

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED³

OCT 03 2003

Missouri Public
Service Commission

Name:

Yolanda J. Blaylock
Complainant

vs.

Case No.

Company Name:

Missouri Gas Energy
Respondent

COMPLAINT

Complainant resides at

715 N. River Blvd.
(address of complainant)

Indep. Mo. 64050

1. Respondent,

Missouri Gas Energy
(company name)

of

(location of company)

, is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

MGE has put other people that had service with their company accounts in someone else's account. MGE is holding Yolanda J. Blaylock responsible for several different accounts. I have called on several different occasions to discuss these other accounts that has recently been added to my account in other people's names (social security numbers). MGE has said "They (MGE) have to have authorization from that particular individual before they can discuss the matter with me." They didn't get authorization from these people to add them to my account; and is very aware of this situation, and circumstances. These parties lived there and benefited its their account, their bills. Those parties should be responsible for their own bills and not me. I now have 2 account numbers

~~0111111111~~ - 5587443007 - 3493843890

3. The Complainant has taken the following steps to present this complaint to the Respondent:

I have not tampered with anything. I don't know anything about it. But yet I received a bill. Highlighted in orange. the shut off date for Yolanda J. Blaylock 3/23/00. From MTS Service Co. it states I had service ^{til} 4/00. Now is that if it were shut-off March 23, 00? MTS says Yolanda Blaylock is responsible for unauthorized usage of gas but it's on Victor Abernethy's bill enclosed. Also on the MTS Service Co. it states a representative was sent to the residence on Aug. 8. And the gas line was sealed to prevent further gas use. But yet, Aug. 30, 03 the letter ~~enclosed~~ ^{enclosed} states gas is being used.

WHEREFORE, Complainant now requests the following relief:

I have four children. I need gas service. I want these other persons accounts taken out my account. They benefited from services as well. These persons had services in their names and should be liable for their own bills.

9/16/03
Date

Yolanda J. Blaylock
Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

9-27-03

To whom it may concern:

I Yolanda J. Blaylock owe M&E a final bill of \$824.61 total. Upon finally receiving recently a few bills for the same account number listed on Yolanda Blaylock's bills. Sometime recently I have supposedly gotten another account no. that's not on my bill 0087443007. According to M&E Yolanda J. Blaylock had service from 1-98 through 3-98 and 9-98 through 3-00. If I remember correctly I paid an outstanding bill at that time to have my service restored. Angela Johnson's service was from 11-97 through 1-98. She had service before Yolanda Blaylock. If I owed that particular bill why wasn't I notified at that time? You mean her service ended in Jan. & Yolanda receive service in Jan. also? M&E was told at that time my billing name is Yolanda J. Blaylock for whatever reason it never changed.

My boyfriend Alford Abernathy moved in 7-00. Now mind you I had done without gas for several months, never called, never tried to get gas. He took it upon his own

to contact MBE. I wasn't home wasn't even
aware until I came home from school one
day. He also said, "He would be responsible
for his bill." Alford resided there also.
I did not call MBE to get service in his
name or anyone else's name.

Alford and I called MBE on a three-
way call. He told MBE he is responsible
for his bill and his brother Victor,
Abernathys' bills which is included (Alford's
bill). The bill was sent to the V/A Hospital
in Topeka K.S. It has no dates, no usage,
but yet an amount. He was told he needed
his brother's authorization and/or social security
no. Although he admitted he had service for
him & his brother Victor. Somehow it's like
it is. Honestly I feel my rights are being
violated. Can someone please help me?

Thank You!

Sincerely, Yolanda
J. Blaylock

This is outrageous!! I'm without service
with four children for other people's bills.



MISSOURI GAS ENERGY

3420 Broadway • Kansas City, MO • 64111 • (816) 756-5261

September 24, 2003

Yolanda Blaylock
715 N River
Independence, Missouri 64050

Re: Amount needed for turn on

Dear Customer:

Enclosed is the account information you requested during our recent telephone conversation.

As discussed 9/24/03, the amount needed for turn on at this address is 3,761.22.

If I can be of further assistance, please feel free to contact me at your convenience.

Sincerely,

Missouri Gas Energy

Enclosure

INDEPENDENCE MO 64050 HM G 01 E 03 09102
F04JAO CING INQ1 CURRENT ACCOUNT INQUIRY I RES<0087443007
<09/24/03 15:11

AMOUNT BILLED: 0.00
LATE CHARGE: 0.00
LATE AMOUNT: 0.00

	CURRENT BILL	PREVIOUS BAL	TRANS AMOUNT	TOTAL AMT DUE
GAS :				0.00
ELECTRIC :				0.00
DEPOSIT :				0.00
MISC - SVC :				0.00
MERCHANDISE :				0.00
MISC - NONSVC :				0.00
TOTALS :	0.00	0.00	0.00	0.00
			PENDING CHARGES :	0.00
			PENDING ACCT BAL:	0.00

NO CURRENT BILL FOR ACCOUNT RQSTED

13-ACCT DATA 14-CURR SERV 16-BILL HIST 17-PYMT HIST 18-ANALYSIS
19-MISC CHARGE 20-DEGREE DAY 21-CUST CONTC 22-ACCT INFO
NEXT FUNCTION: DATA



Commissioners

KELVIN L. SIMMONS
Chair

CONNIE MURRAY

STEVE GAW

BRYAN FORBIS

ROBERT M. CLAYTON III

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY, MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

ROBERT J. QUINN, JR.
Executive Director

WESS A. HENDERSON
Director, Utility Operations

ROBERT SCHALLENBERG
Director, Utility Services

DONNA M. PRENGER
Director, Administration

DALE HARDY ROBERTS
Secretary/Chief Regulatory Law Judge

DANA K. JOYCE
General Counsel

September 3, 2003

Ms. Yolanda Johnson
715 N. River Blvd.
Independence, MO 64050

Dear Ms. Johnson:

This is in response to your recent complaint filed against Missouri Gas Energy ("MGE") concerning the disconnection of your service for outstanding bills. I forwarded the complaint to the company on your behalf and received the following information.

According to a company representative, four (4) of the outstanding bills are for service at 1003 Burr Street, Independence, Missouri. The following is a listing of the bills; Angela Johnson, from November 1997 through January 1998, in the amount of \$200.80; ~~Yolanda Johnson from January 1998 through April 1998 and September 1998 through April 2000, in the amount of \$824.64~~; Alfred Abernathy, from August 2000 through May 2001, in the amount of \$859.42 and Deidre Sutton, from October 2001 through July 2002, in the amount of \$568.29. The owner of the property verified that you were the tenant at this address. MGE also verified with the City of Independence utility that you and Angela Johnson had lights and water on from November 1997 through September 2002. This covers the entire time span for the above-mentioned bills.

~~You are also being held responsible for a bill, unauthorized gas use and tampering at your current address, 715 North River Blvd., Independence, Missouri.~~ The owner of this property has verified that you have been residing here since August 2002. The bill for \$944.07 was under the name of Victor Abernathy from August 2002 through April 2003. The service was disconnected for nonpayment on April 15, 2003. ~~On June 22, 2003, a company representative~~



MISSOURI GAS ENERGY
a division of
Southern Union Company

QUESTIONS? CALL:
(816)-756-5252
3850 MAIN
KANSAS CITY, MO 64111-1915

FOR SERVICE LOCATED AT:
1003 BURR ST
INDEPENDENCE, MO 64050-3109

INAL BILL

19433 1 T 0.292 06

****AUTO**3-DIGIT 641

UPLICATE BILL



STATEMENT DATE
SEP 4, 2003

YOLANDA JOHNSON
2323 BRIGHTON AVE
KANSAS CITY, MO 64127-4623

EPOSIT: NONE
ACCOUNT NBR: 3493843890

SVC TYP	SERVICE PERIOD FROM - TO		NBR DAYS	METER READINGS PREVIOUS - PRESENT		PRESSURE ADJUSTMENT	ENERGY USE CCF	PGA/COG RATE	PGA/COG CHARGE
AS	03-01-00	03-23-00	22	01495	01635		140.00	.34911	48.88
AS	TOTAL		22				140.00		48.88

SVC TYP	CUSTOMER CHARGE	ENERGY CHARGE		PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
AS	6.64	15.34		48.88	7.08	.00	.00	1.06	79.00
	SERVICE CHARGES								8.00
	SERVICE CHARGE TAX								.80

PREVIOUS BALANCE 736.81
BALANCE FORWARD 736.81
TOTAL CURRENT CHARGES 87.80

YOU HAVE MADE 2 ON TIME PAYMENTS IN THE LAST 9 MONTHS.

COMPARATIVE USE INFORMATION						AMOUNT DUE	
PERIOD	DAYS			CCF	CCF/DAY		\$ 824.61
CURRENT	22			140	6.364	AMOUNT DUE	
PAST YEAR	29			265	10.517		\$

*** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ***

STATEMENT DATE: SEP 4, 2003

04 / 09103 / 06

ACCOUNT NBR:

3493843890

YOLANDA JOHNSON
323 BRIGHTON AVE
KANSAS CITY, MO 64127-4623

MAIL PAYMENT TO: MISSOURI GAS ENERGY
PO BOX 219255
KANSAS CITY, MO 64121-9255

AMOUNT DUE UPON RECEIPT
\$ 824.61
AMOUNT DUE
\$
AMOUNT ENCLOSED

34938438900000087800000824610000824615



QUESTIONS? CALL:
(816)-756-5252
3850 MAIN
KANSAS CITY, MO 64111-1915

FOR SERVICE LOCATED AT:
1003 BURR ST
INDEPENDENCE, MO 64050-3109

FINAL BILL

21484 1 T 0.292 06

****AUTO**3-DIGIT 640



DUPLICATE BILL

STATEMENT DATE
AUG 21, 2003

YOLANDA JOHNSON
715 N RIVER BLVD
INDEPENDENCE, MO 64050-2422

DEPOSIT: NONE

ACCOUNT NBR: 3493843890

SVC TYP	SERVICE PERIOD FROM TO	NBR DAYS	METER READINGS PREVIOUS PRESENT	PRESSURE ADJUSTMENT	ENERGY USE CCF	PGA/COG RATE	PGA/COG CHARGE
GAS	03-01-00 03-23-00	22	01495 01635		140.00	.34911	48.88
GAS	TOTAL	22			140.00		48.88

SVC TYP	CUSTOMER CHARGE	ENERGY CHARGE	PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
GAS	6.64	15.34	48.88	7.08	.00	.00	1.06	79.00
SERVICE CHARGES								8.00
SERVICE CHARGE TAX								.80

PREVIOUS BALANCE

736.81

BALANCE FORWARD

736.81

TOTAL CURRENT CHARGES

87.80

YOU HAVE MADE 2 ON TIME PAYMENTS IN THE LAST 9 MONTHS.

COMPARATIVE USE INFORMATION						AMOUNT DUE
PERIOD	DAYS			CCF	CCF/DAY	\$ 824.61
CURRENT	22			140	6.364	AMOUNT DUE
LAST YEAR	29			265	10.517	\$

*** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ***

STATEMENT DATE: AUG 21, 2003

04 / 09103 / 06

ACCOUNT NBR:

3493843890

YOLANDA JOHNSON
715 N RIVER BLVD
INDEPENDENCE, MO 64050-2422

MAIL PAYMENT TO:

MISSOURI GAS ENERGY
PO BOX 219255
KANSAS CITY, MO 64121-9255

34938438900000087800000824610000824615

AMOUNT DUE UPON RECEIPT
\$ 824.61
AMOUNT DUE
\$
AMOUNT ENCLOSED
\$



MISSOURI GAS ENERGY
a division of
Southern Union Company

QUESTIONS? CALL:
816-756-5252 Local
1800-582-1234 Toll Free
3420 Broadway
Kansas City, MO 64111-1915

FOR SERVICE LOCATED AT:
1003 BURR ST
INDEPENDENCE, MO 64050

FINAL BILL

STATEMENT DATE
April 04, 2000

YOLANDA JOHNSON
715 N RIVER BLVD
INDEPENDENCE, MO 64050-2422

DEPOSIT: NONE

ACCOUNT NBR: 3493843890

SVC TYPE	SERVICE PERIOD: FROM - TO	NBR DAYS	METER READINGS PREVIOUS - PRESENT	PRESSURE ADJUSTMENT	ENERGY USE CCF	PGA/COG RATE	PGA/COG CHARGE
GAS	3/1/2000 3/23/2000	22	01495 01635		140.01	0.3491	48.88

GAS TOTAL 22 140.01

SVC TYPE	CUSTOMER CHARGE	ENERGY CHARGE	PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
GAS	6.64	15.34	48.88	7.08	0.00	0.00	1.06	79.00

PREVIOUS BALANCE	736.81
OTHER CHARGES	8.00
OTHER TAX	0.80
BALANCE FORWARD	745.61
TOTAL CURRENT CHARGES DUE BY APR 26, 2000	79.00

IF YOU SMELL NATURAL GAS, LEAVE THE PREMISES AND CALL US FROM A NEIGHBOR'S PHONE. WE WILL CHECK IT OUT, DAY OR NIGHT.

COMPARATIVE USE INFORMATION

PERIOD	DAYS	CCF	CCF/Day	AMOUNT DUE
CURRENT	22	140.01	6.364	DUE UPON RECEIPT \$824.61
LAST YEAR	NA			AMOUNT DUE \$824.61

*** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ***

STATEMENT DATE: APRIL 04, 2000

4 / 9103

YOLANDA JOHNSON
715 N RIVER BLVD
INDEPENDENCE, MO 64050-2422

ACCOUNT NBR:
3493843890

MAIL PAYMENT TO: MISSOURI GAS ENERGY
P.O. BOX 219255
KANSAS CITY, MO 64121-9255

AMOUNT DUE DUE UPON RECEIPT \$824.61
AMOUNT DUE \$824.61
AMOUNT ENCLOSED \$

each bill I have, has the same acct no. 3493843890



QUESTIONS? CALL:
(816)-756-5252
3850 MAIN
KANSAS CITY, MO 64111-1915

FOR SERVICE LOCATED AT:
1003 BURR ST
INDEPENDENCE, MO 64050-3109

INAL BILL

19434 1 T 0.292 06

***AUTO**3-DIGIT 641

|||||

UPPLICATE BILL

TATEMENT DATE

EP 4, 2003

YOLANDA JOHNSON
2323 BRIGHTON AVE
KANSAS CITY, MO 64127-4623

EPOSIT: NONE

CCOUNT NBR: 3493843890

SVC TYP	SERVICE PERIOD FROM - TO		NBR DAYS	METER READINGS PREVIOUS - PRESENT		PRESSURE ADJUSTMENT	ENERGY USE CCF	PGA/COG RATE	PGA/COG CHARGE
AS	03-01-00	03-23-00	22	01495	01635		140.00	.34911	48.88
AS	TOTAL		22				140.00		48.88

SVC TYP	CUSTOMER CHARGE	ENERGY CHARGE		PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
AS	6.64	15.34		48.88	7.08	.00	.00	1.06	79.00
SERVICE CHARGES									8.00
SERVICE CHARGE TAX									.80

PREVIOUS BALANCE

736.81

BALANCE FORWARD

736.81

TOTAL CURRENT CHARGES

87.80

YOU HAVE MADE 2 ON TIME PAYMENTS IN THE LAST 9 MONTHS.

COMPARATIVE USE INFORMATION						AMOUNT DUE
PERIOD	DAYS			CCF	CCF/DAY	\$ 824.61
CURRENT	22			140	6.364	AMOUNT DUE
PAST YEAR	29			265	10.517	\$

*** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ***

TATEMENT DATE: SEP 4, 2003

04/09103/06

ACCOUNT NBR:

3493843890

OLANDA JOHNSON

323 BRIGHTON AVE

KANSAS CITY, MO 64127-4623

MAIL PAYMENT TO:

MISSOURI GAS ENERGY

PO BOX 219255

KANSAS CITY, MO 64121-9255

AMOUNT DUE UPON RECEIPT
\$ 824.61
AMOUNT DUE
\$
AMOUNT ENCLOSED
\$

34938438900000087800000824610000824615

QUESTIONS? CALL:
(816) 756-5252
KANSAS CITY, MO 64111

ACCOUNT NBR: ~~3493843890~~

CUSTOMER: YOLANDA JOHNSON
1003 BURR ST
INDEPENDENCE, MO 64050

MOVING TO: ~~0087443007~~

YOLANDA JOHNSON-BLAYLOCK
715 N RIVER BLVD
INDEPENDENCE MO 64050

** How & why do
I have 2 different
acct numbers?
When did I
receive this
one
0087443007?*

Letter Type: FINAL

Shut Off Date: Mar 23, 2000

Current Charges:	Current Misc:	Current Total:
\$0.00	\$0.00	\$0.00
Previous Balance:	Previous Misc:	Previous Total:
\$824.61	\$0.00	\$824.61
\$824.61	\$0.00	Total Amt Due: \$824.61

Initials: RRL _____

Date: Sep 26, 2003

**** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ****

SHUT OFF DATE: ~~Mar 23, 2000~~

YOLANDA JOHNSON
1003 BURR ST
INDEPENDENCE, MO 64050

MAIL PAYMENT TO: **MISSOURI GAS ENERGY**
P. O. BOX 219255
KANSAS CITY, MO 64121-9255

ACCOUNT NBR:

~~3493843890~~

**AMOUNT
DUE
\$824.61**

AMOUNT ENCLOSED

\$ _____

QUESTIONS? CALL:
(816) 756-5252
KANSAS CITY, MO 64111

ACCOUNT NBR: 5946601122
CUSTOMER: ANGELA S JOHNSON
1003 BURR ST
INDEPENDENCE, MO 64050

MOVING TO: ~~0007443007~~
YOLANDA JOHNSON-BLAYLOCK
715 N RIVER BLVD.
INDEPENDENCE MO 64050

Letter Type: FINAL

Shut Off Date: Jan 06, 1998

Current Charges:	Current Misc:	Current Total:
\$0.00	\$0.00	\$0.00
Previous Balance:	Previous Misc:	Previous Total:
\$200.80	\$0.00	\$200.80
<u>\$200.80</u>	<u>\$0.00</u>	<u>\$200.80</u>
	Total Amt Due:	\$200.80

Initials: RRL _____ Date: Sep 26, 2003

**** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ****

SHUT OFF DATE: Jan 06, 1998
ANGELA S JOHNSON
1003 BURR ST
INDEPENDENCE, MO 64050

MAIL PAYMENT TO: **MISSOURI GAS ENERGY**
P. O. BOX 219255
KANSAS CITY, MO 64121-9255

ACCOUNT NBR:
5946601122

**AMOUNT
DUE
\$200.80**

AMOUNT ENCLOSED

\$ _____

QUESTIONS? CALL:
(816) 756-5252
KANSAS CITY, MO 64111

ACCOUNT NBR: 7941626827
CUSTOMER: DEIDRE SUTTON
1003 BURR ST
INDEPENDENCE, MO 64050

MOVING TO: 0087443007
YOLANDA JOHNSON-BLAYLOCK
715 N RIVER BLVD
INDEPENDENCE MO 64050

Letter Type: FINAL

Shut Off Date: Jul 18, 2002

Current Charges:	Current Misc:	Current Total:
\$0.00	\$0.00	\$0.00
Previous Balance:	Previous Misc:	Previous Total:
\$568.29	\$0.00	\$568.29
<hr/>	<hr/>	<hr/>
\$568.29	\$0.00	Total Amt Due: \$568.29

Initials: RRL _____

Date: Sep 26, 2003

**** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ****

SHUT OFF DATE: Jul 18, 2002
DEIDRE SUTTON
1003 BURR ST
INDEPENDENCE, MO 64050

MAIL PAYMENT TO: **MISSOURI GAS ENERGY**
P. O. BOX 219255
KANSAS CITY, MO 64121-9255

ACCOUNT NBR:
7941626827

AMOUNT

DUE

\$568.29

AMOUNT ENCLOSED

\$ _____

QUESTIONS? CALL:
(816) 756-5252
KANSAS CITY, MO 64111

ACCOUNT NBR: 7457075747
CUSTOMER: ALFRED R ABERNATHY
1003 BURR ST
INDEPENDENCE, MO 64050

MOVING TO: 0087443007
YOLANDA JOHNSON-BLAYLOCK
715 N RIVER BLVD.
INDEPENDENCE MO 64050

Letter Type: FINAL

~~Shut Off Date: May 21, 2001~~

Current Charges:	Current Misc:	Current Total:
\$0.00	\$0.00	\$0.00
Previous Balance:	Previous Misc:	Previous Total:
\$859.42	\$0.00	\$859.42
<hr/>	<hr/>	<hr/>
\$859.42	\$0.00	Total Amt Due: \$859.42

Initials: RRL _____ Date: Sep 26, 2003

**** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ****

SHUT OFF DATE: < May 21, 2001
ALFRED R ABERNATHY
1003 BURR ST
INDEPENDENCE, MO 64050

MAIL PAYMENT TO: **MISSOURI GAS ENERGY**
P. O. BOX 219255
KANSAS CITY, MO 64121-9255

ACCOUNT NBR:
7457075747

**AMOUNT
DUE
\$859.42**

AMOUNT ENCLOSED
\$ _____

QUESTIONS? CALL:
(816) 756-5252
KANSAS CITY, MO 64111

ACCOUNT NBR: 4239241228

CUSTOMER: VICTOR ABERNATHY
715 N RIVER BLVD
INDEPENDENCE, MO 64050

MOVING TO: 0087443007

YOLANDA JOHNSON-BLAYLOCK
715 N RIVER BLVD.
INDEPENDENCE MO 64050

Letter Type: FINAL

Shut Off Date: Apr 15, 2003

Current Charges:	Current Misc:	Unbilled Gas:	Current Total:
\$0.00	\$0.00	\$225.28	\$225.28
Previous Balance:	Previous Misc:		Previous Total:
\$944.07	\$0.00		\$944.07
<hr/>	<hr/>		<hr/>
\$944.07	\$0.00	Total Amt Due:	\$1,169.35

DIVERSION CHARGES OF \$ 138.75 MUST BE PAID IN FULL
BY THE CUSTOMER. ENERGY ASSISTANCE CANNOT BE ACCEPTED
AS PAYMENT OF THE ACCOUNT.

Initials: RRL _____ Date: Sep 26, 2003

**** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! ****

SHUT OFF DATE: Apr 15, 2003
VICTOR ABERNATHY
715 N RIVER BLVD
INDEPENDENCE, MO 64050

MAIL PAYMENT TO: **MISSOURI GAS ENERGY**
P. O. BOX 419255
KANSAS CITY, MO 64141-6255

ACCOUNT NBR:
4239241228

**AMOUNT
DUE
\$1,169.35**

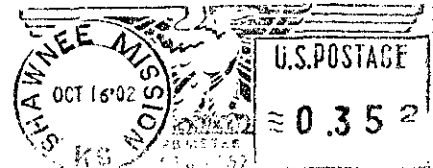
AMOUNT ENCLOSED:

\$ _____



DEFFENBAUGH DISPOSAL SERVICE
P.O. BOX 3220
SHAWNEE, KANSAS 66203
Address Service Requested

PRESORTED
FIRST CLASS



XXXX10-17-2002 KCMD 641

ALFRED ABERNATHY
1003 BURR ST
INDEPENDENCE MO 640503109

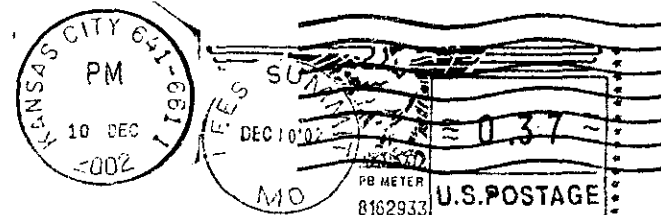
ABER003 640503033 1802 14 10/19/02
FORM 3547

ABERNATHY, ALFORD
715 N RIVER BLVD
INDEPENDENCE MO 64050-2422

M3 KGATAMP 64050

THOMAS F. PHILLIPS
SHERIFF, JACKSON COUNTY
3310 N.E. RENNAU DRIVE
LEE'S SUMMIT, MISSOURI 64064

Offender Compliance Unit



Mr. Alford R. Abernathy
1003 Burr
Independence Missouri 64055

ABER003 640503030 1802 16 12/12/02
NOTIFY SENDER OF NEW ADDRESS
ABERNATHY, ALFORD
715 N RIVER BLVD
INDEPENDENCE MO 64050-2422

64050+3109



*Copies 8
other mail*

*This is to prove
that Alford Abernathy
did live at both
addresses, as well.
(PB)*

MISSOURI GAS ENERGY

3420 Broadway . Kansas City, MO . 64111-2404

Invoice Number

0401081203956Invoice Date ~~8/8/2003~~

Please...

Include invoice number on your
checkMake Checks payable and remit payment to-
MISSOURI GAS ENERGY
3420 Broadway
Kansas City, MO 64111-2404**Yolanda Johnson****715 N River****Independence, MO 64050****PAY THIS AMOUNT****\$138.75****Please return one copy of this invoice with your payment**
To discuss this invoice, Please call 816-360-5815

Date of Loss	Description	Amount Due
8/8/2003	IncidentLocation:	TotalLabor: \$104.42
	715 N River	TotalMaterials: \$22.83
	tampering	Energy:
		Equip: \$5.00
		Misc: \$5.00
		StateTax: \$0.96
		CityTax: \$0.34
		CountyTax: \$0.20
		FranchiseTax \$0.00
		GrandTotal: \$138.75
		Payments \$0.00
		TOTAL DUE: \$138.75

TOTAL AMOUNT DUE UPON RECEIPT OF THIS INVOICE**DELINQUENT AFTER 14 DAYS**



MISSOURI GAS ENERGY
a division of
Southern Union Company

QUESTIONS? CALL:
816-756-5252 Local
1800-582-1234 Toll Free
3420 Broadway
Kansas City, MO 64111-1915

FOR SERVICE LOCATED AT:
1003 BURR ST
INDEPENDENCE, MO 64050

FINAL BILL

STATEMENT DATE

ALFRED R ABERNATHY
% VA
2200 E GAGE
TOPEJA, KS 66622

DEPOSIT: NONE

ACCOUNT NBR: 7457075747

SVC TYPE	SERVICE PERIOD: FROM - TO	NBR DAYS	METER READINGS PREVIOUS - PRESENT	PRESSURE ADJUSTMENT	ENERGY USE CCF	PGA/COG RATE	PGA/COG CHARGE
GAS			00000 00000		0.00	0	0

GAS TOTAL 0 0.00

SVC TYPE	CUSTOMER CHARGE	ENERGY CHARGE	PGA/COG CHARGE	FRANCHISE FEE	SALES TAX	COUNTY TAX	CITY TAX	CURRENT CHARGE
GAS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

PREVIOUS BALANCE 859.42
BALANCE FORWARD 859.42
TOTAL CURRENT CHARGES DUE BY

IF YOU SMELL NATURAL GAS, LEAVE THE PREMISES AND CALL US FROM A NEIGHBOR'S PHONE. WE WILL CHECK IT OUT, DAY OR NIGHT.

COMPARATIVE USE INFORMATION					AMOUNT DUE	
PERIOD	DAYS	CCF	CCF/Day		DUE UPON RECEIPT	\$859.42
CURRENT		0.00				
LAST YEAR	NA				AMOUNT DUE	

***** PLEASE RETURN THIS PORTION WITH YOUR PAYMENT ** THANK YOU! *****

STATEMENT DATE:

4 / 9103

ALFRED R ABERNATHY
% VA
2200 E GAGE
TOPEJA, KS 66622

ACCOUNT NBR:
7457075747

MAIL PAYMENT TO: **MISSOURI GAS ENERGY**
P.O. BOX 219255
KANSAS CITY, MO 64121-9255

AMOUNT DUE DUE UPON RECEIPT
\$859.42
AMOUNT DUE
AMOUNT ENCLOSED
\$



~~August 30, 2003~~

COIM

RESIDENT
715 N RIVER BLVD
INDEPENDENCE MO 64050-2422

Dear Resident:

A review of MGE records indicates that natural gas is being consumed at this address. However, our records do not indicate whose name this account has been activated. This may be due to processing delay, a miscommunication or an unauthorized usage of natural gas.

It is important that we obtain the name of the party responsible for this account for customer service and billing purposes as well as to ensure the safe delivery of natural gas. If we are unable to identify the responsible party for this account, it will be necessary for MGE to take appropriate measures, including disconnection of service, to ensure our customers are safely receiving their natural gas service.

For these reasons, PLEASE CONTACT OUR CUSTOMER SERVICE DEPARTMENT IMMEDIATELY AT (816) 756-5252 OR (800) 582-1234 so that we may discuss this account and determine appropriate further action.

Customer Service

*There's no gas on at this
address if it is on MGE provided
Such. (YB) 9-27-03
Nor has it been
any to my knowledge*

September 3, 2003
Ms. Yolanda Johnson
Page 2

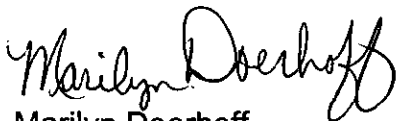
was sent to this address due to unauthorized usage. The meter was shut off and a lock installed on the meter. On August 8, 2003, a company representative was again sent to this residence and discovered that the lock was broken off the meter and the gas was on. He sealed the gas line to prevent further gas use. MGE has billed \$225.28 for the unauthorized gas use and \$138.75 for the tampering.

I have included a copy of MGE's tariff concerning Prior Indebtedness of Customer explaining that the company shall not be required to commence supplying gas service if at the time of application, the applicant, or any member of the applicant household (who has received benefit from previous gas service), is indebted to Company for such gas service previously supplied at the same premises or any former premises until payment of such indebtedness shall have been made. This provision cannot be avoided by substituting an application for service at the same or at a new location signed by some other member of the former customer's household or by any other person acting for or on behalf of such customer. Based on the information received, it does not appear that the company is in violation of their tariff.

It is my understanding that a company representative spoke with you on August 21, 2003, and quoted a total balance of \$3,761.22. This includes \$3,397.19 for the five bills, \$225.28 for the unauthorized gas use and \$138.75 for the tampering. The representative advised that MGE would accept \$2,493.35 for turn on. This consists of \$2,208.17 (65% of the bills) + \$146.43 (65% of the unauthorized use) + \$138.75 (tampering). She also again advised that a listing of charges could be faxed to an Energy Assistance Agency on a special form.

If you have any further questions, please feel free to contact me toll free at 800-392-4211.

Sincerely,



Marilyn Doerhoff
Consumer Services Specialist

/mkd

Enclosure: MGE tariff