FILED May 25, 2023 Data Center Missouri Public Service Commission

Exhibit No. 17

Structural Glass Systems, Inc. – Exhibit 17 Spire Correspondence April 14, 2023 File No. GC-2023-0143



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>DDD768 2197669 DDD1 092049 10Z STRUCTURAL GLASS SYSTEMS INC 10203 E US HIGHWAY 24 INDEPENDENCE, MO 64053-1533

April 14, 2023

Account Number: 6907674114 Service Address: 10203 E US HIGHWAY 24 Amount Due: \$11197.80 Disconnection Amount: \$8061.84

RE: Important billing notice

Hi STRUCTURAL GLASS SYSTEMS INC,

Sometimes things happen in life that make it difficult to keep up with monthly bills. It's our goal to help you avoid any disruption in service. Let's work together to make sure that doesn't happen.

Unfortunately, your most recent gas bill hasn't been paid. This means if we don't receive a payment for the disconnection amount by **April 28**, **2023**, we'll have to turn off your natural gas service, on or after that date. And, there may be additional charges before we can turn your service back on.

The easiest way to avoid a potential disconnection is to pay the disconnection amount. We offer several easy ways to pay, including self service options. You can pay:

- Online at MyAccount.SpireEnergy.com
- By phone at 800-582-1234 using a credit or debit card
- In person at any authorized payment agent. Visit SpireEnergy.com/PayInPerson to view all authorized payment agents in your area
- By mail

If you're having trouble paying your bill, you may be eligible for payment

arrangements. Learn more about our programs designed to help by visiting

SpireEnergy.com/Assistance. Or get information by visiting MyAccount.SpireEnergy.com or using our automated telephone system, 24/7. If you would like to speak to someone in person, feel free to give us a call - we're here to help.

Customer Service Team

Spire



S: www.SpireEnergy.com/ContactUs



Customer service or gas emergencies: 800-582-1234

Statement Date:	•	04-17-2023
Account Number:		6907674114
Service Address:		10203 E US HIGHWAY 24

Disconnection Notice Detail	Amount
Amount Due	\$11197.80
Disconnection Amount	\$8061.84
Disconnect Date On or After	04-28-2023

FINAL NOTICE

Hi STRUCTURAL GLASS SYSTEMS INC,

Unfortunately, your most recent gas bill hasn't been paid. And this means if we don't receive a payment for at least the disconnection amount by April 28, 2023, we will have to turn off your natural gas service, on or after that date. If this happens, you will need to pay 80 percent of the full account balance upfront to have your service turned back on, and you may owe more than \$200 in additional charges. Let's work together to make sure that doesn't happen.

The easiest way to avoid a potential disconnection is to pay the disconnection amount. We offer several easy ways to pay, including:

- By phone at 800-582-1234 using a credit or debit card
- Online at www.SpireEnergy.com
- In person at any authorized payment agent. Visit SpireEnergy.com/PayInPerson to view all authorized payment agents in your area
- · By mail, using the payment coupon below

If you're having trouble paying your bill, you may be eligible for a payment arrangement. You can also learn more about our assistance programs designed to help by visiting SpireEnergy.com/Assistance. Or get information by visiting MyAccount.SpireEnergy.com or using our automated phone system, 24/7. And, as always, if you have any questions, give us a call at 800-582-1234, and we'll be happy to discuss your options over the phone. We're available from 7 a.m. to 7 p.m. Monday through Friday.

Please retain this portion for your records. See back of bill for other convenient ways to pay.

Please return this portion with your payment. We ask that you please don't fold, staple or paper clip payment to your bill.

Save a stamp. Go paperless.

Account Number: 6907674114 Service Address: 10203 E US HIGHWAY 24

Amount Due\$11197.80Disconnection Amount\$8061.84Disconnect Date On or After 04-28-2023

Amount Enclosed:

Please do not write below.



Check the box to the left. DollarHelp is an easy way to help your neighbors who struggle to pay their heating bills. Share the warmth by checking the red box here or signing up at DollarHelp.org. Together, we can make a difference.

spire G

Make Check Payable to:

Spire Drawer 2 St. Louis, MO 63171



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