

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Sherry Veach,

Complainant,

vs.

The Empire District Electric Company,

Respondent.

Case No. EC-2012-0406

**THE EMPIRE DISTRICT ELECTRIC COMPANY'S
RESPONSES TO VEACH DATA REQUESTS 1-8**

1. Please provide any and all documents that show the activities and locations of John Crawford on February 14, 2012, including but not limited to work orders, time sheets, GPS data from service vehicles or other sources, and dispatch logs.

RESPONSE:

The attached unit history and service orders show the activities for the day requested, as recorded through Empire's electronic system. In this case, an order on 2/14/12 was not made for John Crawford to go to the Veach residence, as the request was made by cell phone from Orville Jackson. A time sheet for Crawford is also attached. GPS data is unavailable past 30 days.

2. Please provide a description of your activities and movements during work hours on February 14, 2012, in as much detail as possible, including references to documents provided in response to Data Request Number 1.

RESPONSE (provided by John Crawford):

On February 14, 2012, I started at the Bolivar Line Operation Center on 212 North Oakland. I had work orders in Bolivar, Willard, Ash Grove, Sparta and Buffalo, but Orville Jackson told me that a woman had called him numerous times, and Mr. Jackson requested that I go by and meet with her. I called the residence in Fair Grove, MO. No one answered, so I left a message. After a while, the woman called me back, and I learned that her name is Mrs. Veach. I told her that Mr. Jackson had called me and asked for me to come by and see her. We set an appointment for some time that afternoon. I arrived at her residence around 3:30 to 4:00 p.m., thinking it wouldn't take long and I could do another order before heading for home.

On my arrival, Mrs. Veach gave me her documentation of amps drawn and time of occurrence. At this same time she proceeded to tell me why Empire was wrong and she

Complainant Exhibit No. 10
Date 11-5-12 Reporter KW
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was right and that all of Empire's meters were wrong. When she slowed down enough to let me say something, I tried to tell her how a meter works and the process of verification test which had been done just a short time ago on her meter. I explained to her that this test revealed that the meter at her residence was recording correctly.

At this point she exploded and started cussing at me. I laid down her documentation and headed for the door. When she saw me heading for the door she started yelling for me to stop. I did stop at the door, and she told me that I was going to change her meter right now. She stated that it had been bad for 40 years. I replied that I would not be changing the meter because it was working correctly. She said that the meter was bad along with every meter Empire had and if I did not change it she would call the Missouri Public Service Commission. I told her she had the right to that option, but I would not change out a meter which was working correctly.

I left the Veach residence at about 4:00 to 4:30 p.m. and headed home.

3. Please provide a description of the process of changing a meter at a typical residential customer location.

RESPONSE (provided by John Crawford):

The meter is checked for signs of tampering and this information is recorded on a test card. The meter is removed and tested for accuracy. This information is recorded on the test card. If the meter is found defective either by the test or due to physical damage, it is replaced. If it is found to be in correct operating order, it is reinstalled in the socket. It is then sealed in place using a plastic padlock seal by either meter sealing ring or meter socket cover latch.

4. Please provide a description of Empire's procedures for managing residential meters in inventory, including the processes for tracking meters by serial number or other identifying markings.

RESPONSE (provided by John Crawford):

Meters are purchased with an Empire company number and a manufacturer serial number. These numbers are carefully tracked both through inventory and the customer accounting system (CAS). As meters are checked out of inventory, the meter is assigned to rolling stock which indicates it is on a truck. When an order is issued from the CAS and this meter is set on a residence, the meter number is typed into the electronic order and crosschecked to a database to verify it is valid. The meter is removed from stock and status is shown as installed in CAS.

5. Please provide a description of Empire's procedures for tagging and securing residential meters against tampering, including a description of any identifying markings on the tag and a description of the procedures for tracking specific tags.

RESPONSE (provided by John Crawford):

Empire uses a plastic pad lock seal manufactured by E.J. Brooks. When the meter is installed, one of these seals is installed on the meter socket latch or on the meter sealing ring depending on the type of meter socket used. The meter seal has a number on one side which is heat stamped into the seal. An "EDE" is ink stamped and sealed on the same side of this number. There are no procedures to track these tags.

6. Please provide any and all documents that show the activities and locations of Orville Jackson on February 14, 2012, including but not limited to work orders, timesheets, GPS data from service vehicles or other sources, and dispatch logs.

RESPONSE:

The attached unit history and service orders show the activities for the day requested, as recorded through Empire's electronic system. In this case, an order on 2/14/12 was not made for Orville Jackson to go to the Veach residence, as the request was made by cell phone from Veach. GPS data is unavailable past 30 days. A time sheet for Jackson is also attached.

7.
 - A. Please provide Orville Jackson's job description, including if it involves changing out meters and under what conditions does he do so, if he keeps track of tag numbers and where they are recorded.
 - B. If Mr. Jackson is no longer employed by Empire, please provide his job description(s) for January 1, 2011 through the date he left Empire's employ.
 - C. If Mr. Jackson is no longer employed by Empire, please explain whether his job duties from January 1, 2011 through the date he left Empire's employ included changing out meters and under what circumstances he did so, whether he kept track of tag numbers and where they were recorded.

RESPONSE:

Please see attached job posting for the position of Meter and Service Truck. The position requires a Journeyman Lineman. Journeyman Linemen do have the qualifications to change out meters and are required to do so when such orders are submitted to them by Empire. There are no procedures to track the tags.

8. Please provide the testing procedures of a residential meter and under what condition is a meter recalibrated, under what condition is a meter replaced, and if replaced can or is the identification tag taken off the old meter and put on the new meter.

RESPONSE (provided by John Crawford):

- A. Before getting to the site, a test card is prepared documenting the street location of the meter and filling in the preliminary test information.

B. The Customer is contacted by going to the Customer's door to let them know why the tester is there and explaining what the tester will be doing. If no one is home, the tester proceeds to the testing process.

C. The meter is removed and placed into a test fixture which has been installed into the meter socket. The meter is tested in a series full load configuration and the tester records the as-found results. The meter is tested in a series light load configuration and the tester records the as-found results.

D. If the meter is out of calibration by more than plus or minus 1%, the meter tester will attempt to adjust the meter to as close as practicable to 100%. The full load and light load as-found test results are recorded on the test card.

E. If the meter will adjust, it is placed back into service. If the meter will not adjust, it is replaced. No part of the old meter identification tag is transferred to the new meter.

F. If the customer is available, the meter tester will inform the customer of the results of the meter test.

BRYDON, SWEARENGEN & ENGLAND P.C.

By: 
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ATTORNEYS FOR THE EMPIRE
DISTRICT ELECTRIC COMPANY

Unit History

Unit ID: JCRWFFORD

Employee ID:

Event Number:

Agency:

Dispatch Group:

From: 02/14/12 06:39:13

To: 02/14/12 17:39:13

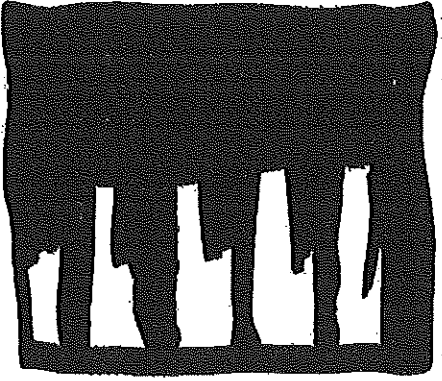
History:

Row	Agency	Group	Unit ID	Mileage	Status	Event Number	Ev. Type	Subtype	Date	Time	Man Time
1	RESOURCE BOLVR		JCRWFFORD		LN				02/14/12	06:45:26	N
2	RESOURCE BOLVR		JCRWFFORD		AM				02/14/12	06:45:27	N
3	RESOURCE BOLVR		JCRWFFORD		UC				02/14/12	06:45:28	N
4	RESOURCE BOLVR		JCRWFFORD		DA	S368136	SERVTRIP		02/14/12	07:29:09	N
5	RESOURCE BOLVR		JCRWFFORD		DP	S368136	SERVTRIP		02/14/12	13:03:56	N
6	RESOURCE BOLVR		JCRWFFORD		ER	S368136	SERVTRIP		02/14/12	13:03:56	N
7	RESOURCE BOLVR		JCRWFFORD		AR	S368136	SERVTRIP		02/14/12	13:03:58	N
8	RESOURCE BOLVR		JCRWFFORD		AM	S368136	COMPL		02/14/12	13:04:57	N
9	RESOURCE BOLVR		JCRWFFORD		LO				02/14/12	16:18:26	N

Row	Employees	Operator	Terminal	Location	Comments
1	1128	1128	\$JCRWFFORD		New equipment list for Unit [JCRWFFORD]: Event S368136 Dispatch Assigned
2	1128	1128	\$JCRWFFORD		
3	1128	1128	\$JCRWFFORD		
4	1128	896	\$896		

10/9/2012 4:40:00 PM

Unit History

<u>Row</u>	<u>Employee</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>
5	1128	1128	SICRAWFORD		
6	1128	1128	SICRAWFORD		
7	1128	1128	SICRAWFORD		
8	1128	1128	SICRAWFORD		
9	1128	1128	SICRAWFORD		

EWorK Order List
October 17, 2012 3:10:51 PM
jwight@EDE-53503

Confidential - For Internal Use Only

Date: February 14, 2012									
Signed John Crawford									
End 8786 Odometer									
Begin 8667 Odometer									
119 260 Total Miles Truck No.									
DESCRIPTION	UNIT	1PH	3PH	REG	O/T	Double Time	TRK	HRS	
Field Test					2.0		2.0		
Check Meter							0.0		
Reads							0.0		
Shop Test (Old)				3.0			3.0		
Company Comp Test							0.0		
Customer Comp Test				2.0			2.0		
Power Qual. Investigation							0.0		
AMR Radio (C1SR)							0.0		
Sample / Periodic				2.0			2.0		
AMR Fixed Network							0.0		
Sub TOTAL				7.0	2.0	0.0	9.0		
REMARKS:									
Total Reg 8 O/T 2.0									

Unit History

Unit ID: OJACKSON
 Employee ID:
 Event Number:
 Agency:
 Dispatch Group:
 From: 02/14/12 06:39:13
 To: 02/14/12 17:39:13

History:

Row	Agency	Group	Unit ID	Mileage	Status	Event Number	Ev. Type	Subtype	Date	Time	Man Time
1	RESOURCE OZARK		OJACKSON		LN				02/14/12	07:21:40	N
2	RESOURCE OZARK		OJACKSON		AM				02/14/12	07:21:41	N
3	RESOURCE OZARK		OJACKSON		DA	S367863	READONLY		02/14/12	07:26:06	N
4	RESOURCE OZARK		OJACKSON		DA	S367864	READONLY		02/14/12	07:26:08	N
5	RESOURCE OZARK		OJACKSON		DA	S367871	TURNOFF		02/14/12	07:26:10	N
6	RESOURCE OZARK		OJACKSON		DA	S368126	SERVTRIP		02/14/12	07:26:12	N
7	RESOURCE OZARK		OJACKSON		DA	S368141	READONLY		02/14/12	07:26:15	N
8	RESOURCE OZARK		OJACKSON		DA	S367852	READONLY		02/14/12	07:27:24	N
9	RESOURCE OZARK		OJACKSON		DA	S367855	READONLY		02/14/12	07:27:26	N
10	RESOURCE OZARK		OJACKSON		DA	S367855	READONLY		02/14/12	07:27:28	N
11	RESOURCE OZARK		OJACKSON		DA	S367856	READONLY		02/14/12	07:27:30	N
12	RESOURCE OZARK		OJACKSON		DA	S367857	READONLY		02/14/12	07:27:32	N
13	RESOURCE OZARK		OJACKSON		DA	S367861	TURNOFF		02/14/12	07:27:34	N
14	RESOURCE OZARK		OJACKSON		DA	S367866	TURNON		02/14/12	07:27:37	N
15	RESOURCE OZARK		OJACKSON		DA	S367868	READONLY		02/14/12	07:27:40	N
16	RESOURCE OZARK		OJACKSON		DA	S367869	READONLY		02/14/12	07:27:42	N
17	RESOURCE OZARK		OJACKSON		DA	S367872	READONLY		02/14/12	07:27:45	N
18	RESOURCE OZARK		OJACKSON		DA	S367874	READONLY		02/14/12	07:27:48	N
19	RESOURCE OZARK		OJACKSON		DA	S367947	TURNOFF		02/14/12	07:27:51	N
20	RESOURCE OZARK		OJACKSON		DA	S368121	READONLY		02/14/12	07:27:54	N

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Unit History

<u>Row</u>	<u>Agency</u>	<u>Group</u>	<u>Unit ID</u>	<u>Mileage</u>	<u>Status</u>	<u>Event Number</u>	<u>Ev. Type</u>	<u>Subtype</u>	<u>Date</u>	<u>Time</u>	<u>Man Time</u>
21	RESOURCE OZARK		OJACKSON		DA	S368122	READONLY		02/14/12	07:27:57	N
22	RESOURCE OZARK		OJACKSON		DA	S368130	TURNON		02/14/12	07:30:06	N
23	RESOURCE OZARK		OJACKSON		DA	S368131	READONLY		02/14/12	07:30:09	N
24	RESOURCE OZARK		OJACKSON		DA	S368133	READONLY		02/14/12	07:30:12	N
25	RESOURCE OZARK		OJACKSON		DA	S368134	READONLY		02/14/12	07:30:15	N
26	RESOURCE OZARK		OJACKSON		DA	S368135	SERVTRIP		02/14/12	07:30:19	N
27	RESOURCE OZARK		OJACKSON		DA	S368143	READONLY		02/14/12	07:30:22	N
28	RESOURCE OZARK		OJACKSON		DA	S368144	READONLY		02/14/12	07:30:25	N
29	RESOURCE OZARK		OJACKSON		DP	S368128	SERVTRIP		02/14/12	07:31:15	N
30	RESOURCE OZARK		OJACKSON		AV	S367857	READONLY		02/14/12	07:50:41	N
31	RESOURCE OZARK		OJACKSON		AV	S367856	READONLY		02/14/12	07:50:49	N
32	RESOURCE OZARK		OJACKSON		AV	S367855	READONLY		02/14/12	07:51:02	N
33	RESOURCE OZARK		OJACKSON		~	S368128	SERVTRIP		02/14/12	07:51:22	N
34	RESOURCE OZARK		OJACKSON		AV	S368128	SERVTRIP		02/14/12	07:51:29	N
35	RESOURCE OZARK		OJACKSON		AV	S367852	READONLY		02/14/12	07:52:27	N
36	RESOURCE OZARK		OJACKSON		AV	S368135	SERVTRIP		02/14/12	07:52:54	N
37	RESOURCE OZARK		OJACKSON		AV	S367872	READONLY		02/14/12	07:53:53	N
38	RESOURCE OZARK		OJACKSON		UE				02/14/12	07:59:53	N
39	RESOURCE OZARK		OJACKSON		UU				02/14/12	07:59:53	N
40	RESOURCE OZARK		OJACKSON		UC				02/14/12	07:59:54	N
41	RESOURCE OZARK		OJACKSON		DP	S367947	TURNOFF		02/14/12	08:13:49	N
42	RESOURCE OZARK		OJACKSON		ER	S367947	TURNOFF		02/14/12	08:13:49	N
43	RESOURCE OZARK		OJACKSON		AR	S367947	TURNOFF		02/14/12	08:18:47	N
44	RESOURCE OZARK		OJACKSON		AM	S367947	COMPL		02/14/12	08:21:08	N
45	RESOURCE OZARK		OJACKSON		DP	S367864	READONLY		02/14/12	09:10:59	N
46	RESOURCE OZARK		OJACKSON		ER	S367864	READONLY		02/14/12	09:10:59	N
47	RESOURCE OZARK		OJACKSON		AR	S367864	READONLY		02/14/12	09:11:01	N
48	RESOURCE OZARK		OJACKSON		AM	S367864	COMPL		02/14/12	09:12:25	N
49	RESOURCE OZARK		OJACKSON		~	S367864	READONLY		02/14/12	09:31:02	N
50	RESOURCE OZARK		OJACKSON		DP	S368126	SERVTRIP		02/14/12	09:38:51	N
51	RESOURCE OZARK		OJACKSON		ER	S368126	SERVTRIP		02/14/12	09:38:51	N
52	RESOURCE OZARK		OJACKSON		AR	S368126	SERVTRIP		02/14/12	09:38:52	N
53	RESOURCE OZARK		OJACKSON		AM	S368126	COMPL		02/14/12	09:43:38	N
54	RESOURCE OZARK		OJACKSON		~	S367864	READONLY		02/14/12	09:47:52	N
55	RESOURCE OZARK		OJACKSON		DP	S367871	TURNOFF		02/14/12	10:40:02	N
56	RESOURCE OZARK		OJACKSON		ER	S367871	TURNOFF		02/14/12	10:40:02	N
57	RESOURCE OZARK		OJACKSON		AR	S367871	TURNOFF		02/14/12	10:55:19	N
58	RESOURCE OZARK		OJACKSON		AM	S367871	COMPL		02/14/12	10:57:18	N
59	RESOURCE OZARK		OJACKSON		DP	S368141	READONLY		02/14/12	11:03:49	N

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Unit_History

Row	Agency	Group	Unit ID	Mileage	Status	Event Number	Ev. Type	Subtype	Date	Time	Man Time
60	RESOURCE OZARK		OJACKSON		ER	S368141	READONLY		02/14/12	11:03:49	N
61	RESOURCE OZARK		OJACKSON		AR	S368141	READONLY		02/14/12	11:03:50	N
62	RESOURCE OZARK		OJACKSON		AM	S368141	COMPL		02/14/12	11:06:46	N
63	RESOURCE OZARK		OJACKSON		DP	S367863	READONLY		02/14/12	11:09:49	N
64	RESOURCE OZARK		OJACKSON		ER	S367863	READONLY		02/14/12	11:09:49	N
65	RESOURCE OZARK		OJACKSON		AR	S367863	READONLY		02/14/12	11:09:50	N
66	RESOURCE OZARK		OJACKSON		AM	S367863	COMPL		02/14/12	11:10:49	N
67	RESOURCE OZARK		OJACKSON		~	S367864	READONLY		02/14/12	11:11:02	N
68	RESOURCE OZARK		OJACKSON		DP	S367866	TURNOFF		02/14/12	11:18:50	N
69	RESOURCE OZARK		OJACKSON		ER	S367866	TURNOFF		02/14/12	11:18:50	N
70	RESOURCE OZARK		OJACKSON		AR	S367866	TURNOFF		02/14/12	11:18:51	N
71	RESOURCE OZARK		OJACKSON		AM	S367866	COMPL		02/14/12	11:20:20	N
72	RESOURCE OZARK		OJACKSON		DP	S367861	TURNOFF		02/14/12	11:21:53	N
73	RESOURCE OZARK		OJACKSON		ER	S367861	TURNOFF		02/14/12	11:21:53	N
74	RESOURCE OZARK		OJACKSON		DA	T256897	FLASH		02/14/12	12:33:30	N
75	RESOURCE OZARK		OJACKSON		DA	S368137	L-SRVTRP		02/14/12	12:44:18	N
76	RESOURCE OZARK		OJACKSON		AM	S367861	TURNOFF		02/14/12	13:26:13	N
77	RESOURCE OZARK		OJACKSON		DA	S367861	TURNOFF		02/14/12	13:26:13	N
78	RESOURCE OZARK		OJACKSON		DP	T256897	FLASH		02/14/12	13:26:13	N
79	RESOURCE OZARK		OJACKSON		AK	S367861	TURNOFF		02/14/12	13:26:14	N
80	RESOURCE OZARK		OJACKSON		ER	T256897	FLASH		02/14/12	13:26:14	N
81	RESOURCE OZARK		OJACKSON		AR	T256897	FLASH		02/14/12	13:44:08	N
82	RESOURCE OZARK		OJACKSON		AM	T256897	COMPL		02/14/12	13:54:30	N
83	RESOURCE OZARK		OJACKSON		DP	S368143	READONLY		02/14/12	14:32:39	N
84	RESOURCE OZARK		OJACKSON		ER	S368143	READONLY		02/14/12	14:32:39	N
85	RESOURCE OZARK		OJACKSON		AR	S368143	READONLY		02/14/12	14:32:40	N
86	RESOURCE OZARK		OJACKSON		AM	S368143	COMPL		02/14/12	14:33:05	N
87	RESOURCE OZARK		OJACKSON		DP	S368144	READONLY		02/14/12	14:33:16	N
88	RESOURCE OZARK		OJACKSON		ER	S368144	READONLY		02/14/12	14:33:16	N
89	RESOURCE OZARK		OJACKSON		AR	S368144	READONLY		02/14/12	14:35:09	N
90	RESOURCE OZARK		OJACKSON		AM	S368144	COMPL		02/14/12	14:35:32	N
91	RESOURCE OZARK		OJACKSON		DP	S368133	READONLY		02/14/12	15:28:44	N
92	RESOURCE OZARK		OJACKSON		ER	S368133	READONLY		02/14/12	15:28:44	N
93	RESOURCE OZARK		OJACKSON		AR	S368133	READONLY		02/14/12	15:28:45	N
94	RESOURCE OZARK		OJACKSON		AM	S368133	COMPL		02/14/12	15:29:40	N
95	RESOURCE OZARK		OJACKSON		DP	S368137	L-SRVTRP		02/14/12	15:35:12	N
96	RESOURCE OZARK		OJACKSON		ER	S368137	L-SRVTRP		02/14/12	15:35:12	N
97	RESOURCE OZARK		OJACKSON		AK	S368137	L-SRVTRP		02/14/12	15:35:27	N
98	RESOURCE OZARK		OJACKSON		AM	S368137	L-SRVTRP		02/14/12	15:35:27	N

10/9/2012 4:40:54 PM

Unit_History

<u>Row</u>	<u>Agency</u>	<u>Group</u>	<u>Unit ID</u>	<u>Mileage</u>	<u>Status</u>	<u>Event Number</u>	<u>Ev. Type</u>	<u>Subtype</u>	<u>Date</u>	<u>Time</u>	<u>Man Time</u>
99	RESOURCE OZARK		OJACKSON		DA	S368157	L-SRVTRP		02/14/12	15:35:27	N
100	RESOURCE OZARK		OJACKSON		DP	S367861	TURNOFF		02/14/12	15:35:27	N
101	RESOURCE OZARK		OJACKSON		ER	S367861	TURNOFF		02/14/12	15:35:27	N
102	RESOURCE OZARK		OJACKSON		AR	S367861	TURNOFF		02/14/12	15:35:37	N
103	RESOURCE OZARK		OJACKSON		AM	S367861	COMPL		02/14/12	15:37:24	N
104	RESOURCE OZARK		OJACKSON		DP	S367874	READONLY		02/14/12	15:40:17	N
105	RESOURCE OZARK		OJACKSON		ER	S367874	READONLY		02/14/12	15:40:17	N
106	RESOURCE OZARK		OJACKSON		AR	S367874	READONLY		02/14/12	15:40:18	N
107	RESOURCE OZARK		OJACKSON		AM	S367874	COMPL		02/14/12	15:40:33	N
108	RESOURCE OZARK		OJACKSON		DP	S368134	READONLY		02/14/12	15:40:39	N
109	RESOURCE OZARK		OJACKSON		ER	S368134	READONLY		02/14/12	15:40:39	N
110	RESOURCE OZARK		OJACKSON		AR	S368134	READONLY		02/14/12	15:41:55	N
111	RESOURCE OZARK		OJACKSON		AM	S368134	COMPL		02/14/12	15:43:03	N
112	RESOURCE OZARK		OJACKSON		DP	S368122	READONLY		02/14/12	15:49:24	N
113	RESOURCE OZARK		OJACKSON		ER	S368122	READONLY		02/14/12	15:49:24	N
114	RESOURCE OZARK		OJACKSON		AR	S368122	READONLY		02/14/12	15:49:28	N
115	RESOURCE OZARK		OJACKSON		AM	S368122	COMPL		02/14/12	15:50:28	N
116	RESOURCE OZARK		OJACKSON		~	S368126	SERVTRP		02/14/12	15:52:41	N
117	RESOURCE OZARK		OJACKSON		~	S368126	SERVTRP		02/14/12	15:53:01	N
118	RESOURCE OZARK		OJACKSON		~	S368126	SERVTRP		02/14/12	15:53:41	N
119	RESOURCE OZARK		OJACKSON		~	S367871	TURNOFF		02/14/12	15:55:51	N
120	RESOURCE OZARK		OJACKSON		~	S367871	TURNOFF		02/14/12	15:56:11	N
121	RESOURCE OZARK		OJACKSON		~	S367871	TURNOFF		02/14/12	15:56:21	N
122	RESOURCE OZARK		OJACKSON		~	S368141	READONLY		02/14/12	15:58:31	N
123	RESOURCE OZARK		OJACKSON		~	T256897	FLASH		02/14/12	16:14:11	N
124	RESOURCE OZARK		OJACKSON		~	S368143	READONLY		02/14/12	16:14:21	N
125	RESOURCE OZARK		OJACKSON		~	S368144	READONLY		02/14/12	16:14:31	N
126	RESOURCE OZARK		OJACKSON		~	S368133	READONLY		02/14/12	16:14:41	N
127	RESOURCE OZARK		OJACKSON		~	S367874	READONLY		02/14/12	16:15:11	N
128	RESOURCE OZARK		OJACKSON		~	S368134	READONLY		02/14/12	16:15:21	N
129	RESOURCE OZARK		OJACKSON		~	S368122	READONLY		02/14/12	16:15:31	N
130	RESOURCE OZARK		OJACKSON		DP	S368130	TURNON		02/14/12	16:17:47	N
131	RESOURCE OZARK		OJACKSON		ER	S368130	TURNON		02/14/12	16:17:47	N
132	RESOURCE OZARK		OJACKSON		AR	S368130	TURNON		02/14/12	16:17:50	N
133	RESOURCE OZARK		OJACKSON		AM	S368130	COMPL		02/14/12	16:19:13	N
134	RESOURCE OZARK		OJACKSON		DP	S368121	READONLY		02/14/12	16:27:46	N
135	RESOURCE OZARK		OJACKSON		ER	S368121	READONLY		02/14/12	16:27:46	N
136	RESOURCE OZARK		OJACKSON		AR	S368121	READONLY		02/14/12	16:27:48	N
137	RESOURCE OZARK		OJACKSON		AM	S368121	COMPL		02/14/12	16:29:35	N

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Unit_History

<u>Row</u>	<u>Agency</u>	<u>Group</u>	<u>Unit ID</u>	<u>Mileage</u>	<u>Status</u>	<u>Event Number</u>	<u>Ev. Type</u>	<u>Subtype</u>	<u>Date</u>	<u>Time</u>	<u>Man Time</u>
<u>Row</u>	<u>Employees</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>						
1	896	896	896		Event S367863 Dispatch Assigned						
2	896	896	896		Event S367864 Dispatch Assigned						
3	896	896	896		Event S367871 Dispatch Assigned						
4	896	896	896		Event S368126 Dispatch Assigned						
5	896	896	896		Event S368141 Dispatch Assigned						
6	896	896	896		Event S367852 Dispatch Assigned						
7	896	896	896		Event S367853 Dispatch Assigned						
8	896	896	896		Event S367855 Dispatch Assigned						
9	896	896	896		Event S367856 Dispatch Assigned						
10	896	896	896		Event S367857 Dispatch Assigned						
11	896	896	896		Event S367861 Dispatch Assigned						
12	896	896	896		Event S367866 Dispatch Assigned						
13	896	896	896		Event S367868 Dispatch Assigned						
14	896	896	896		Event S367869 Dispatch Assigned						
15	896	896	896		Event S367872 Dispatch Assigned						
16	896	896	896		Event S367947 Dispatch Assigned						
17	896	896	896		Event S368121 Dispatch Assigned						
18	896	896	896		Event S368122 Dispatch Assigned						
19	896	896	896		Event S368130 Dispatch Assigned						
20	896	896	896		Event S368131 Dispatch Assigned						
21	896	896	896		Event S368133 Dispatch Assigned						
22	896	896	896		Event S368134 Dispatch Assigned						
23	896	896	896		Event S368143 Dispatch Assigned						
24	896	896	896		Event S368144 Dispatch Assigned						
25	896	896	896								
26	896	896	896								
27	896	896	896								
28	896	896	896								
29	896	896	896								

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Unit_History

<u>Row</u>	<u>Employee</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>
31		896	896		Event S367856 preempted
32		896	896		Event S367855 preempted
33		6446	ede-52124		
34		896	896		preempt
35		896	896		Event S367852 preempted
36		896	896		Event S368135 preempted
37		896	896		Event S367872 preempted
38	3184	3184	\$OJACKSON		New equipment list for Unit [OJACKSON]:
39	3184	3184	\$OJACKSON		
40	3184	3184	\$OJACKSON		
41	3184	3184	\$OJACKSON		
42	3184	3184	\$OJACKSON		
43	3184	3184	\$OJACKSON		
44	3184	3184	\$OJACKSON		
45	3184	3184	\$OJACKSON		
46	3184	3184	\$OJACKSON		

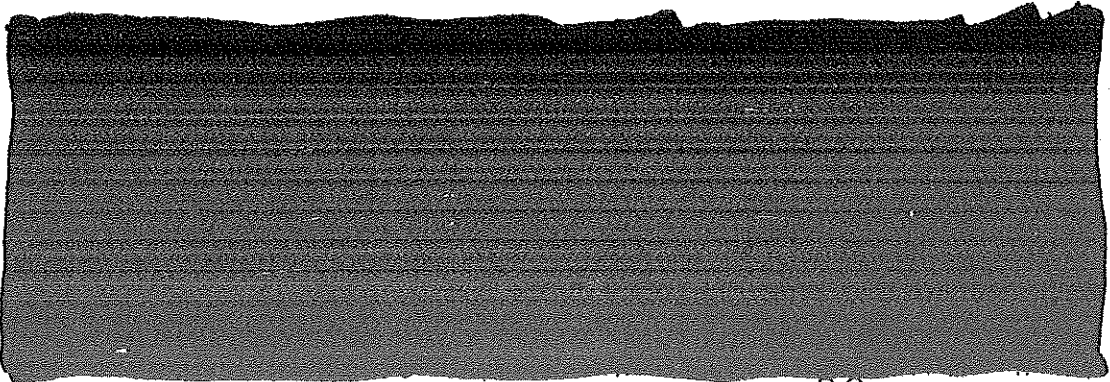
<u>Row</u>	<u>Employee</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>
47	3184	3184	\$OJACKSON		
48	3184	3184	\$OJACKSON		
49	3184	6446	ede-52124		
50	3184	3184	\$OJACKSON		
51	3184	3184	\$OJACKSON		
52	3184	3184	\$OJACKSON		
53	3184	3184	\$OJACKSON		
54	3184	6446	ede-52124		
55	3184	3184	\$OJACKSON		
56	3184	3184	\$OJACKSON		
57	3184	3184	\$OJACKSON		
58	3184	3184	\$OJACKSON		
59	3184	3184	\$OJACKSON		
60	3184	3184	\$OJACKSON		
61	3184	3184	\$OJACKSON		

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Unit_History

<u>Row</u>	<u>Employee</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>
62	3184	3184	\$OJACKSON		
63	3184	3184	\$OJACKSON		
64	3184	3184	\$OJACKSON		
65	3184	3184	\$OJACKSON		
66	3184	3184	\$OJACKSON		
67	3184	6446	ede-52124		
68	3184	3184	\$OJACKSON		
69	3184	3184	\$OJACKSON		
70	3184	3184	\$OJACKSON		
71	3184	3184	\$OJACKSON		
72	3184	3184	\$OJACKSON		
73	3184	3184	\$OJACKSON		
74	3184	896	896		Event T256897 Dispatch Assigned
75	3184	896	896		Event S368137 Dispatch Assigned
76	3184	3184	\$OJACKSON		Preempt
77	3184	3184	\$OJACKSON		Event S367861 Dispatch Assigned

Unit_History

<u>Row</u>	<u>Employee</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>	
78	3184	3184	\$OJACKSON		CATV INSTALLER/BROKE GRD CONNECTION	
79	3184	3184	\$OJACKSON			
80	3184	3184	\$OJACKSON			
81	3184	3184	\$OJACKSON			
82	3184	3184	\$OJACKSON			
83	3184	3184	\$OJACKSON			
84	3184	3184	\$OJACKSON			
85	3184	3184	\$OJACKSON			
86	3184	3184	\$OJACKSON			
87	3184	3184	\$OJACKSON			
88	3184	3184	\$OJACKSON			
89	3184	3184	\$OJACKSON			
90	3184	3184	\$OJACKSON			
91	3184	3184	\$OJACKSON			
92	3184	3184	\$OJACKSON			

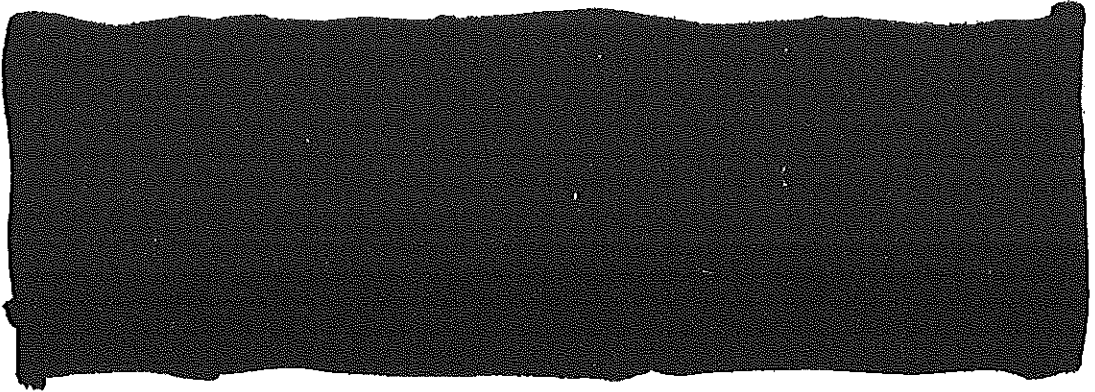
<u>Row</u>	<u>Employees</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>
93	3184	3184	\$OJACKSON		
94	3184	3184	\$OJACKSON		
95	3184	3184	\$OJACKSON		
96	3184	3184	\$OJACKSON		
97	3184	3184	\$OJACKSON		
98	3184	3184	\$OJACKSON		Preempt
99	3184	3184	\$OJACKSON		Event S368137 Dispatch Assigned
100	3184	3184	\$OJACKSON		
101	3184	3184	\$OJACKSON		
102	3184	3184	\$OJACKSON		
103	3184	3184	\$OJACKSON		
104	3184	3184	\$OJACKSON		
105	3184	3184	\$OJACKSON		
106	3184	3184	\$OJACKSON		

10/9/2012 4:40:54 PM

Unit_History

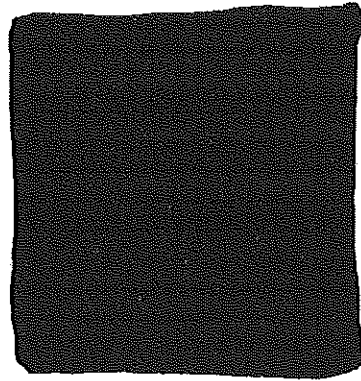
<u>Row</u>	<u>Employee</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>
107	3184	3184	\$OJACKSON		
108	3184	3184	\$OJACKSON		
109	3184	3184	\$OJACKSON		
110	3184	3184	\$OJACKSON		
111	3184	3184	\$OJACKSON		
112	3184	3184	\$OJACKSON		
113	3184	3184	\$OJACKSON		
114	3184	3184	\$OJACKSON		
115	3184	3184	\$OJACKSON		
116	3184	6446	ede-52124		
117	3184	6446	ede-52124		
118	3184	6446	ede-52124		
119	3184	6446	ede-52124		

Unit_History

<u>Row</u>	<u>Employee</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>
120	3184	6446	ede-52124		
121	3184	6446	ede-52124		
122	3184	6446	ede-52124		
123	3184	6446	ede-52124		
124	3184	6446	ede-52124		
125	3184	6446	ede-52124		
126	3184	6446	ede-52124		
127	3184	6446	ede-52124		
128	3184	6446	ede-52124		
129	3184	6446	ede-52124		
130	3184	3184	\$OJACKSON		
131	3184	3184	\$OJACKSON		
132	3184	3184	\$OJACKSON		
133	3184	3184	\$OJACKSON		

10/9/2012 4:40:54 PM

Unit_History

<u>Row</u>	<u>Employee</u>	<u>Operator</u>	<u>Terminal</u>	<u>Location</u>	<u>Comments</u>
134	3184	3184	\$OJACKSON		
135	3184	3184	\$OJACKSON		
136	3184	3184	\$OJACKSON		
137	3184	3184	\$OJACKSON		

ElWork Order List
 October 17, 2012 3:09:58 PM
 jwright@EDE-63503

02/13/2012	Read Only - Electric	REMOVED SITE DATED NOT SAVED TO TURN OFF POWER	OTHER	11785045	001MCS00	2/14/12	10:55:52 AM	State Grove
02/13/2012	Read Only - Electric		OTHER	11786706	001MCS00	2/14/12	11:20:40 AM	State Grove
02/13/2012	Service Trip - Electric Mapping	NO TIME OR SPD/OTHER SIDE	OTHER	95614763	001MCS00	2/14/12	11:38:53 AM	State Grove
02/13/2012	Read Only - Electric		OTHER	76858991	001MCS00	2/14/12	11:03:52 AM	State Grove
02/13/2012	Turn On - Electric	Harrell Meter NO TIME OR SPD/OTHER SIDE	OTHER	77918900	001MCS00	2/14/12	11:18:55 AM	State Grove
02/13/2012	Turn On - Electric			96428235	001MCS00	2/14/12	4:17:53 PM	State Grove
02/13/2012	Read Only - Electric			5159875	001MCS00	2/14/12	2:35:15 PM	State Grove
02/13/2012	Read Only - Electric			45610020	001MCS00	2/14/12	3:41:56 PM	State Grove
02/13/2012	Turn Off - Electric			25958615	001MCS00	2/14/12	2:35:59 PM	State Grove
02/13/2012	Read Only - Electric			31421275	001MCS00	2/14/12	3:40:20 PM	State Grove
02/13/2012	Read Only - Electric			34458278	001MCS00	2/14/12	3:45:43 PM	State Grove
02/13/2012	Read Only - Electric			4490987	001MCS00	2/14/12	2:32:42 PM	State Grove
02/13/2012	Read Only - Electric			38069736	001MCS00	2/14/12	2:32:42 PM	State Grove
02/13/2012	Read Only - Electric			25906233	001MCS00	2/14/12	4:27:50 PM	State Grove
02/13/2012	Turn Off - Electric	Reamer Meter		92386386	001MCS00	2/14/12	8:18:49 AM	State Grove
02/13/2012	Read Only - Electric			37627475	001MCS00	2/14/12	9:11:32 AM	State Grove
02/13/2012	Service Trip - Electric			114222917	001MCS00	2/14/12	9:43:55 AM	State Grove

Confidential - For Internal Use

REMARKS -- KIND, SIZE, LOCATION, ETC.

TIME START:

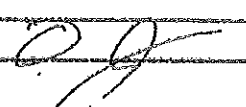
LUNCH:

TIME STOP:

Light
reads
Trouble Loose Nentry /
CATV Pulled (Loose)

CREW MEMBERS

AREA NO.																			
JOB OR ACCT. NO.	% COMP	R	O.T.	D.T.	R	O.T.	D.T.	R	O.T.	D.T.	R	O.T.	D.T.	R	O.T.	D.T.	R	O.T.	D.T.
CER# 12-007-010		1																	
JOB# M.D00180																			
CER# M.D00178		1																	
JOB#																			
CER#		5																	
JOB# 586029																			
CER#		1																	
JOB# 593555																			
CER#																			
JOB#																			
CER#																			
JOB#																			
CER#																			
JOB#																			
CER#																			
JOB#																			
TOTALS																			

TRUCKS USED:	CREW MAKE UP:	MAN HOURS:	CREW NO:
	WEATHER:		
	SIGNED: 	DATE: 2-14-12	

POSITION TO BE FILLED

(This notice must remain on Bulletin Board 10 days)

SERIAL NUMBER: 3529**POSTING DATE:** 03/07/12**REMOVAL DATE:** 03/16/12**WRITTEN APPLICATIONS WILL BE RECEIVED FOR THE VACANCY DESCRIBED BELOW:**

<u>JOB CLASSIFICATION</u>	<u>RATE</u>	<u>DEPT</u>	<u>LOCATION</u>
(1) Journeyman Lineman Meter & Service Truck	\$34.06	Commercial Operations	Strafford

QUALIFICATIONS

- Must live in the living requirements for service trucks in outlying towns as defined in PA5
- Must also have or be able to obtain a Class a CDL,

- Tuesday – Saturday Shift

Employees wishing to apply should do so in writing within the posting date shown above. Mail the dated application to the Human Resources Department, Empire District Electric Company, 602 Joplin Street, Joplin, Missouri 64801. State the job serial number-qualifications and ability. Qualifications are at the time of the removal date.