United Services Community Action Agency

FILED.

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Missouri Public Service Commission

6323 Manchester Avenue Kansas City, Missouri 64133

Phone: 816.358.6868 Fax: 816.358.0143

www.uscaa.info

Jackson County

Administrive/Central Outreach
6323 Manchester Avenue
Kansas City, Missouri 64133

Phone; 816,358,6868

Fax: 816,358,0143

West Outreach 299 Paseo Kansas City, Missouri 64106 Phone: 816.923.9400 Fax: 816.921.8425

ClayCounty

Northland Outreach 1900 NE Englewood Road Kansas City, Missouri 64118 Phone: 816.459.9615 Fax: 816.459.9709

Excelsior Springs Outreach 108 S Thompson Street Excelsior Springs, Missouri 64024 Phone: 816.630.0037 Fax: 816.630.5229

Platte County

Outreach 412 Aller Tracy, MO 64079 Mailing Address: P.O. Box 1037 Platte City, Missouri 64079 Phone: 816.858.5153 Fax: 816.858.3129 February 28, 2013

Kansas City Power & Light Attn: Sir/ Madam 1200 Main Kansas City, MO 64141

Dear Sir/ Madam;

Pursuant to the eligibility requirements for the Low Income Home Energy Assistance Program and the contract signed between United Services Community Action Agency and the State of Missouri Department of Social Services Family Support Division, the Household of Shepherd/McFarlin is INELIGIBLE for assistance at this time.

LIHEAP eligibility is based on four main areas:

- Citizenship and Alien Status: All household members must be a citizen of the United States or be an alien admitted to this country for permanent residence.
- · Resources: Each household's resources may not exceed \$3,000
- Responsibility for Heating/Cooling Costs: Each household must establish that
 they have an account in their name or meet the definition of a renter/landlord
 applicant and are incurring heating/cooling costs. Applicants for the ECIP
 component must additionally have received a notice of termination or services
 have already been terminated.
- Income Based on Household Size: Each household must meet specified income guidelines (135% of the federal poverty level) based on their household size.

If you have any questions regarding the LIHEAP Program please feel free to contact me at (816) 743-8315 or at dhardison@unitedservicescaa.org.

Sincerely

Dustin Hardison Program Manager

Low-Income Home Energy Assistance Program United Services Community Action Agency

Exhibit No. # 2.

Date 5-17-13 Reporter

File No. EC - 2013-000



