

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Reapplication of The United)
Way of Greater Kansas City, Inc. f/k/a The Heart of)
America United Way, Inc. for an Order of the) **File No. AO-2017-0059**
Commission Granting it Continuing Authority as an)
Information and Referral Provider for purposes of)
211 service.)

AMENDED STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), through the undersigned counsel, and hereby amends its *Recommendation* filed herein on October 4, 2016, by deleting the last sentence in the prayer. The sentence to be deleted states:

Furthermore, the Staff requests that the Commission include in its Order the requirement that all certificated or registered telecommunications companies and IVoIP providers reconfigure their switches so that local callers may reach the United Way of Greater Kansas City by dialing 211.

Staff states that this sentence should be deleted. If the Commission renews the 211 authority of United Way of Greater Kansas City (“UWGKC”) as Staff has recommended, then no notification is needed for telecommunications companies or IVoIP providers. If UWGKC finds that 211 dialing is not currently being provided within a portion of its area, then UWGKC should contact the companies in the area and provide certain necessary information to them. Staff further states that UWGKC’s local provider should be able to help in this process.

WHEREFORE, Staff prays that the Commission will consider the final sentence of the prayer in its *Recommendation* filed on October 4, 2016, to be deleted.

Respectfully submitted,

/s/ Kevin A. Thompson

Kevin A. Thompson
Missouri Bar Number 36288
Chief Staff Counsel
Attorney for Staff of the
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102
573-751-6514 (Voice)
573-526-6969 (Fax)
kevin.thompson@psc.mo.gov

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing has been served, by hand delivery, electronic mail, or First Class United States Mail, postage prepaid, to all parties of record on the Service List maintained for this case by the Data Center of the Missouri Public Service Commission, on this 13th day of October, 2016.

/s/ Kevin A. Thompson