

Exhibit C



Commissioners

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Mr. Brian Bear
Department of Economic Development
301 W. High St, Ste. 720
Jefferson City, MO 65101

Dear Mr. Bear:

Staff is in receipt of the Division of Energy's data request emailed on July 21, 2017.

Response: The Commission's complaint database does not contain a "rate design" complaint category classification. Therefore it is impossible to electronically search for "all complaints received by Staff regarding the current effective residential rate design" of Missouri Gas Energy as requested by this data request. Staff objects to further responding to this data request ("DR") on the grounds that the DR is (1) vague and ambiguous; (2) unduly burdensome and overly broad; (3) irrelevant; and (4) seeks personally identifiable customer information protected from disclosure pursuant to Section 386.480, RSMo.

Cordially,

/s/ Whitney Payne

Whitney Payne

Staff Counsel

Missouri Public Service Commission

/s/ Mark Johnson

Mark Johnson

Staff Counsel

Missouri Public Service Commission