

Exhibit 1-page 4

Cathy J. Orier

From: "Ben and Karen Pugh" <karben@yhti.net>
To: <Undisclosed-Recipient:>
Sent: Saturday, December 16, 2006 7:07 PM
Subject: Fw: Regulated public Utility or 393 not for profit corp.

----- Original Message -----

From:
To:
Sent: Saturday, December 16, 2006 5:00 PM
Subject: Regulated public Utility or 393 Not for Profit corp.

Please forward to the PSC.

Gentlemen:

- I am a longtime property owner on Big Island. I understand after attending a meeting with the PSC on December 13, 2006 that Ms. Pam Holstead has told the PSC that the majority of the homeowners want a 393 corporation to operate and control the sewer and water system on Big Island.
1. Ms. Holstead has not contacted me or my wife on this matter.
 2. Ms. Holstead certainly does not represent me or my best interest.
 3. Ms. Holstead is leading this island into a situation which could end up in litigation.
 4. I believe a regulated, certified public utility is the only solutions for Big Island.
 5. I am opposed to a 393 not for profit corporation.

Respectfully,

Benjamin D. Pugh

Benjamin D. Pugh
1780 Big Island Drive

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Exhibit 5

PSC:

I was not contacted regarding a 393 water and sewer corporation on Big Island, nor have I been provided with information explaining it. However, after talking with other neighbors, this is not something I am in favor of.

Therefore, Pam Holstead does not represent me, and does not represent me as being in support of this.

Thank you,



Thom Thorpe

Exhibit 1-page 6

December 17, 2006

Exhibit 6

Gentlemen,

After our meeting wednesday, December 13, 2006 I am writing to reinforce my position against a proposed 393 for the alternative of a regulated utility for Big Island.

This weekend I had the opportunity to spend time on Big Island. I was able to talk to various residents and in several conversations it was asked of me how our complaints were going with the PSC. I explained the proposed 393 that Ms. Pam Holstead has initiated as her solution to the Big Island resident problems and complaints with Folsom Ridge. The residents were not aware that Ms. Holstead submitted this plan nor did they know the total understanding of the 393 and it's consequences. I gave a brief explanation of the forced membership and their possible loss of utilities if they refused membership. I also informed them that there were residents and intervenors that were going to pursue litigation if and when a 393 goes in effect. These residents asked that they be notified as to the outcome of the decision of the PSC as soon as it becomes available. They were very concerned about Ms. Holstead's statement that she represented the majority of residents of Big Island because they had not been informed by Ms. Holstead of her proposed 393 not for profit corporation. You will be receiving calls and letters from the concerned residents that are now aware of her action.

The suggested members of the board of the 393 have little to no experience managing a 393 corporation and should not lead residents astray. The residents should be given a total explanation of a 393 corporation so that everyone has a complete understanding of what is being proposed as to her solution to the problems and issues on Big Island referencing the water and sewer utilities.

I am closing this letter with my complete objection and refusal of the 393 not for profit corporation as proposed.

I am in favor of a certificated, regulated utility company.

Stan Temare

1836 Big Island Drive

Stan Temare

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Exhibit 7

December 17, 2006

Re: 393 vs. PSC Regulated Utility

I have never been contacted personally (either verbally or in writing) by Pam Holstead or any one else regarding my preference for a 393 vs PSC regulated utility to serve residents on Big Island.

Therefore, until I receive a written copy listing the signed majority of Big Island homeowners in favor of a 393 non profit corporation AND a copy of the actual written 393 proposed document as represented to the PSC by Pam Holstead, I am NOT in favor of relinquishing my property rights to such a group or organization.

I would suggest proper legal documentation as described above must be presented by her to all residents of Big Island for signature and approval. Until such documentation is forthcoming, I am in favor of a PSC Regulated Utility.

Respectfully submitted,

Ben and Lisa Weir

Ben & Lisa Weir
2162 Big Island Drive
Roach, Mo. 65787

12-17-06

Exhibit 5

Mr. Dale Johansen

December 17, 2006

RE: Big Island Sewer and Water HOA

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Dear Mr. Johansen,

It has come to my husband's and my attention that a new plan presented by Pam Holstead and referred to as a 393 is being put before the PSC in an attempt to not have a regulated public utility. As a property owner on Big Island and former board member of the HOA, I would like to clarify where my husband and I stand.

- We have **NOT** been contacted by Pam Holstead regarding a 393.
- Pam Holstead does not represent us or our interest.
- We have not received an explanation, copy of statutes, proposed bylaws or any other information necessary to determine if a 393 is best for Big Island residents.
- We are **OPPOSED** to a 393.
- We are **OPPOSED** to anything but a regulated public utility at this point in time.

We have several concerns about being forced into an organization, especially one with such potential for being sued. I resigned from the HOA board because of the deceptive practices of Folsom Ridge. If we are forced into an organization, after paying thousands of dollars to hook up, what protection is there against litigation and especially the cost of litigation? We are very concerned about the potential for litigation against the 393 or any HOA run/backed by Folsom Ridge.

Folsom Ridge has repeatedly spent thousands of dollars to avoid their responsibilities and make things right on Big Island from their very first mistakes. They have shown a track record for only looking after their personal interests and seeing how much they can get away with. They flaunt the rules and regulations in place and then cry, "Oops, sorry, we made a mistake," when caught or turned in to the legal authorities. They have made it very difficult to trust them or any organization they back. They have repeatedly tried to "front" organizations where they would still maintain control and power. This is why we are against any organization backed by Folsom Ridge.

It is very important for there to be a neutral party such as the PSC to regulate the Big Island utilities. This protects the residents and makes Folsom Ridge responsible for their actions. Please understand that Pam Holstead and the proposed 393 are not supported in any way or representative of my husband or me. Thank you.

Bruce and Valerie Kasten
Lot 87 Big Island

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Exhibit 9

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Cathy J. Orlor

From: "Ben and Karen Pugh" <karben@yhti.net>
To: "Cathy Orlor" <corlerwine@yhti.net>
Sent: Tuesday, December 19, 2006 6:20 AM
Subject: Fw: Regulated VS. 393

Ms. Orlor,

Please note the letter from Mr. Nelson in response to my request for comments related to the proposed 393.

----- Original Message -----

From:
To:
Sent: Monday, December 18, 2006 8:09 PM
Subject: Re: Regulated VS. 303

Ben!

I have not been contacted by Pam about the 393 and I am not in favor of this plan since it places control of the system right where I don't want it to be. The voting procedure for a 393 does not favor the public but favors the developer who will have more votes than the average home owner. In talking with my long time neighbors I find not one of them were contacted by Pam on this subject so where she gets that the majority wants this is beyond me. No! No! I do not favor a 393. Let Folsom Ridge operate the system under the control of the Public Service Commission. Thank you for calling this to my attention!

Art Nelson

Exhibit 1- page 10

December 24, 2006

Missouri Public Service Commission
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102

Exhibit 10

To: Mr. Dale Johansen

I am writing a letter to express my concerns with the current issue presented to the BIHOA.

I have been a resident of the Big Island area since the early 1960's. I have seen several changes, along with several new faces, and have learned to accept these new changes. I realize that all things do not stay the same, and change is a constant.

However, in reference to the newly created 393, I must strongly oppose not only its intentions, but also strongly oppose the way it was created.

There seems to be some confusion in reference to its support. Not only are we finding out that residents of the Big Island oppose the idea, but are also finding out there are residents who were not even contacted, and for them to express their views were not even given a chance. I am a one these residents.

We are currently not connected, but are forced to pay a monthly fee. We were threatened to become a member, and were told if we don't pay now, there was no chance later to connect to their service.

The solution seems simple. Pay for a service, and receive a service. Later if you want that service, then you can tap into this service, and begin to pay. City utilities work the same way, and there are no catches, issues, or problems. No Pay, No Service.

We strongly oppose the current ideas of the 393, and want to support a regulated company, in hopes that it could be the PSC.

Hopefully there can be a resolution for a future regulated utility.

Bernard J Beaven
Bernadette M Sears
Patrick J Beaven
Christine A Blurton

Big Island Residents