

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of a Name Change from UCN, Inc.  
to inContact of Missouri, Inc. d/b/a UCN

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**File No. CN-2013-0027**  
YC-2013-0052

**SECOND ORDER EXTENDING THE DEADLINE FOR FILING  
STAFF RECOMMENDATION**

Issue Date: August 10, 2012

Effective Date: August 10, 2012

On July 24, 2012, UCN, Inc. requested that the Missouri Public Service Commission recognize a name change from UCN, Inc. to inContact of Missouri, Inc. d/b/a UCN. On August 9, 2012, the Staff of the Commission requested a second extension of time until August 10, 2012 to file a staff recommendation. The Commission finds the request to be reasonable and will grant it. The deadline for filing the staff recommendation will be extended.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Missouri Public Service Commission shall file a recommendation in this matter with the Commission no later than August 10, 2012.
2. This order shall become effective immediately upon issuance.

( S E A L )

Michael Bushmann, Regulatory Law  
Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 10<sup>th</sup> day of August, 2012.

**BY THE COMMISSION**



Steven C. Reed  
Secretary