



September 9, 2009

Steven C. Reed
Secretary
Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65102-0360

Re: Fictitious Name Change Request of Embarq Missouri, Inc. d/b/a Embarq
to Embarq Missouri Inc. d/b/a CenturyLink

Dear Mr. Reed:

Pursuant to 4 CSR 240-2.060(5) and 4 CSR 240-3.545(20), Embarq Missouri, Inc. d/b/a Embarq respectfully requests that the Missouri Public Service Commission ("Commission") approve its fictitious name change from d/b/a Embarq to d/b/a CenturyLink.

Embarq Missouri, Inc.'s approved tariffs are currently on file with the Commission. Embarq Missouri, Inc. is in compliance with Annual Report requirements, and is current with its Missouri USF and Commission assessments.

Embarq Missouri, Inc. d/b/a CenturyLink is properly registered with the Missouri Secretary of State's office, and is "Active and in Good Standing" with that office. As required by 4 CSR 240-2.060(5)(B), evidence of registration of the fictitious name, CenturyLink, with the Secretary of State is attached. In addition, an adoption notice and revised tariff title sheet for each tariff, with an effective date of at least 30 days after the filing, is attached, as required by 4 CSR 240-2.060(5)(C). There are no changes to the rates, terms or conditions of the tariffs but merely the required adoption notice language under 4 CSR 420-3.545(20). These tariffs will be filed, via EFFIS, in the normal manner so that cases may be assigned per standard Commission requirements.

Customers of Embarq Missouri, Inc. have been provided with notice of the use of the name CenturyLink. Customers received the attached message describing these changes with bill cycles running from July 18 through August 18, 2009. An additional bill insert, also attached, is planned to run twice from August 18 through October 18, 2009.

Please do not hesitate to contact me with any questions.

Respectfully Submitted,



Linda Gardner

LKG:kmm
Enclosure



State of Missouri
 Robln Carnahan, Secretary of State

Corporations Division
 PO Box 2050 / 600 W. Main St., Rm. 322
 Jefferson City, MO 65102

File Number:
 X00984896
 Date Filed: 07/28/2009
 Expiration Date: 07/28/2014
 Robin Carnahan
 Secretary of State

Registration of Fictitious Name

*(Submit with filing fee of \$7.00)
 (Must be typed or printed)*

This information is for the use of the public and gives no protection to the name being registered. There is no provision in this Chapter to keep another person or business entity from adopting and using the same name. The fictitious name registration expires 5 years from the filing date. (Chapter 417, RSMo)

Please check all that apply:

New Registration Renewal _____ Registration # _____
 Amendment _____ Registration # _____
 Correction _____ Registration # _____

The undersigned is doing business under the following name and at the following address:

Business name to be registered: CenturyLink

Business Address: 100 CenturyTel Drive

(PO Box may only be used in addition to a physical street address)

City, State and Zip Code: Monroe, LA 71203

Owner Information:

If a business entity is an owner, indicate business name and percentage owned. If all parties are jointly and severally liable, percentage of ownership need not be listed. Please attach a separate page for more than three owners. The parties having an interest in the business, and the percentage they own are: **SEE ATTACHED** for additional owners

Name of Owners, Individual or Business Entity	Charter # of Owner Required If Owned by a Business Entity	Street and Number	City and State	Zip Code	If Listed, Percentage of Ownership Must Equal 100%
Embarq Management Company	F00704379	100 CenturyTel Drive	Monroe, LA	71203	
Embarq Missouri, Inc.	T00000533	100 CenturyTel Drive	Monroe, LA	71203	
Embarq Payphone Services, Inc.	F00446194	100 CenturyTel Drive	Monroe, LA	71203	

All owners must affirm by signing below

In Affirmation thereof, the facts stated above are true and correct:

(The undersigned understands that false statements made in this filing are subject to the penalties of a false declaration under Section 575.060 RSMo)

Kay Buchart Kay Buchart, Secretary of Embarq Management Company 7/23/09
 Authorized Signature Printed Name Date

Kay Buchart Kay Buchart, Secretary of Embarq Missouri, Inc. 7/23/09
 Authorized Signature Printed Name Date

Kay Buchart Kay Buchart, Secretary of Embarq Payphone Services, Inc. 7/23/09
 Authorized Signature Printed Name Date

Name and address to return filed document:

Name: _____

Address: _____

City, State, and Zip Code: _____

State of Missouri
 Fictitious Creation 2 Page(s)



T0920901569

Corp. 56 (05/2009)

Continued

Owner Information: additional owners listed below

Name of Owners, Individual or Business Entity	Charter # of Owner Required if Owned by a Business Entity	Address
Embarq Solutions, Inc.	F00721799	100 CenturyTel Drive Monroe, LA 71203
<u><i>Kay Buchart</i></u> Authorized Signature	<u>Kay Buchart, Secretary</u> Printed Name	<u>7/23/09</u> Date
United Teleservices, Inc.	F00298907	100 CenturyTel Drive Monroe, LA 71203
<u><i>Kay Buchart</i></u> Authorized Signature	<u>Kay Buchart, Secretary</u> Printed Name	<u>7/23/09</u> Date

EXCHANGE BOUNDARY MAPS

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

Embarq Missouri, Inc.
d/b/a CenturyLink

Third Revised Adoption Notice Page
Cancels Second Revised Adoption Notice Page

(C)

**EXCHANGE BOUNDARY MAPS
ADOPTION NOTICE**

Effective July 28, 2009, Embarq Missouri, Inc. registered the fictitious name CenturyLink. Effective October 19, 2009, Embarq Missouri, Inc. d/b/a Embarq, began operating under the name CenturyLink. As such, Embarq Missouri, Inc. d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Embarq Missouri, Inc. d/b/a Embarq between June 5, 2006 and October 18, 2009.

(N)

By this notice, Embarq Missouri, Inc. d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Embarq Missouri, Inc. d/b/a Embarq has heretofore filed with said Commission.

(N)

Effective June 5, 2006, Sprint Missouri, Inc. d/b/a Sprint, changed its corporate name to Embarq Missouri, Inc., d/b/a Embarq. Embarq hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Sprint Missouri, Inc. between May 2, 1997 and June 4, 2006.

By this notice, Embarq Missouri, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Sprint Missouri, Inc. has heretofore filed with said Commission.

Effective July 5, 1996, United Telephone Company of Missouri registered the fictitious name Sprint. Effective May 2, 1997, the Articles of Incorporation were amended to change the corporation name to Sprint Missouri, Inc. Sprint Missouri, Inc. d/b/a Sprint, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by United Telephone Company of Missouri prior to May 2, 1997.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which the United Telephone Company of Missouri has heretofore filed with said Commission.

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

GENERAL EXCHANGE TARIFF

Schedule of Rates and Charges Together
With Rules and Regulations Applicable To
Services Provided In The Territory Served
By This Company Within The State of Missouri

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc.
d/b/a CenturyLink

Third Revised Adoption Notice Page
Cancels Second Revised Adoption Notice Page

(C)

ADOPTION NOTICE

Effective July 28, 2009, Embarq Missouri, Inc. registered the fictitious name CenturyLink. Effective October 19, 2009, Embarq Missouri, Inc. d/b/a Embarq, began operating under the name CenturyLink. As such, Embarq Missouri, Inc. d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Embarq Missouri, Inc. d/b/a Embarq between June 5, 2006 and October 18, 2009.

(N)

By this notice, Embarq Missouri, Inc. d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Embarq Missouri, Inc. d/b/a Embarq has heretofore filed with said Commission.

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By this notice, Embarq Missouri, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Sprint Missouri, Inc. has heretofore filed with said Commission.

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By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which the United Telephone Company of Missouri has heretofore filed with said Commission.

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

SCHEDULE OF RATES AND CHARGES

FOR

INTRASTATE INTRALATA MESSAGE TELECOMMUNICATIONS SERVICE

This tariff applies to the provision of Intrastate IntraLATA Message Telecommunications Service for customers in the operating territories of Embarq Missouri, Inc. d/b/a CenturyLink, hereinafter referred to as "the Company".

(C)

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

Embarq Missouri, Inc.
d/b/a CenturyLink

Third Revised Adoption Notice Page
Cancels Second Revised Adoption Notice Page

(C)

**MESSAGE TELECOMMUNICATIONS SERVICE
ADOPTION NOTICE**

Effective July 28, 2009, Embarq Missouri, Inc. registered the fictitious name CenturyLink. Effective October 19, 2009, Embarq Missouri, Inc. d/b/a Embarq, began operating under the name CenturyLink. As such, Embarq Missouri, Inc. d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Embarq Missouri, Inc. d/b/a Embarq between June 5, 2006 and October 18, 2009.

(N)

By this notice, Embarq Missouri, Inc. d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Embarq Missouri, Inc. d/b/a Embarq has heretofore filed with said Commission.

(N)

Effective June 5, 2006, Sprint Missouri, Inc. d/b/a Sprint, changed its corporate name to Embarq Missouri, Inc., d/b/a Embarq. Embarq hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Sprint Missouri, Inc. between May 2, 1997 and June 4, 2006.

By this notice, Embarq Missouri, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Sprint Missouri, Inc. has heretofore filed with said Commission.

Effective July 5, 1996, United Telephone Company of Missouri registered the fictitious name Sprint. Effective May 2, 1997, the Articles of Incorporation were amended to change the corporation name to Sprint Missouri, Inc. Sprint Missouri, Inc. d/b/a Sprint, hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by United Telephone Company of Missouri prior to May 2, 1997.

By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which the United Telephone Company of Missouri has heretofore filed with said Commission.

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

SCHEDULE OF RATES AND CHARGES
FOR
PRIVATE LINE SERVICE

This Tariff applies to Private Line Service furnished or made available by Embarq Missouri, Inc. d/b/a CenturyLink, hereinafter referred to as the Company, and for Private Line Service furnished jointly with a connecting company. This Tariff applies to the portion of such Private Line Service furnished by the Company to the point of connection with the service components of another company for which that company's rates and regulations apply, over service components wholly within the Local Access and Transport Areas (LATAs) of the State of Missouri, between two or more points, all of said points being within a LATAs of the State of Missouri. The schedules of rates and specific regulations are set forth in this Tariff.

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(C)

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

Embarq Missouri, Inc.
d/b/a CenturyLink

Third Revised Adoption Notice Page
Cancels Second Revised Adoption Notice Page

(C)

**PRIVATE LINE SERVICE
ADOPTION NOTICE**

Effective July 28, 2009, Embarq Missouri, Inc. registered the fictitious name CenturyLink. Effective October 19, 2009, Embarq Missouri, Inc. d/b/a Embarq, began operating under the name CenturyLink. As such, Embarq Missouri, Inc. d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Embarq Missouri, Inc. d/b/a Embarq between June 5, 2006 and October 18, 2009.

(N)

By this notice, Embarq Missouri, Inc. d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Embarq Missouri, Inc. d/b/a Embarq has heretofore filed with said Commission.

(N)

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By this notice, Embarq Missouri, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Sprint Missouri, Inc. has heretofore filed with said Commission.

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By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which the United Telephone Company of Missouri has heretofore filed with said Commission.

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

SCHEDULE OF RATES AND CHARGES

FOR

INTRASTATE WIDE AREA TELECOMMUNICATIONS SERVICE

This tariff applies to the provision of Intrastate Wide Area Telecommunications Service (WATS) for customers in the operating territories of Embarq Missouri, Inc. d/b/a **CenturyLink**, hereinafter referred to as "the Company".

(C)

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

Embarq Missouri, Inc.
d/b/a CenturyLink

Third Revised Adoption Notice Page
Cancels Second Revised Adoption Notice Page

(C)

**WIDE AREA TELECOMMUNICATIONS SERVICE
ADOPTION NOTICE**

Effective July 28, 2009, Embarq Missouri, Inc. registered the fictitious name CenturyLink. Effective October 19, 2009, Embarq Missouri, Inc. d/b/a Embarq, began operating under the name CenturyLink. As such, Embarq Missouri, Inc. d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Embarq Missouri, Inc. d/b/a Embarq between June 5, 2006 and October 18, 2009.

(N)

By this notice, Embarq Missouri, Inc. d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Embarq Missouri, Inc. d/b/a Embarq has heretofore filed with said Commission.

(N)

Effective June 5, 2006, Sprint Missouri, Inc. d/b/a Sprint, changed its corporate name to Embarq Missouri, Inc., d/b/a Embarq. Embarq hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Sprint Missouri, Inc. between May 2, 1997 and June 4, 2006.

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By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which the United Telephone Company of Missouri has heretofore filed with said Commission.

ISSUED:
September 9, 2009

BY: Darlene N. Terry
Manager - Tariffs
5454 W. 110th Street
Overland Park, KS 66211

EFFECTIVE:
October 19, 2009

Embarq Missouri, Inc
d/b/a CenturyLink

2nd Revised Title Page 2
Cancels 1st Revised Title Page 2 (C)

ACCESS SERVICE

Following are the exchanges in which Access Services are available in Missouri. The exchange areas are as defined by maps filed with the Missouri Public Service Commission as part of the Telephone Company's Local Exchange Tariff.

Appleton City	Henrietta	Otterville
Blackburn	Holden	Pickering
Blairstown	Holt	Platte City
Brazito	Hopkins	Pleasant Hill
Buckner	Houstonia	Richland
Butler	Ionia	Rolla
Calhoun	Jefferson City	Russellville
California	Kearney	St. Robert
Camden Point	King City	St. Thomas
Centertown	Kingsville	Salem
Centerview	Lake Lotawana	Smithton
Chilhowee	Lebanon	Strasburg
Clarksburg	Leeton	Sweet Springs
Clinton	Lexington	Syracuse
Coal	Lincoln	Taos
Cole Camp	Lone Jack	Tarkio
Craig	Malta Bend	Tipton
Dearborn	Maryville	Urich
Deepwater	Missouri City	Warrensburg
Edgerton	Montrose	Warsaw
Eugene	Mound City	Waverly
Fairfax	New Bloomfield	Waynesville
Ferrelview	Newburg	Wellington
Ft. Leonard Wood	Norborne	Weston
Green Ridge	Oak Grove	Windsor
Hardin	Odessa	
Harrisonville	Orrick	

Following is the exchange in which Access Services are available in Iowa. The exchange area is as defined by a map filed with the Iowa State Commerce Commission as part of the Telephone Company's Local Exchange Tariff.

North Hopkins

ISSUED:
September 9, 2009

Gary L. Kepley
Director – Regulatory Systems & Modeling
5454 W. 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
October 19, 2009

Embarq Missouri, Inc
d/b/a CenturyLink

4th Revised Adoption Notice Page 1
Cancels 3rd Revised Adoption Notice Page 1

(C)

ACCESS SERVICES

ADOPTION NOTICE

Effective July 28, 2009, Embarq Missouri, Inc. registered the fictitious name CenturyLink. Effective October 19, 2009, Embarq Missouri, Inc. d/b/a Embarq, began operating under the name CenturyLink. As such, Embarq Missouri, Inc. d/b/a/ CenturyLink hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Missouri Public Service Commission, State of Missouri, by or adopted by Embarq Missouri, Inc. d/b/a/ Embarq between June 5, 2006 and October 18, 2009.

(N)

By this notice, Embarq Missouri, Inc. d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Embarq Missouri, Inc. d/b/a Embarq has heretofore filed with said Commission.

(N)

Effective June 5, 2006, Sprint Missouri, Inc. dba Sprint, changed its corporate name to Embarq Missouri, Inc., dba Embarq. Embarq hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Public Service Commission, State of Missouri, by or adopted by Sprint Missouri, Inc. between May 2, 1997 and June 4, 2006.

By this notice, Embarq Missouri, Inc. also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which Sprint Missouri, Inc. has heretofore filed with said Commission.

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By this notice it also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which the United Telephone Company of Missouri has heretofore filed with said Commission.

ISSUED:
September 9, 2009

Gary L. Kopley
Director – Regulatory Systems & Modeling
5454 W. 110th Street
Overland Park, Kansas 66211

EFFECTIVE:
October 19, 2009

We are excited to announce that CenturyTel and EMBARQ have merged to create one of the leading communications companies in the United States, and will soon begin operating as CenturyLink. We're sending you this notice so you understand what this news means for you.

Combining CenturyTel and EMBARQ creates a stronger, more efficient and competitive company called CenturyLink, with operations in 33 states and approximately 7.5 million access lines and more than 2 million broadband customers. It will also enable us to maintain the high quality of service you have come to expect and provide the new services you will want in the future.

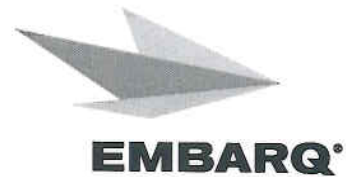
In the coming months, you will begin seeing the CenturyLink name and logo where you see the CenturyTel and EMBARQ names and logos today, including on your bill. There will be no charges to you for any changes to your carrier's operating name as a result of this merger. However, as a customer, you have a right to select your own service provider. Unless you desire to select a new provider of your communications service, you do not need to take any action.

Keep in mind, if you change carriers, a transfer charge may apply and you may lose bundled discounts or other benefits you currently enjoy. If you previously requested a freeze on your account to block changes to your preferred local and/or long distance carrier, Federal Communications Commission (FCC) rules require us to lift the freeze at the time you elect to change carriers. If you want the freeze reinstated or if you have other questions, please contact your customer service representative at 1-800-366-8201 for residential customers and 1-877-436-2277 for business customers.

At this time, there are no planned changes, outside of already approved regulatory plans, to your current plan, rates, features, terms and conditions of your service as a result of the merger or this change in operating name. Your rates are listed on this bill. Your terms and conditions can be found at www.centurytel.com or at www.embarq.com.

CenturyLink looks forward to the opportunity to continue to serve your communications needs, and we will continue to inform you of developments as they occur.

Voice | Data | Internet | Wireless | Entertainment



August 19, 2009

Dear Valued EMBARQ customer,

We are excited to announce that CenturyTel and EMBARQ have merged to create one of the leading communications companies in the United States, and will soon begin operating as CenturyLink. We're sending you this notice so you understand what this news means for you.

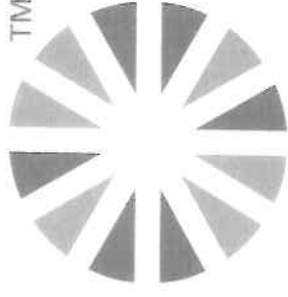
Combining CenturyTel and EMBARQ creates a stronger, more efficient and competitive company called CenturyLink, with operations in 33 states and approximately 7.5 million access lines and more than 2 million broadband customers. It will also enable us to maintain the high quality of service you have come to expect and provide the new services you will want in the future.

In the coming months, you will begin seeing the CenturyLink name and logo where you see the CenturyTel and EMBARQ names and logos today, including on your bill. There will be no charges to you for any changes to your carrier's operating name as a result of this merger. However, as a customer, you have a right to select your own service provider. Unless you desire to select a new provider of your communications service, you do not need to take any action.

Keep in mind, if you change carriers, a transfer charge may apply and you may lose bundled discounts or other benefits you currently enjoy. If you previously requested a freeze on your account to block changes to your preferred local and/or long distance carrier, Federal Communications Commission (FCC) rules require us to lift the freeze at the time you elect to change carriers. If you want the freeze reinstated or if you have other questions, residential customers should contact customer service at 800-366-8201 and business customers should contact 877-436-2277.

At this time, there are no planned changes, outside of already approved regulatory plans, to your current plan, rates, features, terms and conditions of your service as a result of the merger or this change in operating name. Applicable terms and conditions for your products and services are listed in your agreement with EMBARQ. Applicable rates also are listed in your agreement with EMBARQ and your current EMBARQ bill.

CenturyLink looks forward to the opportunity to continue to serve your communications needs, and we will continue to inform you of developments as they occur.



CenturyLinkTM

CenturyTel and EMBARQ are pleased to announce that our merger is complete. As one of the leading communications companies in the United States, our combined company has adopted a new name – CenturyLink. You will soon start seeing the CenturyLink name and logo wherever you now see CenturyTel or EMBARQ.

CenturyLink is a company that embodies the idea of moving forward – helping customers enjoy the benefits of the latest technologies and excellent customer service. Our name and logo represent the power of connecting people and businesses to each other and to new opportunities, both locally and nationally.

Thank you for your business. We look forward to serving you.