

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of a Name Change from UCN, Inc.) **File No. CN-2013-0027**
to inContact of Missouri, Inc. d/b/a UCN) YC-2013-0052

In the Matter of a Name Change from UCN, Inc.) **File No. XN-2013-0028**
to inContact of Missouri, Inc. d/b/a UCN) YX-2013-0053

STAFF REQUEST FOR ADDITIONAL TIME

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”) and for its request states:

1. On July 24, 2012, UCN, Inc. requested that the Missouri Public Service Commission (“Commission”) recognize a name change from UCN, Inc. to inContact of Missouri, Inc. d/b/a UCN. UCN, Inc. has also filed an adoption notice and a revised tariff title page effective August 23, 2012.

2 Rule 4 CSR 240-2.060 establishes filing requirements for certificated company name changes; the Company has not complied with the rule, although the Staff believes that these areas of non-compliance are minor and can be fixed easily. As the tariff will not become effective before August 23, extra time to correct these errors will not affect the timing of the name change. Staff requested that it be given an additional week, until August 9, 2012, to file its Recommendation.

3. On August 3, 2012, the Commission issued an *Order Extending the Deadline for Filing Staff Recommendation* until August 9, 2012.

4. On August 7, 2012, inContact of Missouri, Inc. filed its *Substitute Tariff Sheet* (YX-2013-0053).

5. Due to the press of other Commission matters, Staff requests an additional day to complete and file a recommendation in Case No. CN-2013-0027 and Case No. XN-2013-0028.

WHEREFORE, the Staff requests an additional day, until Friday, August 10, 2012, to complete and file a recommendation in this proceeding.

Respectfully submitted,



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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 9th day of August, 2012.

