

From: [William Wehrle](#)
To: [Moore, Amy](#)
Subject: File # GC-2013-0361 William Wehrle vs. Laclede Gas Co.
Date: Thursday, November 08, 2018 2:52:30 PM

ANY MOORE:

My biggest gripe is that they came here in the middle of the night without notification when I specifically asked them to come during the day time (dud!) and to call me before coming. I am retired. They can come any time. I told them that - but I did want them to come during the daytime so that I could watch them. Also, As I told Laclede Gas before they came out here, to be done properly, this procedure SHOULD ONLY be done during daylight hours. (I hate to say "I told you so") Of course, they came without notification, and during the dark! When they found out the owner of the house was not there, they should have turned around and gone home! They did this on purpose. They knew it was dark and muddy and they also knew I was not home! They tricked my little boy into letting them inside my home! By saying that I had arranged for them to come out that evening to replace some defective equipment! They said it was imperative that they be allowed to come into the home to replace defective equipment. He believed them, And told them to come into the home to do whatever it was that needed to be done. They implied that it was an emergency. In other words, they tricked him! And they tricked me too. As they never advised me as to when they were coming out and, of course, I specifically said that they must come out during daylight hours. They simply took advantage of me not being there! And they knew I was not there! They were told so as soon as they knocked on my door and they asked for the homeowner!

Of course, it was very muddy and they came into my home right after they had been out at the gas meter. The gas appliances are downstairs, down in my completely finished basement with carpeting throughout. They trashed up my home. That is when I came home from Walmart Grocery store to find people working on my gas meter. I immediately asked them to leave, not knowing that all my gas was off and my furnace and gas dryer and hot water heater were disconnected. They did so, but stayed out in their pick-up truck and used their cellphone to call their boss, I guess. I actually have never been told what they did. Even though I have asked SEVERAL times! they sat out there calling people. Oh, I have never had any device on my phone that does not allow people whom I do not know to not be able to reach me! Why would I do that? I am in business since 1986 selling insurance and MOST of my calls are people I do not know or they do not have caller ID. My cell phone does not have that either. That part about them trying to call me is a lie, plain and simple. They knew if they called first that I would say "NO"! Don't come! It is too late!. THAT is why they did not call!

In any case, the people in the truck called a lot of different people! The Police, The Fire Department, The Child Services People who told me they would take my kids away that night because my house no longer was heated and my children were in danger, An ambulance, And more police to take me away because I was now "belligerent" and "Uncooperative". And I needed to be removed from my own house! The Laclede Gas people said they were in danger of me attacking them! I wonder why???

Somehow, they even called my oldest Son, John Wehrle, and advised him to come and "talk some sense into me" and he now came over to my house from St. Charles - about 20 minutes away. All this took a great deal of time and all of these emergency vehicles were in front of my house and, since My house is on the corner, these emergency vehicles, all with their emergency lights going, were also blocking Spencer Road and Spencer Court Road. I believe John's phone # is listed as he too is in business. He also uses gas to heat his home, so they could have found him that way, too. And more people from Laclede Gas came here too. There were 7 emergency vehicles here and the original pick-up truck that did not even look like a Laclede Gas truck and my son and two other people from Laclede Gas.

And now they are saying they (Laclede Gas) that they do not know who all the people who were here as witnesses! Yeah, Right! They absolutely know because they called every one of them!

Let me sum this up by saying that this entire matter lasted until about 1:30 am of the next day!!!
These Laclede Gas People are the ones who made a big deal about my gas meter. Oh, and why were they out here in the first place? It turns out that I am doing everything that I can to NOT use gas - like turning my furnace off at night (which I still do). I was told by their workers (since they have replaced my meter at least 4 times in 32 years, that they think I am cheating them of Gas because my bills are so low! So, I do what the company says to do and economize my gas usage, and I get penalized and harassed for doing so!!!

I have a lot more to say about Laclede Gas Co. Also!

From: William Wehrle
williamwehrle@yahoo.com

314-276-6600