

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED⁴

NOV 27 2006

Name: TIMOTHY M. WOODBURY
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: LACLEDE GAS
Respondent

COMPLAINT

Complainant resides at 415 HONEYSUCKLE LN.
(address of complainant)

WEBSTER GROVES, MO. 63119

1. Respondent, LACLEDE GAS
(company name)

of ST. LOUIS, MO.
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

I have always paid my gas bill every month. I have been retired for several years and have always been available for a home inspection of my gas meter. As soon as Laclede Gas ask me for an appointment to check their equipment I let them into my house. After they installed a new meter reading system, I got a back bill saying their old equipment had been giving bad readings. Their bills always listed the number of therms I had used for the previous month, never as an estimate.

I am a 66 yr. old handicapped man taking care of my 89 year old alzheimer victim mother. We live on SS and a small pension.

3. The Complainant has taken the following steps to present this complaint to the Respondent:

of my mother's. We can not suddenly come up with some \$600+ dollars of extra money because Lucide Gas didn't keep their meter in proper working condition. I have continued to pay my monthly bill while disputing this arbitrary action.

During our phone conversation of 11-21-06 Tracy Seemberger told me to call LIHEAP AND APPLY FOR LOW INCOME ASSISTANCE. These funds are there to help really needy low income people not as a subsidy for Lucide Gas's incompetent business practices.

WHEREFORE, Complainant now requests the following relief:

Remove this extra unexpected charge from my Gas account.

11-21-06
Date

J. M. Woodbury
Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

Tim Woodbury
415 Honeysuckle Ln.
Webster Groves, MO 63119

ST LOUIS MO 631

22 NOV 2005 PM 2 T



RECEIVED
NOV 27 2006
CUSTOMER SERVICES
PUBLIC SERVICE COMMISSION

MISSOURI PUBLIC SERVICE COMMISSION
P.O. BOX 360
JEFFERSON CITY, MO. 65102

ATTN

TRACY LEONBERGER

65102+0360 