6, 2004.

ISSUED: May 6, 2004

EFFECTIVE: June 6, 2004

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.1.1 Service Areas and Zones (Continued)

3.1.1.B. Zone B

		Camdenton	
Cape Girardeau	Carthage	Cedar Hill	(M)
Chesterfield	Chillicothe	DeSoto	
Dexter	Eldon		
Excelsior Springs	Farmington	Fenton	(M)
Festus-Crystal City	Flat River		
Fulton	Gravois Mills	House Spring***	(M)
Hannibal	Harvester	High Ridge	(M)
Imperial	Jackson	Joplin (JPLNMOADO)	
Kennett	Kirksville	Knob Nester	(N)
Lake Ozark-Osage Beach	Manchester	Marshall	
Maxville	Mexico	Monette	
Moberly	Neosho	Nevada	
**Pacific	Perryville	Pond	
Poplar Bluff	Richmond	St. Charles	
St. Clair	St. Joseph	Union	
Sedalia	Sikeston	Webb City	
Valley Park	Washington		

3.1.1.C. Zone C

Adrian	Advance	Agency	
Altenberg Frohna	Antonia	Archie	
Argyle	Armstrong	Ashgrove	
Beufort	Bell City	Benton	
Billings	Bismark	Bloomfield	
Bloomsdale	Bowling Green	Brookfield	
*Bonne Terre	*Boonville	*Eureka	(N)
*Knob Nester	*Pond	*Fredericktown	(N)
*Ste. Genevieve	Fairgrove	*Richmond	(N)
Crevecoeur (NPA-312, NXX-529		Keskaskia	(N)

* Exchange reclassified from Zone B as of June 6, 2004

** Existing Customers will be grandfathered on existing rate plans

*** Exchange reclassified from Zone C as Of June 6, 2004

ISSUED: May 6, 2004

EFFECTIVE: June 6, 2004

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.1.1 Service Areas and Zones (Continued)

3.1.1.D Zone D

(D)

(D)

Fair Grove
Nixa
Republic
Rogersville
Springfield
Stafford
Joplin (NPA-417, NXX-571 & 572

(N)

ISSUED: May 6, 2004

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EFFECTIVE: June 6, 2004

LOCAL EXCHANGE SERVICES TARIFF

Missouri Public

REC'D JUL 12 2001

3.0 SERVICE DESCRIPTIONS (Continued)

Service Commission

3.2 Basic Residential Local Service

Basic Residential Local Service allows residential Customers to place local calls according to the rates as set forth herein. The standard features of Basic Residential Local Service include an assigned telephone number, dial tone, Dual Tone Multi-Frequency (DTMF- i.e., Touch Tone) and rotary signaling access to long distance services and unlimited local calling within the standard local calling area.

Customers of Basic Residential Local Service have the ability to utilize 911/E911 emergency services, 711,611 and 411 services (where available), operator services and long distance services. Three (3) calls per month are allowed and included per line for Directory Assistance inquiries within the local calling area. In addition, the Customer will have a listing in the applicable 911/E911 database, white pages telephone directory and the Directory Assistance database. Information obtained from the Customers required but may have a designation for non-publication.

Increments for provision of non-optional Extended Area Service will be added when applicable.

Rates and charges associated with Basic Residential Local Service are set forth in Section 4.2 following.

Missouri Public

FILED AUG 26 2001

Service Commission

ISSUED: July 12, 2001

EFFECTIVE: August 26, 2001

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.2 Basic Residential Local Service (Continued)

3.2.1 One Choice Additional Line Service

One Choice Additional Line Service provides the same features and benefits of Basic Residential Service as described in Section 3.2, including unlimited local calling and the ability to utilize 911 emergency services. As of March 23, 2004, One Choice Additional Line Service is only available to existing Customers of the One Choice Additional Line Service. One Choice Additional Line Service is only available to Customers who also subscribe to one of VTI's One Choice Bundled Packages in Sections 3.2.2, 3.2.3 and 3.2.4, and this service may not be available in all areas. One Choice Additional Line Service must be installed at the same service address as the Customer's primary line subscribed to one of the One Choice Classic Bundled Packages. Any additional benefits of the Customer's selected One Choice Classic Bundled Package, such as included long distance minutes or Call Management features, do not apply to One Choice Additional Line Service. Optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's One Choice Additional Line Service.

In order to subscribe to One Choice Additional Line Service, Customers must select VTI as the primary service provider for interexchange services for the One Choice Additional Line. Furthermore, Customers must select one of the following two long distance plans: FiveLine Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One Choice Long Distance Service (a.k.a. VarTec Voice Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff.

Rates and charges associated with One Choice Additional Line Service are set forth in Section 4.2.1 following.

ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.2 Basic Residential Local Service (Continued)

3.2.2 One Choice Premium Package

One Choice Premium Package provides residential Customers in Missouri with local calling and selected optional features for a flat rate. As of March 23, 2004, (N) One Choice Premium Package is only available to existing Customers of the One Choice Premium Package. In order to subscribe to One Choice Premium (N) Package, Customers must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One Choice Long Distance Service (a.k.a VarTec Voice Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff. The availability of One Choice Premium Package to Customers maybe restricted based upon both VTI's access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice Premium Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting as described in Section 3.4.10. Caller ID as described in 3.4.11 and Three-Way Calling as described in 3.4.13. One Choice Premium Package does not include equipment associated with the Caller ID feature.

ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.2 Basic Residential Local Service (Continued)

3.2.3 One Choice Classic Select Package (T)

One Choice Classic Select Package provides residential Customers in Missouri (T)
with local and long distance calling for a flat rate. As of March 23, 2004, One (N)
Choice Classic Select Package is only available to existing Customers of the One (N)
Choice Classic Select Package (formerly known as One Choice Select Package). (N)
In order to subscribe to One Choice Classic Select Package, Customers must (N)/(T)
select VTI as the primary service provider for local exchange, intraLATA
interexchange and interLATA interexchange telecommunications services.
Furthermore, Customers must select one of the following two long distance plans:
FiveLine Service as described in Section 3.5 of the Company's Missouri P. SC.
Telecommunications Services Tariff or One Choice Long Distance Service
(a.k.a. VarTec Voice Service) as described in Section 3.27.1 of VTI's Missouri
P.S.C. Telecommunications Services Tariff. The availability of One Choice
Classic Select Package to Customers may be restricted based upon both VTI'S (T)
access to resold services through Southwestern Bell and the Customer's
creditworthiness as determined by information contained in a credit bureau report
received from a credit reporting agency.

One Choice Classic Select Package includes Basic Residential Local Service as (T)
described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID
as described in 3.4.11, Three-Way Calling as described in 3.4.13, Call Return as
described in Section 3.4.9, Call Waiting ID as described in Section 3.4.15 and 200
minutes of domestic long distance usage which are subject to call length
minimums associated with the Customer's selected long distance service, the
FiveLine Service or the One Choice Long Distance Service (a.k.a. VarTec
Voice Service). Any additional long distance usage beyond the included
minutes will be billed according to the same selected long distance plan. The
included long distance usage does not accumulate on a month-to-month basis, and
no credit will be given to Customers who do not use the included allotted minutes.
One Choice Classic Select Package does not include equipment associated with (T)
the Caller ID feature.

ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

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LOCAL EXCHANGE SERVICES TARIFF

3.0 SERVICE DESCRIPTIONS (Continued)

3.2 Basic Residential Local Service (Continued)

3.2.4 One Choice Classic Elite Package

(T)

One Choice Classic Elite Package provides residential Customers in Missouri (T) with local and long distance calling for a flat rate. As of March 23, 2004, One (N) Choice Elite Package is only available to existing Customers of the One (N) Choice Classic Elite Package (formerly known as One Choice Elite Package). (N)/(T) In order to subscribe to One Choice Classic Elite Package, Customers must select VTI as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine Service as described in Section 3.5 of the Company's Missouri P.S.C. Telecommunications Services Tariff or One Choice Long Distance Service (a.k.a. VarTec Voice Service) as described in Section 3.27.1 of VTI's Missouri P.S.C. Telecommunications Services Tariff. The availability of One Choice Classic Elite Package to Customers may be restricted based upon both VTI's (T) access to resold services through Southwestern Bell and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice Classic Elite Package includes Basic Residential Local Service as (T) described in Section 3.2, Call Waiting as described in Section 3.4.10, Caller ID as described in 3.4.11, Three-Way Calling as described in 3.4.13, Call Return as described in Section 3.4.9, Call Waiting ID as described in Section 3.4.15, Anonymous Call Rejection as described in Section 3.4.14, Auto Redial as described in Section 3.4.1 and 300 minutes of domestic long distance usage which are subject to call length minimums associated with the Customer's selected long distance service, the FiveLine Service or the One Choice Long Distance Service (a.k.a. VarTec Voice Service). Any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. One Choice Classic Elite Package does not include (T) equipment associated with the Caller ID feature.

ISSUED: February 23, 2004

EFFECTIVE: March 24, 2004

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