



Spire
700 Market Street
St. Louis, Missouri 63101

February 13, 2020

<<Recipient Name>>

<<Address Line 1>>

<<Address Line 2>>

<<City>>, <<State>> <Zip>

Re: Important safety update to be completed by June 30, 2020

Dear <<Recipient Company Name>>,

Safety is at the heart of everything we do at Spire. That's why we wanted to let you know about an important safety update that needs to be made to the yard line on your property. The yard line is the underground pipe that runs between the existing natural gas meter to the first occupied building on your property. By state regulation, each customer owns the yard line on their property and is responsible for its maintenance and replacement.

Some yard lines are constructed from unprotected steel (also known as steel without cathodic protection). This material tends to corrode and cause leaks over time, which could be a safety hazard. The Missouri Public Service Commission regulations and orders require that unprotected steel yard lines be replaced by **June 30, 2020**. (See Regulation: 4 CSR 240-40(15)).

We've identified that the yard line at your <<insert name/location>> facility contains unprotected steel and needs to be replaced.

We understand that unbudgeted facility expenses, such as the required yard line replacement, can be difficult for customers. That's why we've created a Yard Line Replacement Program with two options designed to help you meet the approaching deadline, so that we can continue to provide the safe, reliable natural gas service that your business depends on.

Option 1 – Yard line replacement is coordinated by your company and inspected by Spire. If you intend to replace the yard line yourself, please call your assigned Spire account representative after the work is complete to schedule a time for Spire to inspect and approve the replacement work. This inspection will be done at no charge to you.

Option 2 – Yard line is replaced and inspected by Spire

If you don't wish to replace the yard line yourself, we'll replace it for you at no cost. To take advantage of this free option, you'll need to agree in writing to remain an active Spire customer for the next ten years. If you terminate your account prior to the conclusion of the ten-year term, you'll owe Spire a prorated portion of the replacement cost. Under this option, Spire would take ownership of the yard line up to the point of its entry into the first occupied building on your property, and we would maintain the corresponding records and safety inspections.

Your safety is important, and we want to help you meet this requirement. We hope you will find one of these two options to be an agreeable solution for keeping your employees and property safe, while complying with state safety regulations and ensuring the continuity of your natural gas service.

June 30, 2020 --the deadline for complying with this state requirement--is quickly approaching. We would be glad to meet with your site facility team at your convenience to coordinate or further discuss this replacement work. Please contact us right away and let us know your preference for completing your yard line replacement.

For further information about this program, please contact your business development representative at <<insert phone number>>.

Sincerely,



Tim Goodson
Vice President, Field Operations
Spire