

# Exhibit #3- page 1

Johansen, Dale

**From:** Bernadette Sears [bbeavensears@hotmail.com]  
**Sent:** Wednesday, January 03, 2007 8:48 PM  
**To:** Johansen, Dale  
**Subject:** FW: Here you go! Thanks so much

**Attachments:** BigIslandletterBernadette.doc



BigIslandletterBern  
adette.doc ...

To Whom it may concern,

Enclosed is a letter concerning the Big Island.

Dave vs. Carl: The Insignificant Championship Series. Who will win?  
[http://clk.atdmt.com/MSN/go/msnkwsp0070000001msn/direct/01/?](http://clk.atdmt.com/MSN/go/msnkwsp0070000001msn/direct/01/?href=http://davevscarl.spaces.live.com/?icid=T001MSN38C07001)  
[href=http://davevscarl.spaces.live.com/?icid=T001MSN38C07001](http://davevscarl.spaces.live.com/?icid=T001MSN38C07001)

December 24, 2006

Exhibit # 3-page 2

Missouri Public Service Commission  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102

To: Mr. Dale Johansen

I am writing a letter to express my concerns with the current issue presented to the BIHOA.

I have been a resident of the Big Island area since the early 1960's. I have seen several changes, along with several new faces, and have learned to accept these new changes. I realize that all things do not stay the same, and change is a constant.

However, in reference to the newly created 393, I must strongly oppose not only its intentions, but also strongly oppose the way it was created.

There seems to be some confusion in reference to its support. Not only are we finding out that residents of the Big Island oppose the idea, but are also finding out there are residents who were not even contacted, and for them to express their views were not even given a chance. I am a one these residents.

We are currently not connected, but are forced to pay a monthly fee. We were threatened to become a member, and were told if we don't pay now, there was no chance later to connect to their service.

The solution seems simple. Pay for a service, and receive a service. Later if you want that service, then you can tap into this service, and begin to pay. City utilities work the same way, and there are no catches, issues, or problems. No Pay, No Service.

We strongly oppose the current ideas of the 393, and want to support a regulated company, in hopes that it could be the PSC.

Hopefully there can be a resolution for a future regulated utility.

Bernard J Beaven  
Bernadette M Sears  
Patrick J Beaven  
Christine A Blurton

Big Island Residents

# Exhibit # 4-page1

To the Missouri Public Service Commission

Property address: 2288 Big Island Dr.  
Roach, MO 65787

We are Arthur and Sarah Nelson

We have owned property on Big Island since 1974. Everything was fine until in the mid 1990's a developer came to Big Island and promised great things. He brought a plan that said that they would re-survey and plot out single-family dwellings that would improve the value of our property and make Big Island a place where everyone wanted to be. With these promises was a requirement to install a central water a sewer system and we were being offered an opportunity to get in on the ground floor of this project. Since the DNR was in attendance at this initial meeting and it was made clear that when a central sewer system is available all properties that could be served by this system would end up being connected to that system. With this information we paid in the requested amount of (\$4800.) and was promised a hook up whenever we needed.

Nothing was ever said about a requirement to join a Homeowners Association or anything else. We were never hooked to either water or sewer but received a bill for maintaining the systems. I paid them for several years then became aware that they should not be billing people for services they are not receiving. I allowed my payment to laps for 3 months and received a notice that they would turn my delinquent account over to collection.

These people have been operating a public utility without the Missouri Public Service Commission being involved. They have been charging and collecting fees for services not rendered.

Now they (Folsom Ridge) are planning to transfer the illegal systems to a group of people known as a 393 group. They claim that the majority of people on Big Island have voted for a 393 ownership of the sewer and water systems.

This vote was taken without the general public knowing what the 393 would bring them. They did not have time to see or read the bylaws of the 393. They were not informed of the liabilities that they would take possession of. They did not know what assets would be transferred and what taxes would be added to their real-estate tax bill as part of the

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ownership of a water and sewer company. They were and are still being told that the systems are A-OK however we can show everyone that things are not A-OK above ground in 10 or more places and who knows what is wrong below ground.

Therefore with the lack of complete information being made available to the people of Big Island by Folsom Ridge and or the group that is proposing the 393 I ask that the PSC not grant the transfer of assets from Folsom Ridge to the 393 group but instead impose regulations on the public utility that I have been supporting for all these years.

Or make sure that every person on Big Island is aware of the consequences of a 393 ownership with a copy of the proposed by-laws and the ownership transfer agreement that they have voted for. I ask that the PSC send out this information as a public service to the residents and property owners of Big Island so they can be informed as to what they voted for before you render any decision as to the transfer of assets which we own part of.

Thank you for your consideration.

*Arthur Nelson*  
*Sarah Nelson*

Arthur and Sarah Nelson