Exhibit No.:

820

Issues:

Late Payment Fees/

Miscellaneous Tariff

Issues

Witness:

Thomas M. Imhoff

Sponsoring Party:

MO PSC Staff Surrebuttal Testimony

Type of Exhibit: Case No.:

GR-2004-0209

Date Testimony Prepared:

June 14, 2004

MISSOURI PUBLIC SERVICE COMMISSION UTILITY OPERATIONS DIVISION

SURREBUTTAL TESTIMONY

FILED

OF

JUL 1 3 2004

THOMAS M. IMHOFF

service Commission,

MISSOURI GAS ENERGY

CASE NO. GR-2004-0209

Jefferson City, Missouri June 2004

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF MISSOURI

In the Matter of Missouri Gas Energy's) Tariff Sheets Designed to Increase Rates) for Gas Service in the Company's) Missouri Service Area)
AFFIDAVIT OF THOMAS M. IMHOFF
STATE OF MISSOURI)) ss COUNTY OF COLE)
Thomas M. Imhoff, of lawful age, on his oath states: that he has participated in the preparation of the following Surrebuttal Testimony in question and answer form consisting of pages of Surrebuttal Testimony to be presented in the above case that the answers in the following Surrebuttal Testimony were given by him; that he has knowledge of the matters set forth in such answers; and that such matters are true to the best of his knowledge and belief.
Thomas M. Imhoff Thomas M. Imhoff Subscribed and sworn to before me this Aday of June, 2004.
Notary Public
My commission expires DAWN L. HAKE Notary Public - State of Missouri County of Cole County of Cole Wy Commission Expires Jan 9, 2005

1 SURREBUTTAL TESTIMONY 2 3 **OF** 4 5 THOMAS M. IMHOFF 6 7 MISSOURI GAS ENERGY 8 9 CASE NO. GR-2004-0209 10 11 12 Q. Please state your name and business address. 13 A. Thomas M. Imhoff, P.O. Box 360, Jefferson City, Missouri 65102. 14 Are you the same Thomas M. Imhoff who filed Direct and Rebuttal Q. 15 testimony in this case? 16 A. Yes, I am. 17 What is the nature of your Surrebuttal Testimony? Q. 18 A. My Surrebuttal **Testimony** addresses Company witness 19 Michael R. Noack's rebuttal testimony concerning late payment fees (LPF). What is your observation of MGE witness Noack's estimate of the cost 20 Q. impact on MGE if the Commission approves the Staff's proposed reduction of the 21 22 late payment fees percentage from 1.5% to .5%? 23 A. Mr. Noack states that this proposed reduction in the LPF charge will 24 increase the average amount of time MGE customers take to pay their bills, and 25 accordingly will increase the Company's revenue lag calculation as measured in the 26 Cash Working Capital accounting schedule. Mr. Noack does not provide a specific estimate of the dollar impact on MGE due to this alleged increase in the MGE 27 28 revenue lag.

- Q. Do you agree with Mr. Noack's statements concerning the negative impact on its revenue lag of the Staff's proposed change to the LPF?
- A. No. Staff finds it interesting that MGE alleges a negative cost impact in its rebuttal testimony of the proposed LPF change, without performing any studies or computations that actually assesses the impact on customer payment patterns of LPF. In its response to Staff Data Request No. 0209, MGE indicated that they had performed no studies on the costs MGE incurs when LPFs are assessed.
 - Q. What is Staff's position relating to the LPF issue?
- A. The Staff believes that the LPF should be set at .5% of a customer's initial delinquent bill. The LPF should be more reflective of the current short-term cost of money for MGE, which is not 18% per year.
- Q. Are you aware of any other companies who have, or will be implementing the .5% monthly LPF?
- A. Yes. Aquila, Inc. has implemented the .5% LPF for its electric and gas operations, and AmerenUE will be implementing the .5% LPF for its electric and gas operations in the near future.
 - Q. Does this conclude your surrebuttal testimony?
- A. Yes it does.