FILED January 5, 2016 Data Center Missouri Public Service Commission

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

FILED

(landa Talla	DEC 5 2014
Name: Complainant) Missouri Public Service Commission
vs. Company Name: Laclede GAS Co. Respondent	Case No. Exhibit No. Date 12-1-15 Reporter SE File No. GC - 2015-0143
COMPLAINT	File NO. 6 C - 2013 - 6 14 -
Complainant resides at 4656 Lee	AVE
St. Louis MO 63/15 (address	s of complainant)
1. Respondent, Aclade GAS (compan	n O' y name)
of Drawer 9 Stars MD 10316	is a public utility under the
jurisdiction of the Public Service Commission of the Sta	te of Missouri.
2. As the basis of this complaint, Complainant s	tates the following facts:
show 1 1 1 1 1 1 1 1	

CACPORE COUS INGS Changing Me Service
When I cut the Gas off Because the
home is vacante. Loclede bas told ne
that the cost of service month was \$30
A month. Without having gas. I gragneed. I have attached billing records from
I have affached billing records from
my bank showing my payments
The Called lacked gas asking for my
bills from 01/01/2012- Present they told me
there system didnot go back that far
I, also Called, to retire my grandfather
bills from ol/01/2012 - present all of his
bills from al/ol/2012 - present all of his regards and still in the system. I have
affected bothe billing records for your
review. I set both of these accounts at
the same time. That did something worns
for Hosle Lee ALE.



the Respondent: da WHEREFORE, Complainant now requests the following relief: Signature of Complainant

3. The Complainant has taken the following steps to present this complaint to

Attach additional pages, as necessary.

Attach copies of any supporting documentation.



Commissioners

ROBERT'S, KENNEY Chairman

STEPHEN M. STOLL WILLIAM P. KENNEY DANIEL Y. HALL SCOTT T. RUPP

Missouri Public Service Commission

POST OFFICE BOX 360 JEFFERSON CITY MISSOURI 65102 573-751-3234 573-751-1847 (Fax Number) http://www.psc.mo.gov

October 23, 2014

JOSHUA HARDEN General Counsel

MORRIS WOODRUFF Secretary

WESS A. HENDERSON Director of Administration and Regulatory Policy

CHERLYN D. VOSS Director of Regulatory Review

> KEVIN A. THOMPSON Chief Staff Counsel

Ms. Candace Woodard 3824 Salida Court Florissant, MO 63034

Dear Ms. Woodard:

This letter is in response to the complaint you filed against Laclede Gas Company (Laclede) and your indication that you wish to file a formal complaint. You will have the burden of proof in your complaint case and must submit with your formal complaint form any and all documentation/evidence to support your allegations.

A formal complaint must be filed in written form and addressed to **Secretary of the Missouri Public Service Commission**, **ATTN: Data Center**, **P.O. Box 360**, **Jefferson City MO 65102-0360**. After filing, the Commission will give the company thirty (30) days to either satisfactorily resolve the complaint or respond in writing with the company position. If the complaint is not settled and the company responds denying the allegations, the Commission may order the Staff to conduct an investigation and may schedule a hearing.

If you wish to have legal representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2778. Such representation will be at the sole discretion of the law school and the arrangement between the law school and the Complainant is not governed by the Commission.

The hearing is very similar to a trial in a court of law. At the time of the hearing, state law requires that you present evidence, which will substantiate your claim against the company. The company also will be given the opportunity to present evidence discounting your claims.

Ms. Candace Woodard October 23, 2014 Page 2

All parties, including the Commission's Staff, will have the opportunity to cross-examine the other parties' witnesses. Further, any person as defined in 4 CSR 240-2.010(11), other than an individual, must be represented by an attorney.

Please note further filing requirements in the enclosed Chapter 2 - Rules of Practice and Procedure.

Sincerely,

Pam

Consumer Services Specialist II Missouri Public Service Commission

Enclosure:

Chapter 2 - Rules of Practice and Procedure

Formal Complaint Form

Brull of Americat
Bill Pay.

figu.

Date:	Monday, November 24, 2014 3:26:56 PM				
To:	Attn: Candice Taylor.				
Company:	, and the modern and the first was the first the first that with a first the state of the contract and state of the first terms				
Fax Number:	314-513-6680				
Total # of Pages (including cover)	03				
From:					
Phone Number:	in te ent i despetitation despetitation estation despetition to the transfer and the second control of the con The control of the second control of the control of the control of the second of the second control of the control of the control of the second				

This transmission is confidential and intended solely for the person or organization to whom it is addressed.

Payment			Payment
Date	Payee Name	Account#(Masked)	Amount
8/5/2014	LACLEDE GAS COMP	. 5028	\$59.82
8/5/2014	LACLEDE GAS COMP	. 0000	\$30.00
6/16/2014	LACLEDE GAS COMP	. 06-9	\$25.00
5/14/2014	LACLEDE GAS COMP	. 06-9	\$25.00
3/18/2014	LACLEDE GAS COMP	, 06-9	\$50.00
2/13/2014	LACLEDE GAS COMP	. 06-9	\$65.00
2/4/2014	LACLEDE GAS COMP	. 06-9	\$75.00
12/10/2013	LACLEDE GAS COMP	. 06-9	\$50.00
12/10/2013	LACLEDE GAS COMP	. 01-2	\$35.00
11/14/2013	LACLEDE GAS COMP	. 01-2	\$35.00
11/14/2013	LACLEDE GAS COMP	, 06-9	\$50.00
9/16/2013	LACLEDE GAS COMP	. 01-2	\$30.00
9/16/2013	LACLEDE GAS COMP	, 06-9	\$30.00
8/13/2013	LACLEDE GAS COMP	. 06-9	\$25.00
7/8/2013	LACLEDE GAS COMP	. 06-9	\$50.00
7/8/2013	LACLEDE GAS COMP	. 01-2	\$50.00
6/11/2013	LACLEDE GAS COMP	. 01-2	\$45.00
6/11/2013	LACLEDE GAS COMP	. 06-9	\$45.00
5/16/2013	LACLEDE GAS COMP	. 01-2	\$50.00
5/16/2013	LACLEDE GAS COMP	. 06-9	\$55.00
5/16/2013	LACLEDE GAS COMP	, 06-9	\$50.00
4/3/2013	LACLEDE GAS COMP	. 01-2	\$50.00
4/3/2013	LACLEDE GAS COMP	. 06-9	\$200.00
3/12/2013	LACLEDE GAS COMP	. 01-2	\$50.00
3/12/2013	LACLEDE GAS COMP	. 06-9	\$100.00
2/19/2013	LACLEDE GAS COMP	, 01-2	\$50.00
2/19/2013	LACLEDE GAS COMP	. 06-9	\$50.00
11/27/2012	LACLEDE GAS COMP	. 06-9	\$75.00
11/14/2012	LACLEDE GAS COMP	. 01-2	\$60.00
10/16/2012	LACLEDE GAS COMP	. 01-2	\$50.00
8/20/2012	LACLUDE GAS COMP	. 01-2	\$100.00
8/20/2012	LACLEDE GAS COMP	. 05-0	\$100.00
7/10/2012	LACLEDE GAS COMP	. 01-2	\$60.00
7/10/2012	LACLEDE GAS COMP	. 05-0	\$60.00
6/12/2012	LACLEDE GAS COMP	, 05-0	\$60,00
6/12/2012	LACLEDE GAS COMP	, 01-2	\$35.00
5/10/2012	LACLEDE GAS COMP	. 01-2	\$65,00
5/10/2012	LACLEDE GÁS COMP	 , 05-0	\$50.00
4/27/2012	LACLEDE GAS COMP	. 0132	\$40.00
4/12/2012	LÁCLEDE GAS COMP	. 01-2	\$50.00
4/12/2012	LACLEDE GAS COMP	05-0 مسن	\$50.00

3/20/2012	LACLEDE GAS COMP	∽ . 05-ố	\$60.00
3/12/2012	LACLEDE GAS COMP	. 01-2 _	\$187.00
2/13/2012	LACLEDE GAS COMP	. 01-2	\$188.75
1/12/2012	LACLEDE GAS COMP	. 01-2	\$101.00
12/12/2011	LACLEDE GAS COMP	. 01-2	\$102.00
11/14/2011	LACLEDE GAS COMP	. 01-2	\$55.00
10/12/2011	LACLEDE GAS COMP	. 01-2	\$50.00
9/13/2011	LACLEDE GAS COMP	. 0089	\$45.00
8/9/2011	LACLEDE GAS COMP	. 0089	\$36.00
8/9/2011	LACLEDE GAS COMP	. 01-2	\$56.00
7/12/2011	LACLEDE GAS COMP	. 01-2	\$35.00
7/12/2011	LACLEDE GAS COMP	. 0089	\$35.00
6/13/2011	LACLEDE GAS COMP	. 01-2	\$30.00
5/11/2011	LACLEDE GAS COMP	. 0089	\$60.00
5/11/2011	LACLEDE GAS COMP	. 01-2	\$60.00
4/12/2011	LACLEDE GAS COMP	. 01-2	\$65.00
4/12/2011	LACLEDE GAS COMP	. 0089	\$60,00
3/11/2011	LACLEDE GAS COMP	. 01-2	\$256.00
3/11/2011	LACLEDE GAS COMP	. 0089	\$90.00
2/10/2011	LACLEDE GAS COMP	. 0089	\$70.00
2/10/2011	LACLEDE GAS COMP	. 01-2	\$250.00
1/10/2011	LACLEDE GAS COMP	. 01-2	\$241.00
1/10/2011	LACUEDE GAS COMP	. 0089	\$65.00

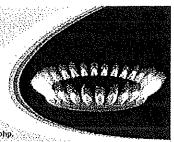
IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960

Hatural gas emergencies or odor: 314-342-0800

Toll-free: 1-800-887-4173

(if outside of the St. Louis Metropolitan area) Additional information and phone numbers are on the

back of the printed bill and at lacted eyes, com/bli/linfo.php.



վիկերդինույներ Արևանյանի անկանին անգարկեր

***********AUTO"5-DIGIT 63115 PPOSPO LOO DIPLEOS POPSOS POPSOS **4656 LEE AVE ST LOUIS,MO 63115**

Deling	uent After		1	/14/12
	Gas Con	sumption Com	parlson	
	Current Period	20	0.4	
		Therms		
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Gurrent Period	20.4	73	.59510	13

10/24/2012

4656 LEE AVE

Amount

\$50.00

11/05/12

Statement Date:

Service Address:

Bill at a Glance

Amount Due

Due By

Account Number: 443183-006-9

t-man-					
Present	Previous	Usage	BTU	Ħ	
Reading	Reading	(CCF) X	Factor	Therms	
8240	8220	20	1.018	20.4	
	Actual Reading Rate: Rea				
Detail - Cu	rrent Charge	es		Amount	
Service Init	lation			25.00	
Charge For	24.86				
		harge Of \$1.23)	4.04	
St Louis Cit				1.04	
Subtota	ıl - Current Ut	ility Charges		50.90	
Total Cu	urrent Charge	s		\$50.90	
Detail - Account Balance				Amount	
Account Ba	\$50.90				
Detail - Payment Plan				Amount	
Budget Am	ount			50.00	

Important Message

"Change Your Clock, Change Your Batteries" When you set your clocks back this fall season, remember to change the batteries in your smoke alarms and carbon monoxide detectors; this simple action can save lives. Visit www.lacledegas.com for more safety tips.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Amount Due

\$50.00

Due By

11/05/12

Delinquent After

11/14/12

Amount Enclosed:

Please do not write below.

Make check payable to:

Laclede Gas Company

Drawer 2

IMPORTANT CONTACT INFORMATION

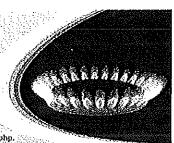
Customor service: 314 621-6960

Hateral gas emergencies or odor: 314-342-9800

Toll-free: 1-800-887-4173

Present Previous

(Aguisca of the St. Louis Nationaliza area).
Additional Information and phone numbers are on the back of the printed bit and at facted ages, com/bill/info, php.



վերկայդնուգննին հանրակ կիրով կիրայնի իրան հ

MITZOEL PROSPER STINGT-63115

SOCIETATION OF THE STINGT OF

Usage

	Reading	Reading	(CCF) X	Factor	Therms
	8302	8240	62	1.020	63.2
	/	Actual Readi	ng	Rate: Re	s. General
	Detail - Cu	rrent Charge	s		Amount
	Late Payme Charge For (Includes A M A Monthly IS	.75 78.29			
	St Louis Cit	3.26			
	Subtota	d - Current Ut	ility Charges		82,30
	Total Cu	\$82.30			
	Detail - Ac	count Balan	ce		Amount
Prior Gas Balance					50.90
Current Charges					82.30
Account Balance					\$133.20
Detail - Payment Plan					Amount
Budg Arrears/Late Pay					50.75
Budget Amount					50.00

**Gas usage charge per therm is \$1.23201 for the first 30 therms and \$0.62033 for each additional therm.

Statement Date: 11/27/2012 Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Bill at a	Glance				Amount)
Amoun Due By					100.75 2/07/12
	ient Afte	: r	Sanda Sanda Nasaya Barisa	00000000000000	/18/12

	Gas Con	sumption Con	parison	_
	Previous Period	Thems		
	Use In Therms	Degree Days	Supplier Gost of Gas/Therm	Days In Billing Period
Current Period	63.2	572	.50459	34
Previous Period	20,4	73	.59510	13

Important Message

Many families need help keeping warm this winter. DollarHelp is an easy way to lend a hand this hollday season. Check the red box on this gas bill to donate one dollar a month. Together we can make a difference. Every dollar helps. Visit www.dollarhelp.org for more information.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, steple or paper clip payment to your bill.

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Amount Due \$100.75
Due By 12/07/12
Delinquent After 12/18/12

Amount Enclosed:

Please do not write below.

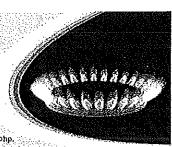
Make check payable to:

Laclede Gas Company

Drawer 2

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Matural gas emergencies or odor: 314-342-0800 Toll-free: 1-800-887-4173

(if outside of the St. Louis), foliopolitan area) Additional information and chone numbers are on the back of the printed bill and at lacted egas, com/bill/info.php.



շՈւթմլքվինցոլի)||իսովվիրհրուիցինիոհիներուիցուրինիի

ST LOUIS,MO 63115

Present	Previous	Usage	BTU	×		
Reading	Reading	(CCF) X	Factor	Therms		
8402	8402 8302 100 1.025					
	Actual Readi	ng	Rate: Re	s, General		
Detall - Cu	rrent Charge	98		Amount		
Late Payme Charge For (Includes A M A Monthly IS	.39 98.4 3					
St Louis Cit	4.10					
Subtota	il - Current Ut	ility Charges		102.92		
Total Co	\$102.92					
Detail - Ac	count Balan	ce		Amount		
Prior Gas B	lalance			133.20		
Payment -	(75.00)					
Current Cha	102.92					
Account Ba	\$161.12					
Detail - Pa	yment Plan			Amount		
Budg Arrea	26.14					
Budget Am	ount *			50.00		

^{**}Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

12/28/2012 Statement Date: Account Number: 443183-006-9 Service Address: **4656 LEE AVE**

Bill at a Gl	ance	1486452 Titoliki		Amount	
Amount D Due By Delinquen				\$76.14 01/10/13 01/18/13	

	Gas Con	sumption Con	parison	
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	102.5	671	.50761	31
Previous Porlod	63.2	572	.50459	34

Important Messages

We appreciate your prompt payment record for 2012. Thank you for being a valuable customer. You may use this bill as a future credit reference.

DollarHelp is an easy way to lend a hand to familles struggling to stay warm this winter. Within the past year, members of DollarHelp have joined together to warm the homes of nearly 3,000 families. Just check the red box on your bill or sign up today at www.dollarhelp.org to donate \$1 a month.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Amount Due

\$76,14 01/10/13

Due By **Delinquent After**

01/18/13

Amount Enclosed:

Please do not write below.

Make check payable to:

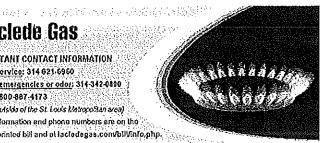
Laclede Gas Company

Drawer 2

IMPORTANT CONTACT INFORMATION Customer service: 314 021 6960 Hatural gas emergencles or odor: 314-342-0800 Toll-free: 1-800-887-4173

Present Previous

(if outside of the St. Louis Metropostan area) Additional information and phone numbers are on the back of the printed bill and at lacted egas, convoll line, php.



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MTZO31 PPOSPO LOO 95949 LECSTON ROLYAT BOADRAD 4656 LEE AVE ST LOUIS,MO 63115

Usage

BTU

ı	Reading	Reading	(CCF) X	Factor	Therms
ı	8580	8402	178	1.026	182.6
Ì	,	Actual Readi	ng	Rate: Re	s. General
Ţ	etail - Cu	rrent Charge	98		Amount
L	ate Payme	ent Charge G	as		1.14
			26-12 To 01-2		144.81
(I	ncludes A M	Monthly Custon	ner Charge Of \$ \$1.23 And Usay	619,50,	
	it Louis Ci		φτ.zo Auto Osas	ge Charges 7	6.03
_		d - Current U	tility Charges		151.98
	Total Co	urrent Charge	os .		\$151.98
Ē	etail - Ac	count Balan	ce		Amount
F	rior Gas B	Balance			161.12
	Current Ch	<u>151.98</u>			
A	ccount Be	\$313.10			
Ē	etail - Pa	Amount			
E	ludg Arrea	77.28			
E	ludget Am	50.00			

**Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

Statement Date: 01/30/2013 Account Number: 443183-006-9 4656 LEE AVE Service Address:

Acres 150 Section Control Control	- 125		STORES	202				75
Bill at a Glanc	43.7	98-597	17.7	4.22.3	1,477	SECTION A	Amoun	172.53
Dinara Ciano	7		25		2000年初		Millomi	1 × ×
	100	A	11125				7.7	7.4
 POSS INVESTIGATE SET SECUL 	45.5 1956					100	104 00	
Amount Due	1977-1986	35945 W	Historia (Section 2	45.000	17. S. 6. 6. 6	3127,28	. Vi. 10
						· · · · · · · · · · · · · · · · · · ·	4.00	1.00
10 m. 122 m. 1 3 70 70 70 70 70 70 70 70 70 70 70 70 70		1000		(10.75 B	NGO.ANS	ar or	2/11/13	177.5
Due By	NY 20 20 11	0.00	W1114	足数层		U2	27 I 17 10	0.00
	1. Table 18 18 18 18 18 18 18 18 18 18 18 18 18	10000	流动形态	5.00	27 THE W	365.5	e grand de la con-	116.17
Delinquent A	HAV		40100			വ	2/20/13	1.000
Pelitiquent A	irei"						120110	
 2000 (2000) 200 (2000) (2000) (2000) 	410000	1 - 21 - 4 - 4 - 4	Arrive		4 . 2 . 4 . 5	Contratation	et constituente.	1112114

	Gas Con	sumption Con	parison	
Previous 102.5				
	•	Therms		
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	182.6	995	.53894	32
Previous Period	102.5	671	.50761	31

Important Messages

As a result of a periodic review, your budget amount will change next month to \$113.00.

Stay warm and cozy all winter long with this easy step. Winterize your home by caulking around windows; it's a great way to keep heat in and keep out the cold. Find plenty of tips and weatherproofing ideas to save energy and money at http://www.lacledegas.com/efficiency.

Please retain this portlon for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Cas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, stapte or paper clip payment to your bill.

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

> **Amount Due** \$127,28 Due By 02/11/13 02/20/13 **Delinquent After**

Amount **Enclosed:**

Please do not write below.

Make check payable to:

Laclede Gas Company Drawer 2

IMPORTANT CONTACT INFORMATION

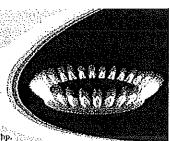
Customer service: 314 621-9969

Haural gas emergencies or odor; 314-342-0800

Toll-free: 1-800-887-4173

if crisks of the St. Lors Metropolitan seal.
Additional information and phone numbers are on the back of the printed bit and at isoledegas convolution/ophp.

Present Previous Usage



BTU

ոնդուկները գլարին անգությունի կինուկին բունրարինին և

""""""AUTO"5-DIGIT 63115 >02710 2048008 001 092049 LECSTME CANDACE TAYLOR 4656 LEE AVE ST LOUIS,MO 63115

Reading	Reading	(CCF) X	Factor	Therms	
8709	8580	129	1.025	132,2	
	Actual Readi	ng	Rate: Re	s. General	
Detail - Cu	rrent Charge	es		Amount	
Late Payme	ent Charge G	as		1.16	
Charge For	Gas Svc 01-	27-13 To 02-2	25~13	115.63	
(Includes A N A Monthly IS	donthly Custon BS Charge Of	ner Charge Of \$ \$1.23 And Usag	(19,50, de Chardes'*)		
St Louis Cit		φτ.κοτνίο ο σας	go onargeo y	4.82	
	aÍ - Current Ut	ility Charges		121.61	
Total Co	urrent Charge	s		\$121.61	:
Detail - Ac	count Balan	ce		Amount	
Prior Gas B	lalance			313.10	
	Thank you			(50.00)	
Current Ch	121.61	,			
Account Ba	\$384.71				
Detail - Pa	Amount				
Budg Arrea	rs/Late Pay			78.44	
Budget Am	ount			113.00	

^{**}Gas usage charge per therm is \$1,19071 for the first 30 therms and \$0.57903 for each additional therm.

Statement Date: 02/27/2013 Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$191.44
Due By	03/11/13
Delinquent After	03/20/13

	Gas Cor	sumption Con	parison	
Current Period 132.2				
		Therms		
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	132.2	798	.52360	29
Previous Period	182,6	995	.53894	32

Important Message

Boil down hot water costs and save more than \$300 per year. Turn down the thermostat on your water heater to 120 degrees Fahrenheit to get comfortable hot water for most uses and save money. Find more energy tips at www.lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Amount Due

\$191.44

Due By

03/11/13

Delinquent After

03/20/13

Amount

'Enclosed:

Please do not write below.

Make check payable to:

Laclede Gas Company

Drawer 2

IMPORTANT CONTACT INFORMATION

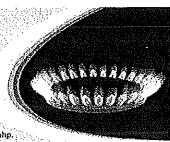
Customer service: 314 621-6960

Hatural gas emergencles or odor: 314-342-0800

Toll-free: 1-800-887-4173

(if outside of the St. Louis Metropolitan erea)

Additional information and phone numbers are on the back of the printed by and at lacted egas, combilling php.



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Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
8830	8709	121	1.023	123.8
	Actual Readi	ng	Rate: Re	s. General
Detail - Cu	rrent Charge	98		Amount
	ent Charge G			1.37
Charge For (Includes A M	110.99			
St Louls Cit		·····g/ +····,		4.62
Subtota	d - Current UI	Ility Charges		116.98
Total Cu	urrent Charge	s		\$116.98
Detail - Ac	count Balan	ce		Amount
Prior Gas B	alance			384.71
Payment -	Thank you			(100.00)
Current Cha				116.98
Account Ba	\$401 <i>.</i> 69			
Detail - Pa	Amount			
Budg Arrea	92.81			
Budget Am	ount			113.00

Statement Date: 03/27/2013 Account Number: 443183-006-9 Service Address: 4656 LEE AVE

(Bill at a	Glance	i (1960-kális) Markovskéh		mount
Amount Due By Delinqu			04/	205.81 /09/13 /17/13

Current Period 123.8				
Previous Period 132,2				
		Therms		
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	123.8	728	.51987	28
Previous Period	132.2	798	.52360	29

Important Message

Sign up for e-bill from Laclede Gas and reduce your carbon footprint one step at a time. Enrollment is free through Customer Connection, Laclede's online account management tool, Find details at www.LacledeGas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laciede Gas Company, Drawer 2, St. Louis, MO 6317t with your payment. Please do not feld, staple or paper clip payment to your bill.

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Amount Due

\$205,81

Due By

04/09/13

Delinquent After

04/17/13

Amount Enclosed:

Please do not virite below.

Make check payable to:

Laclede Gas Company

Drawer 2

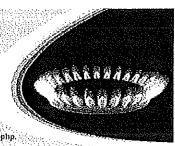
MAPORTANT CONTACT INFORMATION

Customer service: 314 921-6960

Natural gas emergencies or odor: 314-342-0800

Toll-free: 1-800-987-4173

(if outside of the St. Louis Metropolitan area)
Additional information and phone numbers are on the back of the printed bill and at facted egas, controll/linfo, php.



միկերգգիտոլներ Անհանգ հրագիկիրում իրդուկիներ հեռ

Present	Previous	Usage	BTU	≕	
Reading	Reading	(CCF) X	Factor	Therms	
8866	8830	36	1.018	36.6	
	Actual Readi	ng	Rate: Re	s. General	
Detail - Cu	rrent Charge	98		Amount	
Late Payme	ent Charge G	as		.09	
Charge For	Gas Svc 03-	25-13 To 04-2		60.86	
(Includes A N	tonthly Custon	ner Charge Of §	19.50,		
		\$1.82 And Usag	ge Charges'')	0.04	
St Louis Cil	•			2.54	
Subtota	ıl - Current Ul	ility Charges		63.49	
Total Co	urrent Charge	S		\$63,49	
Detail - Ac	count Balan	ce		Amount	
Prior Gas B	alance			401.69	
Payment -	Thank you			(200.00)	
Current Ch	arges			63.49	
Account Ba	\$265.18				
Detail - Pa	Amount				
Budg Arrea	5.90				
Budget Am	113.00				

[&]quot;Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

Statement Date: 04/26/2013 Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Bill at a G	lance:	est da sales. Carriedades	Amount
Amount I Due By Delinque			\$118.90 05/08/13 05/17/13

	Gas Con	sumption Con	parison	
	Current Period Previous Period	36.6 11	23.8	
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	36.6	379	.37896	30
Previous Period	123.8	728	.51987	28

Important Message

Are you starting a home improvement project this spring? If your plans involve outside digging, call Missouri One Call at 1-800-DIG-RITE or 811 at least three days before your dig to have your property marked for any underground line. It's free. It's easy. It's the law.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Amount Due

\$118.90

Due By

05/08/13

Delinquent After

05/17/13

Amount Enclosed:

* Please do not write below.

Make check payable to:

Laclede Gas Company

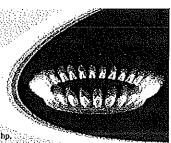
Drawer 2

Present

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Natural gas emergencies or odor: 314-342-0800 Toll-free: 1-800-887-4173

(if ourside of the St. Louis Motropostan area) Additional information and phone numbers are on the back of the printed bill and at lacted egas convibilitinfo.php.

Previous



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"""""""AUTO"5-DIGIT 63115 >02918 2058780 001 092049 LECSTME CANDACE TAYLOR 4656 LEE AVE **ST LOUIS, MO 63115**

Usage

			- Coago	∵ .∵	
	Reading	Reading	(CCF) X	Factor	Therms
	8879	8866	13	1.018	13.2
	,	Actual Readi	ng	Rate: Re	s. General
	Detail - Cu	rrent Charge	es		Amount
Late Payment Charge Gas .21 Charge For Gas Svc 04-24-13 To 05-23-13 31,05 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.82 And Usage Charges")					
	St Louis Cit	ly Tax		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1.29
Subtotal - Current Utility Charges					32.55
Total Current Charges					\$32.55
Detail - Account Balance					Amount
Prior Gas Balance					265.18
	Payment - Current Cha	Thank you arges			(105.00) 32.55

BTU

Statement Date: 05/28/2013 Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Amount Due	\$127.11
Due By	06/07/13
Delinguent After	06/18/13

	Gas Con	sumption Con	parison	
Previous 36.6				
		Therms		
Use In Degree Days Supplier Cost Day Therms of Gas/Therm Billin				
Current 13.2 140 .53561				29
Previous Period	36.6	379	.37896	30

Important Message

Cook up some savings today with a natural gas grill. At one third the cost of propane, this solution is sure to keep you grilling all summer long. Find a variety of grill models and features available at original green energy, com/foryour home/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laciede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

\$192.73

Amount

14.11

113.00

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Amount Due

Account Balance

Budget Amount

Detail - Payment Plan

Budg Arrears/Late Pay

\$127,11

Due By

06/07/13

Delinguent After

06/18/13

Amount **Enclosed:**

Please do not write below.

Laclede Gas Company Drawer 2 St. Louis, MO 63171

Make check payable to:

44316300690000127112

[&]quot;Gas usage charge per therm is \$0.73721 for the first 30 therms and \$0.68886 for each additional therm.

IMPORTANT CONTACT INFORMATION

<u>Customor service</u>: 314 524-6960

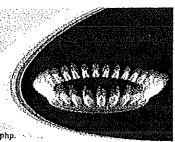
<u>Natural gas emergencies or odor</u>: 314-342-6890

<u>Toll-free</u>: 3-899-887-4173

(if outside of the St. Louis Metrocontain erea)

Additional Information and phone numbers are on the back of the printed bill and at lacted egas, combill/finfo.php.

Present Previous Usage



BTU

մեւրելեկին գրդիկիույիկներութերունիունիունի և անգագույների

	1 . 1 0 0 0 1 1 1	1	W G G G G	, ,,,,		
	Reading	Reading	(CCF) X	Factor	Therms	
	8889	8879	10	1.017	10.2	
		Actual Readi	ng	Rate: Re	s. General	
	Detail - Cu	rrent Charge)S		Amount	
	Late Payme Charge For (Includes A M	1.23 28.84				
	A Montniy iS St Louis Cil		\$1.82 And Usa	ge Unarges'')	1,20	
	Subtota	31.27				
	Total Cu	\$31.27				
,	Detail - Ac	Amount				
	Prior Gas B				192.73	
Payment - Thank you					(45.00)	
Current Charges					31,27	
Account Balance					\$179.00	
•	Detail - Pa	yment Plan			Amount	
	Budg Arrea	rs/Late Pay			83.34	
	Budget Am	ount			113.00	

"Gas usage charge per therm is \$0.73721 for the first 30 therms and \$0.68886 for each additional therm.

Statement Date: 06/26/2013 Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Billata	Glance		A	mount
Amoun Due By Delingu	and the contract of the contra			96,34 12/13 17/13

Gas Consumption Comparison					
Current 10.2					
	Previous 13.2 Therms				
	Days In Billing Period				
Gurrent 10.2 11 .53627				32	
Preyious Period	13.2	140	.53561	29	

Important Message

You can save big with green energy. Laclede Gas offers rebates on natural gas water heaters, boilers and programmable thermostats. Save today and tomorrow. Learn more about equipment rebates at www.lacledegas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443183-006-9 Service Address: 4656 LEE AVE

Amount Due \$196.34
Due By 07/12/13
Delinquent After 07/17/13

Amount Enclosed:

Please do not write below.

Make check payable to:

Laclede Gas Company Drawer 2

Diaweiz

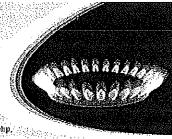


IMPORTANT CONTACT INFORMATION
__stomer service: 314621-6960

Natural gas emergencies or odor: 314-342-0800 Toll-free: 1-800-887-4173

(foots's of the St Louis Metropolitaners)

Additional information and phone numbers are on the back of the printed bill and at lacted egas, com/bill/info.php.



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CANDACE TAYLOR 4656 LEE AVE SAINT LOUIS, MO 63115-2400

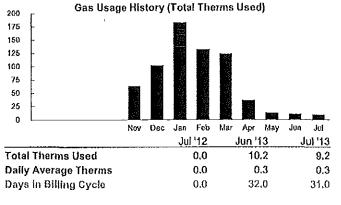
Present	Previous	Usage	BTU	В
Reading	Reading	(CCF) X	Factor	Therms
8898	8889	9	1.019	9.2
Act	ual	Residential Gene		eral

Customer Charge	19,50
Usage ≤ 30 Therms; 9.2 @ \$0,20132	1.85
ISRS	1.82
Natural Gas Cost	4,9;
Usage ≤ 30 Therms	4,93
Taxes	Correct Constitution of the Co
St. Louis City Tax	1.17

Payment I	Plans
General Budget Plan	113,00

Statement Date: 07/26/2013 Account Number: 6011270000 Service Address: 4656 LEE AVE

BIII at a Glance	Amount
Previous Balance	179.00
Payment - Thank you	(50.00)
Total Current Charges	29.27
Total Balance	158.27
Amount Due	\$259.34
Due By	08/05/13
Delinquent After	08/19/13



Important Message

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

> Amount Due Due By Delinquent After

\$259.34 08/05/13 08/19/13

Make Check Payable to:
Laclede Gas Company

Drawer 2 St. Louis, MO 63171

Amount Enclosed:

acledo Gas

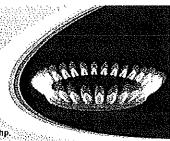
IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960

hatural gas emergencies or odor, 314-342-0800

Toll-free: 1-800-887-4173 (fooluse of the St. Louis Hetrogosten eres)

Additional information and phone numbers are on the back of the printed bil and at lacted egas com/bil/Info.php



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>006976 3504460 0003 092049 102

CANDACE TAYLOR 4656 LEE AVE

SAINT LOUIS, MO 63115-2400

Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
8907	8898	9	1.019	9,2
Actual		Res	idential Gen	eral

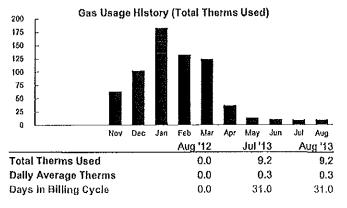
Laclede Delivery 07-26-2013 to 08-25-201 Customer Charge	19.50
Usage ≤ 30 Therms: 9.2 @ \$0.20132	1,85
ISRS	1.82
Natural Gas Cost	4.93
Usage ≤ 30 Therms	4.93
Taxes ************************************	经运动的 医多种性 医多种性 医二甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基甲基
St. Louis City Tax	1,17
Total Current Charges	\$29.27
3 ., ., ., ., .	
Average and the second of the	andoro sependo subseividada M
Payment Plans	

Pa	yment Plans	
General Budget Plan		79.00

Statement Date: Account Number: Service Address:

08/26/2013 6011270000 4656 LEE AVE

BIII at a Glance	Amount
Previous Balance	158.27
Payment - Thank you	(25.00)
Total Current Charges	29.27
Total Balance	162.54
Amount Due	\$313.34
Due By	09/05/13
Delinquent After	09/17/13



Important Message

Attention: As part of our budget review, your budget amount may have changed. Your current budget amount can be found under the Payment Plan section of your bill. If you have any questions, please contact our Customer Relations department at 314-621-6960 or 800-887-4173.

Want to save energy and money? Use our free tool called the Home Energy Advisor to analyze your gas usage and see how it compares to similar homes. Set energy savings goals and track progress in real time. Sign up today through Customer Connection:

www.lacledegas.com/customer/customerconnection.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

> **Amount Due** Due By **Delinquent After**

\$313.34 09/05/13 09/17/13

Amount Enclosed:

Please do not write below.

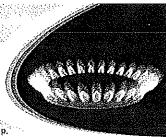
Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

IMPORTANT CONTACT INFORMATION _ustomer service: 314 621-6960

Hatural gas emergencies or odor: 314-342-0300 Toll-free: 1-800-887-4173

(double of the St. Louis Vetrico Han are i) Additional information and phone numbers are on the back of the printed bit and at lacted egas, comfolitinfo.php.



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CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8916	8907	9	1.017	9.2
Actual		Res	sidential Gen	eral

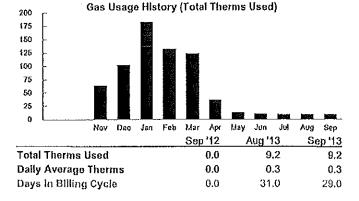
		J. J. J. J.	22.54
Customer Charge			19.50
Usage ≤ 30 Therms: 1.9 @ \$0.20132			0.38
Usage ≤ 30 Therms: 7.3 @ \$0.3129			2.28
ISRS (for 6 of 29 days)			0,38
Natural Gas Cost		SKAS	4.93
Usage ≤ 30 Therms			4.93
Taxes Hover the second		•	- 1,14 (constructed constant)
St. Louis City Tax			4 4 4

Payment Plans	
General Budget Plan	0.00

Statement Date: Account Number: Service Address:

09/24/2013 6011270000 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	162.54
Payment - Thank you	(30.00)
Total Current Charges	28,61
Total Balance	161,15
Amount Due	\$161.15
Due By	10/04/13
Delinquent After	10/16/13



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

Shower in the savings. Taking a shower instead of a bath can save time and lower your gas and water bills. Save up to \$85 a year with this simple step. Get more tips at LacledeGas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper dip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

> **Amount Due** Due By

\$161.15 10/04/13

Delinquent After

10/16/13

Amount Enclosed:

Please do not write below.

Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

aciede Gas

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960

Natural gas emergencies or odor: 314-342-0300 Toll-free: 1-800-887-4173

(double of the St. Louis Hetrogoften med) Additional information and phone numbers are on the back of the printed bill and at lacted egas com/bill/info.php.



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CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8927	8916	11	1.019	11.2
Actual		Res	idential Gen	eral

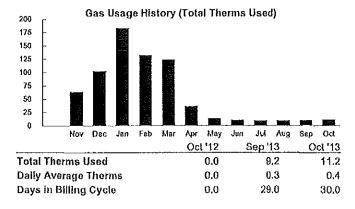
Laclede Delivery 09-24-2013 to 10-23-20 Customer Charge	19.50
Usage ≤ 30 Therms: 11.2 @ \$0.3129	3.50
Natural Gas Cost	6,01
Jsage ≤ 30 Therms	6.01
Taxes	1,21
St. Louis City Tax	1,21
Other Charges	2,42
Jtility Late Charge	2.42
Total Current Charges	\$32.64

, erec or early as of r	Payment Plans	and the Commission of the Comm
General Budget Plan	•	0.00

Statement Date: Account Number: Service Address:

10/24/2013 6011270000 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	161,15
Total Current Charges	32,64
Total Balance	193.79
Amount Due	\$193.79
Due By	11/04/13
Delinquent After	11/18/13



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

Fall has arrived and cold weather is near. Keep the warm air inside your house by caulking, weather-stripping and insulating openings where air enters your home. The most common places where air escapes include doors, attics, windows and electrical outlets. Small steps can equal big savings.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill,

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

> **Amount Due** \$193.79 Due By 11/04/13 **Delinquent After** 11/18/13

Drawer 2

Amount Enclosed:

Please do not write below.

F2E6T00000000007374

Make Check Payable to:

Laclede Gas Company St. Louis, MO 63171

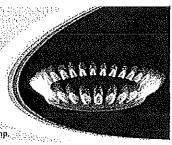
IMPORTANT CONTACT INFORMATION

ustomer service: 314621-6960

Hatural gas emergencies or odor; 314-342-0300 Toll-free: 1-600-587-4173

(doubled of the St. Louis Petropotter even)

Additional information and phone numbers are on the back of the printed bit and a) faciled agas, com/bill/info.php.



գիլուկյ Մինգի Միլդիսիի վիլ նարկի Արգի Միրգի Միրի ակո

>023061 2073789 0005 092049 20Z

CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8984	8927	57	1.026	58.5
Actual		Res	idential Gen	eral

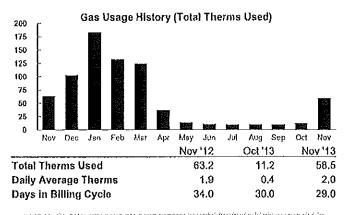
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0,91686	27.51
Usage > 30 Therms: 28.5 @ \$0.00	0.00
Natural Gas Cost Build College Control of the Contr	(8) 7/14 (8) 26:33
Usage ≤ 30 Therms	9.94
Usage > 30 Therms	16.39
Taxes were proportionally and a supplied to the supplied to th	3.06
St. Louis City Tax	3.06
St. Louis City Tax Other Charges	2.16
Utility Late Charge	2.16
Total Current Charges	\$78.56
Total our ent on all ges www.commons.com	since contracting a significant

Payment Plans	, 大型大型工程等等等等等等等等等等等等。
General Budget Plan	0.00

Statement Date: Account Number: Service Address:

11/22/2013 6011270000 4656 LEE AVE

BIII at a Glance	lmount
Previous Balance	193.79
Payment - Thank you	(50.00)
Total Current Charges	78,56
Total Balance	222,35
Amount Due	\$222,35
Due By	12/02/13
Delinquent After	12/16/13



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

DollarHelp is an easy way to lend a helping hand for families who struggle to keep warm during the winter. Check the red box on this gas bill to donate one dollar a month. Every dollar does make a difference in the lives of others. Visit www.dollarhelp.org for more information.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

Amount Due \$222,35
Due By 12/02/13
Delinquent After 12/16/13

Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

Amount Enclosed:



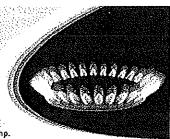


IMPORTANT CONTACT INFORMATION

Customer service: 314621-6960 Natural gas emergencies or odor; 314-342-0800 Ioli-free: 1-800-887-4173

(fortisse of the St. Louis Belicooften wee)

Additional information and phone numbers are on the back of the printed bit and at lacted egas.com/bit/linfo.php.



- <u>- Վերիդիլի դուն իրգույի ինիկիլիրի արտելու ի</u>նիկիլի ինիկի

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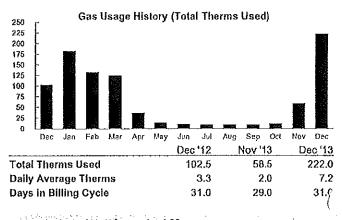
CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
9200	8984	216	1.028	222.0
Actual		Res	sidential Ger	eral

Laclede Delivery 11-22-2013 to 12-22-2013	47.01
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 192 @ \$0.00	0.00
Natural Gas Cost	417,28
Usage ≤ 30 Therms	9.51
Usage > 30 Therms	107.77
Usage > 30 Therms Taxes	6.84
St. Laula City Tay	Q QA
Other Charges	2.59
Utility Late Charge	2.59
Total Current Charges	\$173,72
Payment Plans General Budget Plan	177/00/2014/27/2014/23 00.0
-	

Statement Date: 12/23/2013 Account Number: 6011270000 Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	222,35
Payment - Thank you	(50.00)
Total Current Charges	173.72
Total Balance	346.07
Amount Due Control of the server of the server of the	\$346.07
Due By	01/02/14
Dellnquent After	4,4-1101/14/14



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

DollarHelp is an easy way to lend a helping hand for families who struggle to keep warm during the winter. Last year DollarHelp warmed the homes of nearly 3,000 familes. Please check the red box on your bill or sign up today at www.dollarhelp.org to donate \$1 a month. Every dollar does make a difference in the lives of others.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Leclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

Amount Due \$346.07

Due By 01/02/14

Delinquent After 01/14/14

Amount Enclosed:

Please do not write below.

Make Check Payable to:

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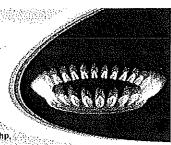
Laclede Gas Company Drawer 2 St. Louis, MO 63171



IMPORTANT CONTACT INFORMATION
_ustomer service: 314 621-6960
Natural gas emergencies or odor; 314,342-0800

Toll-free: 1-800-887-4173

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Additional information and phong numbers are on the back of the printed by land at lactedegas, com/bil/linfo.php,



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CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

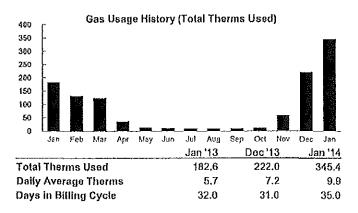
Present	Previous	Usage	BTU	Ħ
Reading	Reading	(CCF) X	Factor	Therms
9536	9200	336	1.028	345.4
Δc	ital	Rag	idential Gen	oral

Laclede Delivery 12-23-2013 to 01-26-2	014 47.01
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 315.4 @ \$0.00	0.00
Natural Gas Cost apportung the little and the littl	186.57
Usage ≤ 30 Therms	9.51
Usage > 30 Therms	177.06
Taxes	9.73
St. Louis City Tax	9.73
Other Charges	运输运输运输运输运输运输运动。5.19
Utility Late Charge	5,19
Total Current Charges	\$248.50

Payment F	lans
General Budget Plan	0.00

Statement Date: 01/27/2014 Account Number: 6011270000 Service Address: 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	346.07
Total Current Charges	248.50
Total Balance	594.57
Amount Due	\$594.57
Due By	02/06/14
Delinquent After	02/18/14



Important Message

Help us share the warmth. DollarHelp is an easy way to lend a hand to local families struggling to stay warm this winter. When you check the red box on your bill or visit www.DollarHelp.org to donate \$1 a month, Laclede Gas will match every donation, up to \$55,000. Together we can make a difference.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

> Amount Due Due By Delinquent After

\$594.57 02/06/14 02/18/14

Make Check Payable to:

Laclede Gas Company Drawer 2 St. I.ouis, MO 63171

Amount Enclosed:





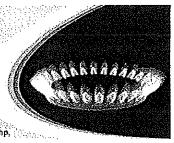
IMPORTANT CONTACT INFORMATION

Customer service: 314 621-6960

Natural gas emergencies orodor: 314-342-0800 Toll-free: 1-800-887-4173

(double of the St. Louis Net cooken ent)

Additional information and phone numbers are on the back of the printed bill and at lacted egas, com/bill/info.php.



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CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	≓ Therms
9869	9536	333	1.025	341.33
Actual		Res	idential Gen	eral

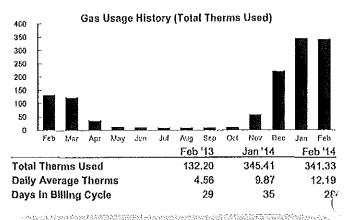
Laclede Delivery 01-27-2014 to 0	2-23-2014 47.01
Customer Charge	19,50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 311.3 @ \$0.00	0.00
Natural Gas Cost	184,26
Usage ≤ 30 Therms	9,51
Usage > 30 Therms	174.75
Taxes	9.64
St. Louis City Tax	9.64
Other Charges	6.82
Utility Late Charge	6.82
Total Current Charges	\$247.73
Dayman	Diame (Charles the problems (Newson Co.)

	- rayment rians	그 회사는 경우 지수의 회원은 사용하는 하는 전에는 수입을 하는데 있다는 것이다.
General Budget Plan	·	00,00

Statement Date: 02 Account Number: 60 Service Address: 46

02/24/2014 6011270000 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	594.57
Payment - Thank you	(140.00)
Total Current Charges	247.73
Total Balance	702.30
Amount Due	\$702,30
Due By	03/06/14
Delinquent After	03/18/14



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

Help us share the warmth. DollarHelp is an easy way to lend a hand to local families struggling to stay warm this winter. When you check the red box on your bill or visit www.DollarHelp.org to donate \$1 a month, Laclede Gas will match every donation, up to \$55,000, Together we can make a difference.

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Account Number: 6011270000 Service Address: 4656 LEE AVE

Amount Due Due By Delinquent After \$702.30 03/06/14 03/18/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2

St. Louis, MO 63171



IMPORTANT CONTACT INFORMATION _ustomer solvice: 314,621-6960

Natural gas emergencies or odor: 314-342-0800 Toll-free: 1-800-887-4173

(douts'de of the St. Louis Vetropolites tres) Additional information and phone numbers are on the



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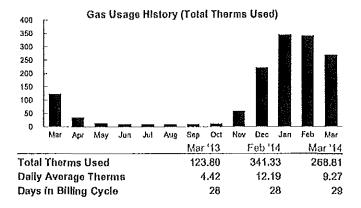
CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
131	9869	262	1.026	268.81
Actual		Res	idential Gen	eral

Laclede Delivery 02-24-2014 to 03-24-2014	47.01
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 238,8 @ \$0,00	0.00
Natural Gas Cost	152,79
Usage ≤ 30 Therms	10,53
Usage > 30 Therms	142.26
Taxes	8.32
St. Louis City Tax	8.32
Other Charges	9.78
Utility Late Charge	9.78
Total Current Charges	\$217,90
Payment Plans	
General Budget Plan	0.00

Statement Date: 03/25/2014 Account Number: 6011270000 4656 LEE AVE Service Address:

Bill at a Glance	Amount
Previous Balance	702,30
Payment - Thank you	(50.00)
Total Current Charges	217.90
Total Balance	870.20
Amount Due	\$870.20
Due By	04/04/14
Delinquent After	04/16/14



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity.

Save a stamp and go green with e-bill! View and pay your bill online any time and schedule the payment for any date you select. Enrollment is free through Customer Connection, Laclede's online account management tool. It's all at your fingertips:

www.lacledegas.com/bill/pay/ebill/

Please retain this portion for your records,

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

Amount Due Due By **Delinquent After**

\$870.20 04/04/14 04/16/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

IMPORTANT CONTACT INFORMATION

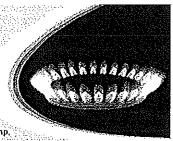
Customer service: 314 621-6360

Natural gas emergencies or odor: 314-342-0800

Toll-free: 1-800-887-4173

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CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
256	131	125	1.025	128.13
Actual		Res	idential Gen	eral

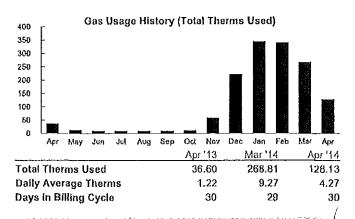
Laclede Delivery 03-25-2014 to 04-23-2014	4 1111111111111111111111111111111111111
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.91686	27.51
Usage > 30 Therms: 98.1 @ \$0.00	0.00
ISRS (for 12 of 30 days)	0.34
Natural Gas Cost	70.61
Usage ≤ 30 Therms	10. 9 2
Usage > 30 Therms Usage > 30 Therms Taxes	59.69
Taxes	4,91
St. Louis City Tax	4.91
Other Charges photocological and a second se	13.05 CHARLES
Utility Late Charge	13.05
Total Current Charges	\$135,92
-	

A Payment Plans	
General Budget Plan	0.00

Statement Date: Account Number: Service Address:

04/24/2014 6011270000 4656 LEE AVE

Bill at a Glance A	mount
Previous Balance	870.20
	135.92
Total Balance	,006.12
	,006.12
	5/05/14
Delinquent After 0	5/19/14



Important Message

Working on home improvement this spring? Call 8-1-1 to have your property marked for any underground lines at least three days before digging into plans. It's free. It's easy. It's the law.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

Amount Due Due By Delinquent After \$1,006.12 05/05/14 05/19/14

Amount Enclosed:

Make Check Payable to:

Laclede Gas Company Drawer 2

St. Louis, MO 63171



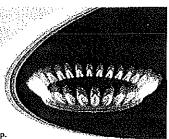
IMPORTANT CONTACT INFORMATION

ustomer service: 314621-6960

Hatural gas entergencies or odor;314-342-0800

Toll-free: 1-600-887-4173

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Additional information and phone numbers are on the back of the printed bit and at Ixoledegas, com/billfinfo.php.



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CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

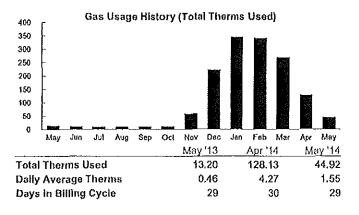
Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
300	256	44	1.021	44.92
Actual		Res	idential Gen	eral

Laclede Delivery 04-24-2014 to 05-22-2014	32.03
Customer Charge	19.50
Usage ≤ 30 Therms: 30 @ \$0.3129	9.39
Usage > 30 Therms: 14.9 @ \$0.15297	2.28
ISRS	0.86
Natural Gas Cost	25.38
Usage ≤ 30 Therms	16,95
Usage > 30 Therms	8.43
Taxes ALAMARITAN - A CARRAGE SERVICE	科特思想特徵2.39
St. Louis City Tax	2.39
Other Charges	14.72
Utility Late Charge	14.72
Total Current Charges	\$74.52
Payment Plans &	
General Budget Plan	0.00

Statement Date: Account Number: Service Address:

05/23/2014 6011270000 4656 LEE AVE

Bill at a Glance	Amount
Previous Balance	1,006.12
Payment - Thank you	(25.00)
Total Current Charges	74.52
Total Balance	1,055.64
Amount Due	\$1,055.64
Due By	06/02/14
Delinquent After	06/16/14



Important Message

Your natural gas service is scheduled to be shut off for nonpayment. Please see the back of this bill or visit www.lacledegas.com/bill/pay for payment options.

Want to save energy and money? Finance your new alr conditioner or furnace by paying for it on your monthly Laclede Gas bill, or get up to \$200 back when you upgrade your home's heating system. Visit LacledeGas.com/efficiency/programs to learn more.

Please see the special insert containing information on the ISRS charge.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

Amount Due Due By

\$1,055.64 06/02/14

Delinquent After

06/16/14

Amount Enclosed:

Make Check Payable to:

Laclede Gas Company Drawer 2

Drawer .

St. Louis, MO 63171

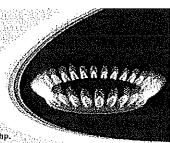




IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Hatural gas emergencies or odor: 314-342-0800

Yoll-free: 1-800-887-4173 (doubled altha St. Louis Welropolitan eren)

Additional information and phonon numbers are on the back of the printed bill and at lacted egas, com/bill/info.php.



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CANDACE TAYLOR 2358 BRAMBLE LN FLORISSANT, MO 63033

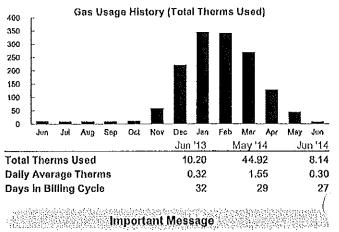
Present	Previous	Usage	BTU	1
Reading	Reading	(CCF) X	Factor	Therms
308	300	8	1.017	8.14
Actual		Res	idential Gen	eral

Laclede Delivery 05-23-2014 to 06-18-2014	22.89
Customer Charge	19,50
Usage ≤ 30 Therms: 8.1 @ \$0.3129	2.53
ISRS	0.86
Natural Gas Cost	4,57
Usage ≤ 30 Therms	4.57
Taxes	2008年2月115
St. Louis City Tax	1.15
Other Charges	15.46
Utility Late Charge	15.46
Total Current Charges	\$44.07
Payment Plans	
General Budget Plan	0.00

Statement Date: Account Number: Service Address:

06/20/2014 6011270000 4656 LEE AVE

BIII at a Glance	Amount
Previous Balance	1,055.64
Payment - Thank you	(25.00)
Total Current Charges	44.07
Total Balance	1,074.71
Amount Due	\$1,074.71
Due By	06/30/14
Delinquent After	07/14/14



Final bill

Be green and save this summer. Laclede offers energy efficiency rebates and financing programs on natural gas water heaters, boilers and other appliances. You can save hundreds when you upgrade. See rebates at www.LacledeGas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laciade Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 6011270000 Service Address: 4656 LEE AVE

Amount Due Due By

\$1,074.71 06/30/14

Delinquent After

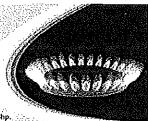
07/14/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

IMPORTANT CONTACT MIFORMATION Customer segged: 314 621-5969 (latural gas emergencies or odor; 314 342-369) Tolkice: 1-400-587-4173

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Additional information and pi scen numbers are on the
back of the printed bit and all lactingers scenabilition php.



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Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	Therms
843	615	228	1.023	233.2
	Actual Readi	ing	Rate: Re	s, General
Detail - Cu	rrent Charge	es .		Amount
Late Payment Charge Gas Charge For Gas Svc 12-26-11 To 01-25-12 (Includes A Monthly ISBS Charge Of \$.83) St Louis City Tax Subtotal - Current Utility Charges				.91 187.21
Total Current Charges				\$195.92
Detail - Account Balance Prior Gas Balance Payment - <i>Thank you</i> Current Charges Account Balance				Amount 161.47 (101.00) 195.92 \$256.39

Statement Date: 01/27/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance			Amount
Previous Bill	2. 0 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	ere se et vicio est	161.47
Payment -Thank	You		(101:00)
Balance	of Springer Add. Teachtricks Add		60,47
Total Current Ch	arges		195.92
Amount Due			\$256,39
Due By			02/08/12
Delinquent After			02/17/12

Gas Consumption Comparison					
	Previous 170.2				
Sa	Same Period Last Year				
[Therms			
	Use In Degree Days Supplier Gost Therms of Gas/Therm				
Current Period	233.2	798	,60613	30	
Previous Period	170.2	808	,59454	34	
Same Period Last Year	245.3	1085	.65422	30	

_____important:Message:

Save money by taking advantage of Laclede's rebate and savings program. Rebates are available on the purchase and installation of natural gas furnaces, boilers, water heaters and thermostats. Learn more at www.lacledegas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detech and return this portion to Laclade Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Amount Due

\$256,39

Due By

02/08/12

Delinquent After

02/17/12

Amount Enclosed:

Please do not write below.

Make check payable to:

Laclede Gas Company

Drawer 2

IMPORTANT CONTACT INTORNATION

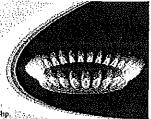
<u>Customer service</u>: 314 621 6960

<u>Ratural gas emergencies or odor;</u> 314-312 6900

<u>Toil-free</u>: 1-300-587-4173

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Additional information and phone peopless are on the
back of the printed bill and at its cledeges committed upinp.



<u>- Որիալ Մրիրը Մերիը Մինալի Որիան Միլիայի Որիան Միլիայի Որիալի Մի</u>

Present	Previous	Usage	BTU			
				- 1		
Reading	Reading	(CCF) X	Factor	Therms		
1056	843	213	1.025	218.3		
	Actual Read	ng	Rate: Re	s. General		
Dotail - Cu	rrent Charge	∍s		Amount		
Late Payme	ent Charge G	as		1.01		
Charge For	Gas Svc 01-	25-12 To 02-2	26-12	177.85		
(Includes A N	(Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$.83, And Usage Charges**)					
A Monthly IS	A Monthly ISRS Charge Of \$.83, And Usage Charges")					
	St Louis City Tax					
Subtota	Subtotal - Current Utility Charges					
Total Ci	Total Current Charges					
Detail - Ac	Detail - Account Balance					
Prior Gas B	258,39					
Payment -	(188.75)					
Current Ch	186.27					
Account Ba	\$253.91					

"Gas usage charge per therm is \$1.24922 for the first 30 therms and \$0.63754 for each additional therm.

Statement Date: 02/28/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Prévious Bill	256.39
Payment -Thank You	(188.75)
Balance	67.64
Total Current Charges Amount Due	186.27 \$253.91
	3/09/12
Delinguent After 0	3/20/12

	Gas Cons	sumption Con	parison	
Current Period 218.3				
	Previous Period	表	33.2	
Sa	rne Period Last Year	212	.4	
<u> </u>		Therms		
Use in Degree Days Supplier Cost Di Therms of Gas/Therm Billin				
Current Period	218.3	764	.60399	32
Previous Period	233.2	798	.60613	30
Same Period Last Year	212.4	884	.64958	30

Important Message

For just pennies a month, you are helping to ensure the safe and reliable delivery of natural gas. The infrastructure System Replacement Surcharge (ISRS) covers costs Laclede incurs to upgrade its natural gas distribution system and improvements made in connection with local, state and federal public improvement projects.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

> Amount Due \$253.91 Due By 03/09/12 Delinquent After 03/20/12

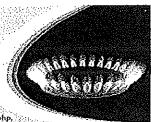
Amount
Enclosed:
Please do not write below.

Make check payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

IMPORTAIT CONTACT INFORMATION Customer secrice: 314 621 6960 Habrel gas emergencies of color; 314 342 6960 Toll-free: 1,800 687-4173

(Found the State Newpollands)
Additional information and phone instrument on the
back of the principled and attached pays compiliting of the



ւ<u>իլիորժվիրը քնիկ։ Ո</u>նչոյ իլիդ նվիլի հիկի հիկին հիվան

>03798 2006779 000 032049 LECSTME

>02798 2006774 000 032049 LECSTME

WILLIAM G BUTLER

4658 LEE AVE

ST LOW, SNO 63115

Present	Previous	Usage	BTU	= =
Reading	Reading	(CCF) X	Factor	Therms
1125	1056	69	1.024	70.7
,	Actual Readi	ng	Rate: Re	s. General
Detail - Cu	rrent Charge	08		Amount
Charge For	ent Charge G Gas Svc 02-	26-12 To 03-2	26-12	1.00 83.76
(includes A & A Monthly IS	Ronthly Custon	ner Charge Of \$ \$.83, And Usag	119,50, e Charges**)	
St Louis Cit	3.49			
Subtota	88.25			
Total Cu	urrent Charge	s		\$88,25
Detall - Ac	Amount			
Prior Gas B	253.91			
Payment -	(187.00)			
Current Ch	<u>88.25</u>			
Account Ba	\$155.16			

^{**}Gas usage charge per therm is \$1.24922 for the first 30 therms and \$0.63754 for each additional therm.

Statement Date: 03/28/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

, Bill at a Glance			Amount
Previous Bill			253,91
Payment -Thank	You 🚆	egildi-dilki derildi. Eti aktarok keng <u>il</u>	(187.00)
Balance	ere glabie et en Eren eren eren		66.91
Total Current Cha	ırges		88.25
Amount Due	计图图 对		\$155,16
Due By)4/10/12
Delinquent After		后星 智)4/18/12

	Gas Cons	umption Com	parison			
	Current Period	70.7				
Prerious 218.3						
Sa	Same Period Last Year 148.5					
<u> </u>		Therms				
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period		
Current Period	70.7	232	.53395	29		
Previous Period	218.3	764	.60399	32		
Same Period Last Year	148,5	570	.63475	31		

______Important Message

Save money by taking advantage of Laclede's rebate and savings program. Rebates are available on the purchase and installation of natural gas furnaces, bollers, water heaters and thermostats. Learn more at www.lacledegas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 83171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number; 443185-001-2 Service Address; 4658 LEE AVE

Amount Due \$155.16

Due By 04/10/12

Delinquent After 04/18/12

Amount Enclosed:

Please do not write below.

Make check payable to:

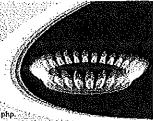
Laclede Gas Company

Drawer 2

Laclette Gas

IMPORTANT CONTACT RIFORMATION Customer service: 314 621-6960 Matural gas emergencles or odor: 314-312-0300 Toll-free: 1-800-887-1173

(i pussion of the St. Louis Metropolismarea) eft no ms ersdrein and this notemptal tenostical back of the ploted bit and at lacked egas, comfolisting, php.



միլիդոկիլիկորներիկինը կարգային այդինակին արդանակին հանական և հայարանակին հայարանական հայարանական հայարանական հ

*********AUTO**5-DIGIT 63115 >02219 2011928 WILLIAM G BUTLER 4658 LEE AVE DOL 092049 LECSTHE ST LOUIS,MO 63115

Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
1158	1125	33	1.023	33.8
	Actual Readi	ng	Rate: Re	s. General
Detail - Cu	rrent Charge	os		Amount
Late Payme Charge For	1.58 60.23			
A Monthly IS	RS Charge Of	ner Charge Of \$ \$.83, And Usag	e Charges'')	0.51
St Louis City Tax Subtotal - Current Utility Charges				2.51 64.32
Total Co	urrent Charge	es .	,	\$64.32
Detail - Ac	count Balan	СӨ		Amount
Prior Gas B	Balance			155,16
	Thank you			(50.00)
Current Ch				64.32
Account Ba	alance			\$169.48

''Gas usage charge per therm is \$1.24922 for the first 30 therms and \$0.63754 for each additional therm.

Statement Date: 04/27/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance — Amount	
Previous Bill 155.16	erical Sulta
Payment Thank You 50.00)	
Balance 105,16	294.6 1:304
Total Current Charges 64.32	
Amount Due \$169.48	
Due By 17 105/09/12	
Delinquent After 105/18/12	24. S

	Gas Con	sumption Com	parison	
in Pilotonia.	Current E	33.8		
	Previous Period	夏夏夏 夏70	0.7	
Sa	me Period Last Year	55.2		
		Therms		
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period
Current Period	33.8	177	.42101	30
Previous Petiod	70.7	232	.53395	29
Same Period Last Year	55.2	232	.55145	30

Important Mossage

Save money by taking advantage of Laclede's rebate and savings program. Rebates are available on the purchase and installation of natural gas furnaces, boilers, water heaters and thermostats, Learn more at

www.lacledegas.com/efficiency/programs/.

Please relain this portion for your records.

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Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEF. AVE

Amount Due \$169,48 Due By 05/09/12 **Delinquent After** 05/18/12

Amount Enclosed:

Please do not write below.

Make check payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

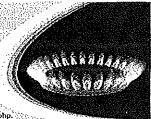
IMPORTANT CONTACT RIFORMATION

Customer service: 314 821-6960

Natural gas emergencies or odes; 314 312-6400

Tollines: 1-800-887-6173

(forists of the St. Lors Metopoliera etc.)
Additional information and phone numbers are on the
back of the printed bill and a) isoledegaes compolition ophp.



միլ(այսկիլըընկերը)կրդիկլիգիկը[ԽՈՒԱլՄենիսին

>02576 2014932 001 092049 LECSTME WILLIAM G BUTLER 4658 LEE AVE ST LOUIS,MO 63116

Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
1169	1158] 11	1.019	11.2
	Actual Readi	ng	Rate: Re	s. General
Detail - Cu	rrent Charge	95		Amount
Charge For	ent Charge G Gas Svc 04- Jonthly Custor RS Charge Of	as 25-12 To 05-3 ner Charge Of \$ \$.83, And Useg	24-12 \$19.50, on Charges*1	1,57 29.25
St Louis Ci		vivo) i vio dang	o omigue)	1.22
Subtota	d - Current Ui	tillty Charges		32.04
Total Co	urrent Charge	ıs		\$32.04
Detail - Ac	count Balan	ce		Amount
Prior Gas B	salance			169.48
	Thank you			(65.00)
Current Ch				32.04
Account Ba	alance			\$136.52

[&]quot;Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

Statement Date: 05/29/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance Amount	e e
Previous Bill 169.48	前の
Payment Thank You (65,00) Balance (04,48	· ·
Total Current Charges 32.04	4
Amount Due \$136.52 Due By 96/08/12	Ś
Due By	i.

	Gas Con	sumption Con	parison	
	Current El	11.2		
!	Previous Period		3.8	
. Sa	ne Period Last Year	23.4	_	
		Therms		
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	11.2	23	.59464	29
Previous Period	33.8	177	.42101	30
Same Period Last Year	23.4	138	.64103	29

Important Message

Preserve the planet through convenience, sign up for e-bill to receive and pay your monthly natural gas statement electronically. No checks to write. No paper to file or recycle. It's easy, and it's free. Enrollment is through Customer Connection, Laclede's online account management tool. Sign up today. It's all at LacledeGas.com.

Please retain this portion for your records.

See back of big for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Amount Due \$136.52
Due By 06/08/12
Delinquent After 06/19/12

Amount Enclosed:

Please do not write below.

Make check payable to:

Laclede Gas Company

Drawer 2

IMPORTANT CONTACT INFORMATION

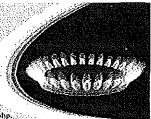
<u>Customer sorvice</u>: 314 521 6950

<u>Natural gas emergencies of odor;</u> 314 312 4100

<u>Toll-free</u>: 1-500-557-4373

(focts to othe St. Loss (renovances)

Add Tonal Information and phone rumbers are so the back of the printed bit, and at leasted gas convoliting ophip.



միոլինի Միլինել վիլին ինչան անգանի անկանի արդանական և

>02005 2014524 001 092849 LECSTHE WILLIAM G BUTLER 4658 LEE AVE ST LOUIS,MO 63115

Present	Previous	Usage	BYU	=	
Reading	Reading	(CCF) X	Factor	Therms	
1180	1169	11	1.017	11.2	
	Actual Readi	ng	Rate: Re	s. General	
Detail - Cu	rrent Charge	s		Amount	
Late Payme	ent Charge G	as		1.52	
		24-12 To 06-2		29,25	
(Includes A N	Aonthly Custon	ner Charge Of \$ \$.83, And Usag	19.50,		
St Louis Cit		o.oo, ruid asag	a Charges)	1,22	
	il - Current Ul	ility Charges	•	31.99	
Total Ct	urrent Charge	\$	•	\$31.99	
Detall - Ac-	count Balan	ce		Amount	
Prior Gas B				136.52	
	Thank you			(35.00)	
Current Ch				31,99	
Account Ba	llance			\$133.51	

"Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional them.

Statement Date: 06/27/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance	Amount 🗎
	136,52
사는 그는 것은 마련되고 그 중에 하는 것이 있는 것이 되었습니다. 그 것 같아 하는 그리고 사용하는 그리고 있는 것이 되었습니다. 그 사용하는 사용하는 것이다.	(35.00)
Balance Total Current Charges	101.52 : ' .31.99 : :
Amount Due	133.51
	/10/12 /18/12
Delinquent After 📑 🚃 🖘 😑 🧢 07	/ 10/ 12

	Gas Cons	sumption Com	parison			
	Current Period	11.2				
Prerious Period 11.2						
Si	Same Period 13.2					
		Therms				
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period		
Current Period	11.2	9	.59464	32		
Previous Period	11,2	23	.59464	29		
Same Period Last Year	13.2	13	.64091	32		

Important Message

Debris can create hazardous situations, so the area around the gas meter should be kept clear. If your meter is located outside, periodically check to make sure there are no shrubs, bushes or vegetation blocking it. If it is inside, make sure there are not clothing or other items near the meter. Never install electrical equipment within three feet of a gas meter.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Leelede Gas Company, Brawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper ollo payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Amount Due \$133.51
Due By 07/10/12
Delinquent After 07/18/12

Amount Enclosed:

Please do not write below.

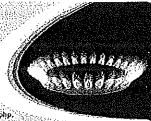
Make check payable to:

Laclede Gas Company

Drawer 2

HOITAMROTHI TOATHOO THATROPINI Customer service: 314 621-6960 Hatural gas emergencles or odor: 314-312-0103 Toll freo: 1-800-887-4173

(fotstactive St. Louis Netropillan eres) Additional information and phone numbers are on the back of the printed bill and at lacked egas compilitinto ohp.



ոկցիայակիրը նկերոնկունիկից նդրիննել Ուկիիներոն

Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
1190	1180	10	1.017	10.2
-	Actual Readi	ng	Rate: Re	s. General
Detail - Cu	rrent Charge	95		Amount
Late Payme	ent Charge G	as		1.10
Charge For	28.68			
Includes A fi St Louis Ci	Monthly ISAS C	harge Of \$1.23	ע	1.20
		ility Charges		30.98
Total Ci	urrent Charge	S		\$30.98
D-4-11 A-	count Balan			
Jetali - Ac	count paian	çe		Amount
Detail - Ac Prìor Gas B		çe		Amount 133.51
Prior Gas E Payment ~	alance Thank you	ce		133.51 (60.00)
Prior Gas B	alance Thank you	çe		133.51

Statement Date: 07/27/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

BillalaGla	ınce .			A	mount
Previous B			เริ่มใจกรรษาสั เรียก-เรียก	41.00.00	33,51
Payment -7	Thank You		进业 持续的 逐渐被 比战		(60.00)
Balance Total Curre	nt Chara	100 m	Maria Maria Gerianda		73,51 30.98
Amount Di				\$1	04,49
Due By Delinquent	Δfter	代及A24 對詞[聖		じょうしゅう マイジョン	08/12 17/12
Donidaciti	r Wires	中国特别	문 (독립 대라)	S. S. MON	됐다고한 문학수

	Gas Con	sumption Con	parison	
	Cyment Period	10.2		
Previous Peniod 11.2				
\$a	ne Period	1	2.2	
<u> </u>		Theims		
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	10.2	0	.59510	30
Previous Period	11.2	9	.59464	32
Same Period Last Year	12.2	0	.64098	30

Important Mossage

Enjoy the benefits of a natural gas grill this summer. Natural gas grills give you all the advantages of outdoor cooking without the mess, expense, or long warm-up times of charcoal. Direct connect to your household's gas line for an uninterrupted fuel supply.

Please relain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or pager clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

> Amount Due \$104.49 08/08/12 Due By **Delinquent After**

08/17/12

Amount Enclosed:

Please do not write below.

Make check payable to:

Laclede Gas Company

Drawer 2

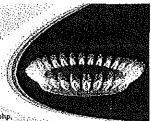
IMPORTANT CONTACT INFORMATION

<u>Customer service</u>: 314 621 6960

<u>Natural gas emergencies or odor:</u> 314 347 4499

<u>Toll free:</u> 1-609 887 4473

(furtitie of Py St. Lova Mesopolitanera)
Additional information and phone rumbers are on the
back of the printed bill and at lactedegas, compilitinto, php.



շ[<u>Էլիուլսելիլ գրյ</u>անից բանիր գորինի որին հանդինի ինի անհանգին

>D2333 2D25059 001 092049 LECSTME WILLIAM G BUTLER 4658 LEE AVE ST LOUIS,MO 63116

Present	Previous	Usage	ยาบ	=	
Reading	Reading	(CCF) X	Factor	Therms	
1200	1190	10	1.021	10.2	
	Actual Reading Rate: Res				
Detall - Cu	Amount				
Charge For	Late Payment Charge Gas Charge For Gas Svc.07-25-12 To 08-23-12 (Includes A Monthly Customer Charge Of \$19.50, A Monthly ISRS Charge Of \$1.23 And Usage Charges")				
St Louis Ci	St Louis City Tax				
Subtotal - Current Utility Charges				30.12	
Total Current Charges				\$30.12	
Detail - Ac	Detail - Account Balance				
Prior Gas Balance				104,49	
Payment - Thank you Current Charges			(100.00) 30.12		
Account Balance			\$34.61		

^{**}Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

Statement Date: 08/27/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance			Amount
Previous Bill			104.49
Payment -Than	k You	ได้ได้กับได้ได้เกิดได้ เลาตัวสาที่ (= 14 + 2	(100.00)
Balance	ใช้เป็นสิ่นที่ได้เคลื่องใช้เป็น ที่เพื่อเทายายายายเลย	A Affilia Affilia de la Affilia. La Participa de la Regiona	4.49
Total Current C	harges		30.12
Amount Due			\$34.61
Due By	MINTERNATION	地域的自然	09/07/12
Delinquent Afte	orស្រាស្រ្	기획회 때	09/17/12

	Gas Cons	sumption Com	parison		
	Current Period	10.	2	<u>i</u>	
Previous 10.2					
Same Period 11.2					
Theims					
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days In Billing Period	
Current Period	10.2	0	,59510	29	
Previous Period	10.2	0	.59510	30	
Same Period Last Year	11.2	0	.64107	29	

inportant Mossage

Go green! Make payments online anytime with electronic billing and end the paper trail. Sign up for Customer Connection today at lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detech and return this portion to Laciede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Amount Due \$34.61
Due By 09/07/12
Delinquent After 09/17/12

Amount Enclosed:

Please do not write below.

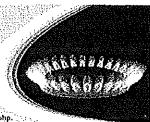
Make check payable to:

Laclede Gas Company

Drawer 2

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Hatural gas emergencies or odor: 314-342-0103 Yoll-free: 1-800-887-4173

(La Asida el L'a St. Leuis Metropollan area) Additional information and phone numbers are on the back of the printed bill and at lacted egas comfoillfinto.php.



միխընկըը։ Անլակակին հիլինկին հինահուն

>01985 2028255 001 092049 LECSTME WILLIAM G BUTLER 4658 LEE AVE ST LOUIS,MO 63115

Present	Previous	Usage	BTÜ	=	
Reading	Reading	(CCF) X	Factor	Therms	
1211	1200	11	1.016	11.2	
	ting Reading (CCF) X Factor Therms 11 1200 11 1.016 11.2 Actual Reading Rate: Res. General - Current Charges Amount - Agyment Charge Gas .52 e For Gas Svc 08-23-12 To 09-24-12 29.65 es A Monthly Customer Charge Of \$19.50, titly ISRS Charge Of \$1.23 And Usage Charges*) uls City Tax .1.24 btotal - Current Utility Charges 31.41 - Account Balance Amount Gas Balance 34.61 at Charges 31.41				
Detail - Cu	rrent Chargo	es		Amount	
St Louis Cit					
				31.41	
Total Cu	urrent Charge	S		\$31.41	
Detail - Ac	count Balanc	ce		Amount	
Prior Gas B Current Cha Account Ba	arges				

[&]quot;Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

09/26/2012 Statement Date: Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill'at a Glance			mount 🖺
Previous Bill			34.61
Payment	on it did distribution reconstruction (1)		-00
Balance ::	इन्ति है, इसे हैं, किस है किस है। जिस्सार के किस के किस की किस की की	o valanti ki ki ki ki Kito ki ki ki ki ki	34.61
Total Current Ch	arges		31.41
Amount Due	gáis thiệ saing thiệt Cá nhai thiệt là sain	is Moscolar in which	566.02
Due By		10.	/08/12
Delinquent Afte		5 5 60	/17/12

	Gas Con	sumption Com	parison			
	Current Period	11.2	***************************************			
	Preriod EEE to.2					
S	ane Period Last Year	N. (1) 11 13 11	3,2			
		Therms				
	Use In Degree Days Supplier Cost Days In Therms of Gas/Therm Billing Period					
Current Period	11.2	29	.59464	32		
Previous Period	10.2	0	,59510	29		
Same Period Last Year	13.2	50	.64091	32		

__Important Message_____

Send kids back to school with a new take on the spelling BEE. Save on your utility bills by implementing BEE at home - *Becoming Energy Efficient.* Teach kids about closing doors behind them and closing drapes to help keep out the cold. Learn more easy tips at lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lackade Gas Company, Drawer 2, St. Luuis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Amount Due Due By **Delinquent After**

10/08/12 10/17/12

\$66.02

Amount Enclosed:

Please do not vaite below.

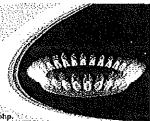
Make check payable to:

Laclede Gas Company Drawer 2

St. Louis, MO 63171

IMPORTANT CONTACT INFORMATION
Customer service: 314 621 6960
Natural gas emergencies or odor: 314 312 0800
Toll-free: 1-800-897-4173

(Foxists of the St tous Netrophilan eas)
Additional information and phone numbers are on the
back of the printed bill and at lacted eggs coinfoll/Info.php.



>02435 2031410 001 092049 LECSTHE WILLIAM G BUTLER 4658 LEE AVE ST LOUIS,MO 63115

-	Present	Provious	Usage	BTU	=
	Reading	Reading	(CCF) X	Factor	Therms
1	1221	1211	10	1.018	10.2
	,	s. General			
	Detail - Cu	Amount			
	Late Payme Charge For (Includes A A A Monthly IS	.24 28.85			
	St Louis Cit	1.20			
	Subtota	30.29			
	Total Co	\$30.29			
	Detail - Ac	Amount			
	Prior Gas B	66.02			
	Payment - Thank you				(50.00)
	Current Ch				30.29
	Account Ba	tiance			\$46.31

^{**}Gas usage charge per therm is \$0.79572 for the first 30 therms and \$0.74737 for each additional therm.

Statement Date: 10/24/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance Amount	
Previous Bill 66,02	
Payment - Thank You (50.00)	
Balance 16,02	
Total Current Charges 30.29	
Amount Due \$46,31	
Due By 11/05/12	
Delinquent After 11/14/12	

	Gas Cons	umption Com	parison			
	Current Period	10.2				
	Previous 11.2					
S S€	me Period 3	<u>}</u>	9.5			
		Therms				
	Use In Degree Days Supplier Cost Therms of Gas/Therm					
Current Period	10,2	163	.59510	28		
Previous Period	Previous 11.2 29 .59464 32					
Samo Period Last Year	29.5	112	.64068	28		

linportant Message

"Change Your Clock, Change Your Batteries' When you set your clocks back this fall season, remember to change the batteries in your smoke alarms and carbon monoxide detectors; this simple action can save lives. Visit www.lacledegas.com for more safety tips.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, stagle or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

> Amount Due \$46.31 Due By 11/05/12 Delinquent After 11/14/12

Amount Enclosed:

Picase do not virite belovi.

Make check payable to:

Laclede Gas Company

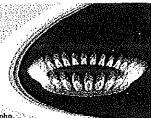
Drawer 2

St. Louis, MO 63171

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960

Hatural gas emergencies or odor: 314-342-0893 Yoli-free: 1-800-887-4173

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Additional information and phone numbers are on the
back of the printed bit and at lacted egas control (finite php.



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Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
1230	1221	9	1.020	9.2
/	Actual Readi	ng	Rate: Re	s. General
Dotall - Cu	rrent Charge	- <u></u>		Amount
Charge For	Gas Svc 10-	22-12 To 11-	25-12	32.06
(Includes A N	donthly Custon	ner Charge Of \$ \$1.23 And Usa	\$19.50,	
St Louis Ci	ty Tax	\$1.20 AID USA	ge Charges)	1.34
Subtota	d - Current U	tility Charges		33.40
Total Cu	Total Current Charges			\$33.40
Detail - Ac	count Balan	ce		Amount
Prior Gas 8				46.31
Payment - Thank you				(60.00)
Current Ch				33.40
Account Ba	alance			\$19.71

 $^{\prime\prime} Gas$ usage charge per therm is \$1.23201 for the first 30 therms and \$0.62033 for each additional therm.

Statement Date: 11/28/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous BIII	46.31
Payment -Thank You	(60.00)
Balance	(13,69)
Total Current Charges	33,40
Amount Due	\$19.71
Due By	12/10/12
Delinquent After	12/19/12

	Gas Con	sumption Com	parison	
	Current Peri∞d]9	2		
	Previous Period	0.2		
Sa	inte Period	1	17.2	
		Therms		
	Use in Therms	Degree Days	Supplier Gost of Gas/Therm	Days in Bliling Period
Current Period	9.2	572	.37609	34
Previous Period	10.2	163	.59510	28
Same Period Last Year	117.2	327	.61075	30

Important Message

Many families need help keeping warm this winter. DollarHelp is an easy way to lend a hand this holiday season. Check the red box on this gas bill to donate one dollar a month. Together we can make a difference. Every dollar helps. Visit www.dollarhelp.org for more information.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address; 4658 LEE AVE

Amount Due \$19.71
Due By 12/10/12
Delinquent After 12/19/12

Laclede Gas Company Drawer 2

Make check payable to:

Amount Enclosed: St. Louis, MO 63171

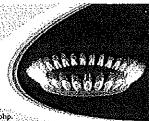
Please do not write below.

44318500120000019712

IMPORTANT CONTACT INFORMATION
Customer secrics: 314621-6960

Natural gas emergencies or odor: 314 J42-9205 Toll-free: 1-500-887-4173

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Additional information and phone numbers are on the back of the printed bill and all faciled agas, combilling phip.



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Present	Previous	Usage	BTU	=	
Reading	Reading	(CCF) X	Factor	Therms	
		(OOF) A	1		
1230	1230	0	1.025		
	Actual Readi	ng	Rate: Re	s. General	
Detail - Cu	rrent Charge	95		Amount	
Late Payme	ent Charge G	as		.30	
Charge For	Charge For Gas Svc 11-25-12 To 12-26-12 Includes A Monthly ISRS Charge O/ \$1.23)				
		harge Of \$1.23	i)		
St Louis Ci	ty Tax			.86	
Subtota	21.89				
Total Ci	Total Current Charges				
Detail - Ac	Detail - Account Balance				
Prior Gas Balance				19.71	
Current Charges				21.89	
Account Ba	alance			\$41.60	

Statement Date: 12/28/2012 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance		Amount
Previous Bill Payment	Artika (n. 1949) Politika (n. 1948) Politika (n. 1948) Politika (n. 1948)	19.71
Balance Total Current Ch	arges	19.71
Amount Due Due By	The Parket Parket Parket Stratege Parket Parket Discount of the American	\$41,60 01/10/13
Delinquent After		01/18/13

	Gas Con	sumption Con	parison	
	Previous 8	.2		
Sar	ne Period	្ត្រី 👸 👸 📆 វ	70.2	
		Therms		·
	Use In Therms	Degree Days	Supplier Gost of Gas/Therm	Days In Billing Period
Previous Period	9.2	572	.37609	34
Same Period Last Year	170.2	808	,59454	34

Important Message

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Messages

We appreciate your prompt payment record for 2012. Thank you for being a valuable customer. You may use this bill as a future credit reference.

DollarHelp is an easy way to lend a hand to families struggling to stay warm this winter. Within the past year, members of DollarHelp have joined together to warm the homes of nearly 3,000 families. Just check the red box on your bill or sign up today at www.dollarhelp.org to donate \$1 a month.

Please relain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lacfede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Amount Due \$41.60
Due By 01/10/13
Delinquent After 01/18/13

Laclede Gas Company

Amount Enclosed:

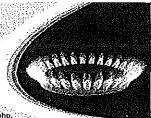
Please do not write below.

Drawer 2 St. Louis, MO 63171

Make check payable to:

IMPORYANT CONTACT INFORMATION
Customer service: 314 621 6960
Natural gas emergendes or odos; 314 347 0800
Toll-free: 1400 687-4173

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Additional Information and phone members are on the
beck of the printed bill and at lacted egas, combilifying php.



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Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
1230	1230	0	1.026	.0
	s. General			
Detail - Cu	Amount			
Late Payme Charge For (Includes A I	.62 20.73			
St Louis Ci Subtota	,86_ 22.21			
Total Co	\$22,21			
Detall - Ac	Amount			
Prìor Gas E	41.60			
Current Charges				22,21
Account Ba	\$63.81			

Statement Date: 01/29/2013 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glanco	Amount 📄
Previous Bill	41,60
Payment	11.00
Balance	41,60
Total Current Charges	-22.21
. 14 (13) (15) (15) (15) (15) (15) (15) (15) (1	\$63.81
- こいがこうないとう 一声 しょうにん ニューション・マルス・エーディティング かんしいかん かんしん アイビス かんていきょうてきかい さいかまり あ	2/08/13 2/19/13
Delinguent After 02	4 19/19

	Gas Con	sumption Com	parison		
Same Period Last Year					
	Use In Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period	
Same Period Last Year	233.2	798	.60613	30	

: Important Messago...

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Message

Stay warm and cozy all winter long with this easy step. Winterize your home by caulking around windows; it's a great way to keep heat in and keep out the cold. Find plenty of tips and weatherproofing ideas to save energy and money at http://www.lacledegas.com/efficiency.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Amount Due \$63.81

Due By 02/09/13

Delinquent After 02/19/13

13 13 Laclede Gas Company Drawer 2

Amount Enclosed:

Please do not write below.

St. Louis, MO 63171

Make check payable to:

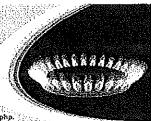
IMPORYANT CONTACT MFORWATION

Customer service: 314 521 4960

Rawal pas emergencies or oder; 314 342 9403

Toll-tree: 1-500-887-4173

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Additional information and phone numbers are on the
back of the printed bill and at it seledesses committing pape.



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	Present	Previous	Usage	BTU	= [
	Reading	Reading	(CCF) X	Factor	Therms
	1231	1230	1	1.025	1.0
-	,	s. General			
	Detail - Cu	rrent Charge	98		Amount
	Late Payme Charge For (Includes A N A Monthly IS	.21 21.92			
	St Louis Ci	.91			
	Subtota	23.04			
	Total Co	\$23.04			
	Detail - Ac	Amount			
	Prior Gas B	63.81			
	Payment -	(50.00)			
	Current Ch				23.04
	Account Ba	аалсе			\$36.85

"Gas usage charge per therm is \$1.19071 for the first 30 therms and \$0.57903 for each additional therm.

Statement Date: 02/27/2013 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance — — — Amount —
Prévious Bill 63.81
-Payment -Thank You (50.00)
Balance 13.81
Total Current Charges 23.04
Amount Due \$36.85
Due By
Delinquent After (2.4) = 2.4 (03/20/13)

	Gas Co	กรบกาption Con	parison	
Sar	Penon	1.0	18 2	
V.	ne Period Last Year	2 Therms	10.0	
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Current Period	1.0	798	.33000	29
Same Period Last Year	218.3	764	.60399	32

Important Message

Boil down hot water costs and save more than \$300 per year. Turn down the thermostat on your water heater to 120 degrees Fahrenheit to get comfortable hot water for most uses and save money. Find more energy tips at www.lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, stepte or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

> Amount Due \$36,85 Due By 03/11/13 Delinquent After 03/20/13

Amount Enclosed:

Please do not write below.

Make check payable to:

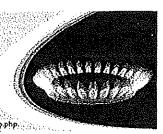
Laclede Gas Company

Drawer 2

St. Louis, MO 63171

IMPORTANT CONTACT DIFORMATION Customer service: 314621-6960 Habital gas emergencies or odor, 314-342-9203

Toll-free: 1-890-687-4173 (I adside el tra St. Louis Mesconstanares) eff no ore eledinaria enorta bas notismootal tenecobbA back of the printed bill and at lacted egas com/blivinto.php.



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Present	Previous	Usage	BTU			
Reading	Reading	(CCF) X	Factor	Therms		
1231	1231	0	1.023	.0		
	Actual Reading Rate: Re					
Detail - Cu	rrent Charge	3S		Amount		
Charge For	Charge For Gas Svc 02-25-13 To 03-25-13 (Includes A Monthly ISRS Charge OI \$1,82)					
(Includes A M	07					
St Louis Ci	.87					
Subtota	21.83					
Total Co	\$21.83					
Detail - Ac	Detail - Account Balance					
Prior Gas B	36.85					
Payment -	(50.00)					
Current Ch	21.83					
Account Ba	\$8.68					
, (00000) IV IV	φυ					

Statement Date: 03/27/2013 Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Bill at a Glance		2003); XXV - 10-4	Amount
Previous Bill		andra dikada Marangkada	36,85
Payment -Than	ık You		(50,00)
Balance 👙 🗀	હૈરિક પાસી છે કિંદુ હોંગોલ હોર્દ કિંદુ કરો એ અને અને કેર્ય		(13,15)
Total Current C	harges 🚟	4500多种种	21,83
Amount Due		នៅស្រែកស្រីប៉ុន្តែធ្វើកំ =c ខាត់ការកំពង់ការកំពង់	\$8,68
Due By			04/09/13
Delinguent Af	ter	震震電影	04/17/13

	Gas C	onsumption Com	parison	
	Previous Period	1.0		
Sa	me Period Last Year	70).7	
		Therms		
	Vse in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Previous Períod	1,0	798	.33000	29
Same Period Last Year	70.7	232	.53395	29

Important Message

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

in the stage and the stage

Sign up for e-bill from Laclede Gas and reduce your carbon footprint one step at a time. Enrollment is free through Customer Connection, Laclede's online account management tool. Find details at www.LacledeGas.com.

Please relain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, \$1. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2

Service Address: 4658 LEE AVE

\$8.68 **Amount Due** Due By 04/09/13 **Delinquent After** 04/17/13

Amount

Enclosed:

Please do not write below.

Make check payable to:

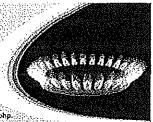
Laclede Gas Company

Drawer 2

St. Louis, MO 63171

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Hatural gas emergencles or odor: 314-312-0103 Toll-free: 1-500-867-4173

(Radstackline St. Laus MetropoPeneres) Additional information and phone numbers are on the back of the protect bit and at lacked gas convolution to pap



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>02729 2055086 001 092049 LECSTHE WILLIAM G BUTLER 4658 LEE AVE ST LOUIS,MO 63115

Statement Date:	04/26/2013
Account Number:	443185-001-2
Service Address:	4658 LEE AVE

AND THE	V/412-12 75 15 75 7			200	W. S. C. S.
ÉBIII at a G	lance	746 LIVA		Am	ount
2.14	Puril Trakeatar	(2372) X 75 (7)	institution.	ordinal care	100 S
* Amount r	Jue i salai.	rational.	经证据的证	Φ_{i}	7.00
Amount I Do Not P	av 🖽 🗀	11 10 10 10 10 10 10 10 10 10 10 10 10 1	100° H38-35-21	3,8223	12000년 125
	47-2-412-413	1,000 APA-100	Residentalist of	Herkastruativ	ar maria

	Gas Con	sumption Con	parison	
Sa	me Period Last Year	3 Therms	3.8	
	Use in Therms	Degree Days	Supplier Cost of Gas/Therm	Days in Billing Period
Same Period Last Year	33,8	177	.42101	30

Present	Previous	Usage	BTU	=	
Reading	Reading	(CCF) X	Factor	Therms	
1231	1231	0	1.018	.0	
	Actual Readi	ng	Rate: Re	s, General	
Detail - Cu	rrent Charge	es		Amount	
Charge For	Gas Svc 03-	25-13 To 04-1	24-13	21.32	
St Louis Ci	(Includes A Monthly ISRS Charge Of \$1,82) St Louis City Tax				
Subtotal - Current Utility Charges				22.21	
Total Co	Total Current Charges				
Detail - Ac	count Balan	CO		Amount	
Prior Gas Balance			8.68		
Payment - Thank you				(50,00)	
Current Ch	22.21				
Account Ba	(\$19.11)				

Important Message

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Message

Are you starting a home improvement project this spring? If your plans involve outside digging, call Missouri One Call at 1-800-DIG-RITE or 811 at least three days before your dig to have your property marked for any underground line. It's free. It's easy. It's the law.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Piease detach and return this portion to Lactede Gas Company, Dravier 2, St. Louis, MO 63171 with your payment. Piease do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2

Service Address: 4658 LEE AVE

Amount Due Due By

\$0.00

Delinquent After

Laclede Gas Company

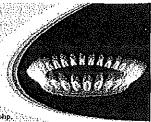
Make check payable to:

Drawer 2

St. Louis, MO 63171

IMPORTANT CONTACT INFORMATION Customer service: 314 621 6960 Hatural gas emergentles or odor: 314-312-0103 Toll-free: 1-800-887-4173

(Acasta of the St. Lois Verronites area) Additional Mormation and phone numbers are on the back of the printed bill and at lactedegas, combillings, phip.



>02830 2058780 001 092049 LECSTME WILLIAM G BUTLER 4658 LEE AVE ST LOUIS,MO 63115

Statement Date:	05/28/2013
Account Number:	443185-001-2
Service Address:	4658 LEE AVE

∂B⊪ata Gl	ance		Amount \$0.00
Amount D	uo.		\$0.00
Do Not Pa	iyana (清香香草	

	Gas Cons	umption Con	parison			
Same Period Last Year Therms						
Use In Degree Days Supplier Cost Days In Therms of Gas/Therm Billing Perior						
Same Period Last Year	11.2	23	.59464	29		

Present	Previous	Usage	BTU	Ħ
Reading	Reading	(CCF) X	Factor	Therms
1231	1231	0	1.018	.0
	Actual Read	ing	Rate: Re	s. General
Detail - Cu	rrent Charge	os		Amount
Charge For	Gas Svc 04-	-24-13 To 05-	23-13	21.32
includes A h	00			
St Louis City Tax				.89
Subtotal - Current Utility Charges				22.21
Total C	urrent Charge	es		\$22,21
Detail - Ac	count Balan	ce		Amount
Prior Gas Balance				(19.11)
Payment - Thank you			(50.00)	
Current Ch	arges			22.21
Account Ba				(\$46.90)

Important Message.

Do you believe you used gas this month even though your bill indicates zero usage? If you are using gas, to minimize the impact of a future adjusted bill, please call us to discuss your account.

Important Mossage

Cook up some savings today with a natural gas grill. At one third the cost of propane, this solution is sure to keep you grilling all summer long. Find a variety of grill models and features available at originalgreenenergy.com/foryourhome/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 443185-001-2 Service Address: 4658 LEE AVE

Amount Due

Due By

Delinquent After

\$0.00

Laclede Gas Company

Make check payable to:

Drawer 2

St. Louis, MO 63171



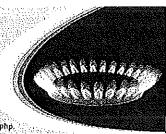
IMPORTANT CONTACT INFORMATION

Customer service: 314621-6980

Kistural gas emergencies or odor; 314-342-6900

Tolling: 1-800-887-4173

Proests (files to Lova Prinspotas p. 19)
Add tonal information and phone numbers are on the back of the printed bill and at lacted agas, com/bill/info.php.



>019342 3441537 0001 092049 102



14701 33965

WILLIAM G BUTLER 4658 LEE AVE SAINT LOUIS, MO 63115-2400

Present	Previous	Usage	BTU	Therms
Reading	Reading	(CCF) X	Factor	
1231	1231	0	1.019	
Actual		Res	ldential Gen	eral

Laclede Delivery 06-25-2013 to 07-29	5-2013 21.32
Customer Charge	19.50
ISRS	1.82
Taxes	0.89
St. Louis City Tax	0.89
Total Current Charges	\$22,21

Statement Date: 07/26/2013 Account Number: 0111270000 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(69.69)
Payment - Thank you	(50,00)
Total Current Charges	22.21
Total Balance	(97.48)
Amount Due	\$0.00
Due By	08/05/13
Delinquent After	08/19/13

Important Message

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and roturn this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

> Amount Due \$0.00 Due By 08/05/13 Delinquent After 08/19/13

Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

Amount Enclosed:

Please do not write below.

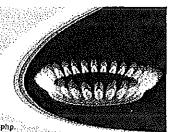
0777550000900000005557

19342 3441537 019343 019343 0001/0001

IMPORTANT CONTACT INFORMATION Gustomer service: 314 621-6980 Natural gas emergencies or odor: 314-342-0800 Ton-free: 1-800-887-4173

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Additional information and phono numbers are on the back of the printed bill and at lacted ags.com/bill/info.php.



>007680 3504460 0003 092049 102

WILLIAM G BUTLER 4658 LEE AVE SAINT LOUIS, MO 63115-2400

14701

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1231	1231	0	1.019	0,0
Actual		Residential General		

Laclede Delivery 07-26-201	3 to 08-25-2013 21.32
Customer Charge	19.50
ISRS	1,82
Taxes Year Taxes	0.89
St. Louis City Tax	0.89
Total Current Charges	\$22,21

Statement Date: 08/26/2013 0111270000 Account Number: Service Address: 4658 LEE AVE

-

Gas Usage History (Total Therms Used)

0		· · · · · · · · · · · · · · · · · · ·	Jul Aug
	Aug 12	Jul 13	Aug 113
Total Therms Used	0.0	0.0	0.0
Dally Average Thornis	0.0	0.0	0.0
Days in Billing Cycle	0.0	31.0	31.0

Important Message

Want to save energy and money? Use our free tool called the Home Energy Advisor to analyze your gas usage and see how it compares to similar homes. Set energy savings goals and track progress in real time. Sign up today through Customer Connection:

www.lacledegas.com/customer/customerconnection.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

> **Amount Due** Due By

09/05/13 09/17/13

\$0.00

Delinquent After

Amount Enclosed:

Please do not write below.

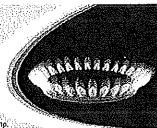
Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960

Hatural gas emergencies or odor: 314-342-0300 TON-free: 1-800-887-4173

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>033238 3564071 0004 092049 102

WILLIAM G BUTLER 4 LAUREL CT FLORISSANT, MO 63033



Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1231	1231	0	1.017	0.0
Actual		Res	sidential Gen	eral

Laclede Delivery 08-26-2013 to 09-23-2	2013
Customer Charge	19.50
ISRS (for 6 of 29 days)	0.38
Taxes and energy production of the body sold and the second of the secon	0.83
St. Louis City Tax	0.83
Total Current Charges	\$20.71

Statement Date: 09/24/2013 Account Number: 0111270000 Service Address: 4658 LEE AVE

BIII at a Glance	Amount
Previous Balance	(75.27)
Payment - Thank you	(30.00)
Total Current Charges	20.71
Total Balance	(84,56)
Amount Due	\$0.00
Due By	10/04/13
Delinquent After	10/16/13

Gas Usage History (Total Therms Used)

0	··	Jul	Aug Sap
	Sep '12	Aug '13	Sep '13
Total Therms Used	0.0	0.0	0.0
Dally Average Therms	0.0	0.0	0.0
Days in Billing Cycle	0.0	31.0	29.0

Important Message

Shower in the savings. Taking a shower instead of a bath can save time and lower your gas and water bills. Save up to \$85 a year with this simple step. Get more tips at LacledeGas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactade Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

> **Amount Due** Due By **Delinquent After**

\$0,00 10/04/13

10/16/13

Amount Enclosed:

Please do not write below.

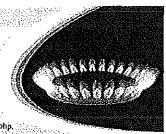
Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

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IMPORTANT CONTACT INFORMATION Customer service: 314621-6960 Hatural gas emergencies or odor: 314-342-0800 Tol-free: 1-800-887-4173

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<u>- իրը փմենիիկիրի իր հուրակում իրի հորդիր հիրը</u>

>005250 3634940 0002 092049 102

WILLIAM G BUTLER 4 LAUREL CT FLORISSANT, MO 63033

	Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1	1231	1231	0	1.019	0.0
Į	Actual		Res	sidential Gen	eral

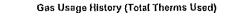
Laclede Delivery 09-24-2013 to 10-23-2013	365 FEAT REAL VOICE 19.50
Customer Charge	19.50
Taxes and a submitted and a submitted as a submitte	KONAVERIMIYAWAKIO.81
St. Louis City Tax	0.81
Total Current Charges	\$20.31

Statement Date: Account Number:

Service Address:

10/24/2013 0111270000 4658 LEE AVE

Previous Balance	·	į .	٠.	1.0	(84,56)
Total Current Charges		7			20.31
Total Balance					(64.25)
Amount Due					\$0.00
Due By					11/04/13
Delinguent After					11/18/13



0		E.J. Aira	S-2 0-4
	Oct '12	Jul Aug Sep '13	Sep Gct Oct '13
Total Therms Used	0.0	0.0	0.0
Dally Average Therms	0.0	0.0	0.0
Days in Billing Cycle	0.0	29.0	30,0

Important Message

Fell has arrived and cold weather is near. Keep the warm air inside your house by caulking, weather-stripping and insulating openings where air enters your home. The most common places where air escapes include doors, attics, windows and electrical outlets. Small steps can equal big savings.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lectede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

> **Amount Due** Due By **Delinquent After**

11/18/13

\$0,00 11/04/13

Amount Enclosed;

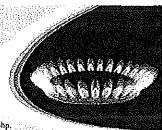
Please do not write below.

Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6980 Hatural gas emergencles or odor: \$14 342-0800 Toff-freg: 1-800-887-4173

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XOS PP05PD 2000 PACECOS P4E400< WILLIAM G BUTLER **4 LAUREL CT** FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1231	1231	0	1.026	0,0
Actual		Res	idential Gen	eral

Laclede Delivery 10-24-20	113 to 11-21-2013 (公司管理管理管理管理) 19.50
Customer Charge	19.50
Taxes as a second and the first	company constitution in the constitution of th
St. Louis City Tax	0.81
Total Current Charges	\$20.31

Statement Date: Account Number: Service Address:

Delinquent After

11/22/2013 0111270000 4658 I.EE AVE

Bill at a Glance	Amount
Previous Balance	(64,25)
Payment - Thank you	(35,00)
Total Current Charges	20.31
Total Balance	(78.94)
Amount Due	\$0.00

Gas Usage History (Total Therms Used)

Aug Sep Nov Nov 12 Oct '13 Nov 13 **Total Therms Used** 0.0 0.0 0.0 0.0 0.0 0.0 Daily Average Therms Days in Billing Cycle 0.0 30.0 29.0

Important Message

DollarHelp is an easy way to lend a helping hand for families who struggle to keep warm during the winter. Check the red box on this gas bill to donate one dollar a month. Every dollar does make a difference in the lives of others. Visit www.dollarhelp.org for more information.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

> **Amount Due** Due By

12/02/13 **Delinquent After** 12/16/13

\$0.00

Amount Enclosed:

Please do not write below.

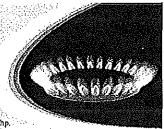
Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171



IMPORTANT CONTACT INFORMATION
Customer sentee: 314621-6960
Hatural gas emergencies or oder: 314-342-9800
Tok-free: 1-800-887-4173

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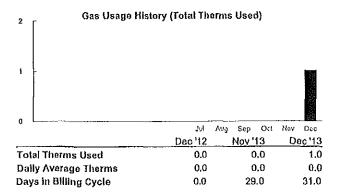
WILLIAM G BUTLER 4 LAUREL CT FLORISSANT, MO 63033

14701	Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	≌ Therms
	1232	1231	1	1.028	1.0
	Actual		Res	idential Gen	eral

Laclede Delivery 11-22-2013 to 12-22-2013	20.42
Customer Charge	19,50
Usage ≤ 30 Therms: 1 @ \$0,91686	0.92
Natural Gas Cost	200.32
Usage ≤ 30 Therms	0.32
Taxes	0,86
St. Louis City Tax	0.86
Total Current Charges	\$21,60

Statement Date: 12/23/2013 Account Number: 0111270000 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(78.94)
Payment - Thank you	(35.00)
Total Current Charges	21.60
Total Balance	(92,34)
Amount Due	\$0.00
Due By	01/02/14
Delinquent After	01/14/14



Important Message

DollarHelp is an easy way to lend a helping hand for families who struggle to keep warm during the winter, Last year DollarHelp warmed the homes of nearly 3,000 families. Please check the red box on your bill or sign up today at www.dollarhelp.org to donate \$1 a month. Every dollar does make a difference in the lives of others.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

> Amount Due Due By Delinquent After

\$0.00 01/02/14 01/14/14

Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

Amount Enclosed:

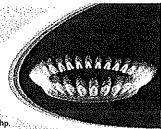




14701 32457

IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Natural gas emergencies or odor, 314-342-0800 ToR-free: 1-500-687-4173

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201 PP05P0 1000 PA55AD5 7EE000< WILLIAM G BUTLER

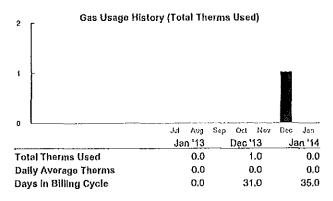
4 LAUREL CT FLORISSANT, MO 63033

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1232	1232	0	1.028	0.0
Actual		Res	idential Gen	eral

Lactede Delivery 12-23-2013 to 01-26-2014	1 200.000
Customer Charge	19.50
Taxes Taxes to the second seco	84,500 AC 650 AC AC 650 AC 650 AC AC 650 AC
St. Louis City Tax	0.81
Total Current Charges	\$20.31

01/27/2014 Statement Date: Account Number: 0111270000 **4658 LEE AVE** Service Address:

Bill at a Glance	Amount
Previous Balance	(92.34)
Total Current Charges	20.31
Total Balance	(72.03)
Amount Due	\$0.00
Due By	02/06/14
Delinquent After - AND HEADER TO BE	02/18/14



Important Message

Help us share the warmth. DollarHelp is an easy way to lend a hand to local families struggling to stay warm this winter. When you check the red box on your bill or visit www.DollarHelp.org to donate \$1 a month, Laclede Gas will match every donation, up to \$55,000. Together we can make a difference.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Orawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

> **Amount Due** Due By

02/06/14 02/18/14

\$0.00 **Delinquent After**

Amount Enclosed:

Please do not write below.

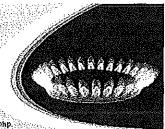
Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171



IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Halural gas emergencles of odor: 314-342 0800 Toll-free: 1-800-887-4173

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>004756 2085490 0004 092049 102 WILLIAM G BUTLER **4 LAUREL CT** FLORISSANT, MO 63033

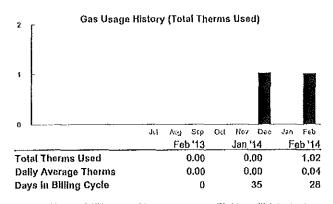
F /4	Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	≡ Therms
	1233	1232	1	1.025	1.02
	Actual		Res	idential Gen	eral

Laclede Delivery 01-27-2014 to 02-23-2014	20,42
Customer Charge	19,50
Usage ≤ 30 Therms: 1 @ \$0.91686	0.92
Natural Gas Cost	0.32
Usage ≤ 30 Therms	0.32
Taxes	0.86
St. Louis City Tax	0.86
Total Current Charges	\$21.60

Statement Date: 02/24/2014 0111270000 Account Number: Service Address:

4658 LEE AVE

Amount :
(72.03)
21.60
(50.43)
\$0.00
03/06/14
03/18/14



Important Message

Help us share the warmth. DollarHelp is an easy way to lend a hand to local families struggling to stay warm this winter. When you check the red box on your bill or visit www.DollarHelp.org to donate \$1 a month, Laclede Gas will match every donation, up to \$55,000. Together we can make a difference.

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Please detach and return this portion to Laclade Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

Amount Due Due By

\$0.00 03/06/14

Delinquent After

03/18/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171





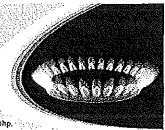
IMPORTANT CONTACT INFORMATION

<u>Customor service</u>: 314 621 4960

<u>Natural gas emergencies or odor</u>: 314 312 6900

<u>To2-freq</u>: 1-800 887-4173

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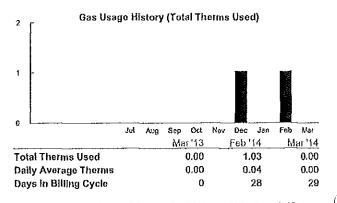
Present	Previous	Usage	BTU	=
Reading	Reading	(CCF) X	Factor	Therms
1233	1233	0	1.026	0.00
Actual		Residential General		

Laclede Delivery 02-24-2014 to 03-24-20	19.50
Customer Charge	19.50
Taxes	0.81
St. Louis City Tax	0.81
Total Current Charges	\$20.31

Statement Date: 03/2 Account Number: 011 Service Address: 465

03/25/2014 0111270000 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	(50,43)
Total Current Charges	20.31
Total Balance	(30.12)
Amount Due	\$0.00
Due By	04/04/14
Delinquent After	04/16/14



Important Message

Save a stamp and go green with e-bill View and pay your bill online any time and schedule the payment for any date you select. Enrollment is free through Customer Connection, Laclede's online account management tool. It's all at your fingertips:

www.lacledegas.com/bill/pay/ebill/

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laciade Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bift.

Account Number: 0111270000 Service Address: 4658 LEE AVE

Amount Due Due By

\$0.00 04/04/14

Delinquent After

04/16/14

Amount Enclosed:

Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

Please do not write below.



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IMPORTANT CONTACT INFORMATION

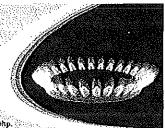
Customer service: 314 521-5950

Natural gas emergencies or odor: 314 3424930

Tol-freg: 1-800-887-4173

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Additional formation and phone numbers are on the back of the printed bill and at lacted egas committento, php.



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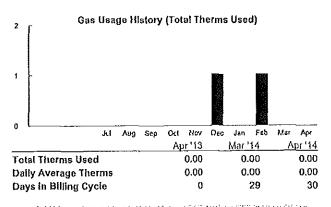
WILLIAM G BUTLER 4 LAUREL CT FLORISSANT, MO 63033

٠	Present	Provious	Usage	BTU	=
. !	Reading	Reading	(CCF) X	Factor	Therms
	1233	1233	0	1.025	0.00
	Actual		Residential General		

Laclede Delivery 03-25-2014 to 0	1-23-2014
Customer Charge	19,50
ISRS (for 12 of 30 days)	0.34
Taxes	· 计中国运动序间设置或距离0.83
St. Louis City Tax	0,83
Total Current Charges	\$20.87

Statement Date: 04/24/2014 Account Number: 0111270000 Service Address: 4658 LEE AVE

	Amount
2 1	(30.12)
	20.67
·	(9,45)
	\$0.00
	05/05/14
. *	05/19/14



Important Message

Working on home improvement this spring? Call 8-1-1 to have your property marked for any underground lines at least three days before digging into plans. It's free. It's easy. It's the law.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

Amount Due Due By \$0.00

Delinquent After

05/05/14 05/19/14

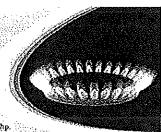
Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171



IMPORTANT CONTACT INFORMATION Customer service: 314 621-6960 Natural gas emergencies or odor: \$14-342-0300 Tox-free: 1-800-887-4173

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WILLIAM G BUTLER 4 LAUREL CT FLORISSANT, MO 63033

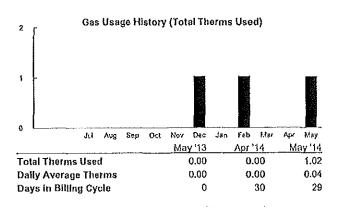
Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1234	1233	1	1.021	1.02
Actual		Res	idential Gen	oral

Laclede Delivery 04-24-2014 to 05-22-201	4 20,67
Customer Charge	19,50
Usage ≤ 30 Therms: 1 @ \$0,3129	0.31
ISRŠ	0.86
Natural Gas Cost	·共和党部司部,自由共和党470.57
Usage ≤ 30 Therms	0.57
Taxes	0.89
St. Louis City Tax	0.89
Total Current Charges	\$22,13

Statement Date: Account Number: Service Address:

05/23/2014 0111270000 **4658 LEE AVE**

Bill at a Glance	Amount
Previous Balance	(9.45)
Total Current Charges	22.13
Total Balance	12.68
Amount Due	\$12.68
Due By	06/02/14
Delinquent After	06/16/14



Important Message

Want to save energy and money? Finance your new air conditioner or furnace by paying for it on your monthly Laclede Gas bill, or get up to \$200 back when you upgrade your home's heating system. Visit LacledeGas.com/efficiency/programs to learn more.

Please see the special Insert containing Information on the ISRS charge.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactade Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

Amount Due Due By

\$12.68 06/02/14

Delinquent After

06/16/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2

St. Louis, MO 63171

Please do not write below,

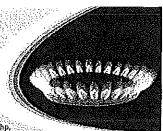
00332 2095206 000333 000333 0001/0001

0777540000900000015P9

14701 33705

IMPORTANT CONTACT INFORMATION <u>Customer service</u>: 314621-6960 <u>Natural gesemengencies of odor</u>: 314-342-0900 <u>Tob-free</u>: 1-600-887-4173

(Foolski of Paist Love Kuboockes any)
Add Constitution and phono numbers are on the
back of the pinted bit and at facted egas com/bill/info.php.



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4 LAUREL CT FLORISSANT, MO 63033

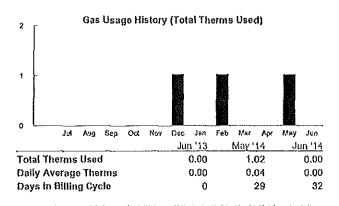
Present Reading 1234	Previous Reading 1234	Usage (CCF) X 0	BTU Factor 1,016	Therms 0,00
Actual		Res	sidential Gen	eral

Laclede Delivery 05-23-2014 to 06-23-2014	20.36
Customer Charge	19.50
ISRS	0.86
Taxes	第一个人的
St. Louis City Tax	0.85
Other Charges	0.19
Utility Late Charge	0.19
Total Current Charges	\$21,40

Statement Date: 06/2 Account Number: 011 Service Address: 465

06/24/2014 0111270000 4658 LEE AVE

BIII at a Glance	(mount
Previous Balance	12.68
Total Current Charges	21.40
Total Balance	34,08
Amount Due	\$34.08
一、大大、大大、大大、大大、大大、大大、大大、大大、大大、大大、大大、大大、大大	07/07/14
Dolinquent After	07/21/14



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Be green and save this summer. Laclede offers energy efficiency rebates and financing programs on natural gas water heaters, boilers and other appliances. You can save hundreds when you upgrade. See rebates at www.LacledeGas.com/efficiency/programs/.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Loufs, MO 63171 with your payment. Please do not fold, staple or paper dip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

Amount Due Due By Delinquent After \$34.08 07/07/14 07/21/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171



IMPORTANT CONTACT INFORMATION

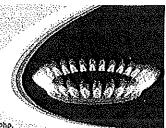
<u>Customer servico</u>: 314621-6980

<u>Natural gas emergencias or odor: 314-342-0800</u>

<u>Tot frog:</u> 1-800-887-4173

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Add tonal information and phone numbers are on the back of the printed bit and at lacted egas, comfibiliting php.



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WILLIAM G BUTLER 4 LAUREL CT FLORISSANT, MO 63033

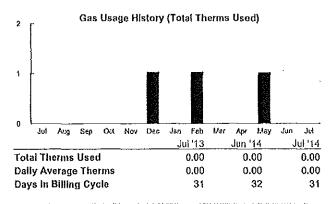
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Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
1234	1234	0	1.017	0,00
Actual		Res	idential Gen	eral

Laciede Delivery 06-24-2014 to 07-24-2014	20.36
Customer Charge	19.50
ISRS	0.86
Taxes	0.85
St. Louis City Tax	0.85
Other Charges	0.51
Utility Late Charge	0.51
Total Current Charges	\$21.72

Statement Date: Account Number; Service Address: 07/25/2014 0111270000 4658 LEE AVE

Bill at a Glance		Amount
Previous Balance		34.08
Total Current Charges	* , *	21,72
Total Balance		55.80
Amount Due		\$55.80
Due By		08/04/14
Delinguent After		08/18/14



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Did you know Laclede offers appliance repairs and gas safety Inspections? Stick with the natural gas experts to make sure your gas appliances are running efficiently. Schedule with us today by calling 314-621-6960, See details at www.lacledegas.com.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lactede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

Amount Due Due By Delinquent After \$55.80 08/04/14 08/18/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

Please do not write below.

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IMPORTANT CONTACT INFORMATION

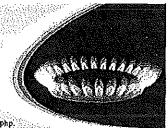
<u>Customer service</u>, 314621-5860

<u>Natural gasemergencies or odor</u>, 314-342-0800

<u>To J. free</u>, 1-800-887-4173

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Add tonal information and phone rumbers are on the back of the printed bil and at lacted egas com/bill/info.php.



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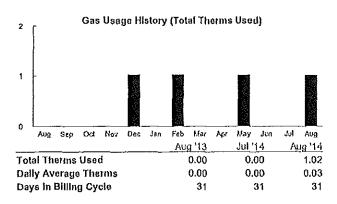
Present	Previous	Usage	BYU	=
Reading	Reading	(CCF) X	Factor	Therms
1235	1234	1	1.017	1.02

Laclede Delivery 07-25-2014 to 08-24-2014	20.67
Customer Charge	19.50
Usage ≤ 30 Therms: 1 @ \$0,3129	0.31
ISRS	0.86
Natural Gas Cost	0.57
Usage ≤ 30 Therms	0.57
Taxes	
St. Louis City Tax	0.89
St. Louis City Tax Other Charges	0.84
Utility Late Charge	0.84
Total Current Charges	\$22.97

Statement Date: 00 Account Number: 00 Service Address: 40

08/25/2014 0111270000 4658 LEE AVE

Bill at a Glance		Amount
Previous Balance	** * *	55.80
Total Current Charges		22.97
Total Balance		78.77
Amount Due		\$78.77
Due By		09/04/14
Delinquent After	na a ghaire na a	09/16/14



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Did you know Laclede offers appliance repairs and gas safety inspections? Schedule with us today by calling 314-621-6960. See details at www.tacledegas.com.

Please see the special insert containing information on the ISRS charge.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclade Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

Amount Due Due By Delinquent After

\$78.77 09/04/14 09/16/14

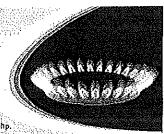
Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

14701

MPORTANT CONTACT INFORMATION
Customer service: 314621-6960
Natural gas emergenoise of oxor; 314-342-0900
Tok-free: 1-800-887-4173
(Feelsky of Mr St. Lock Witspolize and

(f or Bish of this Ecos Mitosyparent)
Additional information and phone numbers are on the back of the printed bill and at lackedegas, com/bill/Unfo.php.



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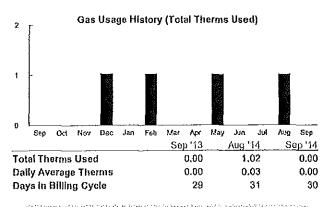
3	Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	Therms
	1235	1235	. 0	1.014	0.00
•	Actual		Res	idential Gen	eral

Laclede Delivery 08-25-2014 to 09-23-2014	20.36
Customer Charge	19.50
ISRS	0.86
Taxes	0.85
St. Louis City Tax	0.85
Other Charges	1.18
Utility Late Charge	1.18
Total Current Charges	\$22.39

Statement Date: 0
Account Number: 0
Service Address: 4

09/24/2014 0111270000 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	78.77
Total Current Charges	22.39
Total Balance	101.16
Amount Due	\$101.16
- 一致は1960年(1970年) 1970年 1987年 1970年	10/06/14
Delinquent After	10/20/14



Important Message

Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Follow your nose. If you ever detect an odor similar to rotten eggs, it could be a natural gas leak. Get out and call 911 or call us at 314-342-0800 so we can track it down.

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Lectede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4668 LEE AVE

Amount Due Due By

\$101.16 10/06/14

Delinquent After

10/20/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

Please do not write below.

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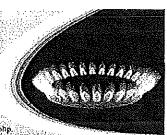
IMPORTANT CONTACT INFORMATION

<u>Customer service</u>: 314621 5960

<u>Natural gas emergencies or odor; 314 342 0390</u>

<u>Toll-free</u>: 1-800-887-4173

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>000442 2115364 0005 092049 102

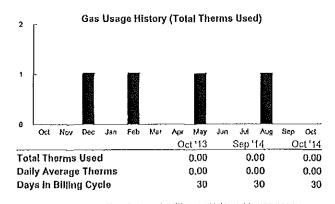
WILLIAM G BUTLER 4 LAUREL CT FLORISSANT, MO 63033

Present	Previous	Usage	вти	=
Reading	Reading	(CCF) X	Factor	Therms
1235_	1235	0_	1.014	0.00
Actual		Res	sidential Gen	eral

Customer Charge 19.50 ISRS (for 24 of 30 days) 0.69 ISRS (for 6 of 30 days) 0.24 Taxes 0.85 St. Louis City Tax 0.85 Other Charges 1.52	Laclede Delivery 09-24-2014 to 10-23	
ISRS (for 6 of 30 days) 0.24 Taxes St. Louis City Tax 0.85 Other Charges 1.52		19,50
Taxes St. Louis City Tax Other Charges 1.52	ISRS (for 24 of 30 days)	0.69
St. Louis City Tax 0.85 Other Charges 1.52	ISRS (for 6 of 30 days)	
Other Charges 1.52	Taxes	0.85
	SI. Louis Cily Tax	0.85
	Other Charges	
Total Current Charges \$22,80	Utility Late Charge	1.52

Statement Date: 10/24/2014 Account Number: 0111270000 Service Address: 4658 LEE AVE

Bill at a Glance	Amount
Previous Balance	101.16
Total Current Charges	22.80
Total Balance	123.96
Amount Due	\$123.96
Due By	11/03/14
Delinquent After	31/17/14



Important Message
Attention - Your account is currently past due. Please pay promptly to avoid further collection activity. If you have already rendered a payment, please disregard.

Follow your nose. If you ever detect an odor similar to rotten eggs, it could be a natural gas leak. Get out and call 911 or call us at 314-342-0800 so we can track it down.

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Please detach and return this portion to Laclede Gas Company, Drawer 2, St. Louis, MO 63171 with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 0111270000 Service Address: 4658 LEE AVE

Amount Due \$123.96
Due By 11/03/14
Delinquent After 11/17/14

Amount Enclosed: Make Check Payable to:

Laclede Gas Company Drawer 2 St. Louis, MO 63171

FIRMLY TO SEAL

PRESS FIRMLY TO SEAL

RIORITY r MAIL *

DATE OF DELIVE

USPS TRACKING

INSURANCE INC

PICKUP AVAILAE

* Domestic only



USPS TRACKING #



9999 4423 8463 2823 68

Secretary of the Missouri Public Service Commission HN: DATA CENTER

FROM: Conduct Woodord 3824 Shriela Ct Morissont, mo 63034

Jefferson City, MO 65102

IN USED INTERNATIONALLY, **CUSTOMS DECLARATION VBEL MAY BE REQUIRED.**