

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Reapplication of United )  
Way of Greater Kansas City, Inc. f/k/a The )  
Heart of America United Way, Inc. for an )  
Order of the Commission Granting it )  
Continuing Authority as an Information and )  
Referral Provider for Purposes of 211 )  
Service )

**File No. AO-2023-0069**

## ORDER DIRECTING FILING

Issue Date: August 15, 2022

Effective Date: August 15, 2022

On August 12, 2022, the Commission received the above-referenced application to continue as a 211 provider for an additional three years. The Commission last granted this authority to The United Way of Greater Kansas City, Inc., f/k/a The Heart of America United Way, Inc., in Case No. AO-2019-0037. The Commission directs the Staff of the Commission to file a list of all entities to which Staff recommends notice be given in this matter.

### THE COMMISSION ORDERS THAT:

1. The Staff of the Commission shall file a recommended list of entities to which notice should be sent no later than August 29, 2022.
2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

John T. Clark, Senior Regulatory Law Judge,  
by delegation of authority pursuant  
to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 15<sup>th</sup> day of August, 2022.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 15<sup>th</sup> day of August, 2022.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**August 15, 2022**

**File/Case No. AO-2023-0069**

**Missouri Public Service  
Commission**  
Staff Counsel Department  
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Jefferson City, MO 65102  
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**Office of the Public Counsel**  
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**United Way of Greater Kansas  
City, Inc.**  
Alicia E Turner  
601 Monroe Street, Ste. 301  
P.O. Box 537  
Jefferson City, MO 65102-0537  
turnera@ncrpc.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.