

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED

DEC 5 2014

Name: Candace Taylor
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: Laclede Gas Co.
Respondent

Exhibit No. 1

Date 12-1-15 Reporter JB

File No. BC-2015-0143

COMPLAINT

Complainant resides at 4656 Lee Ave
(address of complainant)

St. Louis MO 63115

1. Respondent, Laclede Gas Co.
(company name)

of Drawer 9 Shaw's MO 63116
(location of company), is a public utility under the
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

~~2012~~ Laclede Gas was charging me service when I cut the Gas off because the home is vacante. Laclede Gas told me that the cost of service monthly was \$30 a month. Without having gas. I agreed. I have attached billing records from my bank showing my payments. I called laclede gas ⁽¹¹⁻¹⁸⁻¹⁴⁾ asking for my bills from 01/01/2012-present they told me there system didnot go back that far. I also called, to retrieve my grandfather bills from 01/01/2012-present all of his records are still in the system. I have attached bothe billing records for your review. I set both of these accounts at the same time. They did something wrong for 4656 Lee Ave.

EXHIBIT
1
JB 12/1/15
PENGAD 800-631-6999

3. The Complainant has taken the following steps to present this complaint to the Respondent:

As you see on the first bill I have attached for gas services from 10/09/12-10/22/2012 (NO Prior Balance)... Laclede Gas also stated the service was in my mother's name from 9/29/2001-7/19/2012 and I took over on 8/14/2012. There's a 25 day difference. Who owned the acct on the between dates. My payment ~~do~~ do NOT even reflect the same on the bills.

WHEREFORE, Complainant now requests the following relief:

for this account to be zero (\$0.00) out. Because of the inconsistency of the Laclede Gas story and invoice.

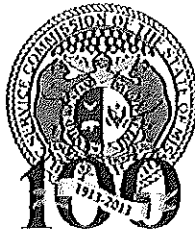
11/01/14
Date


Signature of Complainant

314-393-8376
Complainant's Phone Number

Candace.Taylor27@yahoo.com
Complainant's E-mail Address

Attach additional pages, as necessary.
Attach copies of any supporting documentation.



Commissioners

ROBERT S. KENNEY
Chairman

STEPHEN M. STOLL

WILLIAM P. KENNEY

DANIEL Y. HALL

SCOTT T. RUPP

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

October 23, 2014

JOSHUA HARDEN
General Counsel

MORRIS WOODRUFF
Secretary

WESS A. HENDERSON
Director of Administration
and Regulatory Policy

CHERLYN D. VOSS
Director of Regulatory Review

KEVIN A. THOMPSON
Chief Staff Counsel

Ms. Candace Woodard
3824 Salida Court
Florissant, MO 63034

Dear Ms. Woodard:

This letter is in response to the complaint you filed against Laclede Gas Company (Laclede) and your indication that you wish to file a formal complaint. You will have the burden of proof in your complaint case and must submit with your formal complaint form any and all documentation/evidence to support your allegations.

A formal complaint must be filed in written form and addressed to **Secretary of the Missouri Public Service Commission, ATTN: Data Center, P.O. Box 360, Jefferson City MO 65102-0360**. After filing, the Commission will give the company thirty (30) days to either satisfactorily resolve the complaint or respond in writing with the company position. If the complaint is not settled and the company responds denying the allegations, the Commission may order the Staff to conduct an investigation and may schedule a hearing.

If you wish to have legal representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2778. Such representation will be at the sole discretion of the law school and the arrangement between the law school and the Complainant is not governed by the Commission.

The hearing is very similar to a trial in a court of law. At the time of the hearing, state law requires that you present evidence, which will substantiate your claim against the company. The company also will be given the opportunity to present evidence discounting your claims.

Ms. Candace Woodard
October 23, 2014
Page 2

All parties, including the Commission's Staff, will have the opportunity to cross-examine the other parties' witnesses. Further, any person as defined in 4 CSR 240-2.010(11), other than an individual, must be represented by an attorney.

Please note further filing requirements in the enclosed Chapter 2 - Rules of Practice and Procedure.

Sincerely,

Pam

Consumer Services Specialist II
Missouri Public Service Commission

Enclosure: Chapter 2 – Rules of Practice and Procedure
Formal Complaint Form

Bank of America
Bill Pay.



Date: Monday, November 24, 2014 3:26:56 PM
To: Attn: Candice Taylor.
Company:
Fax Number: 314-513-6680
Total # of Pages (including cover) 03
From:
Phone Number:
Notes:

This transmission is confidential and intended solely for the person or organization to whom it is addressed.

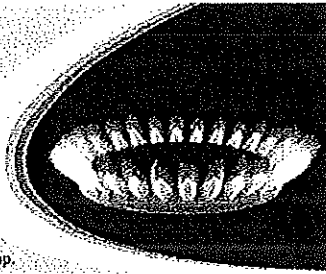
Payment Date	Payee Name	Account#(Masked)	Payment Amount
8/5/2014	LACLEDE GAS COMP	. 5028	\$59.82
8/5/2014	LACLEDE GAS COMP	. 0000	\$30.00
6/16/2014	LACLEDE GAS COMP	. 06-9	\$25.00
5/14/2014	LACLEDE GAS COMP	. 06-9	\$25.00
3/18/2014	LACLEDE GAS COMP	. 06-9	\$50.00
2/13/2014	LACLEDE GAS COMP	. 06-9	\$65.00
2/4/2014	LACLEDE GAS COMP	. 06-9	\$75.00
12/10/2013	LACLEDE GAS COMP	. 06-9	\$50.00
12/10/2013	LACLEDE GAS COMP	. 01-2	\$35.00
11/14/2013	LACLEDE GAS COMP	. 01-2	\$35.00
11/14/2013	LACLEDE GAS COMP	. 06-9	\$50.00
9/16/2013	LACLEDE GAS COMP	. 01-2	\$30.00
9/16/2013	LACLEDE GAS COMP	. 06-9	\$30.00
8/13/2013	LACLEDE GAS COMP	. 06-9	\$25.00
7/8/2013	LACLEDE GAS COMP	. 06-9	\$50.00
7/8/2013	LACLEDE GAS COMP	. 01-2	\$50.00
6/11/2013	LACLEDE GAS COMP	. 01-2	\$45.00
6/11/2013	LACLEDE GAS COMP	. 06-9	\$45.00
5/16/2013	LACLEDE GAS COMP	. 01-2	\$50.00
5/16/2013	LACLEDE GAS COMP	. 06-9	\$55.00
5/16/2013	LACLEDE GAS COMP	. 06-9	\$50.00
4/3/2013	LACLEDE GAS COMP	. 01-2	\$50.00
4/3/2013	LACLEDE GAS COMP	. 06-9	\$200.00
3/12/2013	LACLEDE GAS COMP	. 01-2	\$50.00
3/12/2013	LACLEDE GAS COMP	. 06-9	\$100.00
2/19/2013	LACLEDE GAS COMP	. 01-2	\$50.00
2/19/2013	LACLEDE GAS COMP	. 06-9	\$50.00
11/27/2012	LACLEDE GAS COMP	. 06-9	\$75.00
11/14/2012	LACLEDE GAS COMP	. 01-2	\$60.00
10/16/2012	LACLEDE GAS COMP	. 01-2	\$50.00
8/20/2012	LACLEDE GAS COMP	. 01-2	\$100.00
8/20/2012	LACLEDE GAS COMP	. 05-0	\$100.00
7/10/2012	LACLEDE GAS COMP	. 01-2	\$60.00
7/10/2012	LACLEDE GAS COMP	. 05-0	\$60.00
6/12/2012	LACLEDE GAS COMP	. 05-0	\$60.00
6/12/2012	LACLEDE GAS COMP	. 01-2	\$35.00
5/10/2012	LACLEDE GAS COMP	. 01-2	\$65.00
5/10/2012	LACLEDE GAS COMP	. 05-0	\$50.00
4/27/2012	LACLEDE GAS COMP	. 0132	\$40.00
4/12/2012	LACLEDE GAS COMP	. 01-2	\$50.00
4/12/2012	LACLEDE GAS COMP	. 05-0	\$50.00

3/20/2012	LACLEDE GAS COMP	.05-0	\$60.00
3/12/2012	LACLEDE GAS COMP	.01-2	\$187.00
2/13/2012	LACLEDE GAS COMP	.01-2	\$188.75
1/12/2012	LACLEDE GAS COMP	.01-2	\$101.00
12/12/2011	LACLEDE GAS COMP	.01-2	\$102.00
11/14/2011	LACLEDE GAS COMP	.01-2	\$55.00
10/12/2011	LACLEDE GAS COMP	.01-2	\$50.00
9/13/2011	LACLEDE GAS COMP	.0089	\$45.00
8/9/2011	LACLEDE GAS COMP	.0089	\$36.00
8/9/2011	LACLEDE GAS COMP	.01-2	\$56.00
7/12/2011	LACLEDE GAS COMP	.01-2	\$35.00
7/12/2011	LACLEDE GAS COMP	.0089	\$35.00
6/13/2011	LACLEDE GAS COMP	.01-2	\$30.00
5/11/2011	LACLEDE GAS COMP	.0089	\$60.00
5/11/2011	LACLEDE GAS COMP	.01-2	\$60.00
4/12/2011	LACLEDE GAS COMP	.01-2	\$65.00
4/12/2011	LACLEDE GAS COMP	.0089	\$60.00
3/11/2011	LACLEDE GAS COMP	.01-2	\$256.00
3/11/2011	LACLEDE GAS COMP	.0089	\$90.00
2/10/2011	LACLEDE GAS COMP	.0089	\$70.00
2/10/2011	LACLEDE GAS COMP	.01-2	\$250.00
1/10/2011	LACLEDE GAS COMP	.01-2	\$241.00
1/10/2011	LACLEDE GAS COMP	.0089	\$65.00



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6900
Natural gas emergencies or odor: 314-342-0300
Toll-free: 1-800-487-4173
(outside of the St. Louis Metropolitan area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 10/24/2012
Account Number: 443183-006-9
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$50.00
Due By	11/05/12
Delinquent After	11/14/12



*****AUTO**5-DIGIT 63115
>02404 2031410 001 092049 LECSTME
CANDACE TAYLOR
4656 LEE AVE
ST LOUIS,MO 63115

Gas Consumption Comparison				
Current Period	Therms			
			20.4	
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	20.4	73	.59510	13

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8240	8220	20	1.018	20.4
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Service Initiation	25.00
Charge For Gas Svc 10-09-12 To 10-22-12 (Includes A Monthly ISRS Charge Of \$1.23)	24.86
St Louis City Tax	1.04
Subtotal - Current Utility Charges	50.90
Total Current Charges	\$50.90
Detail - Account Balance	Amount
Account Balance	\$50.90
Detail - Payment Plan	Amount
Budget Amount	50.00

Important Message

"Change Your Clock, Change Your Batteries" When you set your clocks back this fall season, remember to change the batteries in your smoke alarms and carbon monoxide detectors; this simple action can save lives. Visit www.lacledegas.com for more safety tips.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9
Service Address: 4656 LEE AVE

Amount Due \$50.00
Due By 11/05/12
Delinquent After 11/14/12

Make check payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

44318300690000050005



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960

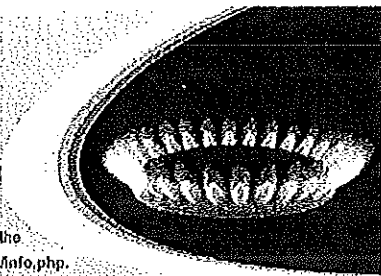
Natural gas emergencies or odor: 314-342-0800

Toll-free: 1-800-387-4173

(Outside of the St. Louis Metropolitan area)

Additional information and phone numbers are on the

back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 11/27/2012

Account Number: 443183-006-9

Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$100.75
Due By	12/07/12
Delinquent After	12/18/12



*****AUTO**5-DIGIT 63115

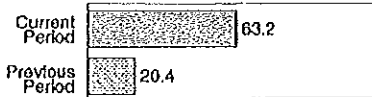
>02360 2034876 001 092049 LECSTME

CANDACE TAYLOR

4656 LEE AVE

ST LOUIS,MO 63115

Gas Consumption Comparison



	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	63.2	572	.50459	34
Previous Period	20.4	73	.59510	13

Important Message

Many families need help keeping warm this winter. DollarHelp is an easy way to lend a hand this holiday season. Check the red box on this gas bill to donate one dollar a month. Together we can make a difference. Every dollar helps. Visit www.dollarhelp.org for more information.

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8302	8240	62	1.020	63.2
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	.75
Charge For Gas Svc 10-22-12 To 11-25-12	78.29
<i>(Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)</i>	
St Louis City Tax	3.26
Subtotal - Current Utility Charges	82.30
Total Current Charges	\$82.30

Detail - Account Balance	Amount
Prior Gas Balance	50.90
Current Charges	82.30
Account Balance	\$133.20

Detail - Payment Plan	Amount
Budg Arrears/Late Pay	50.75
Budget Amount	50.00

**Gas usage charge per therm is \$1.23201 for the first 30 therms and \$.62033 for each additional therm.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9

Service Address: 4656 LEE AVE

Amount Due \$100.75
 Due By 12/07/12
 Delinquent After 12/18/12

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

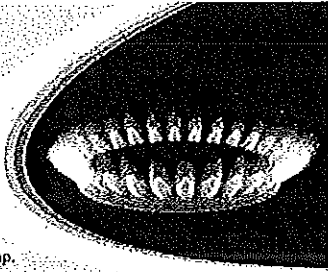
44318300690000100759



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6969
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-887-4173

(if outside of the St. Louis Metropolitan area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 12/28/2012
Account Number: 443183-006-9
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$76.14
Due By	01/10/13
Delinquent After	01/18/13



*****AUTO**5-DIGIT 63115
>03099 2038799 001 092049 LECSTME
CANDACE TAYLOR
4656 LEE AVE
ST LOUIS,MO 63115

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	102.5	671	.50761	31
Previous Period	63.2	572	.50459	34

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8402	8302	100	1.025	102.5
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	.39
Charge For Gas Svc 11-25-12 To 12-26-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)	98.43
St Louis City Tax	4.10
Subtotal - Current Utility Charges	102.92
Total Current Charges	\$102.92

Detail - Account Balance	Amount
Prior Gas Balance	133.20
Payment - <i>Thank you</i>	(75.00)
Current Charges	102.92
Account Balance	\$161.12

Detail - Payment Plan	Amount
Budg Arrears/Late Pay	26.14
Budget Amount	50.00

**Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

Important Messages

We appreciate your prompt payment record for 2012. Thank you for being a valuable customer. You may use this bill as a future credit reference.

DollarHelp is an easy way to lend a hand to families struggling to stay warm this winter. Within the past year, members of DollarHelp have joined together to warm the homes of nearly 3,000 families. Just check the red box on your bill or sign up today at www.dollarhelp.org to donate \$1 a month.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9
Service Address: 4656 LEE AVE

Amount Due \$76.14
Due By 01/10/13
Delinquent After 01/18/13

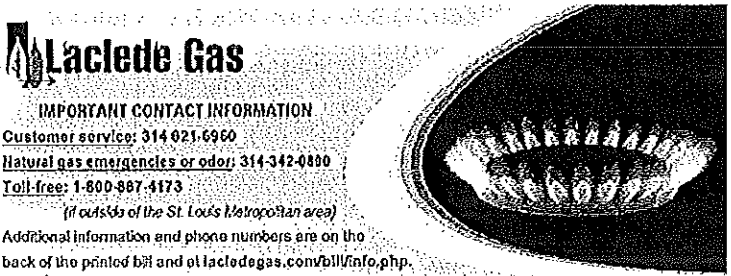
Make check payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

44318300690000076144

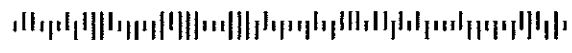


Laclede Gas

IMPORTANT CONTACT INFORMATION
 Customer service: 314-621-6960
 Natural gas emergencies or odor: 314-342-0800
 Toll-free: 1-800-867-4173
(if outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.

Statement Date: 01/30/2013
 Account Number: 443183-006-9
 Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$127.28
Due By	02/11/13
Delinquent After	02/20/13



*****AUTO**3-DIGIT 631
 >07381 2043422 001 092049 LECSTME
 CANDACE TAYLOR
 4656 LEE AVE
 ST LOUIS,MO 63115

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	182.6	995	.53894	32
Previous Period	102.5	671	.50761	31

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
8580	8402	178	1.026		182.6
Actual Reading			Rate: Res. General		

Detail - Current Charges	Amount
Late Payment Charge Gas	1.14
Charge For Gas Svc 12-26-12 To 01-27-13 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)	144.81
St Louis City Tax	6.03
Subtotal - Current Utility Charges	151.98
Total Current Charges	\$151.98

Detail - Account Balance	Amount
Prior Gas Balance	161.12
Current Charges	151.98
Account Balance	\$313.10

Detail - Payment Plan	Amount
Budg Arrears/Late Pay	77.28
Budget Amount	50.00

**Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

Important Messages

As a result of a periodic review, your budget amount will change next month to \$113.00.
 Stay warm and cozy all winter long with this easy step. Winterize your home by caulking around windows; it's a great way to keep heat in and keep out the cold. Find plenty of tips and weatherproofing ideas to save energy and money at <http://www.lacledegas.com/efficiency>.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9
 Service Address: 4656 LEE AVE

Amount Due \$127.28
 Due By 02/11/13
 Delinquent After 02/20/13

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:
 Please do not write below.

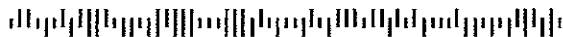
44318300690000127288



Statement Date: 02/27/2013
 Account Number: 443183-006-9
 Service Address: 4656 LEE AVE

IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0800
 Toll-free: 1-800-887-4173
 (if outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the
 back of the printed bill and at lacledegas.com/billinfo.php.

Bill at a Glance	Amount
Amount Due	\$191.44
Due By	03/11/13
Delinquent After	03/20/13



*****AUTO**5-DIGIT 63115
 >02710 2048008 001 092049 LECSTME
 CANDACE TAYLOR
 4656 LEE AVE
 ST LOUIS,MO 63115

Gas Consumption Comparison				
Current Period	132.2			
Previous Period	182.6			
Therms				
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	132.2	798	.52360	29
Previous Period	182.6	995	.53894	32

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8709	8580	129	1.025	132.2
Actual Reading			Rate: Res. General	

Important Message

Boil down hot water costs and save more than \$300 per year. Turn down the thermostat on your water heater to 120 degrees Fahrenheit to get comfortable hot water for most uses and save money. Find more energy tips at www.lacledegas.com.

Detail - Current Charges	Amount
Late Payment Charge Gas	1.16
Charge For Gas Svc 01-27-13 To 02-25-13 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)	115.63
St Louis City Tax	4.82
Subtotal - Current Utility Charges	121.61
Total Current Charges	\$121.61
Detail - Account Balance	Amount
Prior Gas Balance	313.10
Payment - <i>Thank you</i>	(50.00)
Current Charges	121.61
Account Balance	\$384.71
Detail - Payment Plan	Amount
Budg Arrears/Late Pay	78.44
Budget Amount	113.00

**Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9
 Service Address: 4656 LEE AVE

Amount Due \$191.44
 Due By 03/11/13
 Delinquent After 03/20/13


Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

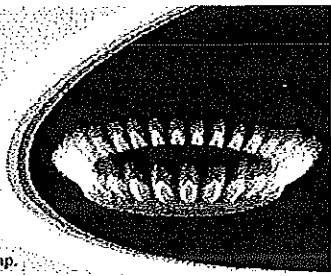
Amount Enclosed:

Please do not write below.

44318300690000191449



IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0800
 Toll-free: 1-800-887-4173
(if outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/bill/info.php.



Statement Date: 03/27/2013
 Account Number: 443183-006-9
 Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$205.81
Due By	04/09/13
Delinquent After	04/17/13



*****AUTO**5-DIGIT 63115
 >02569 2051446 001 092049 LECSTME
 CANDACE TAYLOR
 4656 LEE AVE
 ST LOUIS,MO 63115

Gas Consumption Comparison				
Current Period	123.8			
Previous Period	132.2			
Therms				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	123.8	728	.51987	28
Previous Period	132.2	798	.52360	29

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8830	8709	121	1.023	123.8
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	1.37
Charge For Gas Svc 02-25-13 To 03-25-13 <i>(Includes A Monthly ISRS Charge Of \$1.82)</i>	110.99
St Louis City Tax	4.62
Subtotal - Current Utility Charges	116.98
Total Current Charges	\$116.98

Detail - Account Balance	Amount
Prior Gas Balance	384.71
Payment - <i>Thank you</i>	(100.00)
Current Charges	116.98
Account Balance	\$401.69

Detail - Payment Plan	Amount
Budg Arrears/Late Pay	92.81
Budget Amount	113.00

Important Message

Sign up for e-bill from Laclede Gas and reduce your carbon footprint one step at a time. Enrollment is free through Customer Connection, Laclede's online account management tool. Find details at www.LacledeGas.com.

Please retain this portion for your records. See back of bill for other convenient ways to pay your bill.
 Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9
 Service Address: 4656 LEE AVE

Amount Due \$205.81
 Due By 04/09/13
 Delinquent After 04/17/13

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:
 Please do not write below.

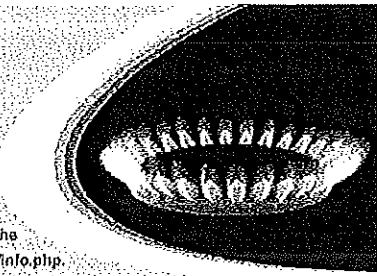
44318300690000205814



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-867-4173

(If outside of the St. Louis Metropolitan area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



*****AUTO**5-DIGIT 63115
>02394 2055086 001 092049 LECSTME
CANDACE TAYLOR
4656 LEE AVE
ST LOUIS,MO 63115

Statement Date: 04/26/2013
Account Number: 443183-006-9
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$118.90
Due By	05/08/13
Delinquent After	05/17/13

Gas Consumption Comparison				
Current Period	36.6			
Previous Period	123.8			
Therms				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	36.6	379	.37896	30
Previous Period	123.8	728	.51987	28

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=
8866	8830	36	1.018	36.6
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	.09
Charge For Gas Svc 03-25-13 To 04-24-13	60.86
<i>(Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.82 And Usage Charges*)</i>	
St Louis City Tax	2.54
Subtotal - Current Utility Charges	63.49
Total Current Charges	\$63.49

Detail - Account Balance	Amount
Prior Gas Balance	401.69
Payment - <i>Thank you</i>	(200.00)
Current Charges	63.49
Account Balance	\$265.18

Detail - Payment Plan	Amount
Budg Arrears/Late Pay	5.90
Budget Amount	113.00

**Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

Important Message

Are you starting a home improvement project this spring? If your plans involve outside digging, call Missouri One Call at 1-800-DIG-RITE or 811 at least three days before your dig to have your property marked for any underground line. It's free. It's easy. It's the law.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9
Service Address: 4656 LEE AVE

Amount Due \$118.90
Due By 05/08/13
Delinquent After 05/17/13

Make check payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

* Please do not write below.

44318300690000118905



IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0800
 Toll-free: 1-800-687-4173

(if outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/bill/info.php.

Statement Date: 05/28/2013
 Account Number: 443183-006-9
 Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$127.11
Due By	06/07/13
Delinquent After	06/18/13



*****AUTO**5-DIGIT 63115
 >02918 2058780 001 092049 LECSTME
 CANDACE TAYLOR
 4656 LEE AVE
 ST LOUIS,MO 63115

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	13.2	140	.53561	29
Previous Period	36.6	379	.37896	30

Important Message
 Cook up some savings today with a natural gas grill. At one third the cost of propane, this solution is sure to keep you grilling all summer long. Find a variety of grill models and features available at originalgreenenergy.com/foryourhome/.

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8879	8866	13	1.018	13.2
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	.21
Charge For Gas Svc 04-24-13 To 05-23-13 <i>(includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.82 And Usage Charges*)</i>	31.05
St Louis City Tax	1.29
Subtotal - Current Utility Charges	32.55
Total Current Charges	\$32.55

Detail - Account Balance	Amount
Prior Gas Balance	265.18
Payment - <i>Thank you</i>	(105.00)
Current Charges	32.55
Account Balance	\$192.73

Detail - Payment Plan	Amount
Budg Arrears/Late Pay	14.11
Budget Amount	113.00

*Gas usage charge per therm is \$0.73721 for the first 30 therms and \$0.68886 for each additional therm.

Please retain this portion for your records. See back of bill for other convenient ways to pay your bill.
 Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9
 Service Address: 4656 LEE AVE

Amount Due \$127.11
 Due By 06/07/13
 Delinquent After 06/18/13

Make check payable to:
 Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

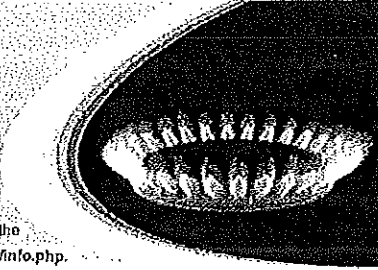
Amount Enclosed:
 Please do not write below.

44318300690000127112



IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-0899
Toll-free: 1-800-867-4173
(if outside of the St. Louis Metropolitan area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 06/26/2013
Account Number: 443183-006-9
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$196.34
Due By	07/12/13
Delinquent After	07/17/13



*****AUTO**5-DIGIT 63115
>06946 3373663 001 092049 LECSTME
CANDACE TAYLOR
4656 LEE AVE
ST LOUIS,MO 63115

Gas Consumption Comparison				
Current Period	10.2			
Previous Period	13.2			
	Therms			
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	10.2	11	.53627	32
Previous Period	13.2	140	.53561	29

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8889	8879	10	1.017	10.2
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	1.23
Charge For Gas Svc 05-23-13 To 06-24-13 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.82 And Usage Charges**)	28.84
St Louis City Tax	1.20
Subtotal - Current Utility Charges	31.27
Total Current Charges	\$31.27

Detail - Account Balance	Amount
Prior Gas Balance	192.73
Payment - <i>Thank you</i>	(45.00)
Current Charges	31.27
Account Balance	\$179.00

Detail - Payment Plan	Amount
Budg Arrears/Late Pay	83.34
Budget Amount	113.00

**Gas usage charge per therm is \$0.73721 for the first 30 therms and \$0.68886 for each additional therm.

Important Message

You can save big with green energy. Laclede Gas offers rebates on natural gas water heaters, boilers and programmable thermostats. Save today and tomorrow. Learn more about equipment rebates at www.lacledegas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9
Service Address: 4656 LEE AVE

Amount Due \$196.34
Due By 07/12/13
Delinquent After 07/17/13

Make check payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

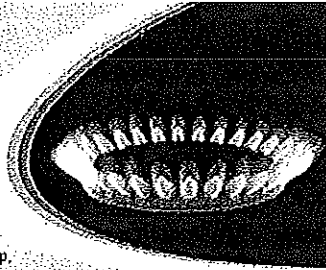
Please do not write below.

44318300690000196341



IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-887-4173
(Excludes of the St. Louis Biogas Plan area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



>003497 3441537 0001 092049 10Z



CANDACE TAYLOR
4656 LEE AVE
SAINT LOUIS, MO 63115-2400

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	Therms
8898	8889	9	1.019	9.2
Actual		Residential General		

Laclede Delivery 06-25-2013 to 07-25-2013	23.17
Customer Charge	19.50
Usage ≤ 30 Therms: 9.2 @ \$0.20132	1.85
ISRS	1.82
Natural Gas Cost	4.93
Usage ≤ 30 Therms	4.93
Taxes	1.17
St. Louis City Tax	1.17
Total Current Charges	\$29.27

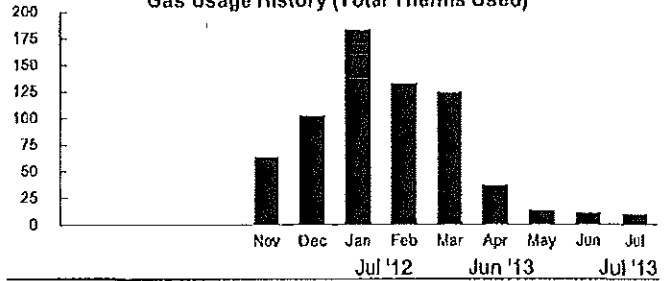
Payment Plans

General Budget Plan	113.00
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Statement Date: 07/26/2013
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	179.00
Payment - Thank you	(50.00)
Total Current Charges	29.27
Total Balance	158.27
Amount Due	\$259.34
Due By	08/05/13
Delinquent After	08/19/13

Gas Usage History (Total Therms Used)



Total Therms Used	0.0	10.2	9.2
Daily Average Therms	0.0	0.3	0.3
Days in Billing Cycle	0.0	32.0	31.0

Important Message

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$259.34
Due By 08/05/13
Delinquent After 08/19/13

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

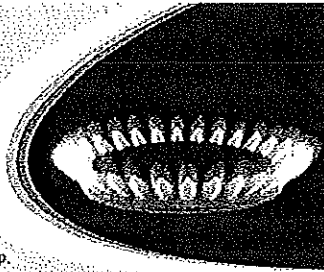
601127000040000002927



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-887-4173
(For 15% of the St. Louis Metropolitan area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 08/26/2013
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	158.27
Payment - Thank you	(25.00)
Total Current Charges	29.27
Total Balance	162.54
Amount Due	\$313.34
Due By	09/05/13
Delinquent After	09/17/13



>006976 3504460 0003 092049 10Z

CANDACE TAYLOR
4656 LEE AVE
SAINT LOUIS, MO 63115-2400



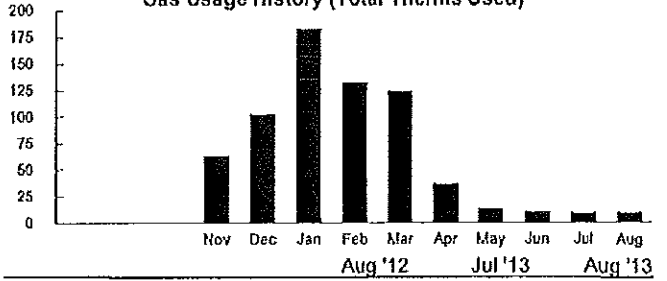
Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8907	8898	9	1.019	9.2
Actual		Residential General		

Laclede Delivery 07-26-2013 to 08-25-2013	23.17
Customer Charge	19.50
Usage ≤ 30 Therms: 9.2 @ \$0.20132	1.85
ISRS	1.82
Natural Gas Cost	4.93
Usage ≤ 30 Therms	4.93
Taxes	1.17
St. Louis City Tax	1.17
Total Current Charges	\$29.27

Payment Plans

General Budget Plan	79.00
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Gas Usage History (Total Therms Used)



Total Therms Used	0.0	9.2	9.2
Daily Average Therms	0.0	0.3	0.3
Days in Billing Cycle	0.0	31.0	31.0

Important Message

Attention: As part of our budget review, your budget amount may have changed. Your current budget amount can be found under the Payment Plan section of your bill. If you have any questions, please contact our Customer Relations department at 314-621-6960 or 800-887-4173.

Want to save energy and money? Use our free tool called the Home Energy Advisor to analyze your gas usage and see how it compares to similar homes. Set energy savings goals and track progress in real time. Sign up today through Customer Connection: www.lacledegas.com/customer/customerconnection.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$313.34
Due By 09/05/13
Delinquent After 09/17/13

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

601127000040000031334

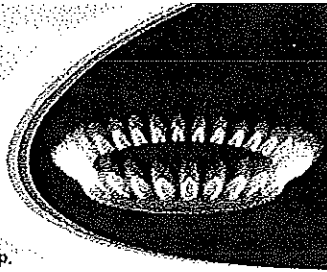


IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-897-4173

(if outside of the St. Louis Metro-Flux area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 09/24/2013
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	162.54
Payment - Thank you	(30.00)
Total Current Charges	28.61
Total Balance	161.15
Amount Due	\$161.15
Due By	10/04/13
Delinquent After	10/16/13

>033241 3564071 0804 092049 10Z

CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033



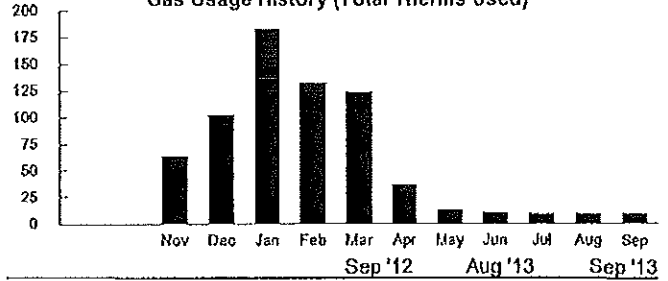
Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therm
8916	8907	9	1.017	9.2
Actual		Residential General		

Laclede Delivery 08-26-2013 to 09-23-2013	22.54
Customer Charge	19.50
Usage ≤ 30 Therms: 1.9 @ \$0.20132	0.38
Usage ≤ 30 Therms: 7.3 @ \$0.3129	2.28
ISRS (for 6 of 29 days)	0.38
Natural Gas Cost	4.93
Usage ≤ 30 Therms	4.93
Taxes	1.14
St. Louis City Tax	1.14
Total Current Charges	\$28.61

Payment Plans

General Budget Plan 0.00

Gas Usage History (Total Therms Used)



Total Therms Used	0.0	9.2	9.2
Daily Average Therms	0.0	0.3	0.3
Days in Billing Cycle	0.0	31.0	29.0

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

Shower in the savings. Taking a shower instead of a bath can save time and lower your gas and water bills. Save up to \$85 a year with this simple step. Get more tips at LacledeGas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$161.15
Due By 10/04/13
Delinquent After 10/16/13

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

601127000040000016115

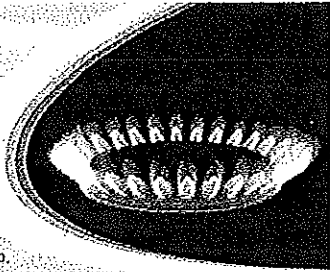


IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-0300
Toll-free: 1-800-897-4173

(Outside of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php



Statement Date: 10/24/2013
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	161.15
Total Current Charges	32.64
Total Balance	193.79
Amount Due	\$193.79
Due By	11/04/13
Delinquent After	11/18/13

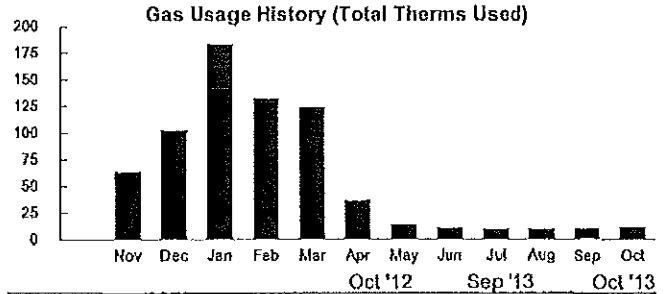


>019816 3634940 0002 092049 10Z

CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033



Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8927	8916	11	1.019	11.2
Actual		Residential General		



Total Therms Used	0.0	9.2	11.2
Daily Average Therms	0.0	0.3	0.4
Days in Billing Cycle	0.0	29.0	30.0

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

Fall has arrived and cold weather is near. Keep the warm air inside your house by caulking, weather-stripping and insulating openings where air enters your home. The most common places where air escapes include doors, attics, windows and electrical outlets. Small steps can equal big savings.

Laclede Delivery 09-24-2013 to 10-23-2013	23.00
Customer Charge	19.50
Usage ≤ 30 Therms: 11.2 @ \$0.3129	3.50
Natural Gas Cost	6.01
Usage ≤ 30 Therms	6.01
Taxes	1.21
St. Louis City Tax	1.21
Other Charges	2.42
Utility Late Charge	2.42
Total Current Charges	\$32.64

Payment Plans

General Budget Plan	0.00
---------------------	------

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$193.79
Due By 11/04/13
Delinquent After 11/18/13

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

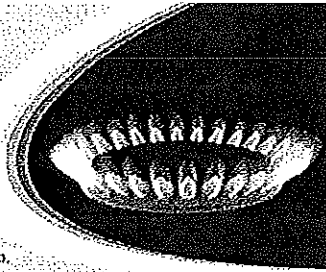
Please do not write below.

601127000040000019379



IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-9300
Toll-free: 1-800-987-4173
(outside of the St. Louis Metropolitan area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 11/22/2013
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	193.79
Payment - Thank you	(50.00)
Total Current Charges	78.56
Total Balance	222.35
Amount Due	\$222.35
Due By	12/02/13
Delinquent After	12/16/13



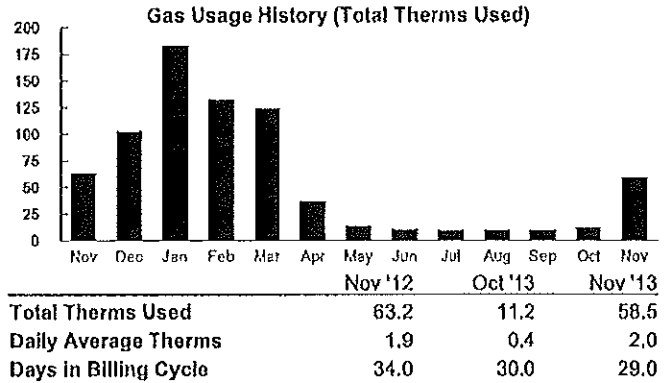
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CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8984	8927	57	1.026	58.5
Actual		Residential General		

Laclede Delivery 10-24-2013 to 11-21-2013	47.01
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 28.5 @ \$0.00	0.00
Natural Gas Cost	26.33
Usage ≤ 30 Therms	9.94
Usage > 30 Therms	16.39
Taxes	3.06
St. Louis City Tax	3.06
Other Charges	2.16
Utility Late Charge	2.16
Total Current Charges	\$78.56

Payment Plans	
General Budget Plan	0.00



Important Message
Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.
DollarHelp is an easy way to lend a helping hand for families who struggle to keep warm during the winter. Check the red box on this gas bill to donate one dollar a month. Every dollar does make a difference in the lives of others. Visit www.dollarhelp.org for more information.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$222.35
Due By 12/02/13
Delinquent After 12/16/13

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

601127000040000022235

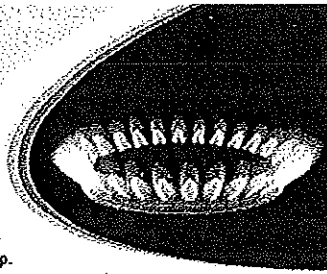




IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-987-4173
(if outside of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/bill/info.php.



Statement Date: 12/23/2013
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	222.35
Payment - Thank you	(50.00)
Total Current Charges	173.72
Total Balance	346.07
Amount Due	\$346.07
Due By	01/02/14
Delinquent After	01/14/14



>022647 2077648 0002 092049 10Z

CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033

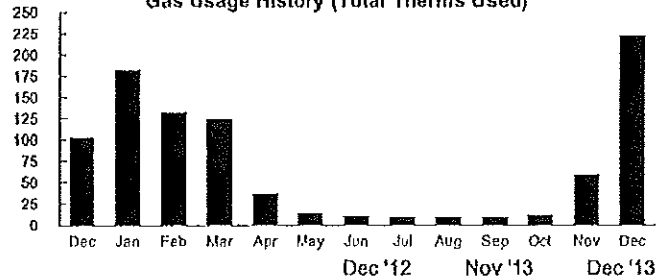
Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
9200	8984	216	1.028	222.0
Actual		Residential General		

Laclede Delivery 11-22-2013 to 12-22-2013	47.01
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 192 @ \$0.00	0.00
Natural Gas Cost	117.28
Usage ≤ 30 Therms	9.51
Usage > 30 Therms	107.77
Taxes	6.84
St. Louis City Tax	6.84
Other Charges	2.59
Utility Late Charge	2.59
Total Current Charges	\$173.72

Payment Plans

General Budget Plan 0.00

Gas Usage History (Total Therms Used)



	Dec '12	Nov '13	Dec '13
Total Therms Used	102.5	58.5	222.0
Daily Average Therms	3.3	2.0	7.2
Days in Billing Cycle	31.0	29.0	31.0

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

DollarHelp is an easy way to lend a helping hand for families who struggle to keep warm during the winter. Last year DollarHelp warmed the homes of nearly 3,000 families. Please check the red box on your bill or sign up today at www.dollarhelp.org to donate \$1 a month. Every dollar does make a difference in the lives of others.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$346.07
Due By 01/02/14
Delinquent After 01/14/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

601127000040000034607

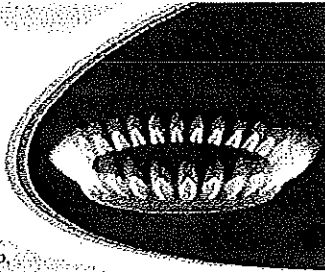




IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-987-4173
(Outside of the St. Louis MetroPlan area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 01/27/2014
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	346.07
Total Current Charges	248.50
Total Balance	594.57
Amount Due	\$594.57
Due By	02/06/14
Delinquent After	02/18/14



>018151 2082289 0001 092049 10Z

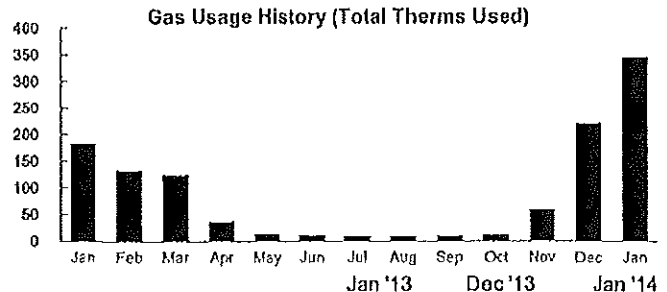
CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therm
9536	9200	336	1.028	345.4
Actual		Residential General		

Laclede Delivery 12-23-2013 to 01-26-2014	47.01
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 315.4 @ \$0.00	0.00
Natural Gas Cost	186.57
Usage ≤ 30 Therms	9.51
Usage > 30 Therms	177.06
Taxes	9.73
St. Louis City Tax	9.73
Other Charges	5.19
Utility Late Charge	5.19
Total Current Charges	\$248.50

Payment Plans

General Budget Plan 0.00



Total Therms Used	182.6	222.0	345.4
Daily Average Therms	5.7	7.2	9.9
Days in Billing Cycle	32.0	31.0	35.0

Important Message

Help us share the warmth. DollarHelp is an easy way to lend a hand to local families struggling to stay warm this winter. When you check the red box on your bill or visit www.DollarHelp.org to donate \$1 a month, Laclede Gas will match every donation, up to \$55,000. Together we can make a difference.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$594.57
Due By 02/06/14
Delinquent After 02/18/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

601127000040000059457

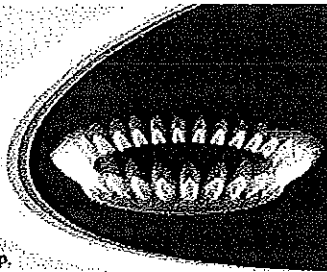




IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-887-4173
(if outside of the St. Louis Metropolitan area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/bill/info.php.



Statement Date: 02/24/2014
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	594.57
Payment - Thank you	(140.00)
Total Current Charges	247.73
Total Balance	702.30
Amount Due	\$702.30
Due By	03/06/14
Delinquent After	03/18/14



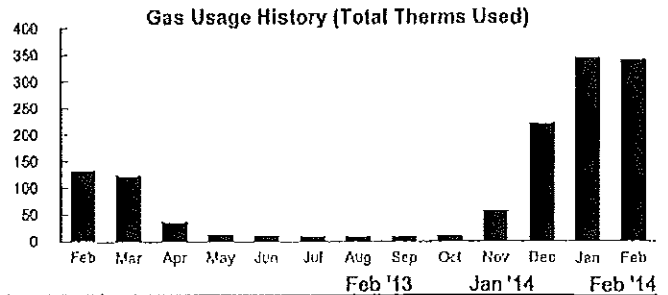
>022754 2085490 0004 092049 10Z

CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therm
9869	9536	333	1.025	341.33
Actual		Residential General		

Laclede Delivery 01-27-2014 to 02-23-2014	47.01
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 311.3 @ \$0.00	0.00
Natural Gas Cost	184.26
Usage ≤ 30 Therms	9.51
Usage > 30 Therms	174.75
Taxes	9.64
St. Louis City Tax	9.64
Other Charges	6.82
Utility Late Charge	6.82
Total Current Charges	\$247.73

Payment Plans	
General Budget Plan	0.00



Total Therms Used	132.20	345.41	341.33
Daily Average Therms	4.56	9.87	12.19
Days in Billing Cycle	29	35	29

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

Help us share the warmth. DollarHelp is an easy way to lend a hand to local families struggling to stay warm this winter. When you check the red box on your bill or visit www.DollarHelp.org to donate \$1 a month, Laclede Gas will match every donation, up to \$55,000. Together we can make a difference.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$702.30
Due By 03/06/14
Delinquent After 03/18/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

601127000040000070230



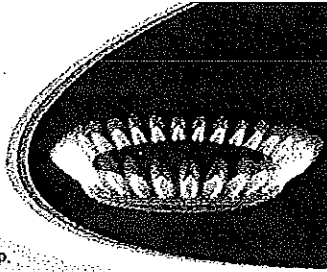


IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-897-4173

(Outside of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/bill/info.php.



022251 2088908 0803 092049 10Z

CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
131	9869	262	1.026	268.81
Actual		Residential General		

Laclede Delivery 02-24-2014 to 03-24-2014	47.01
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 238.8 @ \$0.00	0.00
Natural Gas Cost	152.79
Usage ≤ 30 Therms	10.53
Usage > 30 Therms	142.26
Taxes	8.32
St. Louis City Tax	8.32
Other Charges	9.78
Utility Late Charge	9.78
Total Current Charges	\$217.90

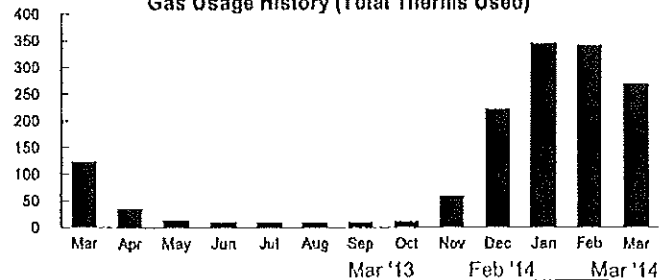
Payment Plans

General Budget Plan	0.00
---------------------	------

Statement Date: 03/25/2014
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	702.30
Payment - Thank you	(50.00)
Total Current Charges	217.90
Total Balance	870.20
Amount Due	\$870.20
Due By	04/04/14
Delinquent After	04/16/14

Gas Usage History (Total Therms Used)



Total Therms Used	123.80	341.33	268.81
Daily Average Therms	4.42	12.19	9.27
Days in Billing Cycle	28	28	29

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

Save a stamp and go green with e-bill! View and pay your bill online any time and schedule the payment for any date you select. Enrollment is free through Customer Connection, Laclede's online account management tool. It's all at your fingertips:

www.lacledegas.com/bill/pay/ebill/

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$870.20
Due By 04/04/14
Delinquent After 04/16/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

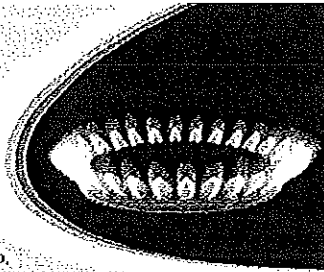
601127000040000087020





IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6360
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-887-4173
(if outside of the St. Louis Metropolitan Area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 04/24/2014
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	870.20
Total Current Charges	135.92
Total Balance	1,006.12
Amount Due	\$1,006.12
Due By	05/05/14
Delinquent After	05/19/14



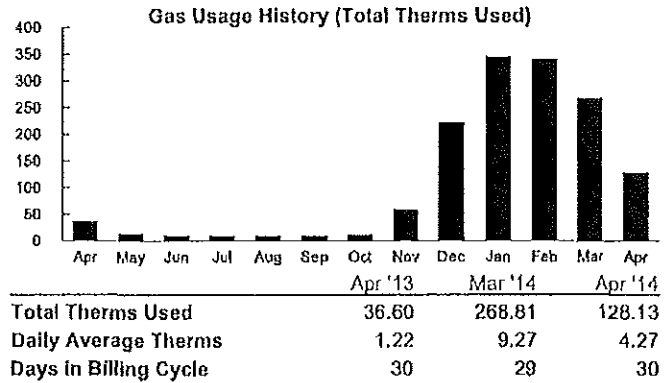
>022307 2092083 0004 092049 10Z

CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
256	131	125	1.025	128.13
Actual		Residential General		

Laclede Delivery 03-25-2014 to 04-23-2014	47.35
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 98.1 @ \$0.00	0.00
ISRS (for 12 of 30 days)	0.34
Natural Gas Cost	70.61
Usage ≤ 30 Therms	10.92
Usage > 30 Therms	59.69
Taxes	4.91
St. Louis City Tax	4.91
Other Charges	13.05
Utility Late Charge	13.05
Total Current Charges	\$135.92

Payment Plans	
General Budget Plan	0.00



Important Message
Working on home improvement this spring? Call 8-1-1 to have your property marked for any underground lines at least three days before digging into plans. It's free. It's easy. It's the law.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$1,006.12
Due By 05/05/14
Delinquent After 05/19/14

Amount Enclosed:

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Please do not write below.

601127000040000100612



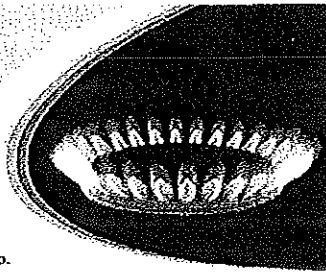


IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-987-4173

(Outside of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 05/23/2014
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	1,006.12
Payment - Thank you	(25.00)
Total Current Charges	74.52
Total Balance	1,055.64
Amount Due	\$1,055.64
Due By	06/02/14
Delinquent After	06/16/14



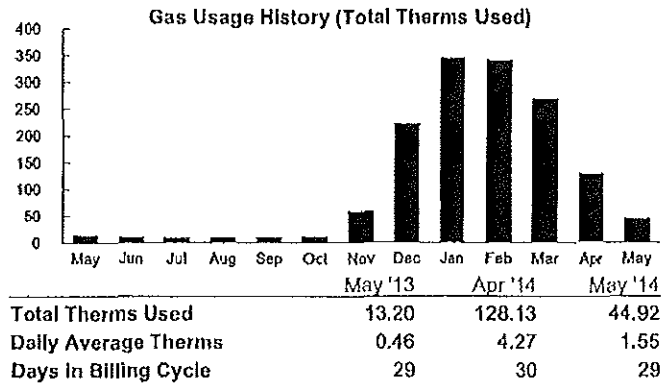
>017910 2095206 0001 092049 102

CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Thermos
300	256	44	1.021	44.92
Actual		Residential General		

Laclede Delivery 04-24-2014 to 05-22-2014	32.03
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.3129	9.39
Usage > 30 Therms: 14.9 @ \$0.15297	2.28
ISRS	0.86
Natural Gas Cost	25.38
Usage ≤ 30 Therms	16.95
Usage > 30 Therms	8.43
Taxes	2.39
St. Louis City Tax	2.39
Other Charges	14.72
Utility Late Charge	14.72
Total Current Charges	\$74.52

Payment Plans	
General Budget Plan	0.00



Important Message

Your natural gas service is scheduled to be shut off for nonpayment. Please see the back of this bill or visit www.lacledegas.com/bill/pay for payment options.

Want to save energy and money? Finance your new air conditioner or furnace by paying for it on your monthly Laclede Gas bill, or get up to \$200 back when you upgrade your home's heating system. Visit LacledeGas.com/efficiency/programs to learn more.

Please see the special insert containing information on the ISRS charge.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due: \$1,055.64
Due By: 06/02/14
Delinquent After: 06/16/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

601127000040000105564



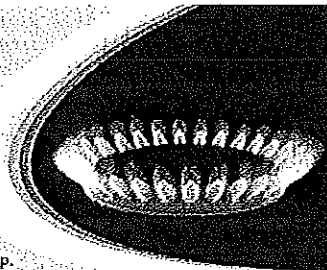


IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
Natural gas emergencies or odor: 314 342-0900
Toll-free: 1-800-887-4173

(Outside of the St. Louis Metro Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 06/20/2014
Account Number: 6011270000
Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	1,055.64
Payment - Thank you	(25.00)
Total Current Charges	44.07
Total Balance	1,074.71
Amount Due	\$1,074.71
Due By	06/30/14
Delinquent After	07/14/14



>013174 2098210 0004 092049 10Z

CANDACE TAYLOR
2358 BRAMBLE LN
FLORISSANT, MO 63033

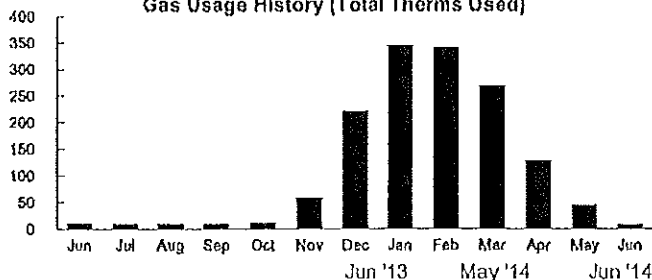
Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
308	300	8	1.017	8.14
Actual		Residential General		

Laclede Delivery 05-23-2014 to 06-18-2014	22.89
Customer Charge	19.50
Usage ≤ 30 Therms: 8.1 @ \$0.3129	2.53
ISRS	0.86
Natural Gas Cost	4.57
Usage ≤ 30 Therms	4.57
Taxes	1.15
St. Louis City Tax	1.15
Other Charges	15.46
Utility Late Charge	15.46
Total Current Charges	\$44.07

Payment Plans

General Budget Plan 0.00

Gas Usage History (Total Therms Used)



Total Therms Used	10.20	44.92	8.14
Daily Average Therms	0.32	1.55	0.30
Days in Billing Cycle	32	29	27

Important Message

Final bill

Be green and save this summer. Laclede offers energy efficiency rebates and financing programs on natural gas water heaters, boilers and other appliances. You can save hundreds when you upgrade. See rebates at www.LacledeGas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000
Service Address: 4656 LEE AVE

Amount Due \$1,074.71
Due By 06/30/14
Delinquent After 07/14/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

601127000040000107471

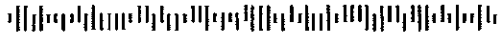
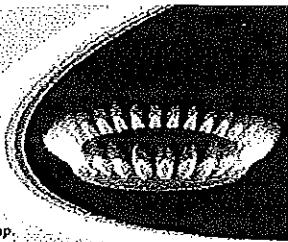




IMPORTANT CONTACT INFORMATION

Customer service: 314 621-5969
 Natural gas emergencies or odor: 314-312-0107
 Toll-free: 1-800-887-4173

(A division of the St. Louis Metropolitan Area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



*****AUTO**5-DIGIT 63115
 >02457 2003007 001 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Statement Date: 01/27/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	161.47
Payment - Thank You	(101.00)
Balance	60.47
Total Current Charges	195.92
Amount Due	\$256.39
Due By	02/08/12
Delinquent After	02/17/12

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
843	615	228	1.023		233.2
Actual Reading			Rate: Res. General		

Detail - Current Charges	Amount
Late Payment Charge Gas	.91
Charge For Gas Svc 12-26-11 To 01-25-12 (Includes A Monthly ISRS Charge Of \$.83)	187.21
St Louis City Tax	7.80
Subtotal - Current Utility Charges	195.92
Total Current Charges	\$195.92
Detail - Account Balance	Amount
Prior Gas Balance	161.47
Payment - Thank you	(101.00)
Current Charges	195.92
Account Balance	\$256.39

Gas Consumption Comparison				
Current Period	233.2			
Previous Period	170.2			
Same Period Last Year	245.3			
Terms				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	233.2	798	.60613	30
Previous Period	170.2	808	.59454	34
Same Period Last Year	245.3	1085	.65422	30

Important Message

Save money by taking advantage of Laclede's rebate and savings program. Rebates are available on the purchase and installation of natural gas furnaces, boilers, water heaters and thermostats. Learn more at www.lacledegas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$256.39
 Due By 02/08/12
 Delinquent After 02/17/12

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

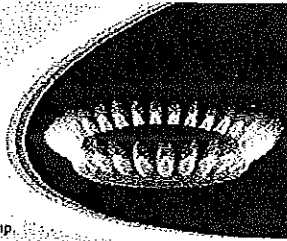
44318500120000256393



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0400
 Toll-free: 1-800-887-4173

(Outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php



*****AUTO**5-DIGIT 63115
 >02770 2006008 001 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1056	843	213	1.025		218.3
Actual Reading			Rate: Res. General		

Detail - Current Charges	Amount
Late Payment Charge Gas	1.01
Charge For Gas Svc 01-25-12 To 02-26-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$.83, And Usage Charges**)	177.85
St Louis City Tax	7.41
Subtotal - Current Utility Charges	186.27
Total Current Charges	\$186.27
Detail - Account Balance	Amount
Prior Gas Balance	256.39
Payment - Thank you	(188.75)
Current Charges	186.27
Account Balance	\$253.91

**Gas usage charge per therm is \$1.24922 for the first 30 therms and \$0.63754 for each additional therm.

Statement Date: 02/28/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	256.39
Payment - Thank You	(188.75)
Balance	67.64
Total Current Charges	186.27
Amount Due	\$253.91
Due By	03/09/12
Delinquent After	03/20/12

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	218.3	764	.60399	32
Previous Period	233.2	798	.60613	30
Same Period Last Year	212.4	884	.64958	30

Important Message

For just pennies a month, you are helping to ensure the safe and reliable delivery of natural gas. The Infrastructure System Replacement Surcharge (ISRS) covers costs Laclede incurs to upgrade its natural gas distribution system and improvements made in connection with local, state and federal public improvement projects.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$253.91
 Due By 03/09/12
 Delinquent After 03/20/12

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

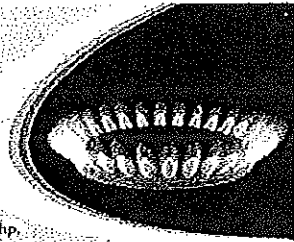
Please do not write below.

44318500120000253918



IMPORTANT CONTACT INFORMATION
 Customer Service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0460
 Toll-free: 1-800-587-4173

(Outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 03/28/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	253.91
Payment - Thank You	(187.00)
Balance	66.91
Total Current Charges	88.25
Amount Due	\$155.16
Due By	04/10/12
Delinquent After	04/18/12



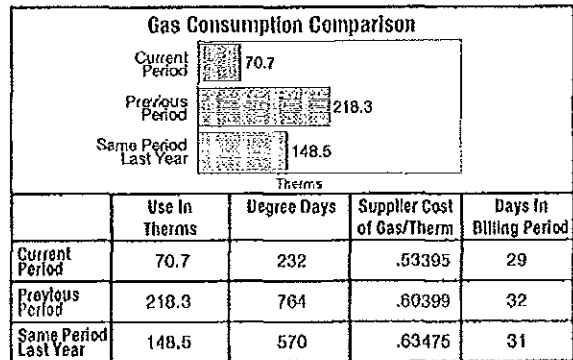
*****AUTO**5-DIGIT 63115
 >02798 2008774 001 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1125	1056	69	1.024		70.7
Actual Reading			Rate: Res. General		

Detail - Current Charges	Amount
Late Payment Charge Gas	1.00
Charge For Gas Svc 02-26-12 To 03-26-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$.83, And Usage Charges**)	83.76
St Louis City Tax	3.49
Subtotal - Current Utility Charges	88.25
Total Current Charges	\$88.25

Detail - Account Balance	Amount
Prior Gas Balance	253.91
Payment - Thank you	(187.00)
Current Charges	88.25
Account Balance	\$155.16

**Gas usage charge per therm is \$1.24922 for the first 30 therms and \$0.63754 for each additional therm.



Important Message

Save money by taking advantage of Laclede's rebate and savings program. Rebates are available on the purchase and installation of natural gas furnaces, boilers, water heaters and thermostats. Learn more at www.lacledegas.com/efficiency/programs/.

Please retain this portion for your records. See back of bill for other convenient ways to pay your bill.
 Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$155.16
 Due By 04/10/12
 Delinquent After 04/18/12

Make check payable to:

 Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:
 Please do not write below.

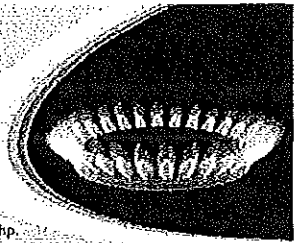
44318500120000155160



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-312-0120
 Toll free: 1-800-887-4173

(If outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



*****AUTO**5-DIGIT 63115
 >02219 2011928 001 092049 LECSTHE
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS,MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=
1158	1125	33	1.023	33.8
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	1.58
Charge For Gas Svc 03-26-12 To 04-25-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$.83, And Usage Charges**)	60.23
St Louis City Tax	2.51
Subtotal - Current Utility Charges	64.32
Total Current Charges	\$64.32
Detail - Account Balance	Amount
Prior Gas Balance	155.16
Payment - Thank you	(50.00)
Current Charges	64.32
Account Balance	\$169.48

**Gas usage charge per therm is \$1.24922 for the first 30 therms and \$0.63754 for each additional therm.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due **\$169.48**
 Due By **05/09/12**
 Delinquent After **05/18/12**

Amount Enclosed:

Please do not write below.

44318500120000169484

Statement Date: 04/27/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	155.16
Payment - Thank You	(50.00)
Balance	105.16
Total Current Charges	64.32
Amount Due	\$169.48
Due By	05/09/12
Delinquent After	05/18/12

Gas Consumption Comparison				
	Use in Therms	Degree Days	Supplier Cost of Gas/therm	Days in Billing Period
Current Period	33.8	177	.42101	30
Previous Period	70.7	232	.53395	29
Same Period Last Year	55.2	232	.56145	30

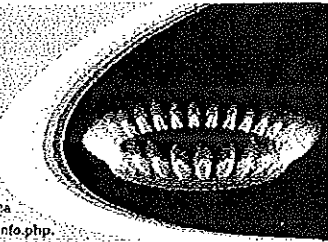
Important Message

Save money by taking advantage of Laclede's rebate and savings program. Rebates are available on the purchase and installation of natural gas furnaces, boilers, water heaters and thermostats. Learn more at www.lacledegas.com/efficiency/programs/.



IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6360
 Natural gas emergencies or odors: 314-312-0460
 Toll-free: 1-800-897-4173

(if outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 05/29/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	169.48
Payment - Thank You	(65.00)
Balance	104.48
Total Current Charges	32.04
Amount Due	\$136.52
Due By	06/08/12
Delinquent After	06/19/12



*****AUTO**5-DIGIT 63115
 >02576 2014932 003 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1169	1158	11	1.019		11.2
Actual Reading			Rate: Res. General		

Detail - Current Charges	Amount
Late Payment Charge Gas	1.57
Charge For Gas Svc 04-25-12 To 05-24-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$.83, And Usage Charges*)	29.25
St Louis City Tax	1.22
Subtotal - Current Utility Charges	32.04
Total Current Charges	\$32.04
Detail - Account Balance	Amount
Prior Gas Balance	169.48
Payment - Thank you	(65.00)
Current Charges	32.04
Account Balance	\$136.52

**Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	11.2	23	.59464	29
Previous Period	33.8	177	.42101	30
Same Period Last Year	23.4	138	.64103	29

Important Message

Preserve the planet through convenience, sign up for e-bill to receive and pay your monthly natural gas statement electronically. No checks to write. No paper to file or recycle. It's easy, and it's free. Enrollment is through Customer Connection, Laclede's online account management tool. Sign up today. It's all at LacledeGas.com.

Please retain this portion for your records. See back of bill for other convenient ways to pay your bill.
 Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$136.52
 Due By 06/08/12
 Delinquent After 06/19/12

Make check payable to:
 Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:
 Please do not write below.

44318500120000136525



IMPORTANT CONTACT INFORMATION

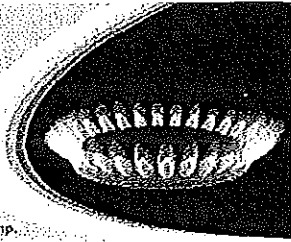
Customer service: 314 621-6969

Natural gas emergencies or odor: 314-312-9199

Toll-free: 1-800-687-4173

(A Division of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 06/27/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	136.52
Payment - Thank You	(35.00)
Balance	101.52
Total Current Charges	31.99
Amount Due	\$133.51
Due By	07/10/12
Delinquent After	07/18/12



*****AUTO**5-DIGIT 63115
 >02005 2016524 001 092049 LECSTHE
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1180	1169	11	1.017		11.2
Actual Reading			Rate: Res. General		

Detail - Current Charges	Amount
Late Payment Charge Gas	1.52
Charge For Gas Svc 05-24-12 To 06-25-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$.83, And Usage Charges**)	29.25
St. Louis City Tax	1.22
Subtotal - Current Utility Charges	31.99
Total Current Charges	\$31.99
Detail - Account Balance	Amount
Prior Gas Balance	136.52
Payment - Thank you	(35.00)
Current Charges	31.99
Account Balance	\$133.51

**Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	11.2	9	.59464	32
Previous Period	11.2	23	.59464	29
Same Period Last Year	13.2	13	.64091	32

Important Message

Debris can create hazardous situations, so the area around the gas meter should be kept clear. If your meter is located outside, periodically check to make sure there are no shrubs, bushes or vegetation blocking it. If it is inside, make sure there are not clothing or other items near the meter. Never install electrical equipment within three feet of a gas meter.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$133.51
 Due By 07/10/12
 Delinquent After 07/18/12

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

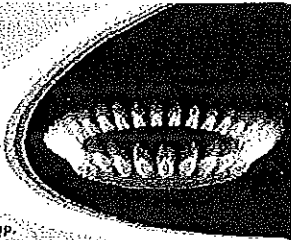
44318500120000133515



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
 Natural gas emergencies or odor: 314 312-0100
 Toll-free: 1-800-887-4173
 (To ASIS of the St. Louis Metropolitan area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 07/27/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

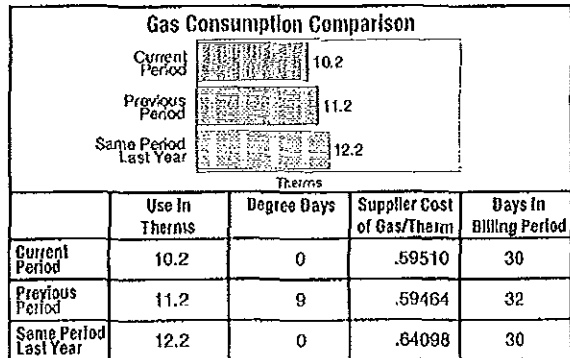
Bill at a Glance	Amount
Previous Bill	133.51
Payment - Thank You	(60.00)
Balance	73.51
Total Current Charges	30.98
Amount Due	\$104.49
Due By	08/08/12
Delinquent After	08/17/12



*****AUTO**5-DIGIT 63115
 >0201A 2021910 001 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1190	1180	10	1.017		10.2
Actual Reading			Rate: Res. General		

Detail	Amount
Detail - Current Charges	Amount
Late Payment Charge Gas	1.10
Charge For Gas Svc 06-25-12 To 07-25-12 (Includes A Monthly ISRS Charge Of \$1.23)	28.88
St Louis City Tax	1.20
Subtotal - Current Utility Charges	30.98
Total Current Charges	\$30.98
Detail - Account Balance	Amount
Prior Gas Balance	133.51
Payment - Thank you	(60.00)
Current Charges	30.98
Account Balance	\$104.49



Important Message

Enjoy the benefits of a natural gas grill this summer. Natural gas grills give you all the advantages of outdoor cooking without the mess, expense, or long warm-up times of charcoal. Direct connect to your household's gas line for an uninterrupted fuel supply.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$104.49
 Due By 08/08/12
 Delinquent After 08/17/12

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

44318500120000104494



IMPORTANT CONTACT INFORMATION

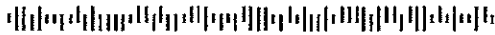
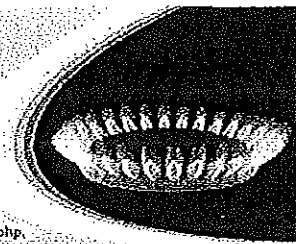
Customer service: 314 621 6960

Natural gas emergencies or odor: 314-347-4499

Toll-free: 1-800-887-4173

(If outside of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



*****AUTO**5-DIGIT 63115
 >02333 2025059 001 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CGF) X	BTU Factor	= Therms
1200	1190	10	1.021	10.2
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	.07
Charge For Gas Svc. 07-25-12 To 08-23-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)	28.85
St. Louis City Tax	1.20
Subtotal - Current Utility Charges	30.12
Total Current Charges	\$30.12
Detail - Account Balance	Amount
Prior Gas Balance	104.49
Payment - Thank you	(100.00)
Current Charges	30.12
Account Balance	\$34.61

**Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

Statement Date: 08/27/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	104.49
Payment - Thank You	(100.00)
Balance	4.49
Total Current Charges	30.12
Amount Due	\$34.61
Due By	09/07/12
Delinquent After	09/17/12

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	10.2	0	.59510	29
Previous Period	10.2	0	.59510	30
Same Period Last Year	11.2	0	.64107	29

Important Message

Go green! Make payments online anytime with electronic billing and end the paper trail. Sign up for Customer Connection today at lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$34.61
 Due By 09/07/12
 Delinquent After 09/17/12

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

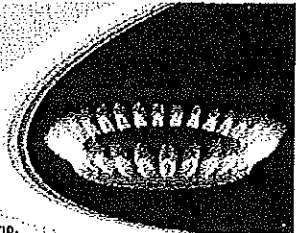
44318500120000034612



IMPORTANT CONTACT INFORMATION

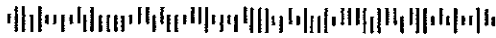
Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-0403
Toll-free: 1-800-837-4173

(If outside of the St. Louis Metropolitan area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 09/26/2012
Account Number: 443185-001-2
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	34.61
Payment	.00
Balance	34.61
Total Current Charges	31.41
Amount Due	\$66.02
Due By	10/08/12
Delinquent After	10/17/12



*****AUTO**5-DIGIT 63115
>01965 2028255 001 092049 LECSTHE
WILLIAM G BUTLER
4658 LEE AVE
ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therm
1211	1200	11	1.016	11.2
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	.52
Charge For Gas Svc 08-23-12 To 09-24-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)	29.65
St Louis City Tax	1.24
Subtotal - Current Utility Charges	31.41
Total Current Charges	\$31.41

Detail - Account Balance	Amount
Prior Gas Balance	34.61
Current Charges	31.41
Account Balance	\$66.02

**Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	11.2	29	.59464	32
Previous Period	10.2	0	.59510	29
Same Period Last Year	13.2	50	.64091	32

Important Message

Send kids back to school with a new take on the spelling BEE. Save on your utility bills by implementing BEE at home - "Becoming Energy Efficient." Teach kids about closing doors behind them and closing drapes to help keep out the cold. Learn more easy tips at lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
Service Address: 4658 LEE AVE

Amount Due \$66.02
Due By 10/08/12
Delinquent After 10/17/12

Make check payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

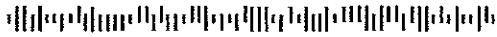
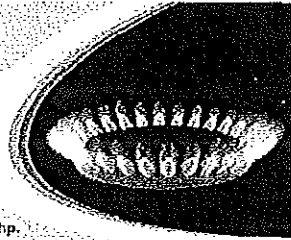
Please do not write below.

44318500120000066024



IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-312-0303
 Toll-free: 1-800-587-4173
 (Outside of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



*****AUTO**5-DIGIT 63115
 >02435 2031410 001 092049 LECSTHE
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

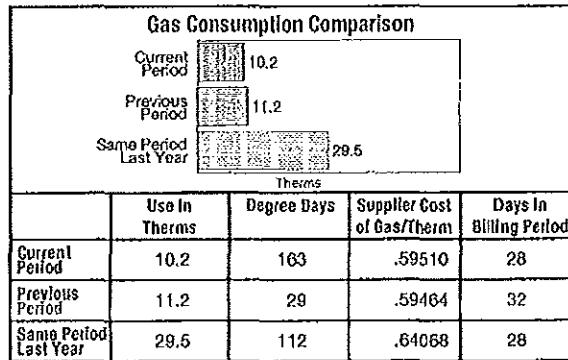
Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=
1221	1211	10	1.018	10.2
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	.24
Charge For Gas Svc 09-24-12 To 10-22-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)	28.85
St. Louis City Tax	1.20
Subtotal - Current Utility Charges	30.29
Total Current Charges	\$30.29
Detail - Account Balance	Amount
Prior Gas Balance	66.02
Payment - Thank you	(50.00)
Current Charges	30.29
Account Balance	\$46.31

**Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

Statement Date: 10/24/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	66.02
Payment - Thank You	(50.00)
Balance	16.02
Total Current Charges	30.29
Amount Due	\$46.31
Due By	11/05/12
Delinquent After	11/14/12



Important Message

"Change Your Clock, Change Your Batteries" When you set your clocks back this fall season, remember to change the batteries in your smoke alarms and carbon monoxide detectors; this simple action can save lives. Visit www.lacledegas.com for more safety tips.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$46.31
 Due By 11/05/12
 Delinquent After 11/14/12

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

44318500120000046316

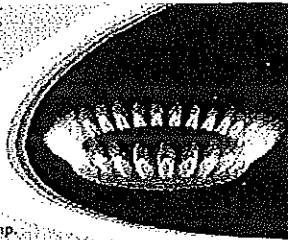


IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-312-0199
 Toll-free: 1-800-897-4173

(In Areas of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



*****AUTO**3-DIGIT 631
 >07594 2034975 001 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1230	1221	9	1.020		9.2
Actual Reading			Rate: Res. General		

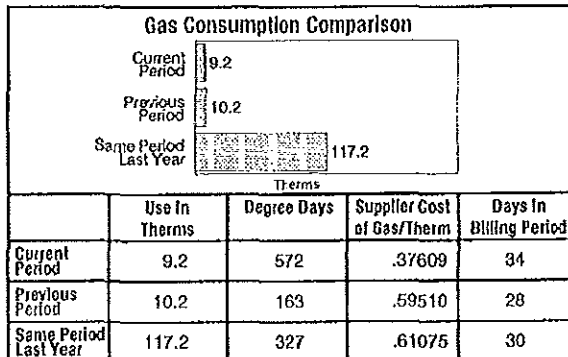
Detail - Current Charges	Amount
Charge For Gas Svc 10-22-12 To 11-25-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)	32.06
St Louis City Tax	1.34
Subtotal - Current Utility Charges	33.40
Total Current Charges	\$33.40

Detail - Account Balance	Amount
Prior Gas Balance	46.31
Payment - Thank you	(60.00)
Current Charges	33.40
Account Balance	\$19.71

**Gas usage charge per therm is \$1.23201 for the first 30 therms and \$0.62033 for each additional therm.

Statement Date: 11/28/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	46.31
Payment - Thank You	(60.00)
Balance	(13.69)
Total Current Charges	33.40
Amount Due	\$19.71
Due By	12/10/12
Delinquent After	12/19/12



Important Message

Many families need help keeping warm this winter. DollarHelp is an easy way to lend a hand this holiday season. Check the red box on this gas bill to donate one dollar a month. Together we can make a difference. Every dollar helps. Visit www.dollarhelp.org for more information.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due **\$19.71**
 Due By **12/10/12**
 Delinquent After **12/19/12**

Amount Enclosed:

Please do not write below.

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

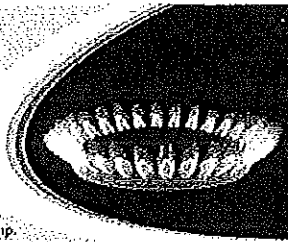
44318500120000019712



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6360
 Natural gas emergencies or odor: 314-342-9199
 Toll-free: 1-800-887-4173

(If outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php



*****AUTO**5-DIGIT 63115
 >02146 2038799 001 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1230	1230	0	1.025		.0
Actual Reading			Rate: Res. General		

Detail	Amount
Detail - Current Charges	
Late Payment Charge Gas	.30
Charge For Gas Svc 11-25-12 To 12-26-12 (Includes A Monthly ISRS Charge Of \$1.23)	20.73
St Louis City Tax	.86
Subtotal - Current Utility Charges	21.89
Total Current Charges	\$21.89
Detail - Account Balance	
Prior Gas Balance	19.71
Current Charges	21.89
Account Balance	\$41.60

Statement Date: 12/28/2012
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	19.71
Payment	.00
Balance	19.71
Total Current Charges	21.89
Amount Due	\$41.60
Due By	01/10/13
Delinquent After	01/18/13

Gas Consumption Comparison				
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Previous Period	9.2	572	.37609	34
Same Period Last Year	170.2	808	.59454	34

Important Message

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Messages

We appreciate your prompt payment record for 2012. Thank you for being a valuable customer. You may use this bill as a future credit reference.

DollarHelp is an easy way to lend a hand to families struggling to stay warm this winter. Within the past year, members of DollarHelp have joined together to warm the homes of nearly 3,000 families. Just check the red box on your bill or sign up today at www.dollarhelp.org to donate \$1 a month.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$41.60
 Due By 01/10/13
 Delinquent After 01/18/13

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

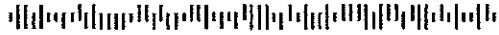
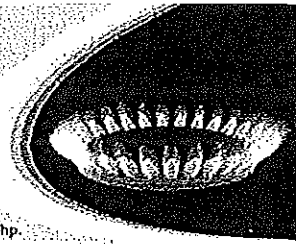
44318500120000041601



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6966
Natural gas emergencies or odor: 314-317-0100
Toll-free: 1-800-487-4173
(Outside of the St. Louis Metropolitan area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



*****AUTO**5-DIGIT 63115
>02264 2043205 001 092049 LECSTME
WILLIAM G BUTLER
4658 LEE AVE
ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Thermos
1230	1230	0	1.026	.0
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Late Payment Charge Gas	.62
Charge for Gas Svc 12-26-12 To 01-27-13 (Includes A Monthly ISRS Charge Of \$1.23)	20.73
St. Louis City Tax	.86
Subtotal - Current Utility Charges	22.21
Total Current Charges	\$22.21
Detail - Account Balance	Amount
Prior Gas Balance	41.60
Current Charges	22.21
Account Balance	\$63.81

Statement Date: 01/29/2013
Account Number: 443185-001-2
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	41.60
Payment	.00
Balance	41.60
Total Current Charges	22.21
Amount Due	\$63.81
Due By	02/08/13
Delinquent After	02/19/13

Gas Consumption Comparison				
Same Period Last Year	233.2			
	Thermos			
	Use In Thermos	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Same Period Last Year	233.2	798	.60613	30

Important Message

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Message

Stay warm and cozy all winter long with this easy step. Winterize your home by caulking around windows; it's a great way to keep heat in and keep out the cold. Find plenty of tips and weatherproofing ideas to save energy and money at <http://www.lacledegas.com/efficiency>.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
Service Address: 4658 LEE AVE

Amount Due \$63.81
Due By 02/08/13
Delinquent After 02/19/13

Make check payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

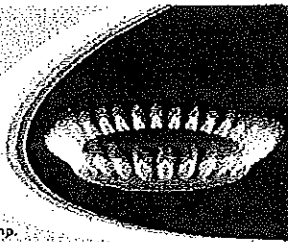
44318500120000063818



IMPORTANT CONTACT INFORMATION

Customer service: 314.621-6360
Natural gas emergencies or odor: 314-342-9659
Toll free: 1-800-487-4173
(Outside of the St. Louis Metropolitan area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 02/27/2013
Account Number: 443185-001-2
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	63.81
Payment - Thank You	(50.00)
Balance	13.81
Total Current Charges	23.04
Amount Due	\$36.85
Due By	03/11/13
Delinquent After	03/20/13



*****AUTO**5-DIGIT 63115
>02724 2048008 001 092049 LECSTME
WILLIAM G BUTLER
4658 LEE AVE
ST LOUIS, MO 63115

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1231	1230	1	1.025		1.0
Actual Reading			Rate: Res. General		

Detail - Current Charges	Amount
Late Payment Charge Gas	.21
Charge For Gas Svc 01-27-13 To 02-25-13 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges**)	21.92
St. Louis City Tax	.91
Subtotal - Current Utility Charges	23.04
Total Current Charges	\$23.04

Detail - Account Balance	Amount
Prior Gas Balance	63.81
Payment - Thank you	(50.00)
Current Charges	23.04
Account Balance	\$36.85

**Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	1.0	798	.33000	29
Same Period Last Year	218.3	764	.60399	32

Important Message

Boil down hot water costs and save more than \$300 per year. Turn down the thermostat on your water heater to 120 degrees Fahrenheit to get comfortable hot water for most uses and save money. Find more energy tips at www.lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
Service Address: 4658 LEE AVE

Amount Due \$36.85
Due By 03/11/13
Delinquent After 03/20/13

Make check payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

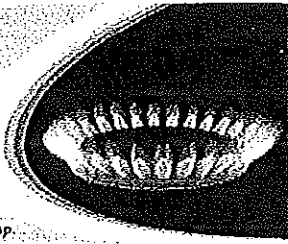
Please do not write below.

44318500120000036858



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0100
 Toll-free: 1-800-687-4173
 (Outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 03/27/2013
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Bill	36.85
Payment - Thank You	(50.00)
Balance	(13.15)
Total Current Charges	21.83
Amount Due	\$8.68
Due By	04/09/13
Delinquent After	04/17/13



*****AUTO**5-DIGIT 63115
 >02699 2051446 001 092049 LECSTHE
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63116

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1231	1231	0	1.023	.0
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Charge For Gas Svc 02-25-13 To 03-25-13 (Includes A Monthly ISRS Charge Of \$1.82)	20.96
St. Louis City Tax	.87
Subtotal - Current Utility Charges	21.83
Total Current Charges	\$21.83

Detail - Account Balance	Amount
Prior Gas Balance	36.85
Payment - Thank you	(50.00)
Current Charges	21.83
Account Balance	\$8.68

Gas Consumption Comparison				
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Previous Period	1.0	798	.33000	29
Same Period Last Year	70.7	232	.53395	29

Important Message

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Message

Sign up for e-bill from Laclede Gas and reduce your carbon footprint one step at a time. Enrollment is free through Customer Connection, Laclede's online account management tool. Find details at www.LacledeGas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$8.68
 Due By 04/09/13
 Delinquent After 04/17/13

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

44318500120000008686

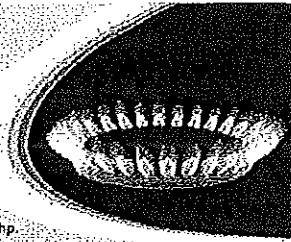


IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
Natural gas emergencies or odor: 314-342-0300

Toll-free: 1-800-867-4173
(Outside of the St. Louis Metropolitan area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php



Statement Date: 04/26/2013
Account Number: 443185-001-2
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Amount Due	\$0.00
Do Not Pay	



*****AUTO**5-DIGIT 63115
>02729 2055086 002 092049 LECSTHE
WILLIAM G BUTLER
4658 LEE AVE
ST LOUIS,MO 63115

Gas Consumption Comparison				
Same Period Last Year	Therms			
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Same Period Last Year	33.8	177	.42101	30

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1231	1231	0	1.018	.0
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Charge For Gas Svc 03-26-13 To 04-24-13 (includes A Monthly ISRS Charge Of \$1.82)	21.32
St Louis City Tax	.89
Subtotal - Current Utility Charges	22.21
Total Current Charges	\$22.21

Detail - Account Balance	Amount
Prior Gas Balance	8.68
Payment - Thank you	(50.00)
Current Charges	22.21
Account Balance	(\$19.11)

Important Message

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Message

Are you starting a home improvement project this spring? If your plans involve outside digging, call Missouri One Call at 1-800-DIG-RITE or 811 at least three days before your dig to have your property marked for any underground line. It's free. It's easy. It's the law.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
Service Address: 4658 LEE AVE

Amount Due \$0.00
Due By
Delinquent After

Make check payable to:

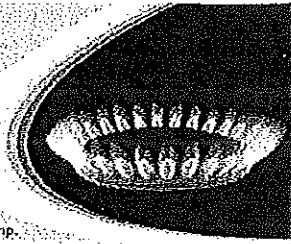
Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Please do not write below.

44318500120000019114



IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-6100
 Toll-free: 1-800-887-4173
 (Outside of the St. Louis Metropolitan area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 05/28/2013
 Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Amount Due	\$0.00
Do Not Pay	



*****AUTO**5-DIGIT 63115
 >02830 2056780 001 092049 LECSTME
 WILLIAM G BUTLER
 4658 LEE AVE
 ST LOUIS, MO 63115

Gas Consumption Comparison				
Same Period Last Year	Therms			
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
11.2	11.2	23	.59464	29

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1231	1231	0	1.018	.0
Actual Reading			Rate: Res. General	

Detail - Current Charges	Amount
Charge For Gas Svc 04-24-13 To 05-23-13 (Includes A Monthly ISRS Charge Of \$1.82)	21.32
St Louis City Tax	.89
Subtotal - Current Utility Charges	22.21
Total Current Charges	\$22.21

Detail - Account Balance	Amount
Prior Gas Balance	(19.11)
Payment - Thank you	(50.00)
Current Charges	22.21
Account Balance	(\$46.90)

Important Message

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Message

Cook up some savings today with a natural gas grill. At one third the cost of propane, this solution is sure to keep you grilling all summer long. Find a variety of grill models and features available at originalgreenenergy.com/foryourhome/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2
 Service Address: 4658 LEE AVE

Amount Due \$0.00
 Due By
 Delinquent After

Make check payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Please do not write below.

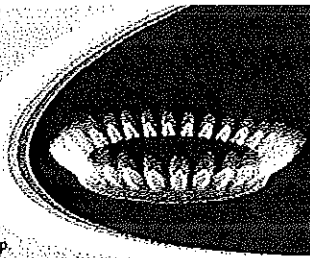
44318500120000046905



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6360
Natural gas emergencies or odor: 314-342-0300
Toll free: 1-800-887-4173

(For rates of the St. Louis Ridge Program)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 07/26/2013
Account Number: 0111270000
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(69.69)
Payment - Thank you	(50.00)
Total Current Charges	22.21
Total Balance	(97.48)
Amount Due	\$0.00
Due By	08/05/13
Delinquent After	08/19/13



>019342 3441537 0001 092049 10Z

WILLIAM G BUTLER
4658 LEE AVE
SAINT LOUIS, MO 63115-2400



Important Message

147D1 30965

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1231	1231	0	1.019	0.0
Actual		Residential General		

Laclede Delivery 06-25-2013 to 07-25-2013	21.32
Customer Charge	19.50
ISRS	1.82
Taxes	0.89
St. Louis City Tax	0.89
Total Current Charges	\$22.21

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
Service Address: 4658 LEE AVE

Amount Due \$0.00
Due By 08/05/13
Delinquent After 08/19/13

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

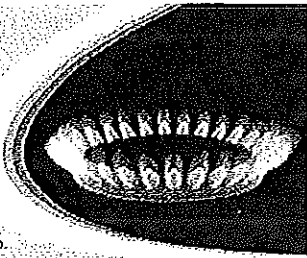
Please do not write below.

01112700008000000221



IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0900
 Toll free: 1-800-887-4173
 (Excludes the St. Louis MetroPar area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 08/26/2013
 Account Number: 0111270000
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(97.48)
Total Current Charges	22.21
Total Balance	(75.27)
Amount Due	\$0.00
Due By	09/05/13
Delinquent After	09/17/13



>007680 3504460 0003 092049 10Z

WILLIAM G BUTLER
 4658 LEE AVE
 SAINT LOUIS, MO 63115-2400

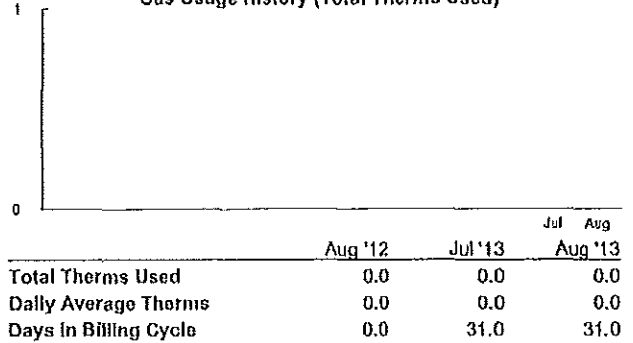


14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Ttherms
1231	1231	0	1.019		0.0
Actual		Residential General			

Laclede Delivery 07-26-2013 to 08-25-2013	21.32
Customer Charge	19.50
ISRS	1.82
Taxes	0.89
St. Louis City Tax	0.89
Total Current Charges	\$22.21

Gas Usage History (Total Therms Used)



Important Message

Want to save energy and money? Use our free tool called the Home Energy Advisor to analyze your gas usage and see how it compares to similar homes. Set energy savings goals and track progress in real time. Sign up today through Customer Connection:
www.lacledegas.com/customer/customerconnection.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
 Service Address: 4658 LEE AVE

Amount Due \$0.00
 Due By 09/05/13
 Delinquent After 09/17/13

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

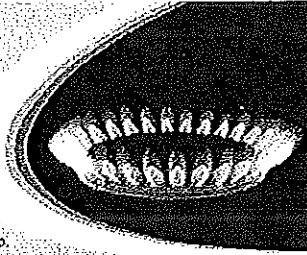
Please do not write below.

01112700008000000000



IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6980
Natural gas emergencies or odor: 314-342-0900
Toll-free: 1-800-897-4173
(Available to the St. Louis Metropolitan Area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 09/24/2013
Account Number: 0111270000
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(75.27)
Payment - Thank you	(30.00)
Total Current Charges	20.71
Total Balance	(84.56)
Amount Due	\$0.00
Due By	10/04/13
Delinquent After	10/16/13

>033238 3564071 0004 092049 10Z

WILLIAM G BUTLER
4 LAUREL CT
FLORISSANT, MO 63033



Gas Usage History (Total Therms Used)

	Sep '12	Jul Aug Sep '13
Total Therms Used	0.0	0.0 0.0
Daily Average Therms	0.0	0.0 0.0
Days in Billing Cycle	0.0	31.0 29.0

14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1231	1231	0	1.017	0.0
Actual		Residential General		

Laclede Delivery 08-26-2013 to 09-23-2013	19.88
Customer Charge	19.50
ISRS (for 6 of 29 days)	0.38
Taxes	0.83
St. Louis City Tax	0.83
Total Current Charges	\$20.71

Important Message

Shower in the savings. Taking a shower instead of a bath can save time and lower your gas and water bills. Save up to \$85 a year with this simple step. Get more tips at LacledeGas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
Service Address: 4658 LEE AVE

Amount Due \$0.00
Due By 10/04/13
Delinquent After 10/16/13

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

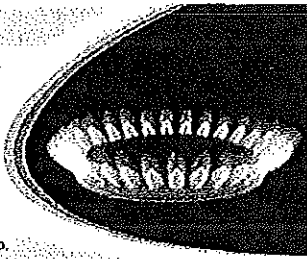
Please do not write below.

01112700008000000000



IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0800
 Toll-free: 1-800-887-4173

(A subsidiary of the St. Louis Light & Gas Company)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/bill/info.php.



Statement Date: 10/24/2013
 Account Number: 0111270000
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(84.56)
Total Current Charges	20.31
Total Balance	(64.25)
Amount Due	\$0.00
Due By	11/04/13
Delinquent After	11/18/13



>005250 3634940 0002 092049 10Z

WILLIAM G BUTLER
 4 LAUREL CT
 FLORISSANT, MO 63033



14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=
1231	1231	0	1.019	0.0
Actual		Residential General		

Laclede Delivery 09-24-2013 to 10-23-2013	19.50
Customer Charge	19.50
Taxes	0.81
St. Louis City Tax	0.81
Total Current Charges	\$20.31

Gas Usage History (Total Therms Used)

	Oct '12	Sep '13	Oct '13
Total Therms Used	0.0	0.0	0.0
Daily Average Therms	0.0	0.0	0.0
Days in Billing Cycle	0.0	29.0	30.0

Important Message

Fall has arrived and cold weather is near. Keep the warm air inside your house by caulking, weather-stripping and insulating openings where air enters your home. The most common places where air escapes include doors, attics, windows and electrical outlets. Small steps can equal big savings.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
 Service Address: 4658 LEE AVE

Amount Due \$0.00
 Due By 11/04/13
 Delinquent After 11/18/13

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

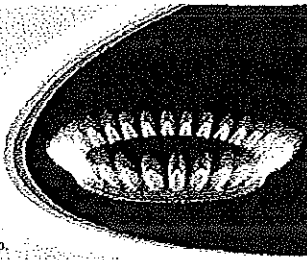
0111270000&0000000000



IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6950
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-887-4173

(# of bills for the St. Louis Metropolitan Area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 11/22/2013
Account Number: 0111270000
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(64.25)
Payment - Thank you	(35.00)
Total Current Charges	20.31
Total Balance	(78.94)
Amount Due	\$0.00
Due By	12/02/13
Delinquent After	12/16/13



>006364 2073789 0005 092049 20Z

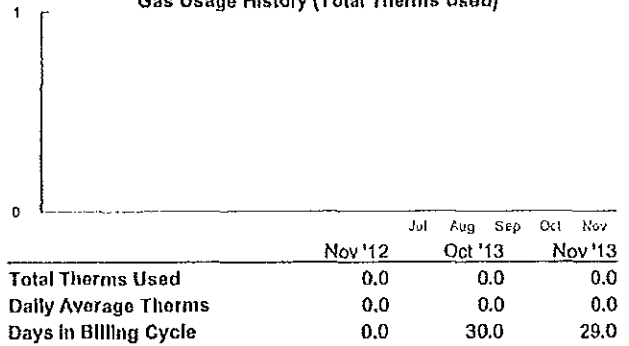
WILLIAM G BUTLER
4 LAUREL CT
FLORISSANT, MO 63033

14701 31241 31802 31884

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therm
1231	1231	0	1.026	0.0
Actual		Residential General		

Laclede Delivery 10-24-2013 to 11-21-2013	19.50
Customer Charge	19.50
Taxes	0.81
St. Louis City Tax	0.81
Total Current Charges	\$20.31

Gas Usage History (Total Therms Used)



Important Message

DollarHelp is an easy way to lend a helping hand for families who struggle to keep warm during the winter. Check the red box on this gas bill to donate one dollar a month. Every dollar does make a difference in the lives of others. Visit www.dollarhelp.org for more information.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
Service Address: 4658 LEE AVE

Amount Due \$0.00
Due By 12/02/13
Delinquent After 12/16/13

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

0111270000800000000000

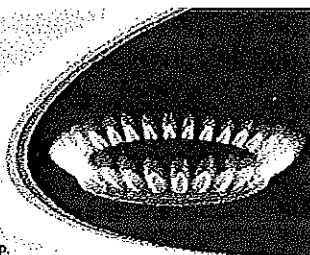




IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or odor: 314-342-0300
Toll-free: 1-800-887-4173

(A member of the St. Louis Metropolitan Area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 12/23/2013
Account Number: 0111270000
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(78.94)
Payment - Thank you	(35.00)
Total Current Charges	21.60
Total Balance	(92.34)
Amount Due	\$0.00
Due By	01/02/14
Delinquent After	01/14/14



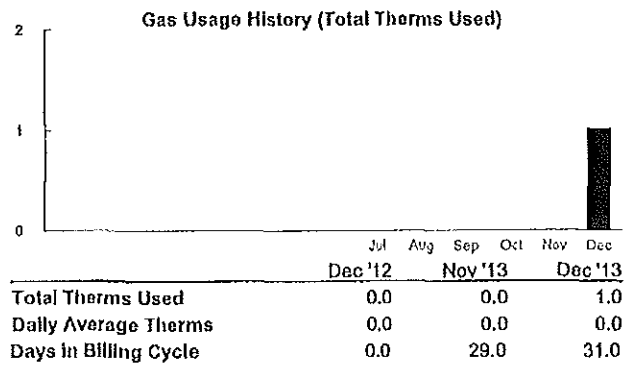
>004724 2077648 0002 092049 10Z

WILLIAM G BUTLER
4 LAUREL CT
FLORISSANT, MO 63033

14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1232	1231	1	1.028	1.0
Actual		Residential General		

Laclede Delivery 11-22-2013 to 12-22-2013	20.42
Customer Charge	19.50
Usage ≤ 30 Therms: 1 @ \$0.91686	0.92
Natural Gas Cost	0.32
Usage ≤ 30 Therms	0.32
Taxes	0.86
St. Louis City Tax	0.86
Total Current Charges	\$21.60



Important Message

DollarHelp is an easy way to lend a helping hand for families who struggle to keep warm during the winter. Last year DollarHelp warmed the homes of nearly 3,000 families. Please check the red box on your bill or sign up today at www.dollarhelp.org to donate \$1 a month. Every dollar does make a difference in the lives of others.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
Service Address: 4658 LEE AVE

Amount Due \$0.00
Due By 01/02/14
Delinquent After 01/14/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

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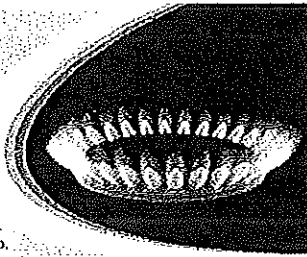




IMPORTANT CONTACT INFORMATION

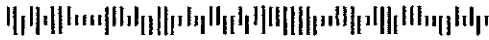
Customer service: 314-621-6990
Natural gas emergencies or odor: 314-342-0800
Toll-free: 1-800-887-4173

(A member of the St. Louis Service Center)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 01/27/2014
Account Number: 0111270000
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(92.34)
Total Current Charges	20.31
Total Balance	(72.03)
Amount Due	\$0.00
Due By	02/06/14
Delinquent After	02/18/14



>000337 2082289 0001 092049 10Z

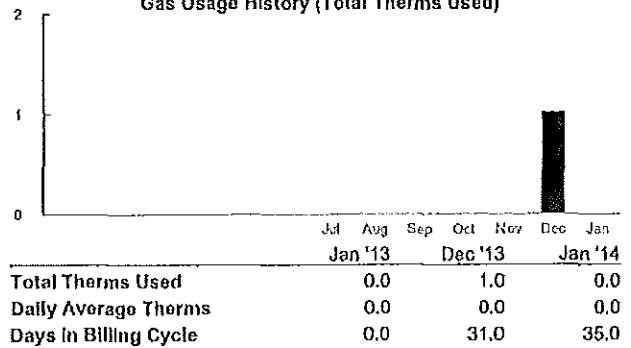
WILLIAM G BUTLER
4 LAUREL CT
FLORISSANT, MO 63033

14701 32457

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Thermals
1232	1232	0	1.028	0.0
Actual		Residential General		

Laclede Delivery 12-23-2013 to 01-26-2014	19.50
Customer Charge	19.50
Taxes	0.81
St. Louis City Tax	0.81
Total Current Charges	\$20.31

Gas Usage History (Total Therms Used)



Important Message

Help us share the warmth. DollarHelp is an easy way to lend a hand to local families struggling to stay warm this winter. When you check the red box on your bill or visit www.DollarHelp.org to donate \$1 a month, Laclede Gas will match every donation, up to \$55,000. Together we can make a difference.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
Service Address: 4658 LEE AVE

Amount Due \$0.00
Due By 02/06/14
Delinquent After 02/18/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

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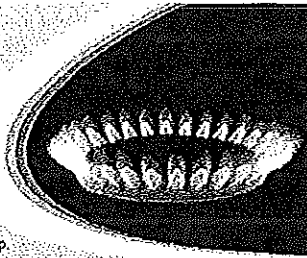




IMPORTANT CONTACT INFORMATION

Customer Service: 314 621-6960
Natural gas emergencies or odor: 314-342-0900
Toll-free: 1-800-887-4173

(A utility of the St. Louis Metropolitan Area)
Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 02/24/2014
Account Number: 0111270000
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(72.03)
Total Current Charges	21.60
Total Balance	(50.43)
Amount Due	\$0.00
Due By	03/06/14
Delinquent After	03/18/14



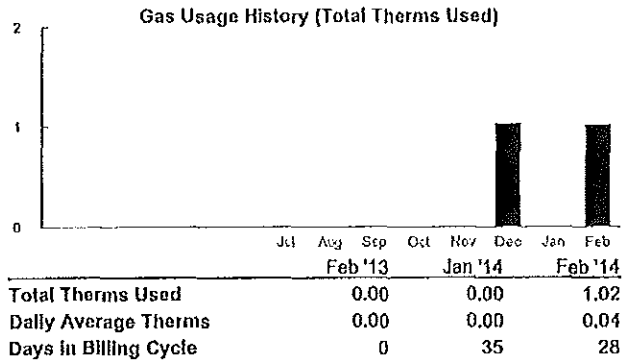
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WILLIAM G BUTLER
4 LAUREL CT
FLORISSANT, MO 63033

14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1233	1232	1	1.025	1.02
Actual		Residential General		

Laclede Delivery 01-27-2014 to 02-23-2014	20.42
Customer Charge	19.50
Usage ≤ 30 Therms: 1 @ \$0.91686	0.92
Natural Gas Cost	0.32
Usage ≤ 30 Therms	0.32
Taxes	0.86
St. Louis City Tax	0.86
Total Current Charges	\$21.60



Important Message

Help us share the warmth. DollarHelp is an easy way to lend a hand to local families struggling to stay warm this winter. When you check the red box on your bill or visit www.DollarHelp.org to donate \$1 a month, Laclede Gas will match every donation, up to \$55,000. Together we can make a difference.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
Service Address: 4658 LEE AVE

Amount Due \$0.00
Due By 03/06/14
Delinquent After 03/18/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

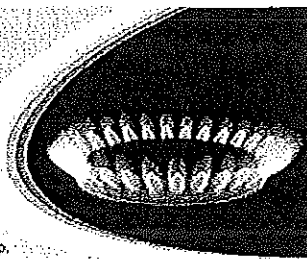
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IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or odor: 314-342-0900
 Toll-free: 1-800-887-4173

(if outside of the St. Louis Metropolitan Area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 03/25/2014
 Account Number: 0111270000
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(50.43)
Total Current Charges	20.31
Total Balance	(30.12)
Amount Due	\$0.00
Due By	04/04/14
Delinquent After	04/16/14



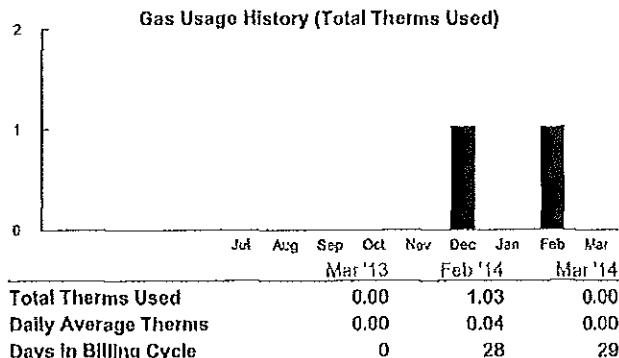
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WILLIAM G BUTLER
 4 LAUREL CT
 FLORISSANT, MO 63033

14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1233	1233	0	1.026		0.00
Actual		Residential General			

Laclede Delivery 02-24-2014 to 03-24-2014	19.50
Customer Charge	19.50
Taxes	0.81
St. Louis City Tax	0.81
Total Current Charges	\$20.31



Important Message

Save a stamp and go green with e-bill! View and pay your bill online any time and schedule the payment for any date you select. Enrollment is free through Customer Connection, Laclede's online account management tool. It's all at your fingertips:
www.lacledegas.com/bill/pay/ebill/

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
 Service Address: 4658 LEE AVE

Amount Due: \$0.00
 Due By: 04/04/14
 Delinquent After: 04/16/14

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

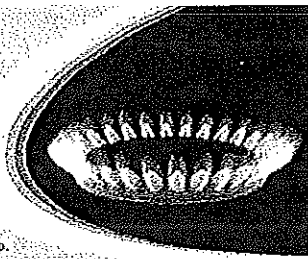
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IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6980
 Natural gas emergencies or odor: 314-342-0900
 Toll-free: 1-800-887-4173

(A division of the St. Louis Municipal Gas Utility)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/resillinfo.php.



Statement Date: 04/24/2014
 Account Number: 0111270000
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(30.12)
Total Current Charges	20.67
Total Balance	(9.45)
Amount Due	\$0.00
Due By	05/05/14
Delinquent After	05/19/14



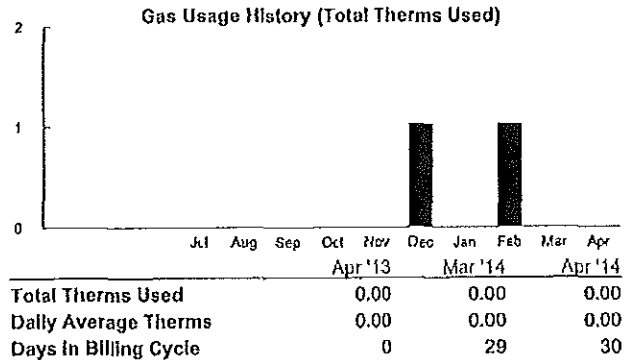
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WILLIAM G BUTLER
 4 LAUREL CT
 FLORISSANT, MO 63033

14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1233	1233	0	1.025		0.00
Actual		Residential General			

Laclede Delivery 03-25-2014 to 04-23-2014	19.84
Customer Charge	19.50
ISRS (for 12 of 30 days)	0.34
Taxes	0.83
St. Louis City Tax	0.83
Total Current Charges	\$20.67



Important Message

Working on home improvement this spring? Call 8-1-1 to have your property marked for any underground lines at least three days before digging into plans. It's free. It's easy. It's the law.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
 Service Address: 4658 LEE AVE

Amount Due \$0.00
 Due By 05/05/14
 Delinquent After 05/19/14

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

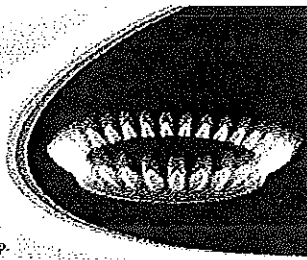
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IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-6960
 Natural gas emergencies or order: 314-342-0900
 Toll-free: 1-800-687-4173

(for bills of the St. Louis Metropolitan Area)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 05/23/2014
 Account Number: 0111270000
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(9.45)
Total Current Charges	22.13
Total Balance	12.68
Amount Due	\$12.68
Due By	06/02/14
Delinquent After	06/16/14



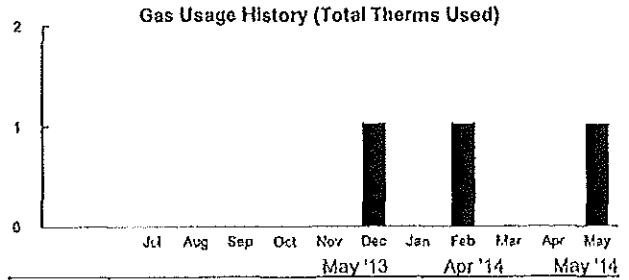
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WILLIAM G BUTLER
 4 LAUREL CT
 FLORISSANT, MO 63033

14701 23569

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1234	1233	1	1.021	1.02
Actual		Residential General		

Laclede Delivery 04-24-2014 to 05-22-2014	20.67
Customer Charge	19.50
Usage ≤ 30 Therms: 1 @ \$0.3129	0.31
ISRS	0.86
Natural Gas Cost	0.57
Usage ≤ 30 Therms	0.57
Taxes	0.89
St. Louis City Tax	0.89
Total Current Charges	\$22.13



Total Therms Used	0.00	0.00	1.02
Daily Average Therms	0.00	0.00	0.04
Days in Billing Cycle	0	30	29

Important Message

Want to save energy and money? Finance your new air conditioner or furnace by paying for it on your monthly Laclede Gas bill, or get up to \$200 back when you upgrade your home's heating system. Visit LacledeGas.com/efficiency/programs to learn more.

Please see the special insert containing information on the ISRS charge.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
 Service Address: 4658 LEE AVE

Amount Due \$12.68
 Due By 06/02/14
 Delinquent After 06/16/14

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

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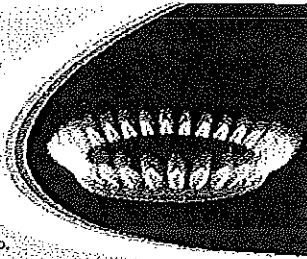




IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960
Natural gas emergency or odor: 311-342-0800
Toll-free: 1-800-897-4173
(if outside of the St. Louis Metro-Park area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 06/24/2014
Account Number: 0111270000
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	12.68
Total Current Charges	21.40
Total Balance	34.08
Amount Due	\$34.08
Due By	07/07/14
Delinquent After	07/21/14



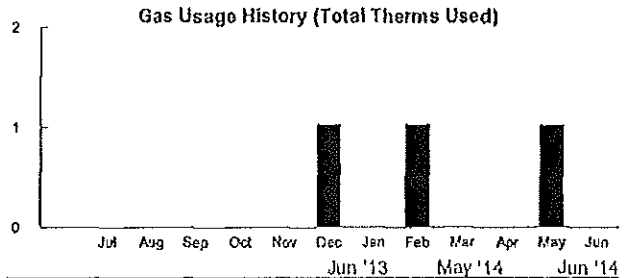
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WILLIAM G BUTLER
4 LAUREL CT
FLORISSANT, MO 63033

14701 33705

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therm
1234	1234	0	1,016	0.00
Actual		Residential General		

Laclede Delivery 05-23-2014 to 06-23-2014		20.36
Customer Charge		19.50
ISRS		0.86
Taxes		0.85
St. Louis City Tax		0.85
Other Charges		0.19
Utility Late Charge		0.19
Total Current Charges		\$21.40



Total Therms Used	0.00	1.02	0.00
Daily Average Therms	0.00	0.04	0.00
Days in Billing Cycle	0	29	32

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Be green and save this summer. Laclede offers energy efficiency rebates and financing programs on natural gas water heaters, boilers and other appliances. You can save hundreds when you upgrade. See rebates at www.LacledeGas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
Service Address: 4658 LEE AVE

Amount Due \$34.08
Due By 07/07/14
Delinquent After 07/21/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

011127000080000003408

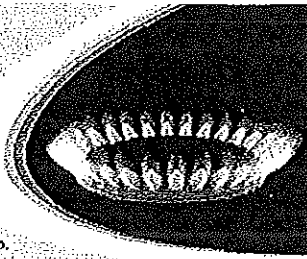




IMPORTANT CONTACT INFORMATION

Customer service: 314-621-6960
Natural gas emergencies or order: 314-342-0300
Toll-free: 1-800-887-4173
(if outside of the St. Louis Metro area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 07/25/2014
Account Number: 0111270000
Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	34.08
Total Current Charges	21.72
Total Balance	55.80
Amount Due	\$55.80
Due By	08/04/14
Delinquent After	08/18/14



>004757 2102288 0007 092049 10Z

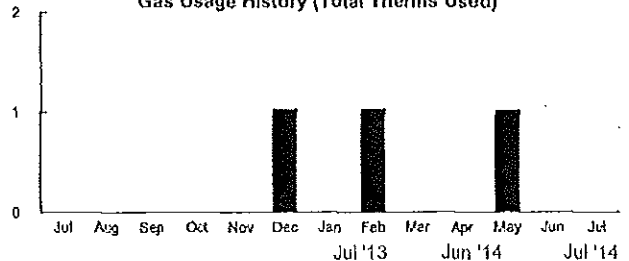
WILLIAM G BUTLER
4 LAUREL CT
FLORISSANT, MO 63033

14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=	Therms
1234	1234	0	1,017		0.00
Actual		Residential General			

Laclede Delivery 06-24-2014 to 07-24-2014	20.36
Customer Charge	19.50
ISRS	0.86
Taxes	0.85
St. Louis City Tax	0.85
Other Charges	0.51
Utility Late Charge	0.51
Total Current Charges	\$21.72

Gas Usage History (Total Therms Used)



Total Therms Used	0.00	0.00	0.00
Daily Average Therms	0.00	0.00	0.00
Days in Billing Cycle	31	32	31

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Did you know Laclede offers appliance repairs and gas safety inspections? Stick with the natural gas experts to make sure your gas appliances are running efficiently. Schedule with us today by calling 314-621-6960. See details at www.lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
Service Address: 4658 LEE AVE

Amount Due \$55.80
Due By 08/04/14
Delinquent After 08/18/14

Make Check Payable to:

Laclede Gas Company
Drawer 2
St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

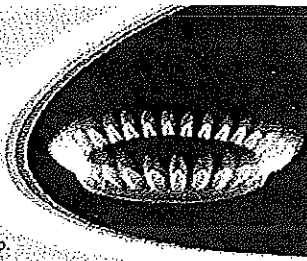
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IMPORTANT CONTACT INFORMATION
 Customer service: 314-621-6960
 Natural gas emergencies or odor: 314-342-0300
 Toll free: 1-800-897-4173
 (for all of the St. Louis Metropolitan Area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 08/25/2014
 Account Number: 0111270000
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	55.80
Total Current Charges	22.97
Total Balance	78.77
Amount Due	\$78.77
Due By	09/04/14
Delinquent After	09/16/14



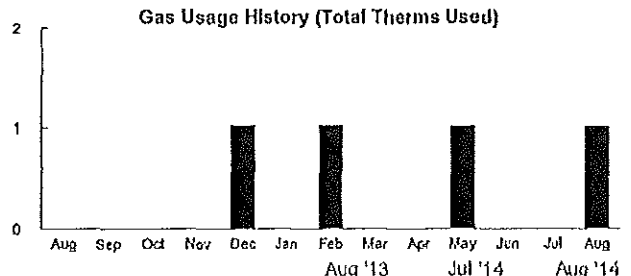
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WILLIAM G BUTLER
 4 LAUREL CT
 FLORISSANT, MO 63033

14701 34042

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	=
1235	1234	1	1.017	1.02
Actual		Residential General		

Laclede Delivery 07-25-2014 to 08-24-2014	20.67
Customer Charge	19.50
Usage ≤ 30 Therms: 1 @ \$0.3129	0.31
ISRS	0.86
Natural Gas Cost	0.57
Usage ≤ 30 Therms	0.57
Taxes	0.89
St. Louis City Tax	0.89
Other Charges	0.84
Utility Late Charge	0.84
Total Current Charges	\$22.97



Total Therms Used	0.00	0.00	1.02
Daily Average Therms	0.00	0.00	0.03
Days in Billing Cycle	31	31	31

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Did you know Laclede offers appliance repairs and gas safety inspections? Schedule with us today by calling 314-621-6960. See details at www.lacledegas.com.

Please see the special insert containing information on the ISRS charge.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
 Service Address: 4658 LEE AVE

Amount Due **\$78.77**
 Due By **09/04/14**
 Delinquent After **09/16/14**

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

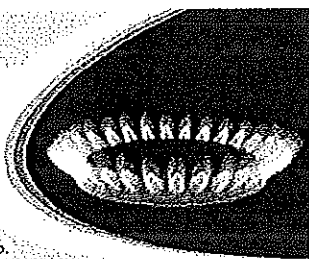
0111270000&0000007&??





IMPORTANT CONTACT INFORMATION
 Customer service: 314-621-6960
 Natural gas emergencies or odor: 314-342-0800
 Toll-free: 1-800-887-4173

(For bills of the St. Louis Metro Region)
 Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 09/24/2014
 Account Number: 0111270000
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	78.77
Total Current Charges	22.39
Total Balance	101.16
Amount Due	\$101.16
Due By	10/06/14
Delinquent After	10/20/14



>006333 2110195 0008 092049 102

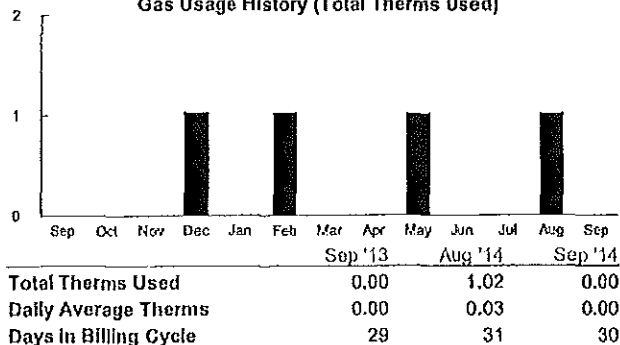
WILLIAM G BUTLER
 4 LAUREL CT
 FLORISSANT, MO 63033

14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	Therms
1235	1235	0	1.014	0.00
Actual		Residential General		

Laclede Delivery 08-25-2014 to 09-23-2014	20.36
Customer Charge	19.50
ISRS	0.86
Taxes	0.85
St. Louis City Tax	0.85
Other Charges	1.18
Utility Late Charge	1.18
Total Current Charges	\$22.39

Gas Usage History (Total Therms Used)



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Follow your nose. If you ever detect an odor similar to rotten eggs, it could be a natural gas leak. Get out and call 911 or call us at 314-342-0800 so we can track it down.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
 Service Address: 4658 LEE AVE

Amount Due \$101.16
 Due By 10/06/14
 Delinquent After 10/20/14

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

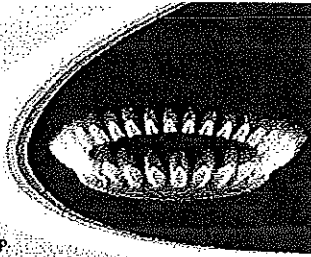
0111270000&0000010116





IMPORTANT CONTACT INFORMATION
 Customer service: 314 621-5360
 Natural gas emergencies or odor: 314-342-0300
 Toll-free: 1-800-987-4173
 (Outside of St. Louis Metro District)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/billinfo.php.



Statement Date: 10/24/2014
 Account Number: 0111270000
 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	101.16
Total Current Charges	22.80
Total Balance	123.96
Amount Due	\$123.96
Due By	11/03/14
Delinquent After	11/17/14



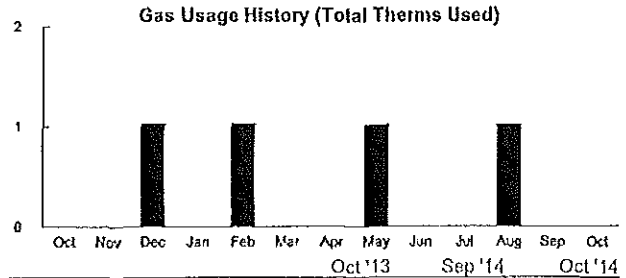
>000442 2115364 0005 092049 10Z

WILLIAM G BUTLER
 4 LAUREL CT
 FLORISSANT, MO 63033

14701 33705

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Thermals
1235	1235	0	1.014	0.00
Actual		Residential General		

Laclede Delivery 09-24-2014 to 10-23-2014	20.43
Customer Charge	19.50
ISRS (for 24 of 30 days)	0.69
ISRS (for 6 of 30 days)	0.24
Taxes	0.85
St. Louis City Tax	0.85
Other Charges	1.52
Utility Late Charge	1.52
Total Current Charges	\$22.80



Total Therms Used	0.00	0.00	0.00
Daily Average Therms	0.00	0.00	0.00
Days In Billing Cycle	30	30	30

Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Follow your nose. If you ever detect an odor similar to rotten eggs, it could be a natural gas leak. Get out and call 911 or call us at 314-342-0800 so we can track it down.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000
 Service Address: 4658 LEE AVE

Amount Due \$123.96
 Due By 11/03/14
 Delinquent After 11/17/14

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

011127000080000012396



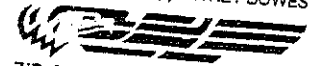
FIRMLY TO SEAL

PRESS FIRMLY TO SEAL

Priority Mail
ComBasPrice



U.S. POSTAGE PITNEY BOWES



ZIP 63074 \$ 005.05⁰
02 1W
0001397015 NOV 26 2013

PRIORITY MAIL [®] ★

FROM: Candace Klooborel
3824 S. W. 19th Ct
Florissant, MO 63034

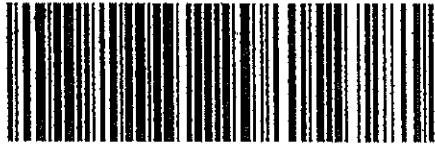
DATE OF DELIVERY



USPS TRACKING

USPS TRACKING #

INSURANCE INCURRED



9114 9999 4423 8463 2823 68

Label 400-Jan-2013
7880-16-000-7048

PICKUP AVAILABLE

* Domestic only

TO:
Secretary of the Missouri
Public Service Commission
ATTN: DATA Center
PO Box 360
Jefferson City, MO 65102

NOT TO BE USED INTERNATIONALLY,
CUSTOMS DECLARATION
LABEL MAY BE REQUIRED.



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