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Dear valued customer,

At Spire, we're here to keep you and your family safe and warm—and to keep you informed about potential events that could impact your natural gas service. That's our commitment and responsibility to you. And that includes keeping you up to date on the latest developments related to the operation of the Spire STL Pipeline—the pipeline that provides natural gas to Spire Missouri customers in the St. Louis region.

Today, the Federal Energy Regulatory Committee (FERC)—the government agency responsible for regulating interstate pipelines—held its monthly meeting.

Although we still lack the certainty of an official approval for continued operation of the pipeline for the full winter heating season, we're encouraged by the **Commissioners' statements committing to act** before the current approval expires.

Of note, FERC Commissioner Christie stated the following today:

“Keep that system operating at least through the winter. That's the way to eliminate uncertainty, and we don't have to have people worried and politicians worried and so I think that's the way to address that, and I look forward to getting that next CPCN [Certificate of Public Necessity and Convenience] and getting that in place, so people don't have to worry about their gas in St. Louis in the winter.”

Background information on the Spire STL Pipeline

By law, Spire STL Pipeline's approval to provide natural gas service to the St. Louis region expires on Dec. 13 unless the FERC takes further action. In the face of this ongoing uncertainty, we had—and still have—a responsibility to communicate with you about potential service disruptions, including if the Spire STL Pipeline were to be taken out of service.

The criticality of the pipeline has been documented in multiple filings with

the FERC, the DC Circuit Court and the U.S. Supreme Court. And that's why we continue our emergency planning and are coordinating with regional emergency management personnel and community service agencies. Additionally, on Nov. 15, Spire Missouri filed a required report with the Missouri Public Service Commission detailing emergency preparedness plans in the event the Pipeline is taken out of service.

We'll continue doing everything possible to ensure you and your family—and homes and businesses across the greater St. Louis region—have access to reliable, affordable energy this winter through the continued operation of the Spire STL Pipeline.

As promised, we'll keep sharing information as we have updates. Please continue visiting SpireEnergy.com/Critical for information and additional updates.

Wishing you and your family a safe and warm Thanksgiving.

Scott Carter
President, Spire Missouri

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