

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Loistine Stewart and Boyce Conway,)	
)	
Complainants,)	
)	
v.)	<u>Case No. GC-2005-0487</u>
)	
Laclede Gas Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: July 15, 2005 Effective Date: July 15, 2005

Loistine Stewart and Boyce Conway filed a complaint against Laclede Gas Company on June 13, 2005. Laclede filed its answer, on July 14. The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this complaint.

IT IS THEREFORE ORDERED:

1. That the Commission's Staff is directed to conduct an investigation of Loistine Stewart and Boyce Conway's complaint against Laclede Gas Company and to file a report concerning the results of that investigation by September 1, 2005.

2. That this order shall become effective on July 15, 2005.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'Colleen M. Dale', written in a cursive style.

Colleen M. Dale
Secretary

(S E A L)

Morris L. Woodruff, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 15th day of July, 2005.