

**DATA INFORMATION REQUEST
Missouri-American Water Company
WR-2022-0303
General Rate Case**

Requested From: Brian LaGrand

Date Requested: 10/12/2022

Information Requested:

Please provide a sample bill for the residential, commercial, other public authority, and sale for resale metered customer classes that shows how the RSM will be separately identified on the customers' bills.

Requested By: Lena Mantle – lena.mantle@opc.mo.gov

Information Provided:

Please see 2022 GRC - OPC 8001_Attachment 1 for an example of how a credit would appear on a customer's bill. The example for a credit is from New York American Water Company. The credit is shown on page 1 of the attachment and is listed as "RAC/PTR Credit," the RAC stands for Revenue Adjustment Clause. The second page of Attachment 1 provides an example of how a surcharge would appear on a customer's bill. The example for a surcharge is from Illinois American Water Company. The surcharge is shown on page 2 of the attachment and is listed as "VBA Surcharge Water," the VBA stands for Volume Balancing Account.

Responsible Witness: John Watkins



For Service To: [REDACTED]

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	September 30, 2016
Total Due	\$164.87
If Paid After Due Date	\$167.36 after 9/30/16

Amount Enclosed \$ [REDACTED]



NEW YORK AMERICAN WATER



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

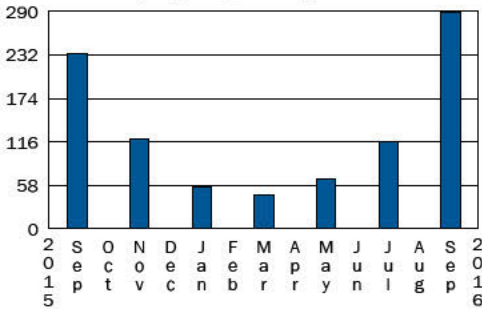
- Billing date: September 8, 2016
- Due Date: **September 30, 2016**
- Billing period: Jul 07 to Sep 06 (62 Days)
- Next reading on or about: Nov 03, 2016
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 10 CF or 74.8 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	[REDACTED]
Size of meter	5/8"
Current Read	7,266 (Actual)
Previous Read	6,879 (Actual)
Total water used this billing period	387 units (28,947 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 289.47 CGL
- Same billing period 2015: 233.37 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: [REDACTED]
For Account: [REDACTED]

Prior Balance	
• Balance from last bill	146.71
• Payments as of Aug25. Thank you!	-147.00
Balance Forward	-0.29
Current Water Service	
• Water Service Charge	29.52
• Water Usage Charge (\$0.00000000 x 60.00)	0.00
(\$0.49490000 x 60.00)	29.69
(\$0.62850000 x 169.47)	106.51
• Total Water Service Related Charges	165.72
Other Charges	
• Water Late Payment Charge	2.15
• Total Other Charges	2.15
Adjustments	
• RAC/PTR Credit	-3.31
• Total Adjustments	-3.31
Taxes	
• Temporary State Assessment Surcharge	0.60
• Total Taxes	0.60
TOTAL CURRENT CHARGES	165.16

TOTAL AMOUNT DUE **\$164.87**

Important messages from New York American Water

- As approved by the New York Public Service Commission, effective August 1, 2016 a one-time credit of \$3.31 has been applied to your account. This refund is the result of our annual reconciliation of what the company was permitted to charge for the recovery of metered revenues, production costs and property taxes to the actual costs paid and revenue billed.
- ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/merrick.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 877-426-6999.

Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
██████████	100 gal	5/8"	07/03/2020	08/04/2020	1,592 (A)	1,624 (A)	32	32.00	3,200

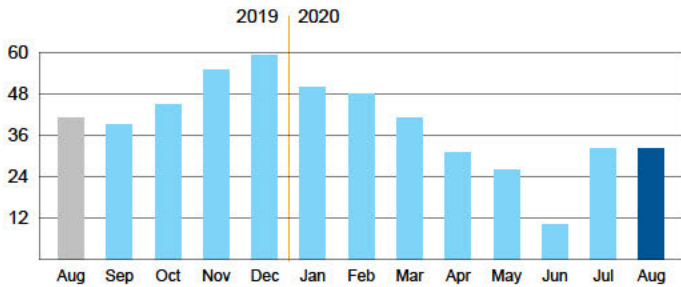
A = Actual E = Estimate

1 Billing Unit = 100 gallons

Total Gallons: 3,200

Billed Usage History (graph shown in 100 gallons)

- 3,200 gallons = usage for this period
- 4,100 gallons = usage for same period last year



Next Scheduled Read Date: on or about September 02, 2020
Account Type: Residential

Average daily use for this period is: (33 days)



Year to Date Billed Usage: 27,000 gallons

Account Detail

Account No. ██████████

Service To: ██████████	
Prior Billing	279.70
Payments	0.00
Balance Forward	279.70
Service Related Charges - 07/03/20 to 08/04/20	
Water Service	38.72
Water Service Charge	20.00
Water Usage Charge (32 x \$0.5851)	18.72
Fire Service	4.29
Public Fire Protection Charge 5/8" (1 x \$4.29)	4.29
Other Charges	2.42
QIP Surcharge Water (\$43.01 x 7.50%)	3.23
ICT Surcharge Water (\$43.01 x 0.5481%)	0.24
VBA Surcharge Water (32 x \$0.0229)	0.73
Tax Reform Credit Water (\$43.01 x -4.1305%)	-1.78
Total Service Related Charges	45.43
Taxes	2.40
Illinois CC Assessment	0.01
ICC Gross Receipts Tax	0.05
Municipal Tax	2.34
Total Current Period Charges	47.83
Total Balance (to pay in full)	327.53
Installment Plan Amount	38.00
Total Current Period Charges	47.83

(Continued on next page)

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- Pass Through Charges:** Charges in this section, when applicable, are separated from other service related charges to provide visibility into what portion of your bill is being remitted to other entities. Payment received for these charges does not remain with American Water. While we may bill and collect for them, the payments received are passed along to other companies and agencies.
- Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: <https://amwater.com/ilaw/rates>