

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102  
Reference File No. WR-2023-0006

We are lot owners at Lake Perry: Bill and Linda Logan, 6090 Arrow Point.

We purchased our property in 1996 and built our home in 2002. We are full-time residents, presently retired. We have some serious concerns about the rate increase in our water and sewer rates, as proposed by the Confluence Rivers Utility Operating Company.

1. In 2020, we were concerned about the possibility of an increase in rates, in order to pay for the improvements in various communities, not just our own. The accumulated costs of \$29,000,000 are staggering, even in this era of inflation. How much of this amount has been spent in our community?
2. We have been disappointed in one of the "improvements" mentioned, that of a chlorinator. There is an offensive odor and taste of bleach/chlorine in our drinking water. We have contacted the main Confluence office and spoken to Charlie, the local maintenance person. There has been no decrease in the odor nor taste noted.
3. We have been retired since 2009. When the water/sewer services were locally operated, we were able to have good service at a reasonable price. We live on a fixed income, living within a monthly budget. How can we be expected to increase our payment from \$38.84 (May, 2023 bill) to \$111.30 with proposed rate increases? We believe this proposal is unreasonable.
4. Especially disconcerting is the 338% monthly increase in the sewer rate. The cost of services and products has increased substantially in the United States over the last few years. However, nothing has increased anywhere near 338%.

We would appreciate your attention and consideration of our needs in this matter. Thank you.

Sincerely,

Bill and Linda Logan