BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Reapplication of The United)
Way of Greater Kansas City, Inc. f/k/a The Heart of)
America United Way, Inc. for an Order of the	File No. AO-2011-0025
Commission Granting it Continuing Authority as an)
Information and Referral Provider for purposes of)
211 service)

ORDER DIRECTING FILING

Issue Date: October 25, 2010 Effective Date: October 25, 2010

On July 29, 2010, the Commission received the above-referenced application. Commission Rule 4 CSR 240-32.200(4) requires the Commission to issue notice to several different entities. The Commission issued notice on September 8, 2010, allowing 30 days to request intervention. The Commission received no intervention requests.

The Commission will now order its Staff to file a Recommendation.

THE COMMISSION ORDERS THAT:

1. The Staff of the Missouri Public Service Commission shall file a Recommendation no later than November 24, 2010.

2. This order shall become effective upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Ronald D. Pridgin, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 25th day of October, 2010.