

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Reapplication of The United )  
Way of Greater St. Louis, Inc. for an Order of the )  
Commission Granting it Authority as an )  
Information and Referral Provider for Purposes of )  
Obtaining 2-1-1 service )

**File No. AO-2017-0190**

**STAFF'S CLARIFICATION**

**COMES NOW** the Staff of the Missouri Public Service Commission ("Staff"), through the undersigned counsel, and hereby responds to the Commission's *Order Directing Filing* filed herein on March 23, 2017.

Staff filed an *Amended Recommendation* on March 22, amending a portion of its original filed recommendation suggesting that the local telecommunication and IVoIP providers affected by the application reconfigure their switches to permit local callers in the area to reach the United Way of Greater St. Louis by dialing 2-1-1. In fact, reconfiguring the switches is a difficult process and is unnecessary. Staff would recommend the Commission take notice of its *Amended Recommendation* and amend its *Report and Order* by deleting Ordered Paragraph 2.

**WHEREFORE**, Staff prays that the Commission will 1) order deletion of the final sentence of the prayer in Staff's *Recommendation* filed on January 27, 2017; 2) amend its *Report and Order* filed March 22, 2017; and grant such other and further relief as the Commission sees just in the circumstances.

Respectfully submitted,

**/s/ Whitney Payne**

Whitney Payne

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### **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 24<sup>th</sup> day of March, 2017, to all counsel of record.

**/s/Whitney Payne**