

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

In the Matter of a Working Case for the State-Wide)
Advisory Collaborative to Address the Requirements of) File No. EW-2013-0519
Commission Rule 4 CSR 240-20.094(8)(B))

EMPIRE’S RESPONSE TO ORDER DIRECTING FILING

COMES NOW The Empire District Electric Company (“Empire”), by and through counsel, and respectfully submits this response to the *Order Directing Response* issued herein on February 24, 2016, by the Missouri Public Service Commission (“Commission”):

1. With its *Order*, the Commission asks for electric utilities to provide information regarding average use per customer (“UPC”) for budget billing customers, as compared with UPC for non-budget billing customers.
2. Empire’s budget billing option is known as the Average Payment Plan (“APP”).
3. Attached hereto is a document showing the average increase or decrease in energy usage of Empire’s residential electric customers since 2010.
4. The attachment also provides a breakdown of the data for APP customers and compares UPC for APP customers with UPC for non-APP customers.
5. Empire’s data appears to demonstrate that APP customers and non-APP customers follow the same general usage pattern during the year and from year to year, with APP customers having slightly higher average energy consumption.

WHEREFORE, Empire respectfully submits this information regarding average use per residential electric customer for Empire’s budget billing customers and Empire’s non-budget billing customers.

BRYDON, SWEARENGEN & ENGLAND P.C.

By:

_____/s/ Diana C. Carter

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