

**IMPORTANT CONTACT INFORMATION**

Customer service: 314-621-6960

Natural gas emergencies or odor: 314-342-0800

Toll-free: 1-800-887-4173

(if outside of the St. Louis Metropolitan area)

Additional information and phone numbers are on the back of the printed bill and at lacledegas.com/bill/info.php.

Statement Date: 02/10/2017
 Account Number: 1268690000
 Service Address: MULTIPLE SERVICE ADDRESSES

Bill at a Glance	Amount
Previous Balance	627.09
Previous Other Charges	62.50
Total Current Charges	533.11
Total Balance	1,222.70
Amount Due	\$1,197.70
Due By	02/27/17
Late Fee Assessed After	03/06/17



000062 SP 0.67

>000009 2244416 0002 092049 20Z

DAVID M APTED

1736 NICHOLSON PL APT B

SAINT LOUIS, MO 63104-2614

Gas Account Summary

1736 NICHOLSON PL APT A \$132.12
 1736 NICHOLSON PL APT B \$161.99
 1736 NICHOLSON PL APT C \$132.12

Other Charges

Utility Late Charge	0.19
Utility Late Charge	0.09
Labor	97.20
Utility Late Charge	2.67
Utility Late Charge	3.74
Utility Late Charge	2.99
Total Current Charges	\$533.11

Payment Plans

Service Init. Installment	12.50
Service Init. Installment	6.25

FILED³

DEC 27 2018

Missouri Public
Service Commission**Important Message**

Attention - Your account is currently past due. Please pay immediately to avoid additional late fees or collection activity. If you have already made a payment, please disregard this message. Thank you.

Laclede offers several programs to help our neighbors struggling to pay their heating bills. See enclosed insert for details.

Complainant Exhibit No. 110
 Date 12/10/18 Reporter Bjb
 File No. _____

Please retain this portion for your records.

See back of bill for other convenient ways to pay your bill.

Please detach and return this portion to Laclede Gas Company with your payment. Please do not fold, staple or paper clip payment to your bill.

Account Number: 1268690000

Service Address: MULTIPLE SERVICE ADDRESSES



Amount Due \$1,197.70
Due By 02/27/17
Late Fee Assessed After 03/06/17

Amount Enclosed: \$

Check the box to the left.
 Across St. Louis, families are struggling to pay their heating bills and stay warm. DollarHelp is an easy way to lend a hand. Just check the red box to set up a one dollar monthly donation. Every dollar helps.

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171



Please do not write below.

126869000070000119770

00009 2244416 000030 000030 0001/0003

40877 38316

DEFINITIONS

BTU (British Thermal Unit) – the heating content of natural gas.

CCF (Hundred Cubic Feet) – the amount of gas used in hundreds of cubic feet.

MUNICIPAL/COUNTY TAX – the amount of municipal tax or gross receipts tax assessed by the municipality in which you receive service. This amount is collected by us and paid directly to the municipality.

THERMS – the result of multiplying CCFs by the BTU factor.

LACLEDE DELIVERY – the amount that covers the delivery and service costs to operate, maintain and upgrade natural gas pipelines across our service area.

NATURAL GAS COST – the amount we pay others for the purchase, transportation and storage of natural gas. This cost is directly passed through to customers with no profit for Laclede.

CUSTOMER CHARGE – the monthly service charge for being a Laclede Gas customer.

ISRS (Infrastructure System Replacement Surcharge) – the ISRS covers a portion of the expenses we incur in connection with local, state and federal public improvement projects and safety requirements.

CALL THE GAS EXPERTS

If you detect the odor of natural gas, let us track it down. Avoid creating a spark, do not turn on or off any electrical appliances, even light switches or cell phones. Warn others, leave the building immediately, and call us from another location.

For servicing of clean-burning, cost-efficient natural gas appliances, call the natural gas experts.

Gas appliance service work is not subject to PSC regulations.

CONTACT INFORMATION

Emergency: 314-342-0800
All other calls: 314-621-6960
Toll-free: 1-800-887-4173 (outside St. Louis Metro area)
Correspondence: Drawer 9, St. Louis, MO 63166
Website: www.LacledeGas.com

OTHER WAYS TO PAY YOUR BILL

Please visit www.LacledeGas.com/bill/pay for more information about, or to enroll in, the following payment options:

AUTO PAY

Pay your bill automatically each month directly from your bank account. This is a free service. Go online or call us for an enrollment form.

PAY ONLINE

Make an online payment from your bank account or with a credit card (Visa, MasterCard or Discover). A convenience fee applies.

PAY BY PHONE

Call 1-877-839-2478 to pay your bill from your bank account or with a credit card (Visa, MasterCard or Discover). A convenience fee applies.

PAY IN PERSON

Pay your bill by cash, check or money order through one of our authorized payment agents, including Schnucks and Dierbergs. A complete list is available at www.LacledeGas.com/bill/pay/agents. Most agents charge a convenience fee.

HELPFUL INFORMATION

Residential rates are seasonal; rates are lower May through October, and higher November through April.

A late payment charge of 1.5% will be applied to all amounts remaining unpaid after the delinquent date.

Before you dig, call 1-800-DIG-RITE or 811 to have underground facilities located and marked.

Customer Connection allows you to manage your natural gas account online. Monitor and track usage, view and pay your bill, enroll in Budget Billing, donate to DollarHelp and more. Register at www.LacledeGas.com.

When you provide a check as payment, you authorize Laclede Gas to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

JOIN THE CONVERSATION



Like us on Facebook at Laclede Gas Company



Follow us on Twitter @LacledeGas

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F-STM-LGC-1512-6.0

Do **not** send correspondence to Drawer 2.
See "Contact Information" for the appropriate correspondence address.

[Handwritten signatures and scribbles]

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Statement Date: 06/13/2017
 Account Number: 1268690000
 Service Address: MULTIPLE SERVICE ADDRESSES

Bill at a Glance	Amount
Previous Balance	1,754.90
Previous Other Charges	97.20
Total Current Charges	98.84
Total Balance	1,950.94
Amount Due	\$1,950.94
Due By	06/28/17
Late Fee Assessed After	07/05/17



00009 2 SP 0.670

>000009 2263810 0001 092049 20Z

DAVID M APTED

1736 NICHOLSON PL APT A

SAINT LOUIS, MO 63104-2614

Gas Account Summary

1736 NICHOLSON PL APT A	\$24.17
1736 NICHOLSON PL APT B	\$24.17
1736 NICHOLSON PL APT C	\$24.17

Other Charges

Utility Late Charge	8.99
Utility Late Charge	8.95
Utility Late Charge	8.39
Total Current Charges	\$98.84

Important Message**Final Bill**

ISRS notice: See this month's Infrastructure System Replacement Surcharge (ISRS) insert to learn more about how it's used for system upgrade projects.

Safety Insert: Please take a moment to read about the installation of excess flow valves on your natural gas equipment.

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Account Number: 1268690000

Service Address: MULTIPLE SERVICE ADDRESSES



Amount Due \$1,950.94
Due By 06/28/17
Late Fee Assessed After 07/05/17

Amount \$
 Enclosed: •

Check the box to the left.
 DollarHelp is an easy way to help your neighbors who struggle to pay their heating bills. Share the warmth by checking the red box here, signing up at DollarHelp.org, or overpaying your bill by exactly \$1. Together we can make a difference.

Make Check Payable to:

Laclede Gas Company
 Drawer 2
 St. Louis, MO 63171



Please do not write below.

126869000070000195094

00009 2263810 000031 000031 0001/0003

41673 38316 34042

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When you provide a check as payment, you authorize Laclede Gas to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

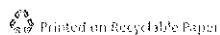
JOIN THE CONVERSATION



Like us on Facebook at Laclede Gas Company



Follow us on Twitter @LacledeGas



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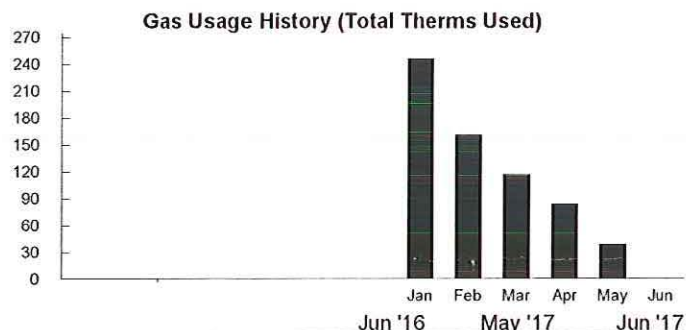
Laclede Gas Company
700 Market Street
St. Louis, MO 63101

Statement Date: 06/13/2017
Account Number: 1268690000
Service Address: MULTIPLE SERVICE ADDRESSES

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
8977	8977	0	1.027	0.00
Actual		Residential General		

Laclede Delivery 05-11-2017 to 06-12-2017		23.20
Customer Charge		19.50
ISRS (for 21 of 33 days)		2.27
ISRS (for 12 of 33 days)		1.43
Taxes		0.97
St. Louis City Tax		0.97
Total Current Charges		24.17

Service Address: 1736 NICHOLSON PL APT A

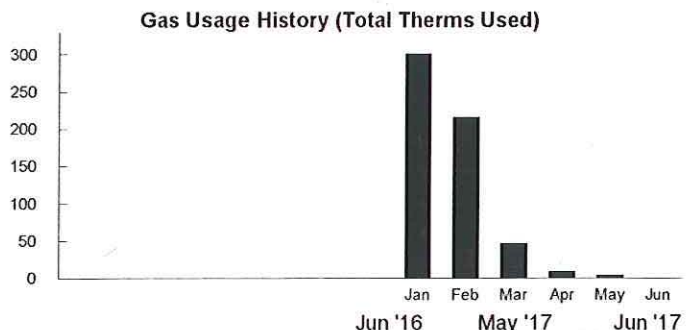


Total Therms Used	39.22	0.00
Daily Average Therms	1.35	0.00
Days in Billing Cycle	29	33

Present Reading	Previous Reading	Usage (CCF) X	BTU Factor	= Therms
107	107	0	1.027	0.00
Actual		Residential General		

Laclede Delivery 05-11-2017 to 06-12-2017		23.20
Customer Charge		19.50
ISRS (for 21 of 33 days)		2.27
ISRS (for 12 of 33 days)		1.43
Taxes		0.97
St. Louis City Tax		0.97
Total Current Charges		24.17

Service Address: 1736 NICHOLSON PL APT B



Total Therms Used	4.13	0.00
Daily Average Therms	0.14	0.00
Days in Billing Cycle	29	33